



Public Opinion Survey of Residents of Ukraine

September 29-October 14, 2018



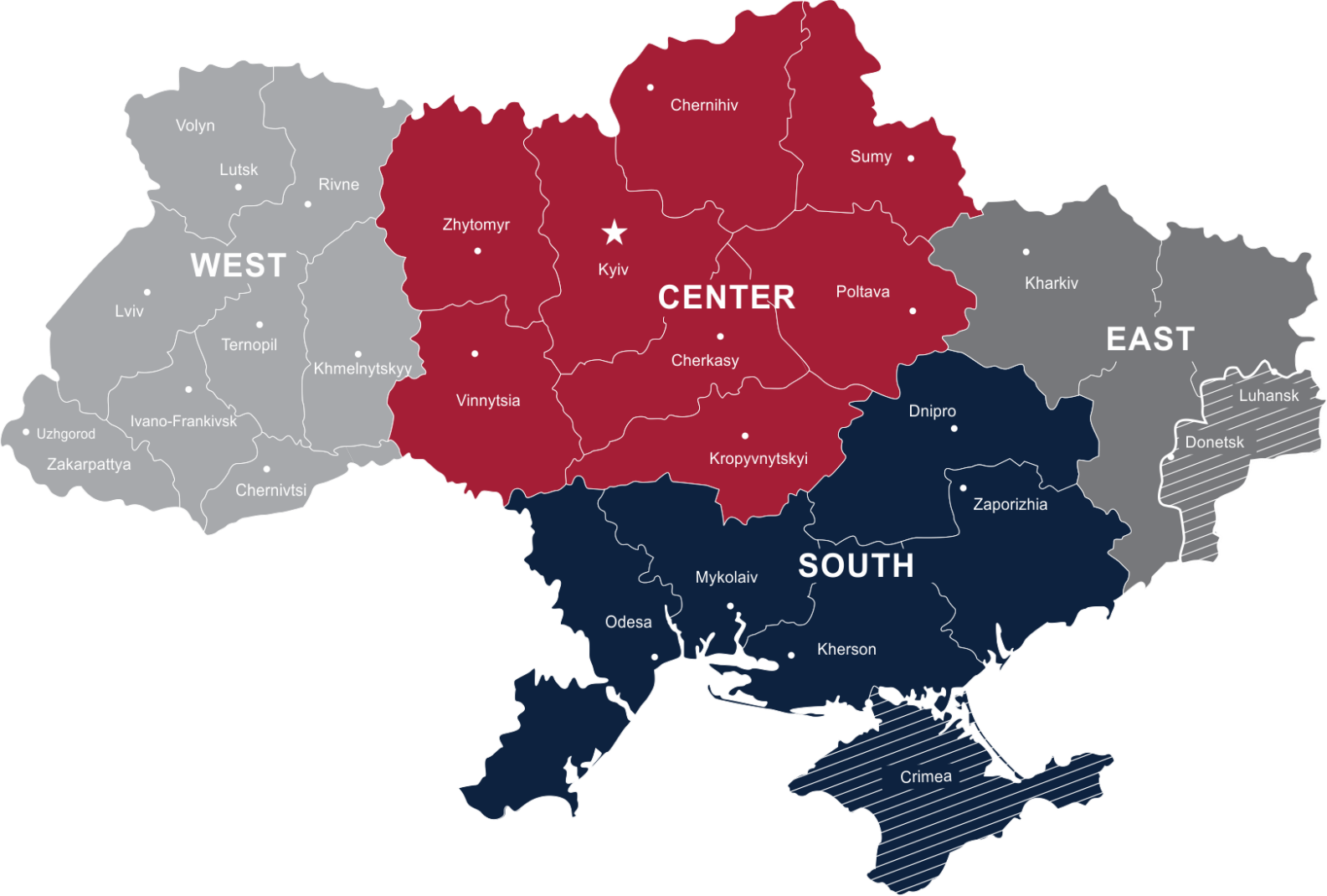
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RESEARCH

Methodology

- The survey was conducted by [Rating Group Ukraine](#) on behalf of the International Republican Institute's [Center for Insights in Survey Research](#).
- The survey was conducted throughout Ukraine (except for the occupied territories of Crimea and Donbas) from September 29, 2018, through October 14, 2018, through face-to-face interviews at respondents' homes.
- The sample consisted of 2,400 permanent residents of Ukraine aged 18 and older and eligible to vote. It is representative of the general population by gender, age, region, and settlement size. The distribution of population by regions and settlements is based on statistical data of the Central Election Commission from the 2014 parliamentary elections, and the distribution of population by age and gender is based on data from the State Statistics Committee of Ukraine from January 1, 2017.
- A multi-stage probability sampling method was used with the random route and next birthday methods for respondent selection.
 - Stage One: The territory of Ukraine was split into 25 administrative regions (24 regions of Ukraine and Kyiv). The survey was conducted throughout all regions of Ukraine, with the exception of the occupied territories of Crimea and Donbas.
 - Stage Two: The selection of settlements was based on towns and villages. Towns were grouped into subtypes according to their size:
 - Cities with populations of more than 1 million
 - Cities with populations of between 500,000-999,000
 - Cities with populations of between 100,000-499,000
 - Cities with populations of between 50,000-99,000
 - Cities with populations of up to 50,000
 - Villages

Cities and villages were selected by the PPS method (probability proportional to size). The number of selected cities/villages in each region is proportional to the share of population living in cities/villages of a certain type in each region.
 - Stage Three: Households were selected by the random route method, and respondents were selected by the “last birthday” rule.
- The margin of error does not exceed 2.0 percent for the full sample.
- The response rate is 62.7 percent.
- Charts and graphs may not add up to 100 percent due to rounding.
- The survey was financed by the [U.S. Agency for International Development \(USAID\)](#).

Geographical Key



*Due to the Russian occupation of Crimea and the ongoing conflict in eastern Ukraine, residents of Crimea and the so-called separatist-controlled territories of Donetsk and Luhansk *oblasts* (“the Donbas”) were not surveyed in this poll.



National Mood

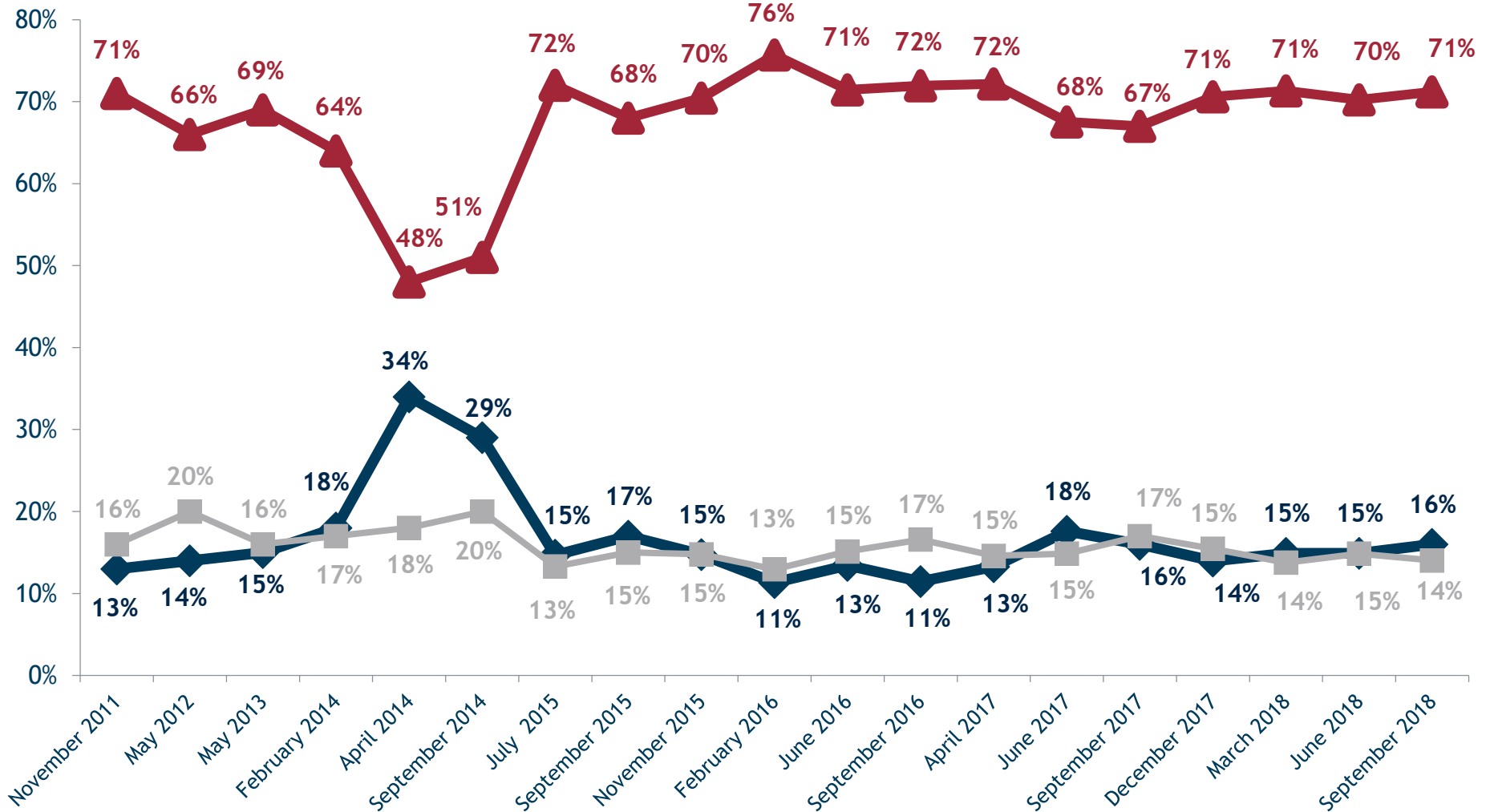


Generally speaking, do you think that things in Ukraine are going in the right direction or wrong direction?

Right direction

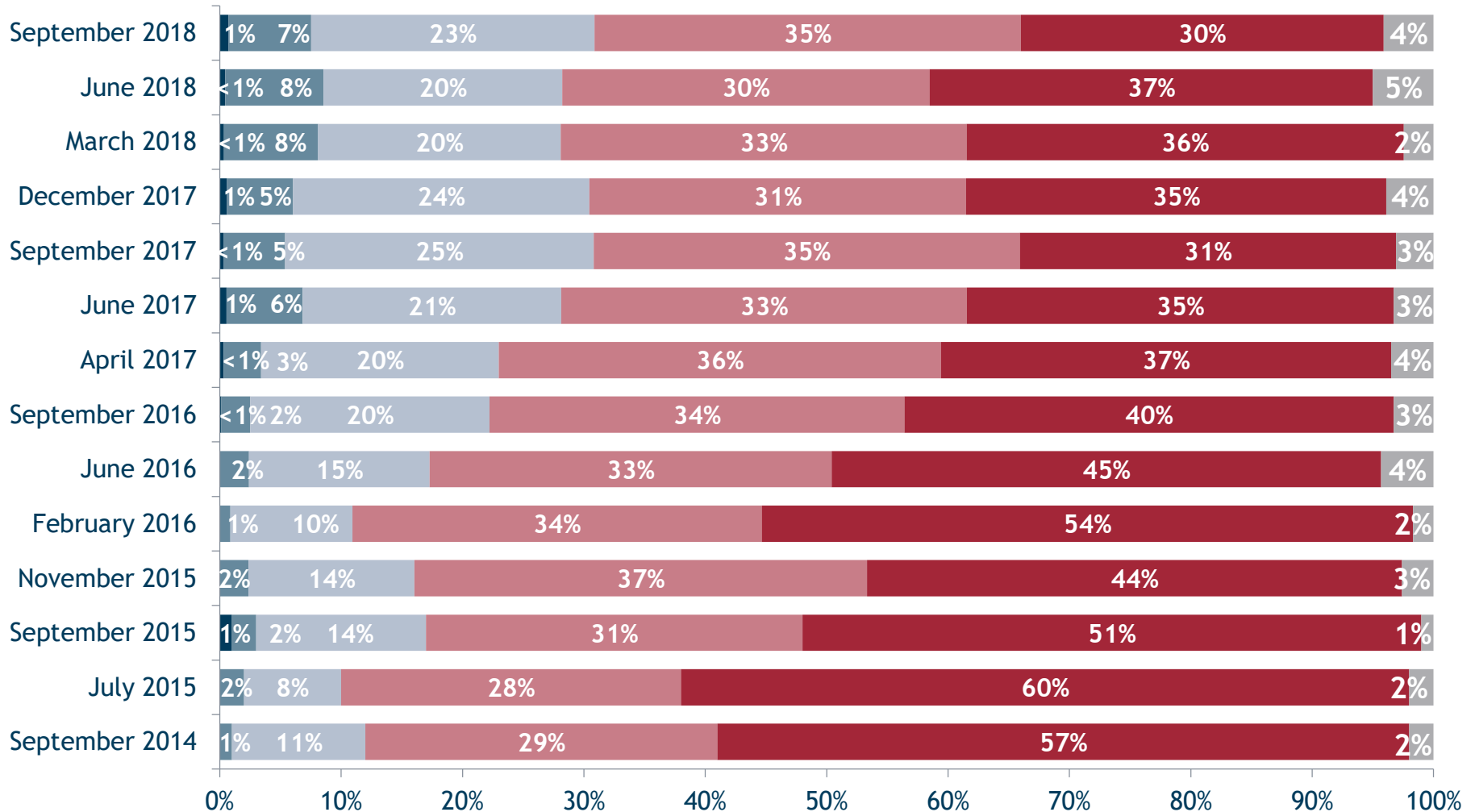
Wrong direction

Difficult to answer/No answer



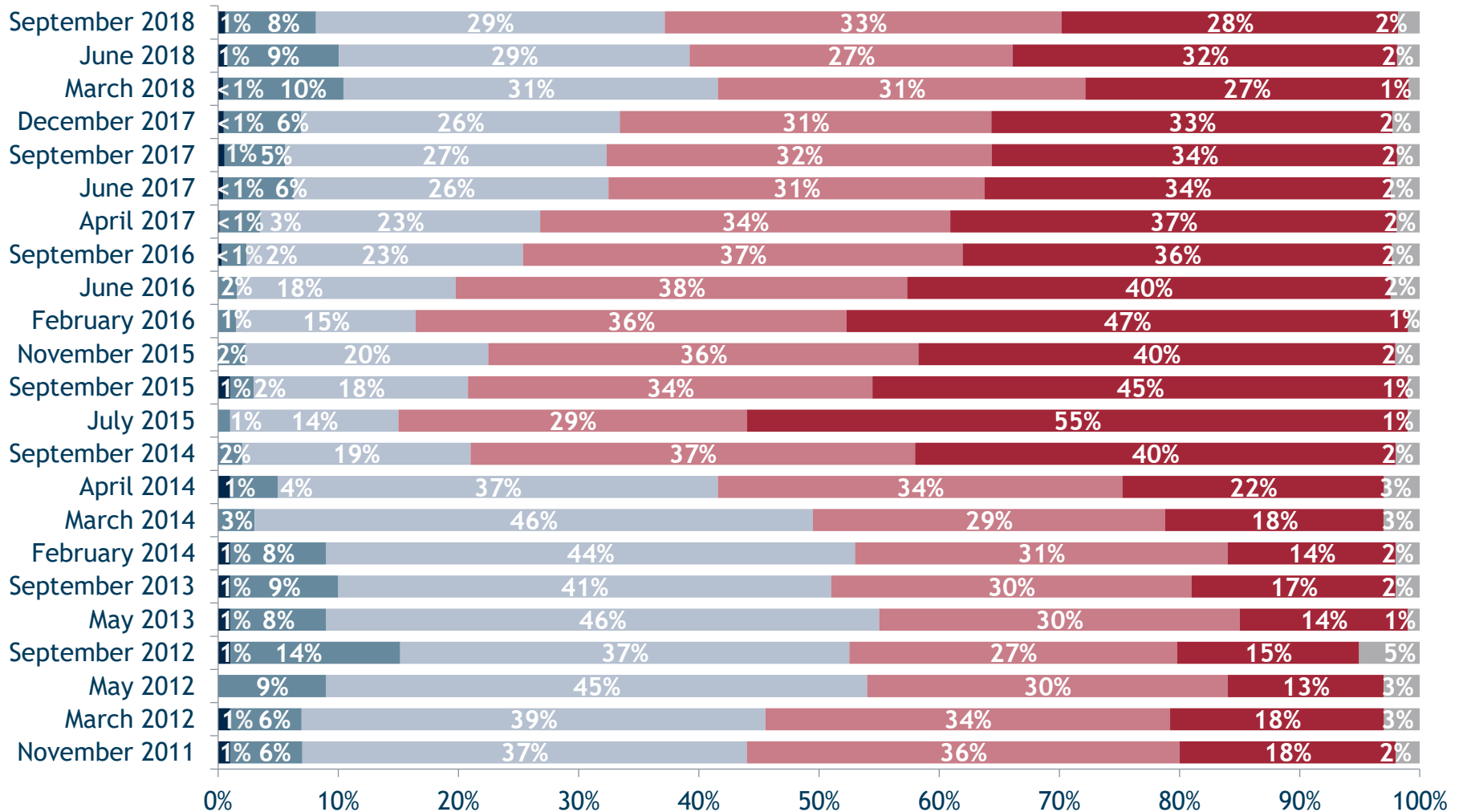
Over the last 12 months, how has the economic situation in Ukraine changed?

■ Improved a lot
 ■ Improved somewhat
 ■ Stayed the same
 ■ Worsened somewhat
 ■ Worsened a lot
 ■ Difficult to answer/No answer



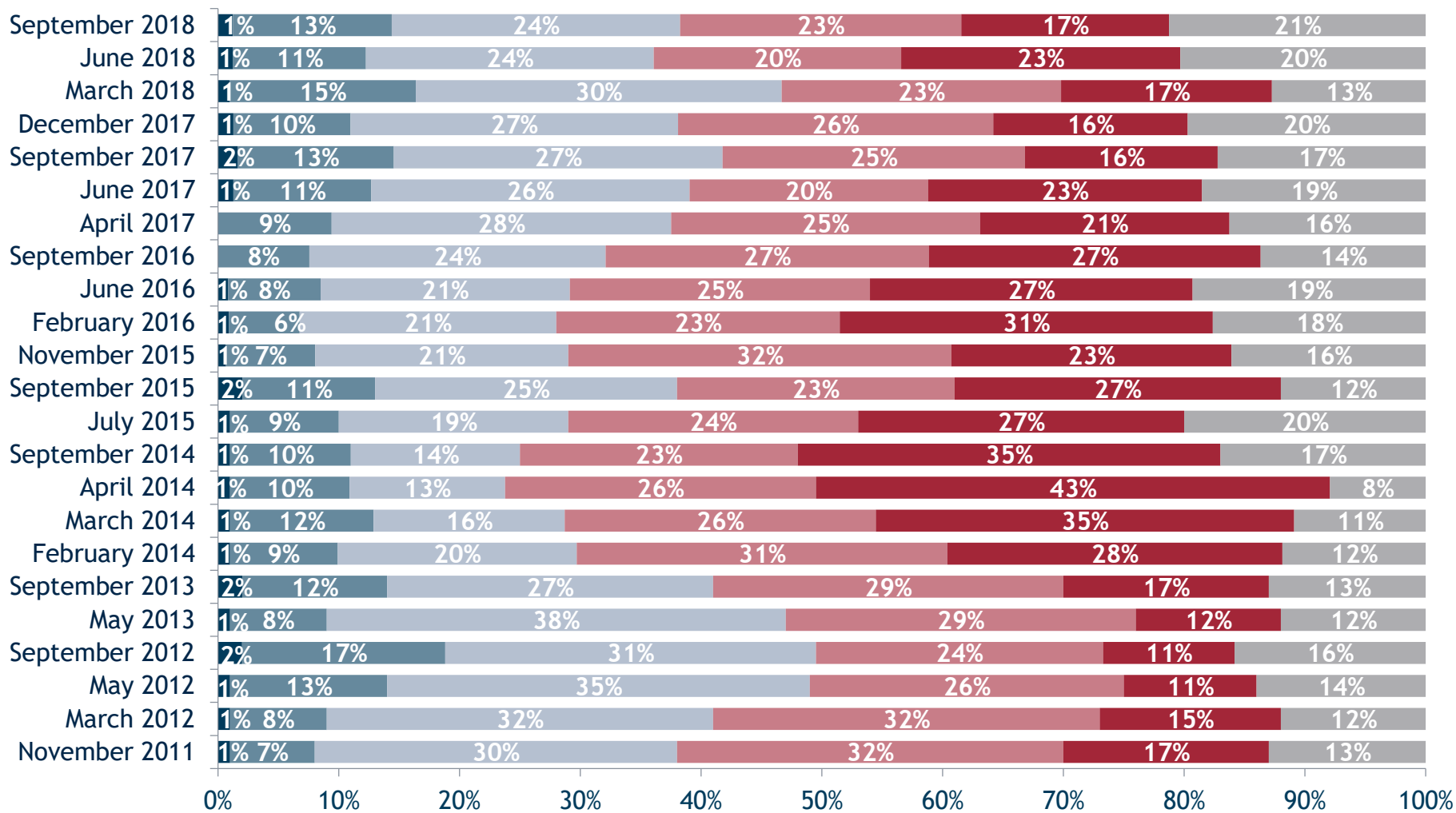
Over the last 12 months, how has the economic situation of your household changed?

■ Improved a lot ■ Improved somewhat ■ Stayed the same ■ Worsened somewhat ■ Worsened a lot ■ Difficult to answer/No answer



In the next 12 months, how do you expect the economic situation in Ukraine to change?

■ Improve a lot
 ■ Improve somewhat
 ■ Stay the same
 ■ Worsen somewhat
 ■ Worsen a lot
 ■ Difficult to answer/No answer

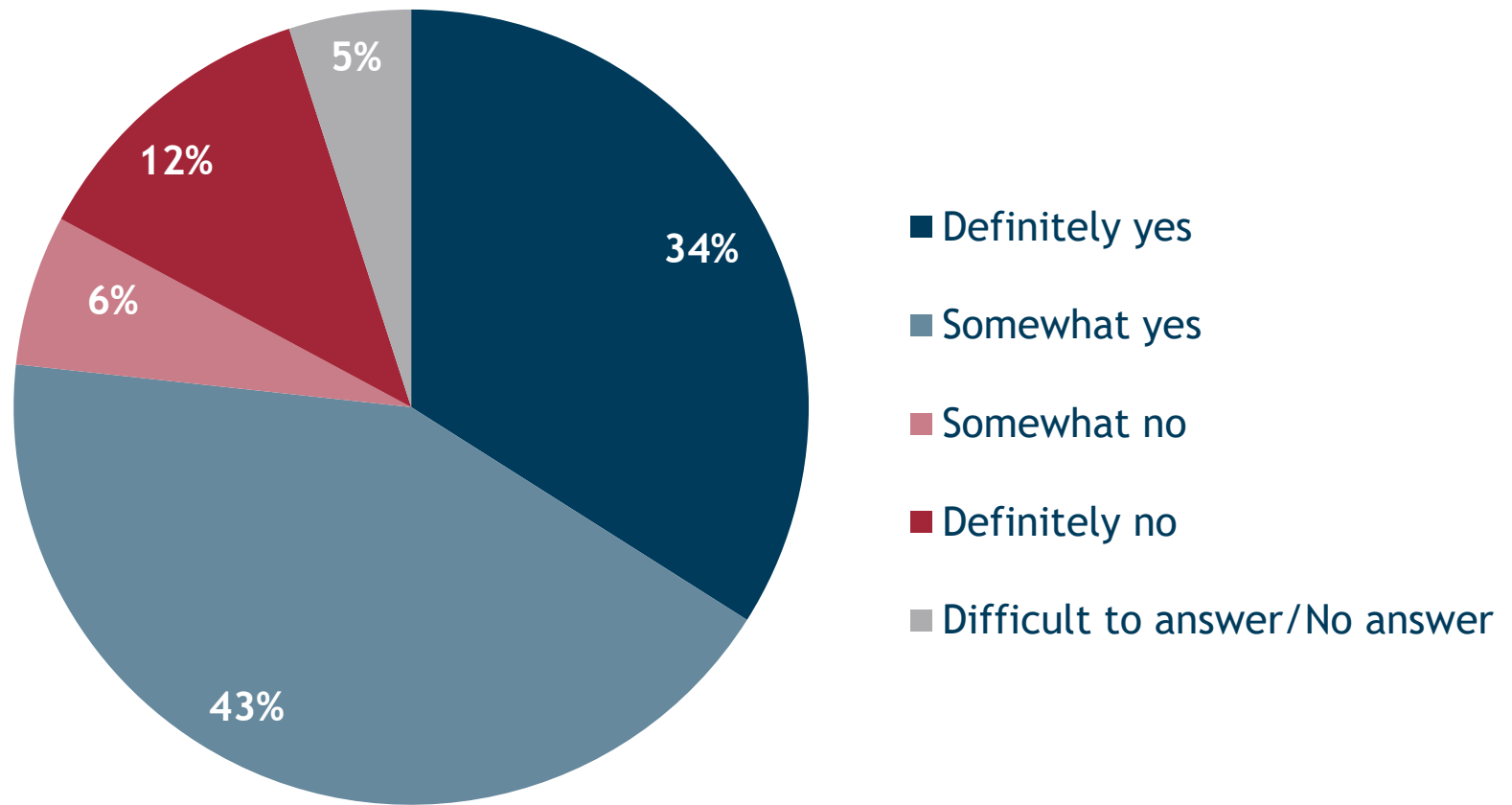




Electoral Moods: Presidential Election

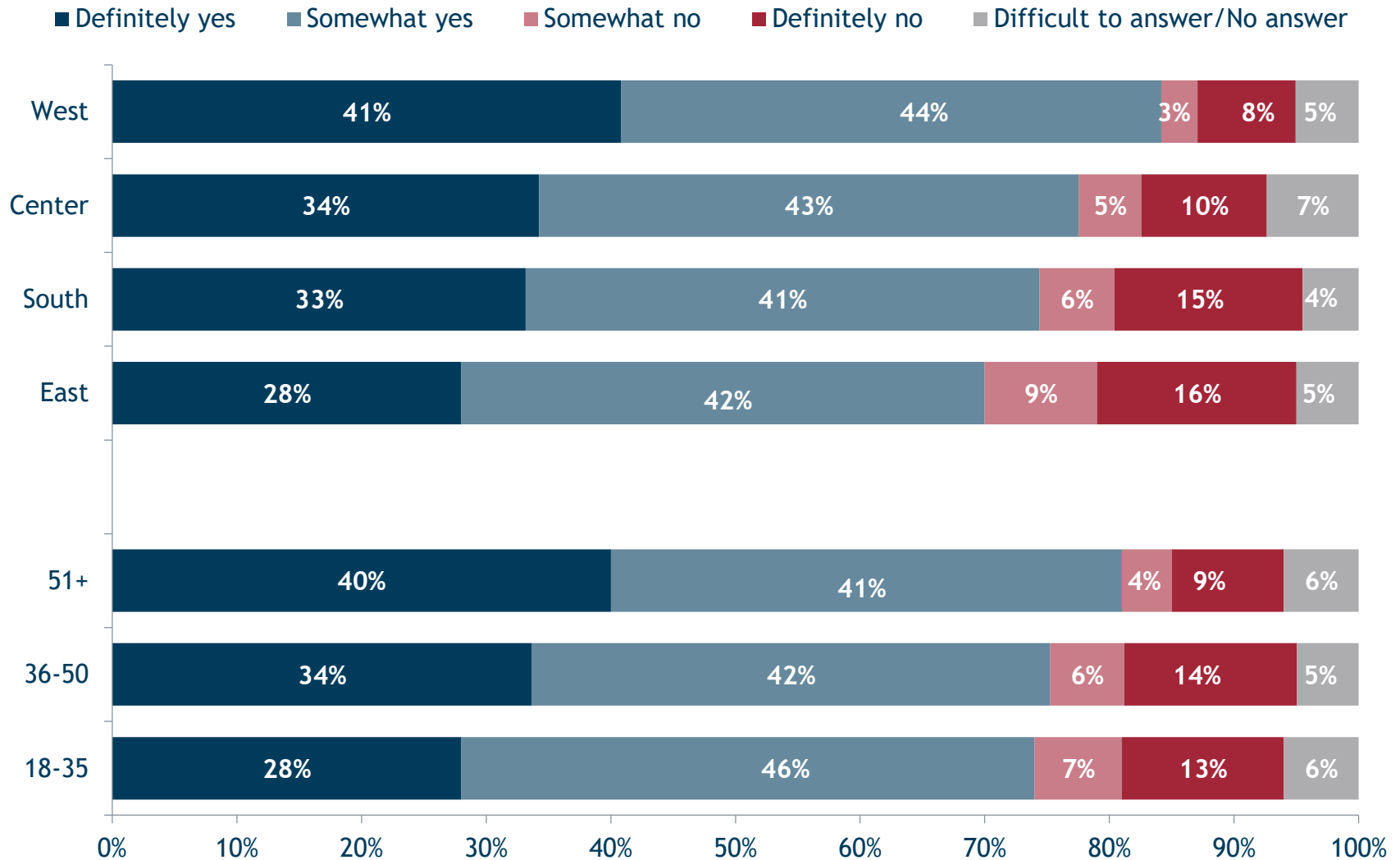


Do you intend to vote in the presidential election scheduled for March 2019?



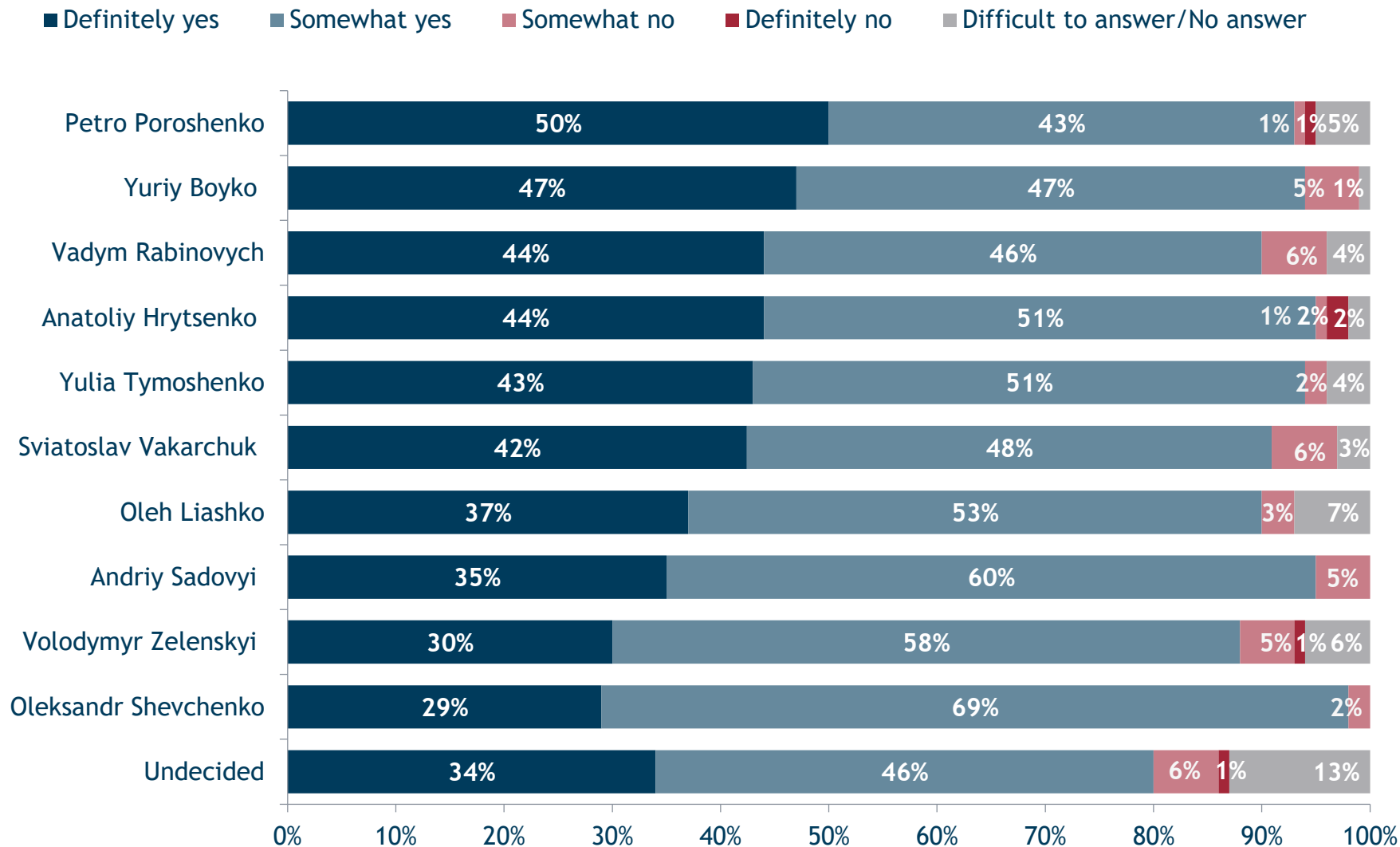
Do you intend to vote in the presidential election scheduled for March 2019?

(Disaggregated by region, age)

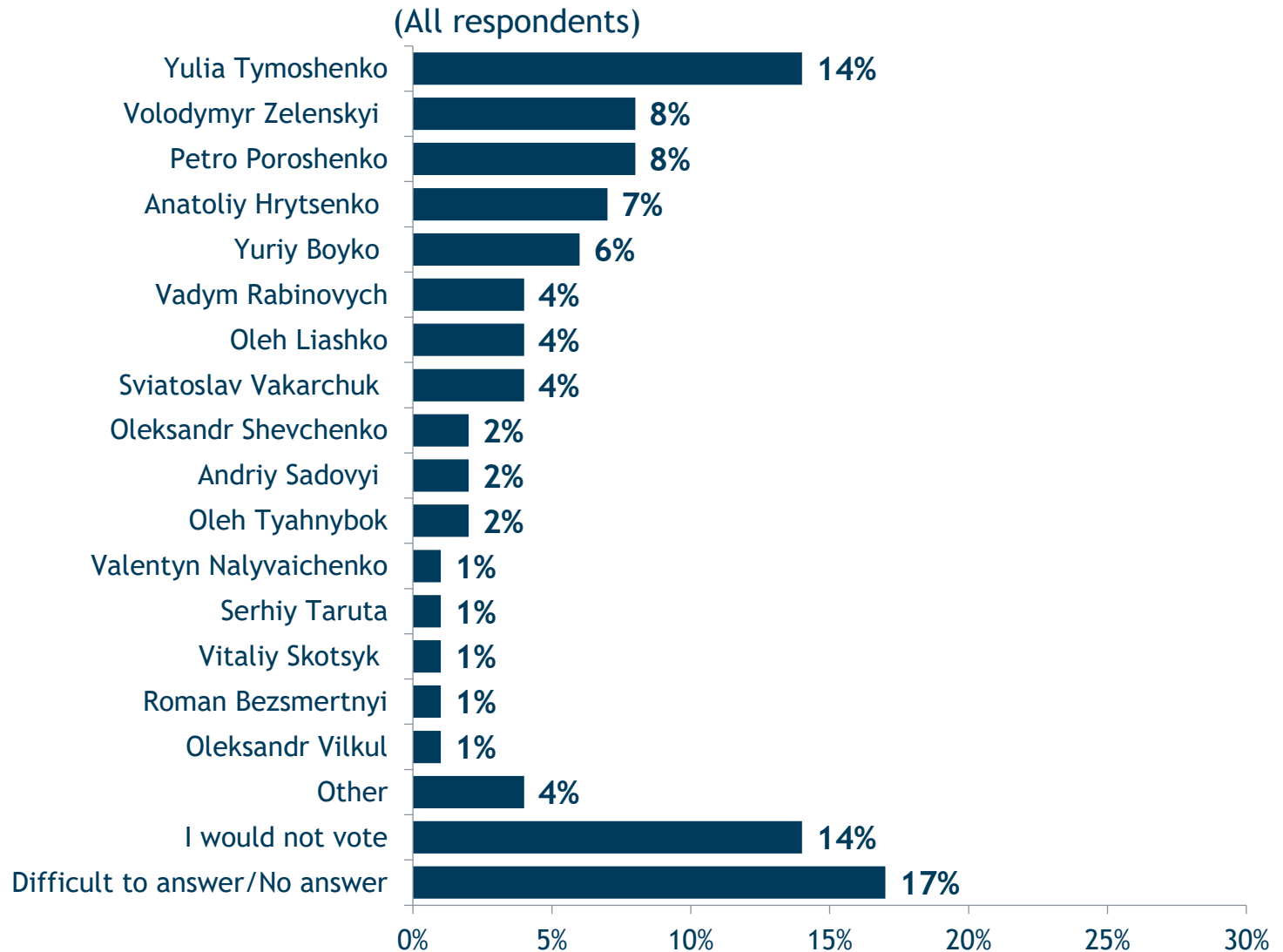


Do you intend to vote in the presidential election scheduled for March 2019?

