



# Public Opinion Survey: Residents of Armenia

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February 2022



# Detailed Methodology

- The survey was conducted on behalf of International Republican Institute's [Center for Insights in Survey Research](#) by Breavis (represented by IPSC LLC).
- Data was collected throughout Armenia between February 21 and February 25, 2022, through phone interviews, with respondents selected by random digit dialing (RDD) probability sampling of mobile phone numbers.
- The sample consisted of 1,524 permanent residents of Armenia older than the age of 18. It is representative of the population with access to a mobile phone, which excludes approximately 1.2 percent of adults.
- The sample has been weighted for 11 regions, age, gender, and community type according to the 2021 Yearbook of the Statistical Committee of Armenia.
- The margin of error does not exceed plus or minus 2.5 percentage points for the full sample.
- The response rate was 43 percent which constitutes an increase since IRI's latest poll (December 2021).
- Charts and graphs may not add up to 100 percent due to rounding.
- The survey was funded by the [U.S. Agency for International Development](#).

## Weighted (Disaggregated) Bases

Disaggregate	Disaggregation Category	Base	Share
Age Groups	18-35 years old	n=485	32%
	36-55 years old	n=576	38%
	56+ years old	n=463	30%
Gender	Male	n=691	45%
	Female	n=832	55%
Community type	Yerevan	n=567	37%
	Urban	n=409	27%
	Rural	n=547	36%
Number of people in the household	1-3 people	n=468	31%
	4-6 people	n=830	55%
	7+ people	n=217	14%
Number of children in the household	None	n=584	41%
	1-2 children	n=639	45%
	3+ children	n=208	14%
Monthly household income	Up to AMD 130,000	n=610	40%
	AMD 130,001 - AMD 260,000	n=416	27%
	AMD 260,001 +	n=361	24%
	Don't know/Refused to answer	n=136	9%

## Weighted (Disaggregated) Bases

Disaggregate	Disaggregation Category	Base	Share
Employment status	Employed	n=599	39%
	Self-employed	n=230	15%
	Homemaker	n=238	16%
	Retired	n=193	13%
	Unemployed, looking for job	n=134	9%
	Student/Pupil, Unemployed not looking for a job, Other, Don't Know/Refused to answer	n=129	8%
Satisfaction level with the quality of the healthcare services	Dissatisfied	n=345	23%
	Satisfied	n=1108	73%
	Don't know/Refused to answer	n=71	4%
Take any medicine regularly	No	n=1066	70%
	Yes	n=457	30%

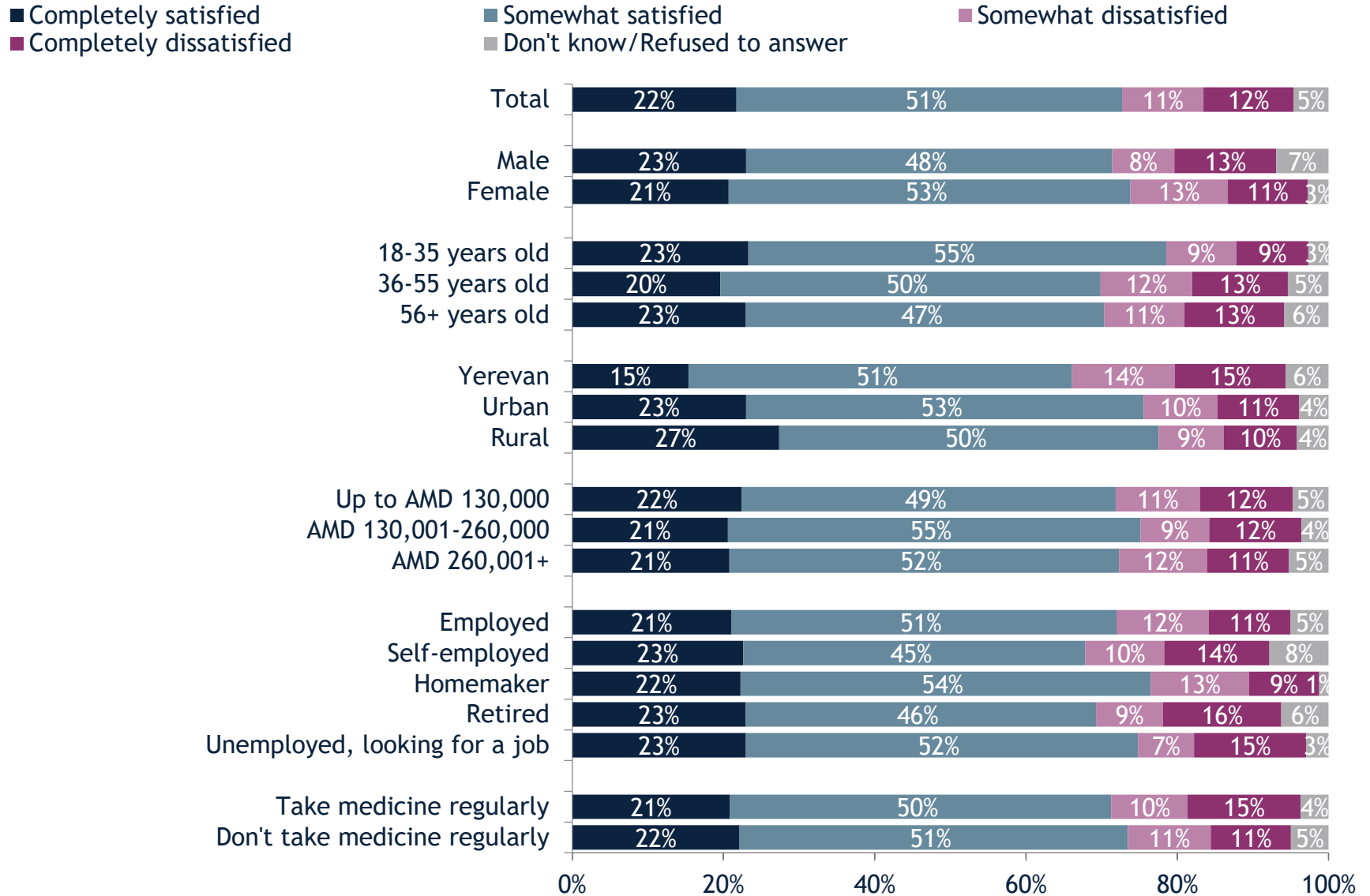


# Healthcare Services

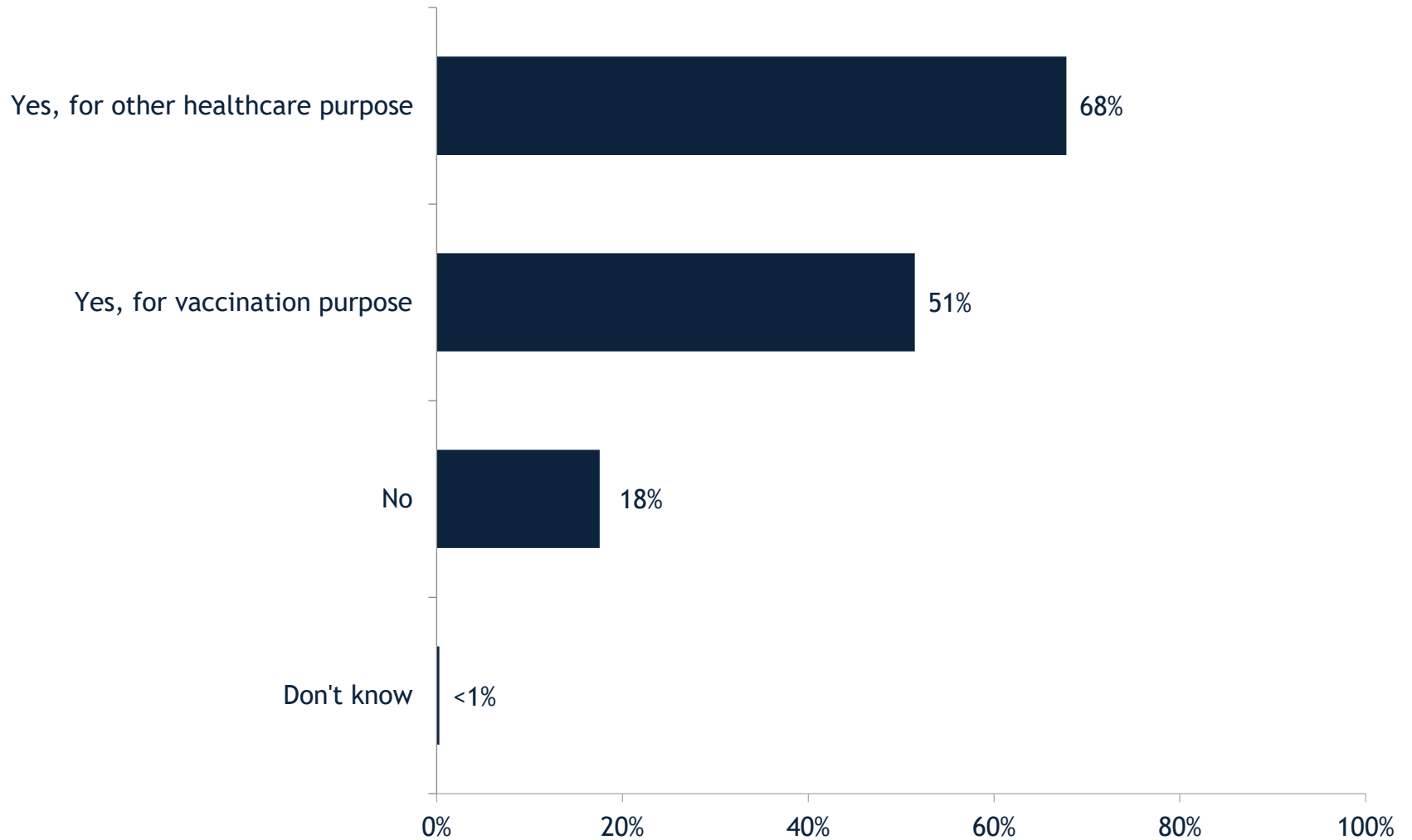
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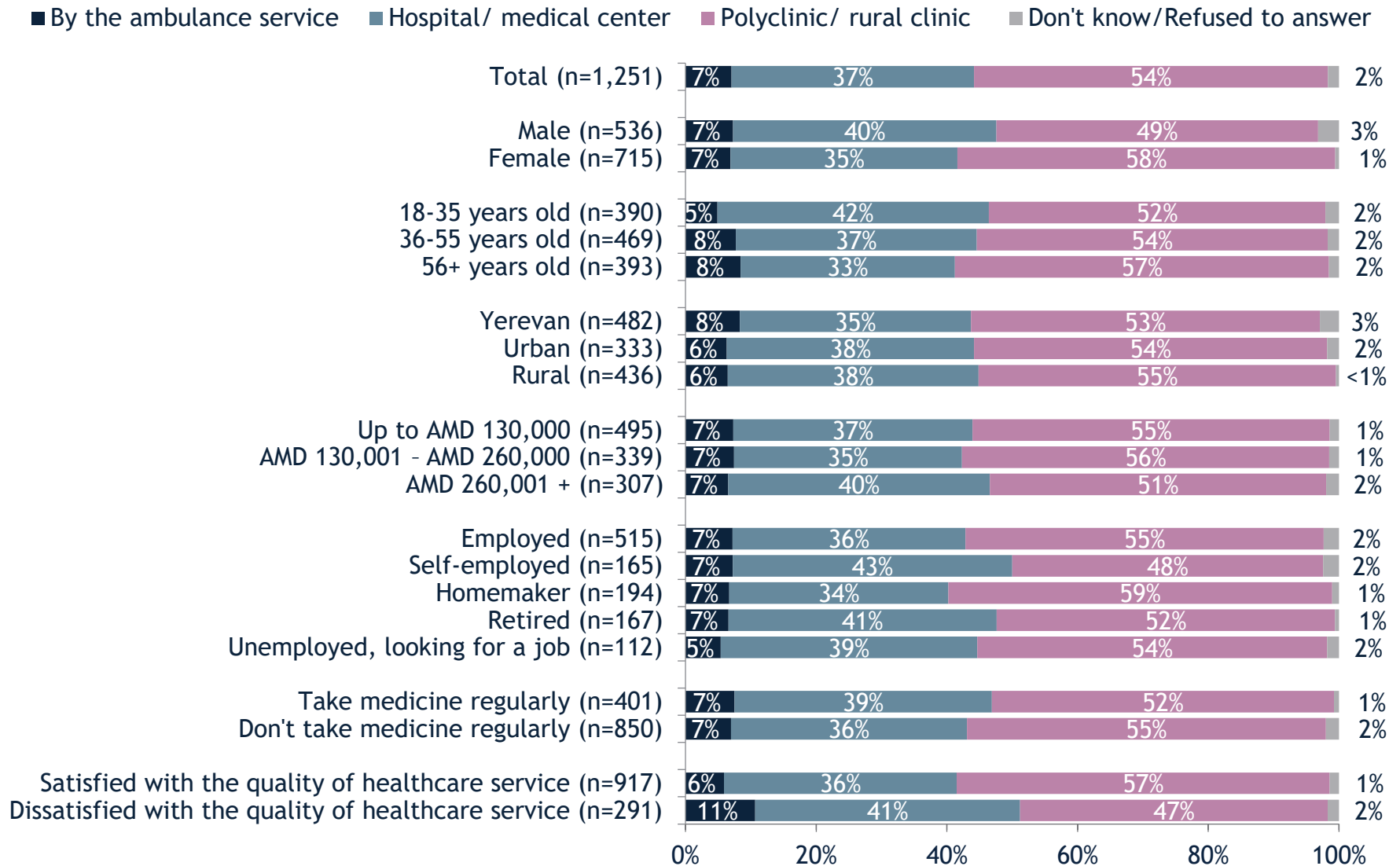
# How satisfied or dissatisfied are you with the quality of healthcare services in Armenia?



