Public Opinion Survey: Residents of Armenia

May 2021

CENTER FOR
INSIGHTS IN
SUR✔EY
RESEARCH

Detailed Methodology

- The survey was conducted on behalf of International Republican Institute's Center for Insights in Survey Research by Caucasus Research Resource Center (CRRC) – Armenia Foundation.

- Data was collected throughout Armenia between April 8 and May 4, 2021 through mobile phone interviews.

- The total sample consisted of n=1,502 residents of Armenia with access to mobile phones, aged 18 and older.
    - The national sample consists of 1,203 respondents.
    - An additional 299 interviews were conducted in 5 regions to allow for specific regional-level analysis. The regions with additional interviews are *Ararat*, *Gegharkunik*, *Shirak*, *Syunik*, and *Tavush*.

- The sample is stratified by mobile provider and region.
    - Respondents were surveyed via random digit dialing (RDD). RDD was done using operator codes from the three largest mobile service providers in Armenia. RDD was done in proportion to the total number of users for each mobile provider.
    - The sample was stratified by region according to data from the *National Statistical Service* of Armenia (NSS), January 2020.

- The data is weighted by gender, age, settlement type, and region according to data from the NSS.

- The margin of error at the mid-range of the full sample does not exceed ±2.5-points at the 95 percent confidence level.

- The response rate was 37 percent; which is similar to other CRRC surveys conducted between January and March 2021.

- Charts and graphs may not add up to 100 percent due to rounding. Cited bases are weighted.

- The Survey was funded by the U.S. Agency for International Development.

Frequently Cited Disaggregates

Disaggregate	Disaggregation Category	Base
Age Groups	18-35 years old	n=525
	36-55 years old	n=499
	56+ years old	n=478
Gender	Male	n=672
	Female	n=830
Community type	Yerevan	n=558
	Urban	n=417
	Rural	n=527
Education	Primary or secondary	n=548
	Vocational	n=277
	Higher	n=610
Marital status	Single	n=317
	Married	n=1,022
	Widowed or divorced	n=102
Monthly household income	up to 100,000 AMD	n=445
	100,001 – 200,000 AMD	n=430
	200,001 –300,000 AMD	n=216
	300,001 AMD and more	n=152

Frequently Cited Disaggregates

Disaggregate	Disaggregation Category	Base
Employment Status	Employed	n=585
	Self-employed	n=205
	Homemaker	n=177
	Retired	n=198
	Unemployed	n=210
	Student, other	n=60
View of Prime Minister's Office	Satisfied with the work of PM's office	n=564
	Dissatisfied with the work of PM's office	n=537
Perception of the direction the country is heading	Armenia is heading in the right direction	n=652
	Armenia is heading in the wrong direction	n=297

Public Attitudes

Generally speaking, do you think that Armenia is heading in the right direction or wrong direction?

- ■ Right direction — 43%
- ■ Wrong direction — 20%
- ■ Difficult to answer/Refused to answer — 37%
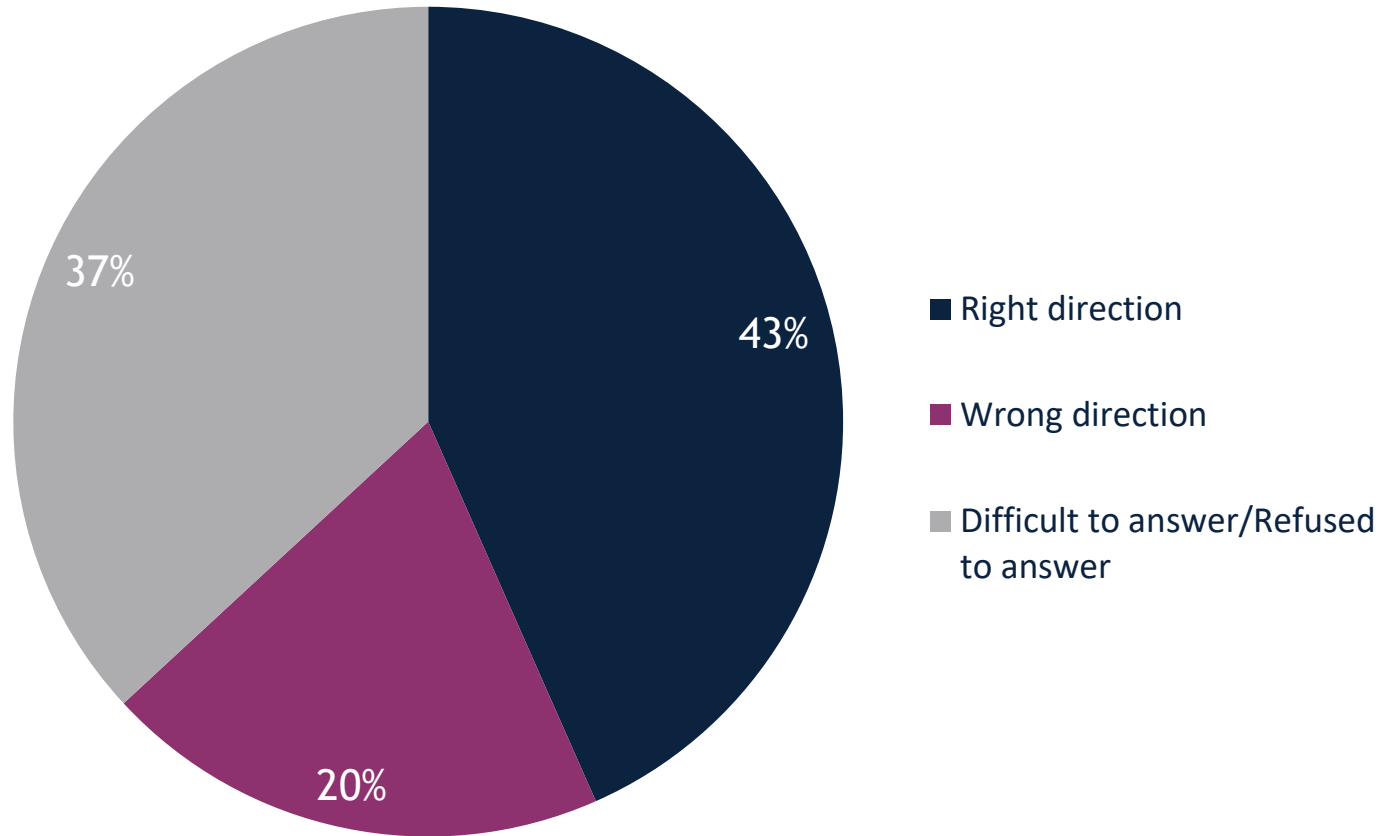
How would you evaluate the current prevailing mood of the Armenian population?

- Belief that the future will definitely be better
- Belief that the future will be somewhat better
- Apathy
- Insecurity, worry, fear for the future
- Total disappointment, disbelief in any improvement
- Difficult to answer/Refused to answer

22%
15%
9%
20%
29%
5%
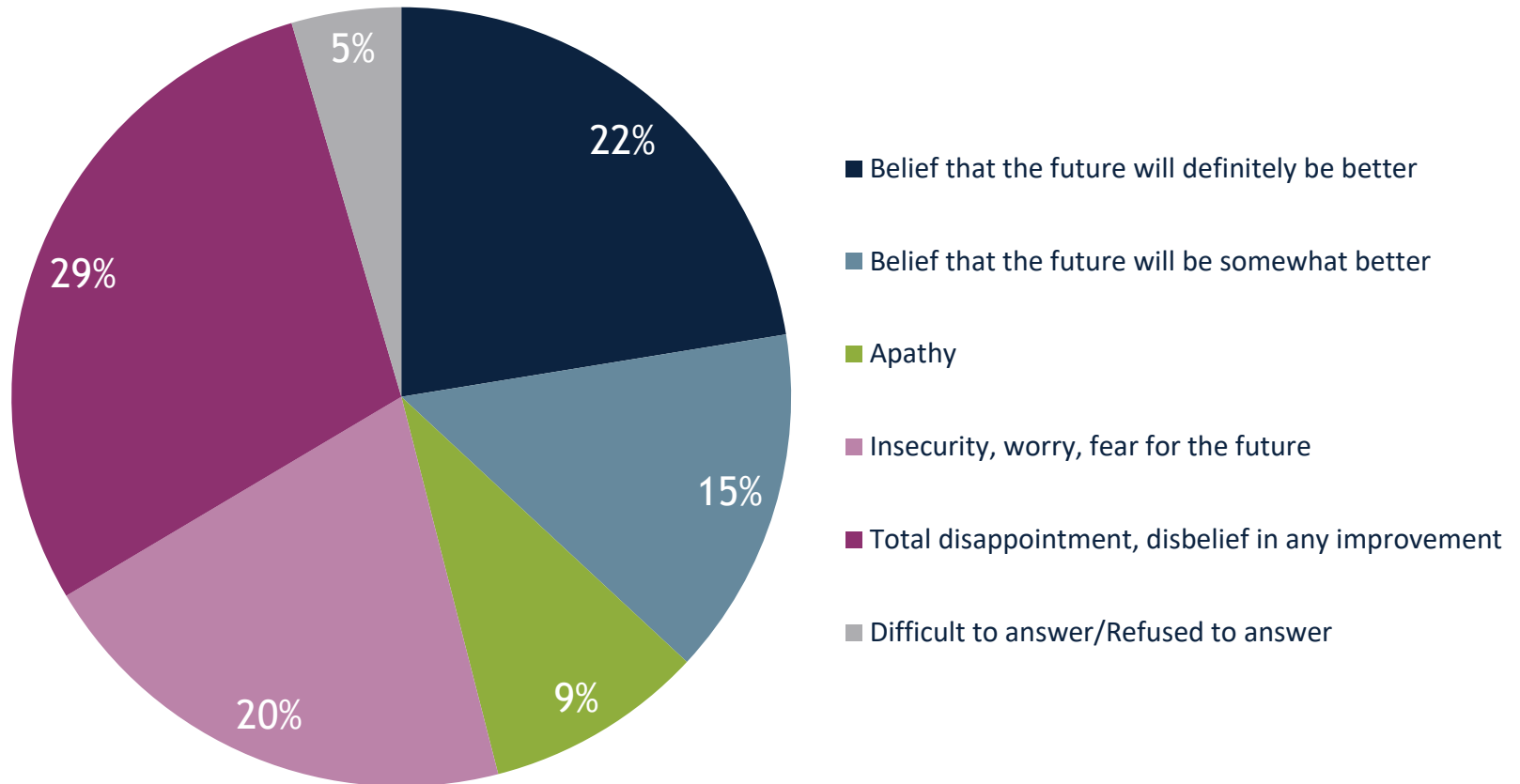
In your opinion will the situation in Armenia improve, worsen or stay the same within the upcoming 1 year?

It will improve a lot	It will somewhat improve	It will stay the same	It will somewhat worsen	It will worsen a lot	Difficult to answer/Refused to answer
12%	21%	27%	11%	11%	17%
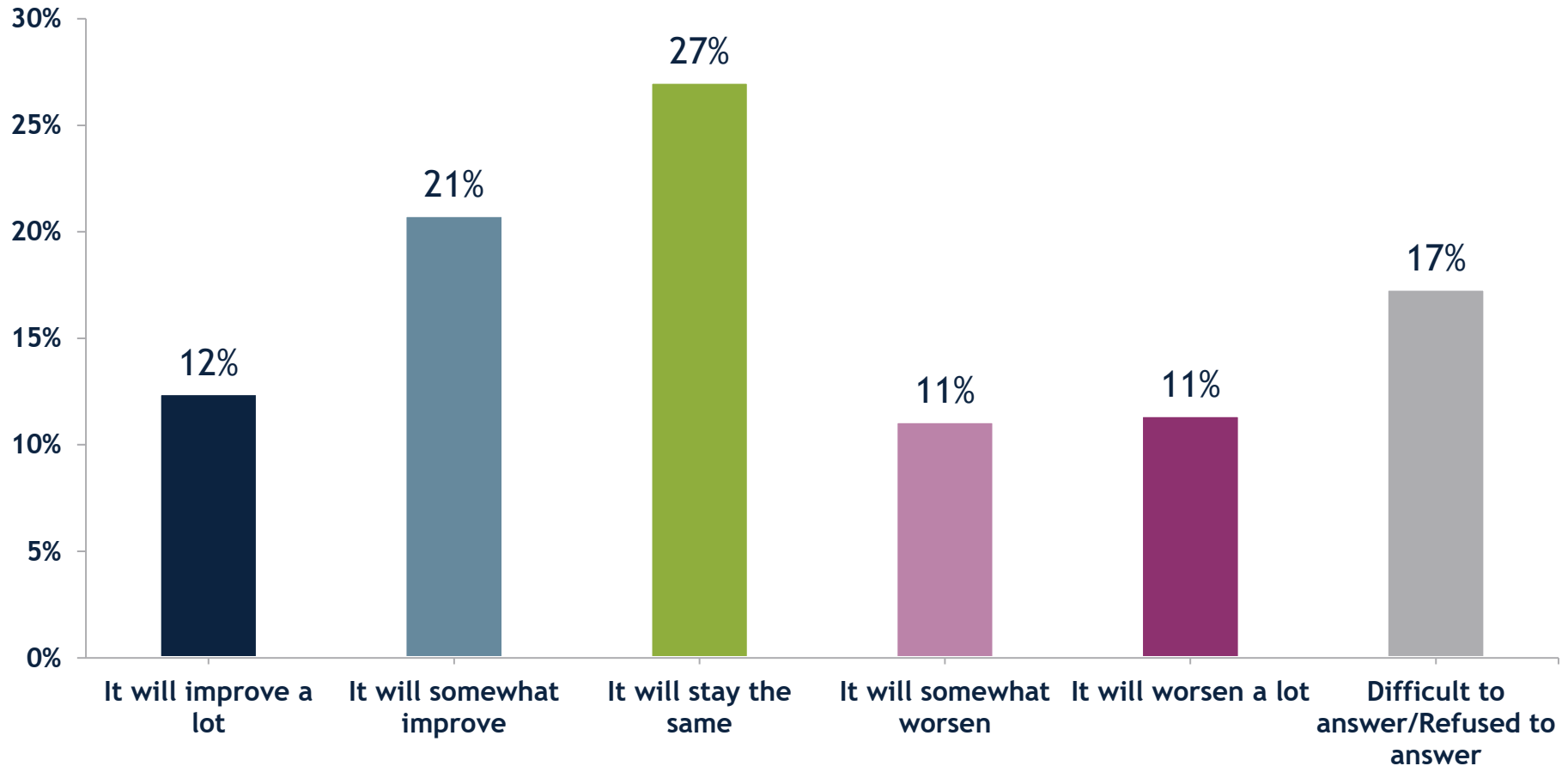
Over the last 6 months, the economic situation in Armenia has...

Bar chart showing responses:
- Improved a lot: <1%
- Improved somewhat: 8%
- Stayed the same: 16%
- Worsened somewhat: 31%
- Worsened a lot: 41%
- Difficult to answer/Refused to answer: 4%
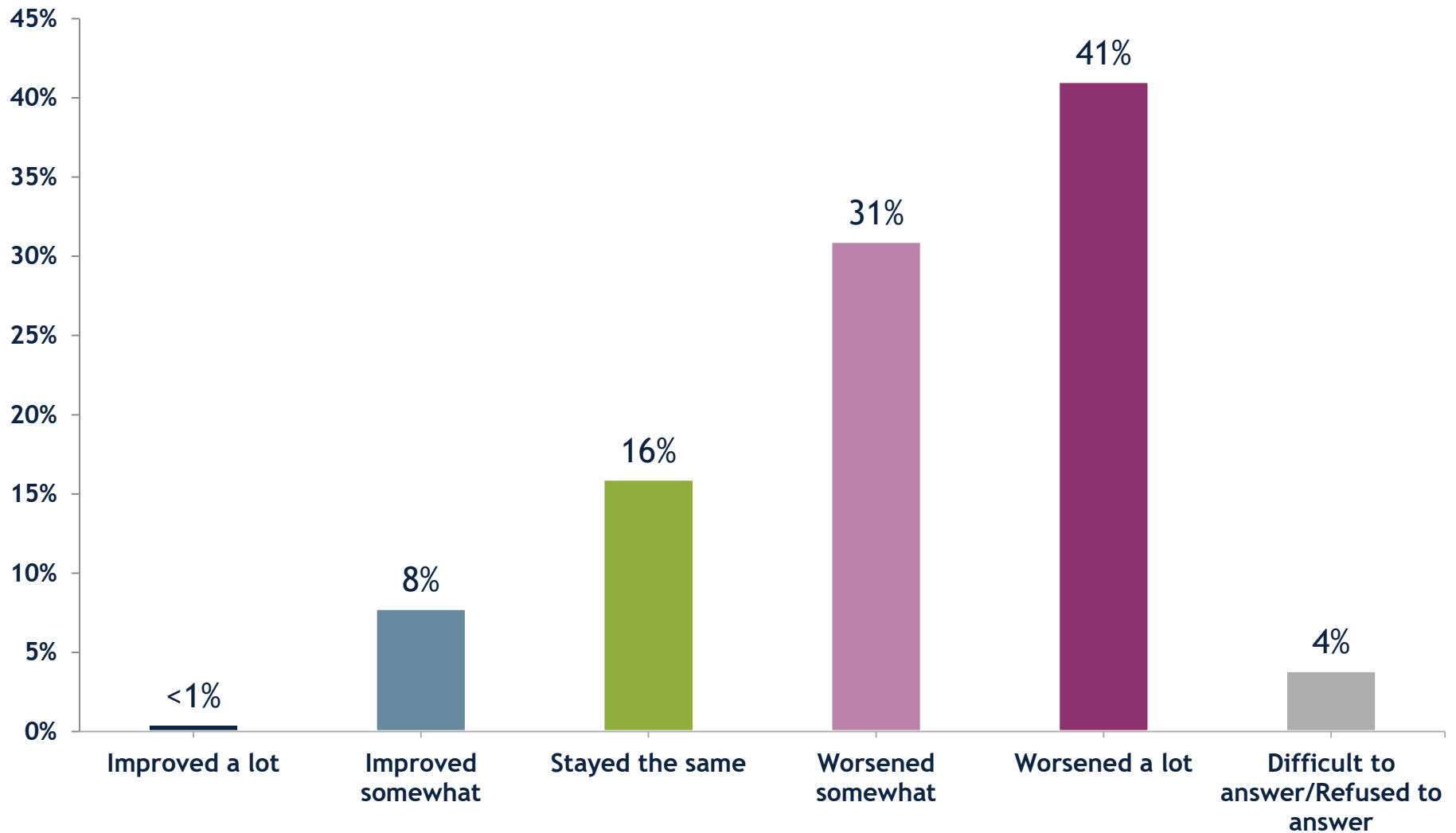
Over the last 6 months, the financial situation of your household has...

	Improved a lot	Improved somewhat	Stayed the same	Worsened somewhat	Worsened a lot	Difficult to answer/Refused to answer
	1%	5%	48%	24%	22%	1%
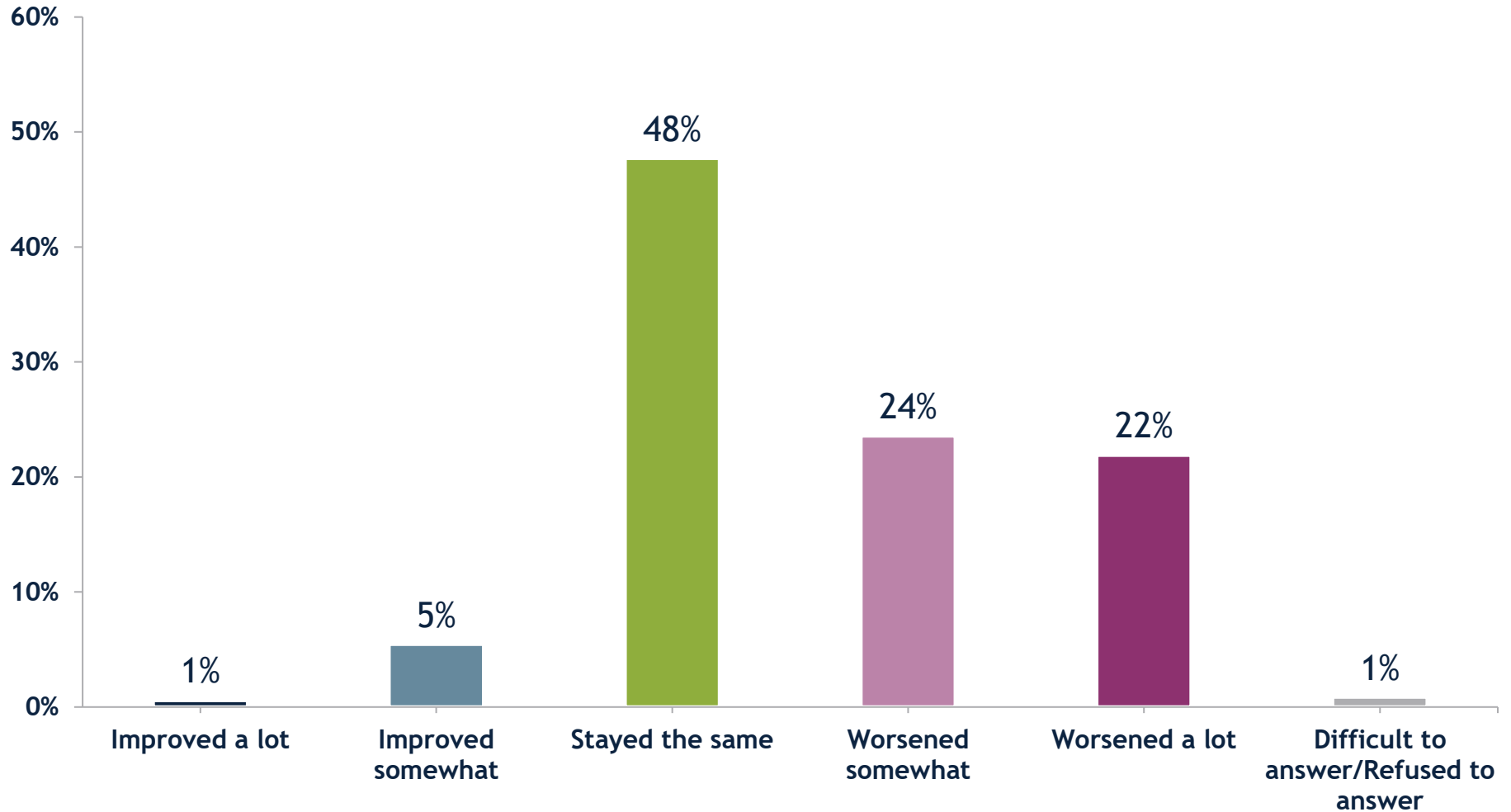
If possible, would you go abroad to work there temporarily?

- Yes — 28%
- Somewhat yes — 8%
- Somewhat no — 5%
- No — 57%
- Difficult to answer/Refused to answer — 2%
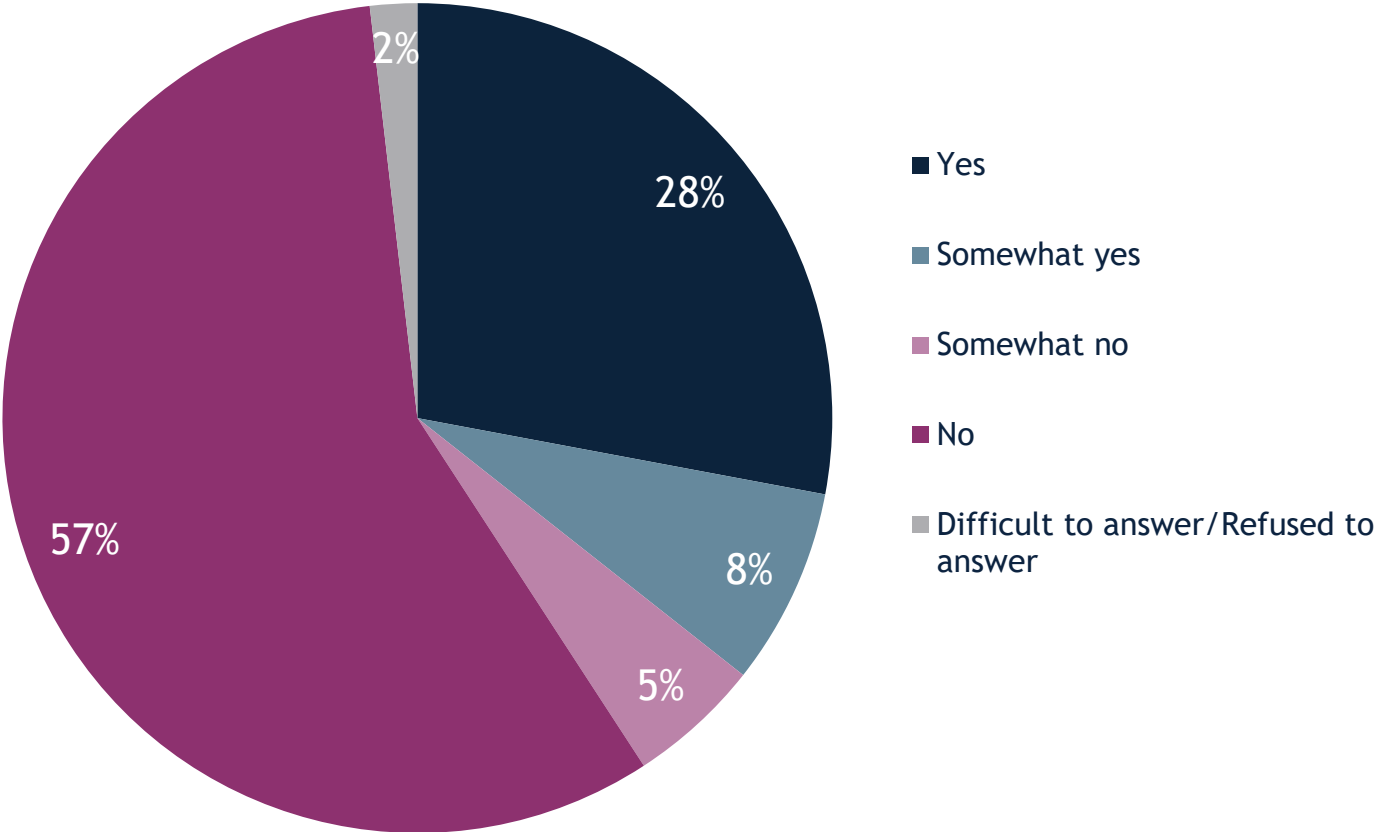
If possible, would you leave for another country to live there permanently?