(Disaggregated by first choice in presidential elections)

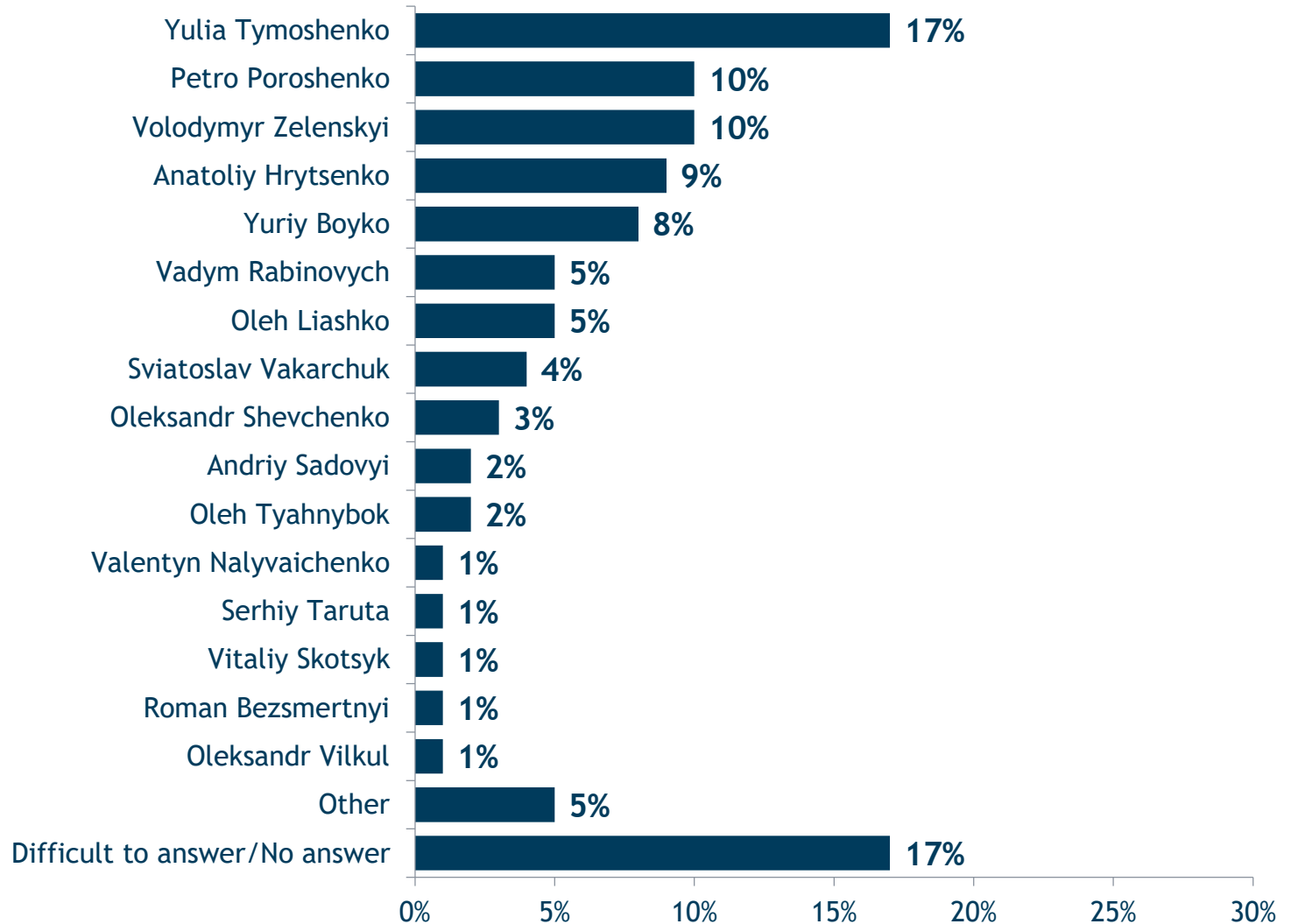


If the presidential election were held next Sunday and the following candidates participated in the election, which of them would you vote for?

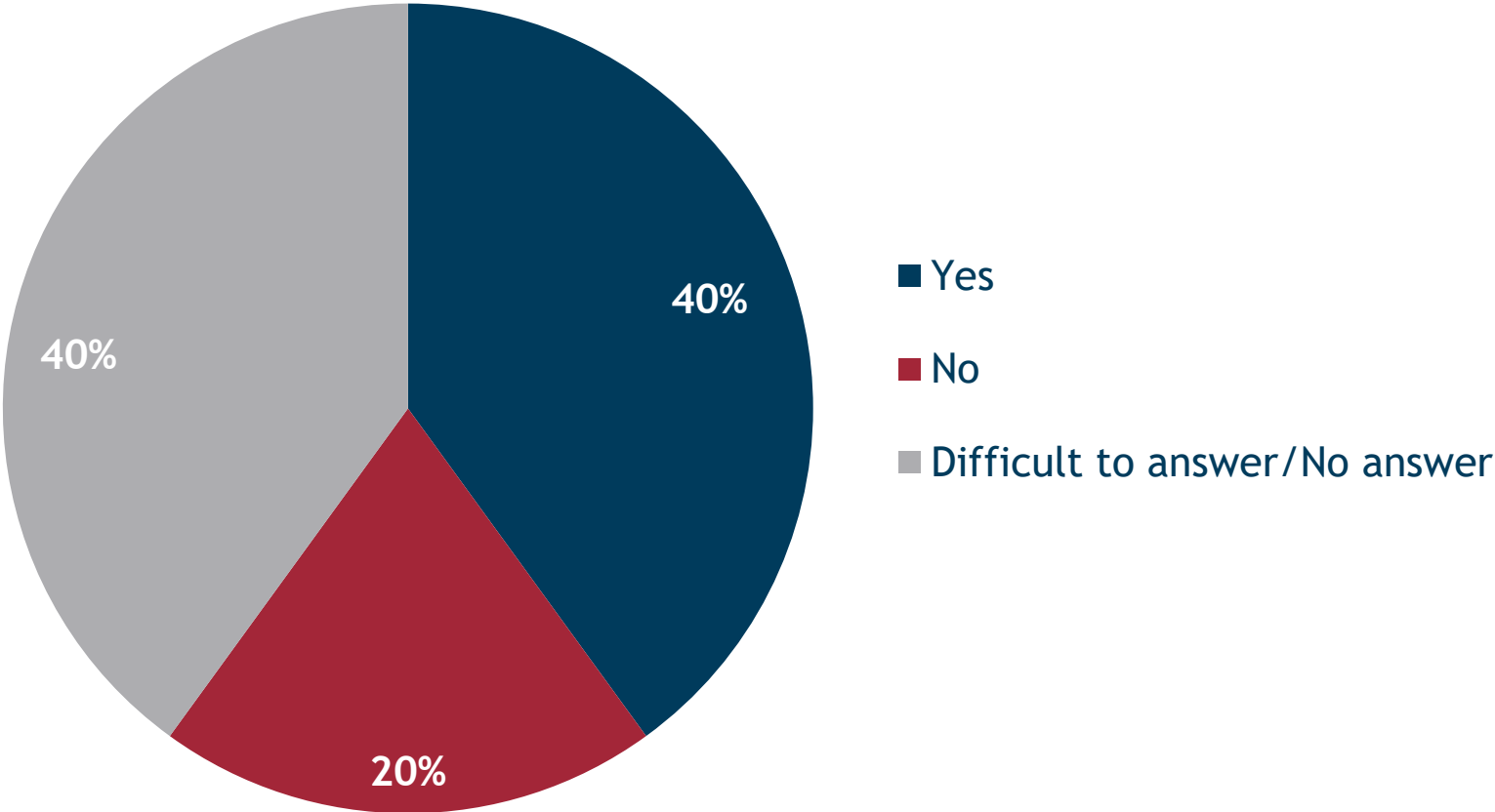


If the presidential election were held next Sunday and the following candidates participated in the election, which of them would you vote for?

(Likely voters: n=1,851)

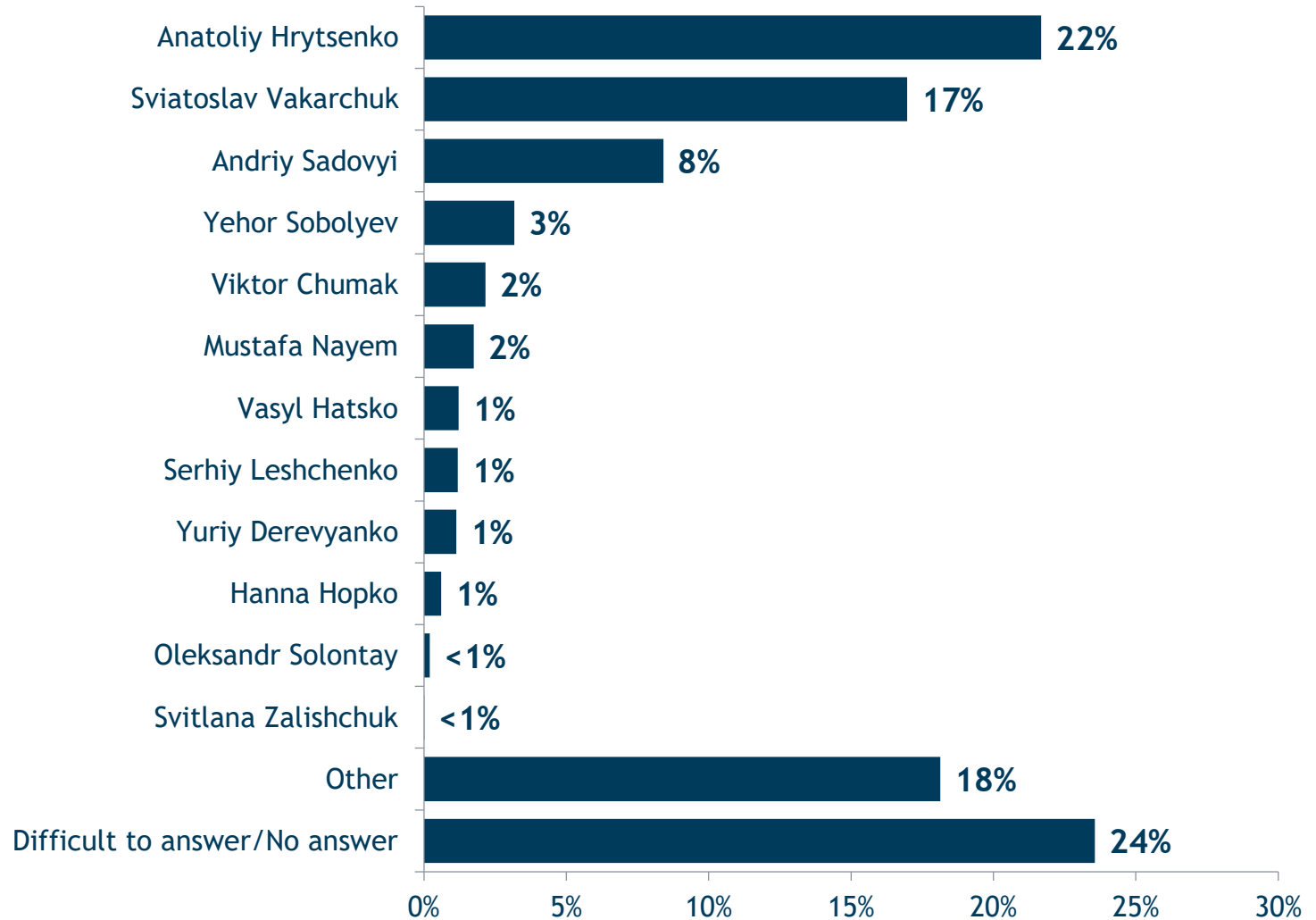


Do you think that the democratic opposition to the current authorities should have a single candidate for the presidential election?



Who, in your opinion, should be the single candidate for the presidential election from the democratic opposition to current authorities?

(Those who think that democratic opposition should have a single candidate: n=971)

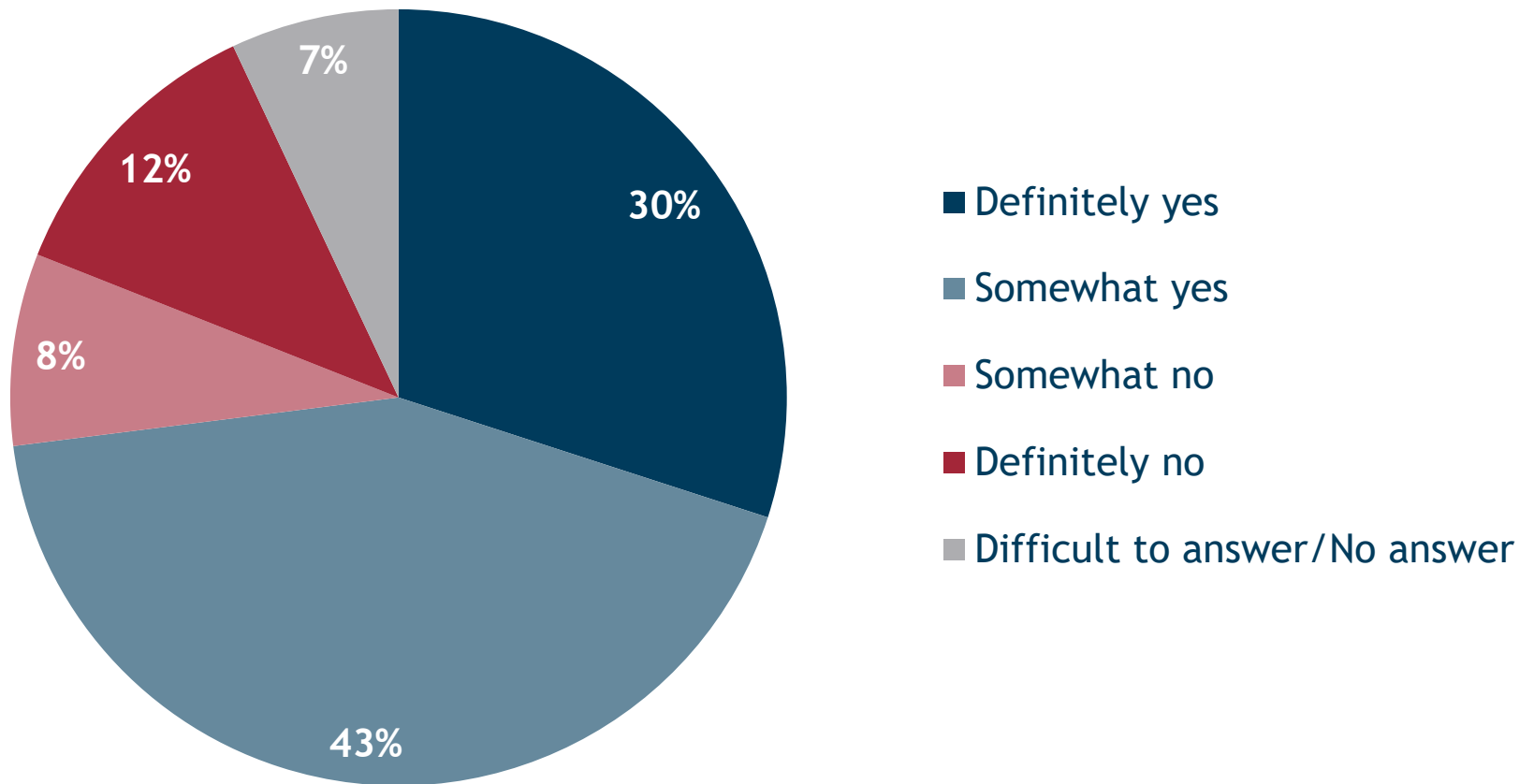




Electoral Moods: Parliamentary Elections

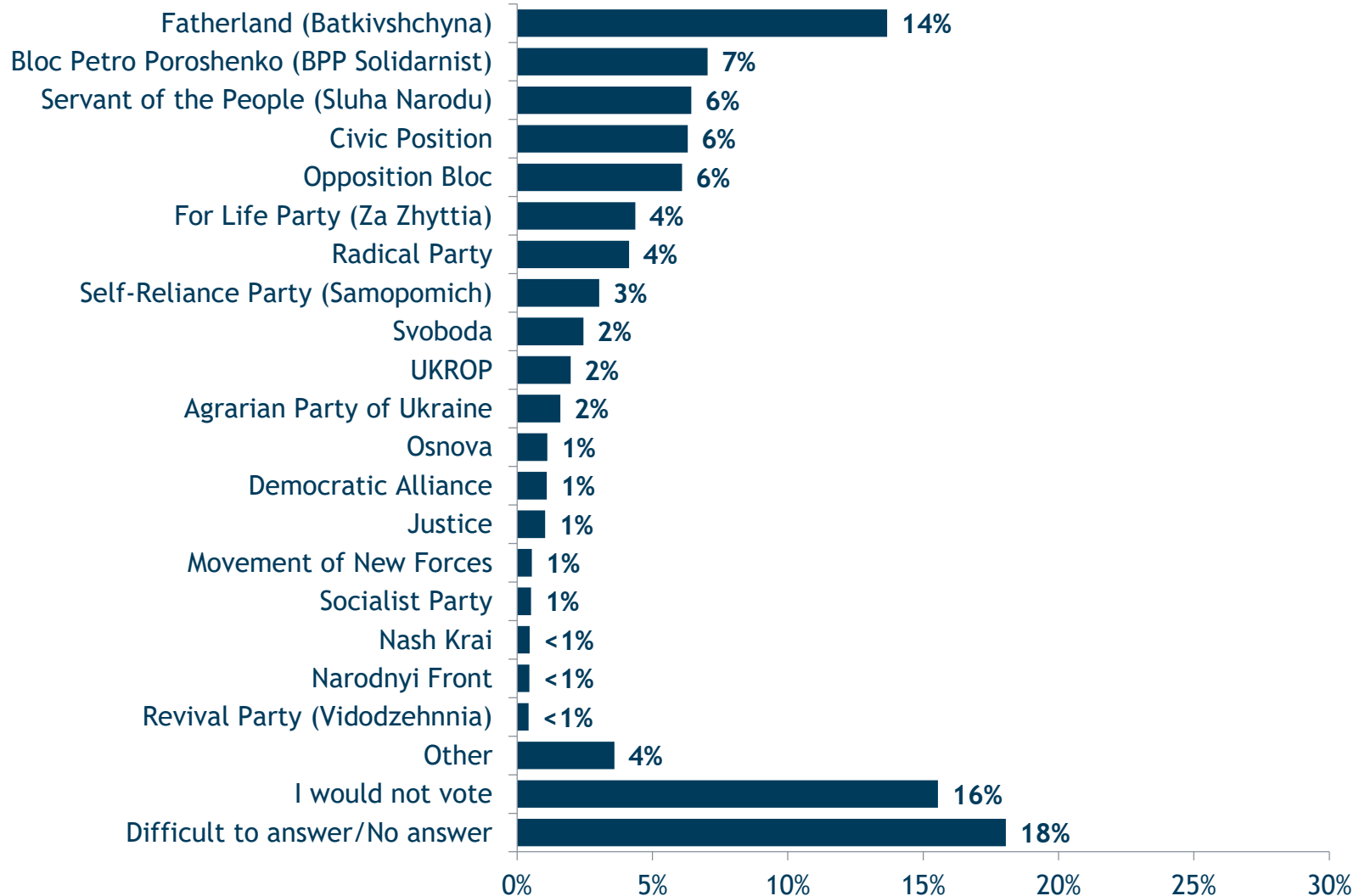


Do you intend to vote in the parliamentary elections scheduled for October 2019?



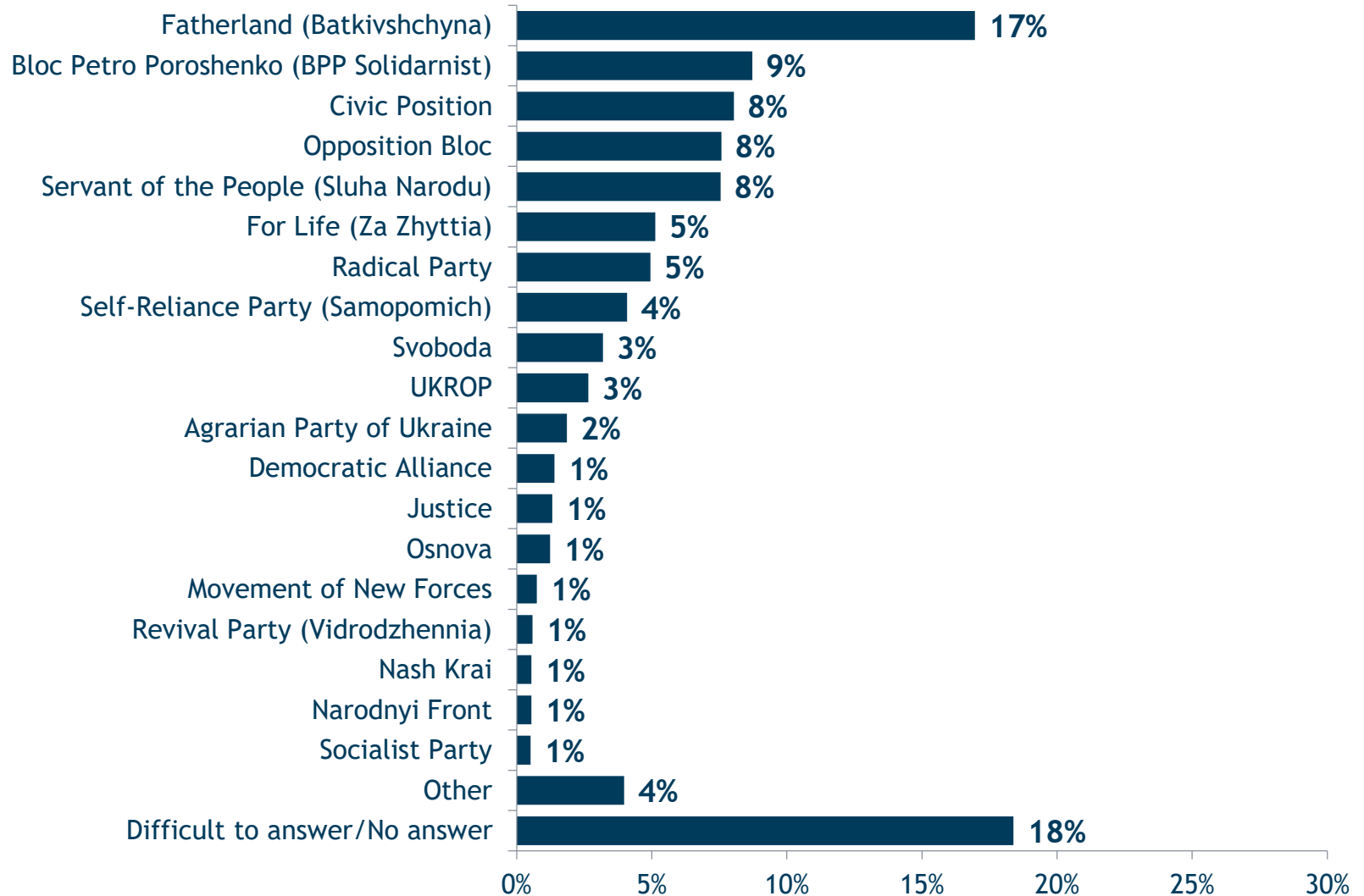
If parliamentary elections were held next Sunday and the following political parties participated in the election, which political party would you vote for?

(All respondents)



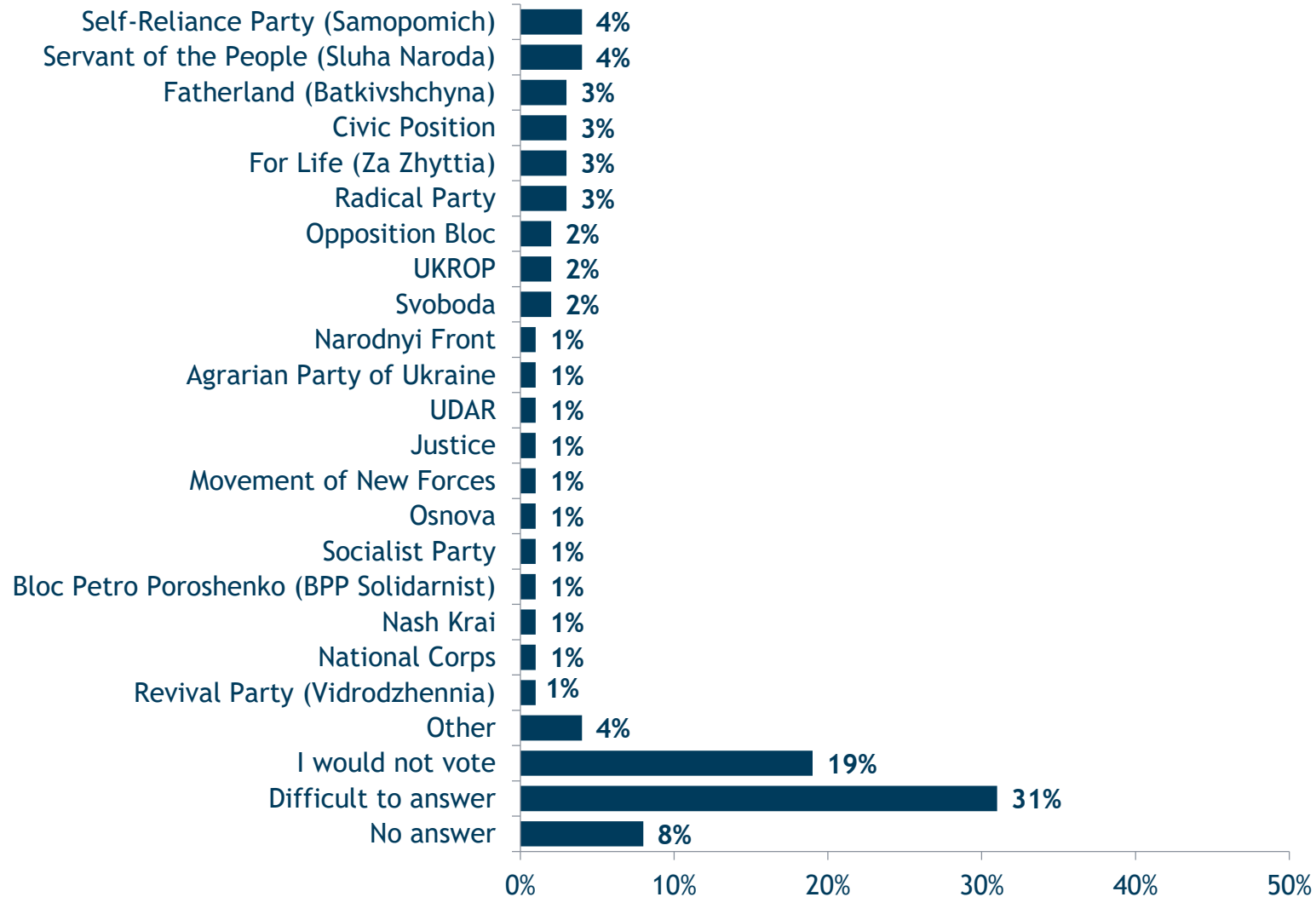
If parliamentary elections were held next Sunday and the following political parties participated in the election, which political party would you vote for?

(Among likely voters: n=1,751)



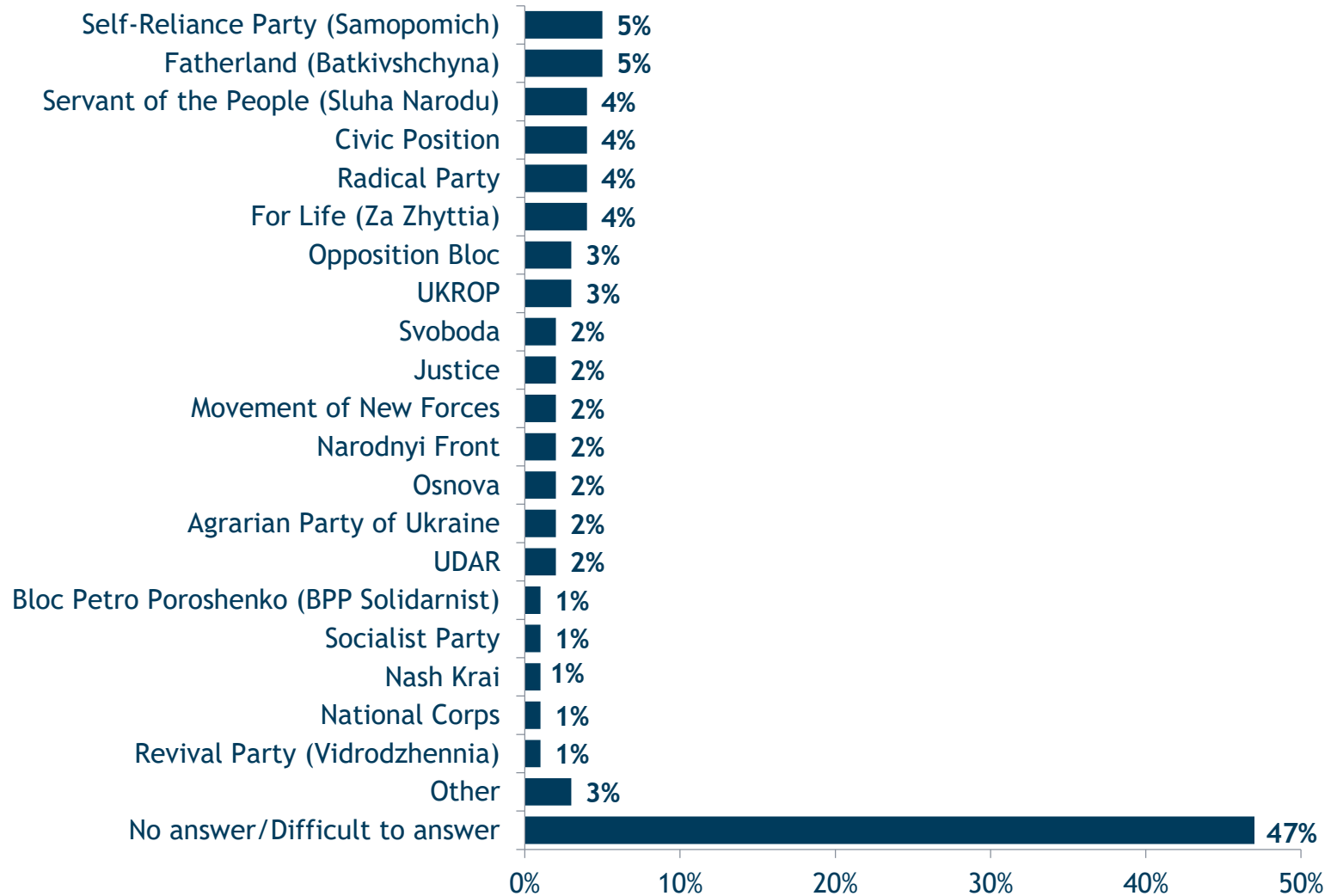
If parliamentary elections were held next Sunday, which other political party would you vote for if the party that you have chosen above did not participate in the elections?

(All respondents)



If parliamentary elections were held next Sunday, which other political party would you vote for if the party that you have chosen above did not participate in the elections?

(Among likely voters: n=1,751)



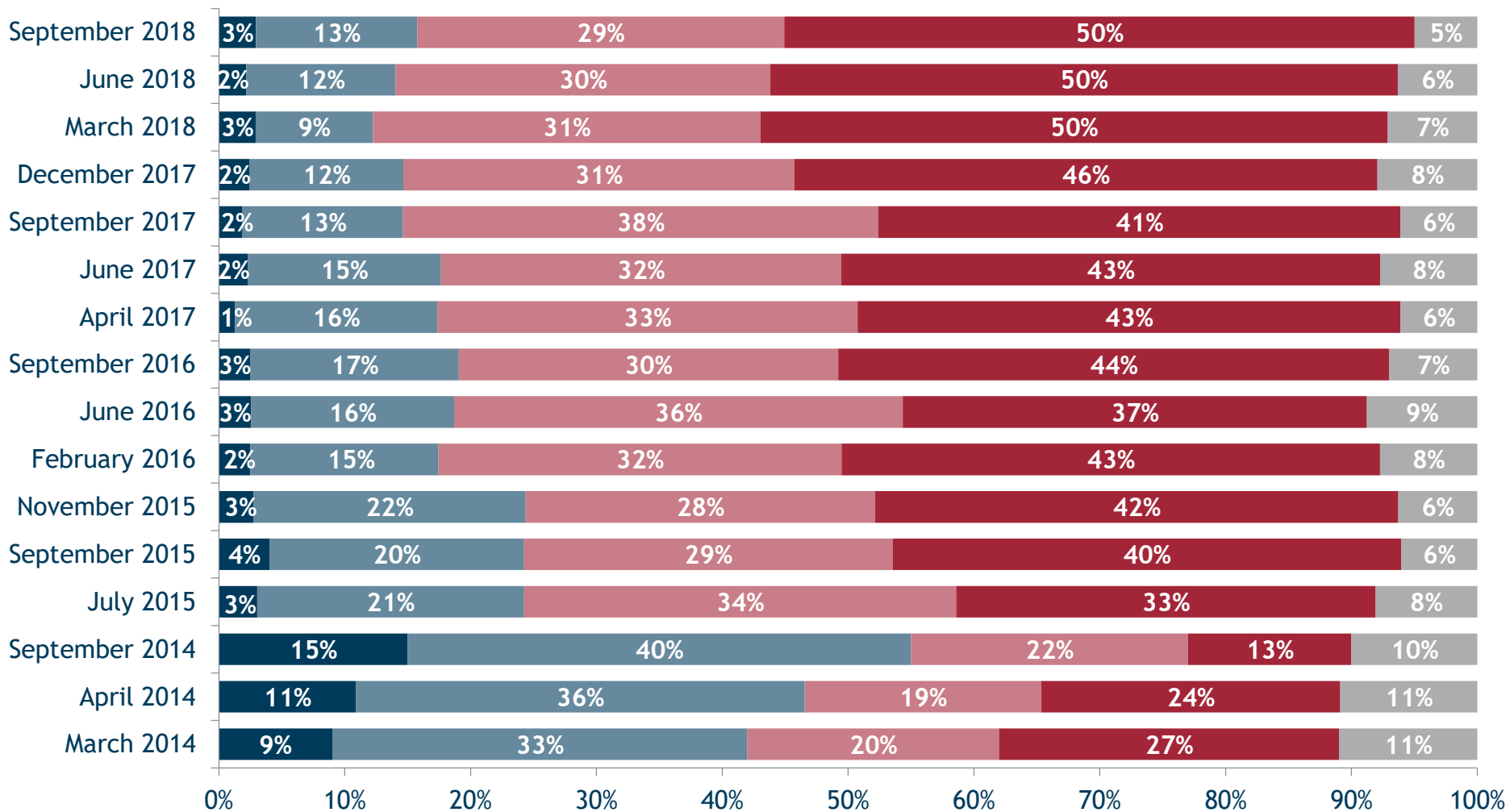


Assessment of Ukrainian Authorities' Performance



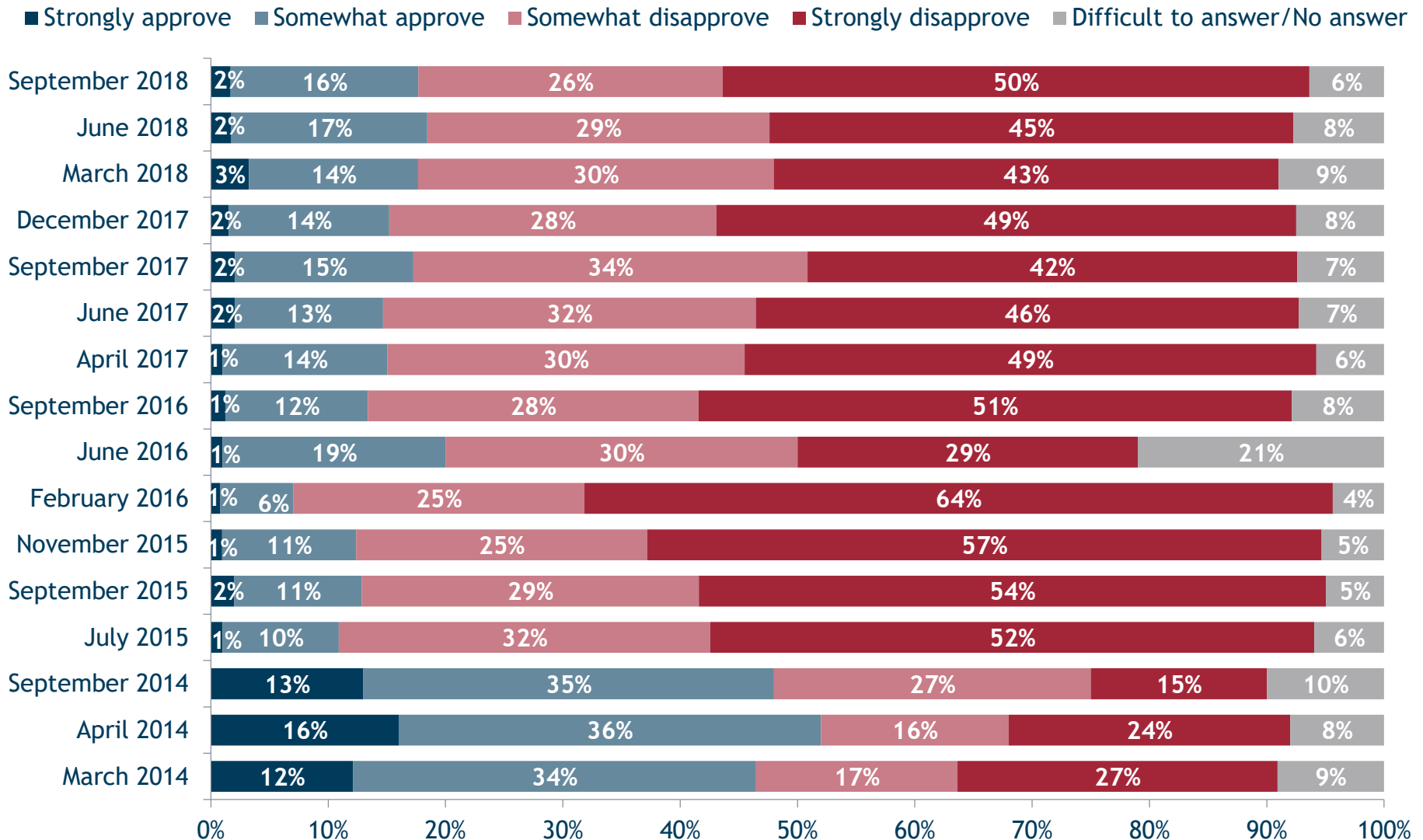
Do you approve or disapprove of the activities of the President of Ukraine Petro Poroshenko?*

■ Strongly approve
 ■ Somewhat approve
 ■ Somewhat disapprove
 ■ Strongly disapprove
 ■ Difficult to answer/No answer



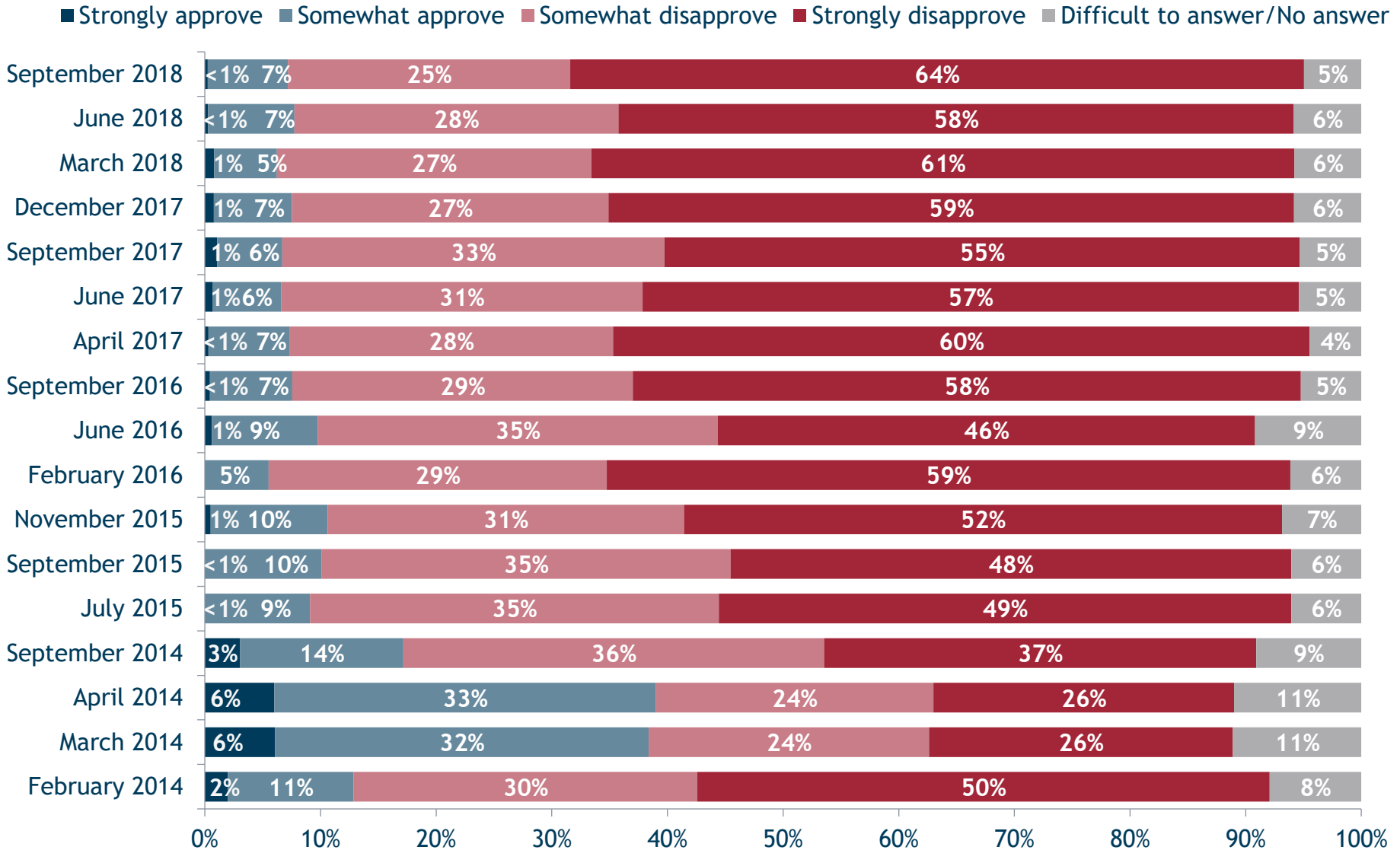
*Petro Poroshenko has been President of Ukraine since June 2014. Previous IRI polling data reflects attitudes toward the previous president.