# In the past year, have you or any member of your household applied for medical care and service? *(Multiple responses)*



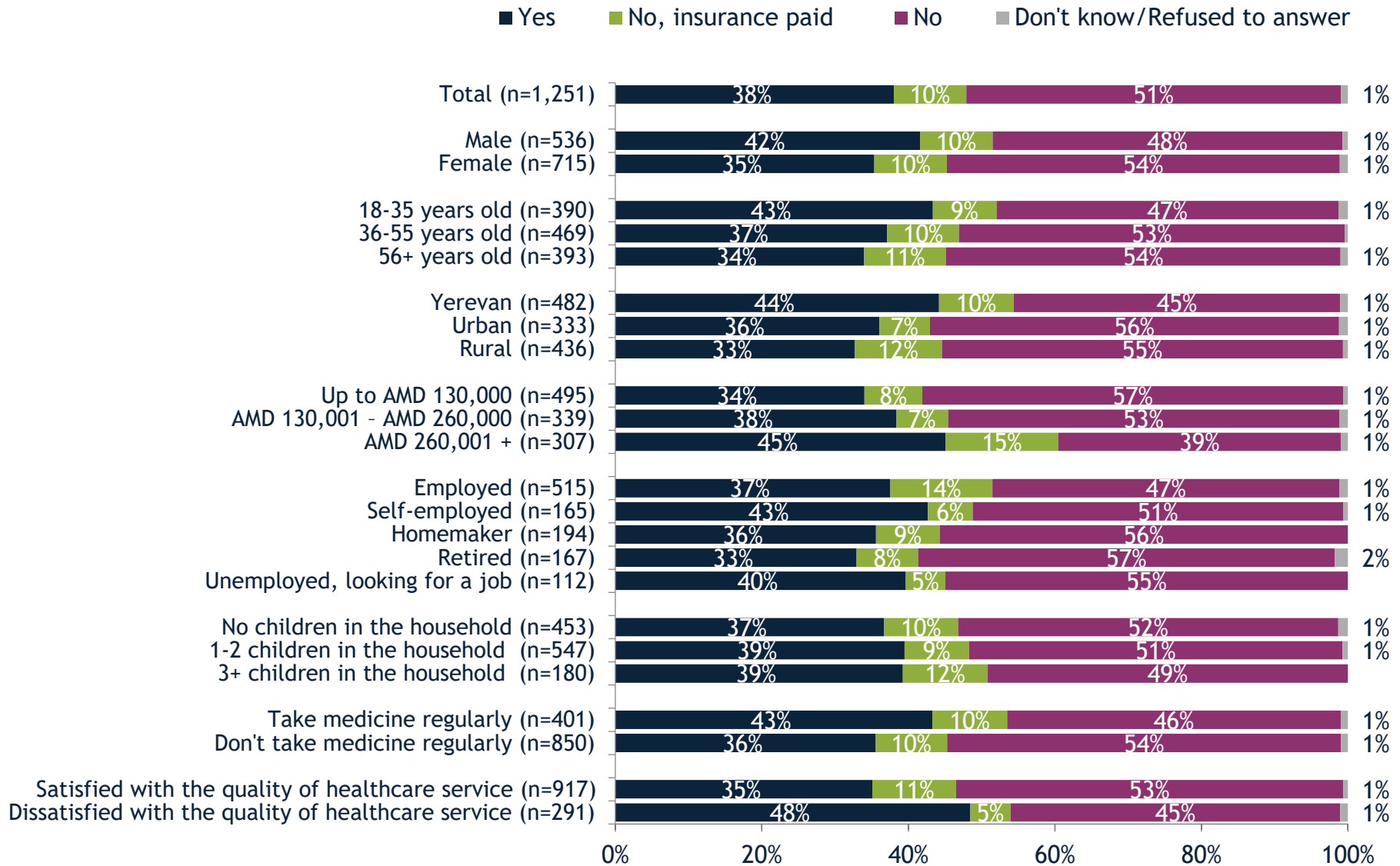
# If yes, medical care most recently has been provided in\*



\*Those who applied for medical care and service.



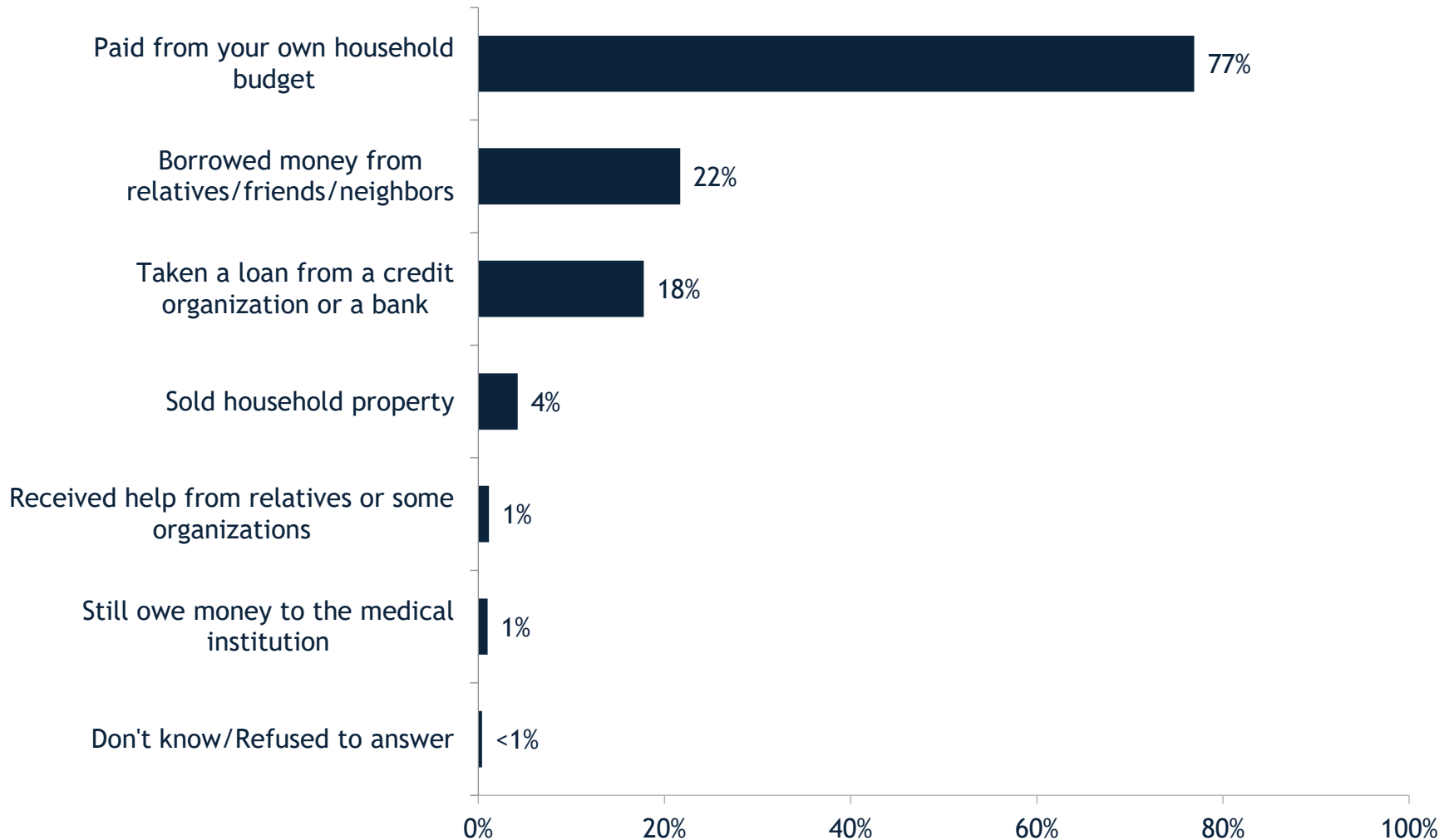
# Did you most frequently pay for the medical care provided?\*



\*Those who applied for medical care and service.

# How have you paid for medical care provided to you?\* (n=476)

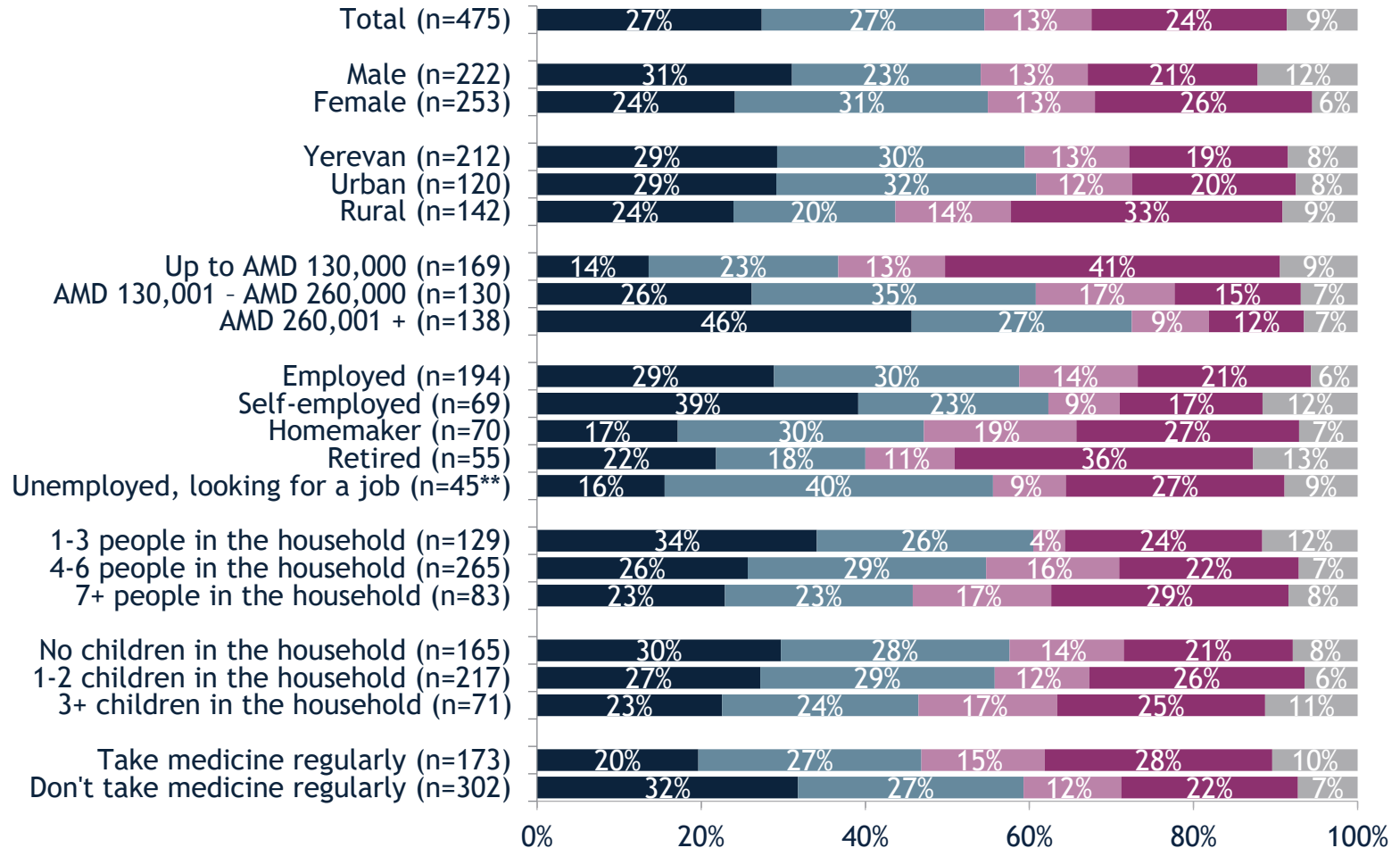
*(Multiple responses)*



*\*Those who applied for medical care and most frequently paid for it.*

# To what extent have medical costs affected your household budget?\*

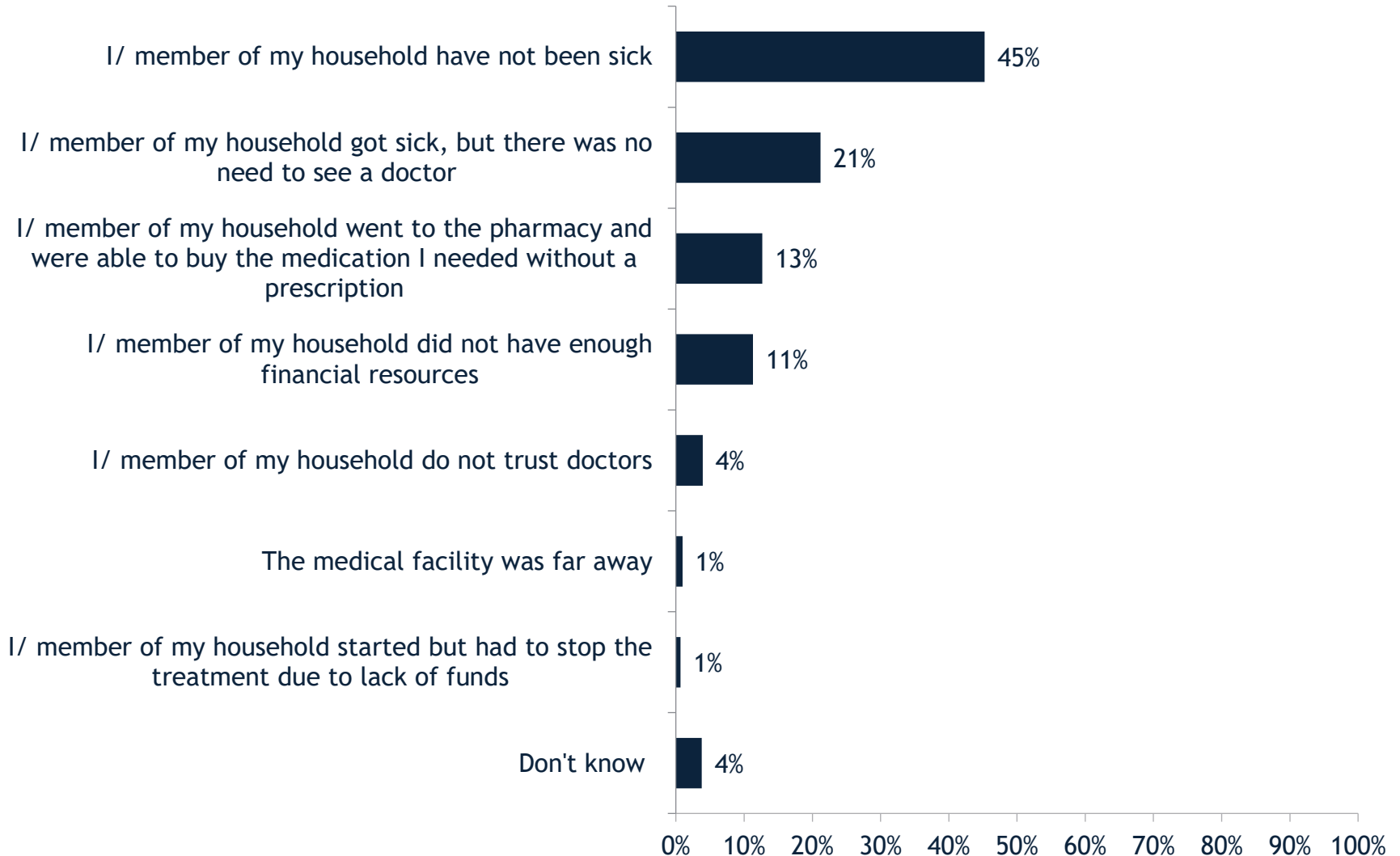
- It has not affected it at all
- We had to reduce the main expenses for up to 6 months
- We had to reduce the main expenses for up to a year
- We had to stop the normal operation of the household
- Don't know/Refused to answer



\*Those who most frequently pay for the medical care provided.