Yes — 17%
Somewhat yes — 5%
Somewhat no — 5%
No — 70%
Difficult to answer/Refused to answer — 3%

What is the most important problem facing our country today?
(Spontaneous response; up to two responses permitted)

Problem	First response	Second response
Political instability	12%	6%
Return of POWs	11%	8%
Economy—unemployment	11%	9%
Risk of military attack by adversaries	9%	3%
National security of the Republic of Armenia	7%	2%
Economy—cost of living, high prices	6%	9%
Economy—other/general	4%	7%
Territorial/border issues	3%	2%
Nagorno-Karabakh conflict	2%	2%
External conflicts/regional conflicts	2%	1%
State of democracy	2%	1%
Other	23%	18%
No (other) problem	<1%	17%
Difficult to answer/Refuse to answer	9%	7%

Mentions of less than 2% combined into Other.
9% of respondents provided no second response.

What is the most important problem facing our country today?* (Spontaneous response; up to two responses permitted)

Political instability
- Yerevan: 8%
- Urban: 10%
- Rural: 10%

Return of POWs
- Yerevan: 10%
- Urban: 8%
- Rural: 11%

Economy—unemployment
- Yerevan: 11%
- Urban: 9%
- Rural: 10%

Risk of military attack by adversaries
- Yerevan: 6%
- Urban: 7%
- Rural: 7%

National security of RA
- Yerevan: 5%
- Urban: 5%
- Rural: 5%

Economy—cost of living, high prices
- Yerevan: 7%
- Urban: 6%
- Rural: 10%

Economy—other/general
- Yerevan: 6%
- Urban: 7%
- Rural: 5%

Legend: Yerevan, Urban, Rural

X-axis: 0%, 10%, 20%
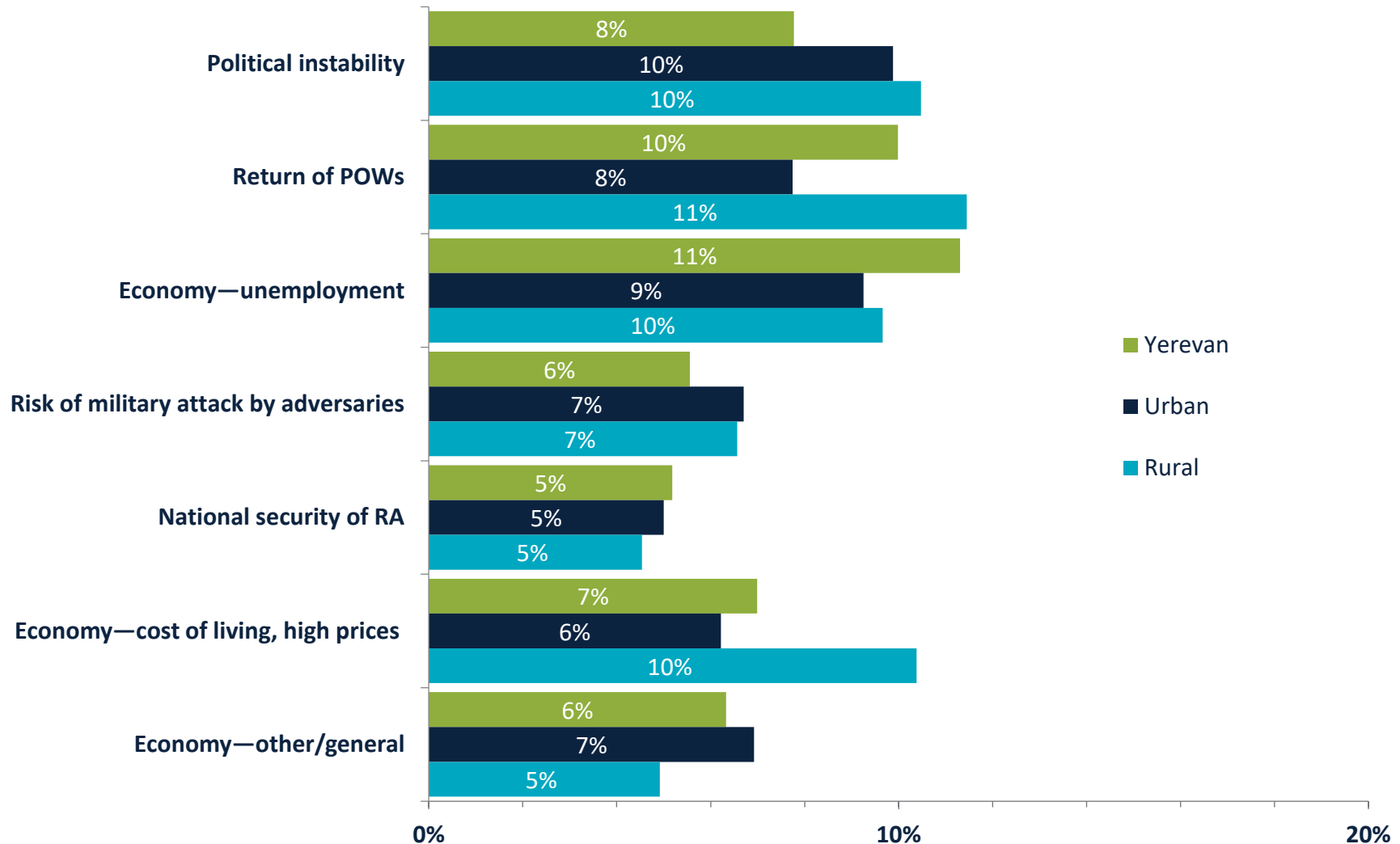
* The 7 most frequently mentioned options on national level are displayed

Institutions

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How satisfied or dissatisfied are you with the work of the following state bodies?

Legend: ■ Very satisfied ■ Somewhat satisfied ■ Somewhat dissatisfied ■ Very dissatisfied ■ Difficult to answer/ Refuse to answer

State body	Very satisfied	Somewhat satisfied	Somewhat dissatisfied	Very dissatisfied	Difficult to answer/ Refuse to answer
Armed forces	50%	25%	9%	5%	11%
Human Rights Defender's (Ombudsman's) Office	19%	33%	13%	11%	25%
Police	15%	47%	12%	13%	13%
Local government	9%	38%	15%	15%	23%
Prime Minister's Office	8%	30%	16%	26%	21%
Army leadership	7%	29%	21%	20%	23%
National Security Service	6%	29%	17%	23%	25%
Constitutional Court	3%	15%	18%	27%	36%
Courts	3%	17%	18%	23%	39%
President's Office	3%	20%	18%	23%	36%
Central Electoral Commission	3%	21%	13%	16%	48%
National Assembly	3%	21%	22%	35%	19%

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What is your opinion about the current Armenian judicial system? Is it independent or not?

Pie chart:
- Definitely yes: 10%
- Rather yes: 15%
- Rather no: 20%
- Definitely no: 30%
- Difficult to answer/Refused to answer: 25%
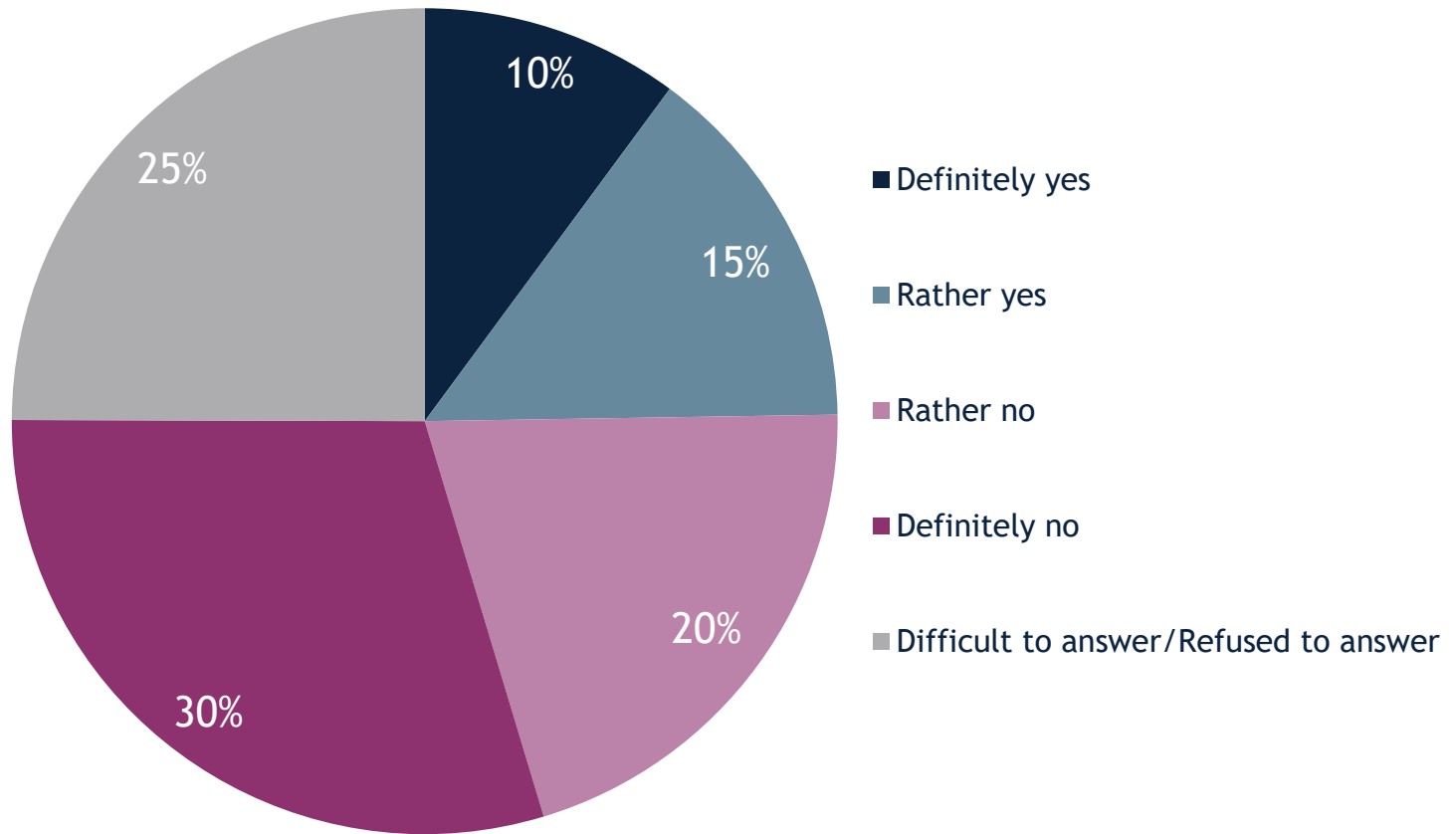
To what extent do you think the judicial system is dependent on the former authorities?

(Among those who believe that the Armenian Judicial system is not independent, n=755)

- Completely dependent
- Somewhat dependent
- Somewhat not dependent
- Not dependent at all
- Difficult to answer/Refused to answer

40%

39%

3%

6%

12%
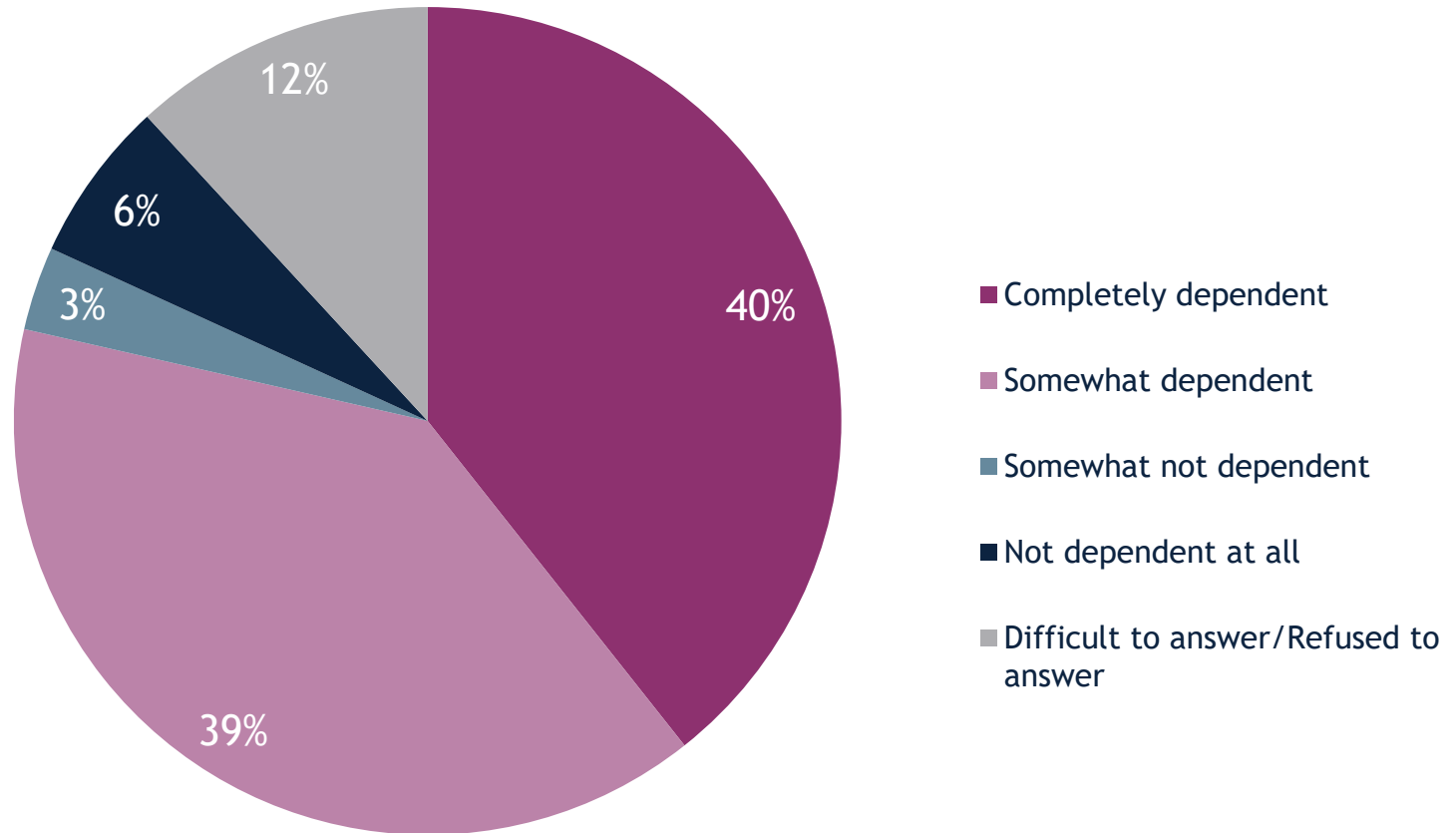
To what extent do you think the judicial system is dependent on the current authorities?

(Among those who believe that the Armenian Judicial system is not independent, n=755)

- Completely dependent
- Somewhat dependent
- Somewhat not dependent
- Not dependent at all
- Difficult to answer/Refused to answer

13%
39%
8%
26%
14%
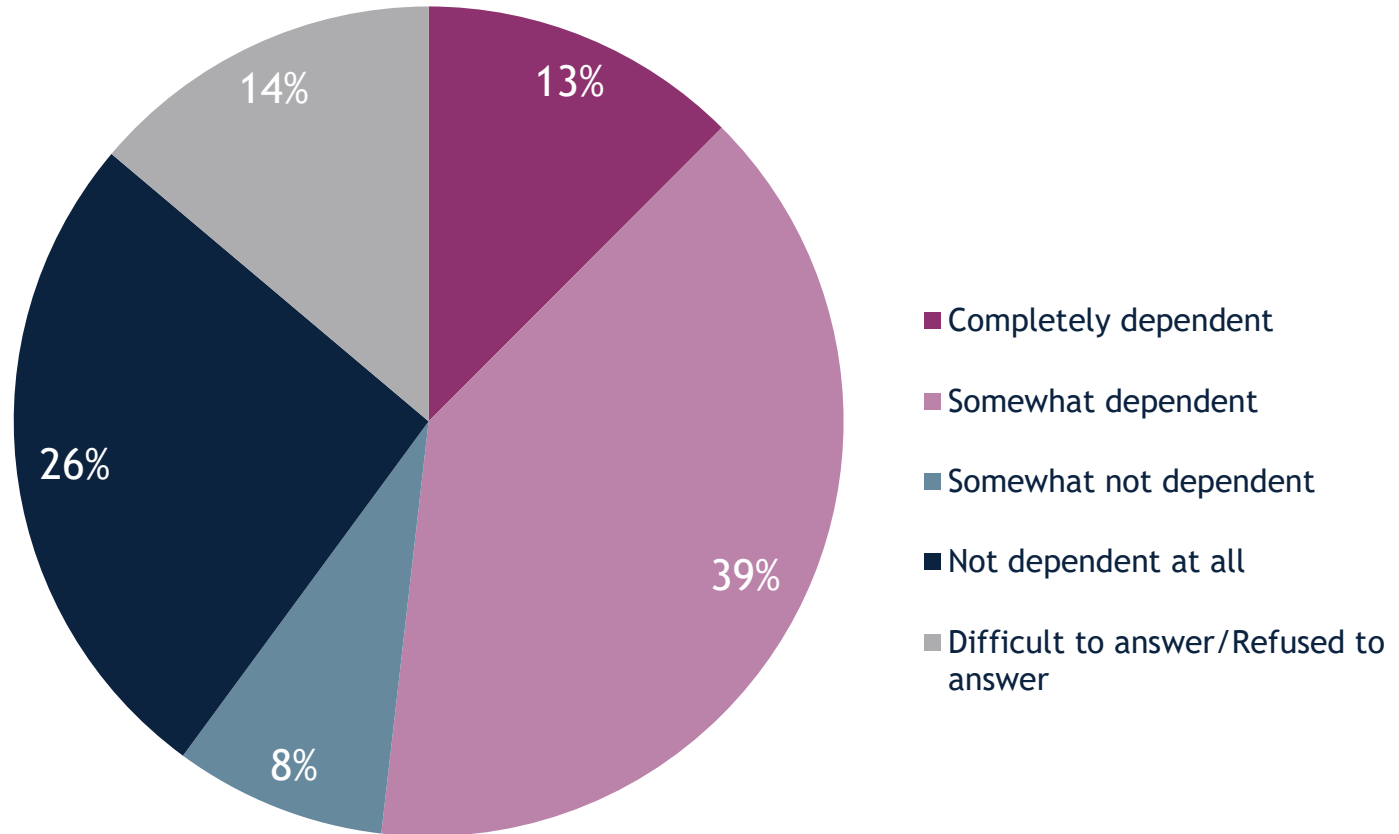
Political Participation

I am going to read you the names of Armenian politicians and other people who are well-known in Armenian society. Please tell me your opinion of each individual.

Legend:
- Very favorable
- Somewhat favorable
- Somewhat unfavorable
- Very unfavorable
- Have not heard the name
- Difficult to answer/Refused to answer

Name	Very favorable	Somewhat favorable	Somewhat unfavorable	Very unfavorable	Have not heard the name	Difficult to answer/Refused
Nikol Pashinyan	16%	29%	13%	20%	1%	21%
Ararat Mirzoyan	5%	35%	16%	17%	4%	23%
Tigran Avinyan	3%	27%	16%	18%	12%	25%
Armen Sargsyan	3%	25%	20%	23%	3%	25%
Alen Simonyan	3%	25%	17%	23%	8%	24%
Gagik Tsarukyan	3%	22%	19%	34%	1%	21%
Edmon Marukyan	1%	22%	24%	28%	3%	22%
Lilit Makunts	2%	21%	16%	18%	17%	26%
Robert Kocharyan	5%	15%	16%	42%	1%	21%
Naira Zohrabyan	2%	14%	21%	41%	2%	20%
Lena Nazaryan	1%	14%	14%	21%	24%	26%
Vahe Enfiajyan	1%	11%	13%	15%	36%	23%
Levon Ter-Petrosyan	1%	10%	23%	41%	1%	23%
Vazgen Manukyan	1%	10%	19%	44%	4%	22%
Serzh Sargsyan	1%	9%	20%	49%	1%	20%
Ani Samsonyan	<1%	9%	11%	18%	40%	22%
Ishkhan Saghatelyan	1%	8%	15%	32%	20%	25%
Mher Grigoryan	1%	7%	8%	10%	52%	22%
Artur Vanetsyan	<1%	6%	21%	46%	4%	23%

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Are you going to vote in the upcoming snap parliamentary elections?

- Definitely yes — 63%
- Probably yes — 9%
- Probably no — 3%
- Definitely no — 14%
- Difficult to answer/Refused to answer — 11%

Are you going to vote in the upcoming snap parliamentary elections?

Legend: ■ Definitely yes ■ Probably yes ■ Probably no ■ Definitely no ■ Difficult to answer/Refused to answer

Category	Definitely yes	Probably yes	Probably no	Definitely no	Difficult to answer/Refused to answer
Total	63%	9%	3%	14%	11%
Male	61%	8%	4%	16%	12%
Female	66%	10%	3%	12%	10%
18-35	58%	10%	3%	18%	11%
36-55	66%	9%	2%	12%	11%
56+	67%	7%	4%	11%	11%
Yerevan	59%	11%	4%	15%	11%
Urban	66%	6%	4%	13%	11%
Rural	66%	8%	2%	13%	11%
Primary or secondary	63%	6%	4%	17%	11%
Vocational	68%	10%	3%	13%	7%
Higher	65%	10%	3%	11%	11%
up to 100,000 AMD	60%	10%	4%	16%	11%
100,001 – 200,000 AMD	66%	10%	2%	13%	9%
200,001 -300,000 AMD	68%	8%	5%	11%	8%
300,001 AMD and more	71%	6%	3%	13%	7%
Satisfied with the work of PM's office	68%	8%	1%	12%	11%
Dissatisfied with the work of PM's office	62%	8%	4%	16%	9%

Which political party if any, would you vote for in the June 20th parliamentary elections?