Do you approve or disapprove of the activities of the Cabinet of Ministers under Volodymyr Hroisman?*



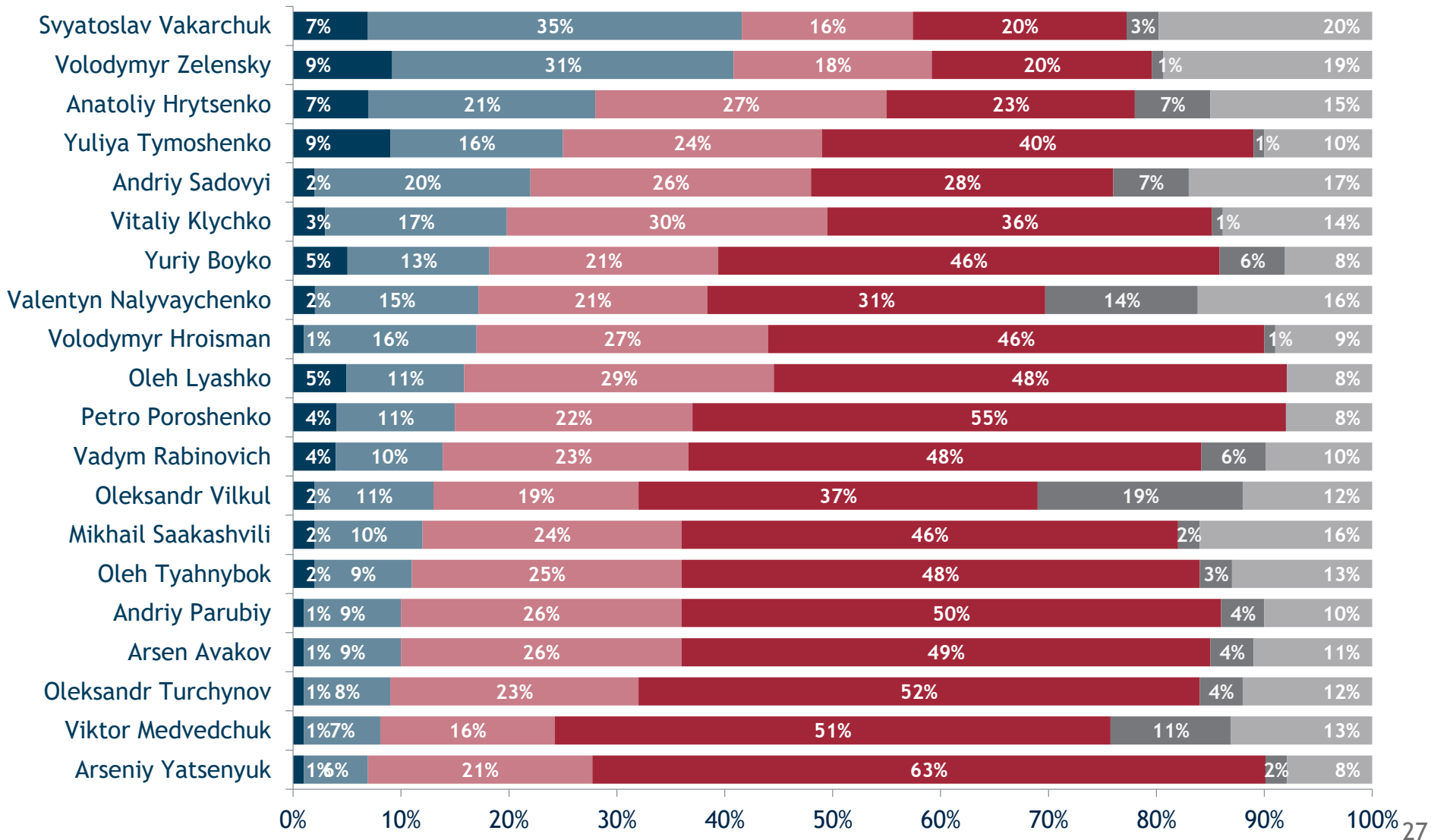
*Volodymyr Hroisman has been Prime Minister of Ukraine since April 2016. Previous IRI polling data reflects attitudes toward prior prime ministers.

Do you approve or disapprove of the activities of the Parliament of Ukraine?



What is your opinion of each of the following Ukrainian politicians or members of the Ukrainian government?

■ Very favorable ■ Somewhat favorable ■ Somewhat unfavorable
■ Very unfavorable ■ Have not heard the name ■ Difficult to answer/No answer



What is your opinion of each of the following Ukrainian politicians or members of the Ukrainian government?

(“Fully agree” and “somewhat agree” combined; disaggregated by age, region)

	18-35	36-50	51+	West	Center	South	East
Svyatoslav Vakarchuk	52%	42%	30%	50%	44%	31%	32%
Volodymyr Zelenskyi	53%	41%	29%	34%	43%	44%	40%
Anatoliy Hrytsenko	20%	26%	34%	37%	33%	24%	11%
Yulia Tymoshenko	20%	22%	28%	29%	28%	23%	15%
Andriy Sadovyi	20%	21%	20%	39%	20%	12%	10%
Vitaliy Klychko	21%	18%	18%	20%	26%	15%	12%
Yuriy Boyko	12%	17%	24%	10%	13%	27%	25%
Valentyn Nalyvaichenko	12%	17%	20%	22%	23%	15%	6%
Volodymyr Hroisman	17%	15%	18%	19%	18%	17%	12%
Oleh Lyashko	13%	13%	18%	16%	18%	14%	12%
Petro Poroshenko	15%	12%	16%	17%	15%	12%	15%
Vadym Rabinovych	8%	14%	19%	5%	12%	19%	23%
Oleksandr Vilkul	9%	11%	18%	3%	9%	28%	14%
Mikhail Saakashvili	12%	13%	11%	15%	12%	9%	10%
Oleh Tyahnybok	11%	11%	12%	19%	13%	8%	4%
Andriy Parubiy	10%	8%	11%	17%	7%	8%	8%
Arsen Avakov	11%	9%	9%	9%	13%	9%	7%
Oleksandr Turchynov	9%	8%	10%	15%	9%	8%	4%
Viktor Medvedchuk	5%	10%	11%	4%	4%	16%	12%
Arseniy Yatsenyuk	6%	6%	7%	8%	7%	7%	3%

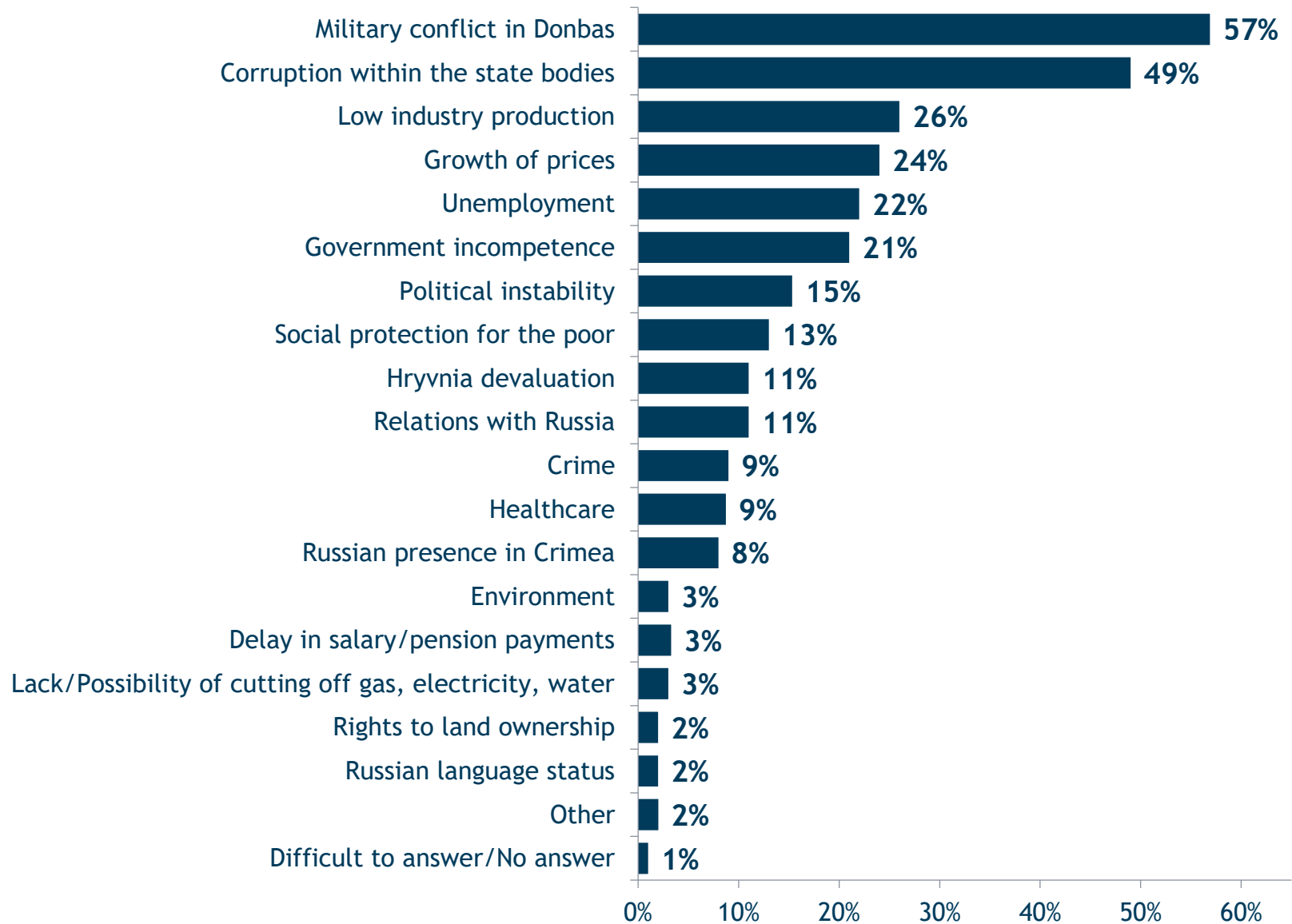


Views on Issues



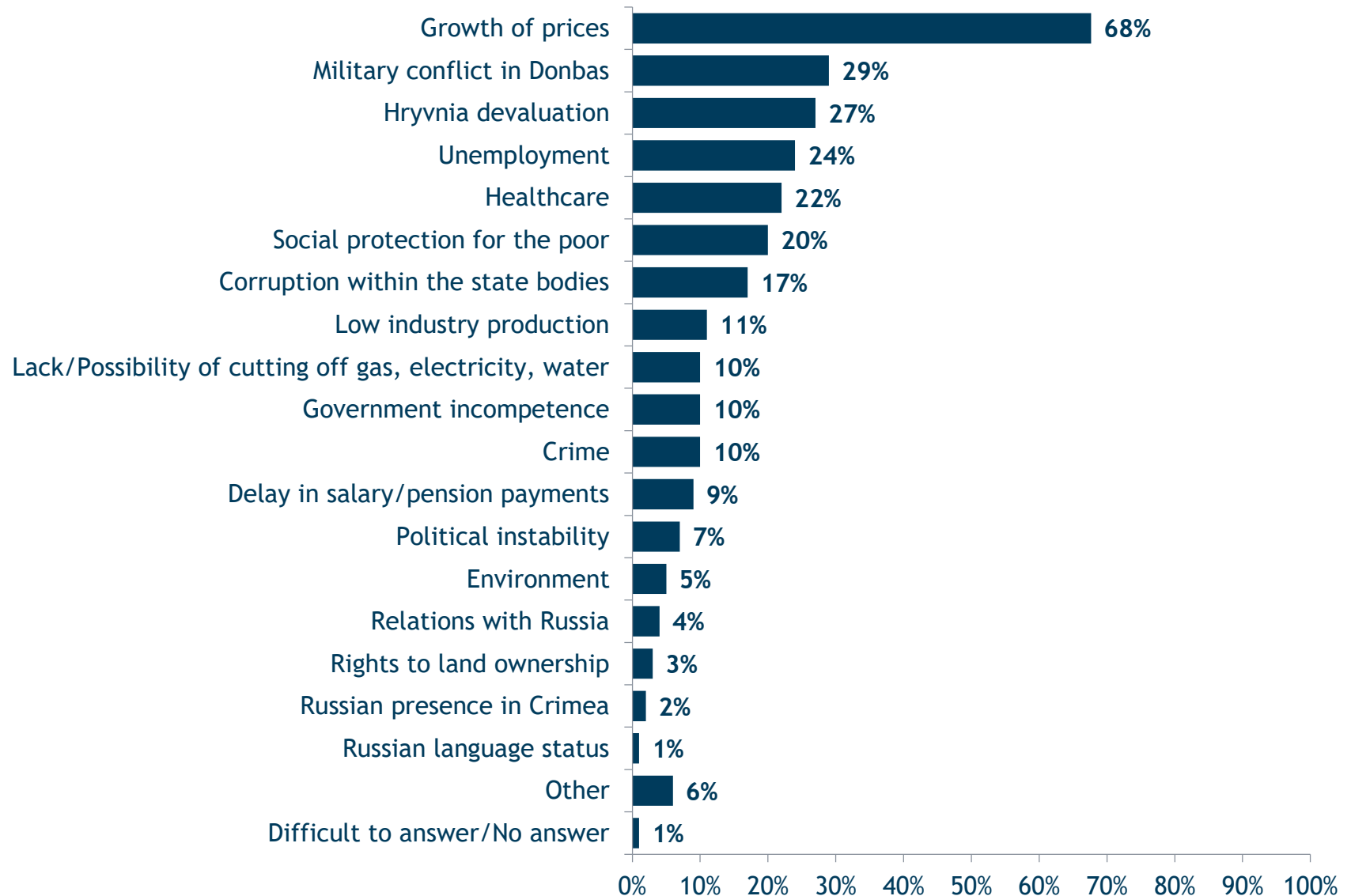
Which three of the following issues are the most important for Ukraine?

(Multiple responses permitted)



Which three of the following issues are the most important for you personally?

(Multiple responses permitted)

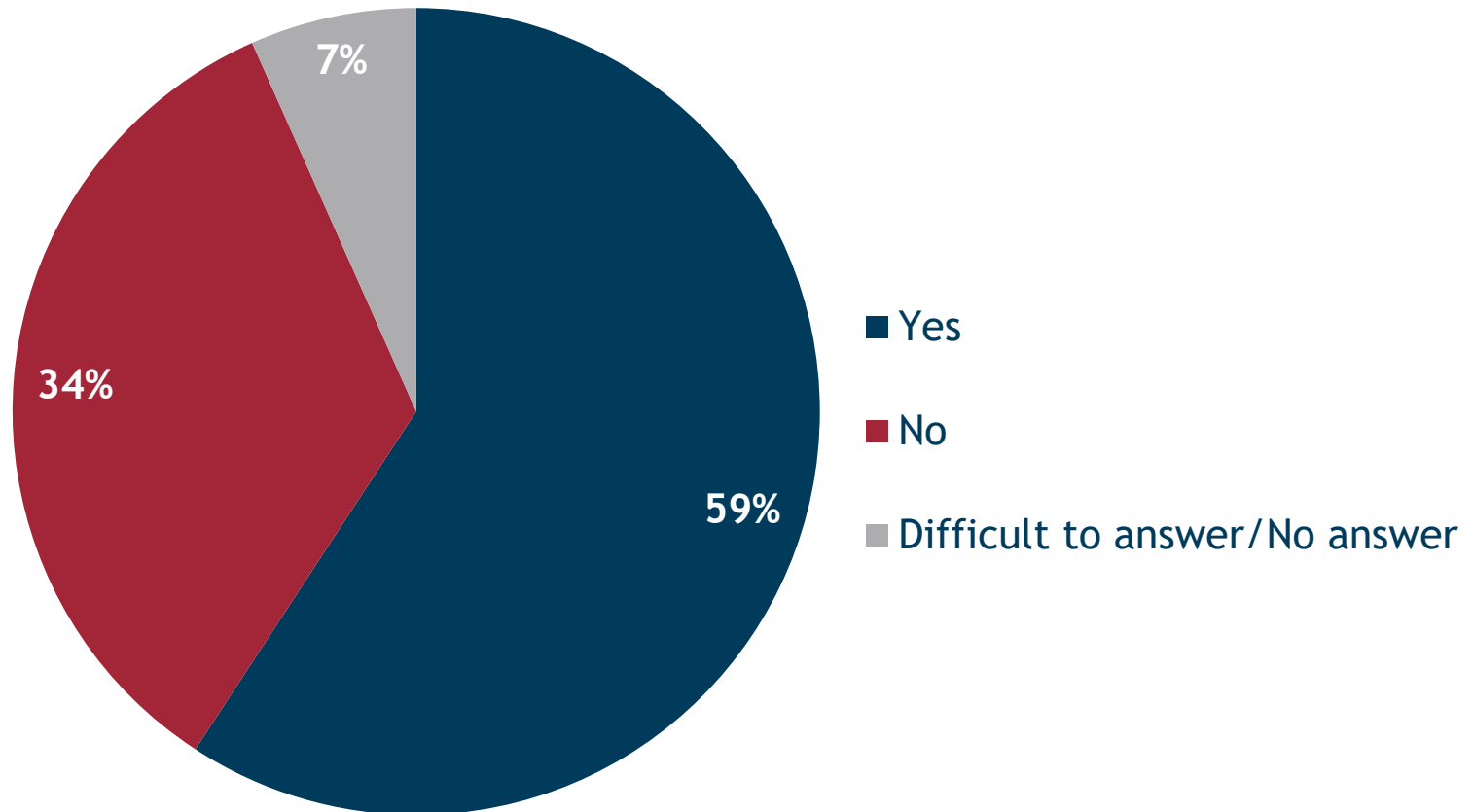




Views of Healthcare Reform



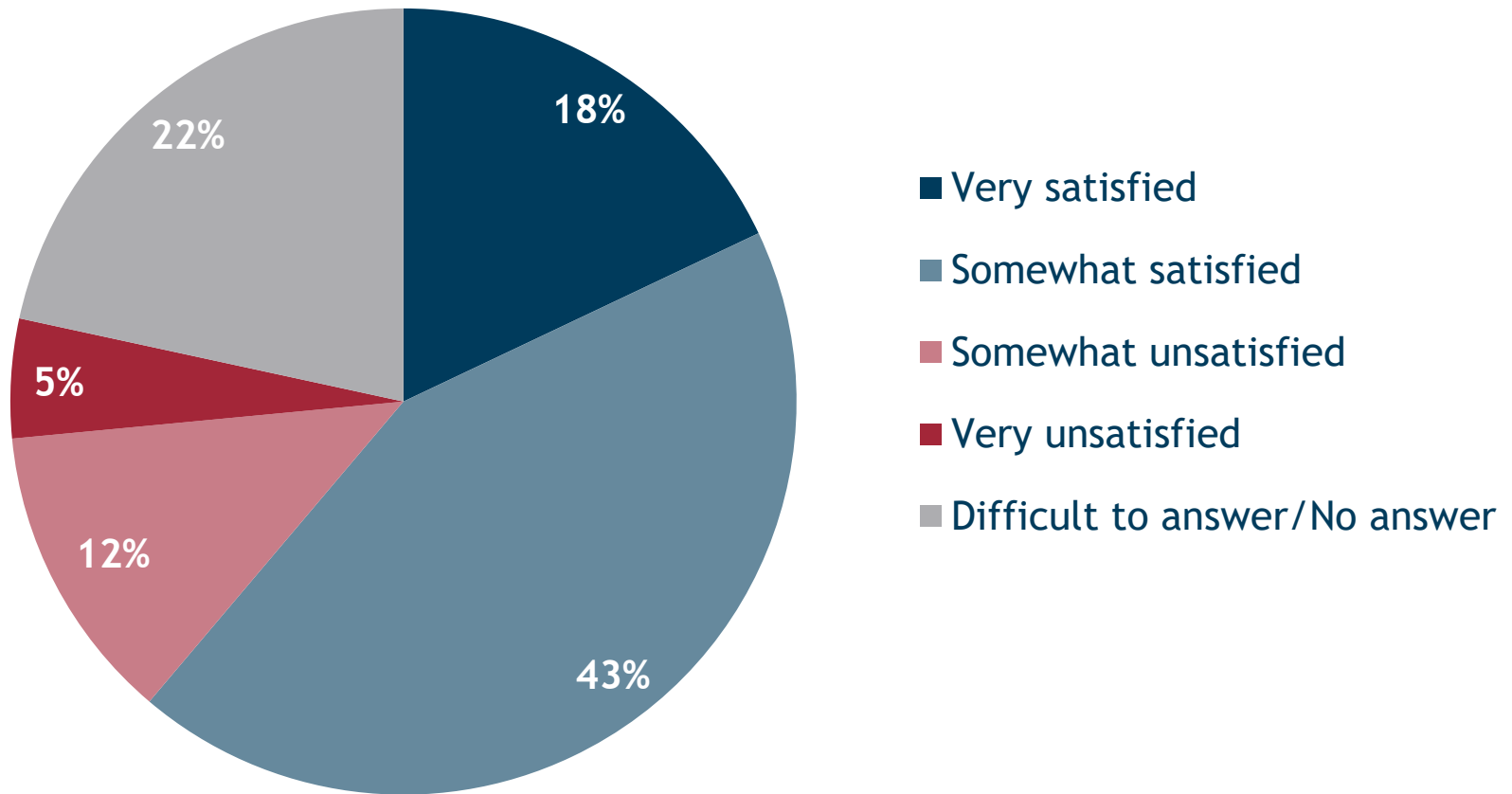
Have you or your family members signed a contract with your family doctor in the last six months?*



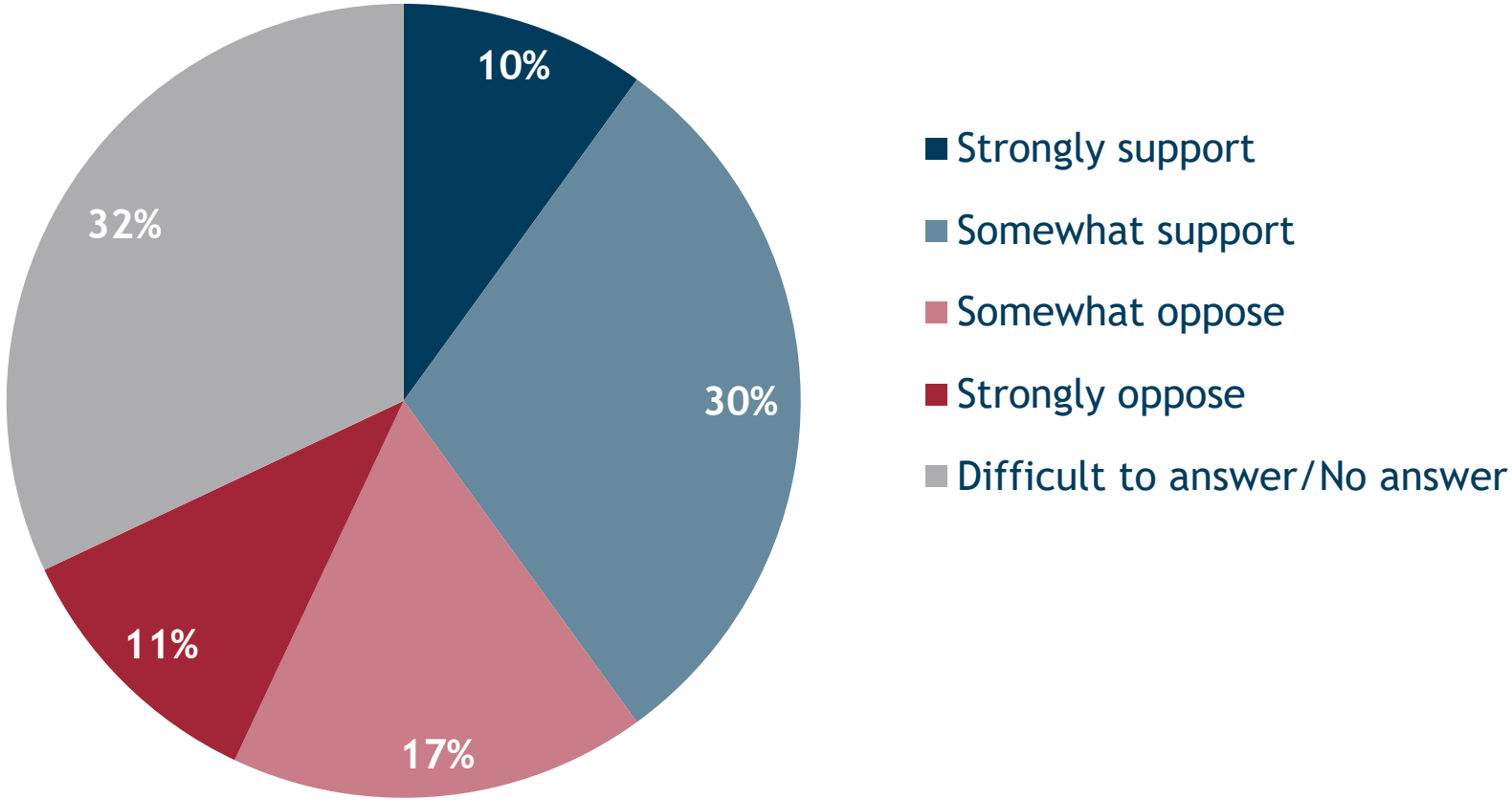
*In October 2017, the Ukrainian parliament passed sweeping healthcare reform, allowing, among other things, Ukrainians to choose their own doctor as opposed to being required to seek treatment only at clinics near their legally registered address.

How do you rate your satisfaction with your family doctor?

(Among those who have signed a contract: n=1,407)



What do you think of the key component for the new healthcare reform, whereby state budget money "follows the patient" and is paid to the family doctor or medical professional selected by the patient to provide services?



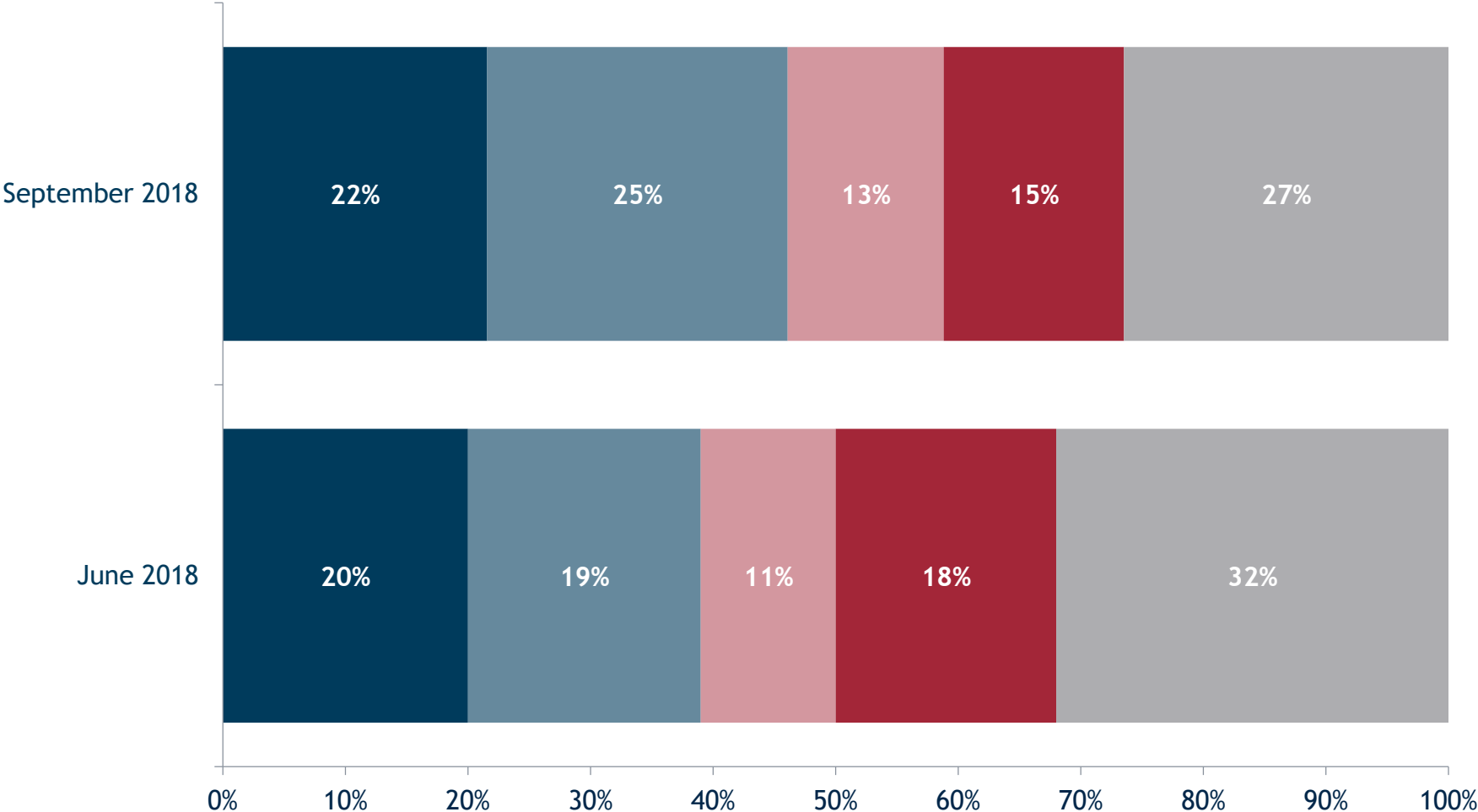


Establishment of an Independent Orthodox Ukrainian Church



Do you support the establishment of the Autocephalous Orthodox Ukrainian Church?

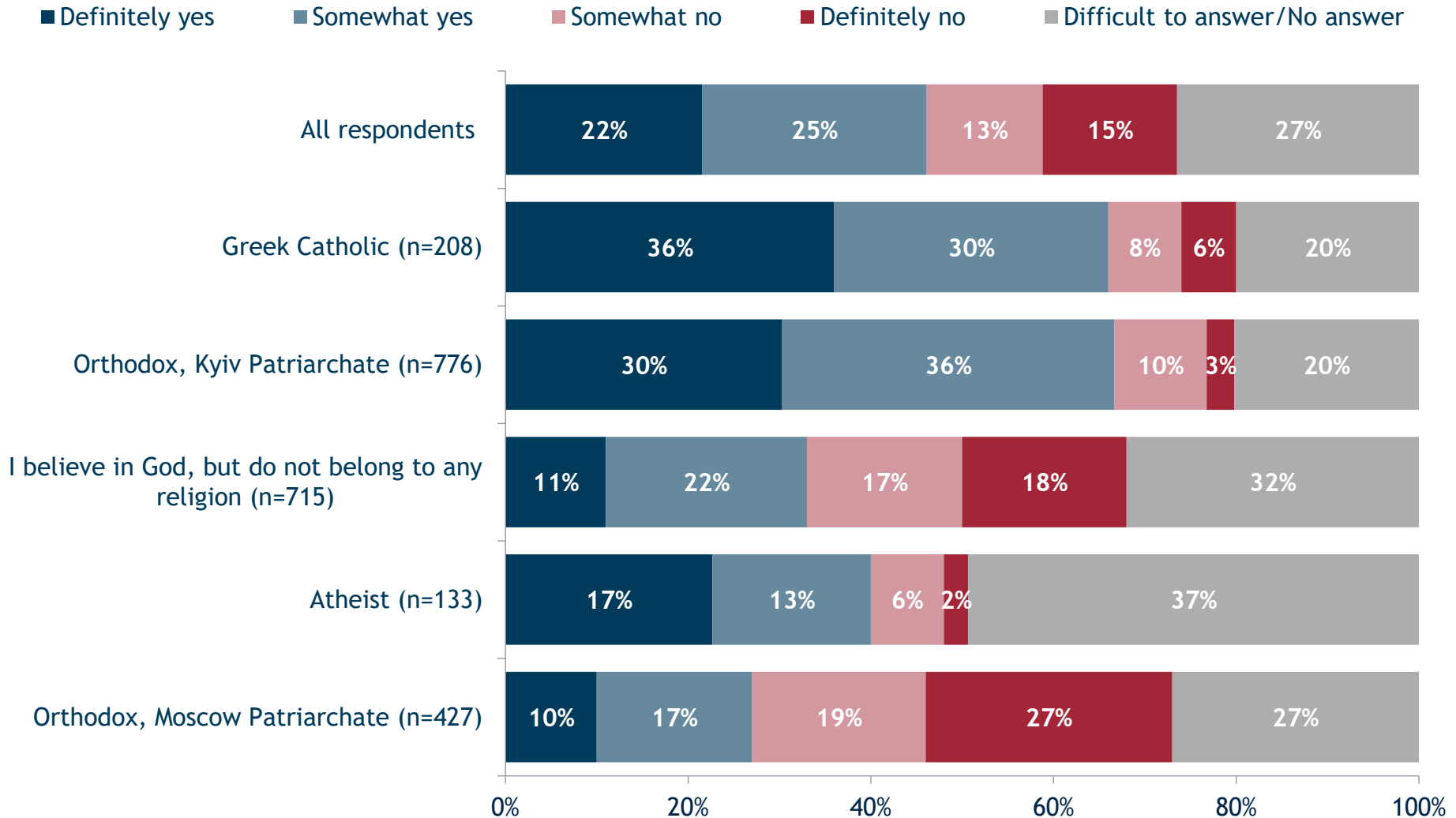
■ Definitely yes ■ Somewhat yes ■ Somewhat no ■ Definitely no ■ Difficult to answer/No answer



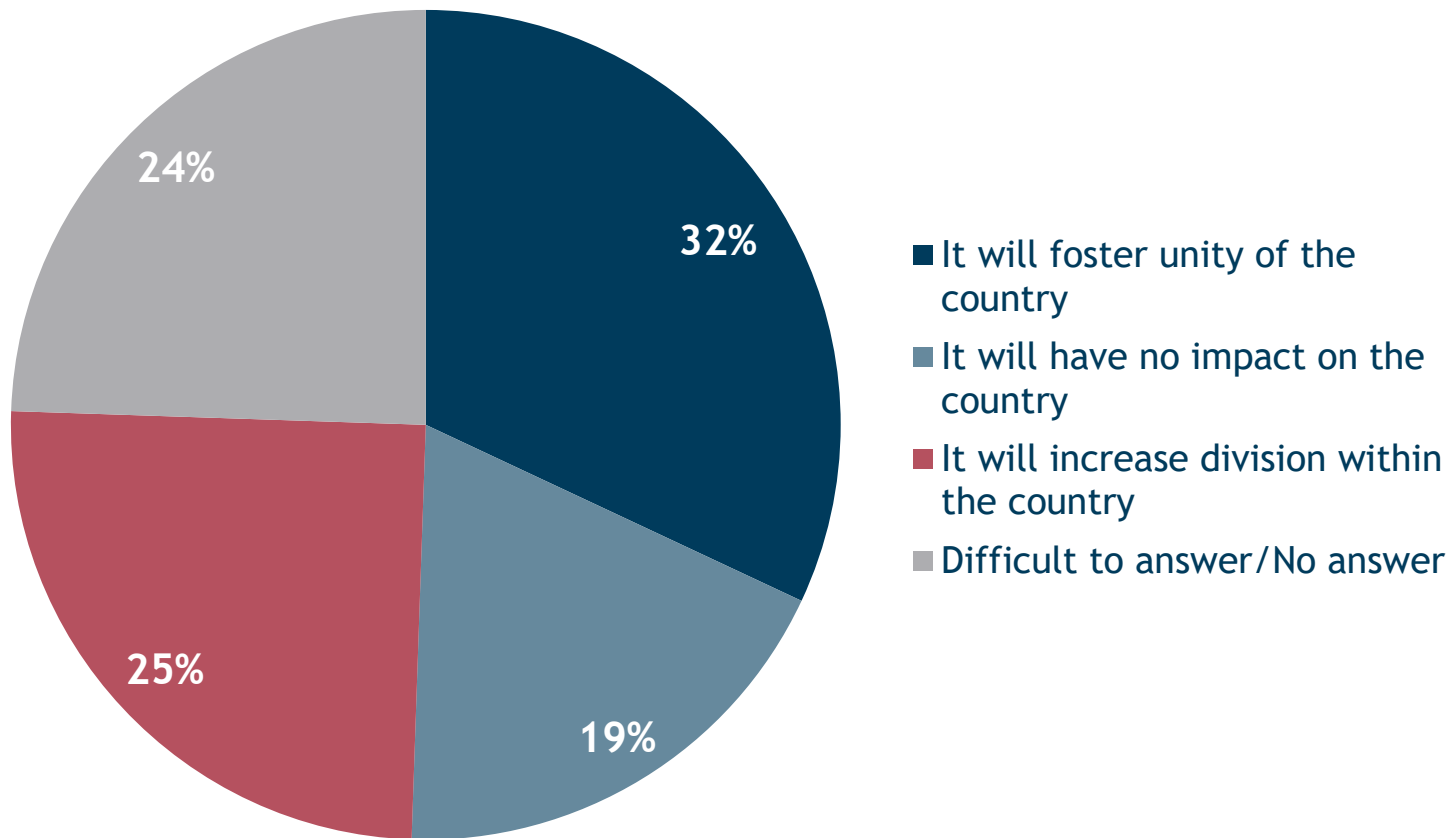
*Autocephaly would establish a united Ukrainian Orthodox Church independent from the Moscow Patriarchate.