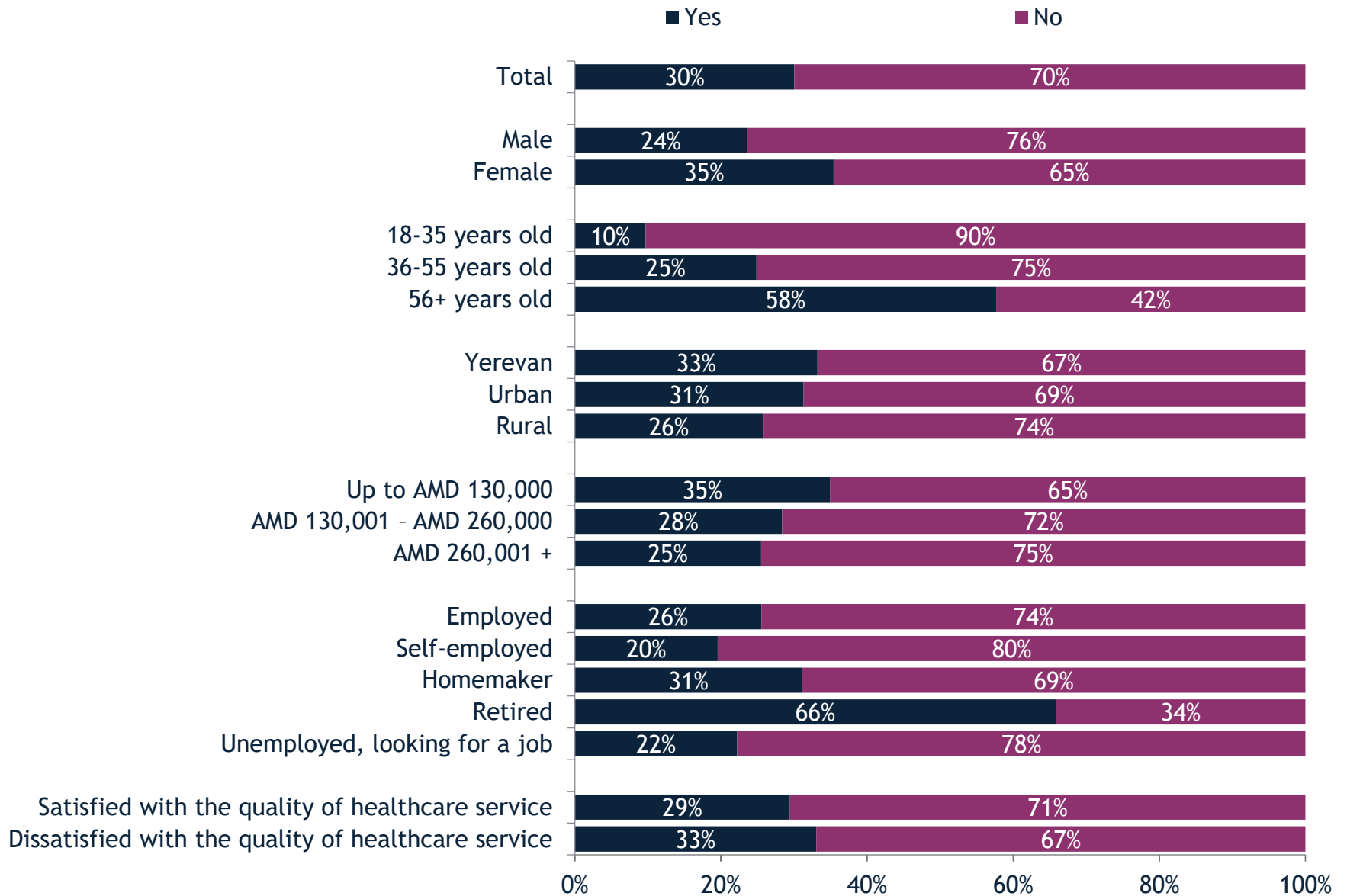
\*\*Due to small n, analysis should be interpreted with caution.

# What is the main reason why you or any member of your household have not applied for medical care and service?\* (n=267)



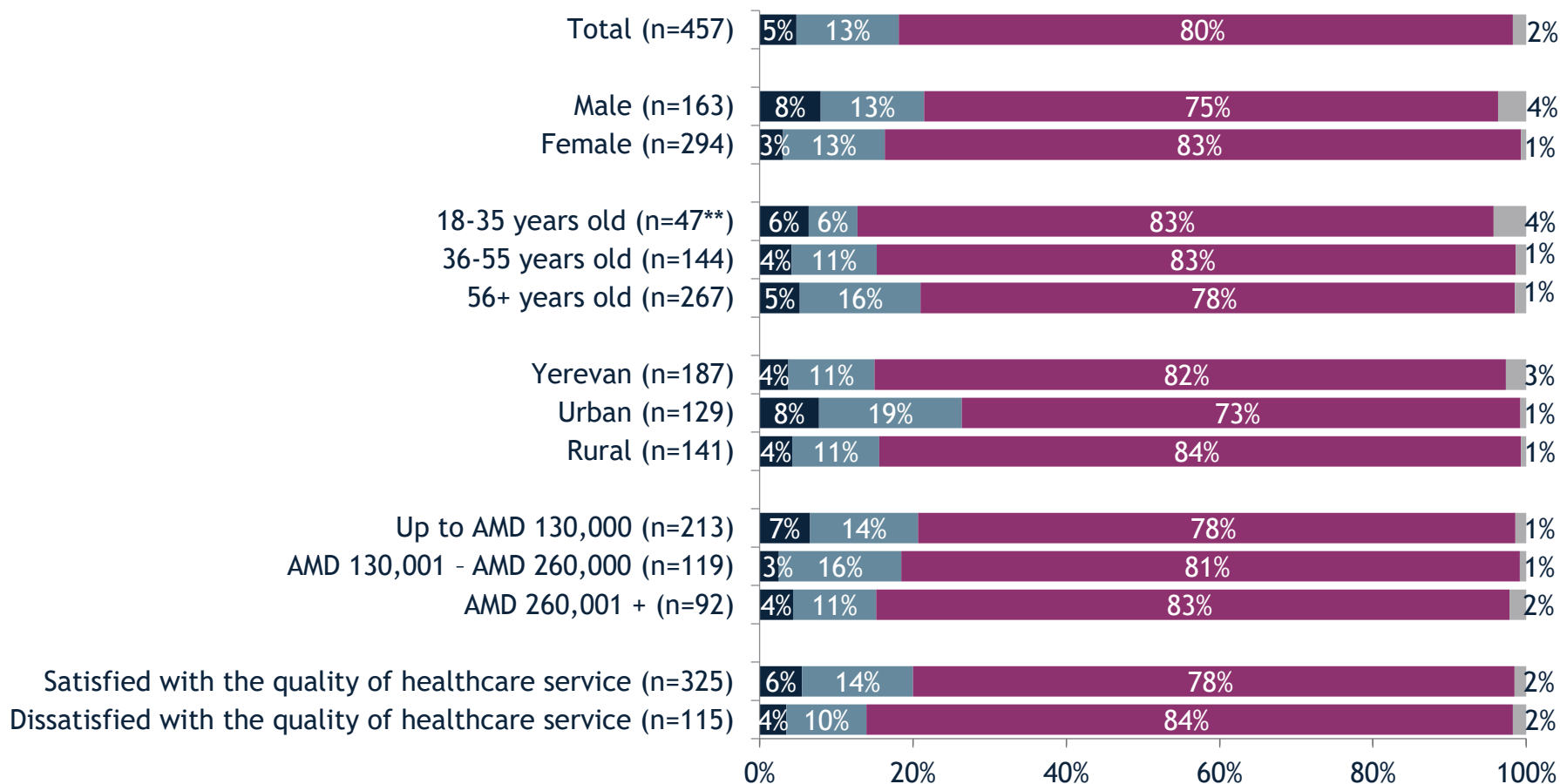
*\*Those who haven't applied for medical care and service.*

# Do you take any medicine regularly?



# How do you obtain the medicine you most frequently take?\* 1 / 2

- All of it is provided free of charge by the polyclinic/insurance
- Part of it is provided free of charge by the polyclinic/insurance and part of it is at the expense of the household
- All of it is acquired at the expense of the household
- Other



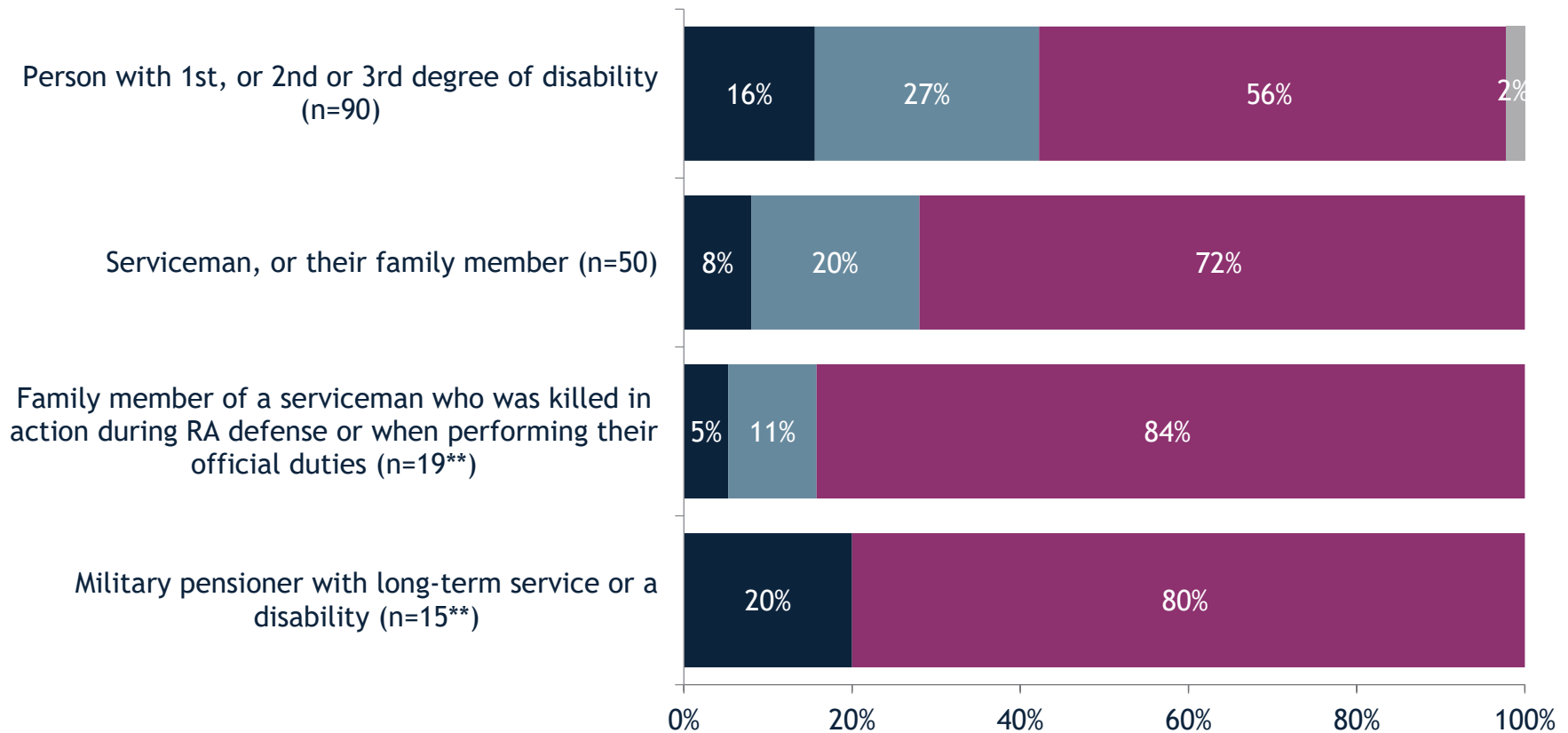
\*Those who take medicine regularly.

\*\*Due to small n, analysis should be interpreted with caution.