(Among those who say they will <u>definitely or probably vote</u> in the parliamentary elections, n=1,084)

Party	First choice	Alternative choice
Civil Contract/My Step	26%	1%
Dashnaktsutyun / Armenian Revolutionary Federation	1%	<1%
Prosperous Armenia	1%	1%
Republican Party of Armenia	1%	<1%
Bright Armenia	1%	1%
Republic Party	1%	<1
Sasna Tsrer	1%	<1%
Citizen's Choice	<1%	0%
Hayreniq	<1%	<1%
Armenian National Congress	<1%	0%
Rule of Law		
Free Democrats		
Heritage Party		
None	10%	21%
Other	4%	1%
Difficult to answer/Refused to answer	55%	9%

■ First choice
■ Alternative choice
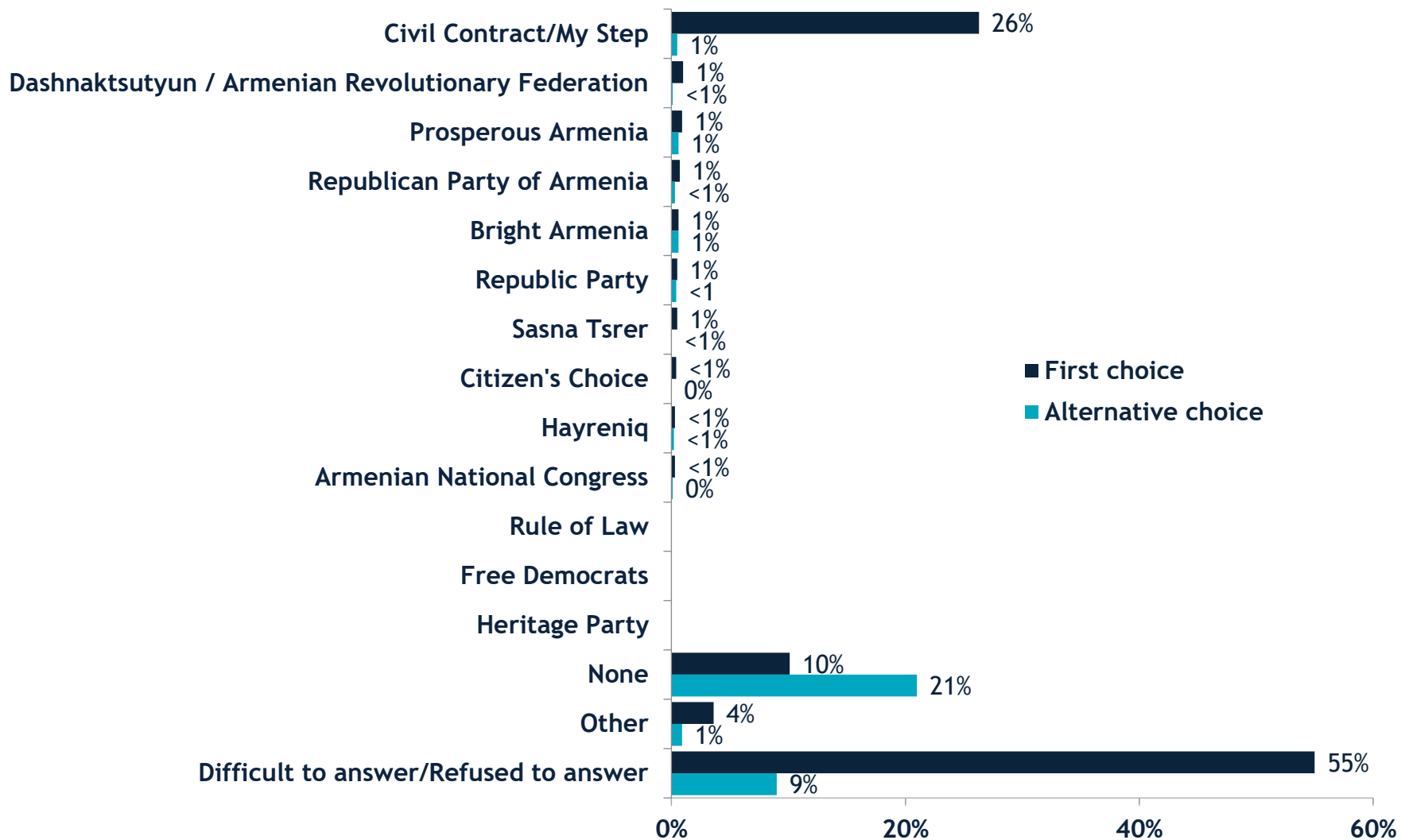
*75% of respondents provided no second response.
**No respondents mentioned Rule of Law, Free Democrats, or Heritage Party.

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Which political party if any, would you <u>not</u> vote for in the June 20th parliamentary elections?

(Spontaneous response; multiple responses permitted;
Among those who say they will <u>definitely or probably vote</u> in the parliamentary elections, n=1,084)

Party	Percentage
Republican Party of Armenia	26%
Prosperous Armenia	18%
Civil Contract/My Step	18%
Dashnaktsutyun / Armenian Revolutionary Federation	12%
Republic Party	8%
Bright Armenia	7%
Hayreniq	3%
Armenian National Congress	1%
Sasna Tsrer	1%
Citizen's Choice	1%
Heritage Party	<1%
Rule of Law	<1%
Free Democrats	<1%
None	12%
Other	4%
Difficult to answer/Refused to answer	29%

What do you think are the biggest successes of the current government?

(Spontaneous response; up to two responses permitted)

Category	First response	Second response
Road construction	5%	2%
Elimination of corruption	5%	1%
Army	4%	1%
Democracy	3%	1%
Freedom of speech	3%	2%
Economy	2%	1%
Justice/honesty	2%	<1%
Other	13%	4%
None	32%	25%
Difficult to answer/Refused to answer	32%	0%
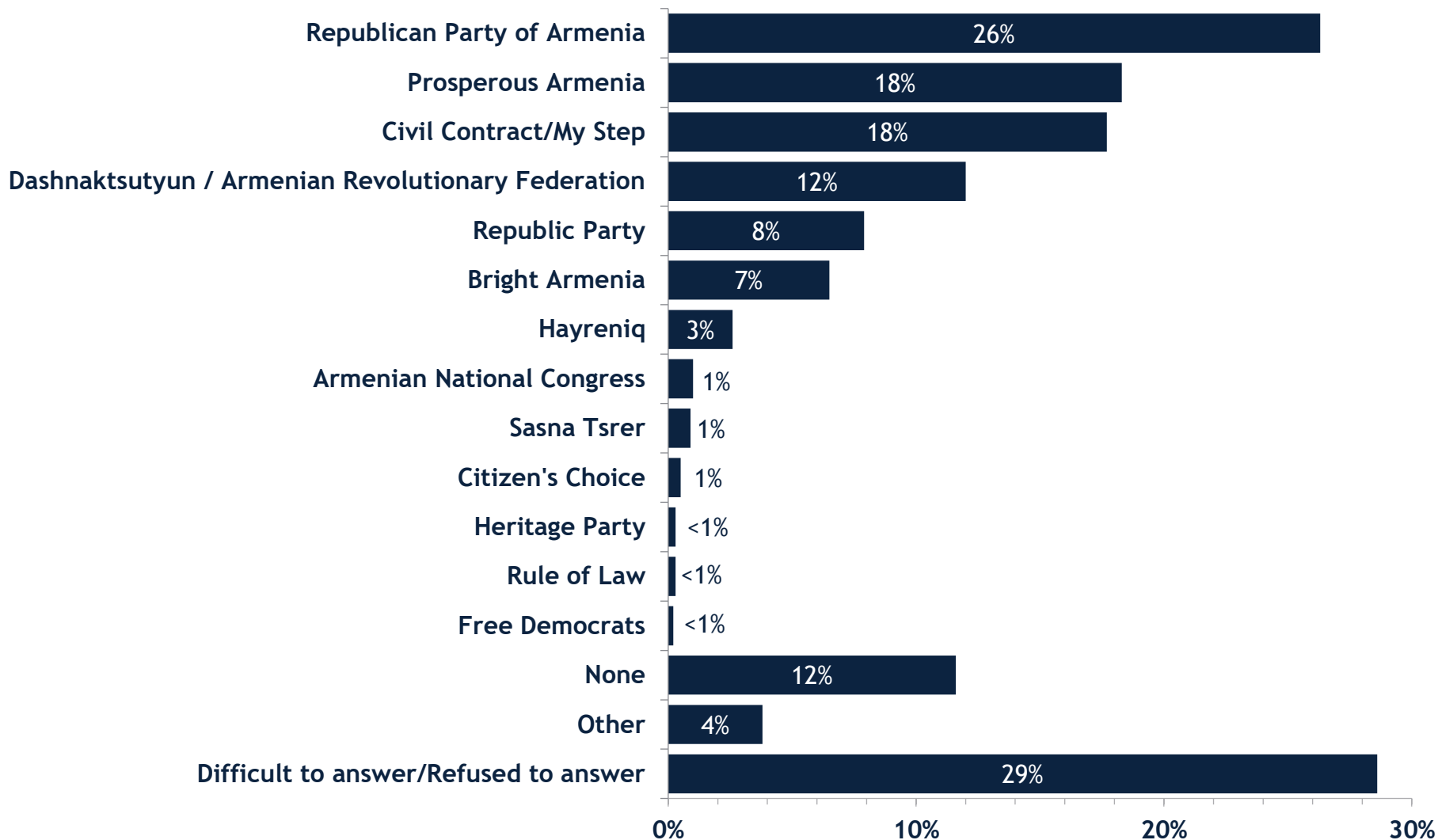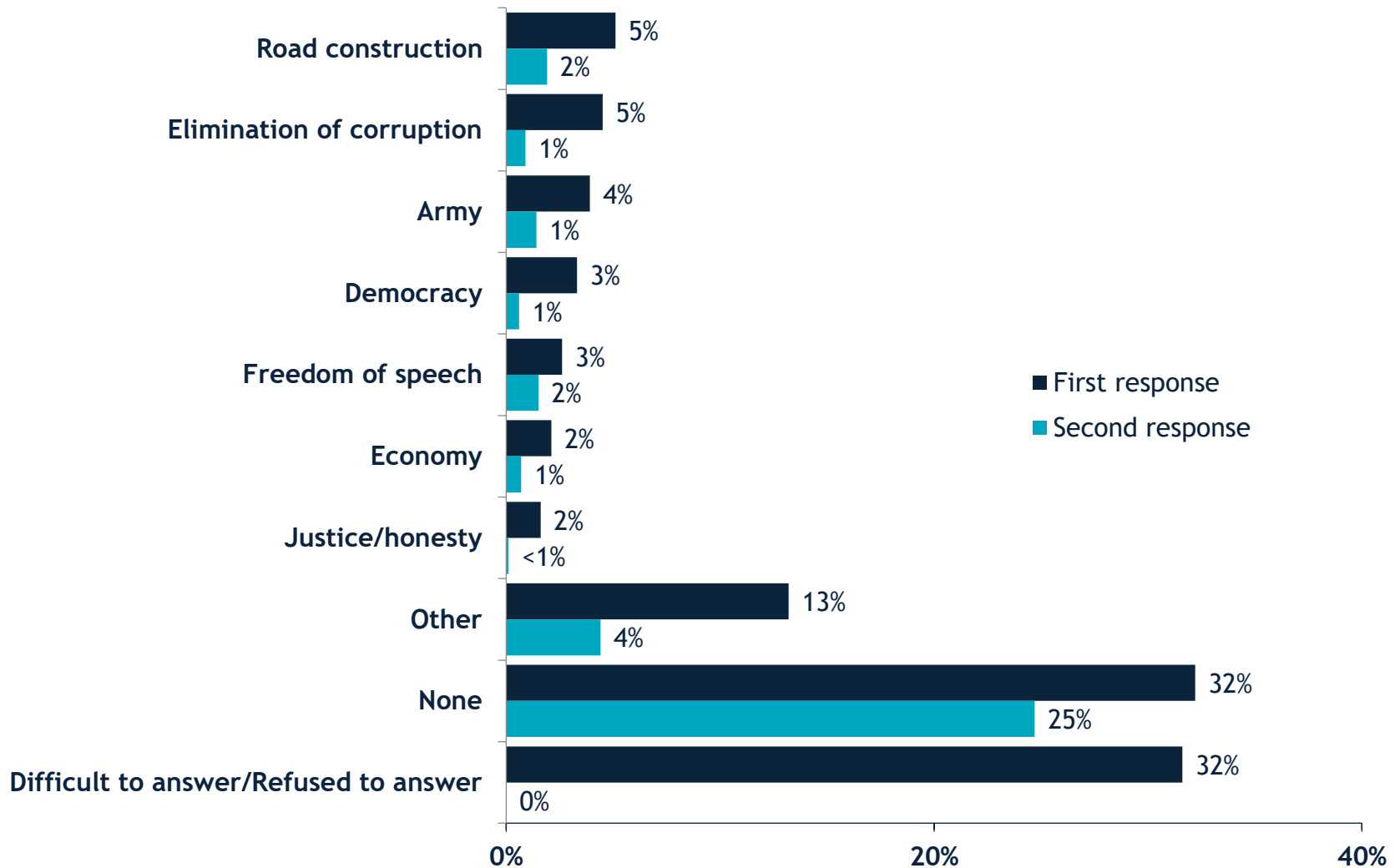
Mentions of less than 2% combined into Other.
64% of respondents provided no second response.

What do you think are the biggest failures of the current government?

(Spontaneous response; up to two responses permitted)

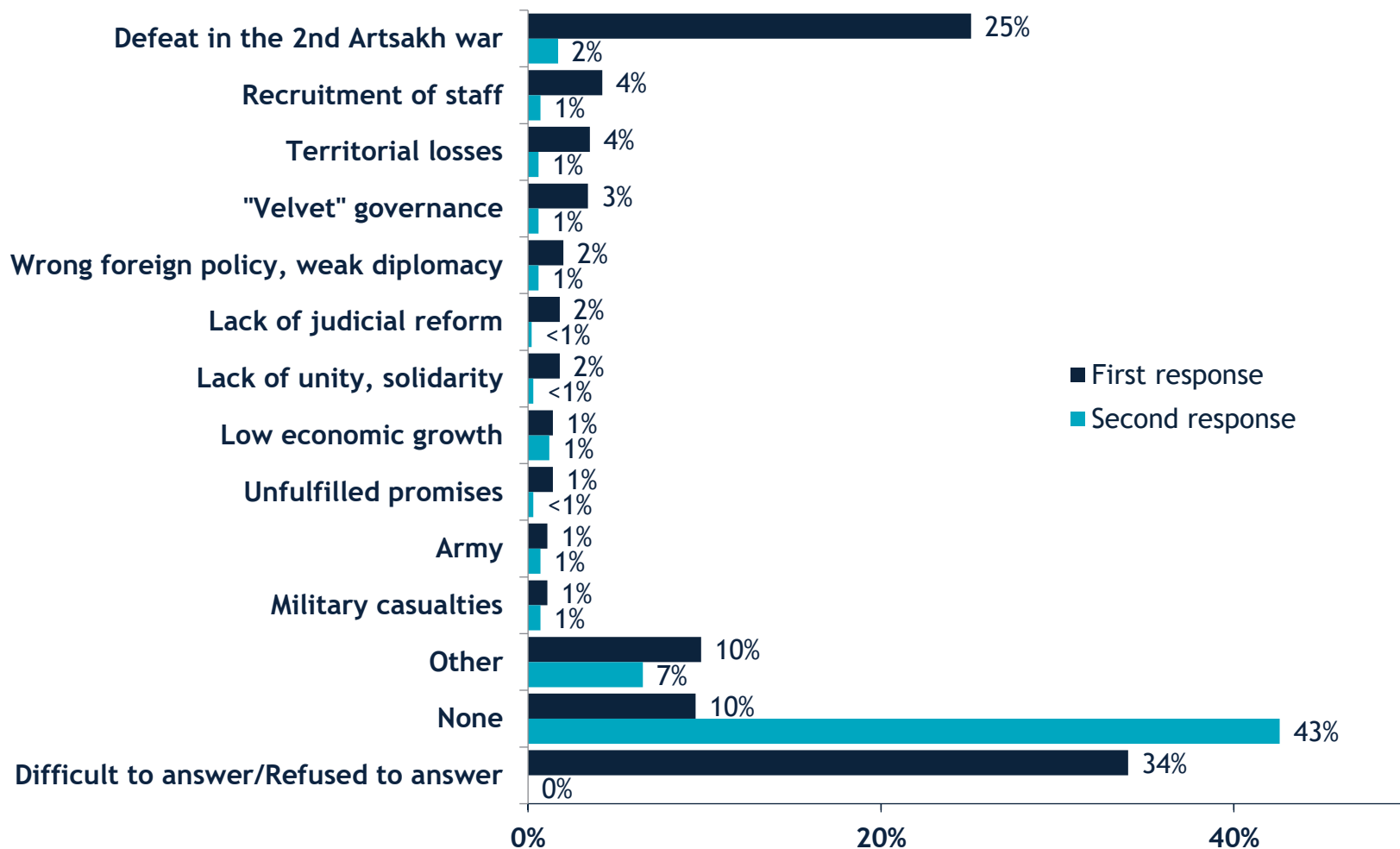| Response	First response	Second response
Defeat in the 2nd Artsakh war	25%	2%
Recruitment of staff	4%	1%
Territorial losses	4%	1%
"Velvet" governance	3%	1%
Wrong foreign policy, weak diplomacy	2%	1%
Lack of judicial reform	2%	<1%
Lack of unity, solidarity	2%	<1%
Low economic growth	1%	1%
Unfulfilled promises	1%	<1%
Army	1%	1%
Military casualties	1%	1%
Other	10%	7%
None	10%	43%
Difficult to answer/Refused to answer	34%	0%

Mentions of less than 2% combined into Other.
**44% of respondents provided no second response.*

What do you think are the biggest successes of the current National Assembly?

(Spontaneous response, up to two responses permitted)

Success area mentioned: First response 6%, Second response 1%

None: First response 39%, Second response 5%

Difficult to answer/Refused to answer: First response 55%, Second response 0%

Legend: First response (dark navy), Second response (cyan)

*No specific success area surpassed 1% of responses.
**94% of respondents provided no second response.

What do you think are the biggest failures of the current National Assembly?

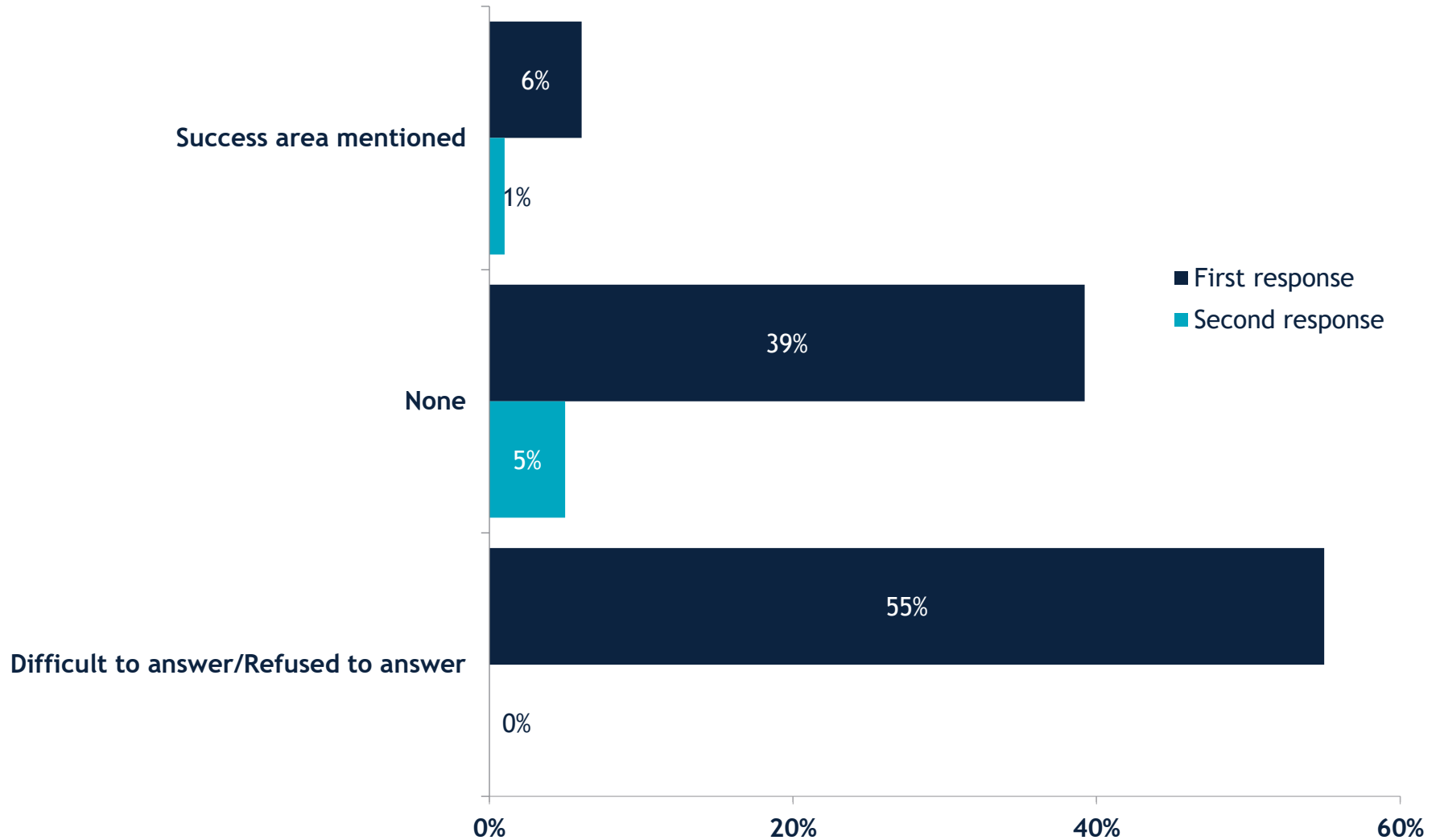## (Spontaneous response, up to two responses permitted)

Category	First response	Second response
Lack of unity	4%	1%
Lack of respect, bad atmosphere	4%	<1%
Bad decisions, laws	4%	<1%
Defeat in the 2nd Artsakh War	3%	<1%
Staff members	2%	<1%
Inactivity, ineffectiveness	2%	1%
Lack of order	2%	<1%
Lack of experience	1%	<1%
Weak opposition	1%	<1%
Other	9%	3%
None	11%	26%
Difficult to answer/Refused to answer	40%	<1%
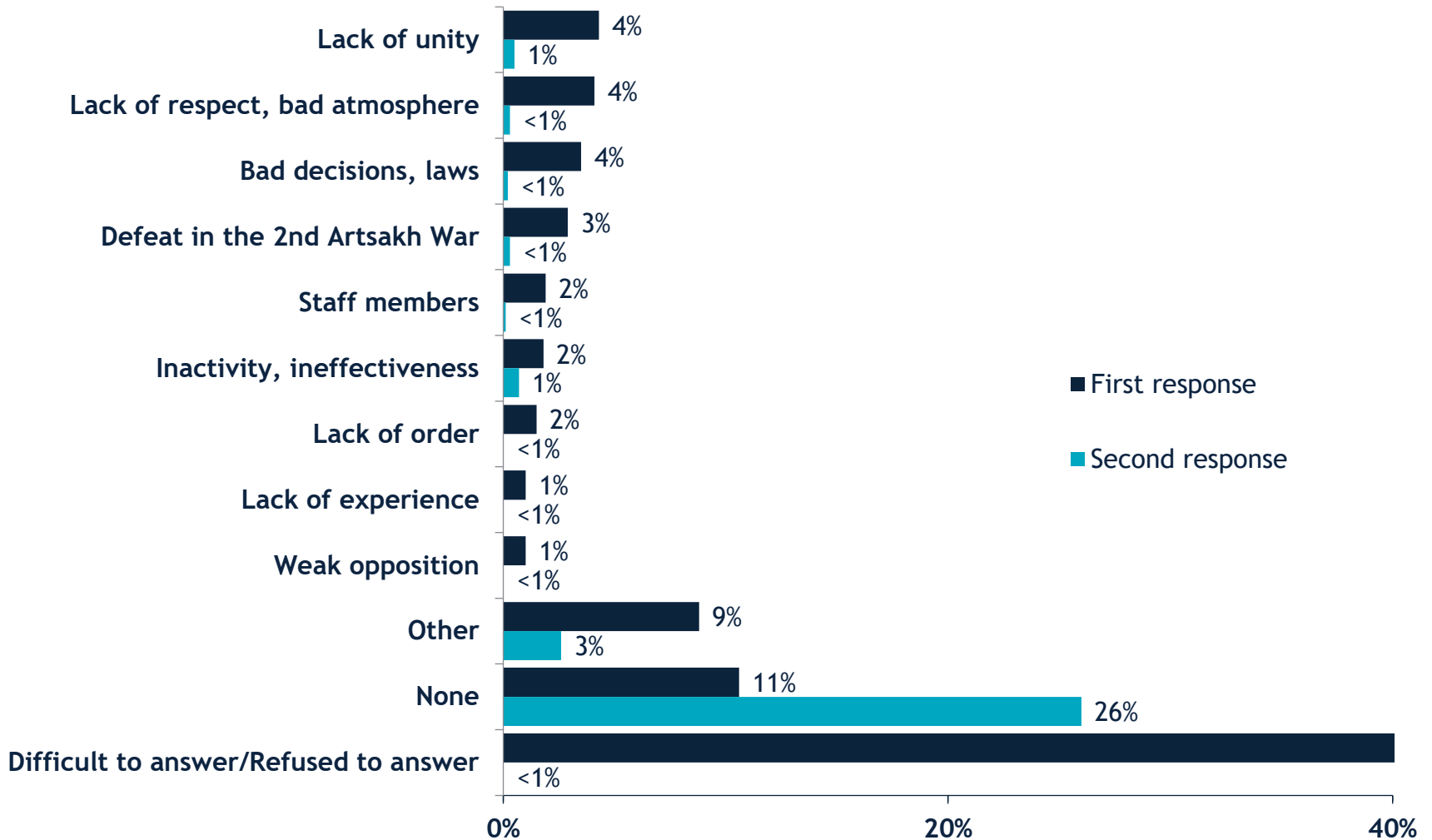
66% of respondents provided no second response.