Do you support the establishment of the Autocephalous Orthodox Ukrainian Church?

(Disaggregated by religious affiliation)

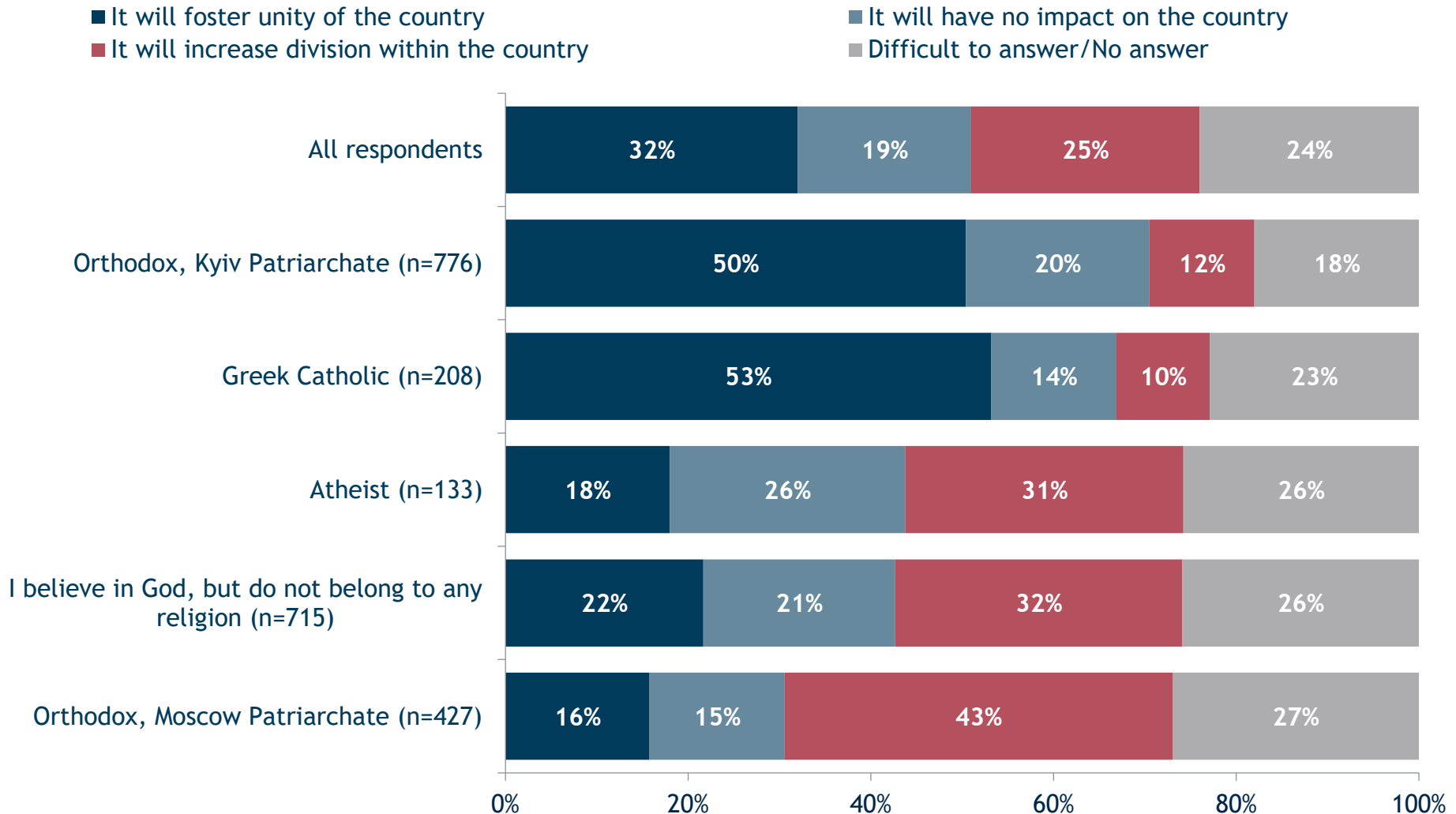


In your opinion, will the establishment of the independent Autocephalous Orthodox Ukrainian Church foster unity or increase division within the country?



In your opinion, will the establishment of the independent Autocephalous Orthodox Ukrainian Church foster unity or increase division within the country?

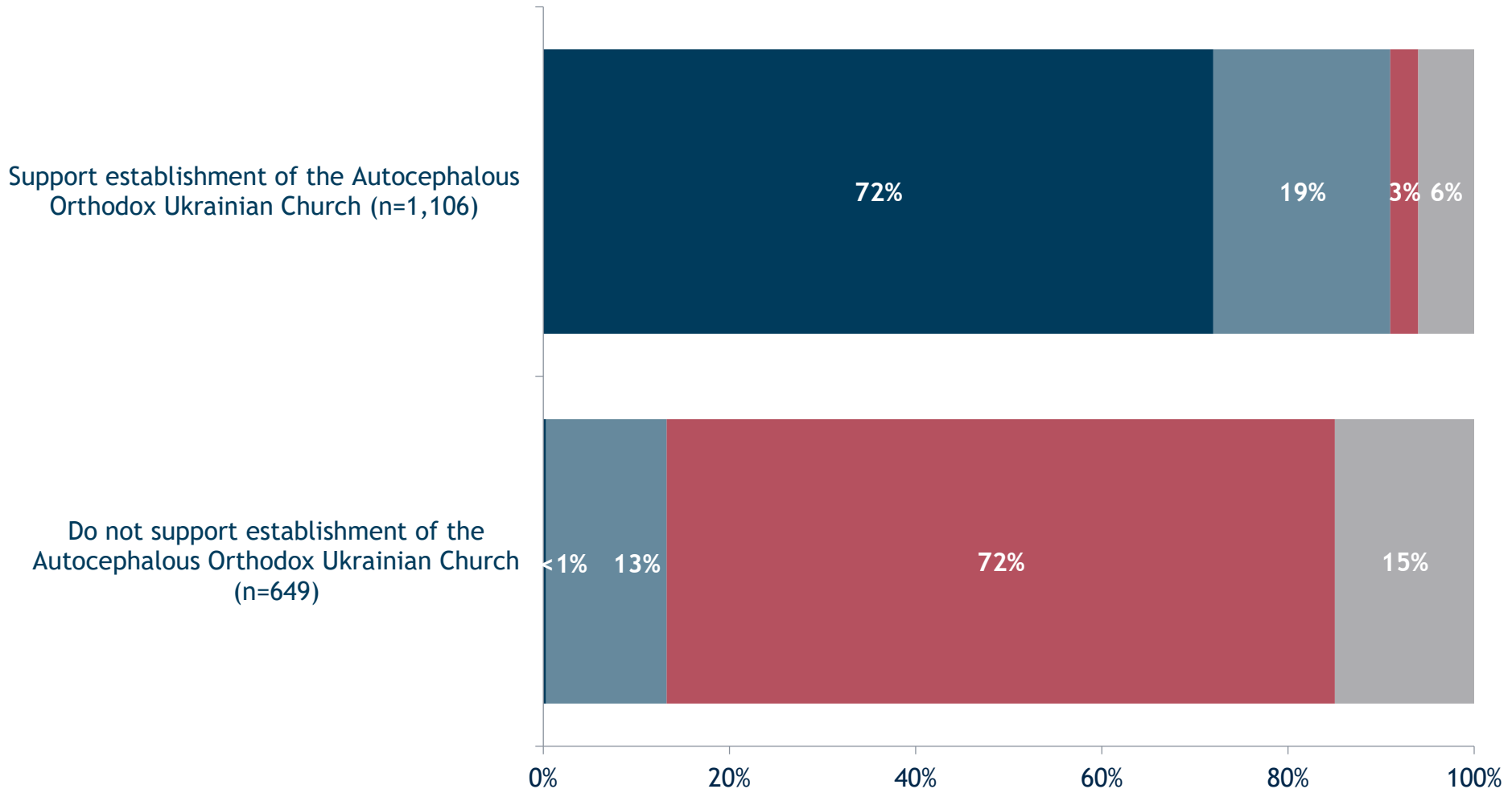
(Disaggregated by religious affiliation)



In your opinion, will the establishment of the independent Autocephalous Orthodox Ukrainian Church foster unity or increase division within the country?

(Disaggregated by religious support for establishment of Autocephalous Church)

- It will foster unification of the country
- It will have no impact in the country
- It will increase division of the country
- Difficult to answer/No answer

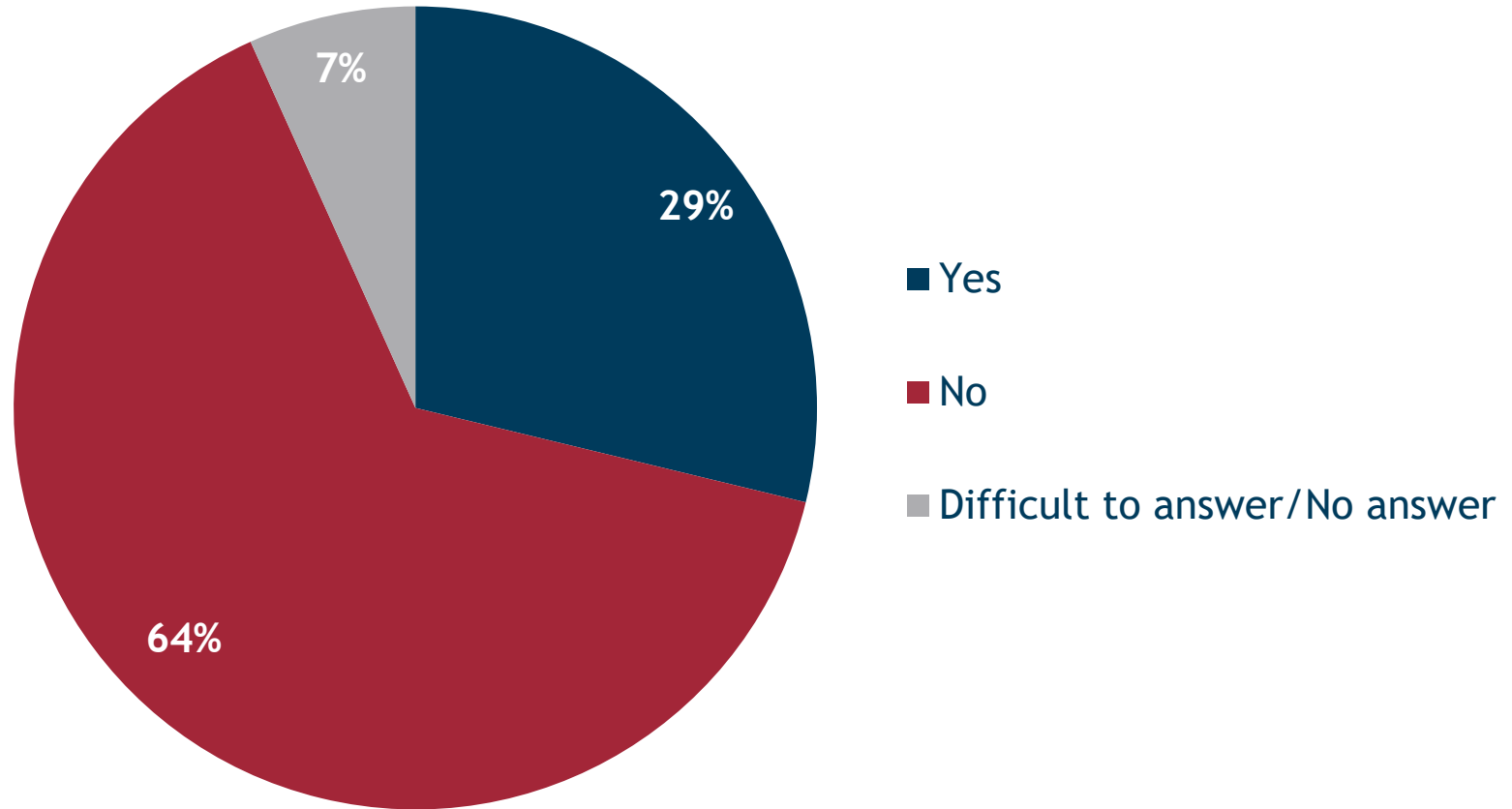




Attitudes toward Emigration

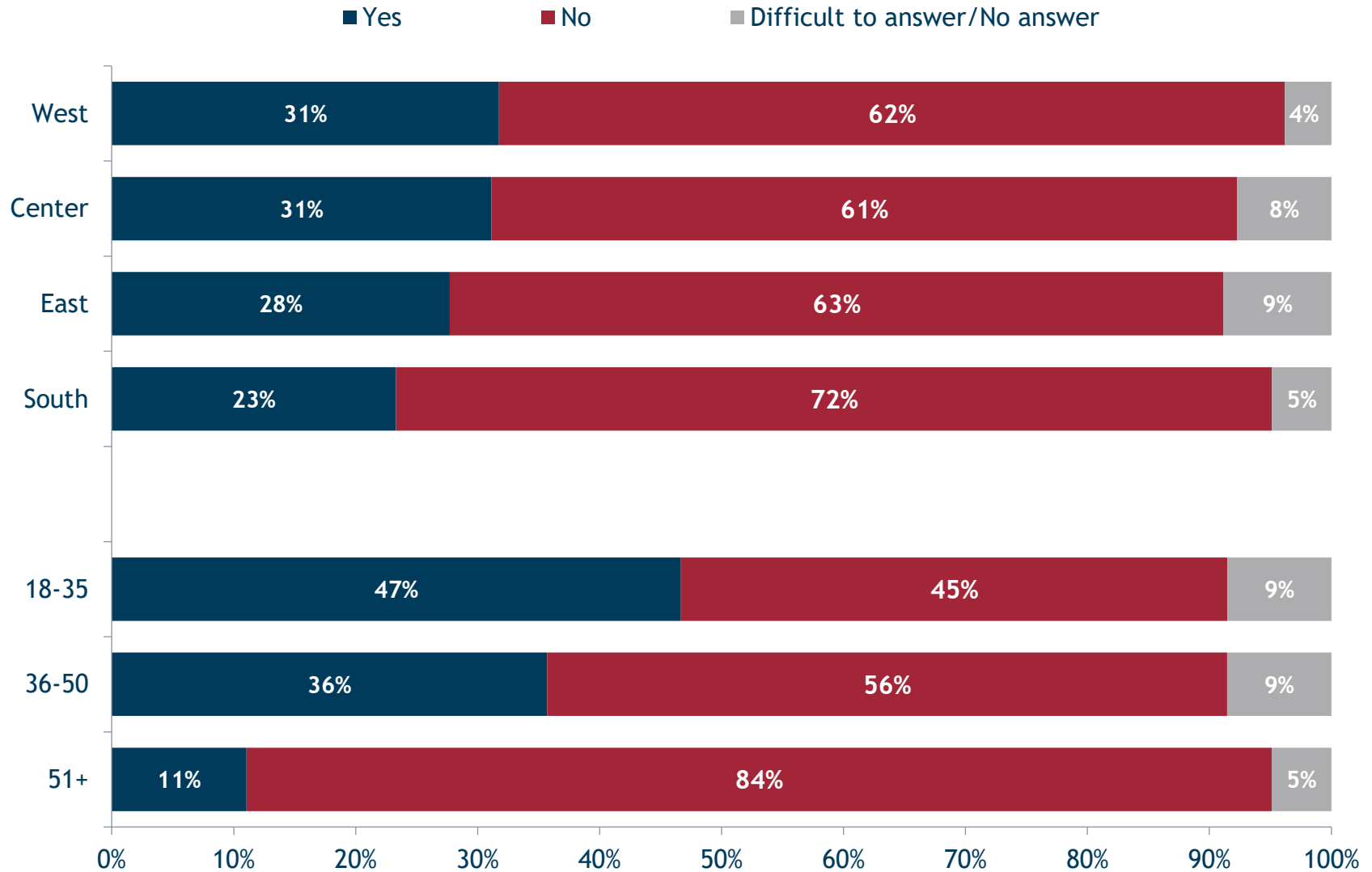


Are you personally considering the idea of emigrating abroad to find work?

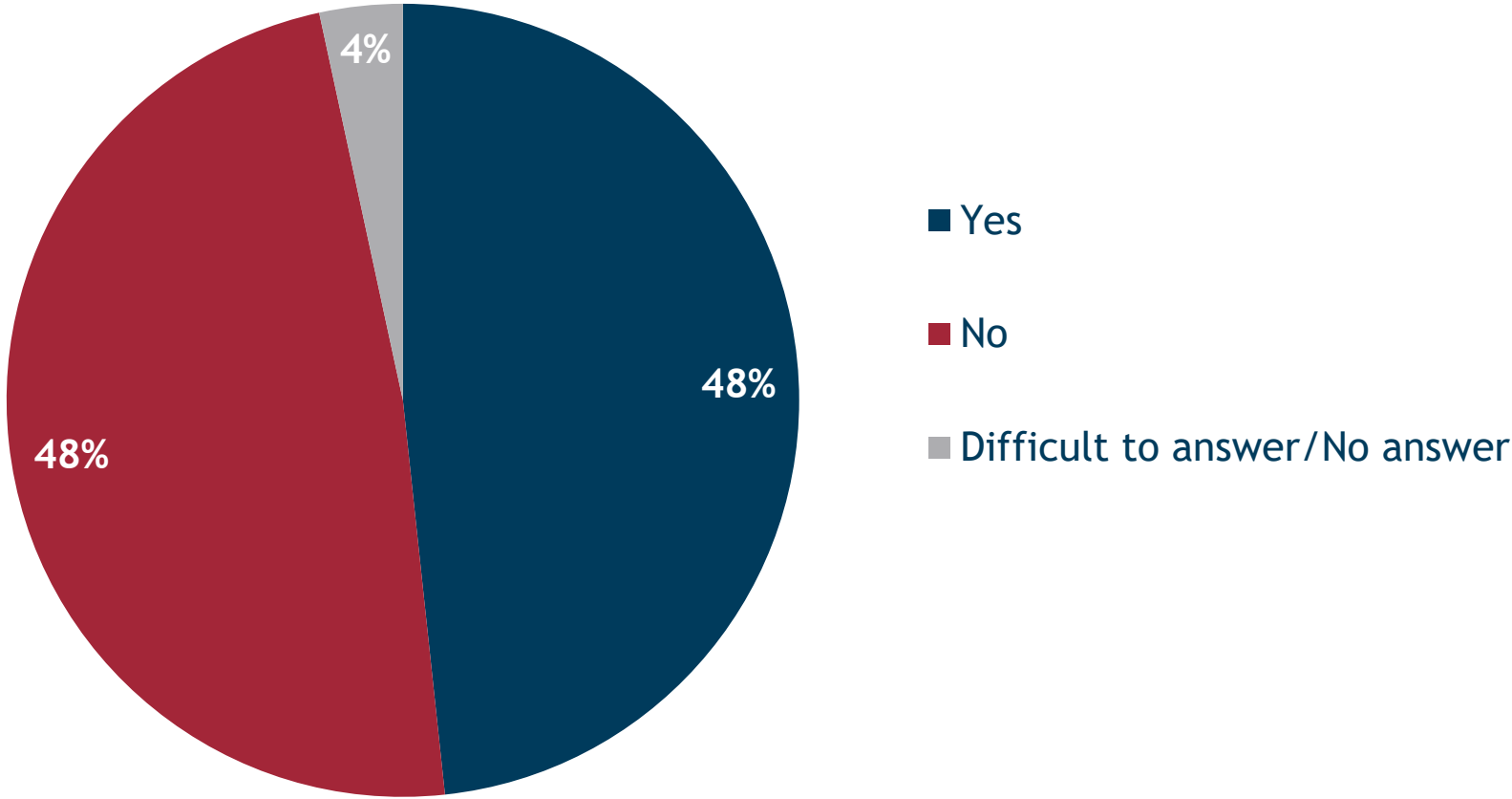


Are you personally considering the idea of emigrating abroad to find work?

(Disaggregated by region, age)

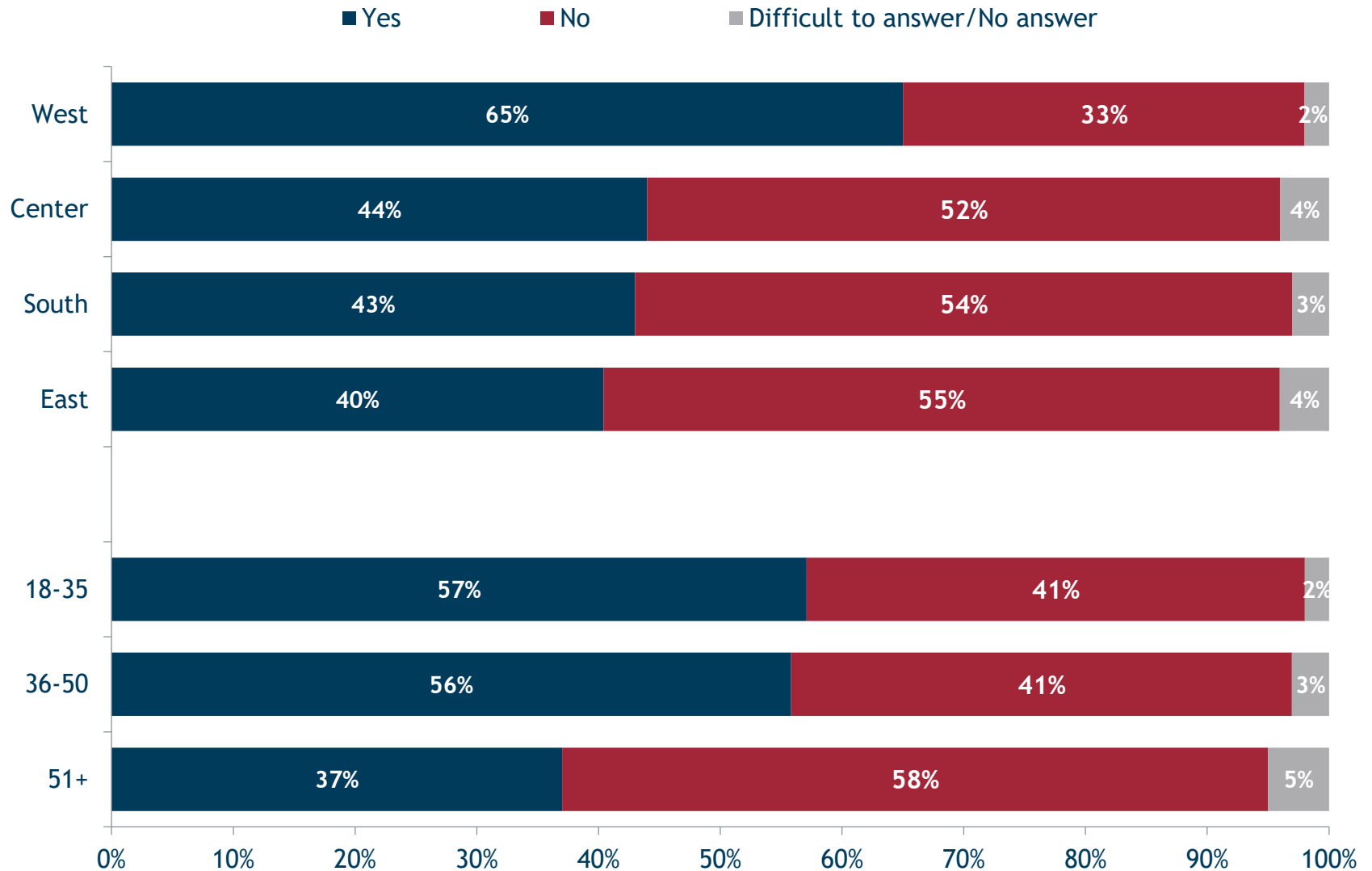


Do you have a relative or friend who is currently abroad working or looking for work?



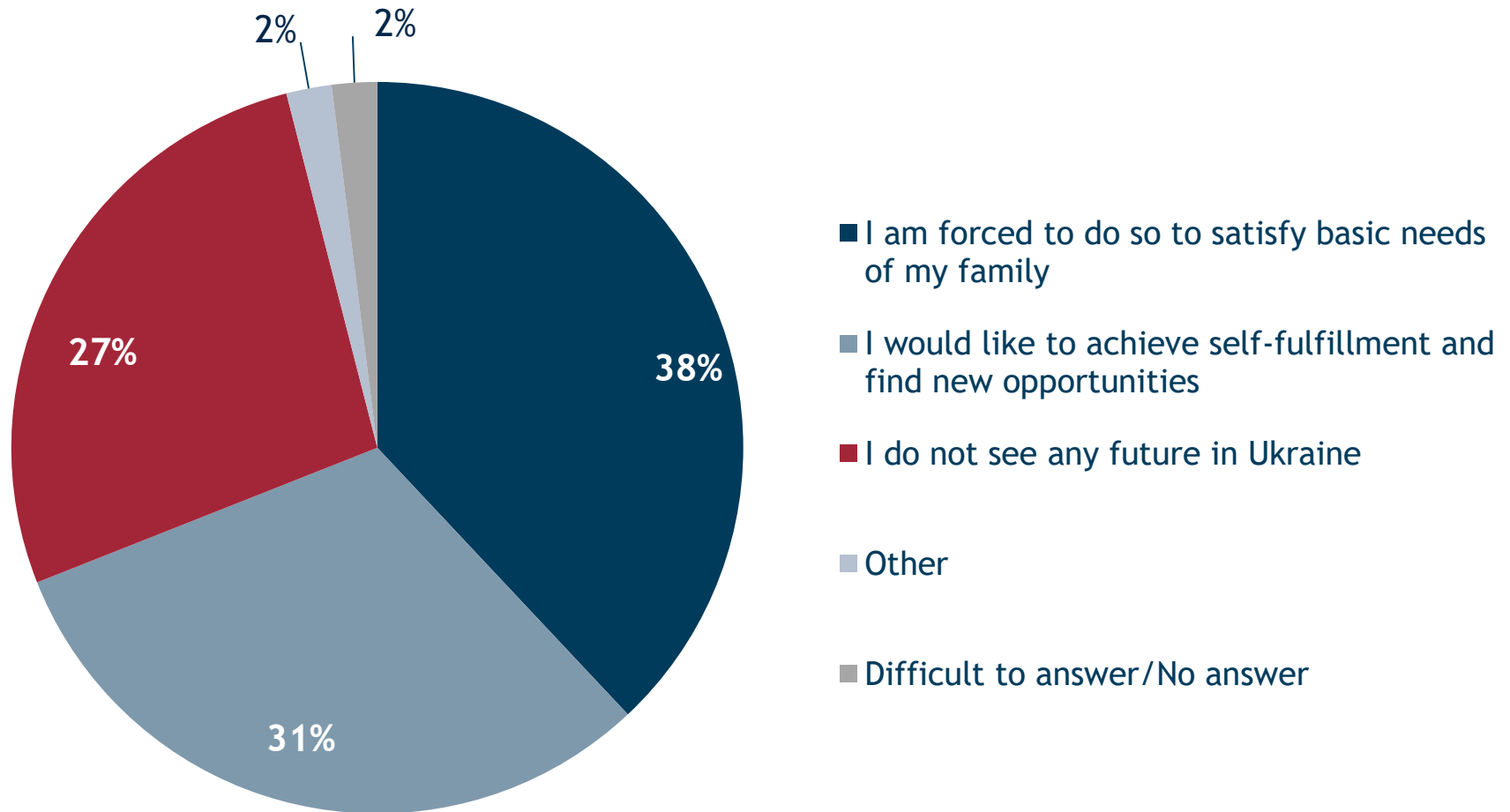
Do you have a relative or friend who is currently abroad working or looking for work?

(Disaggregated by region, age)

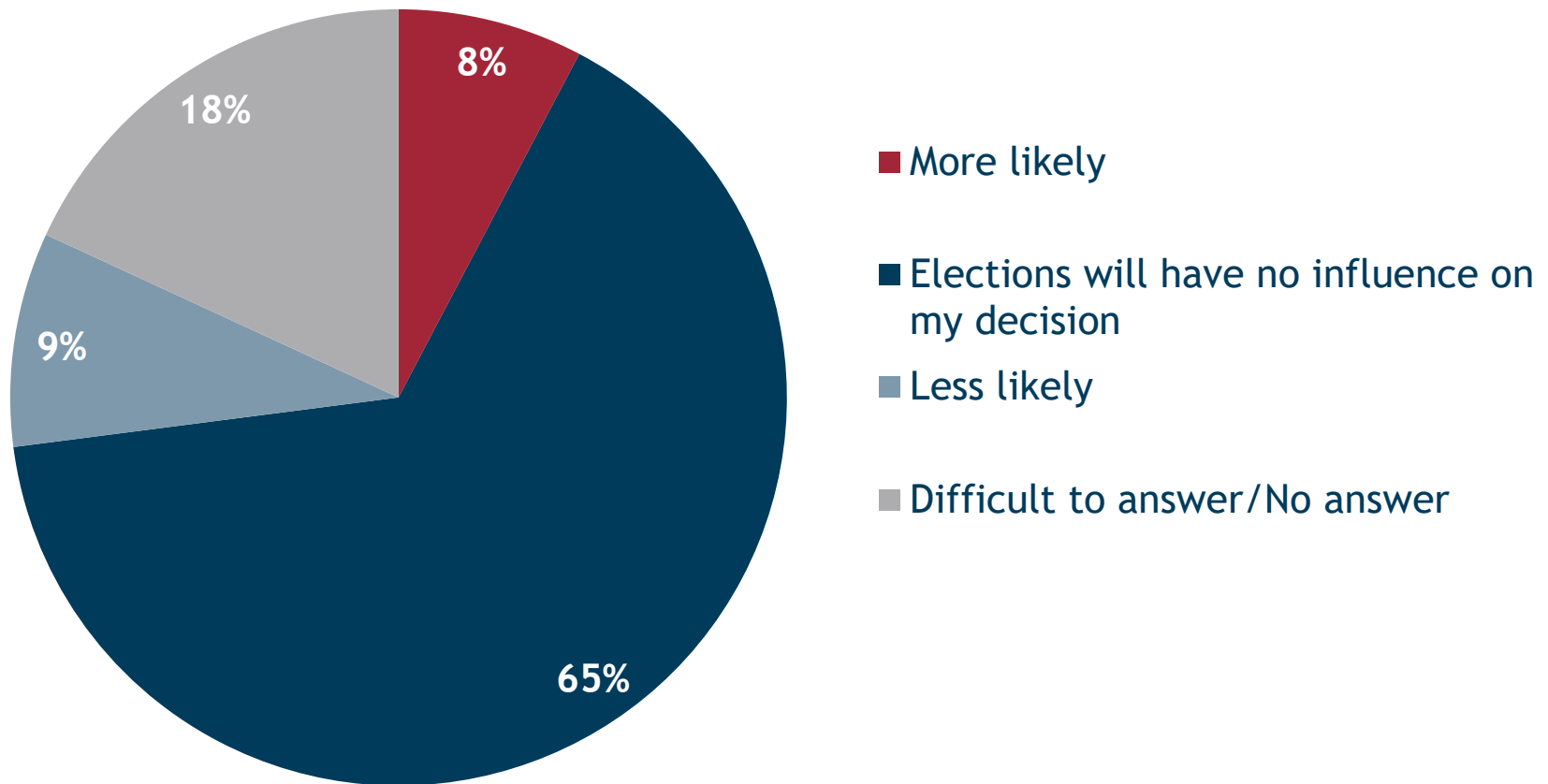


What is the key reason why you are considering emigrating abroad?

(Among those who considering emigrating abroad to find work: n=685)



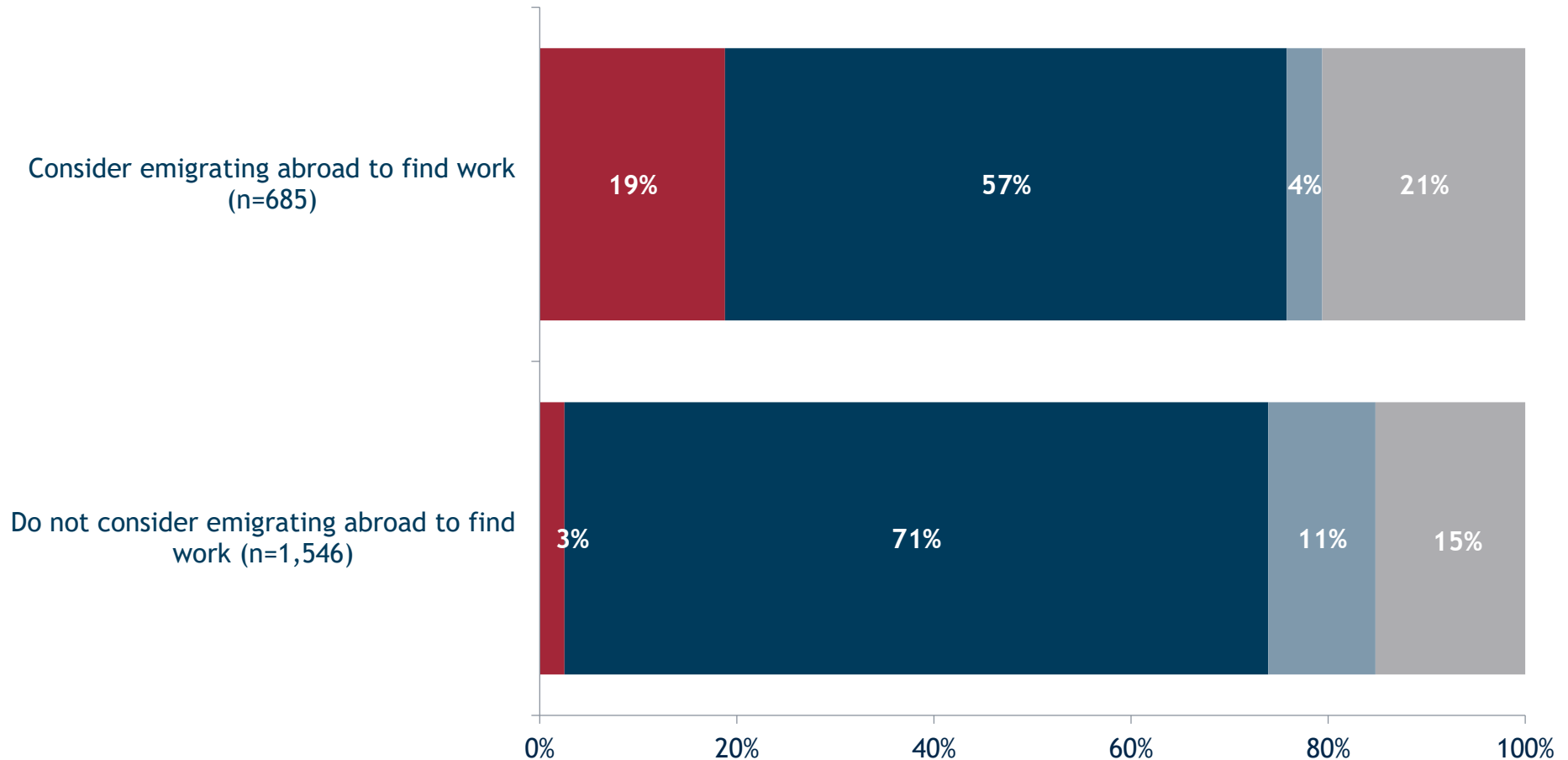
In your opinion, after the next presidential election in Ukraine (in the event the candidate you voted for does not win), will you be more or less likely to consider emigrating abroad to find work there?