# How do you obtain the medicine you most frequently take?\*

## (Disaggregated by respondent's self-description)

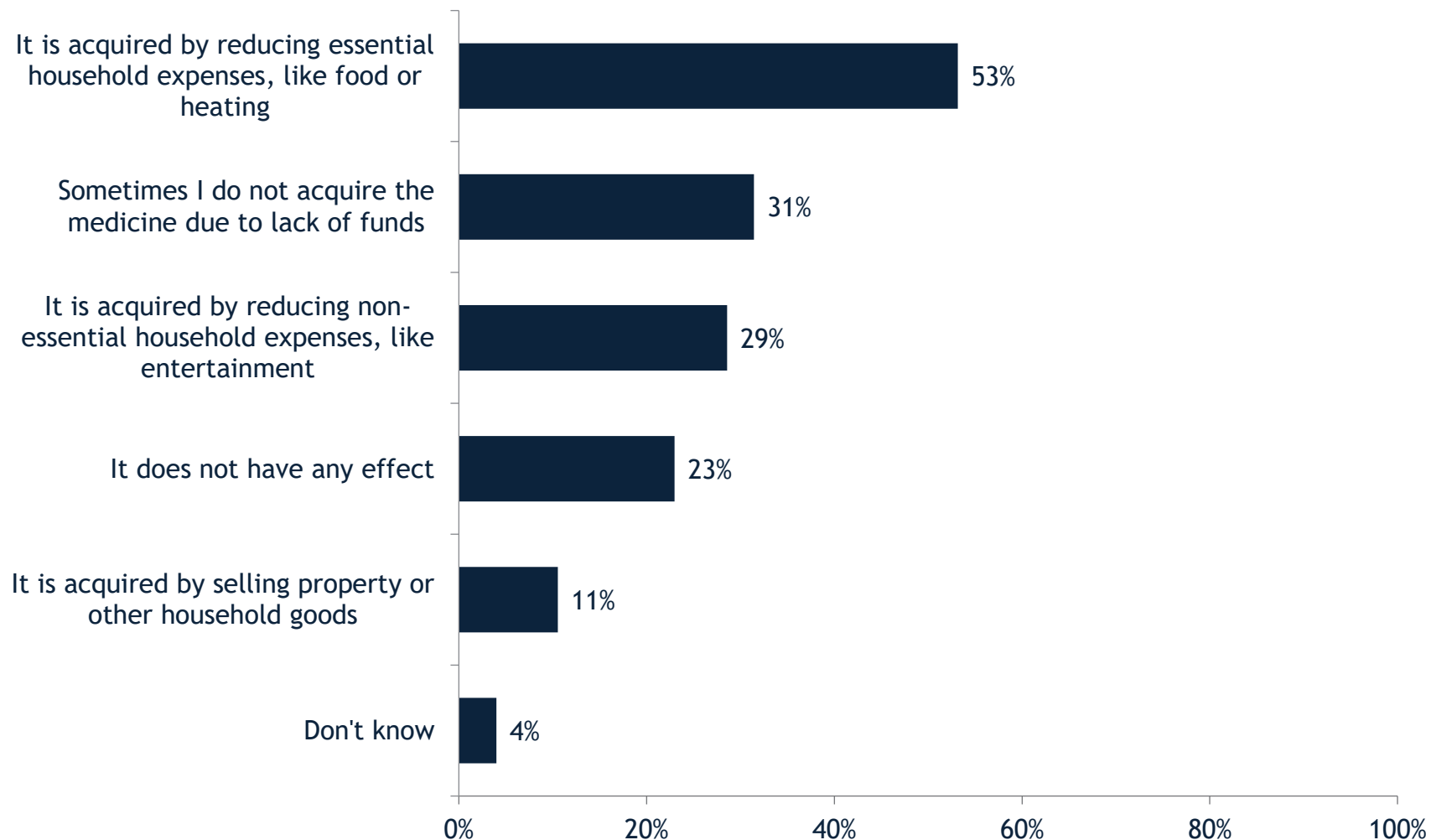
- All of it is provided free of charge by the polyclinic/insurance
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- All of it is acquired at the expense of the household
- Other



\*Those who take medicine regularly.

\*\*Due to small n, analysis should be interpreted with caution.

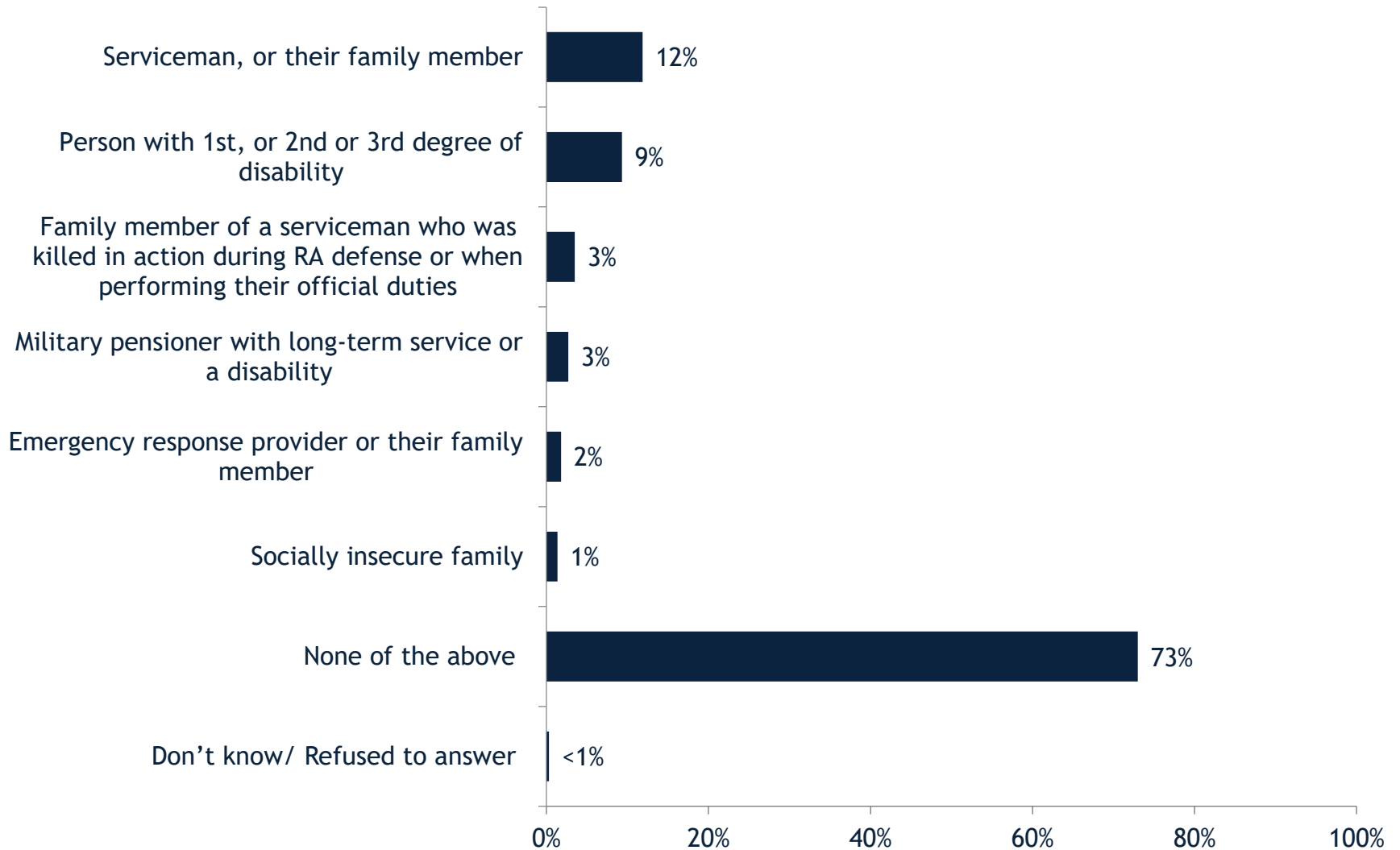
# If it is fully or partially acquired at the expense of the household, what effect does that cost have on the household?\* (n=435) (Multiple responses)



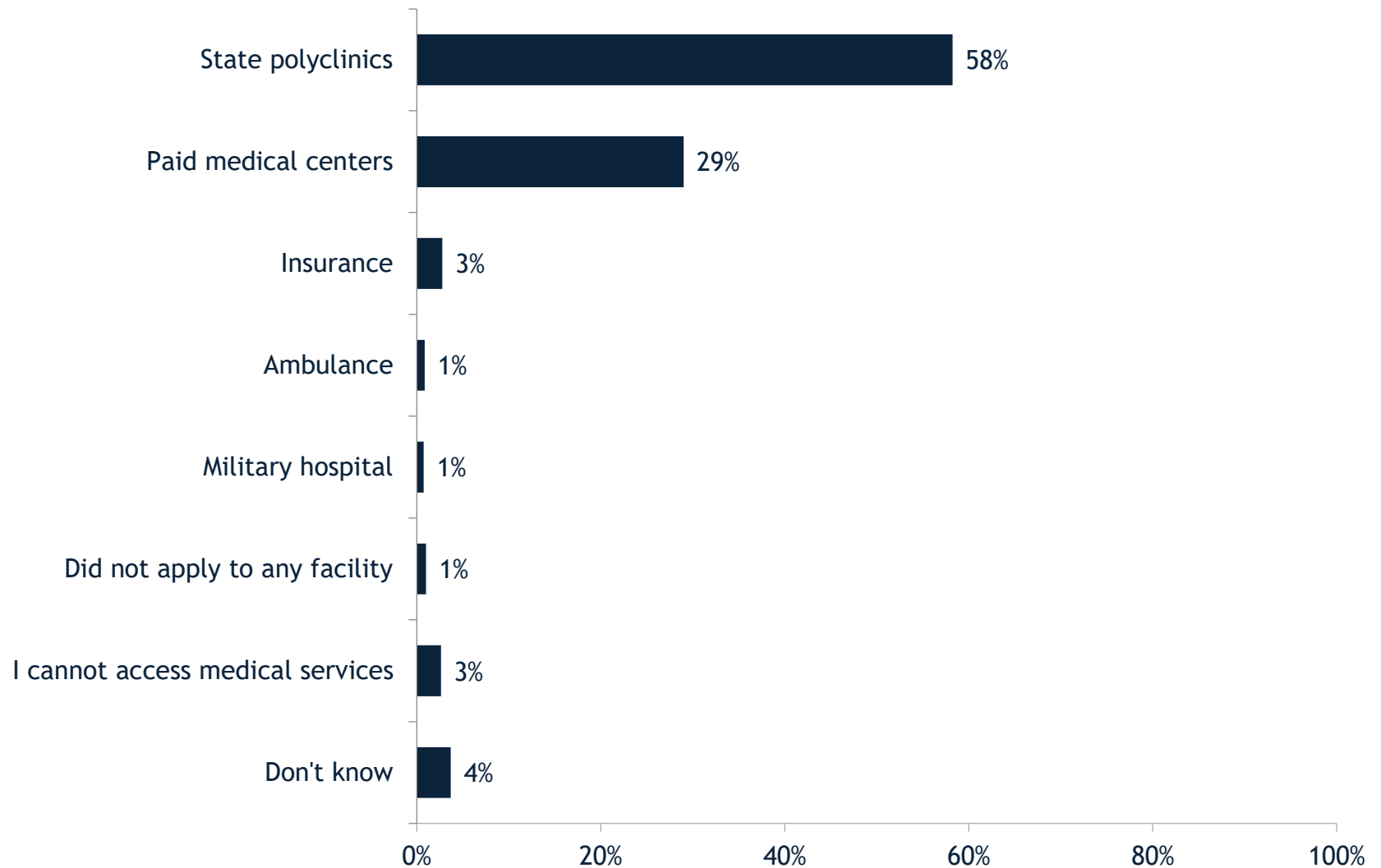
\*Those who declared taking medicines regularly and acquired it at the expenses of the household fully or partially.