What specific issues should be the top priority for the National Assembly to address?

(Spontaneous response, up to two responses permitted)

Issue	First response	Second response
Return of the POWs	23%	3%
Border security/national security and army issues	15%	6%
Social issues: pensions, salaries, welfare	5%	2%
Economic growth	4%	3%
Peace	3%	1%
Unemployment	3%	2%
Removal of the PM	3%	<1%
Stability	3%	1%
Unity	3%	<1%
Snap elections	2%	<1%
Other	20%	9%
None	1%	55%
Difficult to answer/Refused to answer	17%	0%
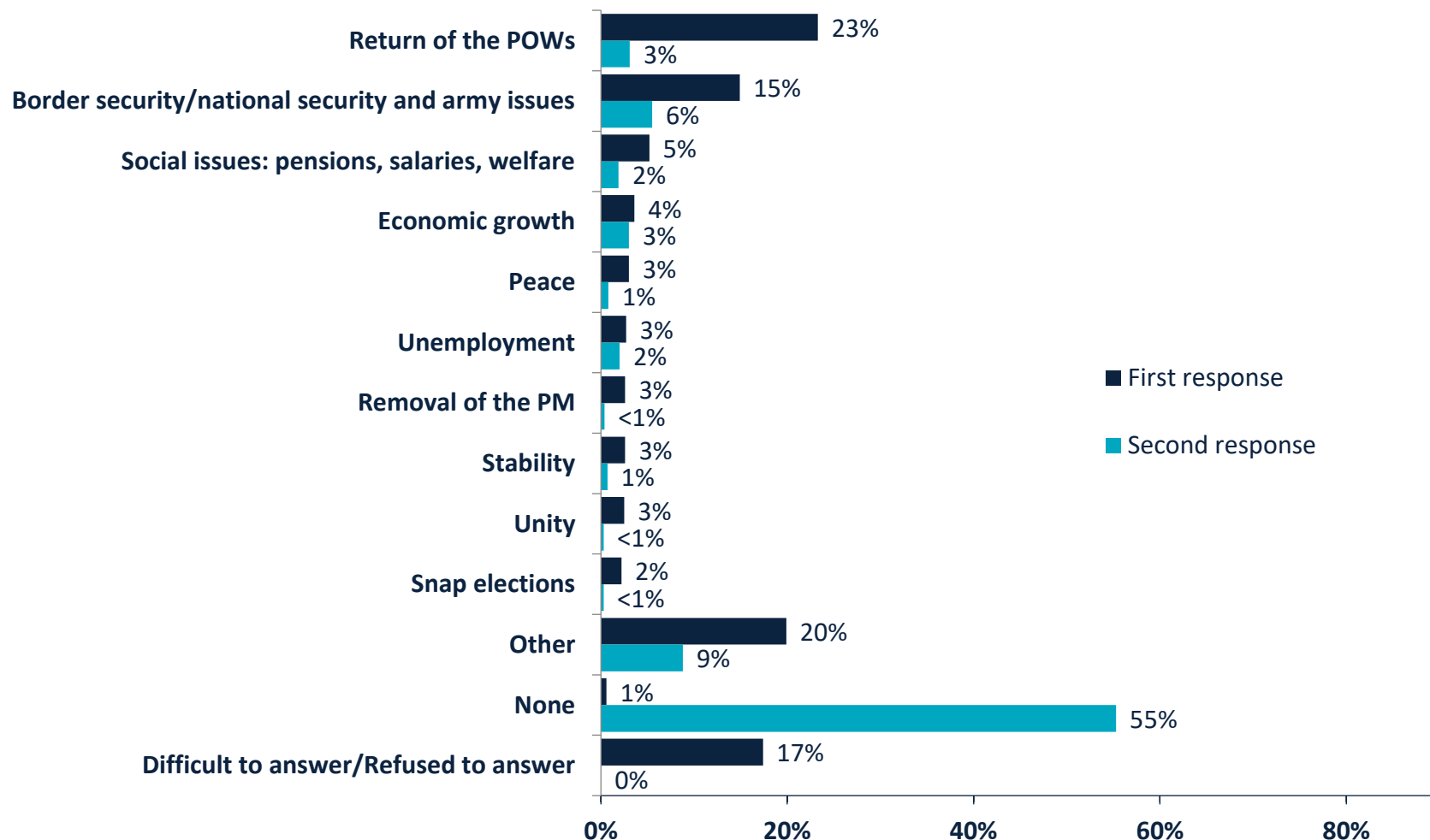
Mentions of less than 2% combined into Other.
**18% of respondents provided no second response.*

Do you believe that you or people like you can influence decisions made in Armenia?
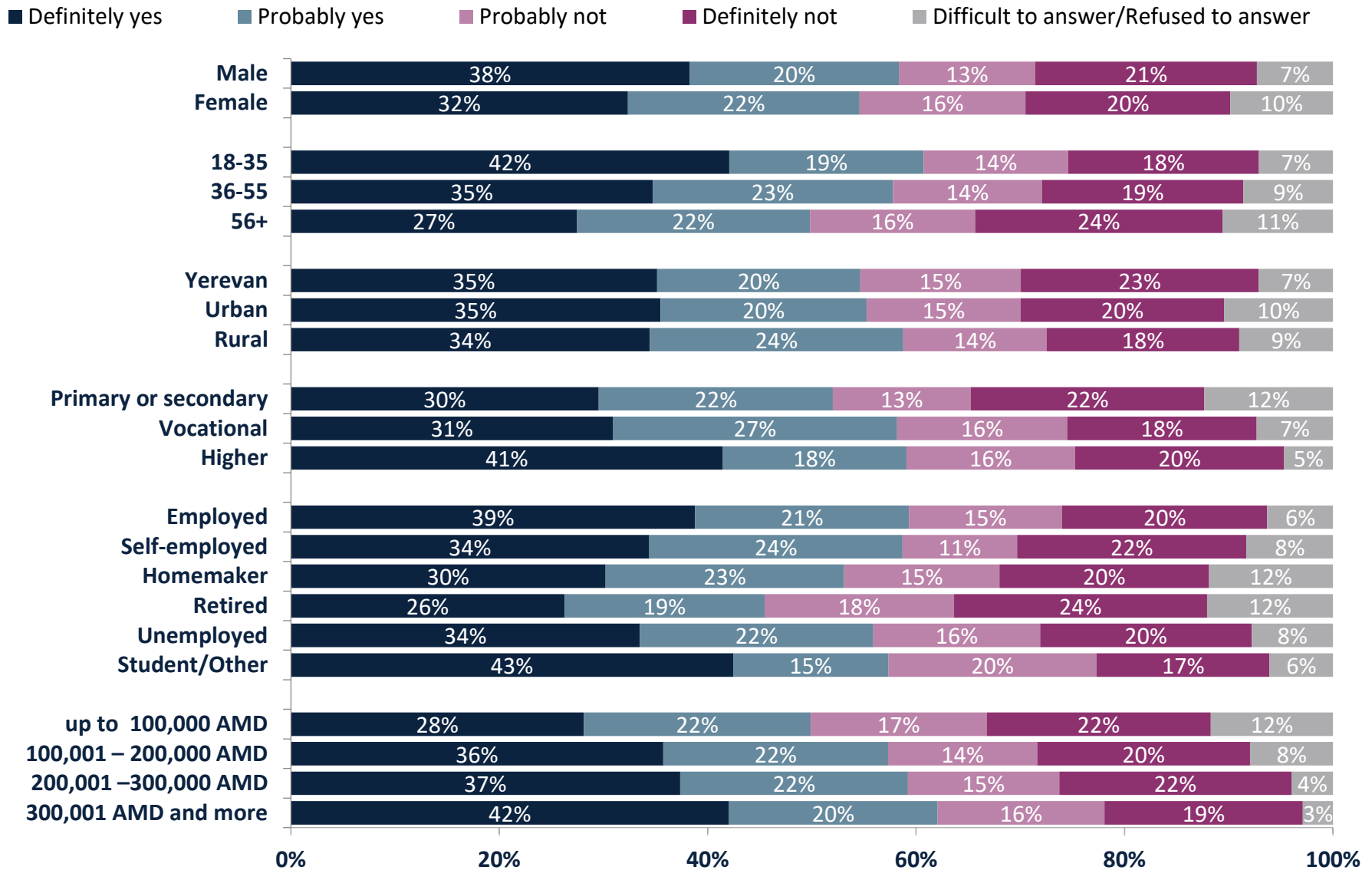

- Definitely yes — 35%
- Probably yes — 21%
- Probably not — 15%
- Definitely not — 20%
- Difficult to answer/Refused to answer — 9%

Do you believe that you or people like you can influence decisions made in Armenia?

Legend: ■ Definitely yes ■ Probably yes ■ Probably not ■ Definitely not ■ Difficult to answer/Refused to answer

Category	Definitely yes	Probably yes	Probably not	Definitely not	Difficult to answer/Refused to answer
Male	38%	20%	13%	21%	7%
Female	32%	22%	16%	20%	10%
18-35	42%	19%	14%	18%	7%
36-55	35%	23%	14%	19%	9%
56+	27%	22%	16%	24%	11%
Yerevan	35%	20%	15%	23%	7%
Urban	35%	20%	15%	20%	10%
Rural	34%	24%	14%	18%	9%
Primary or secondary	30%	22%	13%	22%	12%
Vocational	31%	27%	16%	18%	7%
Higher	41%	18%	16%	20%	5%
Employed	39%	21%	15%	20%	6%
Self-employed	34%	24%	11%	22%	8%
Homemaker	30%	23%	15%	20%	12%
Retired	26%	19%	18%	24%	12%
Unemployed	34%	22%	16%	20%	8%
Student/Other	43%	15%	20%	17%	6%
up to 100,000 AMD	28%	22%	17%	22%	12%
100,001 – 200,000 AMD	36%	22%	14%	20%	8%
200,001 –300,000 AMD	37%	22%	15%	22%	4%
300,001 AMD and more	42%	20%	16%	19%	3%

Do you believe that democracy is the best possible form of government for our country or not?

- **Yes, it is the best possible form of government for our country** — 48%
- **No, there are other forms of government that could be equally good for our country** — 18%
- **No, there are other forms of government that are better than democracy** — 18%
- **Difficult to answer/Refused to answer** — 16%
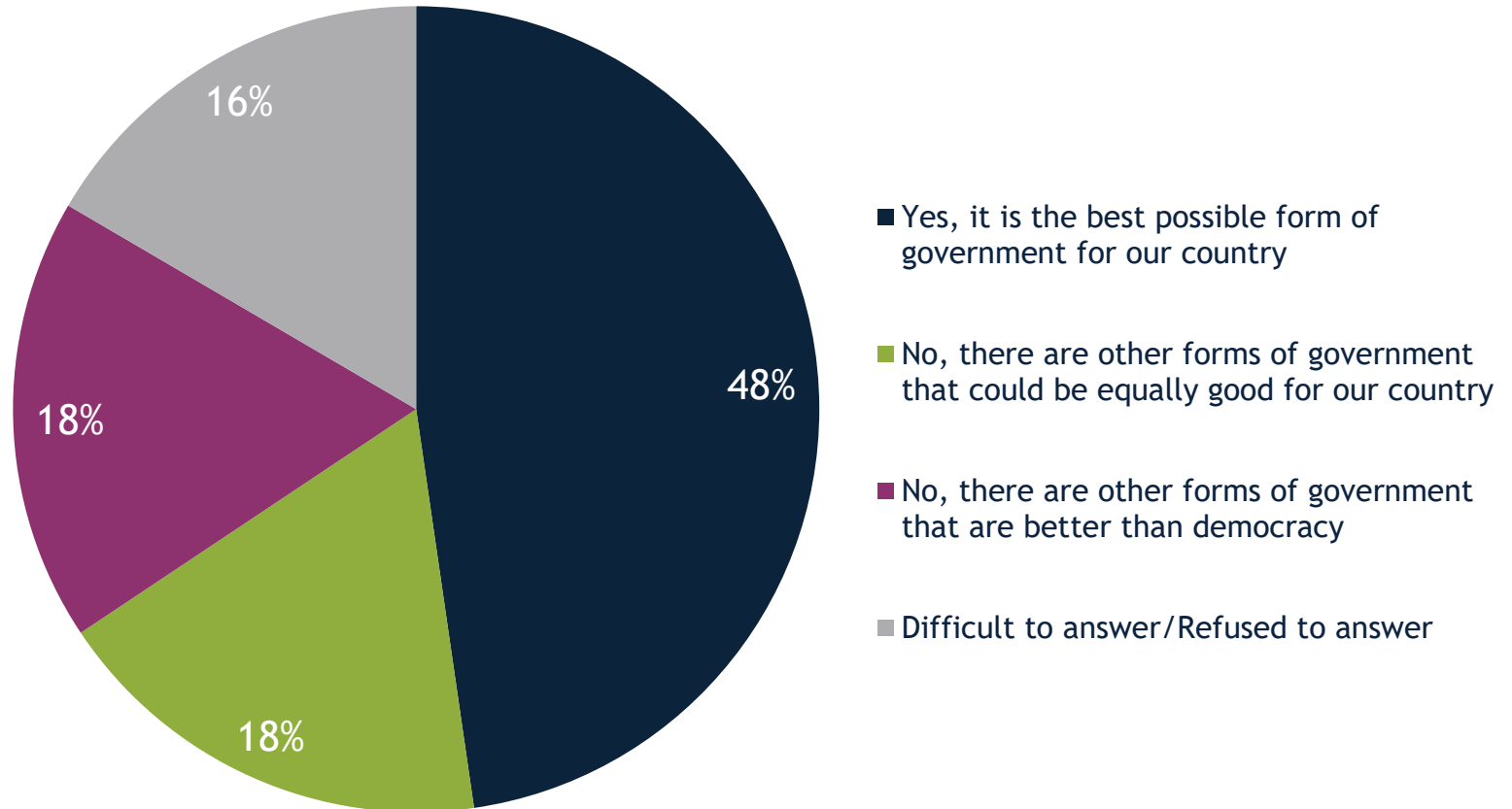
To what extent are you satisfied with the state of democracy in Armenia?

- Completely satisfied
- Somewhat satisfied
- Somewhat dissatisfied
- Completely dissatisfied
- Difficult to answer/Refused to answer

7%
7%
23%
24%
39%
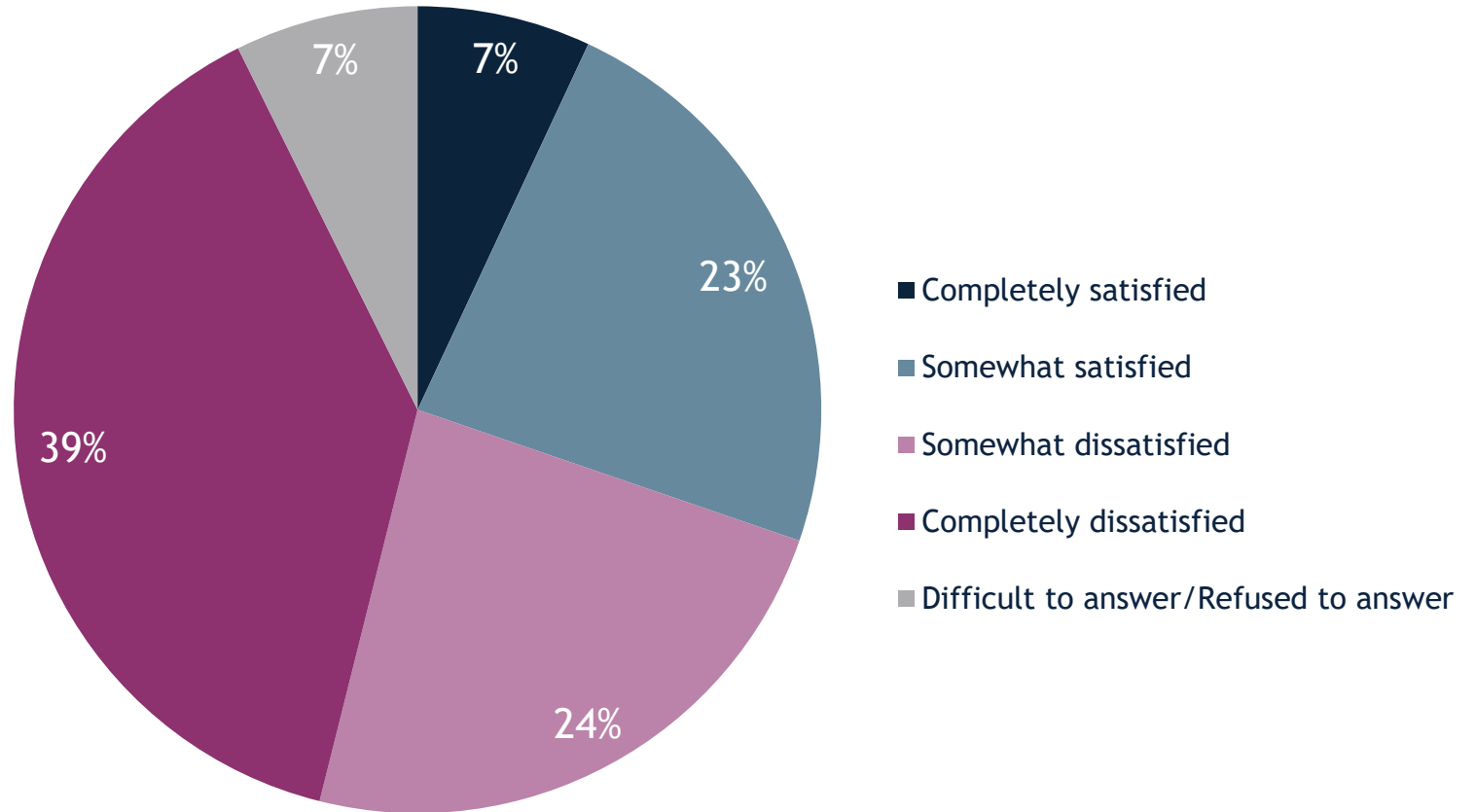
Do you think people in Armenia are afraid of openly expressing their opinions?

- 61% — People are not afraid
- 13% — People are somewhat not afraid
- 10% — People are somewhat afraid
- 13% — People are afraid
- 3% — Difficult to answer/Refused to answer
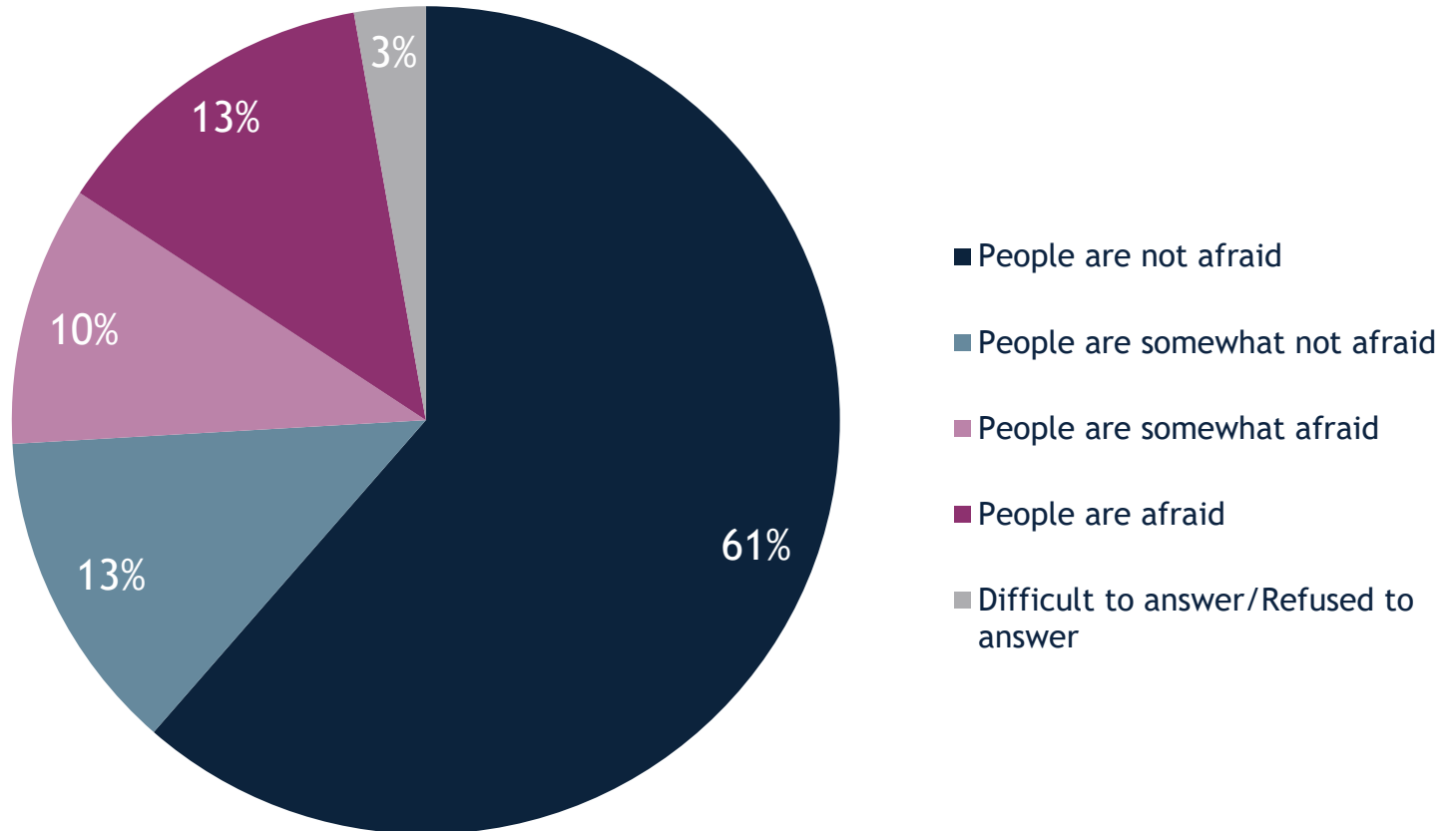
What do you think the current internal political situation looks like in Armenia?

- Very calm
- Somewhat calm
- Somewhat tense
- Very tense
- Difficult to answer/Refused to answer
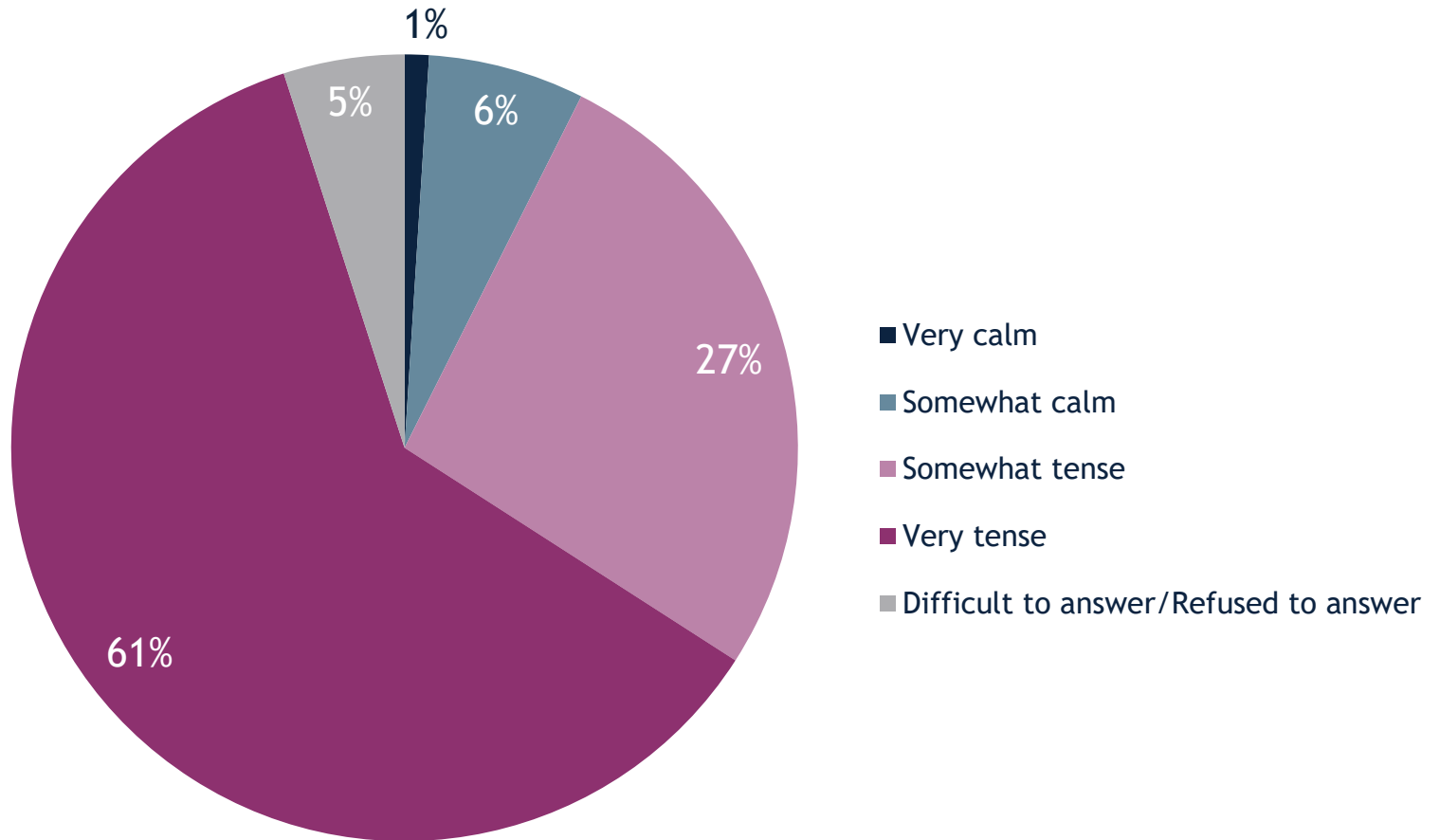
Do you believe that if parliamentary elections were to happen today, they would be free and fair?