In your opinion, after the next presidential election in Ukraine (in the event the candidate you voted for does not win), will you be more or less likely to consider idea of emigrating abroad to find work there?

(Disaggregated by receptiveness to emigration)

■ More likely ■ Elections will have no influence on my decision ■ Less likely ■ Difficult to answer/No answer

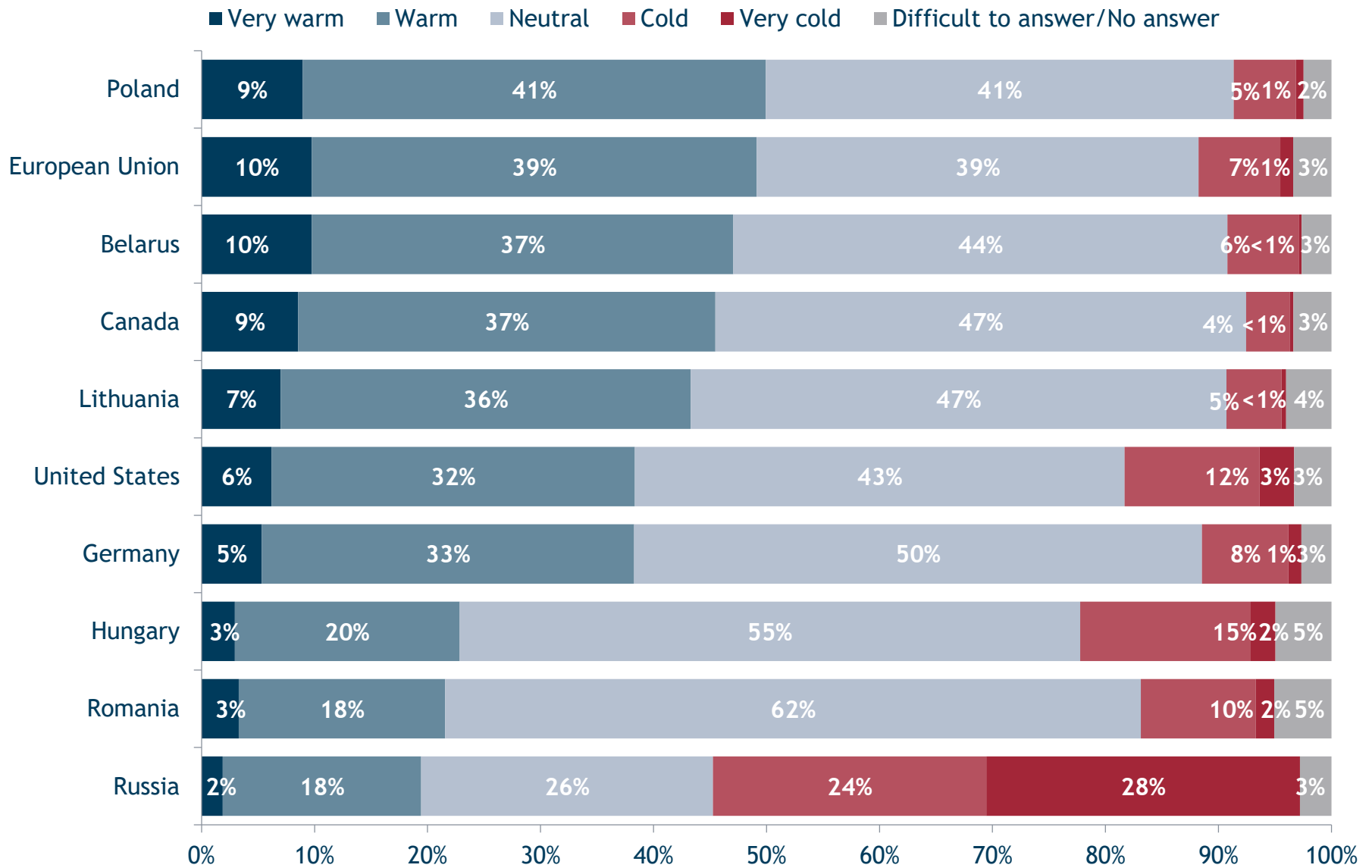




Foreign Policy Preferences



How do you evaluate your attitude toward each of the following countries?



How do you evaluate your attitude toward each of the following countries?

(“Very warm” and “warm” combined; disaggregated by age, region)

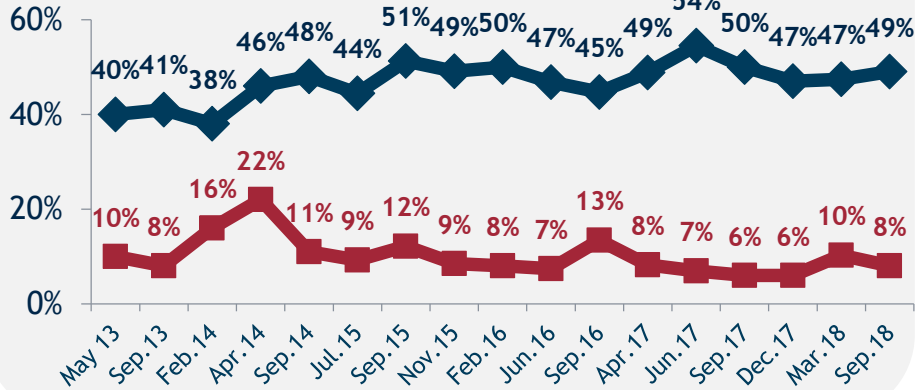
	18-35	36-50	51+	West	Center	South	East
Poland	60%	52%	42%	57%	49%	44%	48%
European Union	59%	48%	43%	60%	54%	37%	40%
Belarus	43%	46%	50%	35%	47%	52%	60%
Canada	51%	46%	41%	52%	51%	34%	41%
Lithuania	47%	43%	41%	51%	46%	36%	37%
Germany	43%	37%	35%	41%	38%	38%	35%
United States	46%	38%	33%	45%	44%	29%	32%
Hungary	26%	21%	21%	29%	22%	18%	22%
Romania	27%	20%	18%	25%	20%	20%	22%
Russia	15%	16%	25%	8%	15%	28%	33%

How do you evaluate your attitude toward each of the following countries?

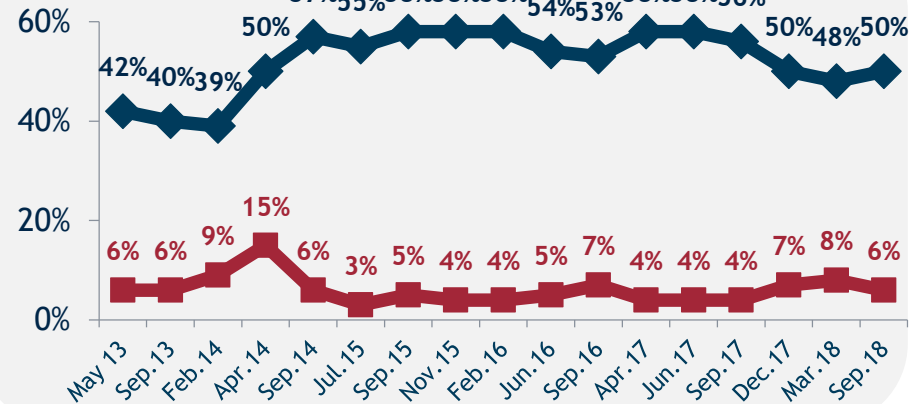
Warm

Cold

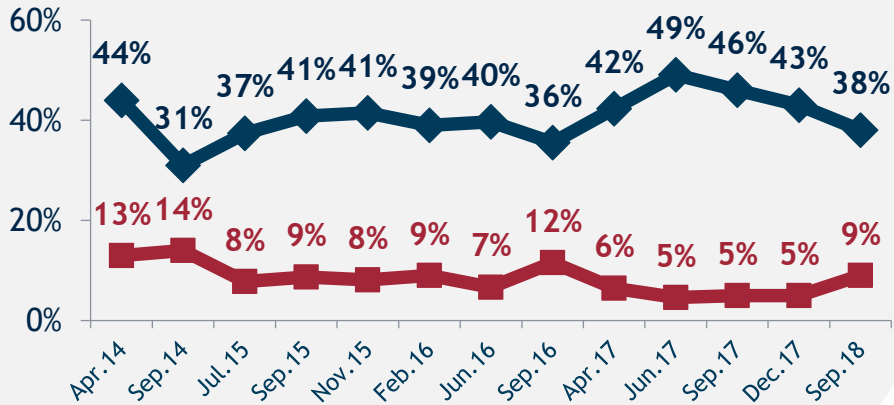
European Union



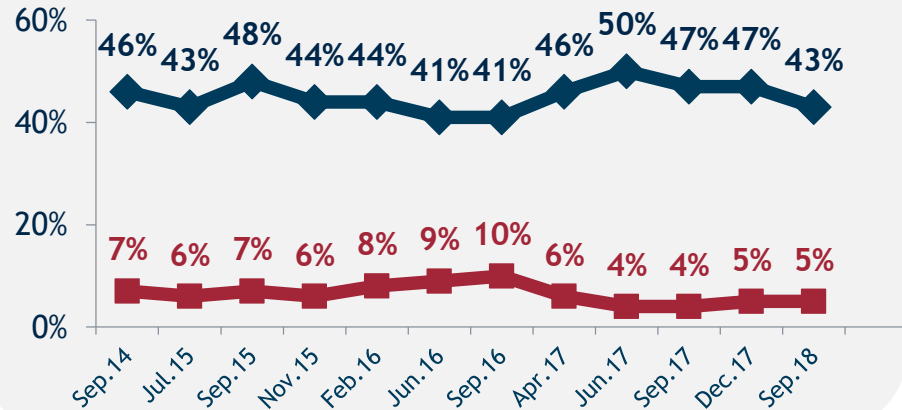
Poland



Germany



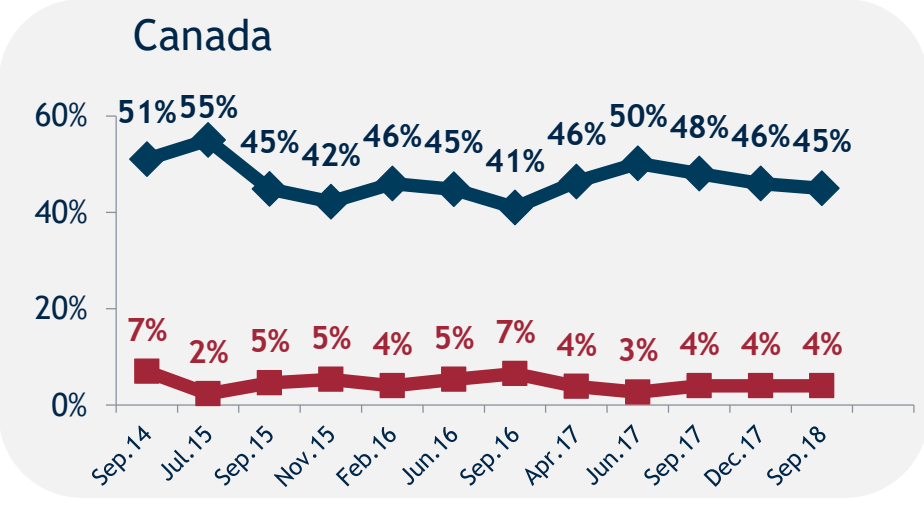
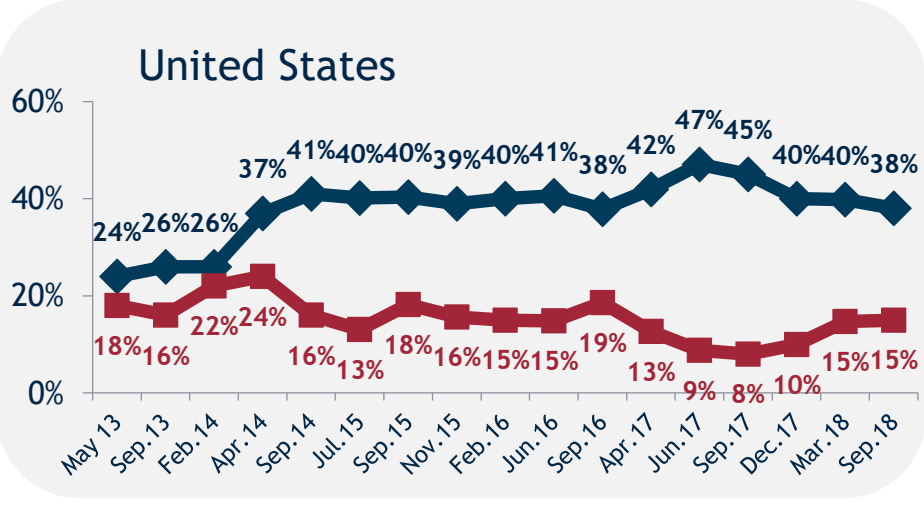
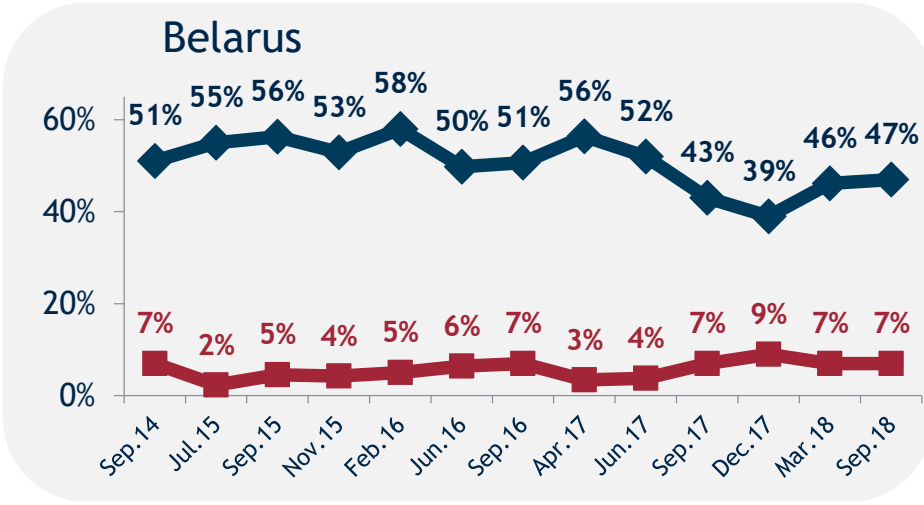
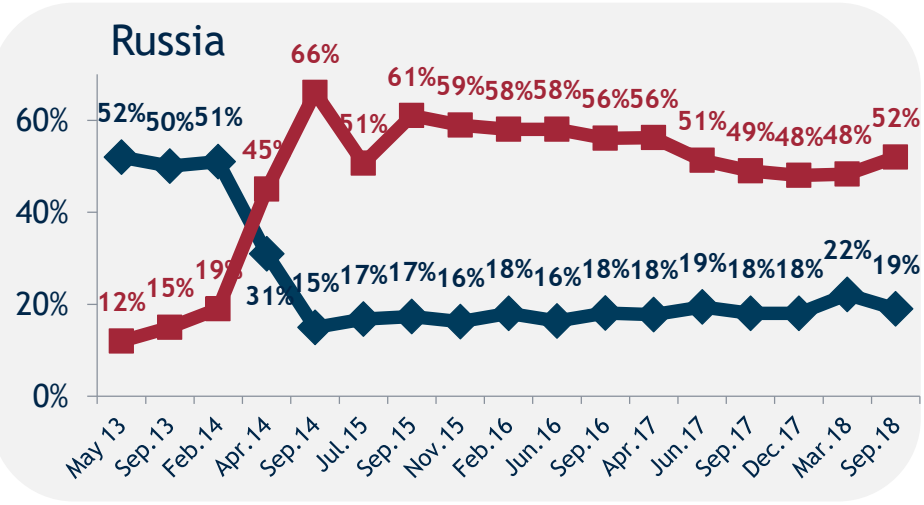
Lithuania



How do you evaluate your attitude toward each of the following countries?

Warm

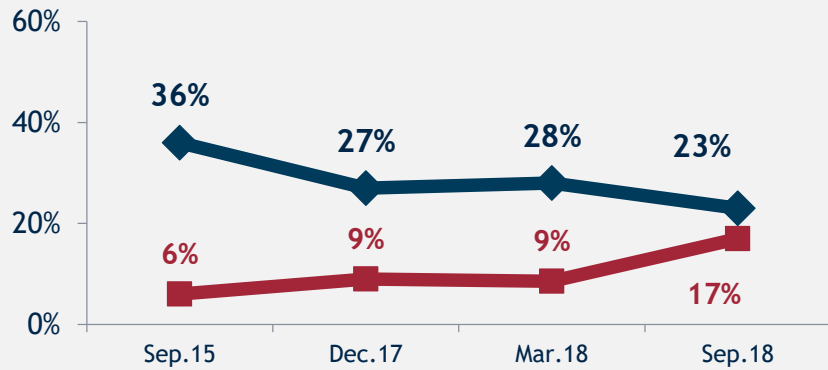
Cold



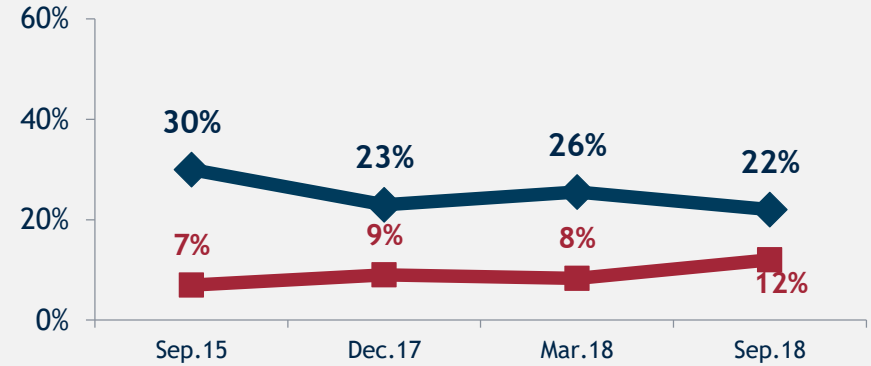
How do you evaluate your attitude toward each of the following countries?

Warm Cold

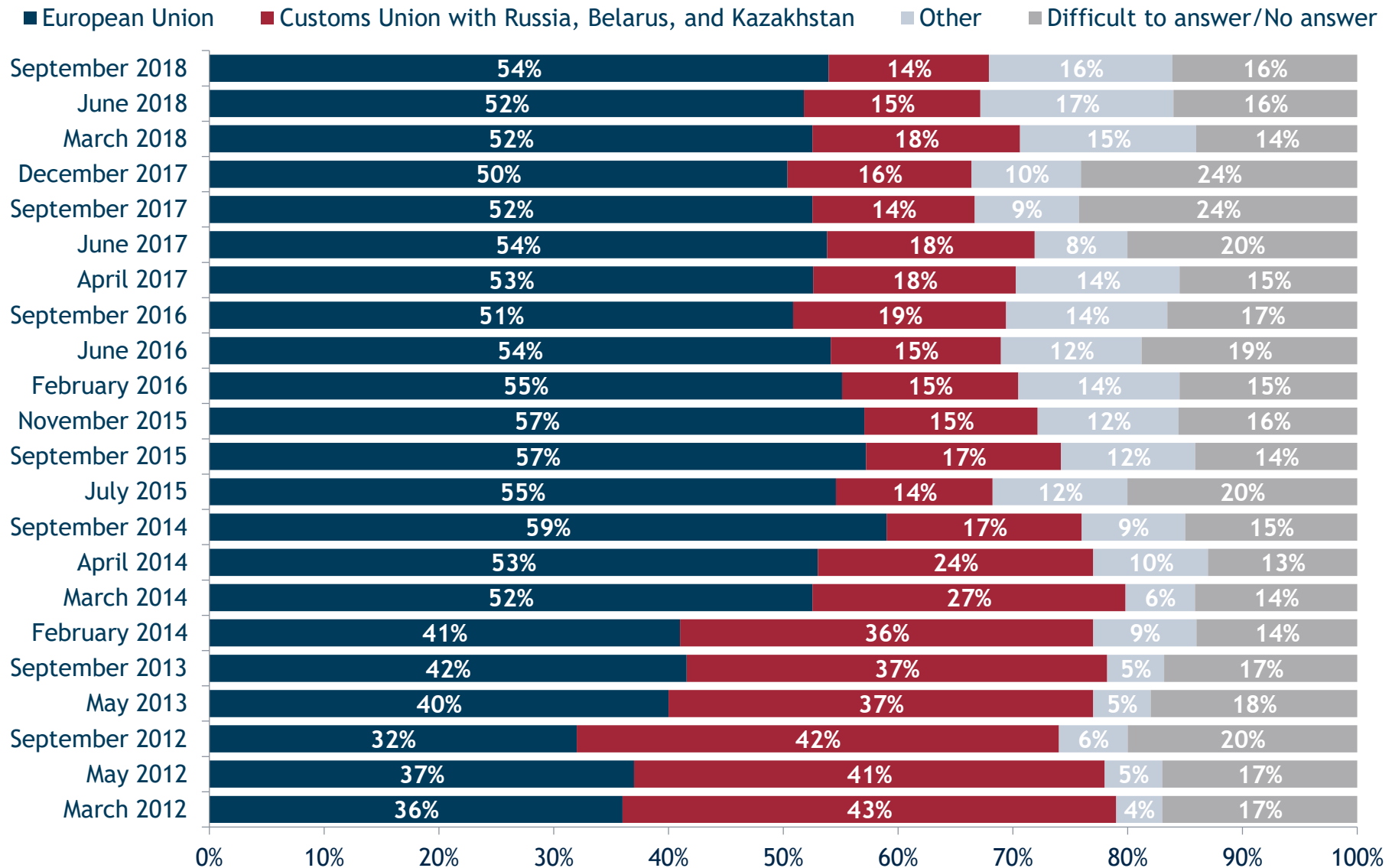
Hungary



Romania

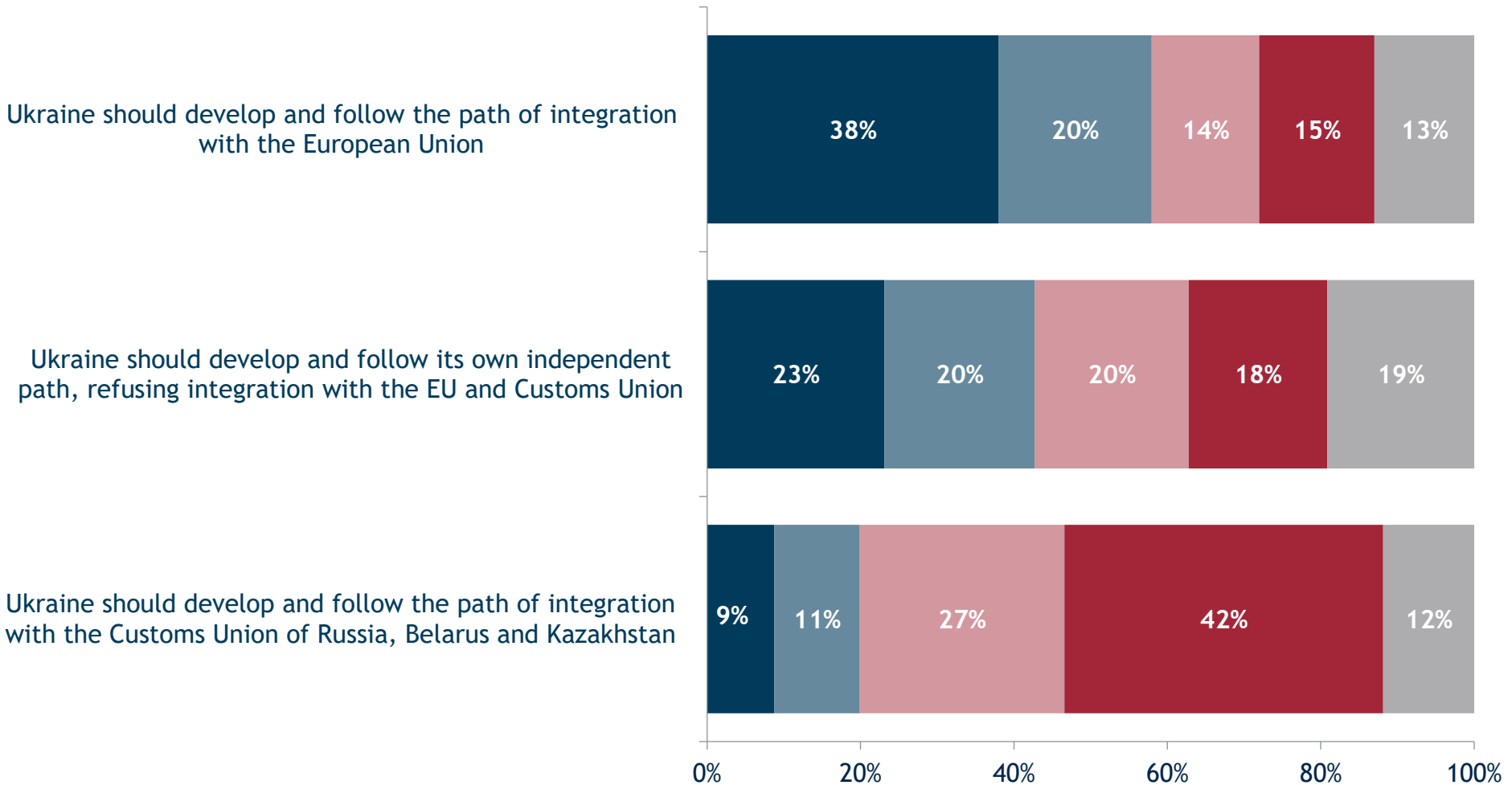


If Ukraine could only enter one international economic union, which of the following should it be?



To what extent do you agree or disagree with the following statements?

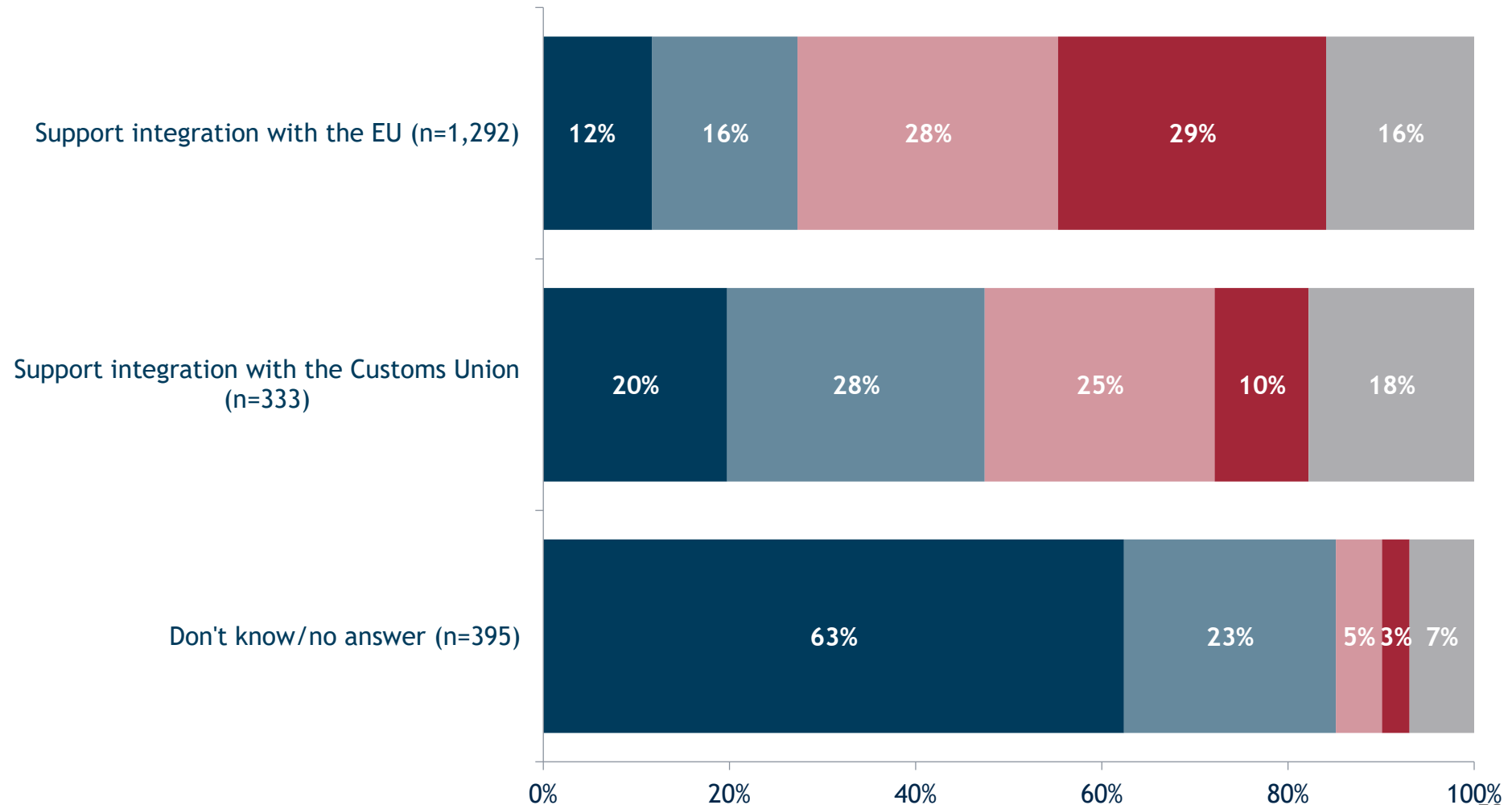
■ Fully agree ■ Somewhat agree ■ Somewhat disagree ■ Completely disagree ■ Difficult to answer/No answer



To what extent do you agree or disagree with the following statement: Ukraine should develop and follow its own independent path, refusing integration with the EU and Customs Union.

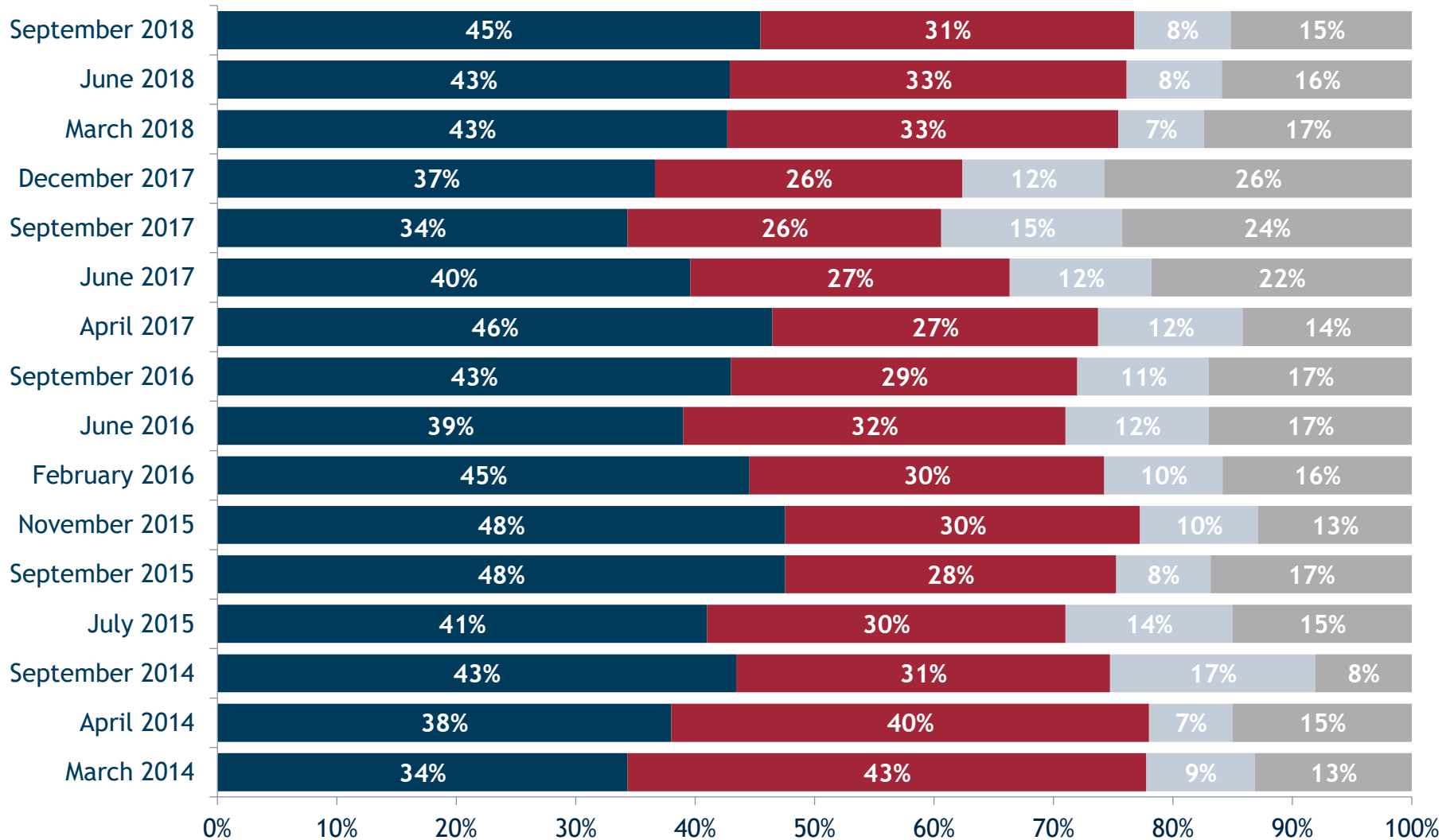
(Disaggregated by preferred international economic union)

■ Fully agree ■ Somewhat agree ■ Somewhat disagree ■ Completely disagree ■ Difficult to answer/No answer



If a referendum were held today on Ukraine joining NATO, how would you vote?

■ Would vote for Ukraine to join NATO
 ■ Would vote against Ukraine joining NATO
 ■ Would not vote
 ■ Difficult to answer/No answer



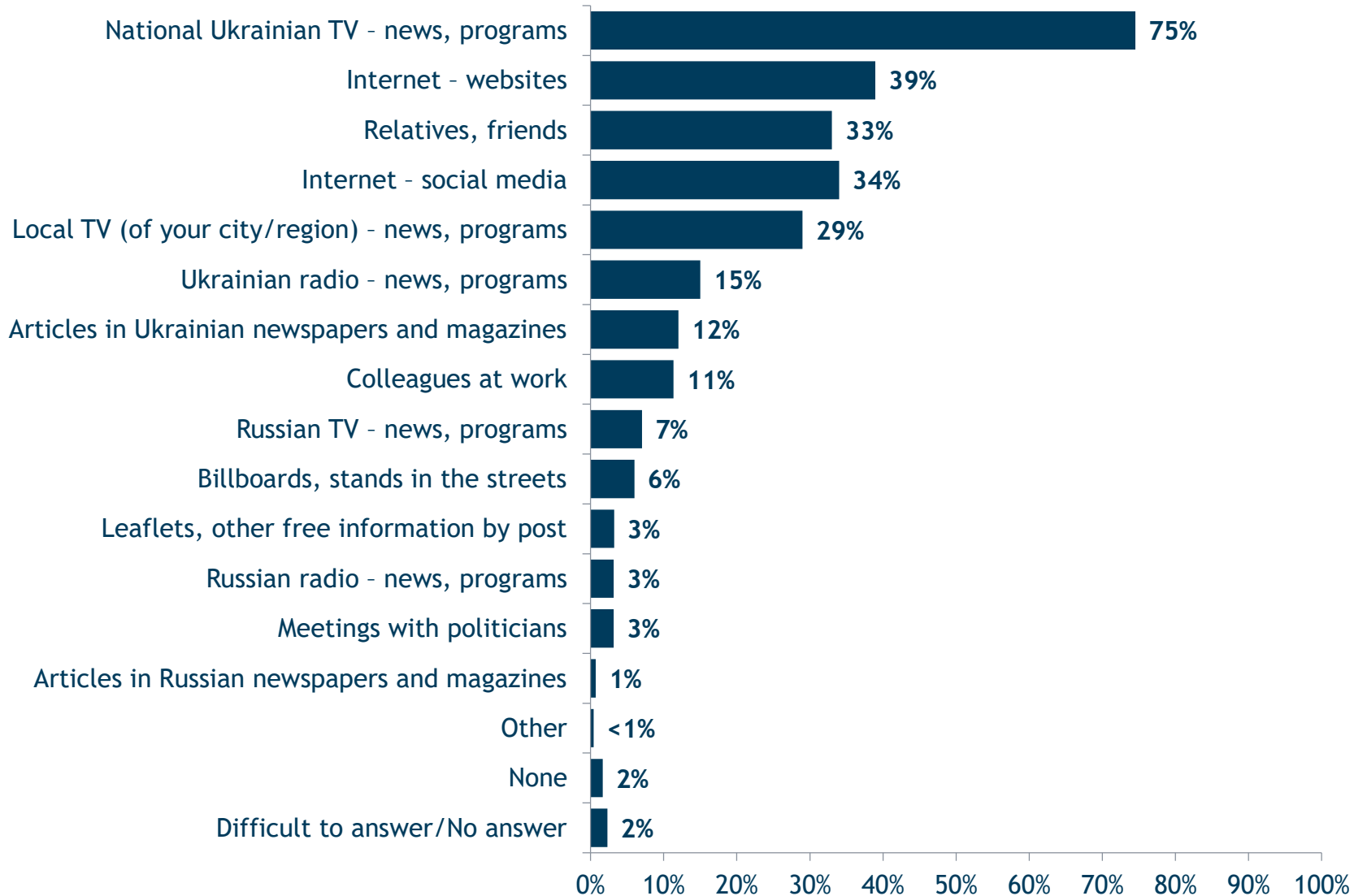


Sources of Information



Which of these sources of information do you use for obtaining political information?