# Please tell me, are you...? (Multiple responses)



# Which facility do you usually apply to first for medical services?





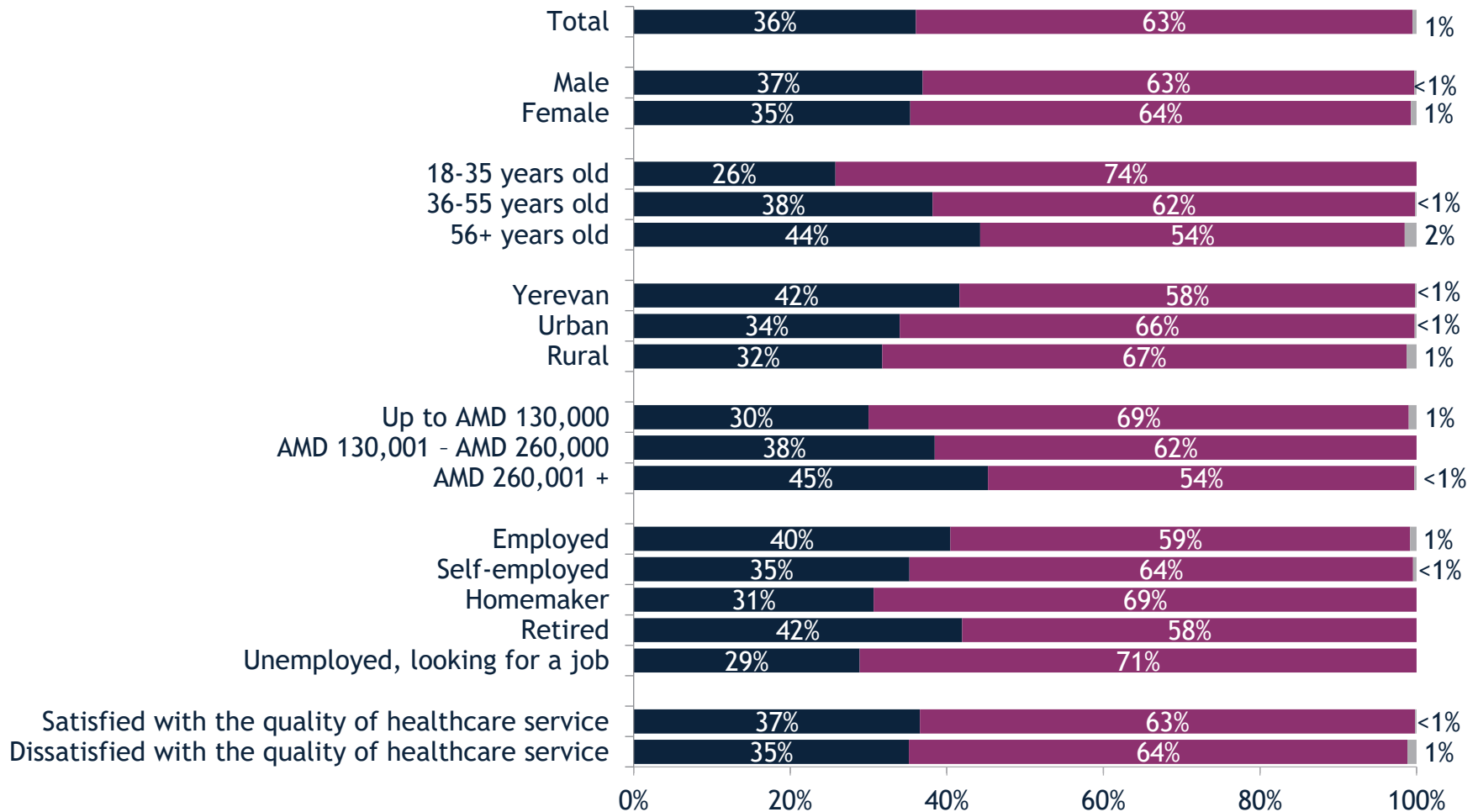
# Healthcare Funding

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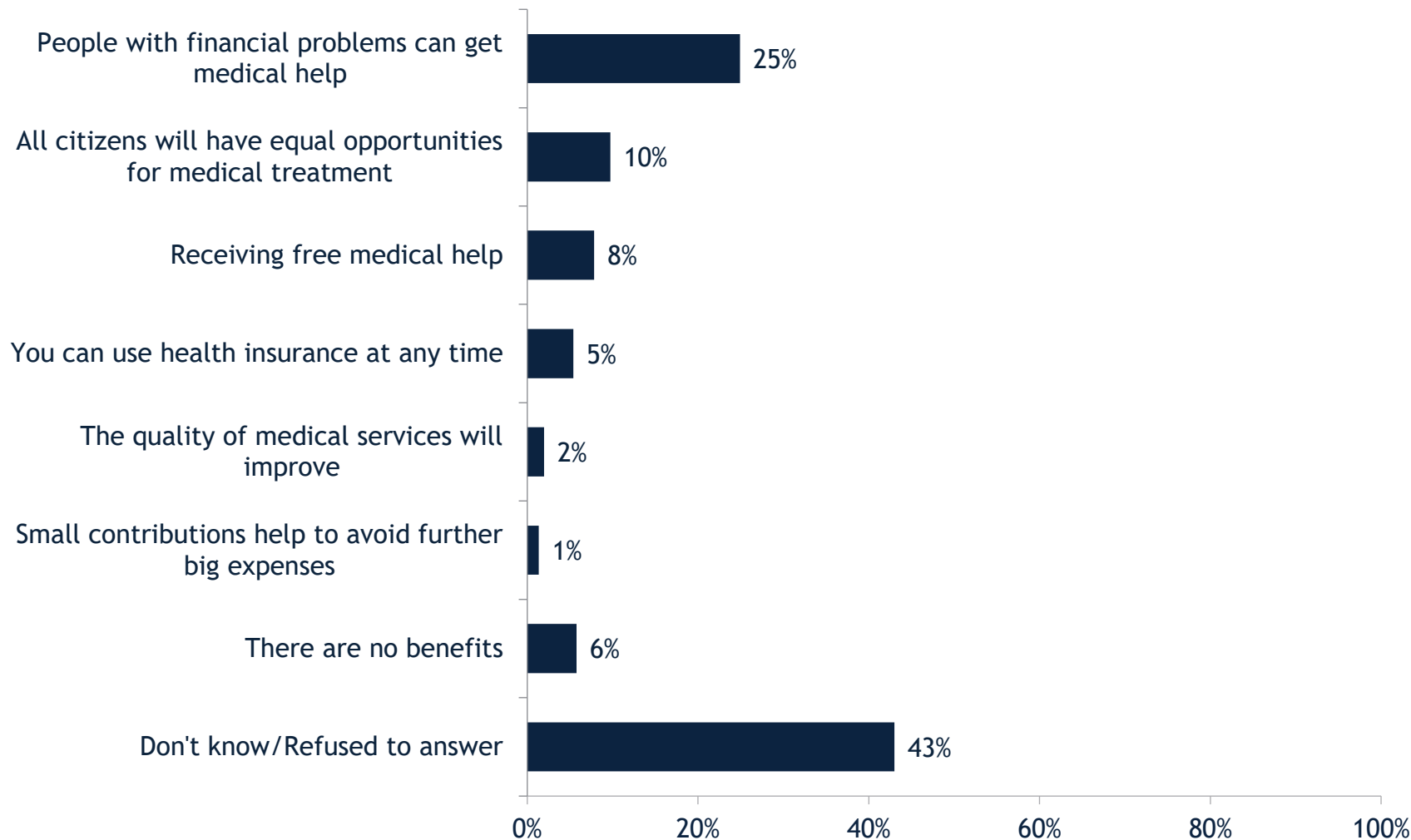
# Are you aware that the Government program of 2021-2025 envisages the introduction of a compulsory health insurance system in Armenia?

■ Yes    ■ No    ■ Don't know/Refused to answer



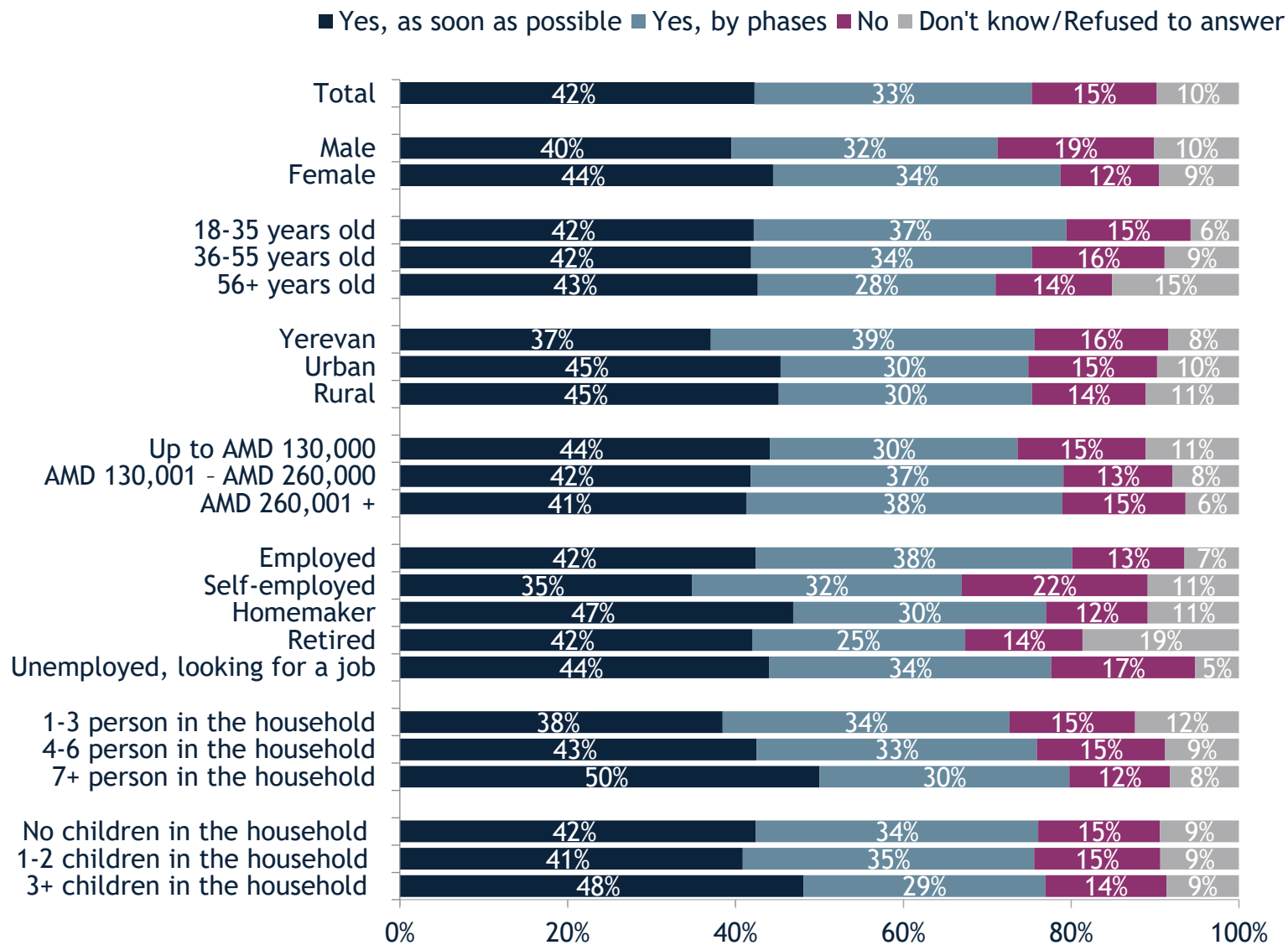
# Can you mention the most important benefit of a compulsory health insurance system?\*

*(Spontaneous response)*

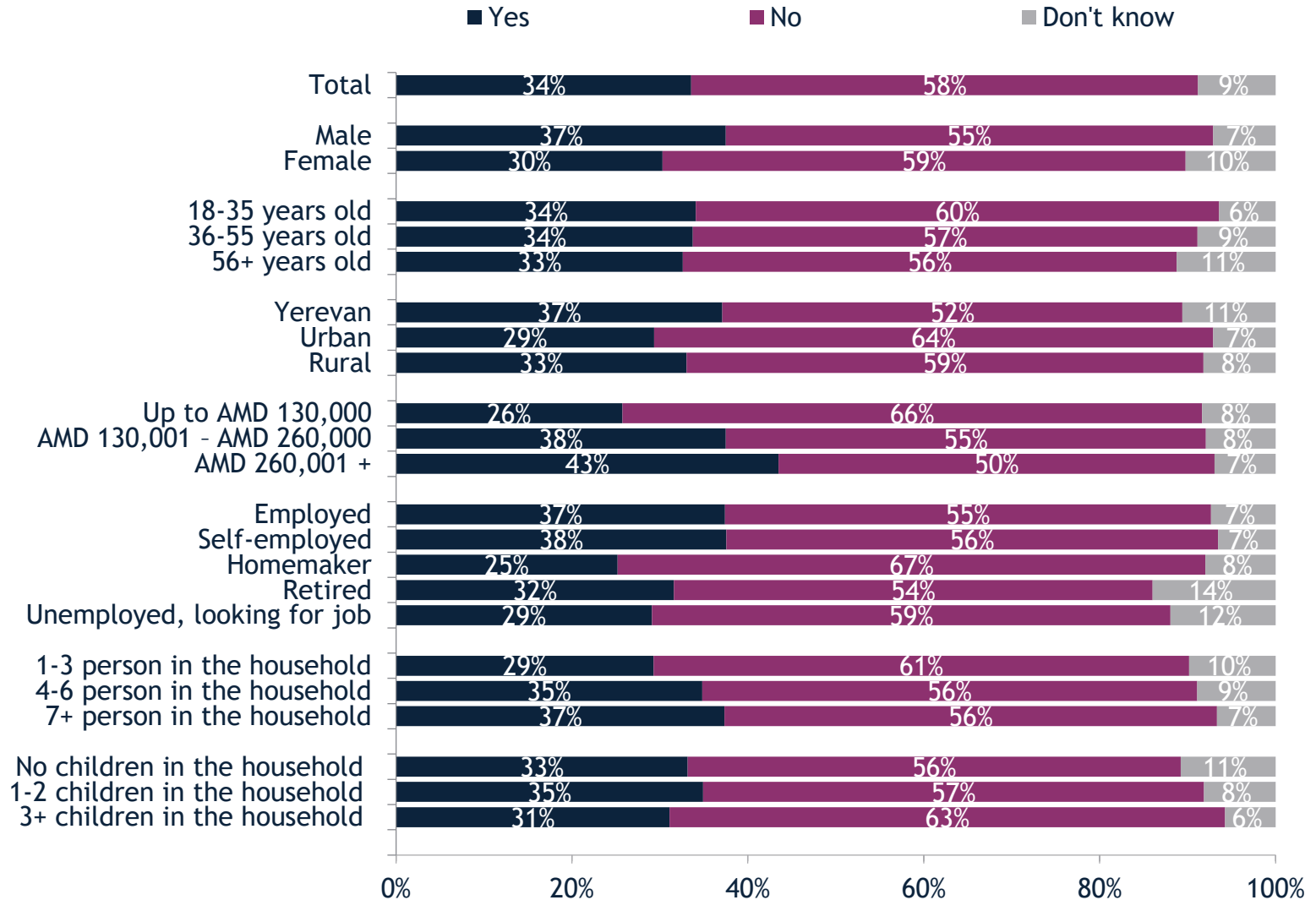


\* Before being asked the question, the respondents were read the following: "This system will provide all Armenians equal access to the full range of health services insuring them from financial hardship."