- Yes — 31%
- Somewhat yes — 17%
- Somewhat no — 15%
- No — 27%
- Difficult to answer/Refused to answer — 10%
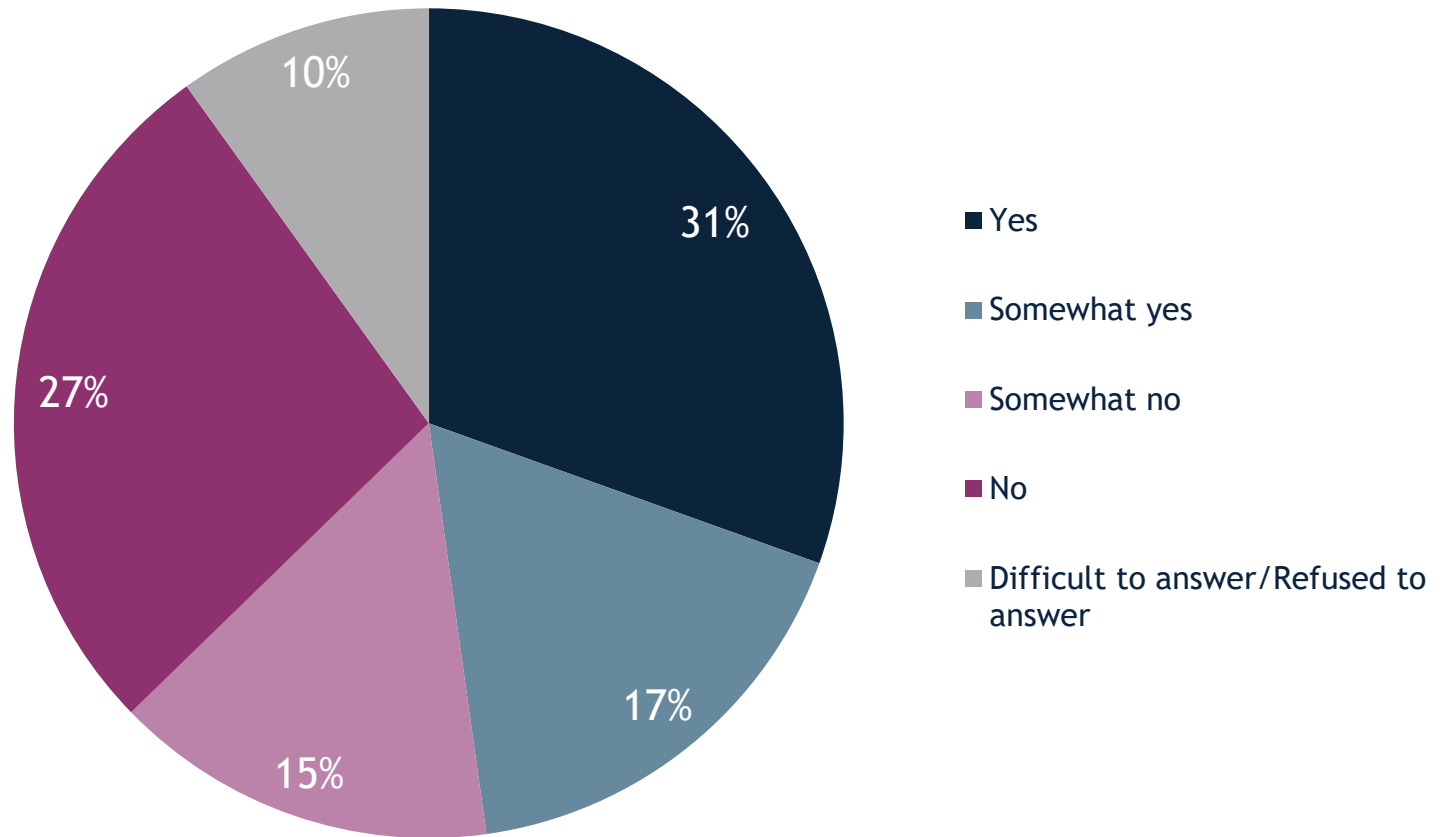
Do you think it's acceptable or not acceptable when people engage in the following activities?

■ Acceptable   ■ Not acceptable   ■ Difficult to answer/Refused to answer

Activity	Acceptable	Not acceptable	Difficult to answer/Refused to answer
Authorized demonstrations	50%	44%	6%
Posts on social media	27%	64%	10%
Strikes	26%	68%	6%
Boycotts	23%	68%	9%
Blocking of streets/roads	19%	75%	6%
Unauthorized demonstrations	16%	78%	6%
Blocking of state institutions	15%	78%	7%
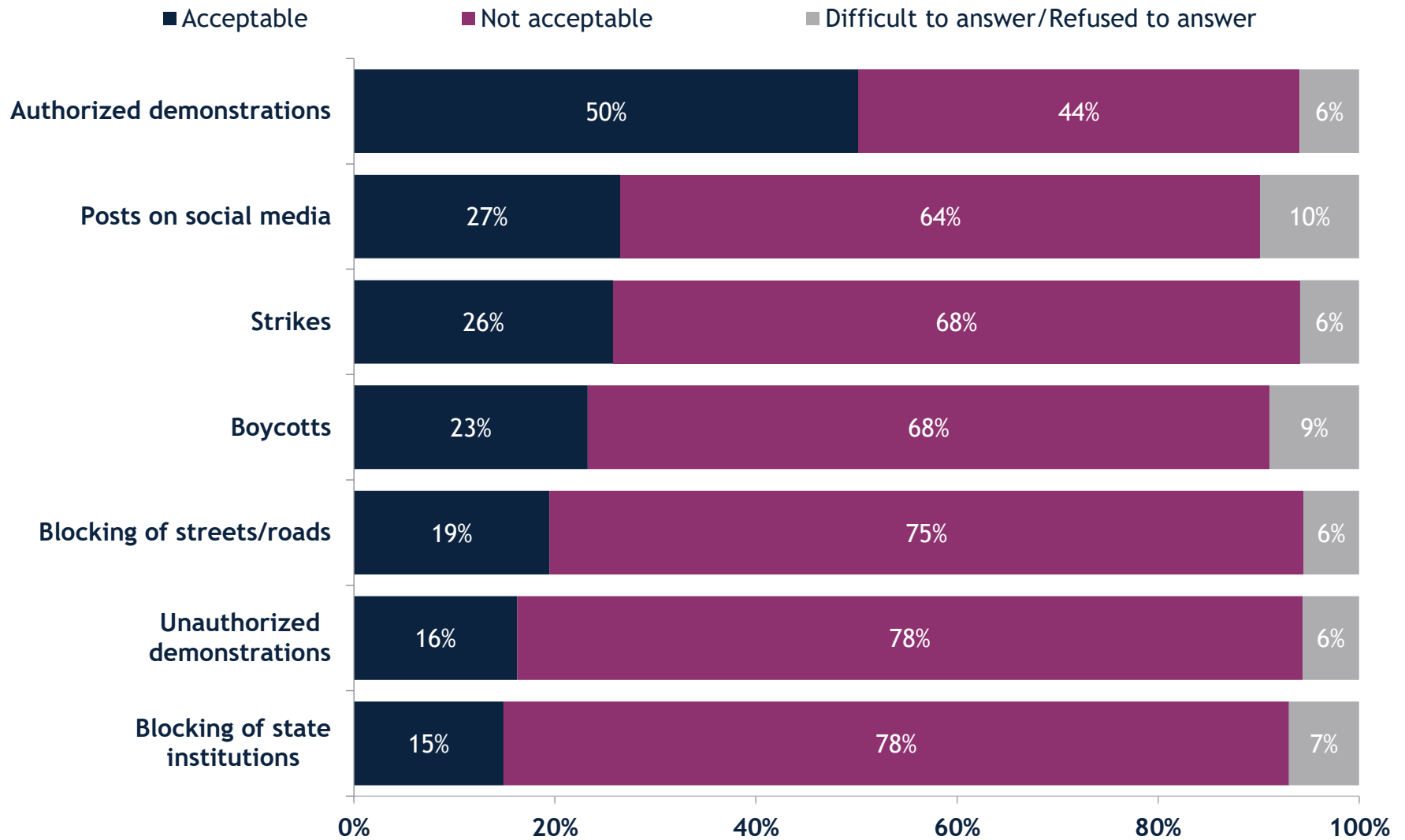
Respondents' answer "depends on the situation" was counted as "Don't know."

COVID-19

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Within the last 1 year have you, your family or anyone from your family received any state assistance for the economic damage caused by COVID-19?

Legend:
- Yes
- No
- Difficult to answer/Refused to answer

Pie chart values: 20%, 80%, <1%

If vaccines against COVID-19 were available would you get vaccinated?

- Yes
- No
- No, I have been vaccinated
- Difficult to answer/Refused to answer

If vaccines against COVID-19 were available would you get vaccinated?

Legend: ■ Yes ■ No ■ No, I have been vaccinated ■ Difficult to answer/Refused to answer

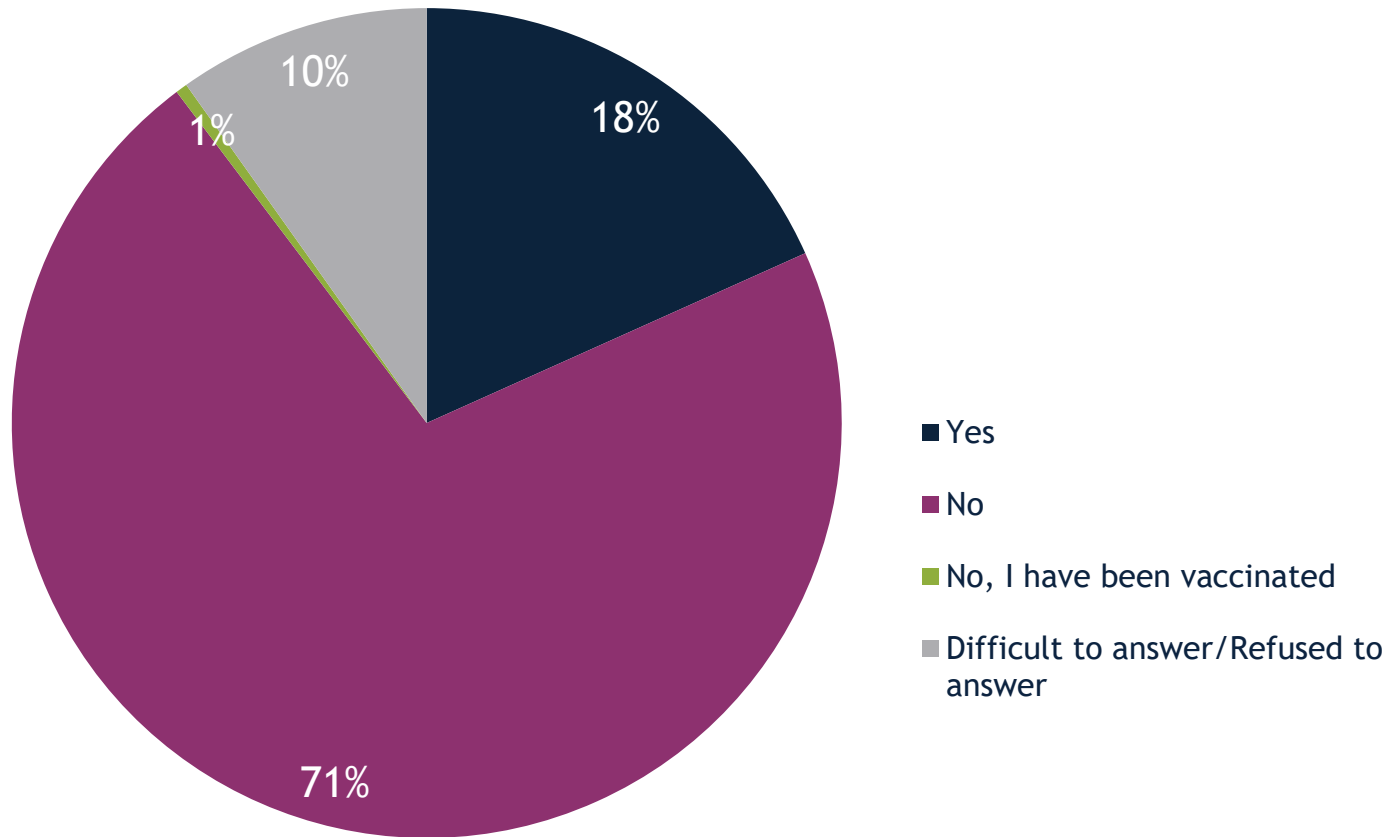| Category	Yes	No	No, I have been vaccinated	Difficult to answer/Refused to answer
Total	18%	71%	<1%	10%
Male	21%	68%	1%	11%
Female	16%	74%	<1%	9%
18-35	16%	77%	<1%	7%
36-55	16%	73%	1%	10%
56+	22%	64%	1%	13%
Yerevan	17%	75%	<1%	8%
Urban	17%	69%	<1%	13%
Rural	20%	69%	1%	10%
Primary or secondary	20%	69%	1%	10%
Vocational	16%	76%	<1%	9%
Higher	19%	72%	<1%	9%
Single	16%	77%	<1%	7%
Married	20%	70%	<1%	10%
Widowed/ Divorced	14%	77%	2%	7%
up to 100,000 AMD	19%	72%	<1%	9%
100,001 – 200,000 AMD	17%	74%	1%	8%
200,001 –300,000 AMD	20%	70%	<1%	10%
300,001 AMD and more	17%	72%	1%	11%

Why would you not plan to get vaccinated against COVID-19?
(Among those who <u>would not</u> get vaccinated, n=1,073)

Category	Percentage
I am concerned about side effects	37%
I do not think I need it	25%
I want to know more about how well they work	15%
I do not get vaccines in general	13%
Vaccine of my choice is not available	3%
Other	4%
Difficult to answer/Refused to answer	2%
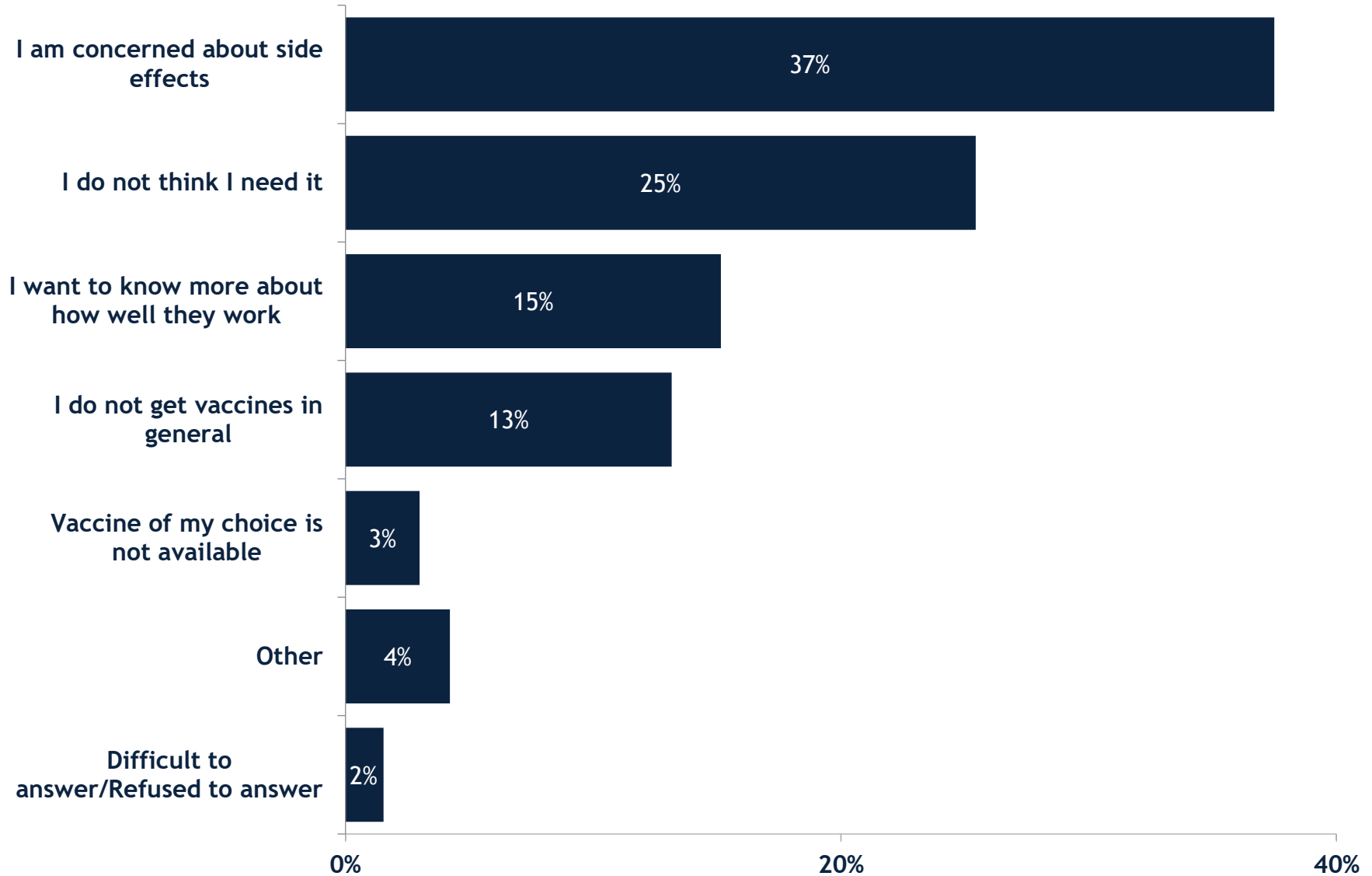
Perceptions of War and Foreign Policy

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INSIGHTS IN
SURVEY
RESEARCH

Have you, your family or anyone from your family received any state assistance for the consequences of the 2020 September-November war?

- ■ Yes
- ■ No
- ■ Difficult to answer/Refused to answer

Have you, your family or anyone from your family received any state assistance for the consequences of the 2020 September-November war?

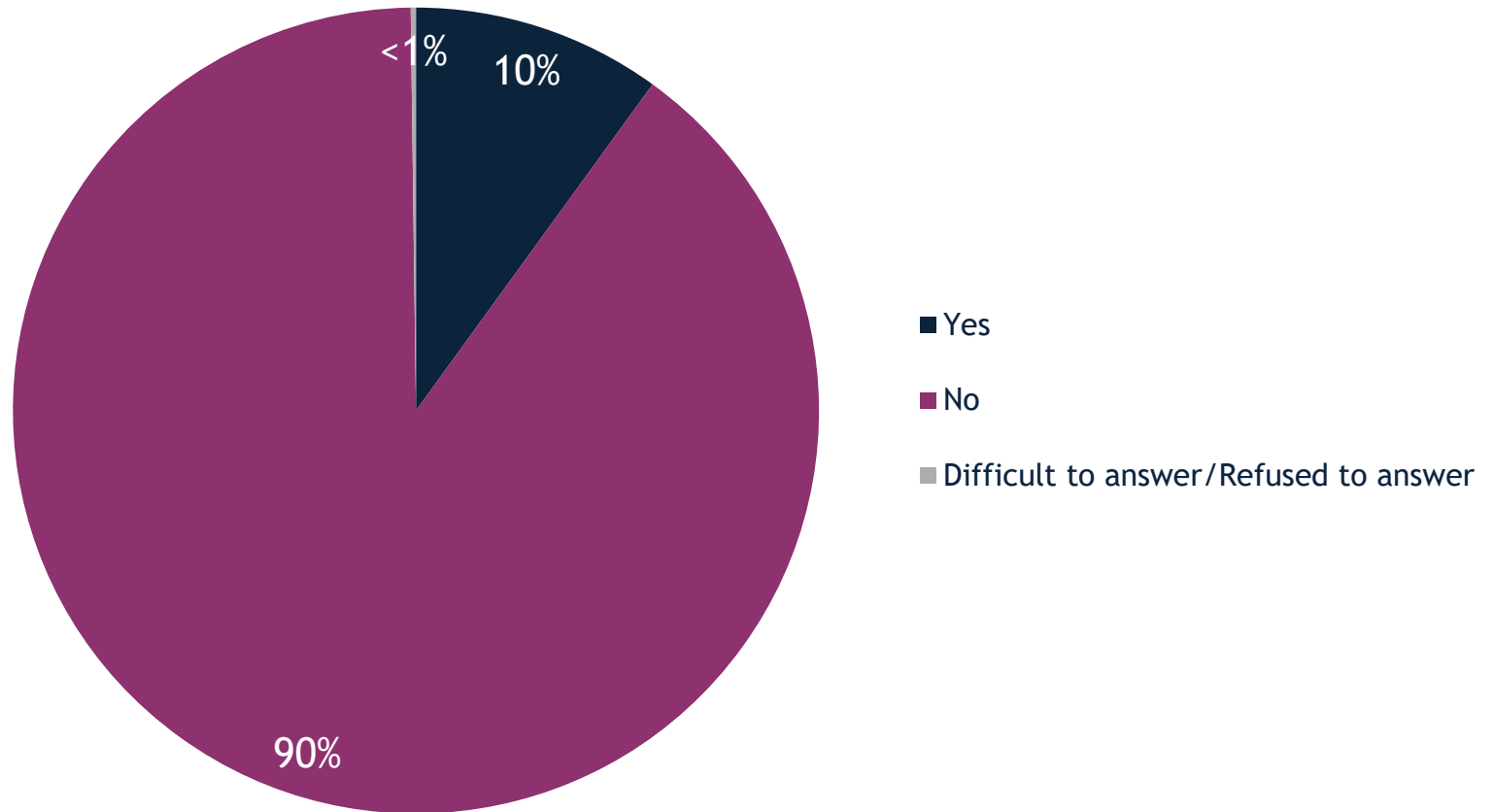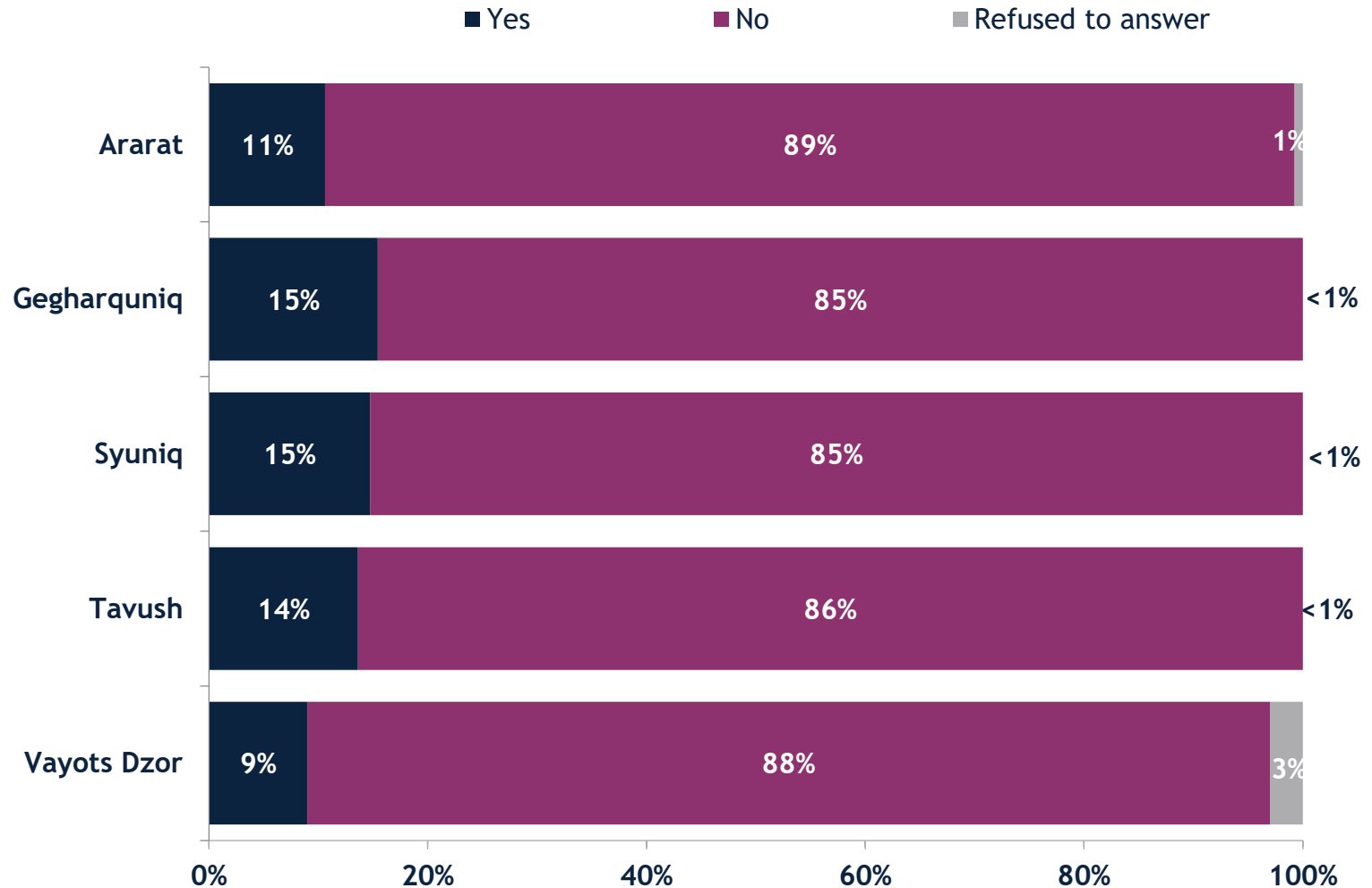Legend: ■ Yes ■ No ■ Refused to answer

Region	Yes	No	Refused to answer
Ararat	11%	89%	1%
Gegharquniq	15%	85%	<1%
Syuniq	15%	85%	<1%
Tavush	14%	86%	<1%
Vayots Dzor	9%	88%	3%

How would you evaluate the current state of the relationship between Armenia and…

Legend: ■ Very good ■ Good ■ Bad ■ Very bad ■ Difficult to answer/Refuse to answer

Country	Very good	Good	Bad	Very bad	Difficult to answer/Refuse to answer
France	19%	60%	5%	1%	14%
Russia	10%	60%	13%	2%	14%
United States of America	6%	59%	12%	3%	20%
China	3%	61%	7%	2%	27%
Iran	3%	59%	15%	3%	20%
European Union	1%	53%	16%	4%	26%
Georgia	1%	36%	38%	6%	20%
United Kingdom	1%	31%	21%	8%	39%
Kazakhstan	1%	31%	20%	6%	43%
Ukraine	<1%	21%	42%	8%	29%
Turkey	1%	3%	25%	59%	12%
Azerbaijan	2%	1%	15%	73%	9%

In your opinion, what could be the most acceptable method to prevent future violence in Nagorno-Karabakh?