(Multiple responses permitted)



Which of these sources of information do you use to obtain political information?

(Disaggregated by age, region)

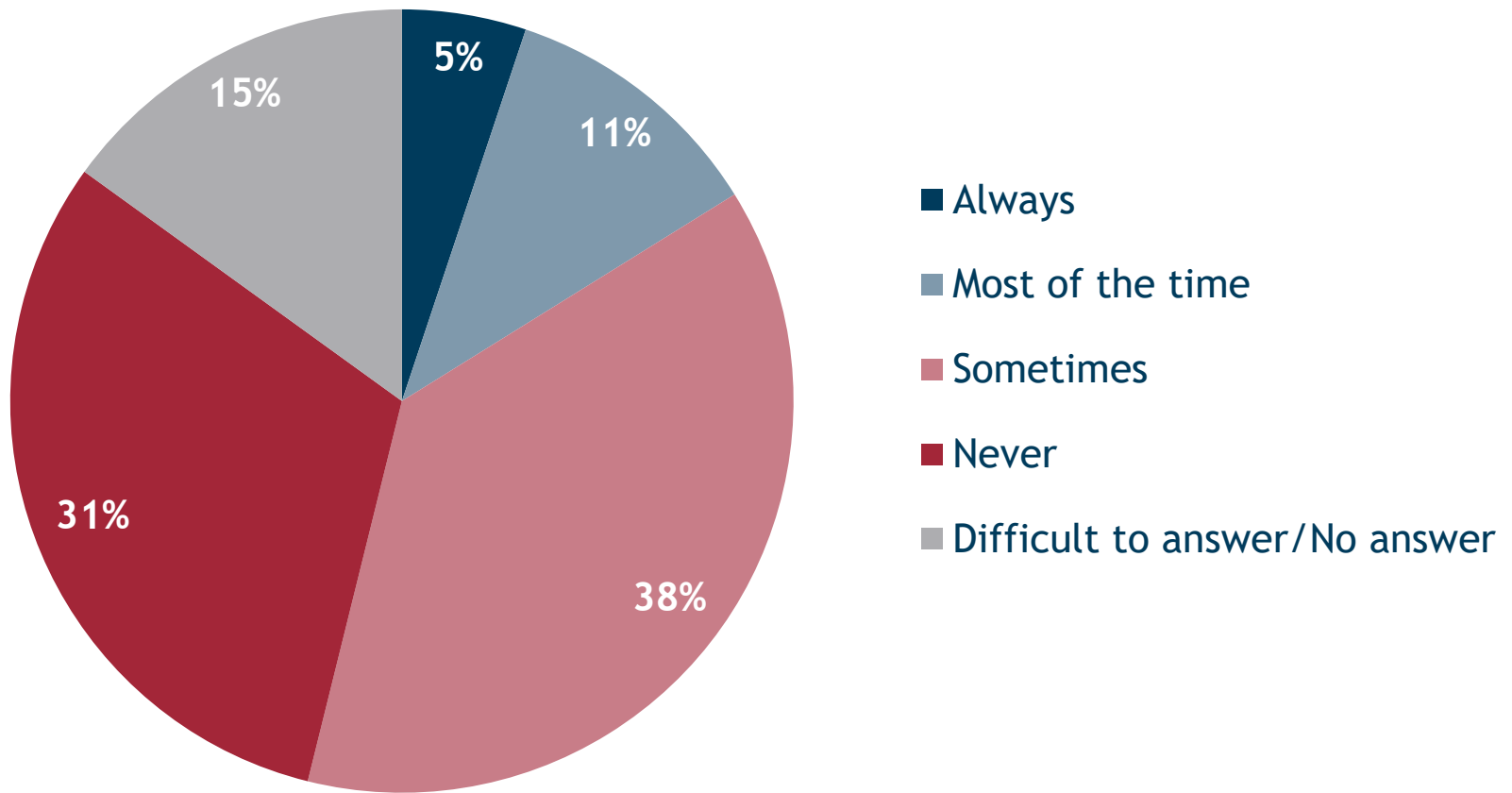
	18-35	36-50	51+	West	Center	South	East
National Ukrainian TV	61%	77%	84%	77%	73%	76%	71%
Internet - websites	59%	47%	20%	38%	42%	37%	39%
Relatives, friends	31%	32%	35%	31%	29%	40%	34%
Internet - social media	55%	41%	14%	38%	31%	35%	33%
Local TV (of your city/region)	21%	30%	35%	29%	24%	39%	27%
Ukrainian radio	9%	14%	21%	17%	16%	14%	13%
Articles in Ukrainian newspapers and magazines	7%	9%	18%	12%	16%	9%	10%
Colleagues at work	13%	15%	8%	10%	10%	14%	12%
Russian TV	3%	7%	9%	3%	5%	9%	13%
Billboards, stands in the streets	5%	6%	6%	4%	6%	7%	5%
Leaflets, other free information by post	3%	2%	4%	3%	3%	2%	6%
Russian radio	2%	3%	4%	2%	3%	2%	4%
Meetings with politicians	3%	4%	3%	4%	3%	3%	3%
Articles in Russian newspapers and magazines	-	1%	1%	1%	-	-	1%
Other	-	1%	-	1%	-	-	1%
None	3%	3%	1%	3%	3%	-	1%
Difficult to answer/No answer	2%	2%	2%	1%	2%	1%	5%

Which of these sources of information do you use to obtain political information?

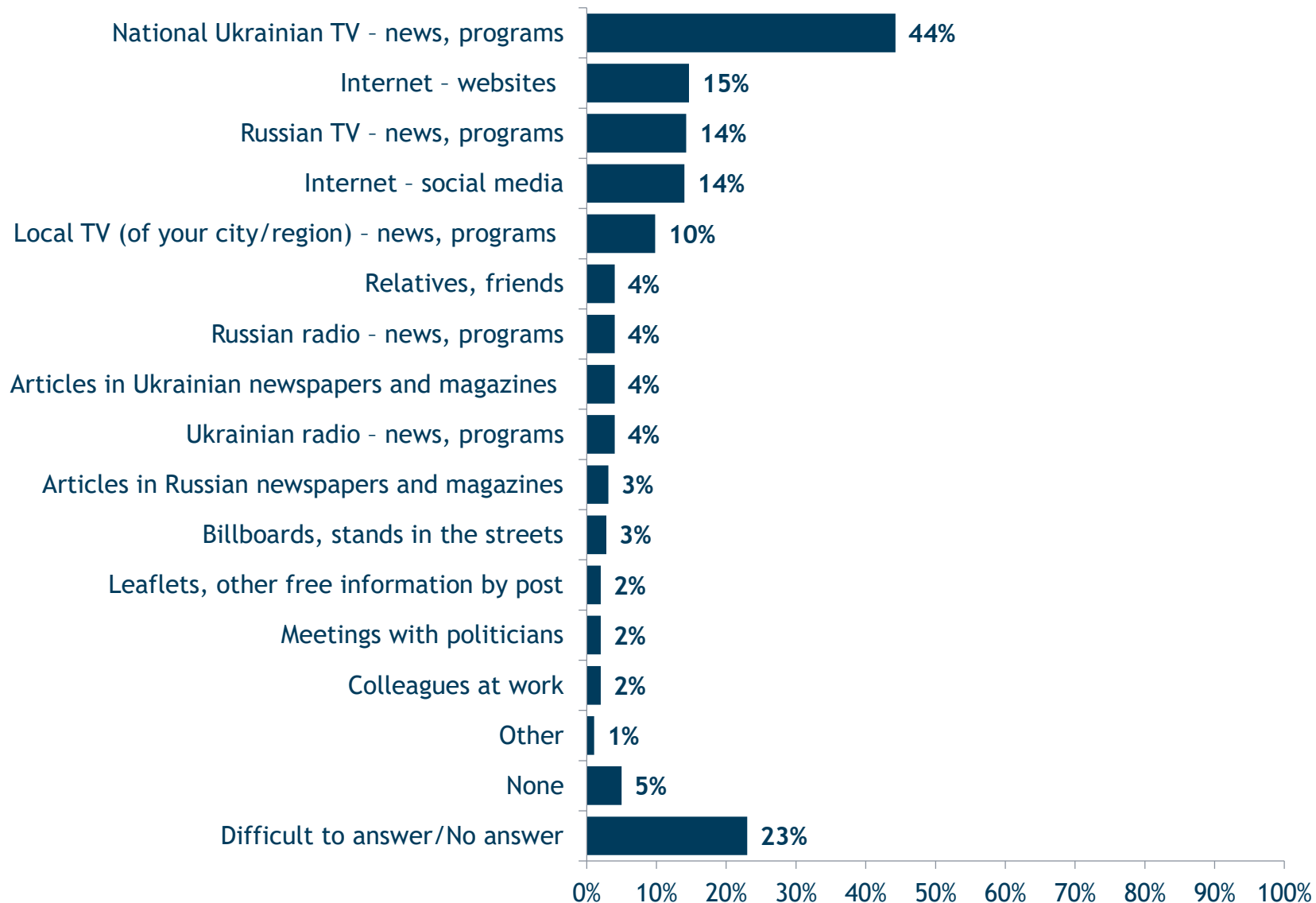
(Disaggregated by first choice in parliamentary elections)

	Batkivshchyna	BPP Solidarnist	Civic Position	Za Zhyttia	Samopomich	Opposition Bloc	Radical Party	Svoboda	Sluha Narodu	UKROP	Would not vote	Undecided
National Ukrainian TV	79%	70%	80%	79%	79%	78%	83%	73%	71%	84%	64%	75%
Internet - websites	33%	42%	37%	21%	48%	27%	22%	44%	56%	44%	39%	43%
Relatives, friends	32%	30%	38%	31%	32%	35%	21%	35%	40%	37%	34%	33%
Internet - social media	32%	33%	29%	21%	43%	28%	19%	31%	52%	55%	30%	37%
Local TV (of your city/region)	33%	37%	28%	38%	32%	41%	26%	29%	28%	42%	22%	24%
Ukrainian radio	17%	17%	21%	13%	13%	22%	21%	16%	13%	17%	10%	12%
Articles in Ukrainian newspapers and magazines	18%	15%	15%	7%	8%	19%	17%	5%	10%	19%	6%	9%
Colleagues at work	8%	9%	13%	7%	16%	10%	4%	9%	20%	22%	11%	14%
Russian TV	7%	5%	8%	12%	5%	13%	6%	4%	5%	10%	7%	4%
Billboards, stands in the streets	6%	4%	6%	5%	2%	5%	2%	6%	9%	23%	3%	5%
Leaflets, other free information by post	5%	2%	5%	2%	5%	3%	3%	1%	5%	20%	1%	1%
Russian radio	4%	2%	3%	4%	0%	6%	8%	-	1%	1%	2%	2%
Meetings with politicians	2%	5%	7%	2%	6%	2%	4%	2%	4%	12%	2%	3%
Articles in Russian newspapers and magazines	-	-	1%	1%	2%	1%	-	-	1%	4%	-	-
Other	-	-	-	2%	-	-	-	2%	-	-	-	1%
None	1%	-	1%	2%	2%	5%	-	-	1%	3%	4%	2%
Difficult to answer/No answer	2%	3%	2%	2%	1%	2%	-	-	2%	-	2%	2%

How often do you seek an additional source of information to verify a claim you have heard?



Where are you most likely to see false or misleading information? (Multiple responses accepted)



Where are you most likely to see false or misleading information?

(Disaggregated by age, region)

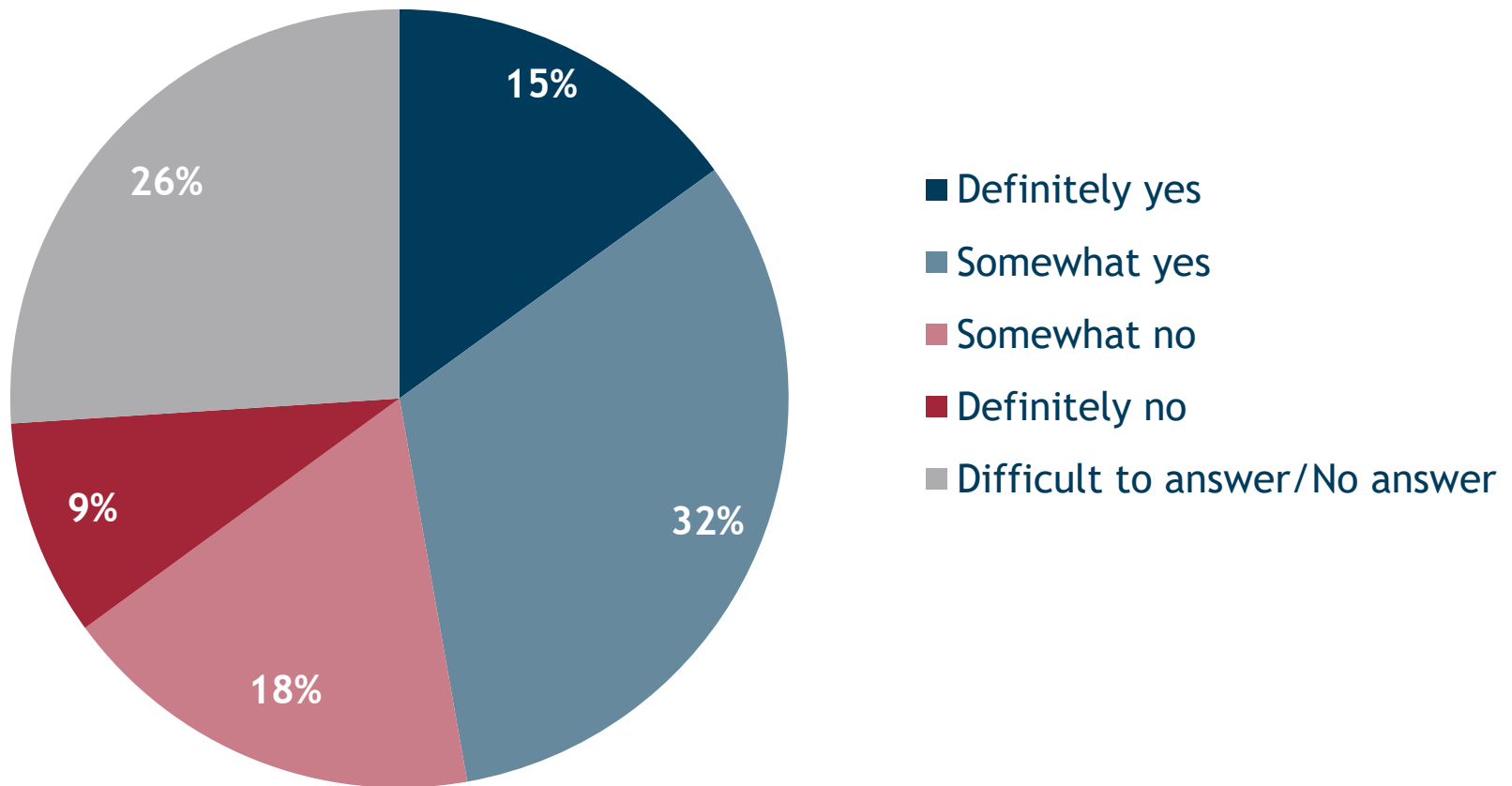
	18-35	36-50	51+	West	Center	South	East
National Ukrainian TV	38%	45%	48%	41%	37%	56%	45%
Internet - web-sites	21%	17%	10%	12%	16%	16%	17%
Relatives, friends	23%	16%	7%	15%	11%	18%	16%
Internet - social media	13%	16%	14%	20%	14%	11%	11%
Local TV (of your city/region)	8%	10%	12%	10%	5%	16%	13%
Ukrainian radio	3%	4%	6%	4%	6%	3%	4%
Articles in Ukrainian newspapers and magazines	4%	3%	5%	3%	3%	7%	6%
Colleagues at work	4%	5%	4%	8%	4%	3%	1%
Russian TV	2%	4%	5%	2%	3%	5%	4%
Billboards, stands in the streets	3%	3%	3%	6%	2%	2%	1%
Leaflets, other free information by post	3%	4%	2%	5%	1%	3%	2%
Russian radio	3%	2%	3%	4%	2%	2%	2%
Meetings with politicians	2%	3%	1%	3%	1%	2%	1%
Articles in Russian newspapers and magazines	1%	2%	2%	-	2%	3%	2%
Other	1%	2%	1%	1%	1%	2%	1%
None	4%	4%	5%	7%	7%	1%	1%
Difficult to answer/No answer	23%	20%	25%	22%	27%	17%	28%

Where are you most likely to see false or misleading information?

(Disaggregated by first choice in parliamentary elections)

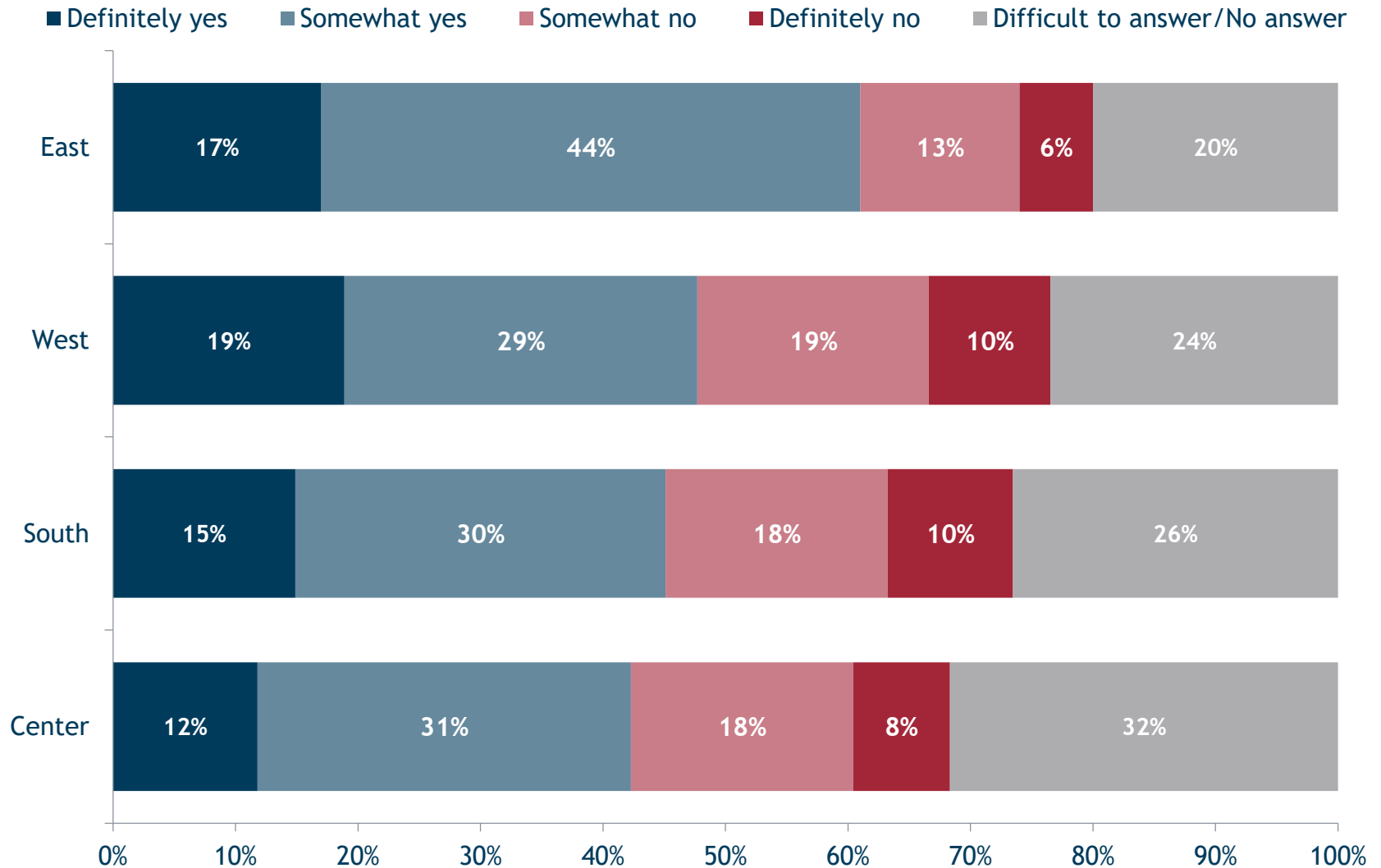
	Batkivshchyna	BPP Solidarnist	Civic Position	Za Zhyttia	Samopomich	Opposition Bloc	Radical Party	Svoboda	Sluha Narodu	UKROP	WOuld not vote	Undecided
National Ukrainian TV	50%	30%	38%	58%	33%	55%	45%	48%	43%	38%	46%	44%
Internet - websites	14%	17%	19%	13%	9%	9%	6%	22%	28%	19%	14%	14%
Relatives, friends	11%	19%	11%	15%	18%	15%	7%	10%	23%	25%	14%	11%
Internet - social media	15%	17%	15%	9%	19%	13%	16%	23%	9%	33%	8%	14%
Local TV (of your city/region)	12%	12%	6%	19%	6%	11%	7%	6%	8%	6%	15%	6%
Ukrainian radio	4%	2%	4%	6%	5%	6%	9%	2%	8%	8%	3%	3%
Articles in Ukrainian newspapers and magazines	4%	10%	2%	9%	1%	4%	3%	3%	3%	3%	5%	4%
Colleagues at work	5%	9%	6%	0%	18%	1%	3%	5%	1%	9%	3%	5%
Russian TV	3%	6%	2%	5%	6%	7%	4%	4%	2%	1%	3%	3%
Billboards, stands in the streets	4%	4%	4%	0%	11%	4%	3%	1%	2%	5%	1%	2%
Leaflets, other free information by post	1%	1%	3%	2%	6%	2%	4%	8%	2%	10%	2%	2%
Russian radio	1%	2%	3%	2%	3%	2%	5%	3%	2%	10%	2%	2%
Meetings with politicians	-	2%	3%	0%	5%	1%	5%	5%	3%	-	2%	2%
Articles in Russian newspapers and magazines	1%	4%	-	2%	-	1%	1%	-	4%	-	1%	3%
Other	1%	-	1%	0%	-	1%	-	1%	2%	-	1%	1%
None	6%	5%	4%	4%	14%	4%	5%	5%	3%	7%	5%	3%
Difficult to answer/No answer	22%	19%	20%	17%	20%	22%	21%	12%	22%	11%	28%	28%

Do you believe your community has a higher degree of vulnerability to disinformation due to the war on the Donbas?



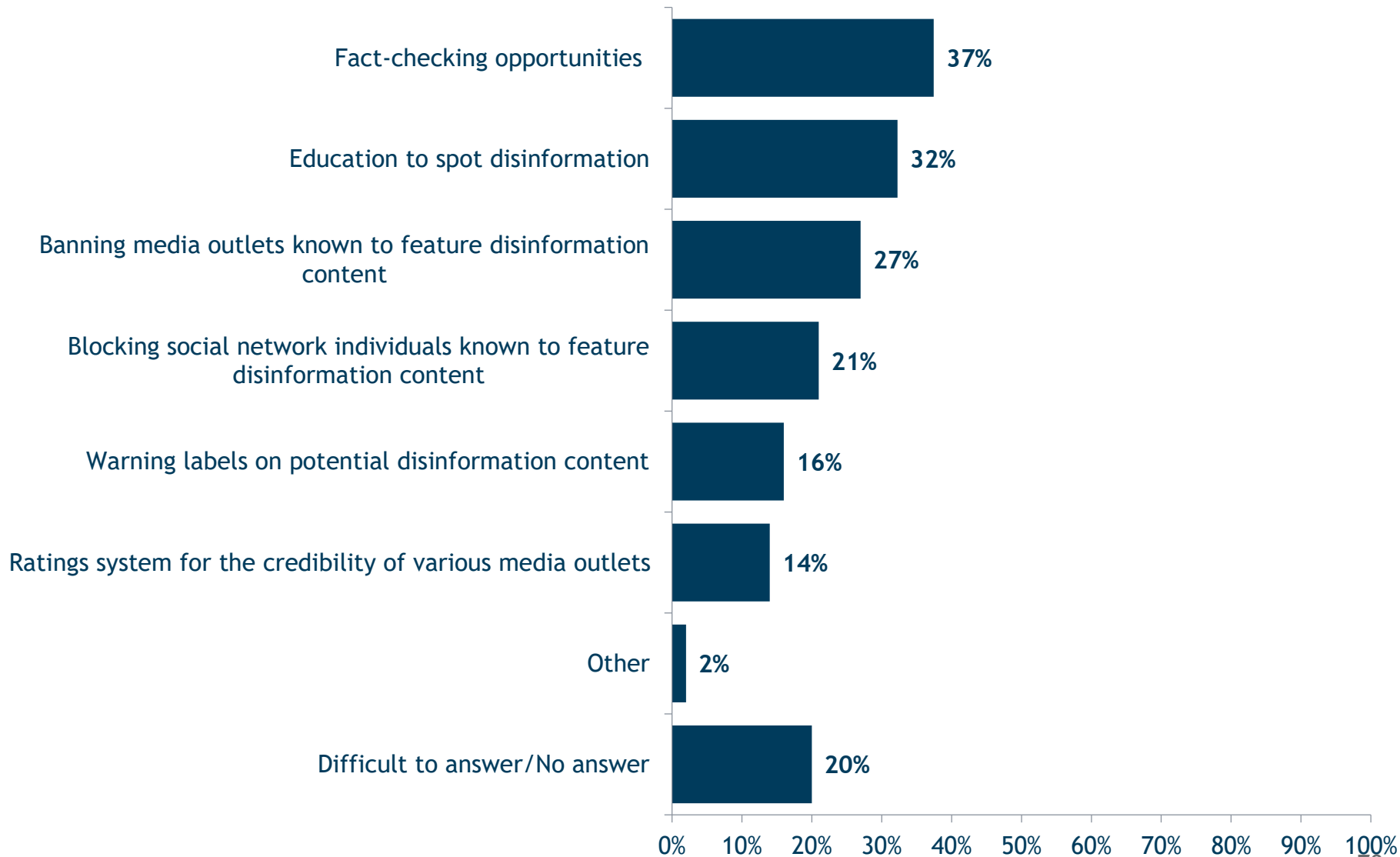
Do you believe your community has a higher degree of vulnerability to disinformation due to the war on the Donbas?

(Disaggregated by region)



What do you believe are the most efficient methods to combat disinformation?

(Multiple responses permitted)



What do you believe are the most efficient methods to combat disinformation?

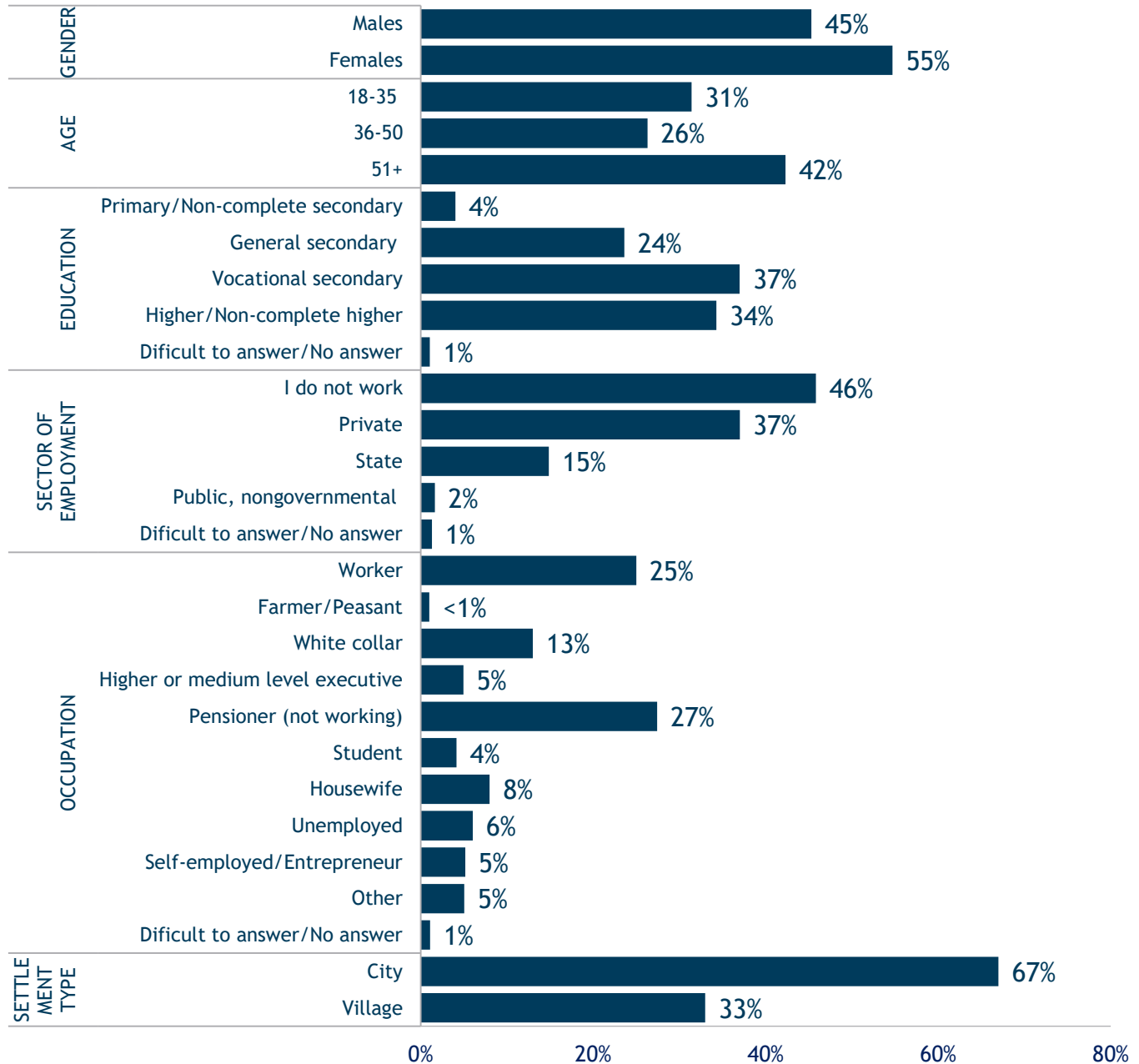
(Disaggregated by age, region)

	18-35	36-50	51+	West	Center	South	East
Fact-checking opportunities	38%	42%	33%	34%	37%	37%	41%
Education to spot disinformation	32%	30%	32%	35%	28%	34%	30%
Banning media outlets known to feature disinformation content	28%	28%	26%	29%	24%	32%	22%
Blocking social network individuals known to feature disinformation content	24%	24%	17%	23%	18%	27%	14%
Warning labels on potential disinformation content	16%	16%	16%	16%	14%	20%	15%
Ratings system for the credibility of various media outlets	17%	16%	10%	10%	14%	13%	24%
Other	3%	2%	2%	1%	3%	4%	2%
Difficult to answer/No answer	15%	16%	25%	19%	19%	20%	20%

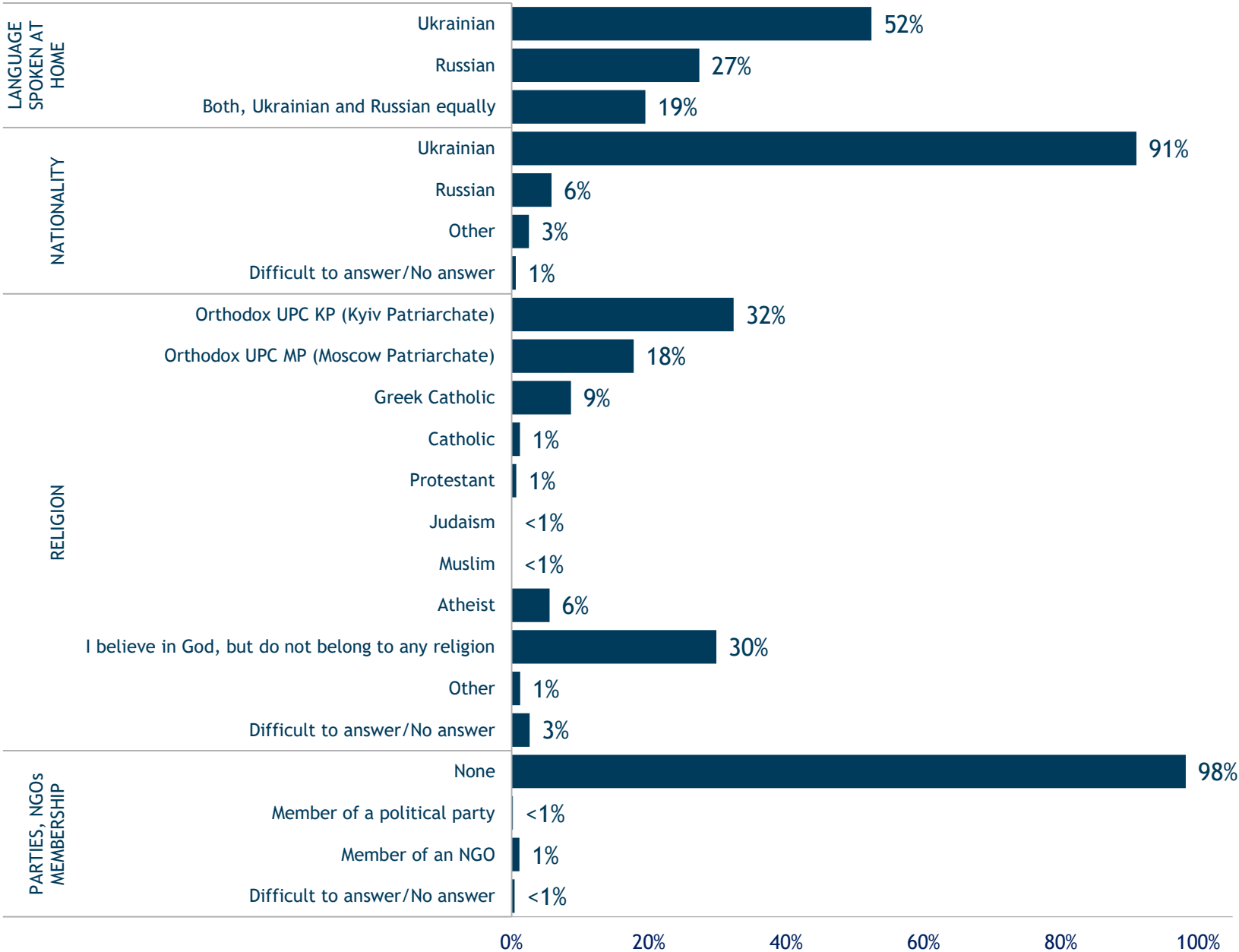


Demographics

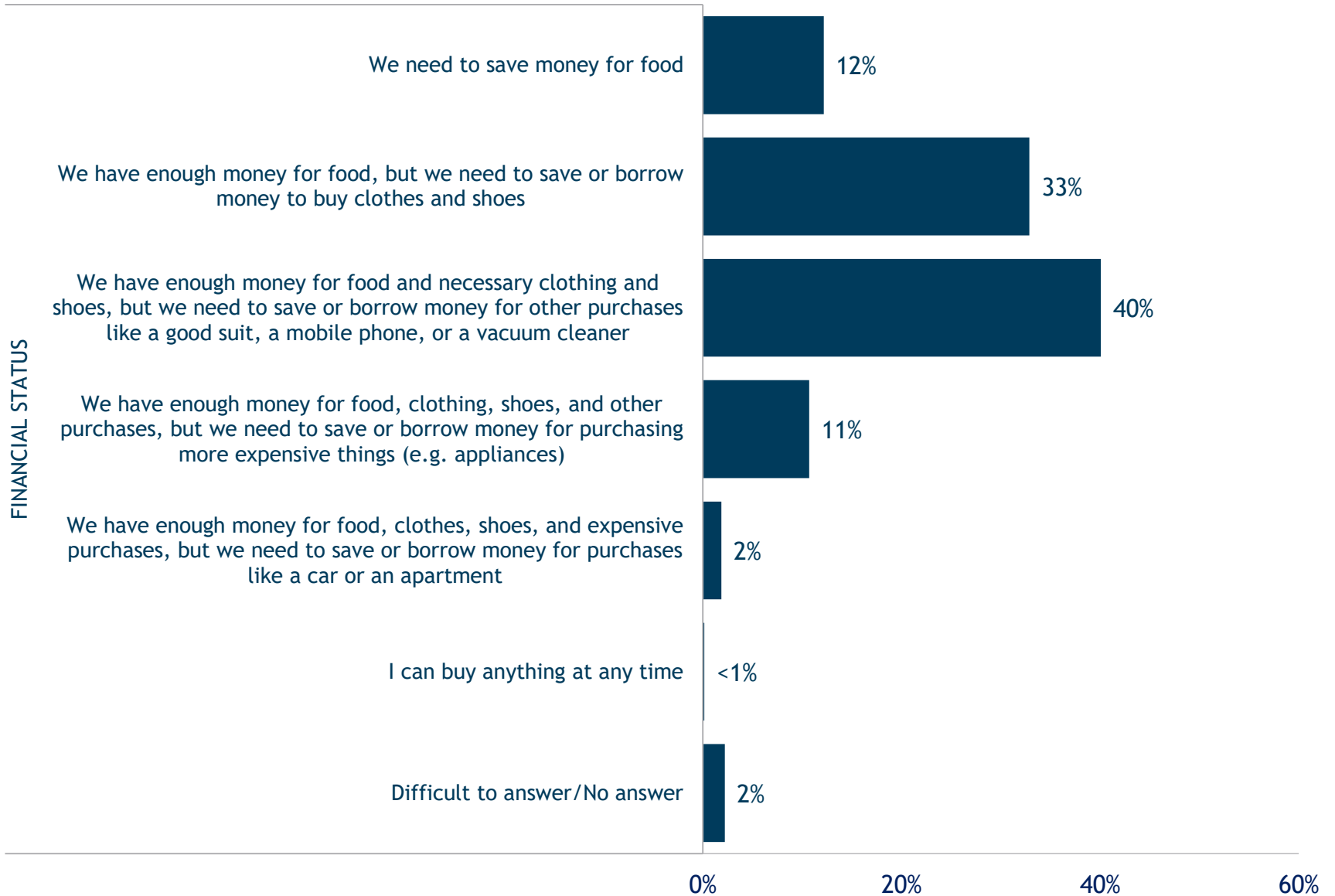
Demographics



Demographics



Demographics





Public Opinion Survey of Residents of Ukraine: Four Municipalities

September 29-October 17, 2018



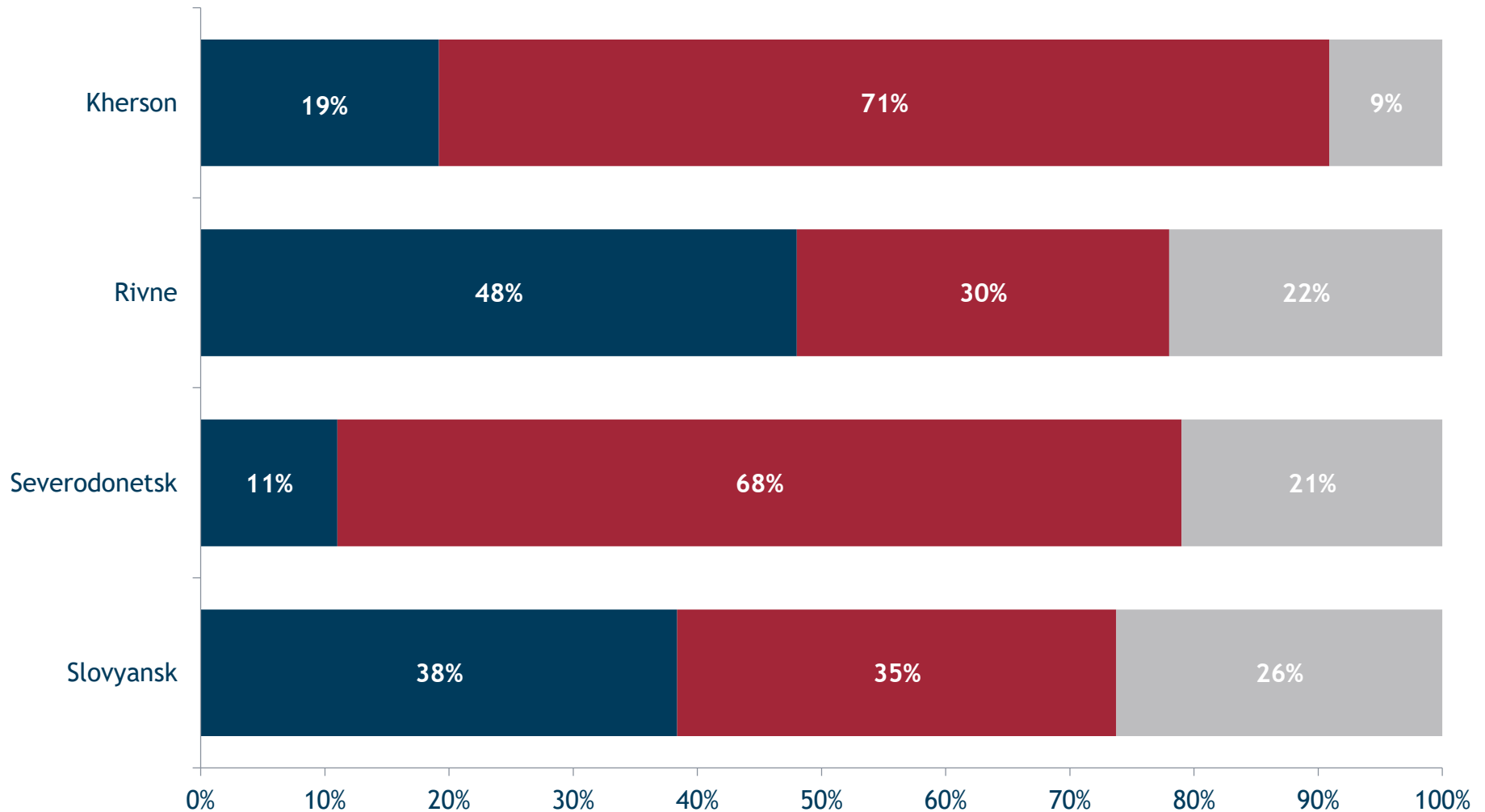
CENTER FOR
INSIGHTS IN
SUR✓**EY**
RESEARCH

Methodology

- The survey was conducted by [Rating Group Ukraine](#) on behalf of the International Republican Institute's [Center for Insights in Survey Research](#).
- The survey was conducted in the cities of Kherson, Rivne, Severodonetsk and Slovyansk through face-to-face interviews at respondents' homes between September 29 and October 17, 2018.
- The sample consisted of 1,200 residents of each municipality aged 18 and older and eligible to vote. It is representative of the general population by gender and age. The distribution of population by region of the city is based on statistical data from the Central Election Commission from the 2014 parliamentary elections, which divided the city into electoral districts. The distribution of population by gender and age is based on data from the State Statistics Committee of Ukraine from January 1, 2017.
- A multi-stage probability sampling method was used with the random route and next birthday methods for respondent selection.
- The margin of error does not exceed 2.8 percent.
- The response percent for the full sample per municipality are as follows:
 - Kherson: 66.7 percent
 - Rivne: 69.2 percent
 - Severodonetsk: 63.8 percent
 - Slovyansk: 62.9 percent
- Charts and graphs may not add up to 100 percent due to rounding.
- The survey was financed by the [U.S. Agency for International Development \(USAID\)](#).