# In your opinion, should the compulsory health insurance system be introduced?



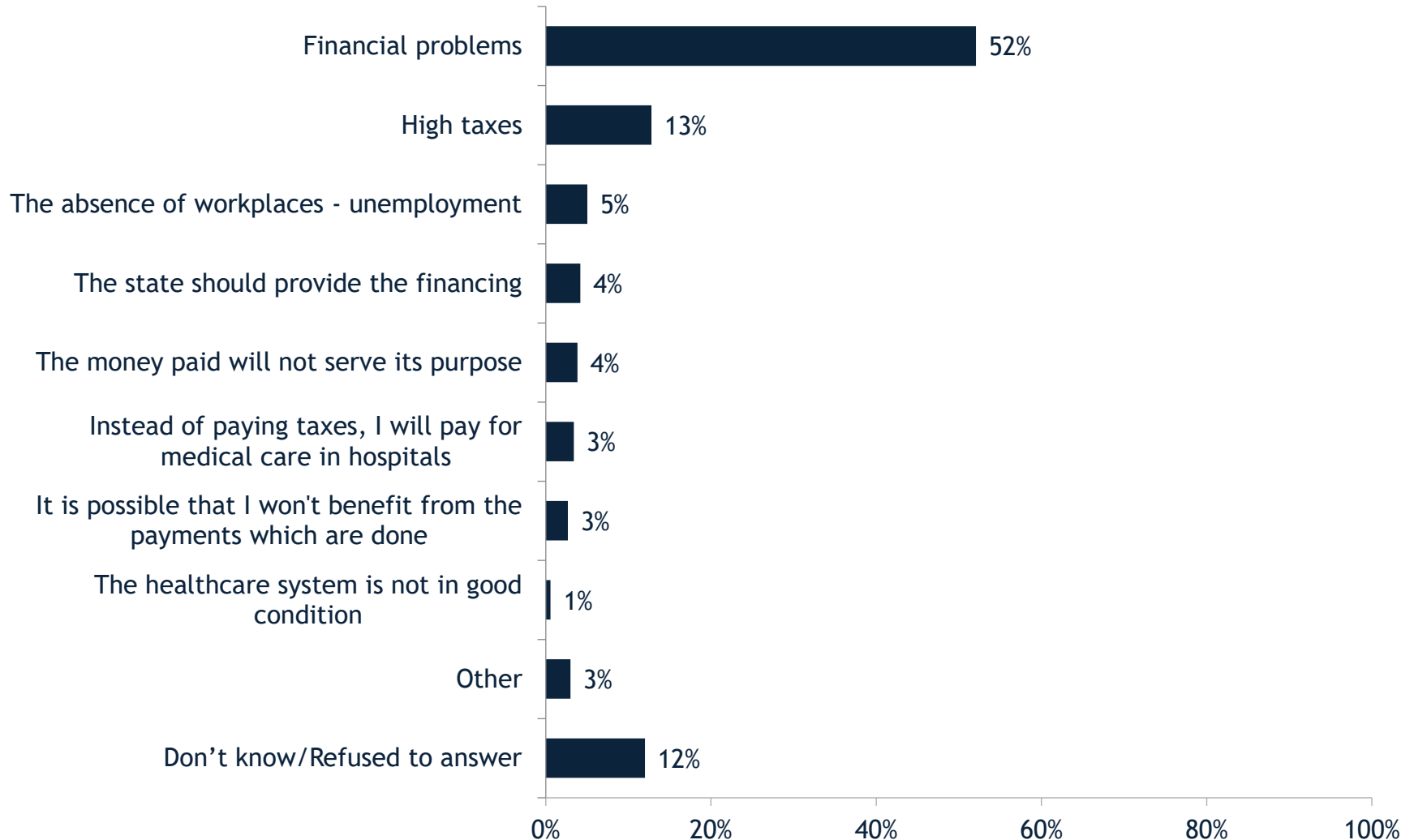
# Would you agree that citizens shall pay more tax in order to benefit from a compulsory health insurance system?\*



\* Before being asked this question, the respondents were read the following: "As a rule, the compulsory health insurance system is financed by a special tax paid by citizens."

# Why wouldn't you agree that citizens shall pay more tax in order to benefit from a compulsory health insurance system?\* (n=878)

*(Spontaneous response)*

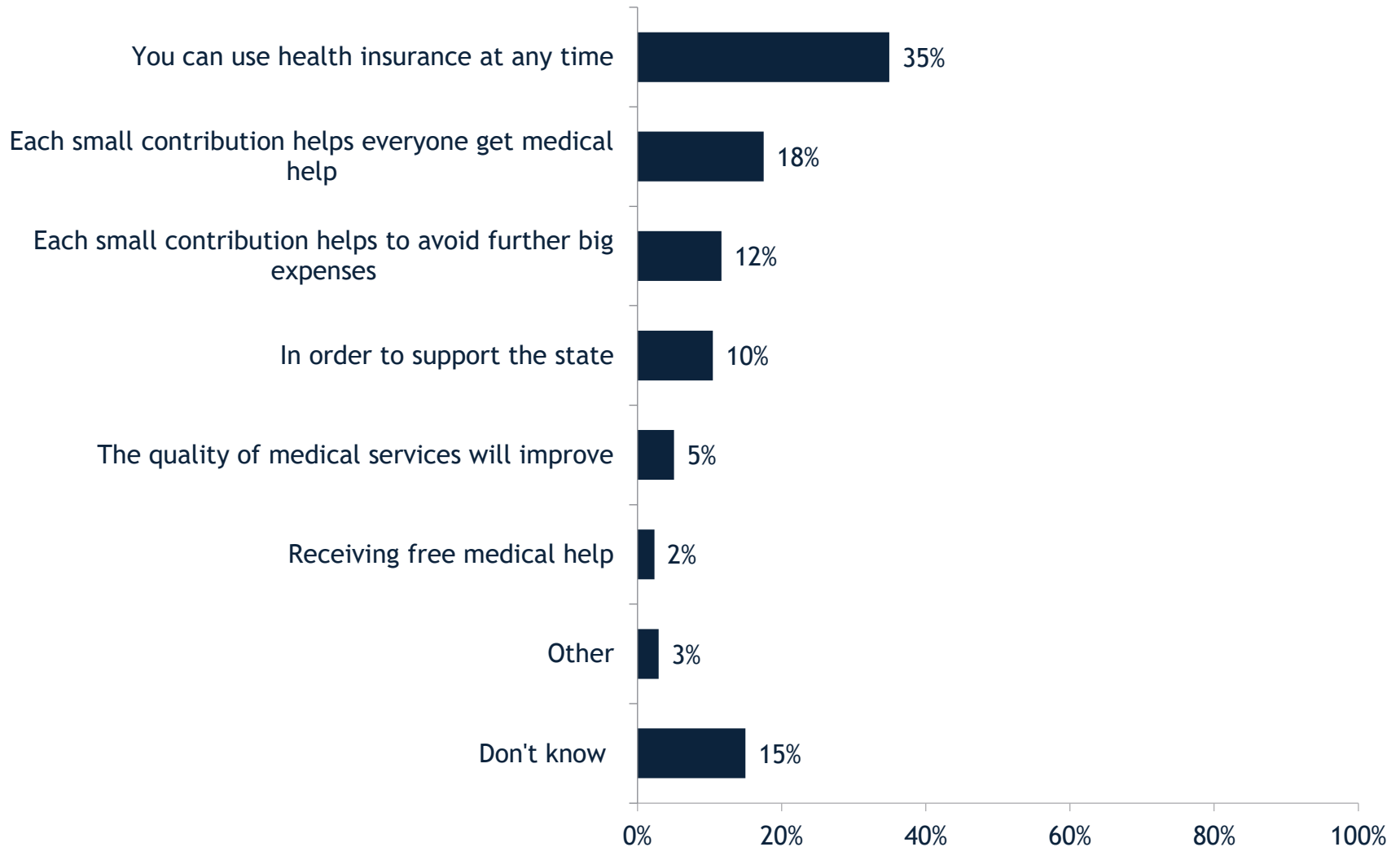


\*Those who didn't agree that citizens shall pay more tax in order to benefit from a compulsory health insurance system.



# Why would you agree that citizens shall pay more tax in order to benefit from a compulsory health insurance system?\* (n=511)

*(Spontaneous response)*



*\*Those who agreed that citizens shall pay more tax in order to benefit from a compulsory health insurance system.*

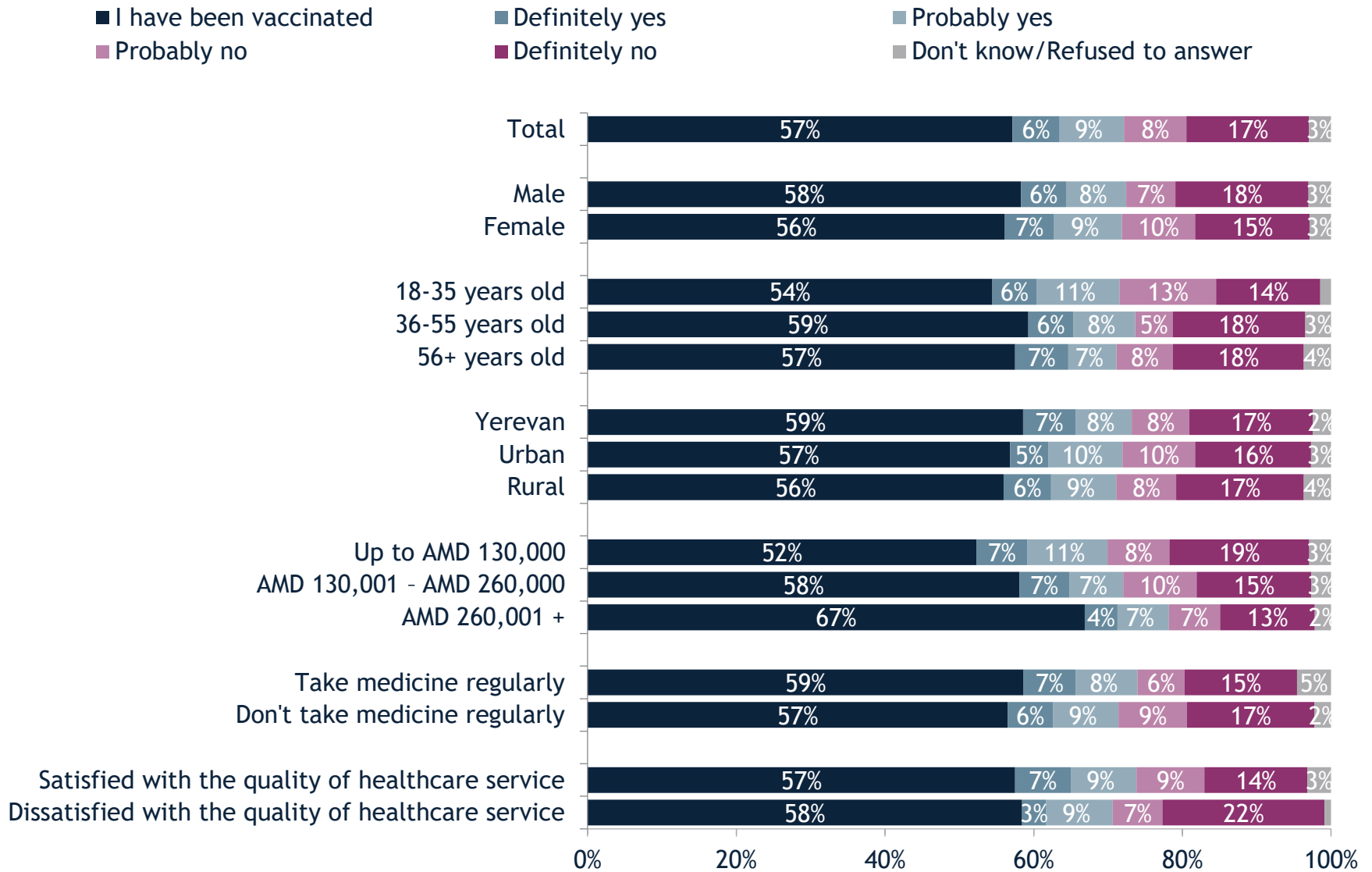


# COVID-19 and Vaccination

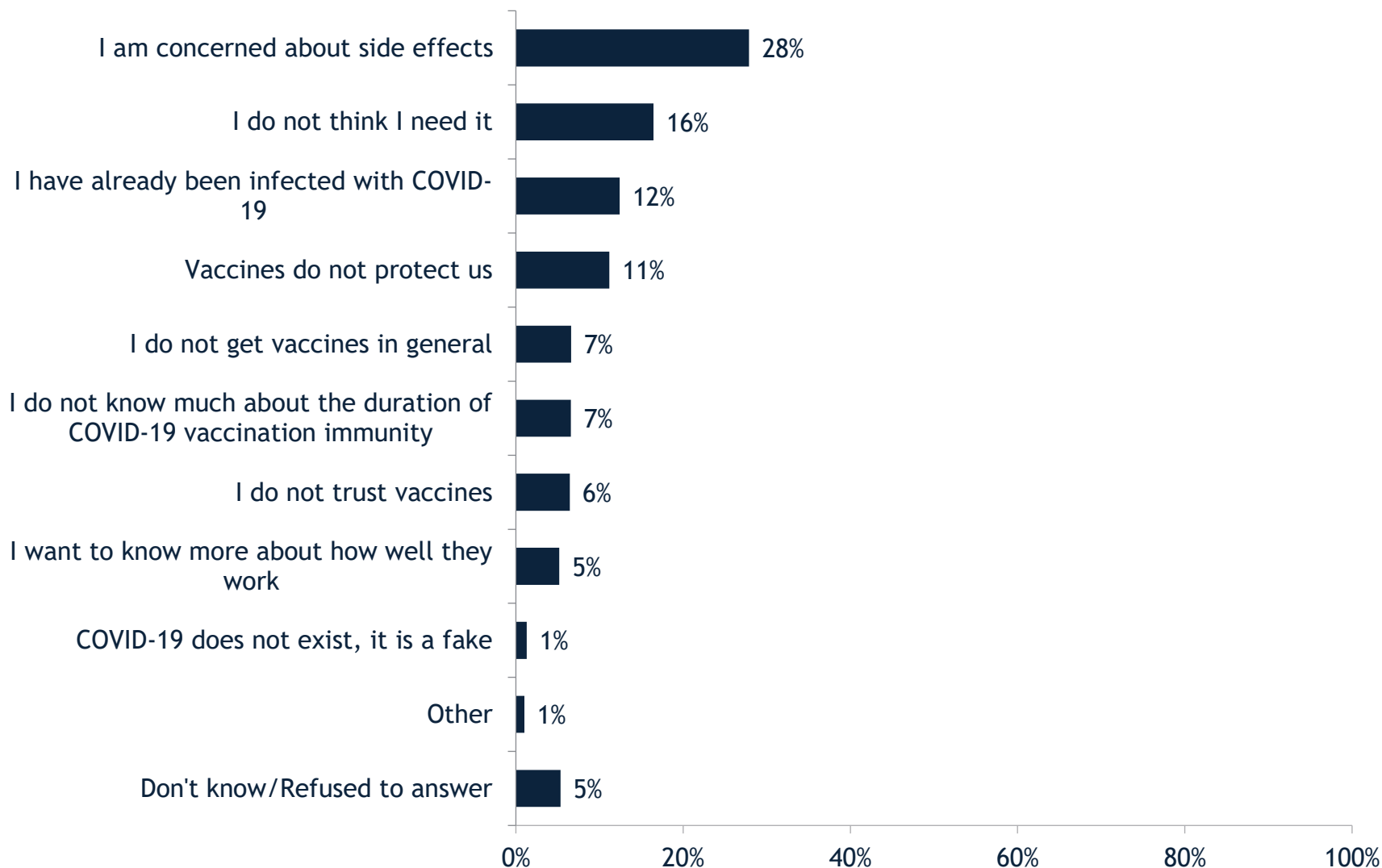
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# Vaccines against COVID-19 are now available: will you get vaccinated?