Method	Percentage
Improvement of Armenian army capacity	37%
Union with Russia and Belarus	16%
Russian peacekeepers	13%
Stronger relations with USA	4%
Negotiations within the Minsk Group	3%
Stronger relations with the EU	3%
Diplomatic negotiations with Azerbaijan	2%
Diplomatic negotiations with Turkey	1%
Other	6%
Difficult to answer/Refused to answer	15%
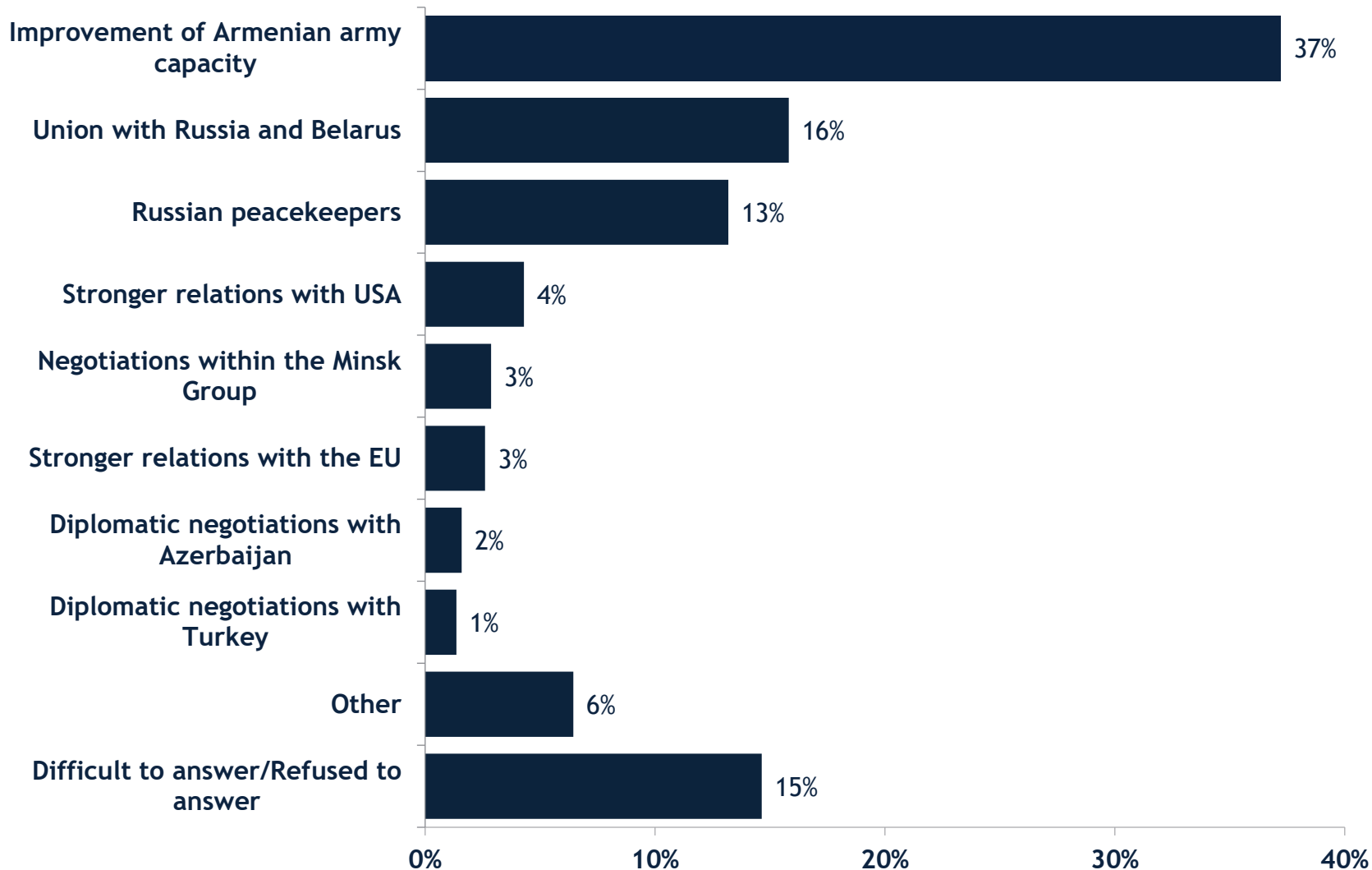
How pressing are the below listed actions for the Government of Armenia?

- ■ Highly pressing
- ■ Somewhat pressing
- ■ Somewhat not pressing
- ■ Not at all pressing
- ■ Difficult to answer/ Refuse to answer

Return of prisoners of war, hostages and other detainees
86% | 3% | 1% | 3% | 7%

Full implementation of and compliance with the November 10 ceasefire agreement
71% | 10% | 4% | 4% | 12%

Addressing post-war social issues
69% | 13% | 4% | 4% | 10%

Safe return of residents of Artsakh to the areas patrolled by Russian peacekeepers
63% | 15% | 6% | 5% | 11%

Unblocking of economic and transport links in the region
43% | 14% | 11% | 14% | 18%

0%   20%   40%   60%   80%   100%

Sources of Information

How often do you use <u>TV</u> for getting political news?

Response	Percentage
Every day	41%
Once a week	14%
Once a month	2%
Rarely	7%
Never	32%
Difficult to answer/Refused to answer	4%
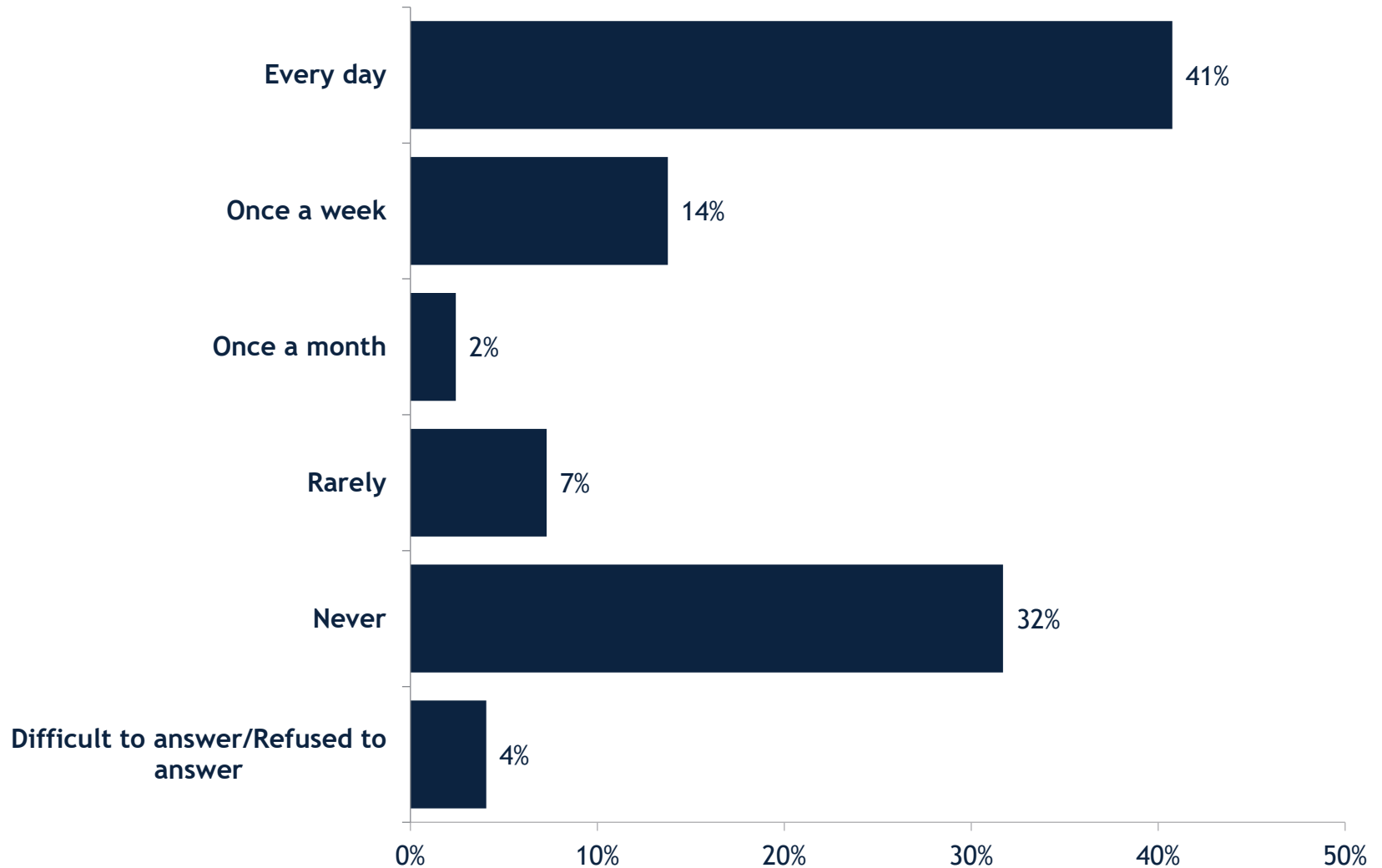
Please, mention up to two TV channels that you use to get political news..

(Among those who say they watch TV for political news, n=965; Spontaneous response, up to two responses permitted)

Channel	First response	Second response
Public TV	28%	11%
Shant	22%	15%
Armenia	22%	15%
ArmNews	8%	4%
Yerkir Media	2%	2%
TV5	2%	2%
Kentron	2%	3%
Everything	2%	<1%
Other	5%	<1%
Difficult to answer/Refused to answer	8%	34%

■ First response
■ Second response
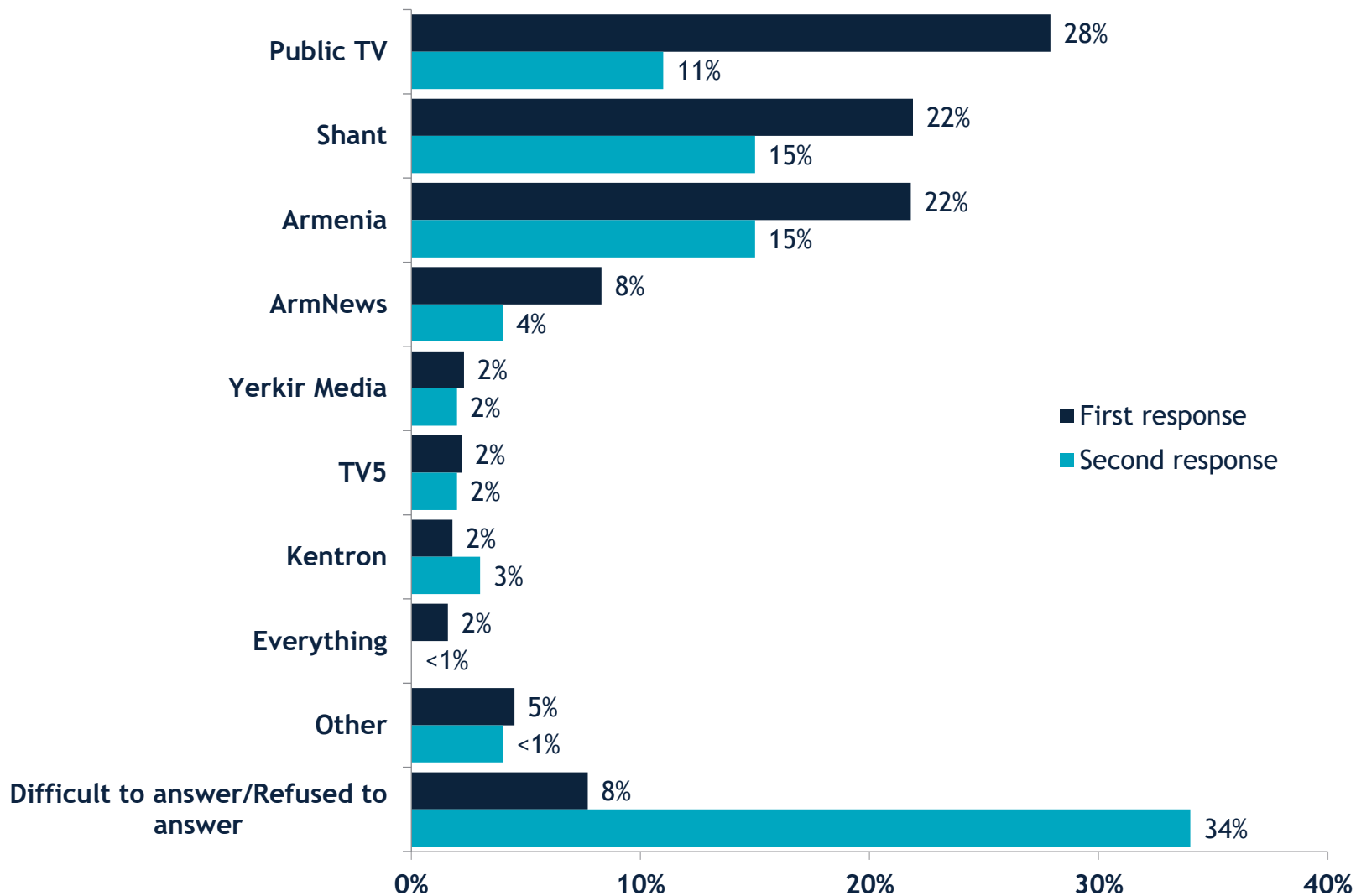
*Mentions of less than 1% combined into Other.
**10% of the respondents provided no second response.*

How often do you use the following social media channels for getting political news?

Legend: ■ Every day ■ Once a week ■ Once a month ■ Rarely ■ Never ■ Difficult to answer/Refused to answer

Facebook: Every day 47%, Once a week 9%, Once a month 1%, Rarely 3%, Never 35%, Difficult to answer/Refused to answer 5%

Youtube: Every day 23%, Once a week 8%, Once a month 2%, Rarely 5%, Never 57%, Difficult to answer/Refused to answer 5%

Instagram: Every day 9%, Once a week 4%, Once a month 1%, Rarely 2%, Never 79%, Difficult to answer/Refused to answer 5%

Telegram: Every day 9%, Once a week 3%, Once a month <1%, Rarely 2%, Never 80%, Difficult to answer/Refused to answer 5%

Twitter: Every day 3%, Once a week 1%, Once a month <1%, Rarely 2%, Never 89%, Difficult to answer/Refused to answer 5%

How often do you use <u>Facebook</u> for getting political news?

Legend: ■ Every day ■ Once a week ■ Once a month ■ Rarely ■ Never ■ Difficult to answer/Refused to answer

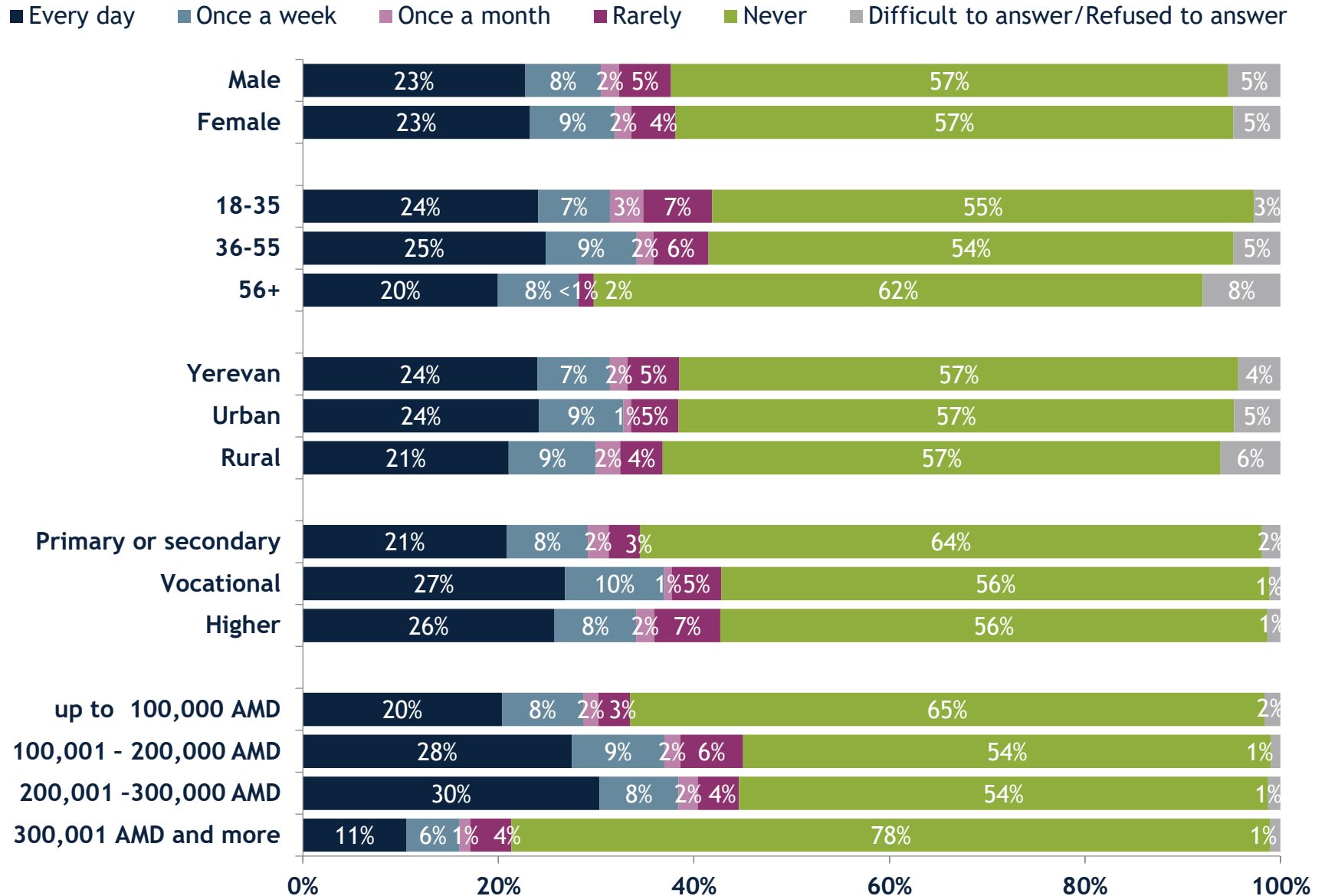| Category	Every day	Once a week	Once a month	Rarely	Never	Difficult to answer/Refused to answer
Male	45%	8%	<1%	3%	39%	5%
Female	49%	10%	2%	3%	32%	4%
18-35	56%	10%	2%	5%	24%	3%
36-55	51%	11%	<1%	3%	31%	4%
56+	33%	6%	1%	1%	52%	7%
Yerevan	47%	9%	1%	3%	36%	5%
Urban	47%	9%	1%	4%	35%	4%
Rural	47%	9%	1%	3%	35%	5%
Primary or secondary	45%	9%	1%	2%	42%	1%
Vocational	46%	7%	2%	4%	39%	2%
Higher	54%	10%	1%	4%	30%	1%
up to 100,000 AMD	41%	7%	1%	2%	47%	1%
100,001 – 200,000 AMD	54%	12%	1%	3%	30%	1%
200,001 –300,000 AMD	58%	10%	1%	4%	27%	1%
300,001 AMD and more	56%	8%	2%	7%	28%	<1%

How often do you use <u>YouTube</u> for getting political news?