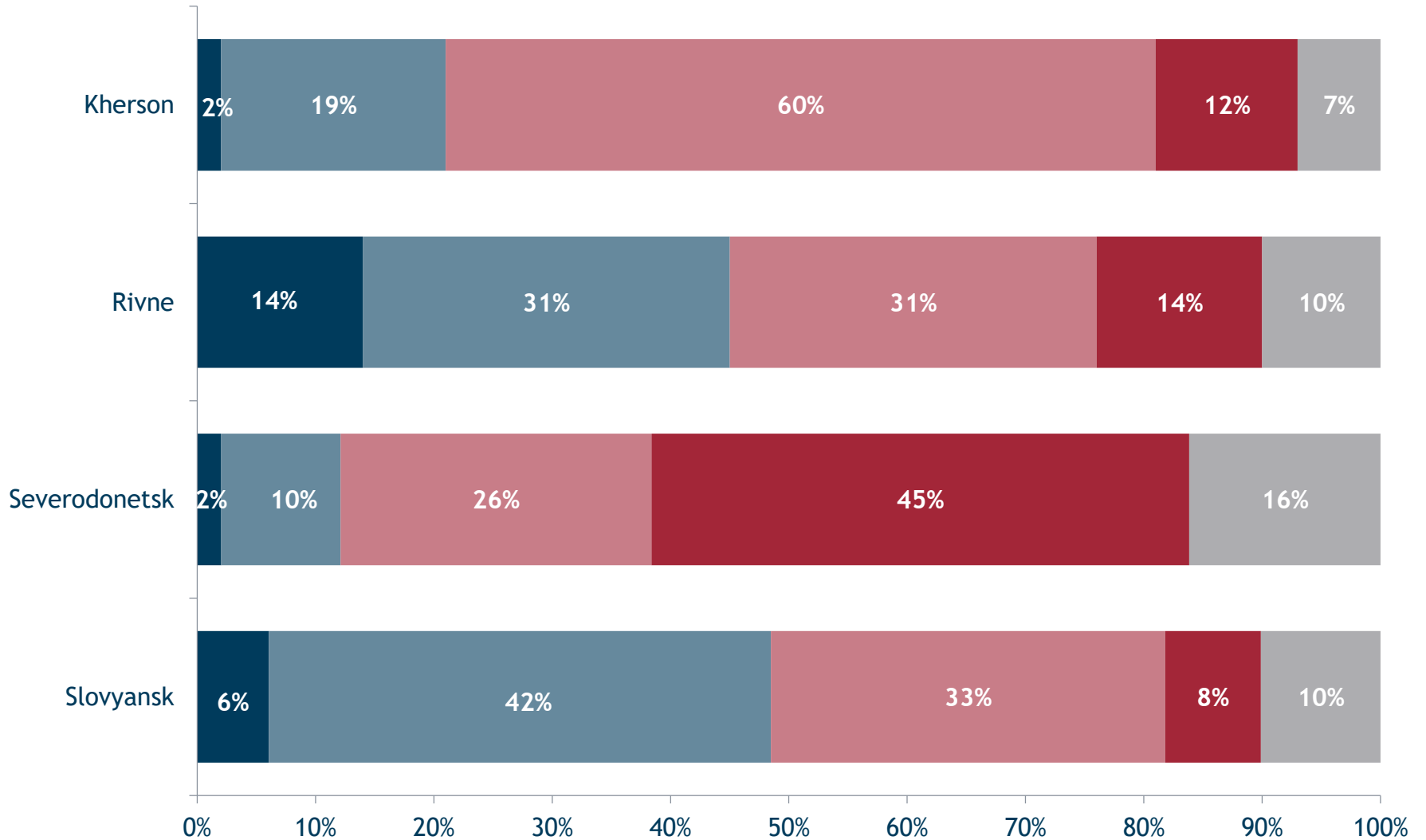
Generally speaking, do you think that things in your city are going in the right direction or wrong direction?

■ Right direction ■ Wrong direction ■ Difficult to answer/No answer



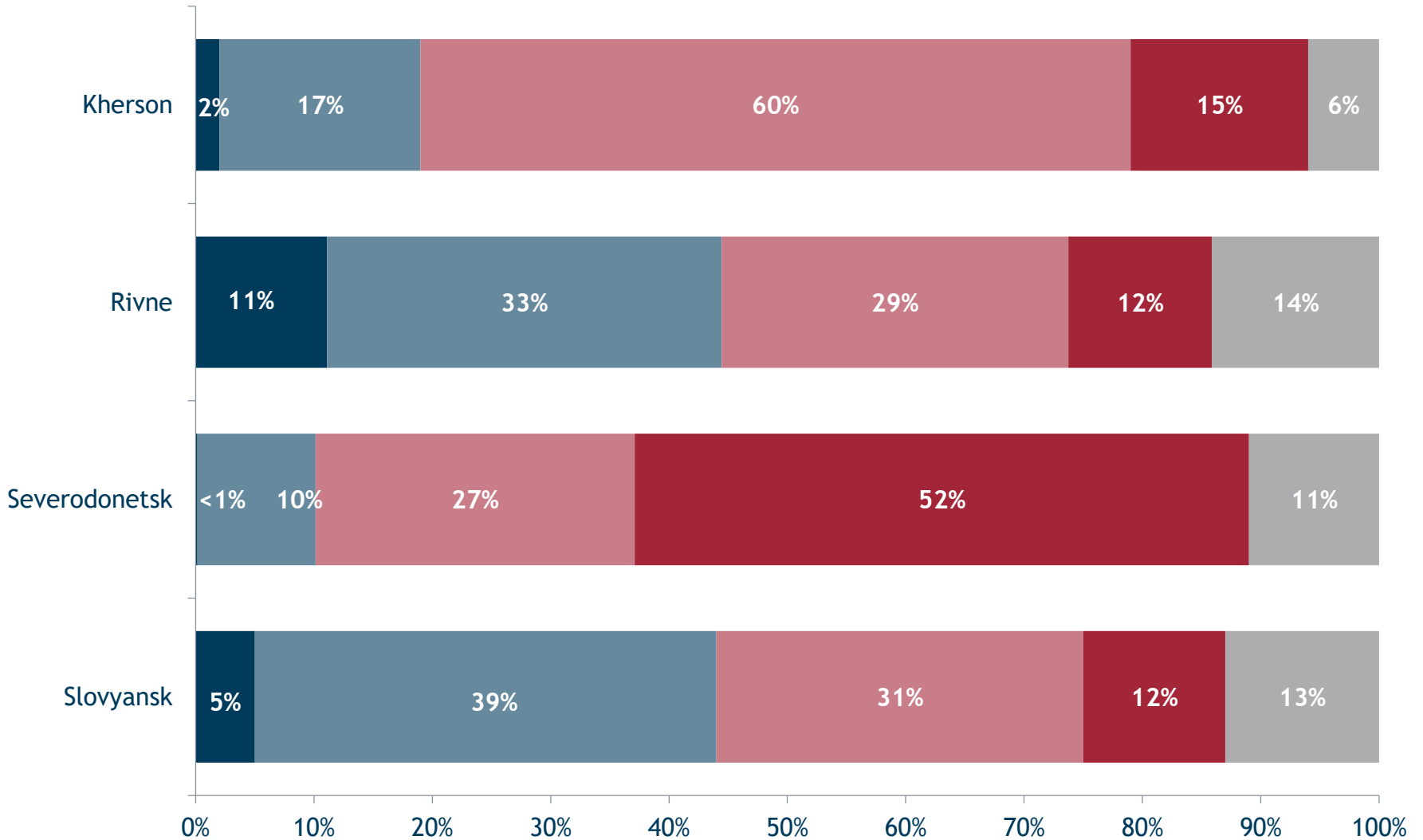
Do you approve or disapprove of the activities of your mayor?

■ Strongly approve ■ Somewhat approve ■ Somewhat disapprove ■ Strongly disapprove ■ Difficult to answer/No answer

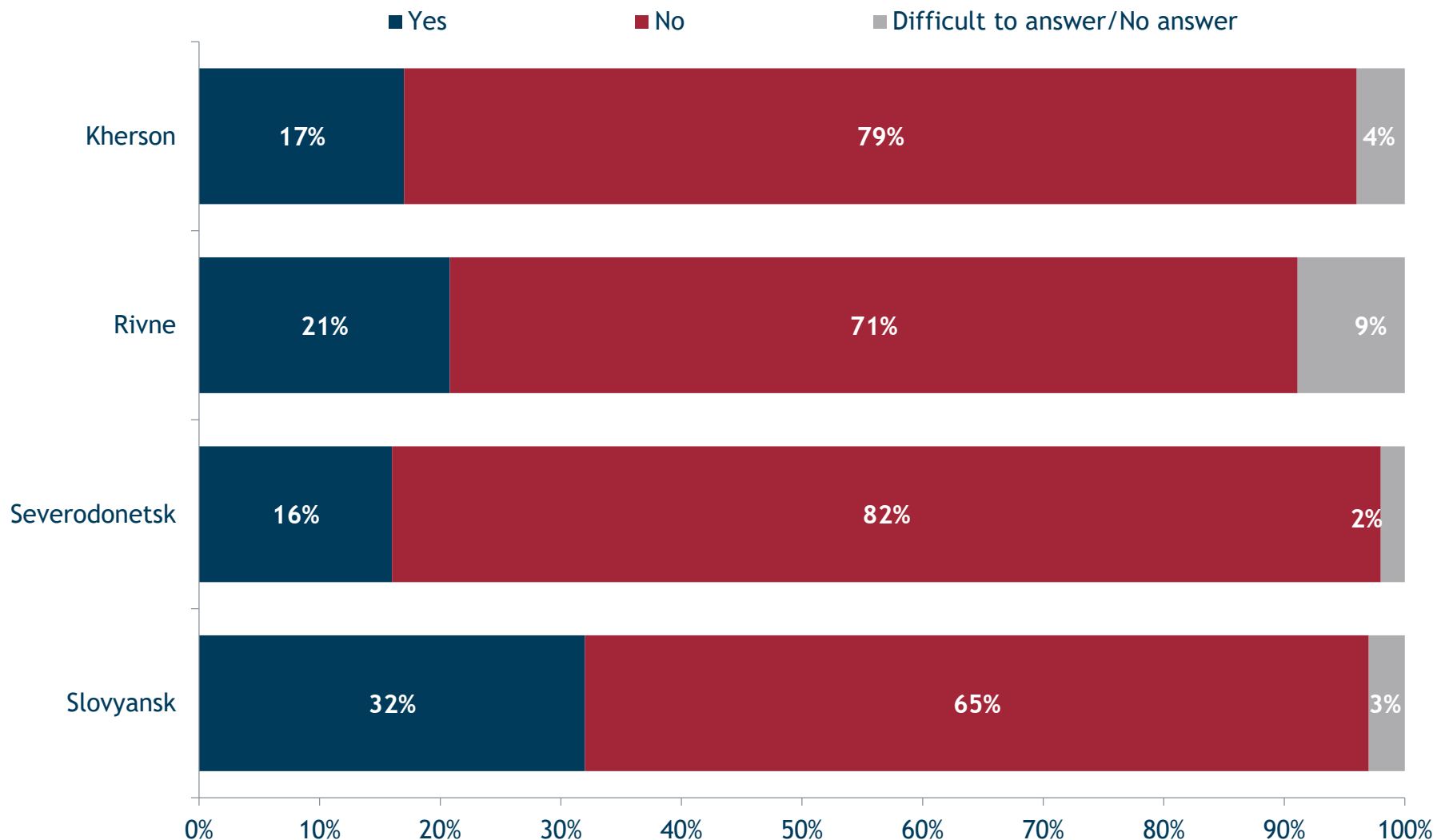


Do you approve or disapprove of the activities of your city council?

■ Strongly approve ■ Somewhat approve ■ Somewhat disapprove ■ Strongly disapprove ■ Difficult to answer/No answer

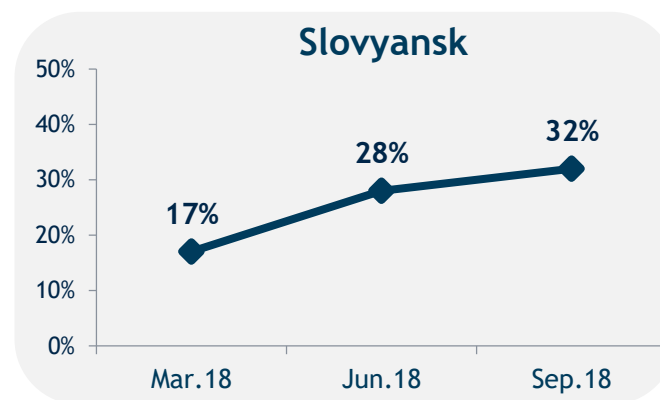
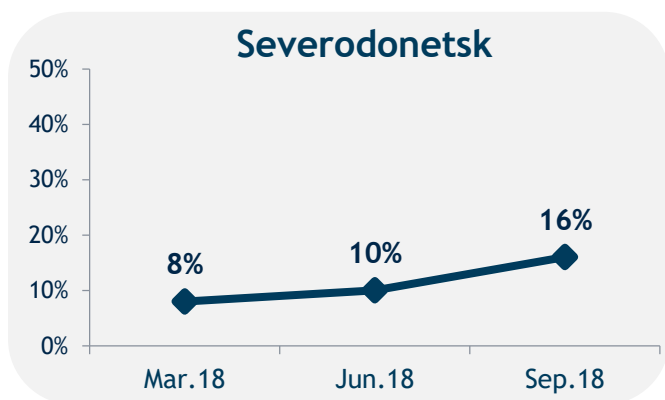
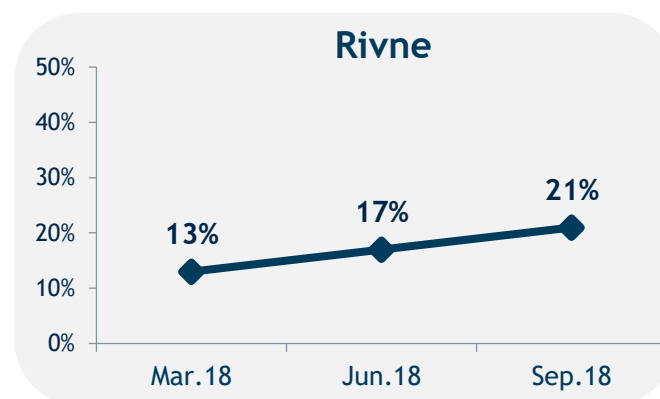
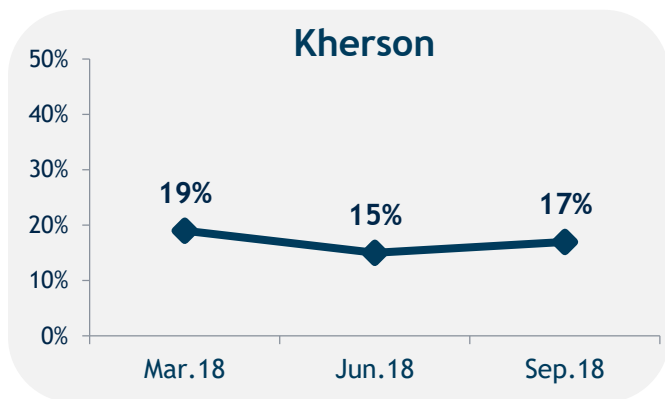


In the past two years, have you had to interact with your city government offices (mayoral office, executive committee, city council, *rayon* council, *rayon* administration, communal enterprises)?

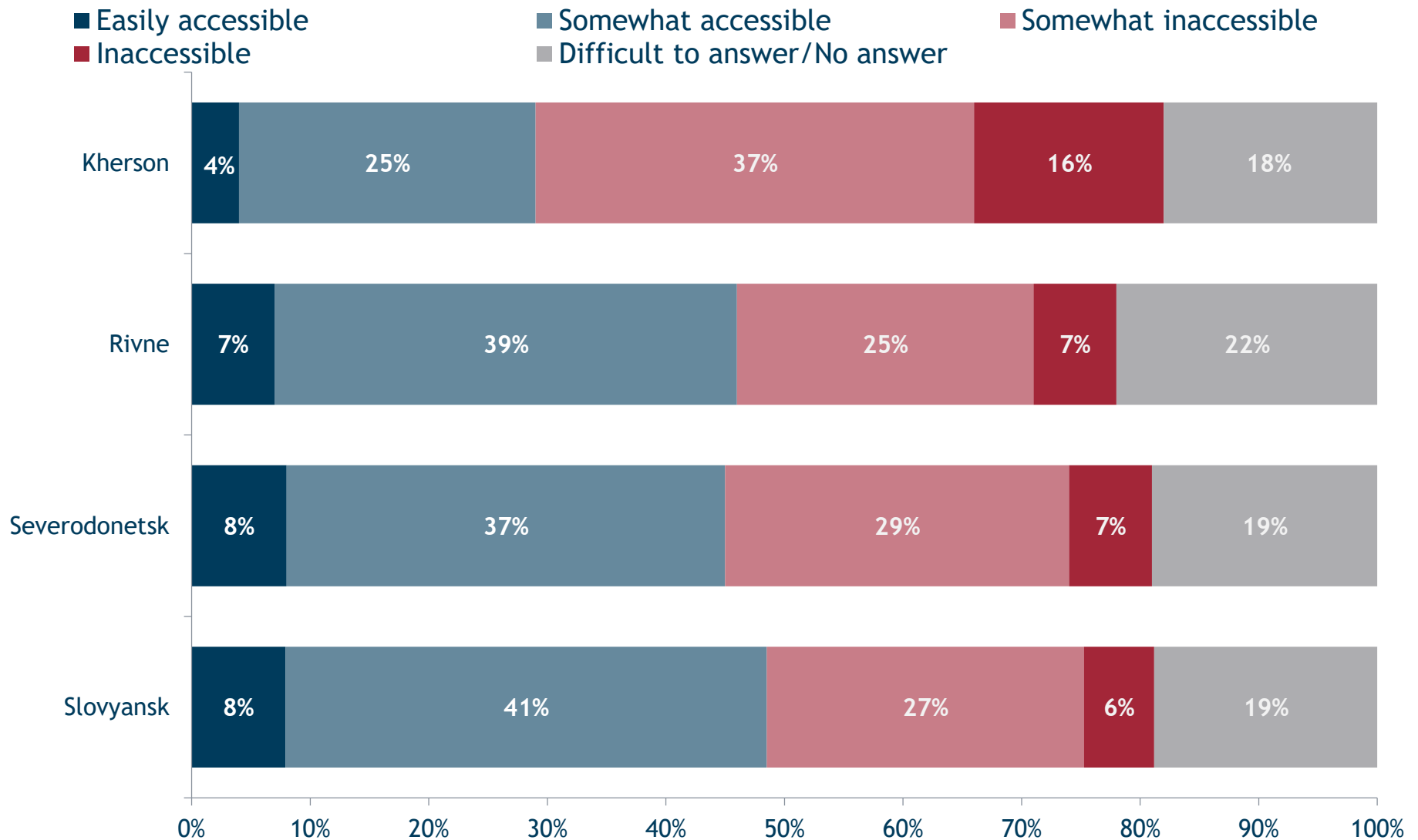


In the past two years, have you had to interact with your city government offices (mayoral office, executive committee, city council, *rayon* council, *rayon* administration, communal enterprises)?

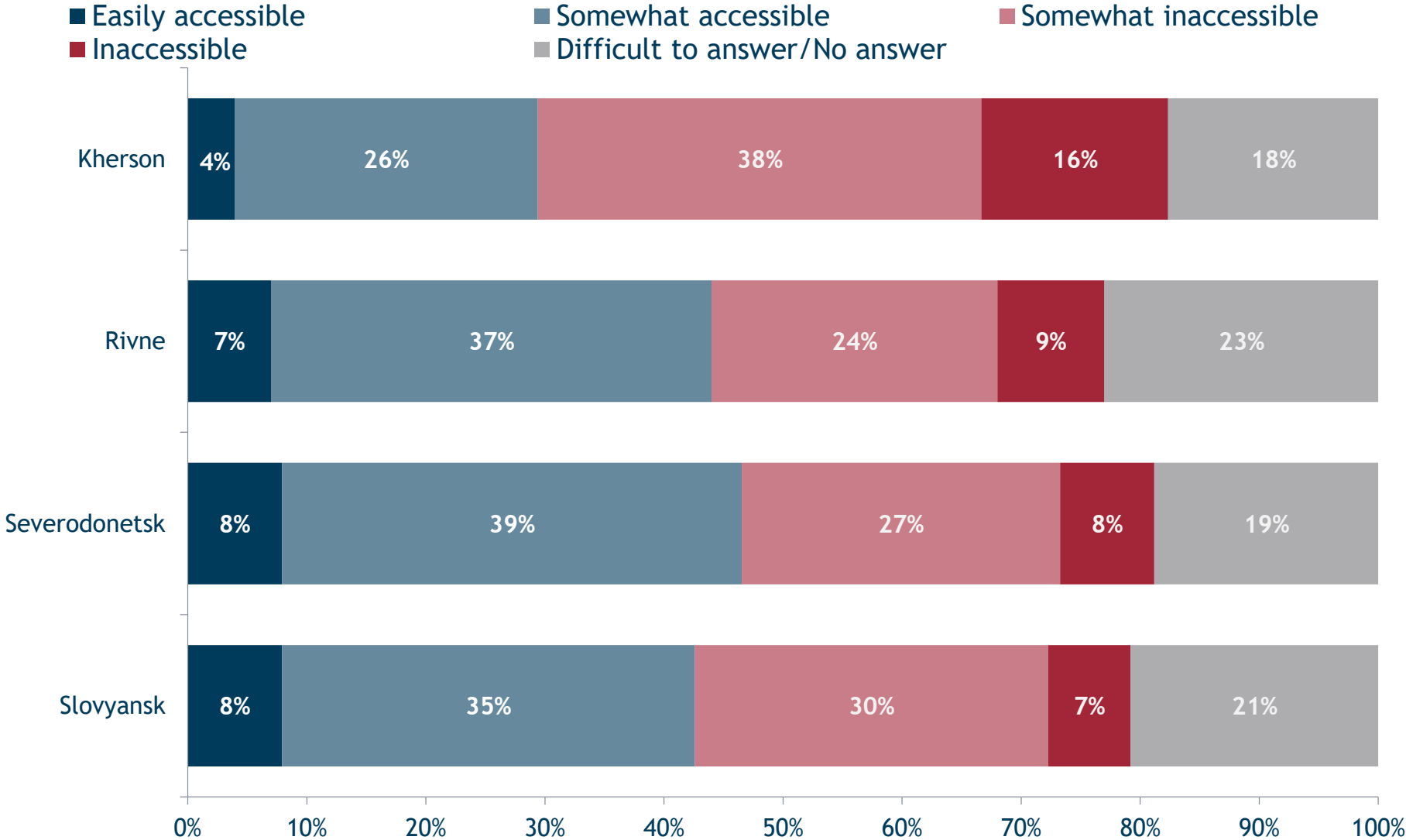
(Percentage of “yes” responses; March, June and September 2018)



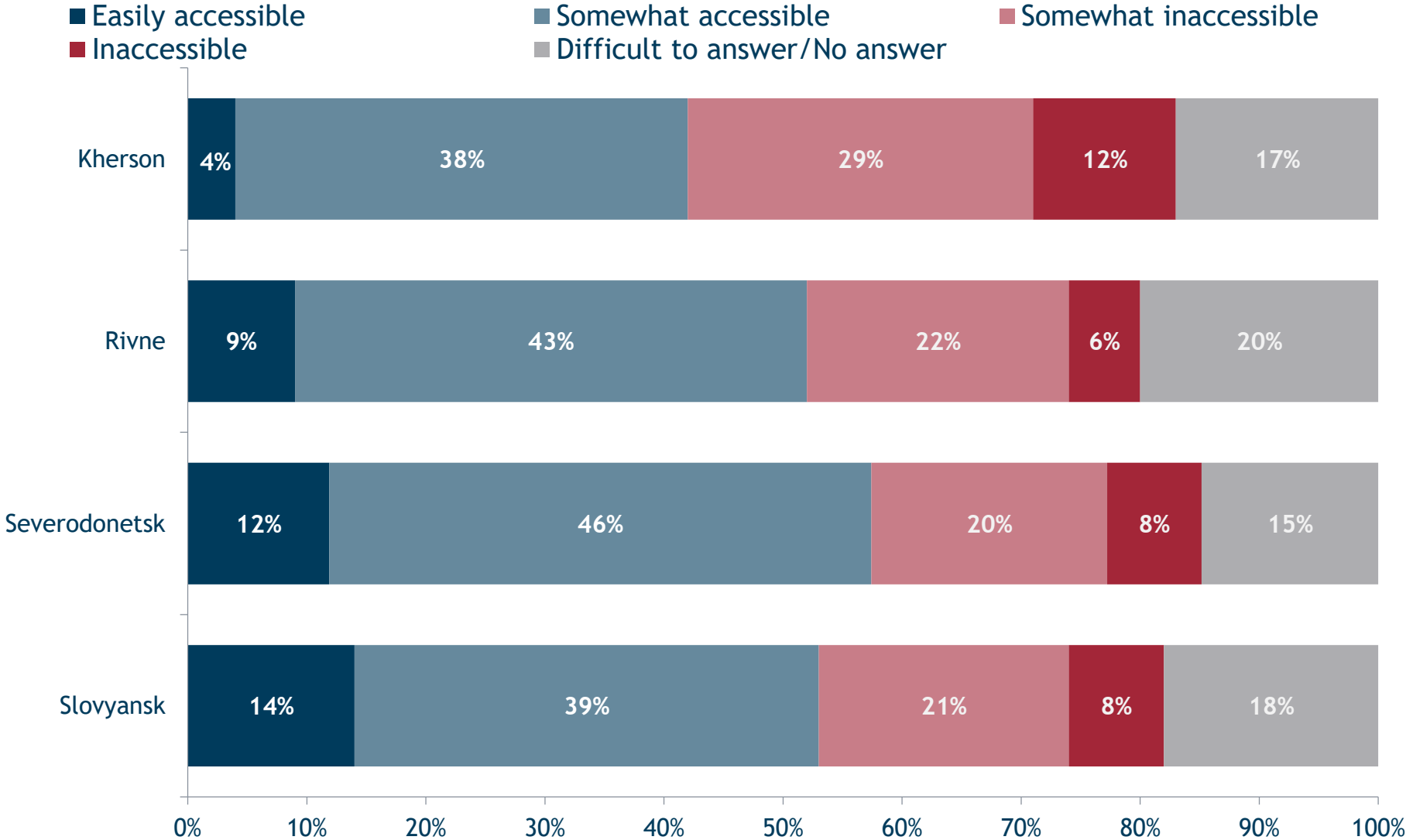
How would you rate the ease of accessibility of information about your mayor?



How would you rate the ease of accessibility of information about your city councilmembers?



How would you rate the ease of accessibility of information about your communal enterprises?

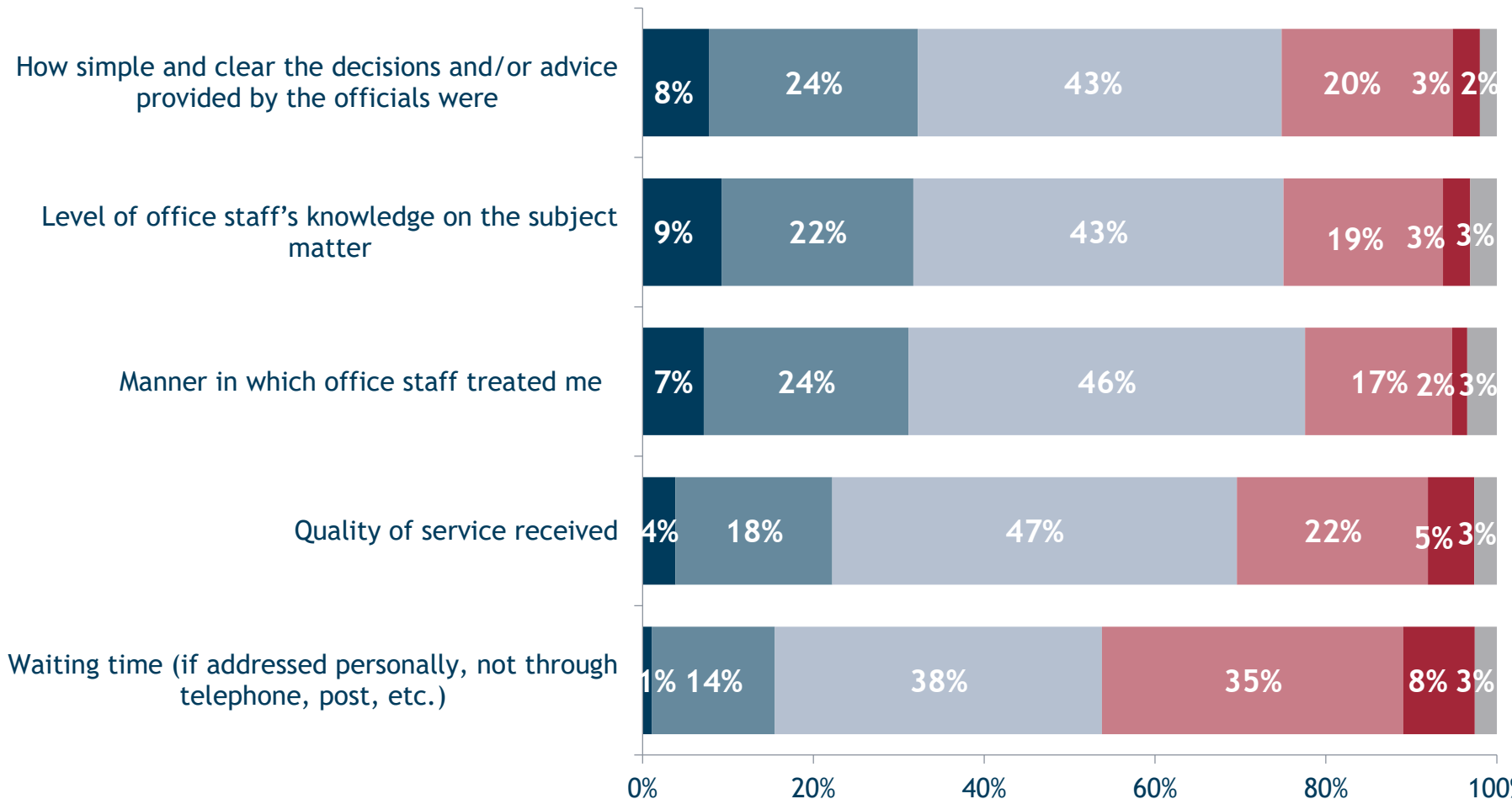


Kherson

How would you rate the service you received from the local authorities?

(Those who have interacted with city government offices in the past two years: n=201)

■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer/No answer

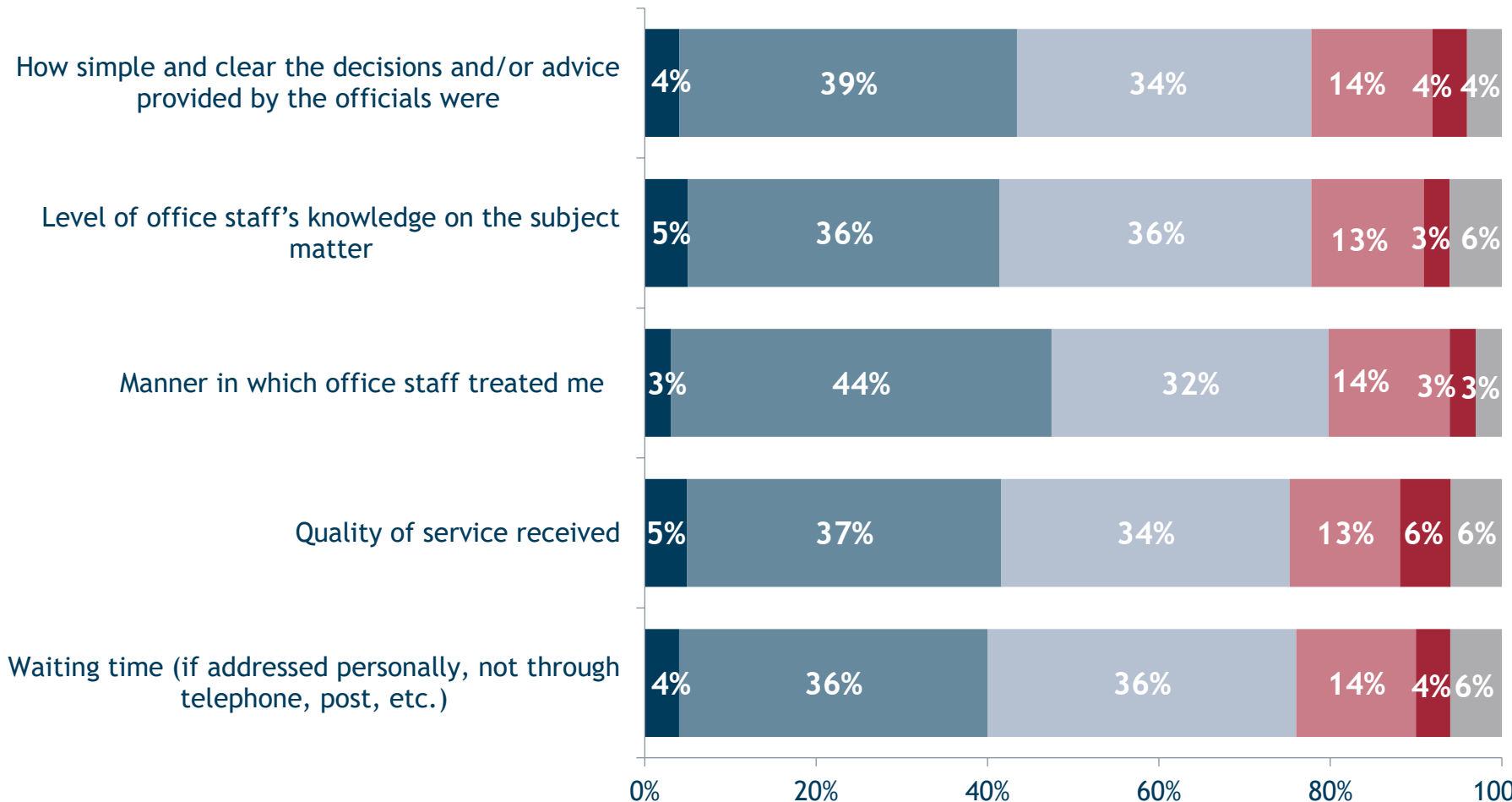


Rivne

How would you rate the service you received from the local authorities?