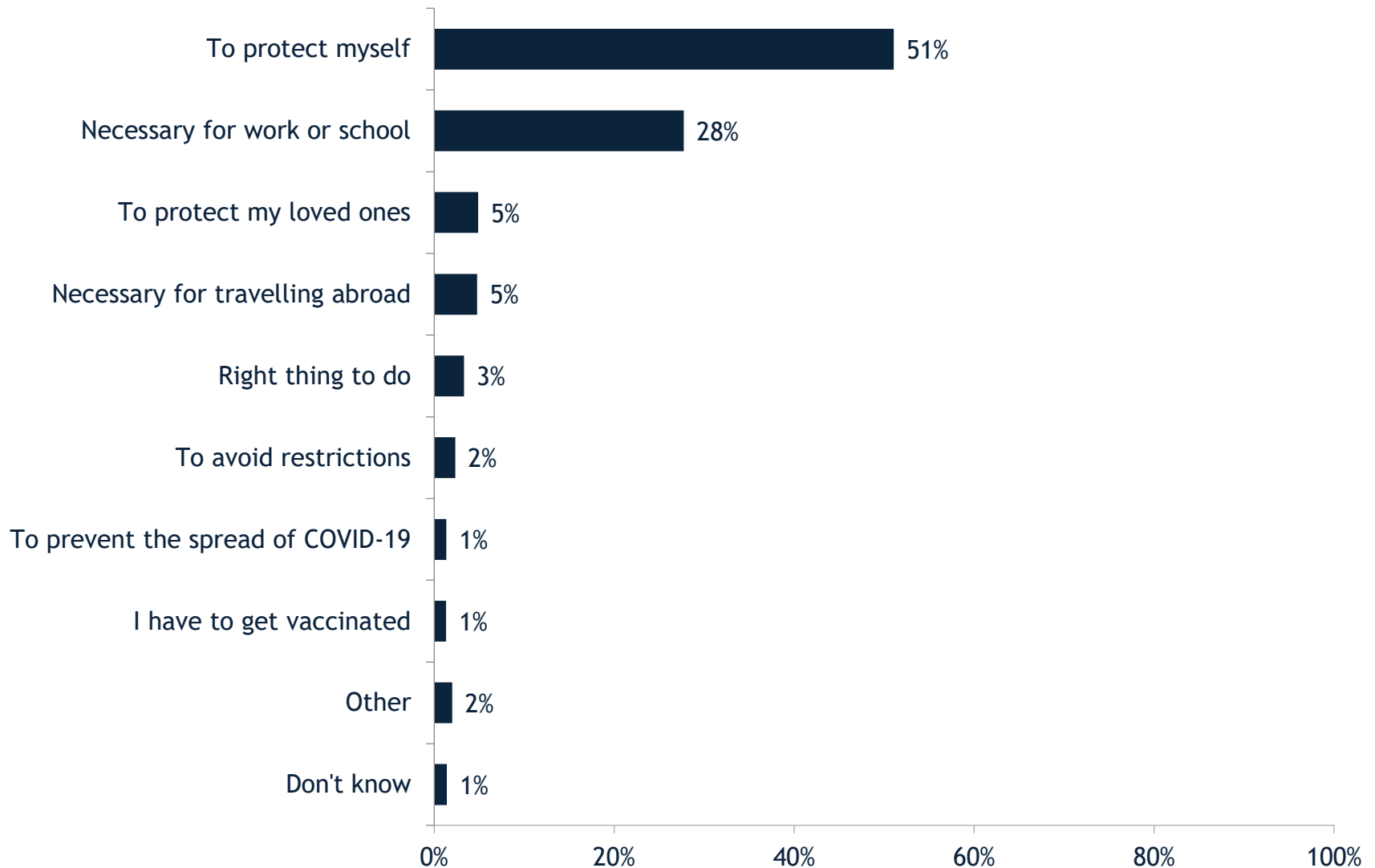
# Which of the following best reflects why you would not plan to get vaccinated against COVID-19?\* (n=379)



\*Those who declared that they will probably or definitely not get vaccinated.

# What was your main reason for getting vaccinated?\* (n=871)

*(Spontaneous response)*



*\*Those who have already been vaccinated.*

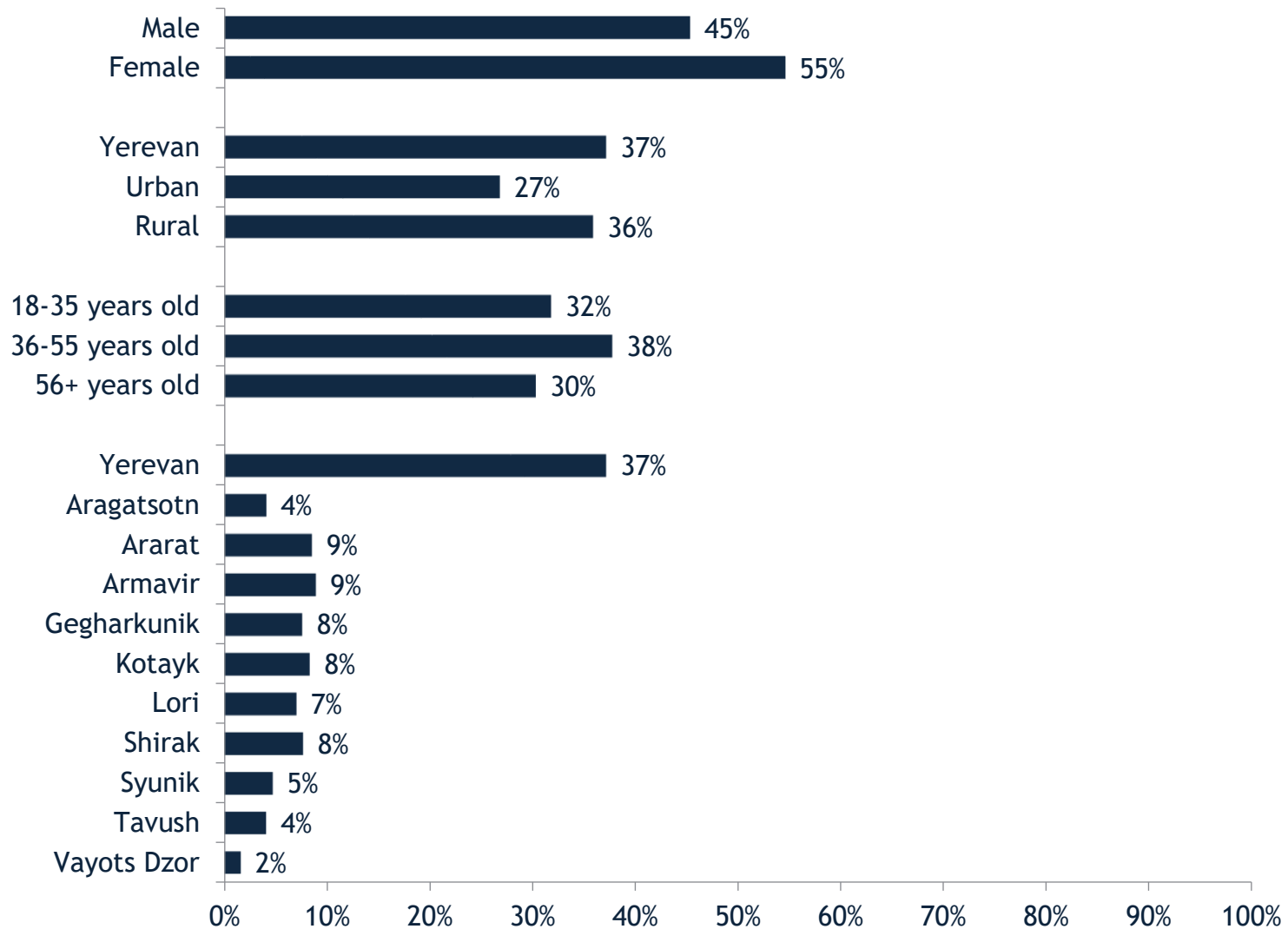


# Demographics

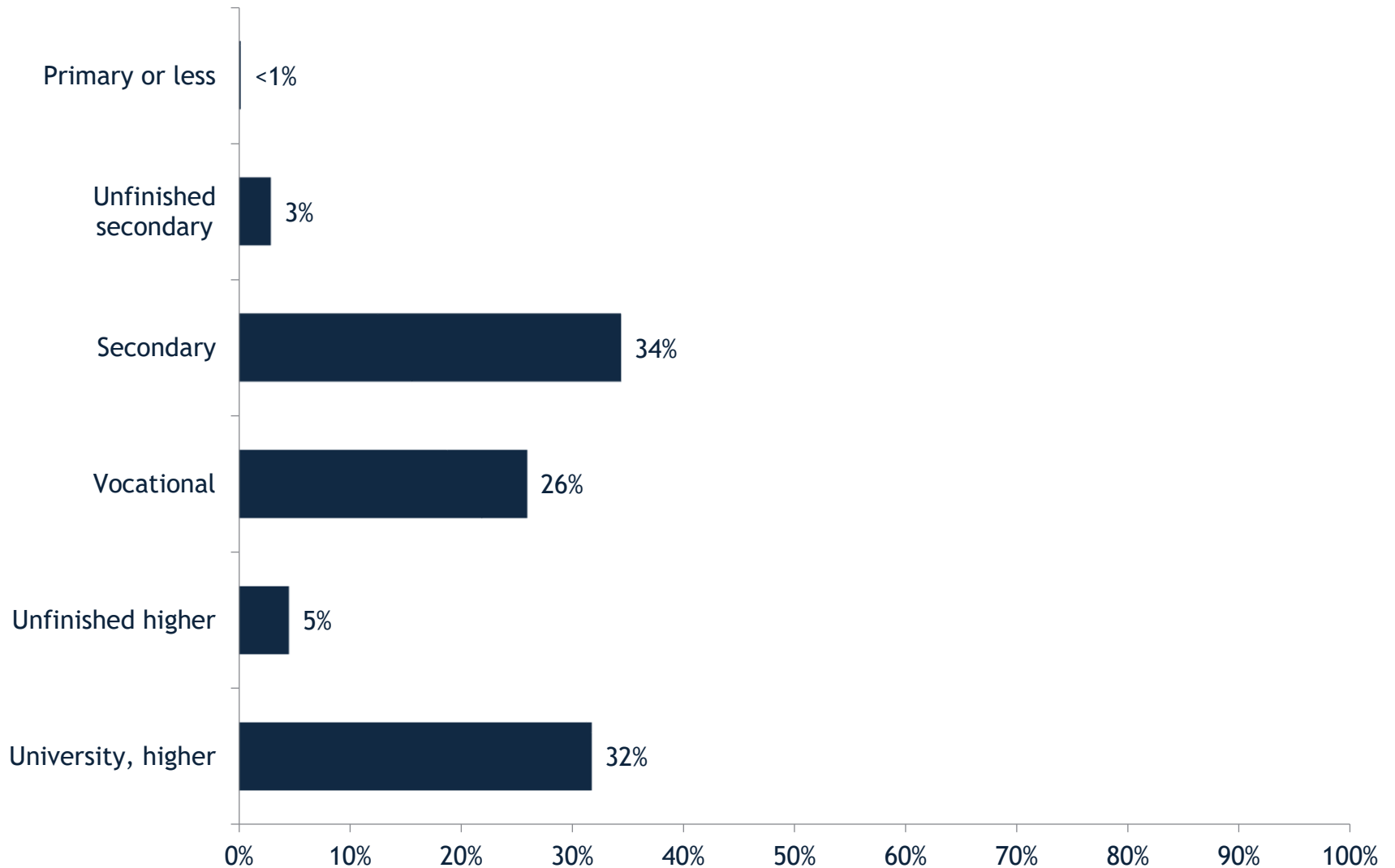
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# Age, Gender, Community Type, Province Distribution