Legend: ■ Every day ■ Once a week ■ Once a month ■ Rarely ■ Never ■ Difficult to answer/Refused to answer

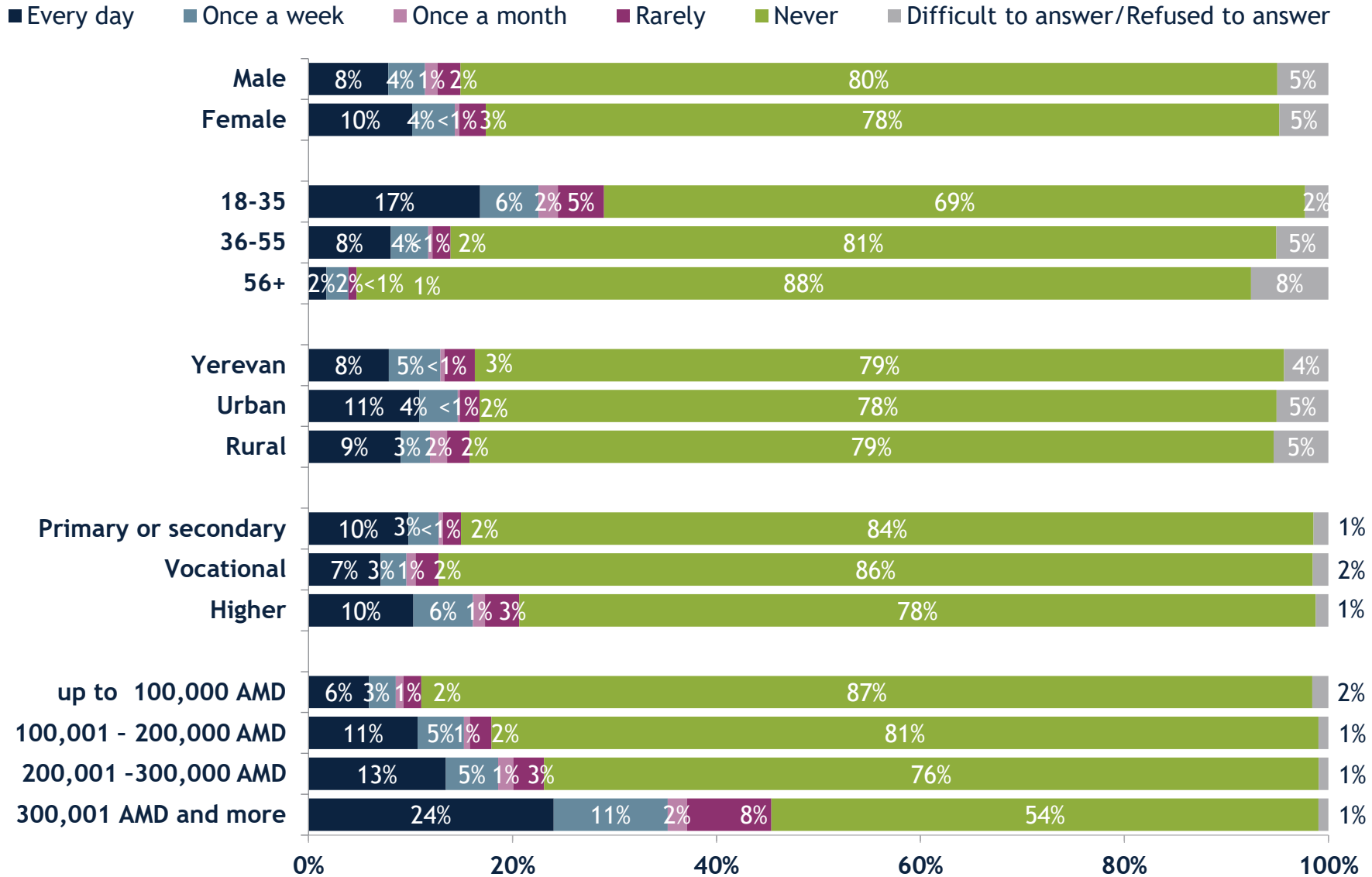| Category	Every day	Once a week	Once a month	Rarely	Never	Difficult to answer/Refused to answer
Male	23%	8%	2%	5%	57%	5%
Female	23%	9%	2%	4%	57%	5%
18-35	24%	7%	3%	7%	55%	3%
36-55	25%	9%	2%	6%	54%	5%
56+	20%	8%	<1%	2%	62%	8%
Yerevan	24%	7%	2%	5%	57%	4%
Urban	24%	9%	1%	5%	57%	5%
Rural	21%	9%	2%	4%	57%	6%
Primary or secondary	21%	8%	2%	3%	64%	2%
Vocational	27%	10%	1%	5%	56%	1%
Higher	26%	8%	2%	7%	56%	1%
up to 100,000 AMD	20%	8%	2%	3%	65%	2%
100,001 – 200,000 AMD	28%	9%	2%	6%	54%	1%
200,001 –300,000 AMD	30%	8%	2%	4%	54%	1%
300,001 AMD and more	11%	6%	1%	4%	78%	1%

How often do you use <u>Instagram</u> for getting political news?

Legend: ■ Every day ■ Once a week ■ Once a month ■ Rarely ■ Never ■ Difficult to answer/Refused to answer

	Every day	Once a week	Once a month	Rarely	Never	Difficult to answer/Refused to answer
Male	8%	4%	1%	2%	80%	5%
Female	10%	4%	<1%	3%	78%	5%
18-35	17%	6%	2%	5%	69%	2%
36-55	8%	4%	1%	2%	81%	5%
56+	2%	2%	<1%	1%	88%	8%
Yerevan	8%	5%	<1%	3%	79%	4%
Urban	11%	4%	<1%	2%	78%	5%
Rural	9%	3%	2%	2%	79%	5%
Primary or secondary	10%	3%	<1%	2%	84%	1%
Vocational	7%	3%	1%	2%	86%	2%
Higher	10%	6%	1%	3%	78%	1%
up to 100,000 AMD	6%	3%	1%	2%	87%	2%
100,001 – 200,000 AMD	11%	5%	1%	2%	81%	1%
200,001 – 300,000 AMD	13%	5%	1%	3%	76%	1%
300,001 AMD and more	24%	11%	2%	8%	54%	1%

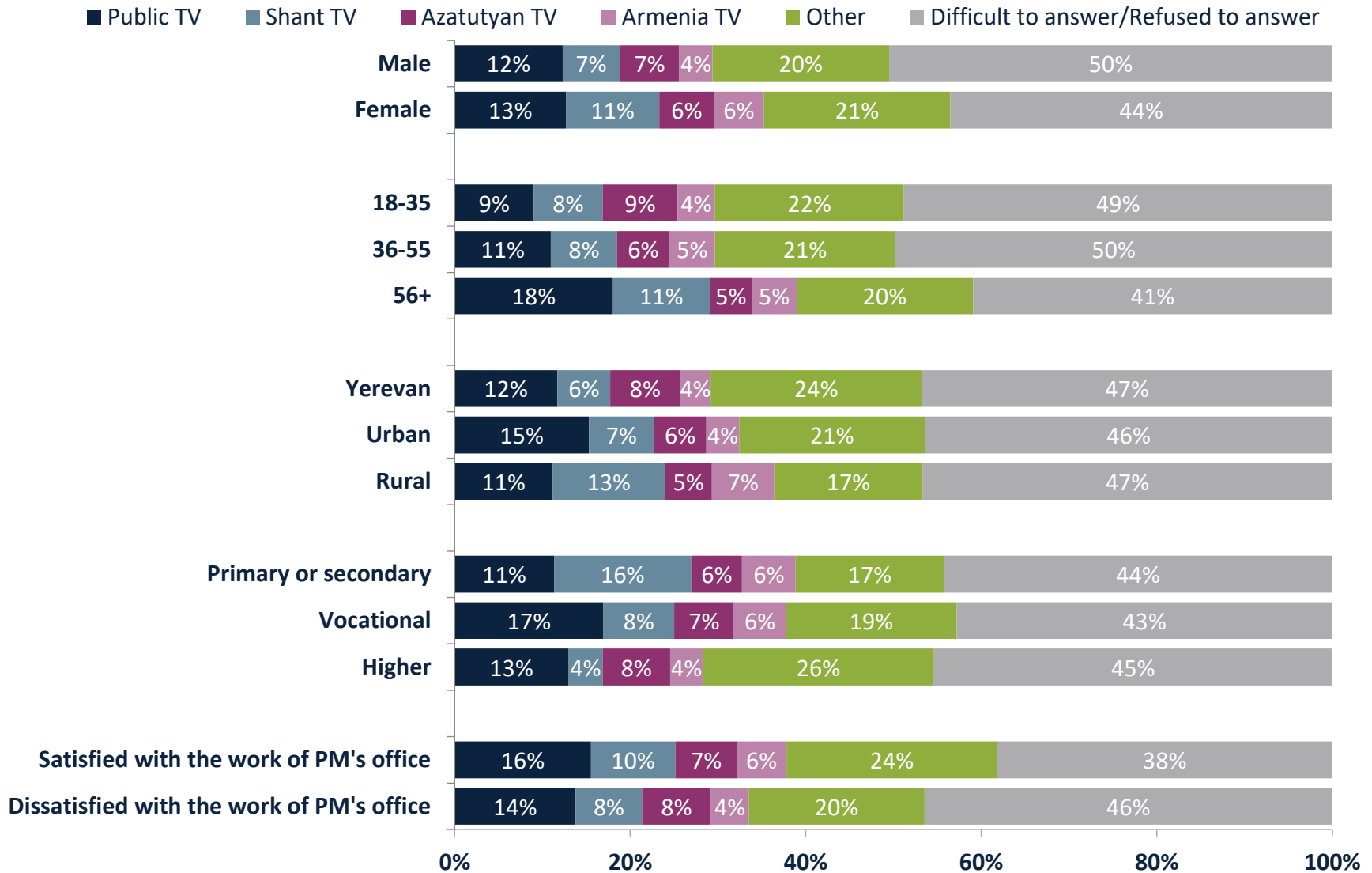*In case a data label is missing from the graph, it is less than 1%.*

Which specific media outlets, such as a specific TV channel, radio station, newspaper, website, social media network, etc. do you consider most trustworthy for political information?

(Spontaneous response; up to two responses permitted)

Media Outlet	First response	Second response
Public TV	13%	6%
Shant TV	9%	9%
Azatutyun	6%	3%
Armenia TV	5%	6%
ArmNews	3%	2%
TV-could not specify	3%	<1%
Social media-could not specify	2%	<1%
Facebook	1%	<1%
Radio-could not specify	1%	<1%
Other	10%	10%
None	<1%	61%
Difficult to answer/Refused to answer	47%	2%

Mentions of less than 1% combined into Other.

Which specific media outlets, such as a specific TV channel, radio station, newspaper, website, social media network, etc. do you consider most trustworthy for political information?
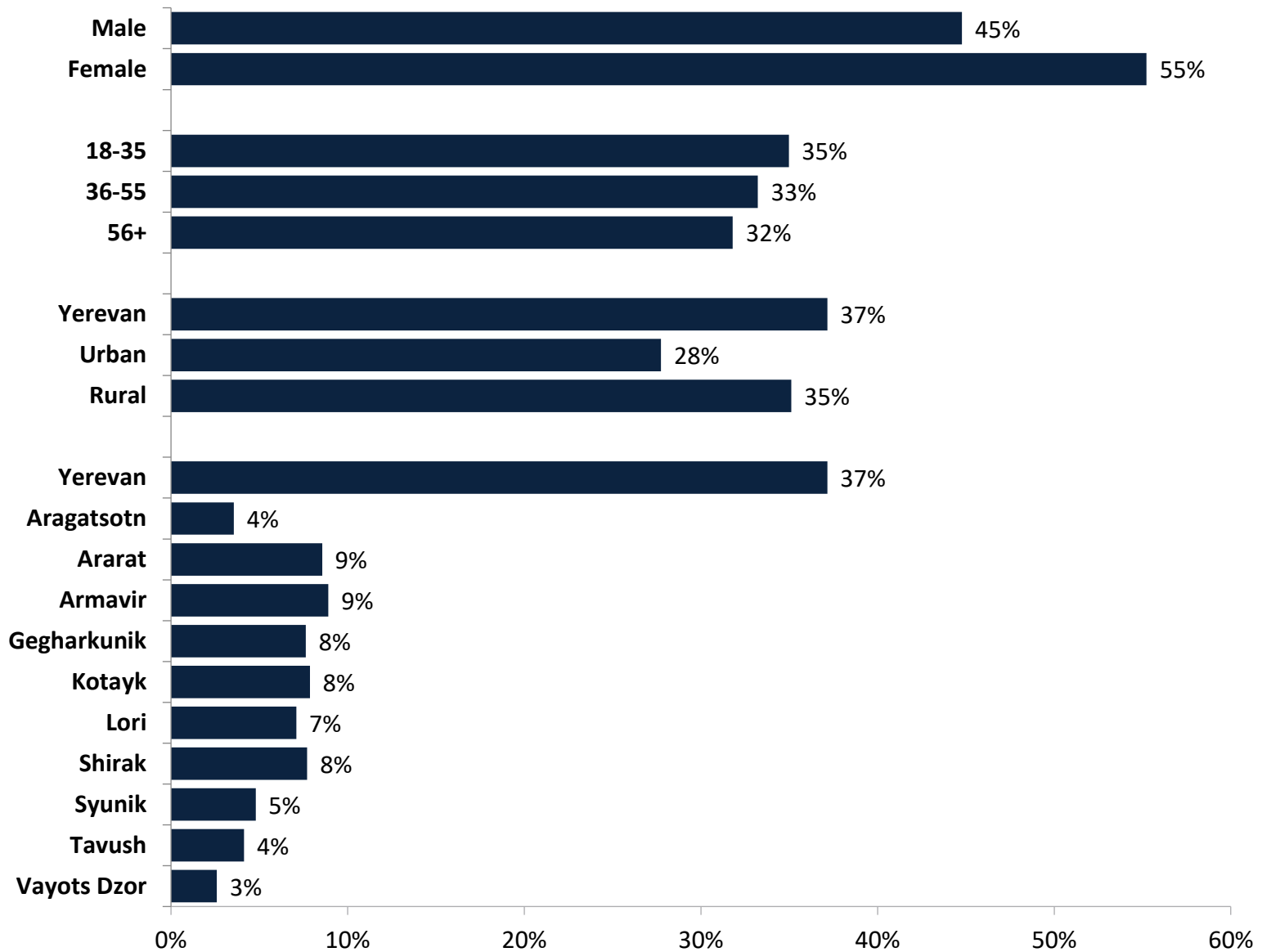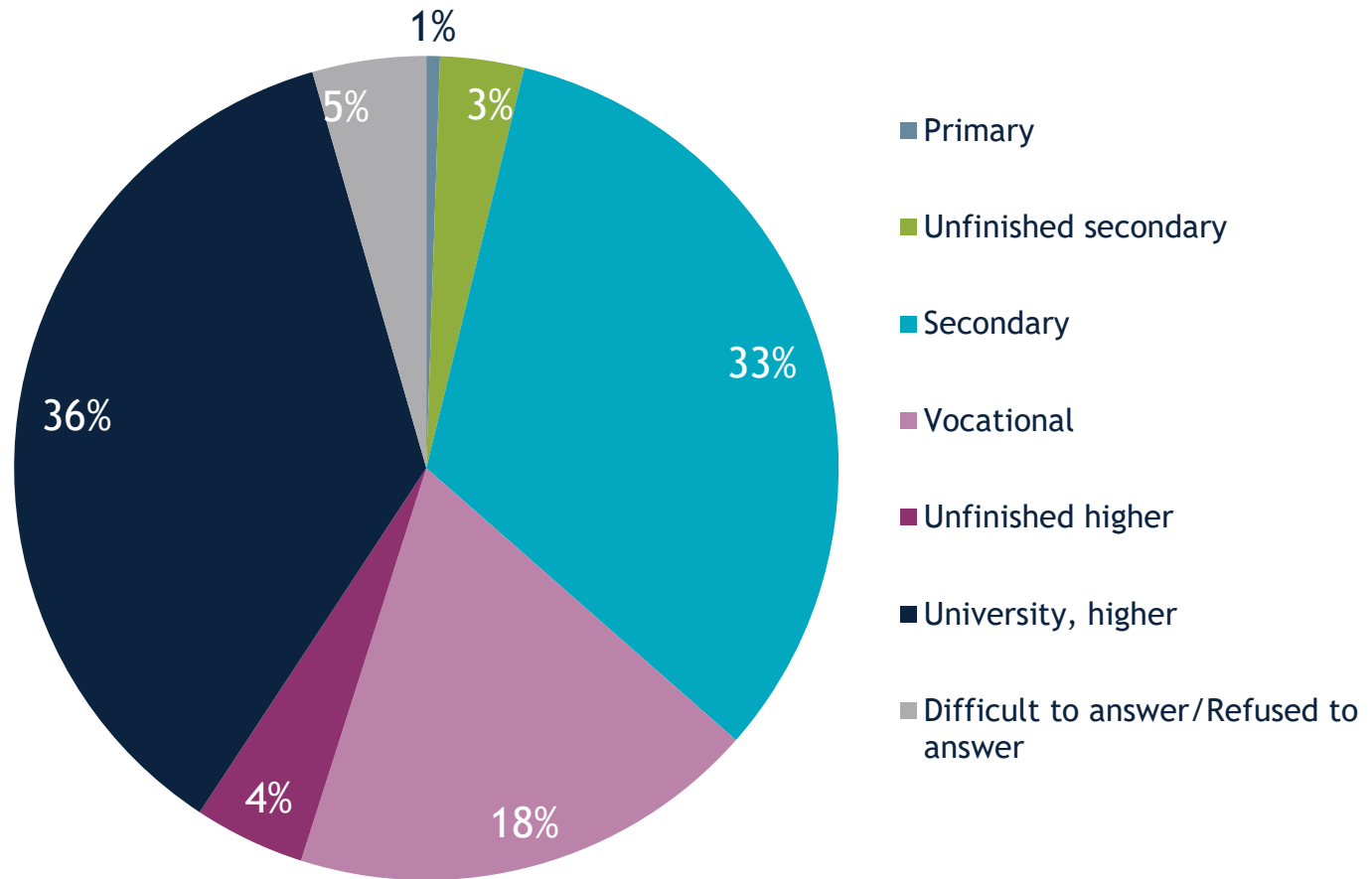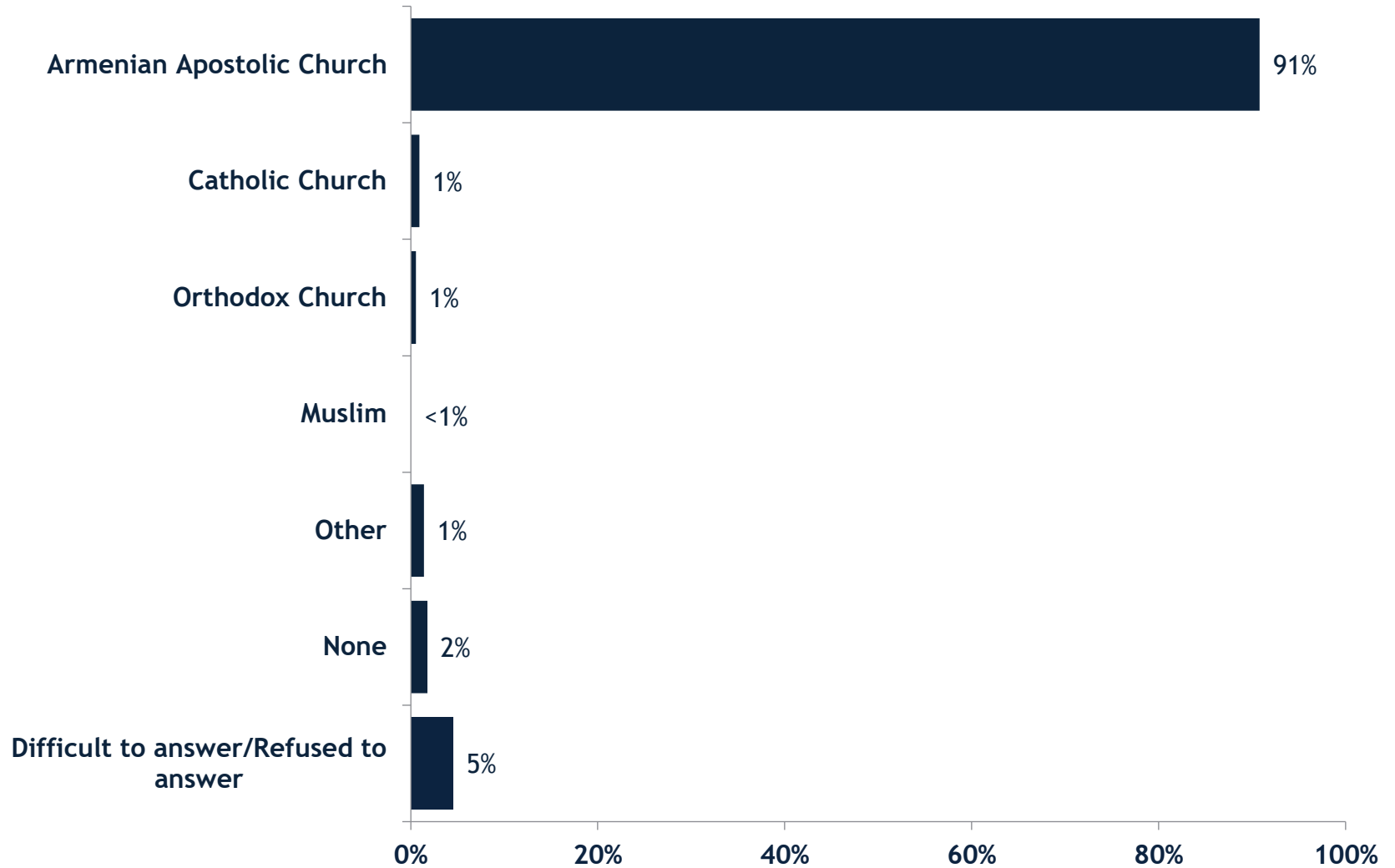## (Spontaneous response; first response displayed)

Legend: ■ Public TV ■ Shant TV ■ Azatutyan TV ■ Armenia TV ■ Other ■ Difficult to answer/Refused to answer

	Public TV	Shant TV	Azatutyan TV	Armenia TV	Other	Difficult to answer/Refused to answer
Male	12%	7%	7%	4%	20%	50%
Female	13%	11%	6%	6%	21%	44%
18-35	9%	8%	9%	4%	22%	49%
36-55	11%	8%	6%	5%	21%	50%
56+	18%	11%	5%	5%	20%	41%
Yerevan	12%	6%	8%	4%	24%	47%
Urban	15%	7%	6%	4%	21%	46%
Rural	11%	13%	5%	7%	17%	47%
Primary or secondary	11%	16%	6%	6%	17%	44%
Vocational	17%	8%	7%	6%	19%	43%
Higher	13%	4%	8%	4%	26%	45%
Satisfied with the work of PM's office	16%	10%	7%	6%	24%	38%
Dissatisfied with the work of PM's office	14%	8%	8%	4%	20%	46%

Demographics

Age, Gender, Community Type, Province Distribution

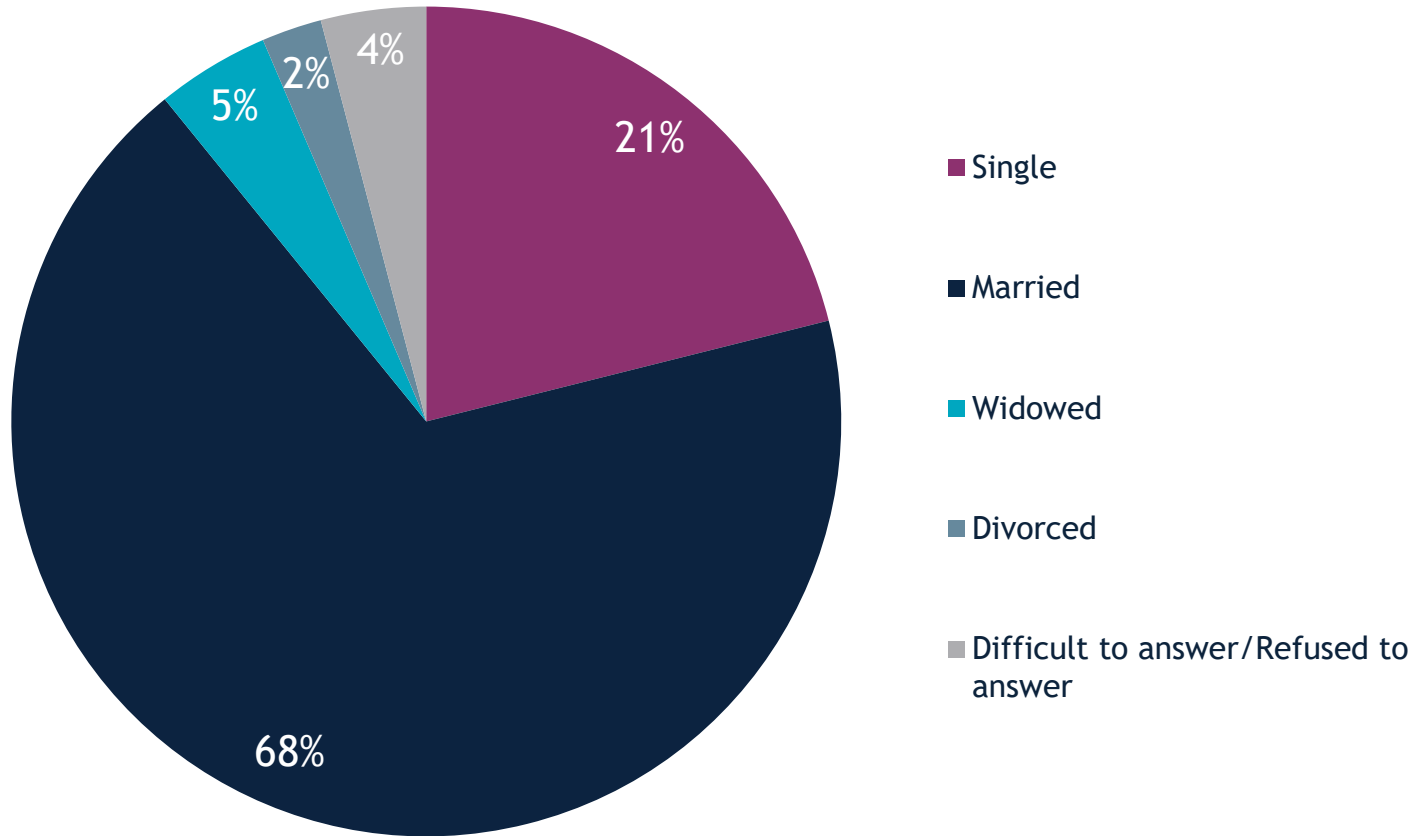| Category	Percentage
Male	45%
Female	55%
18-35	35%
36-55	33%
56+	32%
Yerevan	37%
Urban	28%
Rural	35%
Yerevan	37%
Aragatsotn	4%
Ararat	9%
Armavir	9%
Gegharkunik	8%
Kotayk	8%
Lori	7%
Shirak	8%
Syunik	5%
Tavush	4%
Vayots Dzor	3%

What is the highest level of education you have attained?