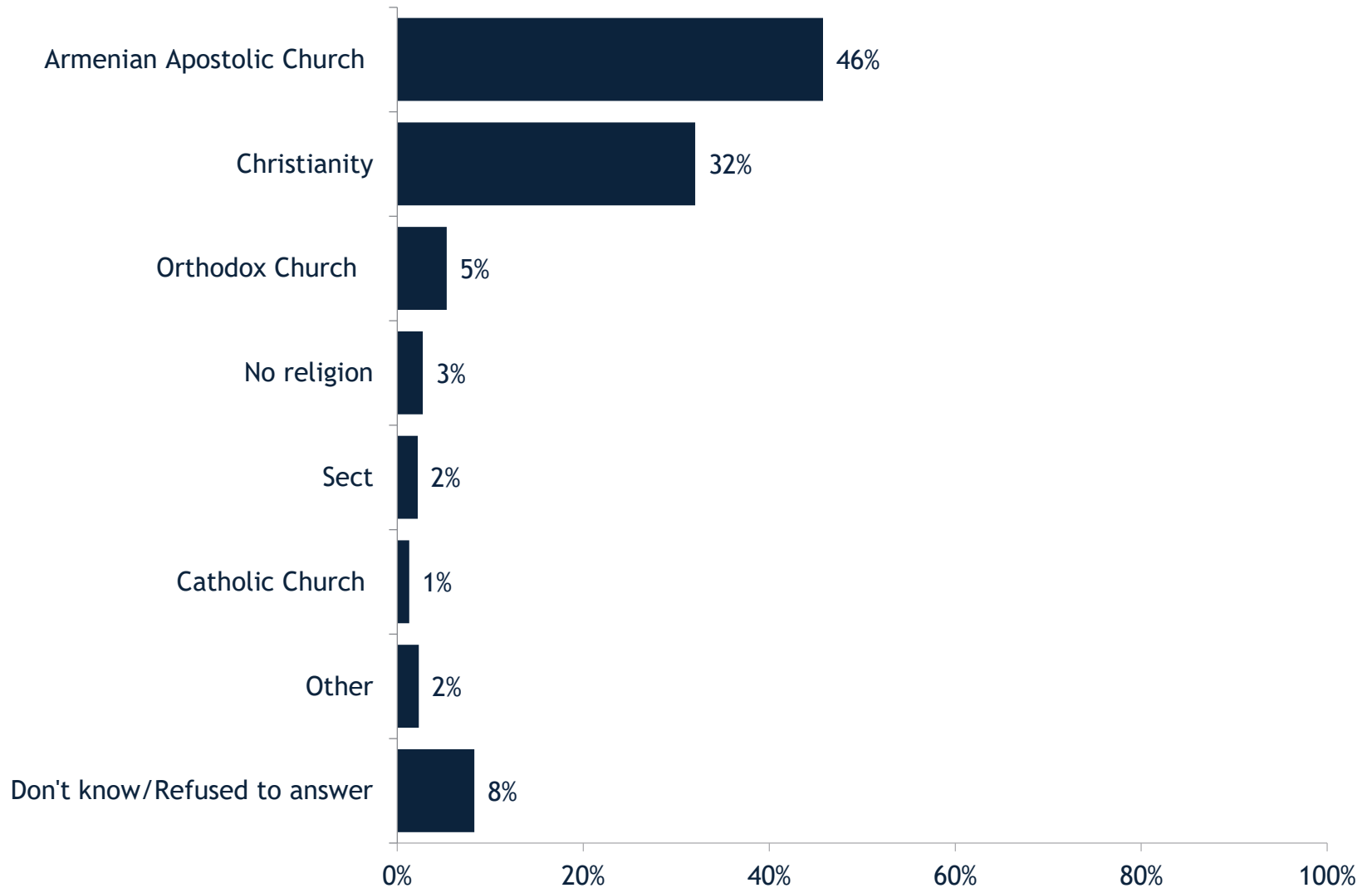


# What is the highest level of education you have attained?

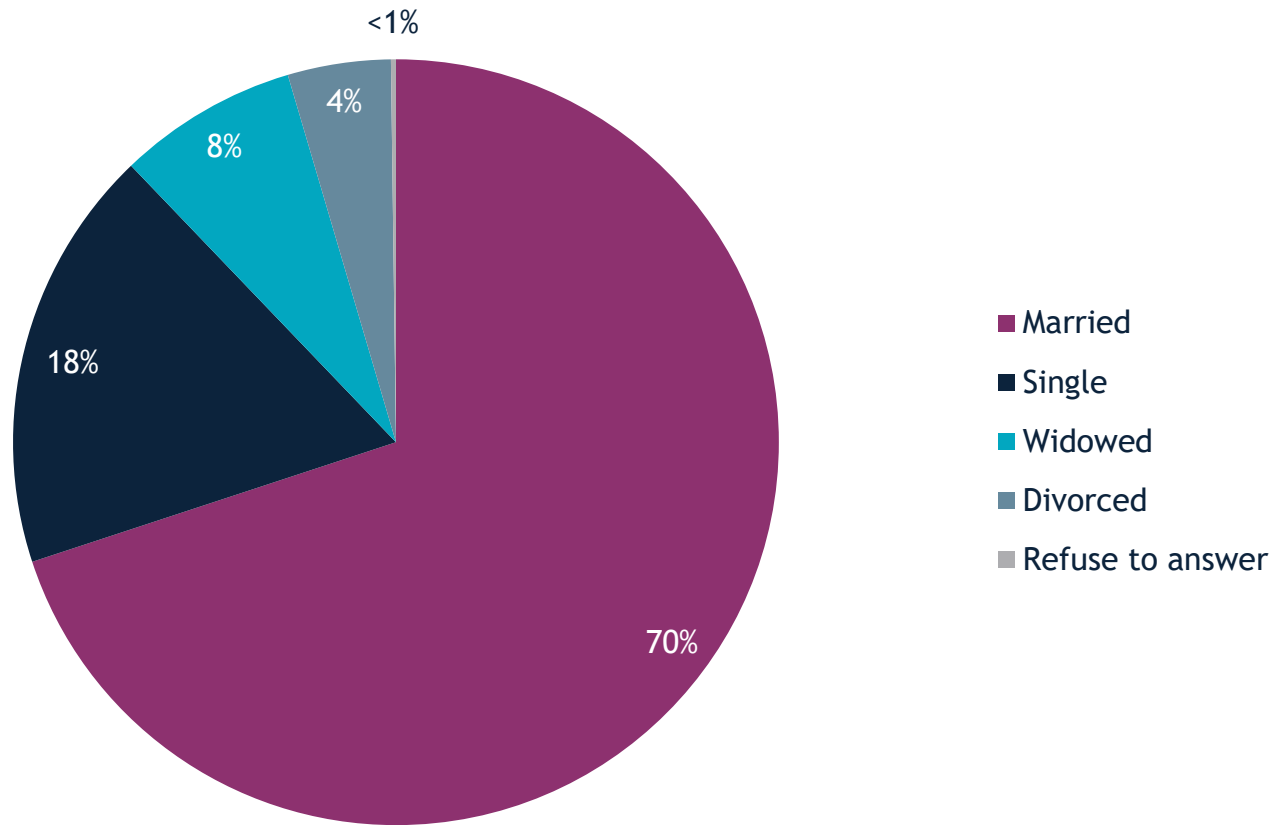




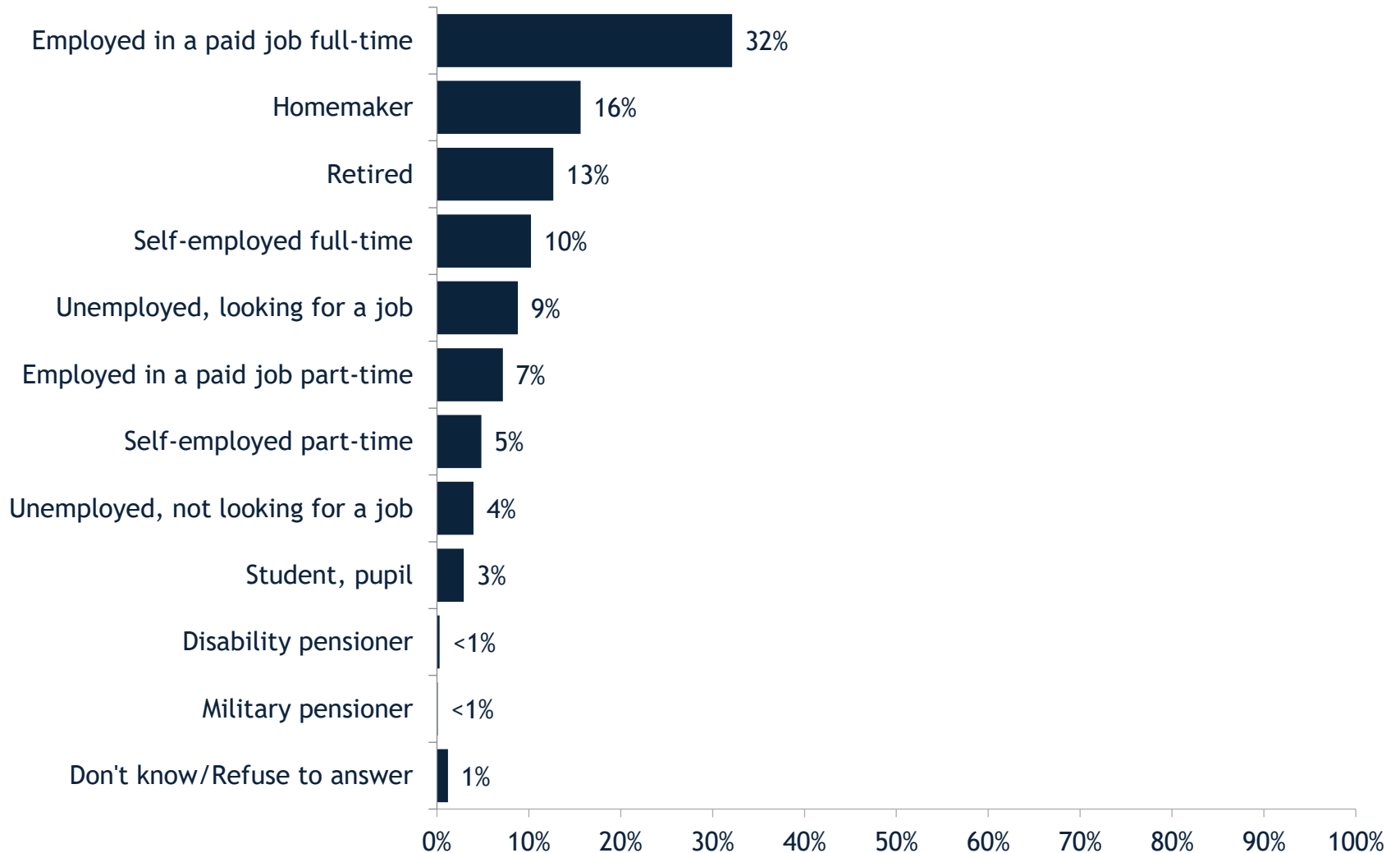
# What is your religion?



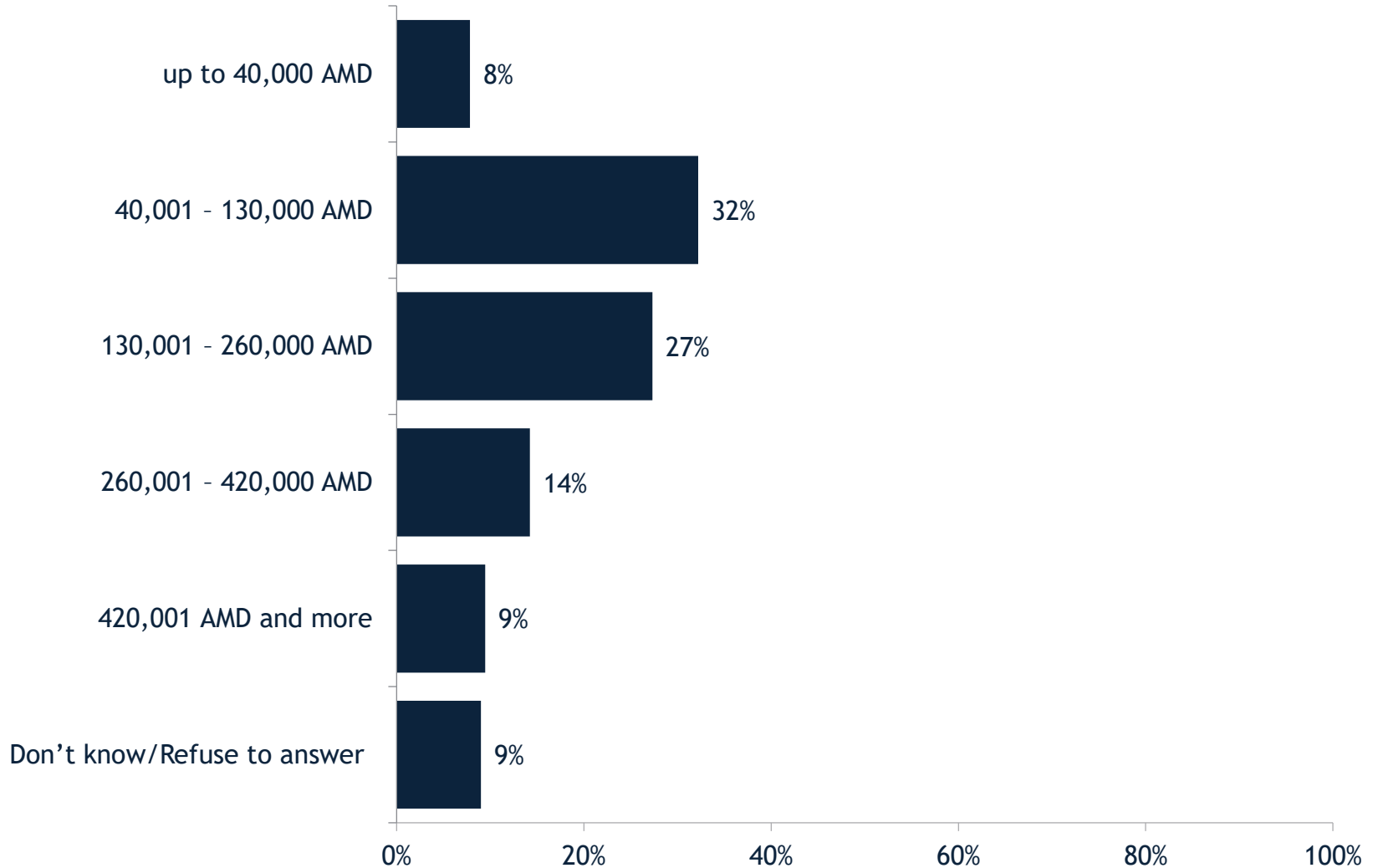
# What is your marital status?



# What is your occupational status?



# What is your monthly household income?



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