Pie chart legend:
- Primary
- Unfinished secondary
- Secondary
- Vocational
- Unfinished higher
- University, higher
- Difficult to answer/Refused to answer

Chart values: 1%, 3%, 33%, 36%, 5%, 4%, 18%

What is your religion?

Religion	Percentage
Armenian Apostolic Church	91%
Catholic Church	1%
Orthodox Church	1%
Muslim	<1%
Other	1%
None	2%
Difficult to answer/Refused to answer	5%

What is your marital status?

- Single — 21%
- Married — 68%
- Widowed — 5%
- Divorced — 2%
- Difficult to answer/Refused to answer — 4%

What is your occupational status?

Category	Percentage
Employed	39%
Self-employed	14%
Homemaker	12%
Retired	13%
Unemployed, looking for a job	9%
Unemployed, not looking for a job	5%
Student/pupil	3%
Other	1%
Difficult to answer/Refused to answer	4%
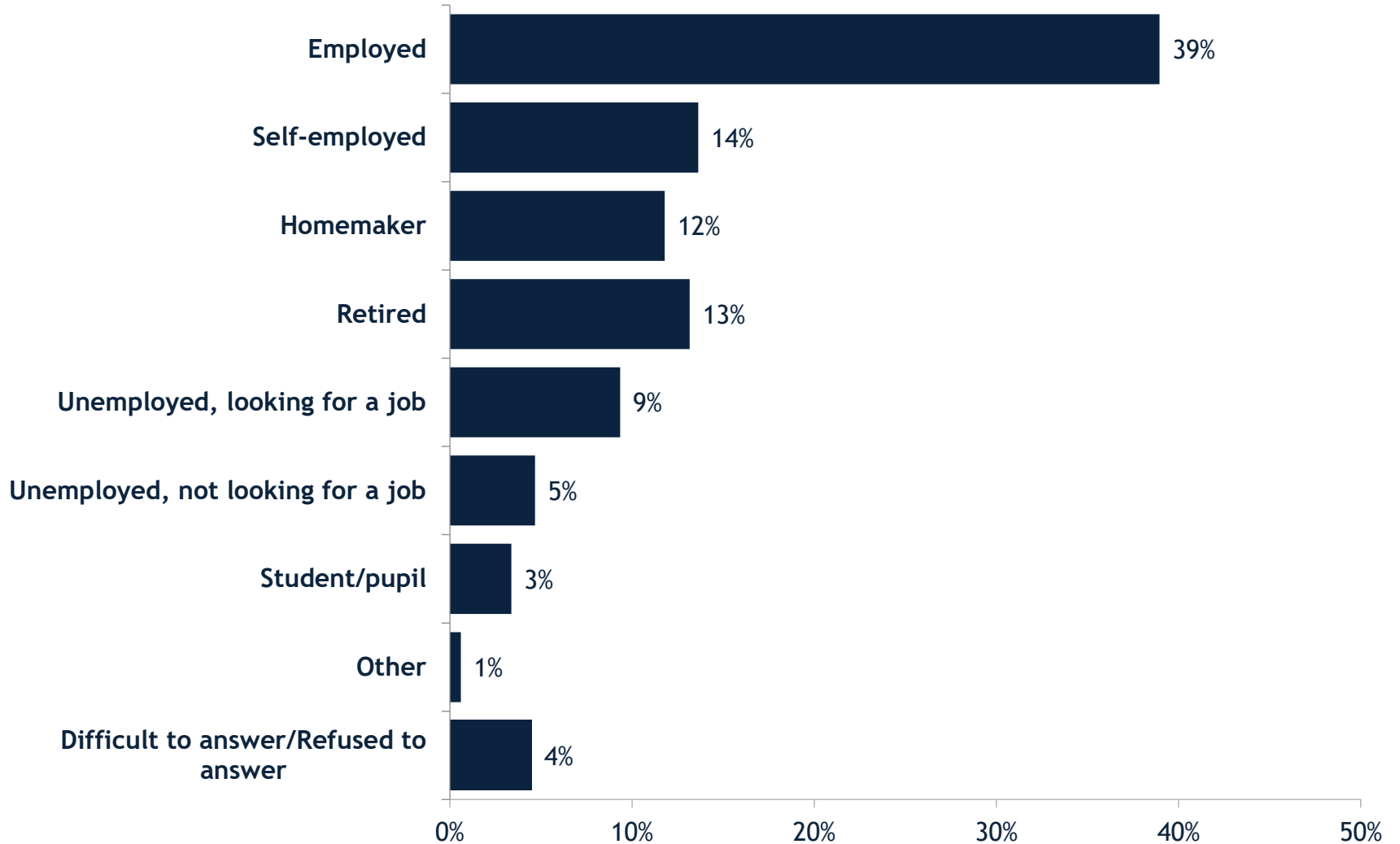
In which sector are you employed?
(Among those who are <u>employed in a paid job full/part-time</u>, n=585)

- Private — 52%
- Public — 46%
- Non-Governmental Organization — 2%
- Other — <1%
- Difficult to answer/Refused to answer — <1%
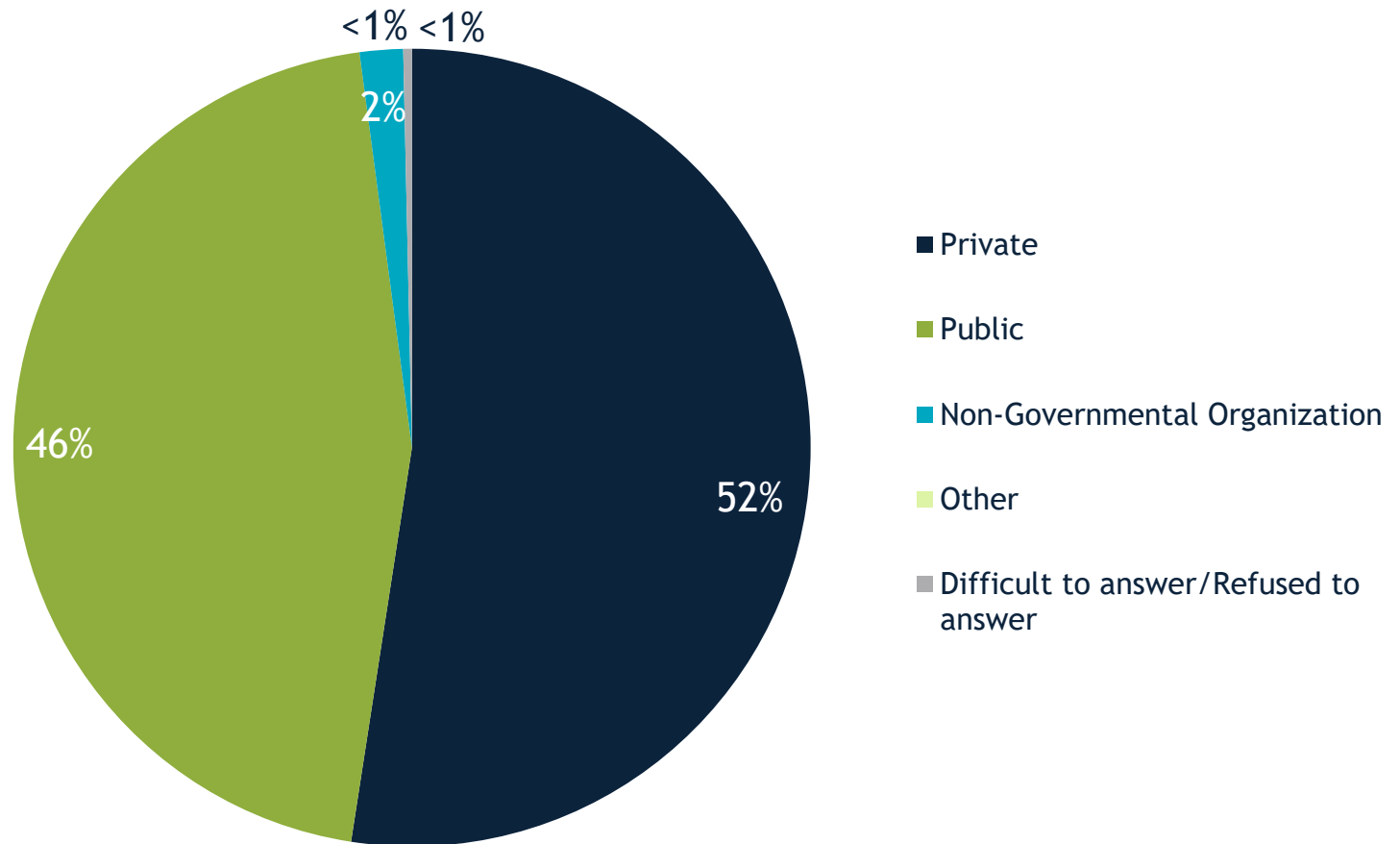
Are you a member of any non-governmental organization?

- Yes
- No
- Difficult to answer/Refused to answer

5%
4%
91%
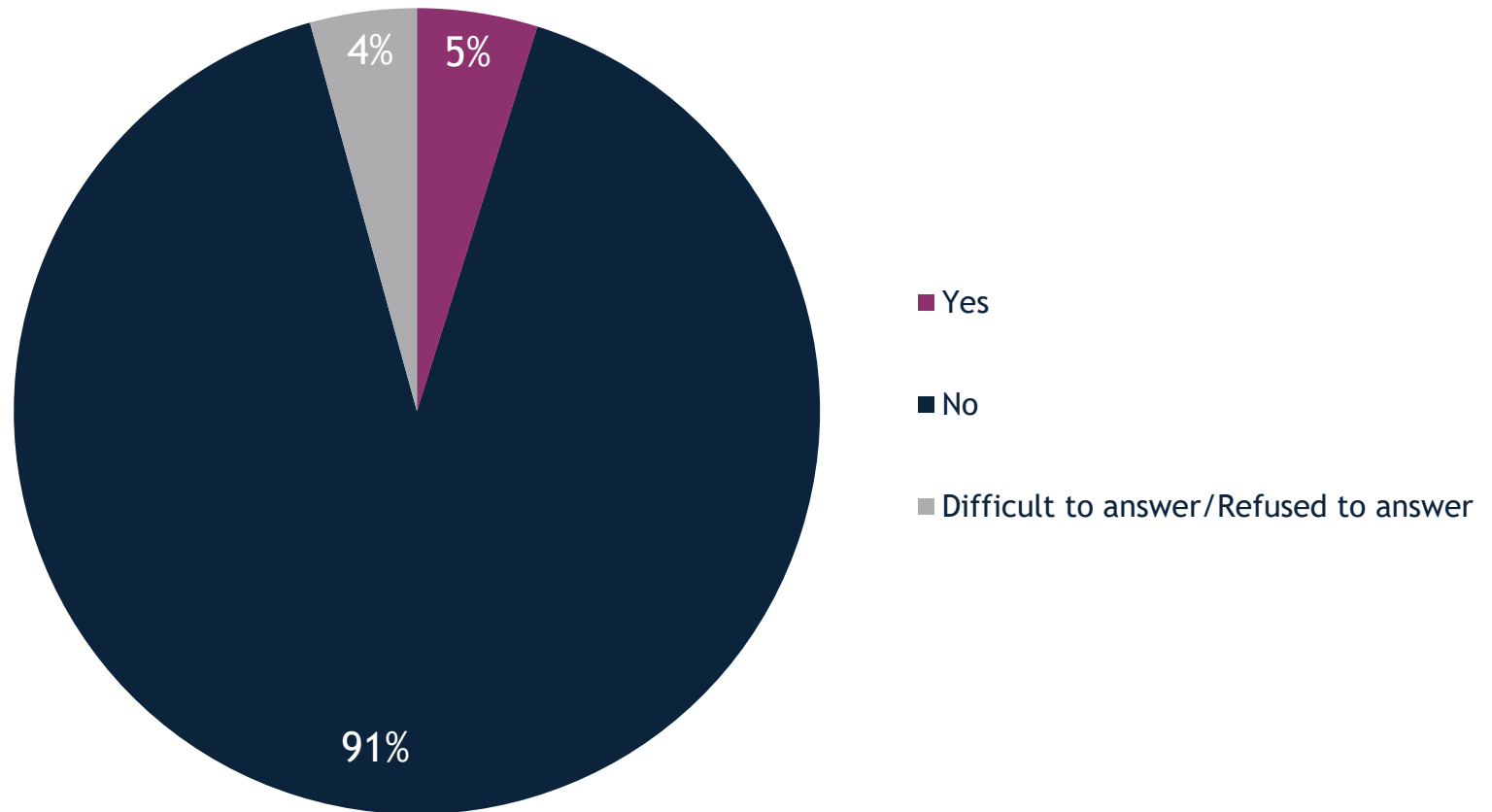
Are you a supporter of any social movement?

- Yes
- No
- Difficult to answer/Refused to answer

5%
6%
89%
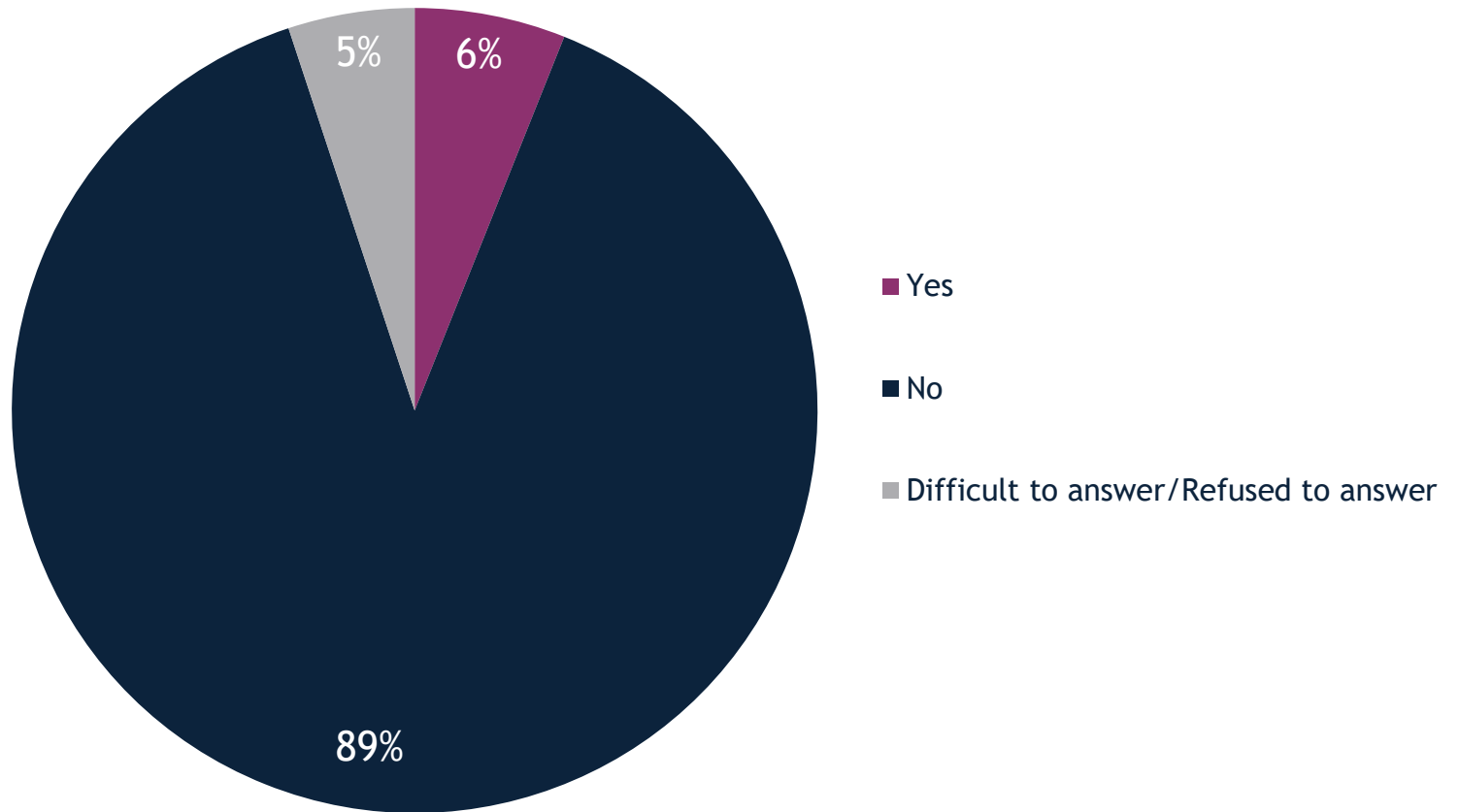
Are you a member of any political party?

Yes — 3%

No — 93%

Difficult to answer/Refused to answer — 4%
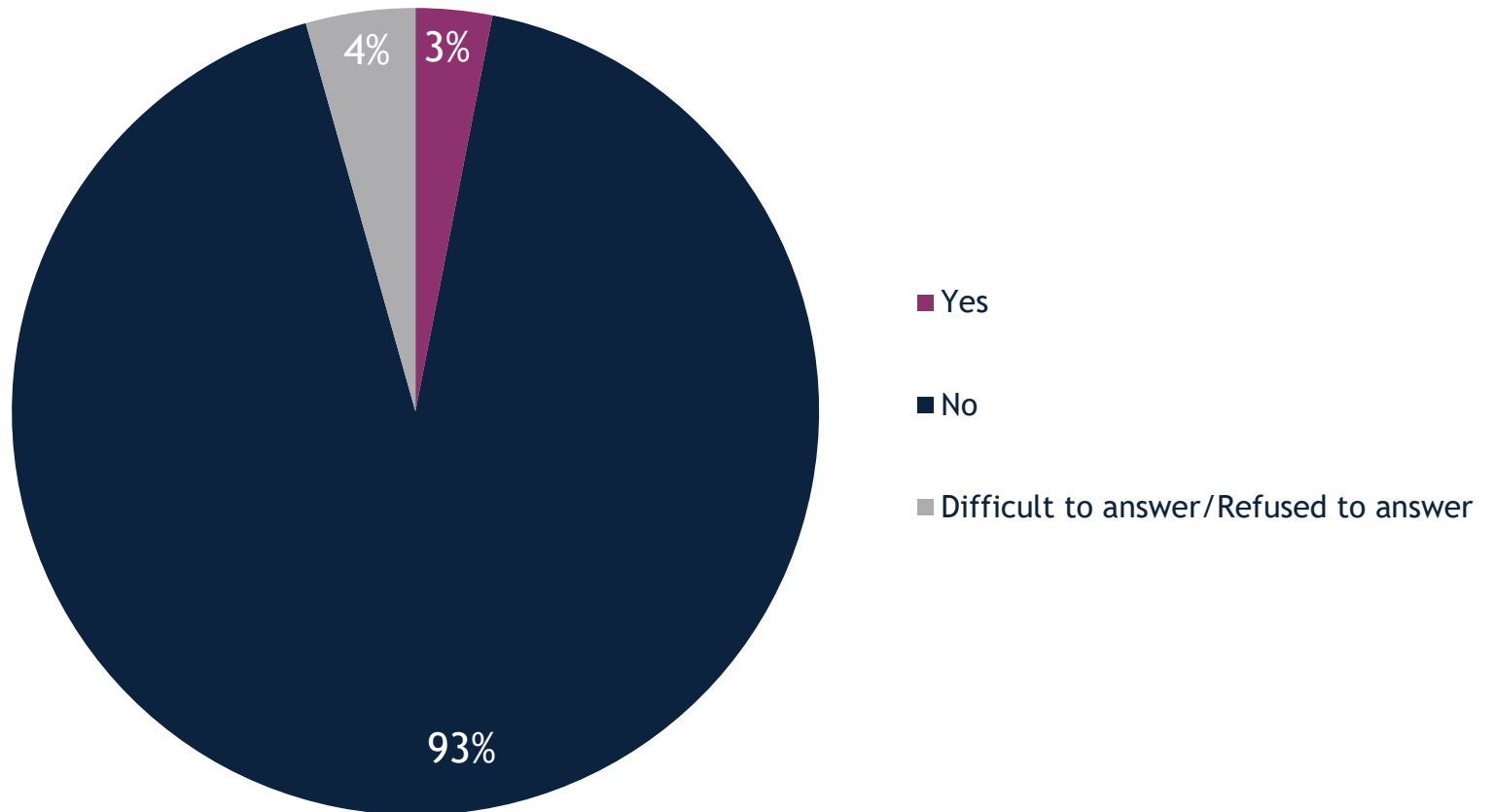
What is your monthly household income?

Income range	Percentage
up to 100,000 AMD	30%
100,001 – 200,000 AMD	29%
200,001 –300,000 AMD	14%
300,001 – 500,000 AMD	7%
500,001 AMD and more	4%
Difficult to answer/Refused to answer	17%
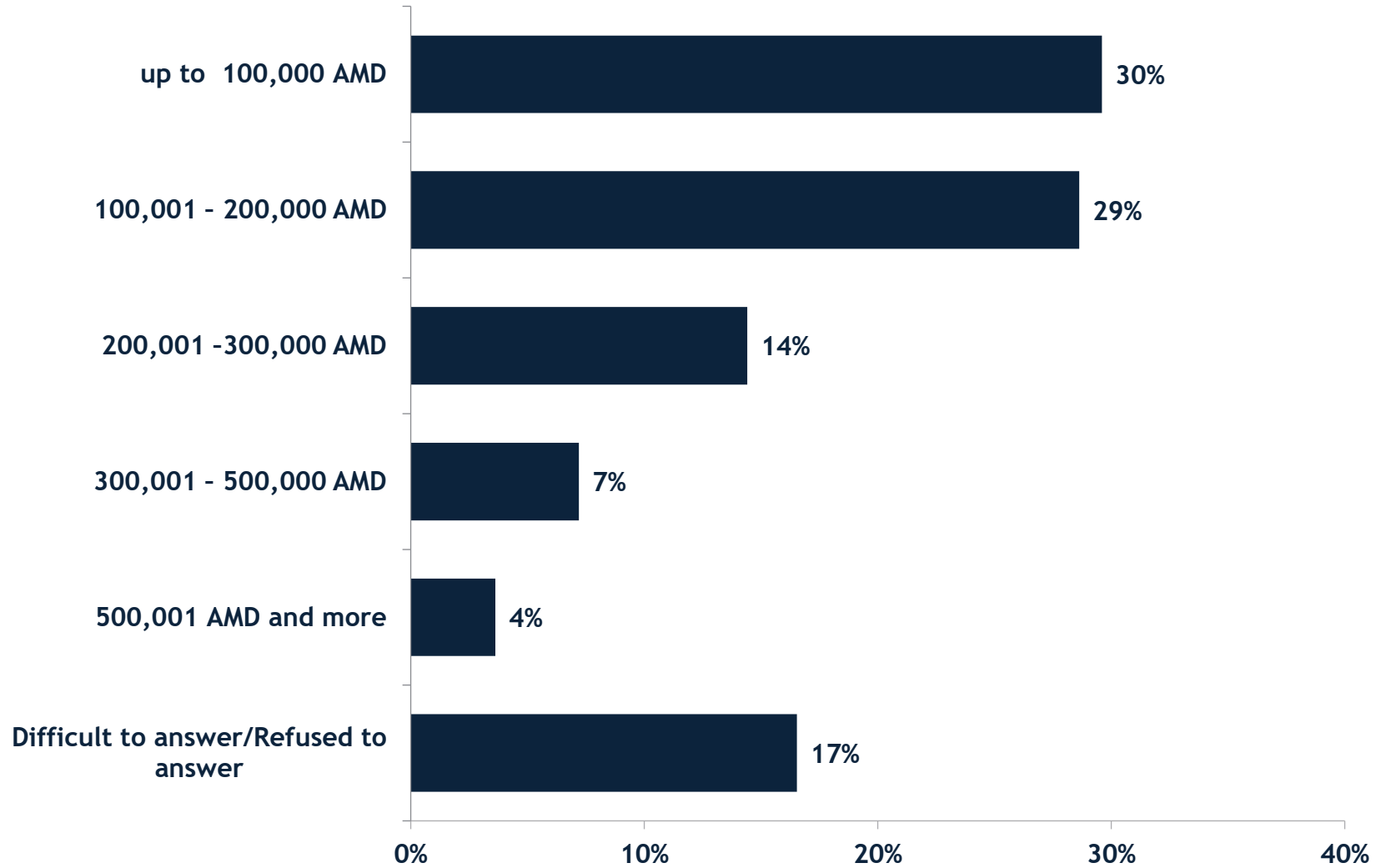
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