(Those who have interacted with city government offices in the past two years: n=248)

■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer/No answer

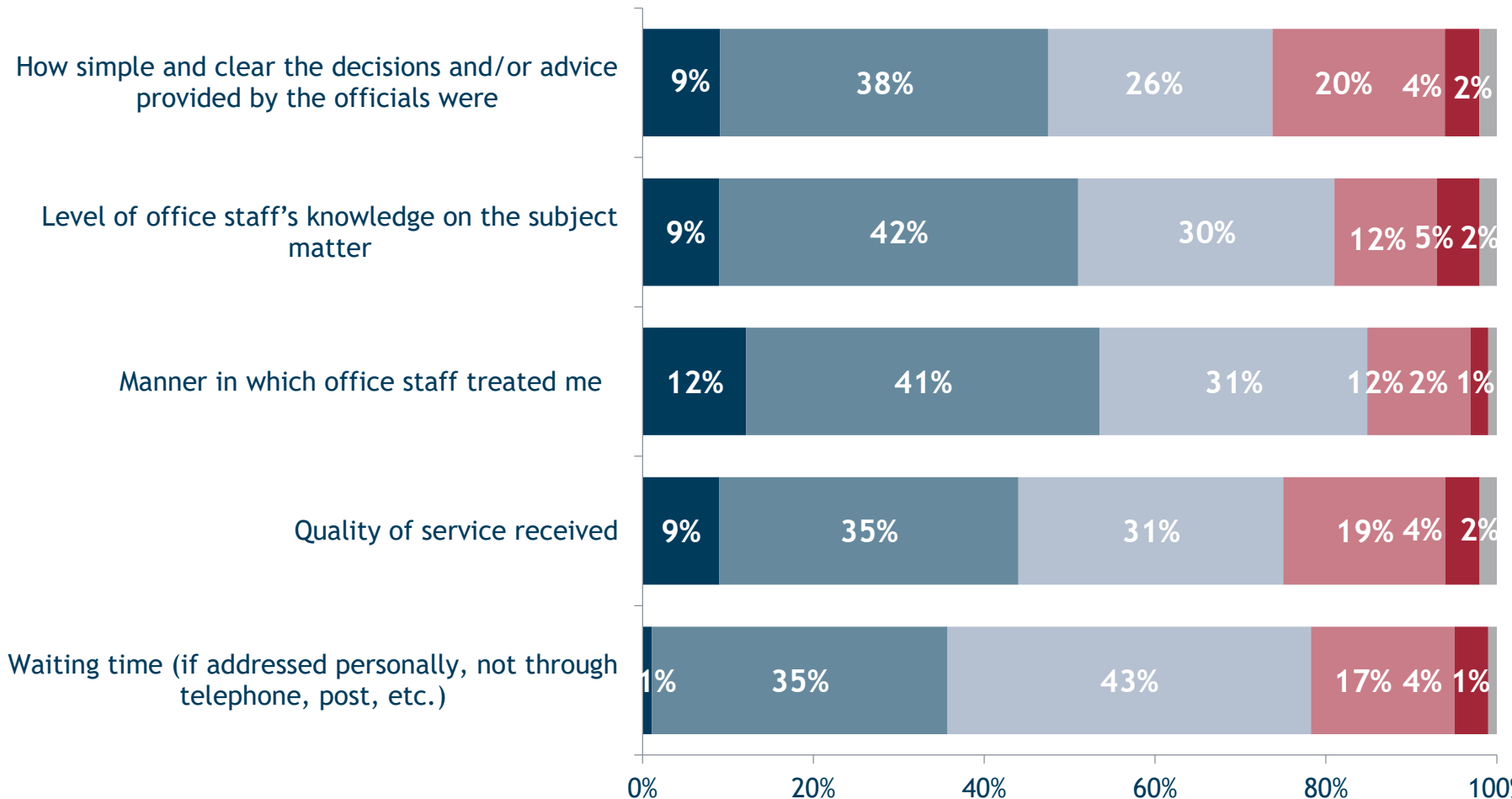


Severodonetsk

How would you rate the service you received from the local authorities?

(Those who have interacted with city government offices in the past two years, n=187)

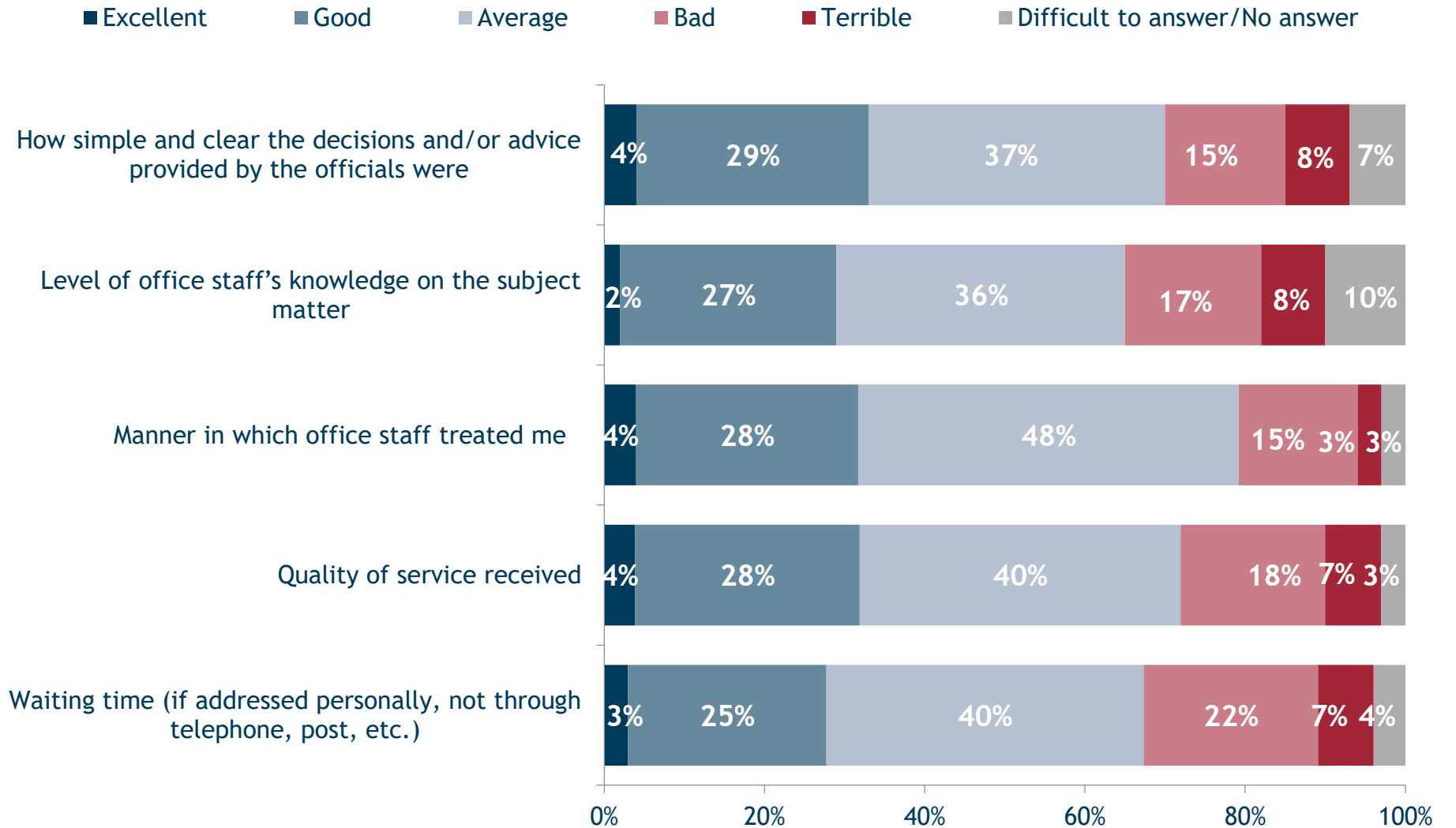
■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer/No answer



Slovyansk

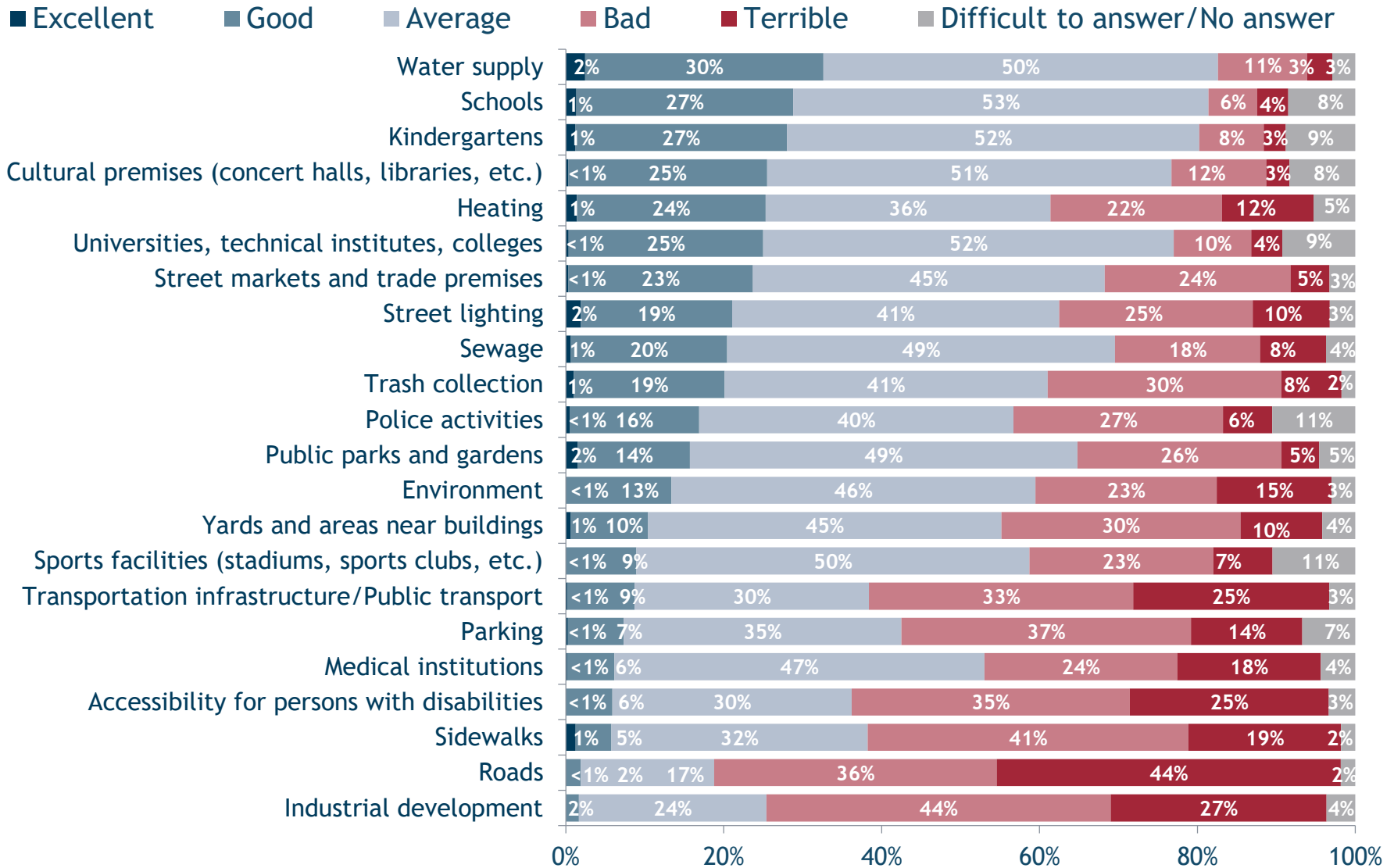
How would you rate the service you received from the local authorities?

(Those who have interacted with city government offices in the past two years: n=383)



Kherson

How would you rate the quality of each of the following services and/or public goods that are available in your city?



Kherson

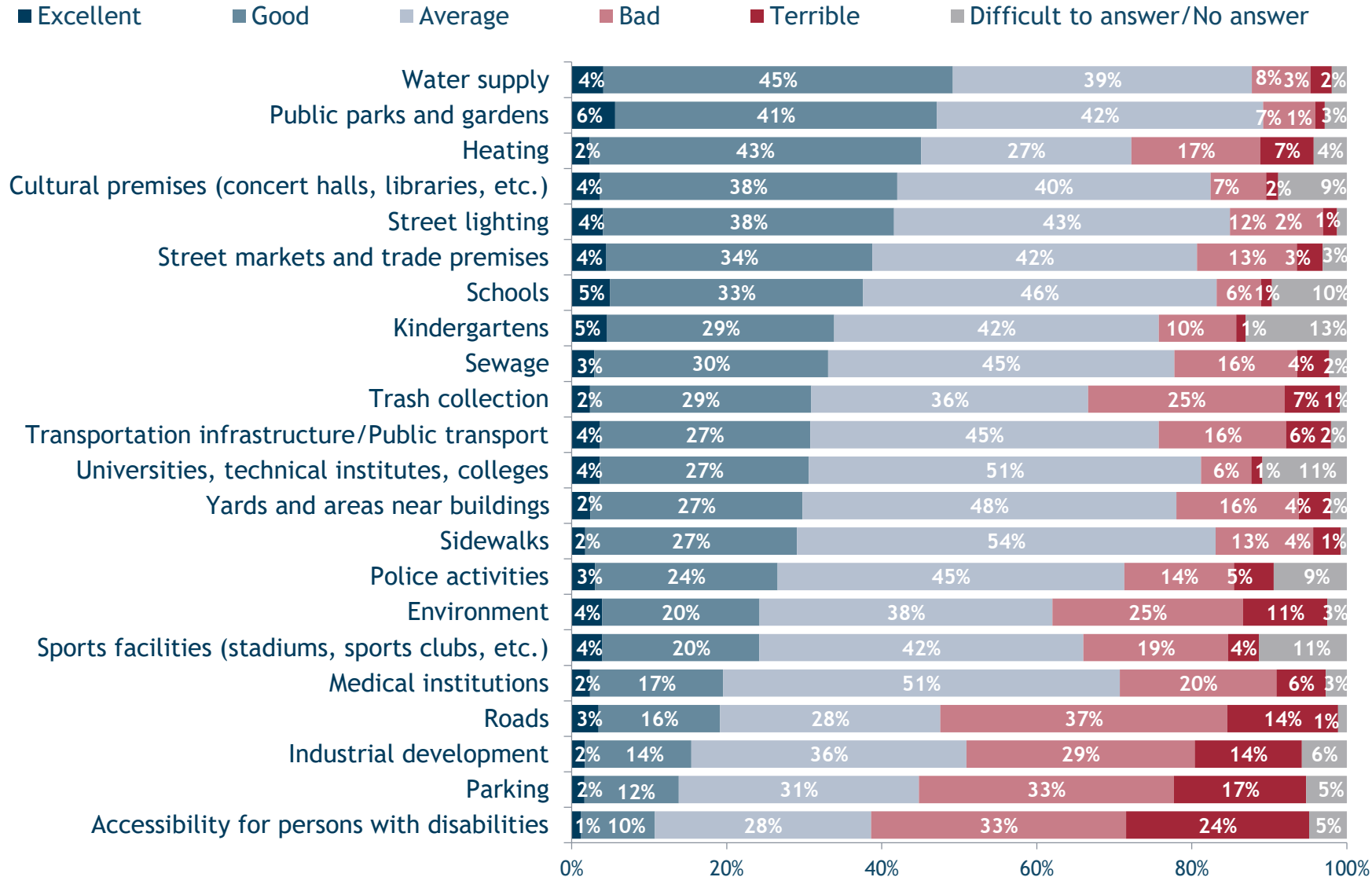
In your opinion, which areas should be a top priority for your municipal authorities?

(No more than three responses)

	March 2018	June 2018	September 2018
Roads	48%	54%	50%
Housing and communal services	33%	30%	44%
Medical institutions	30%	39%	31%
Public transportation	22%	25%	30%
Industrial areas/Industrial development	12%	18%	17%
Securing transparency and openness of the municipal authorities	7%	12%	14%
Security	13%	8%	13%
Social assistance	20%	18%	13%
Sidewalks	6%	9%	9%
Environment	7%	7%	7%
Trash collection	9%	4%	6%
Yards and areas near houses	5%	3%	6%
Street lighting	9%	6%	5%
Heating	6%	1%	5%
Schools	8%	4%	4%
Kindergartens	5%	4%	4%
Land issues	3%	3%	4%
Parking	3%	2%	3%
Accessibility for persons with disabilities	5%	11%	3%
Sport facilities (stadiums, sport clubs, etc.)	4%	4%	3%
Sewage	3%	2%	3%
Administrative services provision	6%	5%	2%
Public parks and gardens	3%	3%	2%
Water supply	3%	1%	2%
Citizen participation in the decision-making process	6%	6%	1%
Street markets	2%	3%	1%
Cultural premises	2%	3%	0%
Other	0%	1%	2%
Difficult to answer/No answer	2%	2%	2%

Rivne

How would you rate the quality of each of the following services and/or public goods that are available in your city?



Rivne

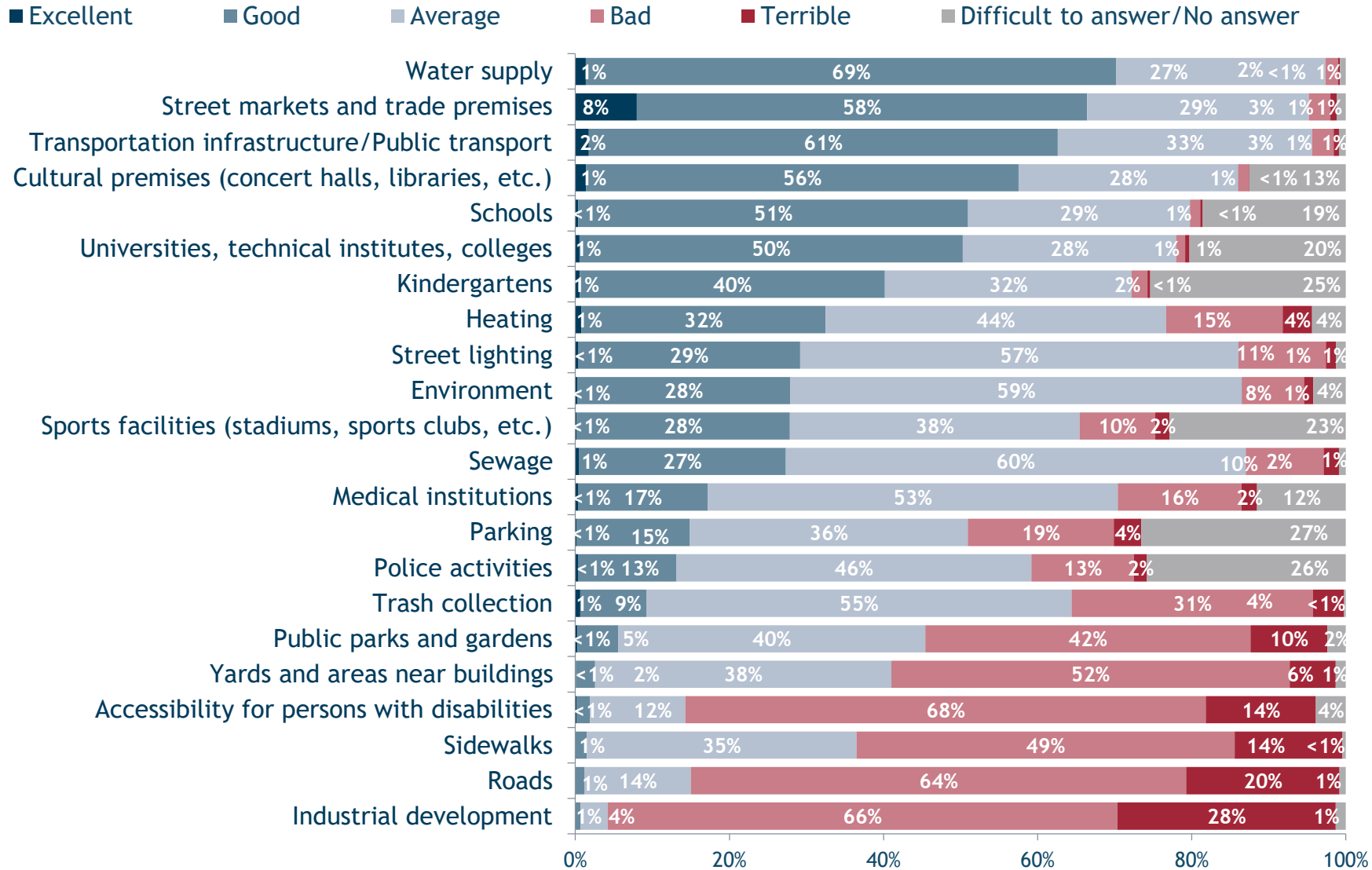
In your opinion, which areas should be a top priority for your municipal authorities?

(No more than three responses)

	March 2018	June 2018	September 2018
Housing and communal services	22%	35%	33%
Roads	52%	34%	27%
Medical institutions	30%	20%	25%
Social assistance	16%	14%	18%
Trash collection	13%	9%	16%
Public transportation	11%	15%	14%
Yards and areas near houses	8%	10%	12%
Industrial areas/Industrial development	9%	13%	12%
Environment	8%	12%	11%
Security	9%	14%	10%
Securing transparency and openness of the municipal authorities	8%	7%	10%
Accessibility for persons with disabilities	8%	7%	9%
Heating	5%	4%	9%
Parking	6%	7%	8%
Schools	9%	5%	8%
Kindergartens	12%	7%	7%
Citizen participation in the decision-making process	4%	7%	5%
Land issues	3%	5%	4%
Sport facilities (stadiums, sport clubs, etc.)	5%	2%	4%
Water supply	2%	5%	4%
Street markets	3%	2%	4%
Sewage	3%	5%	4%
Sidewalks	6%	5%	3%
Street lighting	4%	4%	3%
Cultural premises	3%	2%	3%
Administrative services provision	3%	4%	3%
Public parks and gardens	3%	3%	3%
Other	2%	1%	3%
Difficult to answer/No answer	2%	2%	2%

Severodonetsk

How would you rate the quality of each of the following services and/or public goods that are available in your city?



Severodonetsk

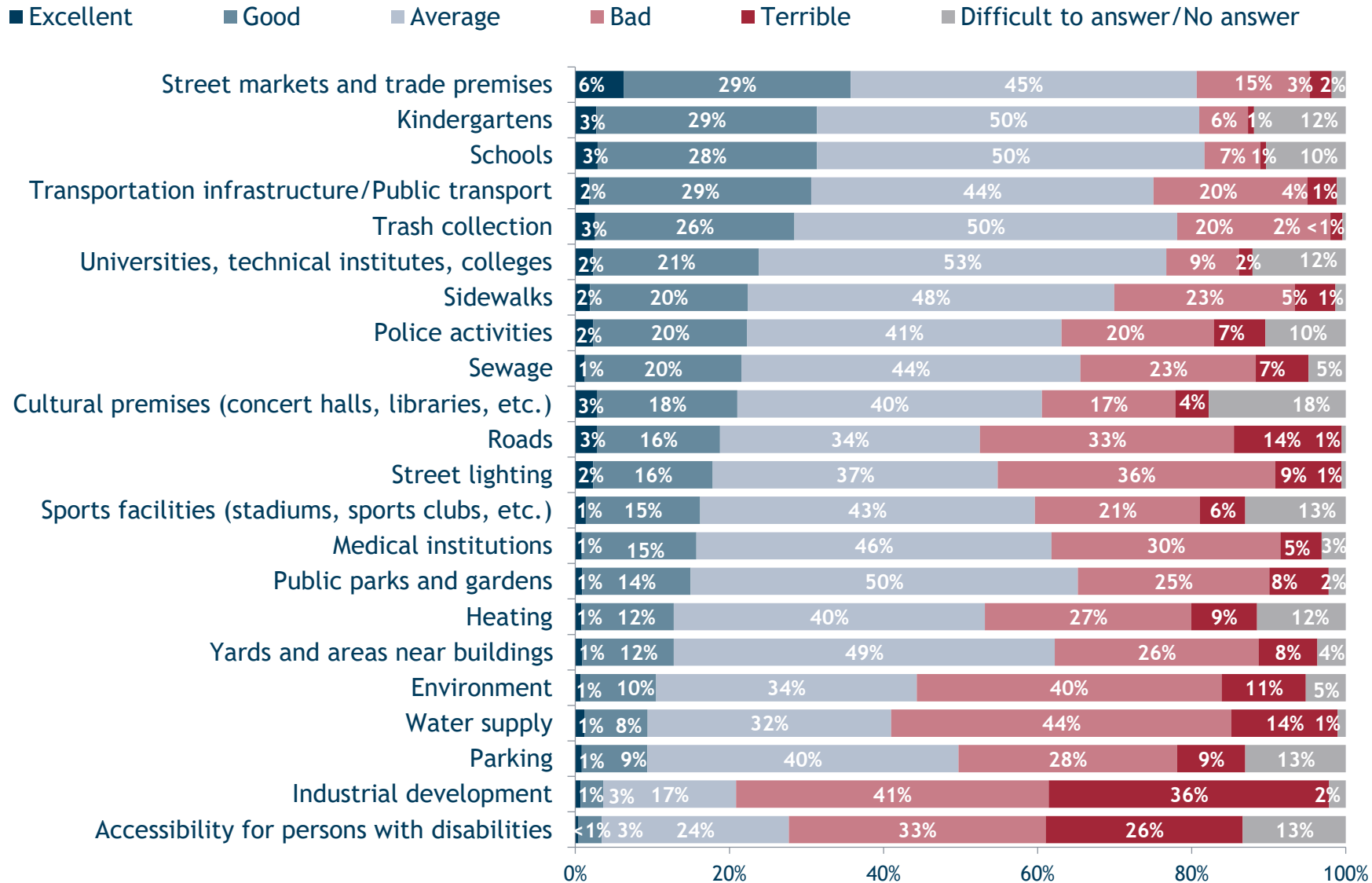
In your opinion, which areas should be a top priority for your municipal authorities?

(No more than three responses)

	March 2018	June 2018	September 2018
Housing and communal services	32%	39%	46%
Industrial areas/Industrial development	27%	38%	42%
Roads	59%	61%	39%
Social assistance	12%	16%	17%
Public parks and gardens	15%	10%	15%
Yards and areas near houses	9%	7%	12%
Sidewalks	15%	12%	8%
Medical institutions	22%	17%	8%
Security	3%	5%	7%
Securing transparency and openness of the municipal authorities	5%	3%	7%
Heating	6%	4%	5%
Trash collection	3%	1%	5%
Citizen participation in the decision-making process	2%	5%	4%
Sport facilities (stadiums, sport clubs, etc.)	2%	2%	3%
Schools	4%	2%	2%
Street lighting	3%	4%	2%
Accessibility for persons with disabilities	2%	2%	2%
Public transportation	3%	5%	2%
Kindergartens	3%	3%	1%
Culture premises	1%	0%	1%
Street markets	1%		1%
Parking	1%	0%	1%
Administrative services provision	2%	1%	0%
Land issues	1%	1%	0%
Sewage	1%	0%	0%
Environment	1%	1%	0%
Water supply	1%	0%	0%
Other	4%	6%	14%
Difficult to answer/No answer	10%	7%	13%

Slovyansk

How would you rate the quality of each of the following services and/or public goods that are available in your city?



Slovyansk

In your opinion, which areas should be a top priority for your municipal authorities?

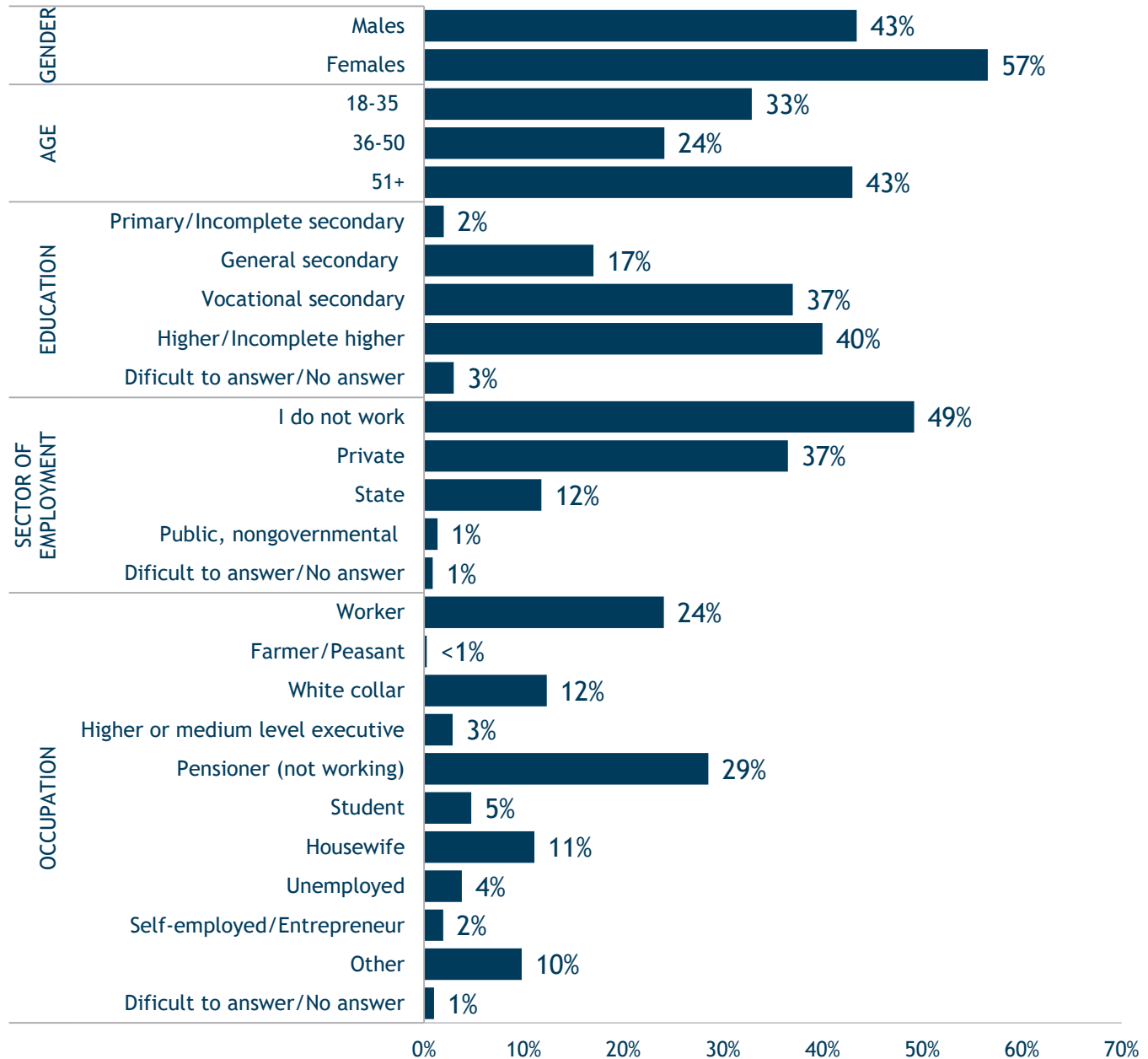
(No more than three responses)

	March 2018	June 2018	September 2018
Housing and communal services	23%	38%	39%
Industrial areas/Industrial development	17%	23%	31%
Social assistance	13%	16%	28%
Medical institutions	24%	36%	24%
Water supply	16%	13%	21%
Roads	55%	37%	21%
Street lighting	11%	10%	12%
Environment	4%	10%	8%
Public transportation	8%	8%	7%
Securing transparency and openness of the municipal authorities	6%	9%	6%
Security	8%	6%	6%
Heating	5%	6%	6%
Sewage	6%	6%	6%
Administrative services provision	3%	4%	6%
Citizen participation in the decision-making process	4%	5%	6%
Public parks and gardens	7%	8%	6%
Trash collection	5%	5%	5%
Schools	7%	7%	5%
Accessibility for persons with disabilities	4%	6%	4%
Kindergartens	7%	6%	3%
Yards and areas near houses	5%	5%	3%
Sidewalks	13%	6%	3%
Sport facilities (stadiums, sport clubs, etc.)	5%	3%	3%
Cultural premises	4%	2%	2%
Land issues	2%	2%	2%
Street markets	1%	2%	2%
Parking	2%	2%	2%
Other	2%	2%	7%
Difficult to answer/No answer	2%	2%	1%

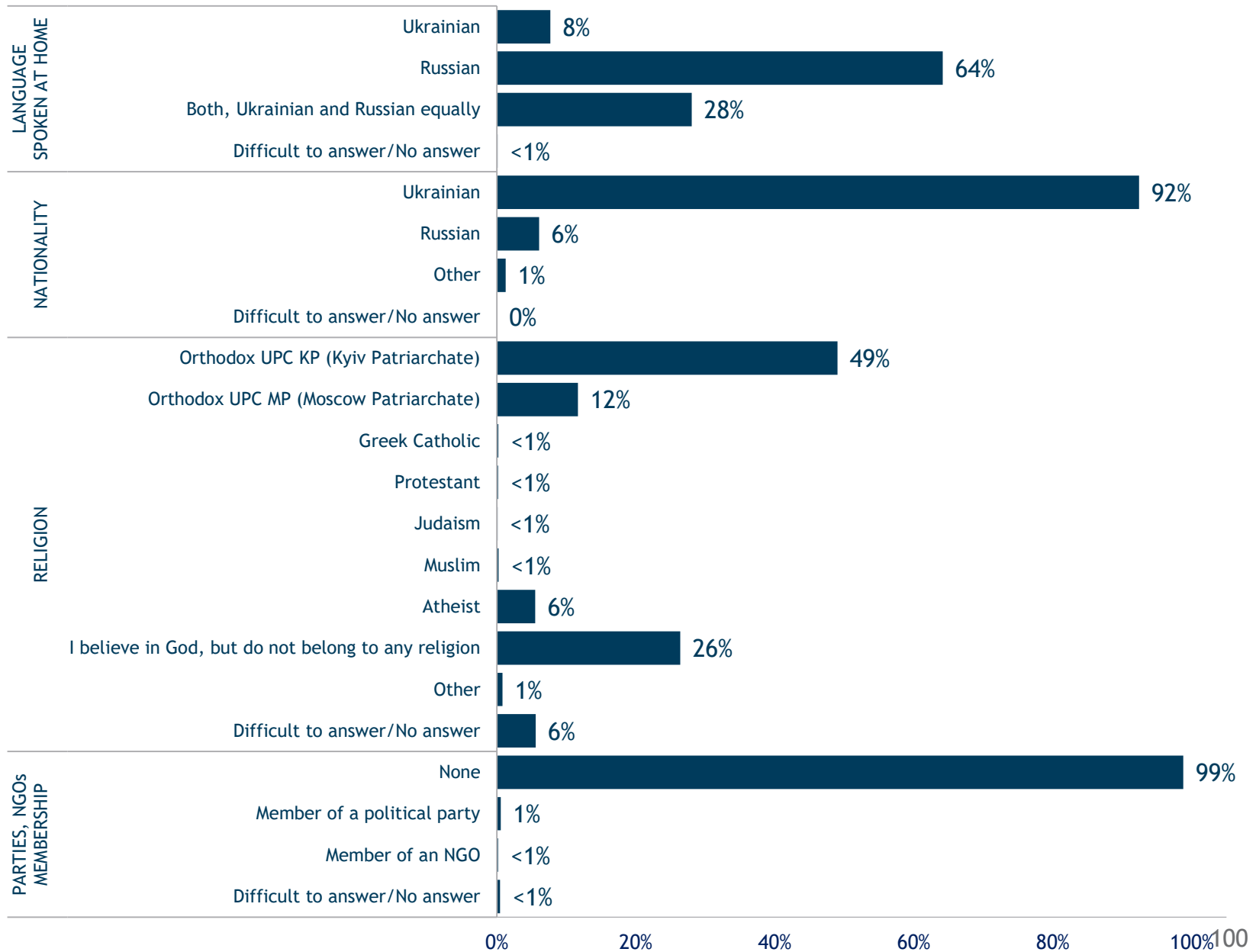


Demographics

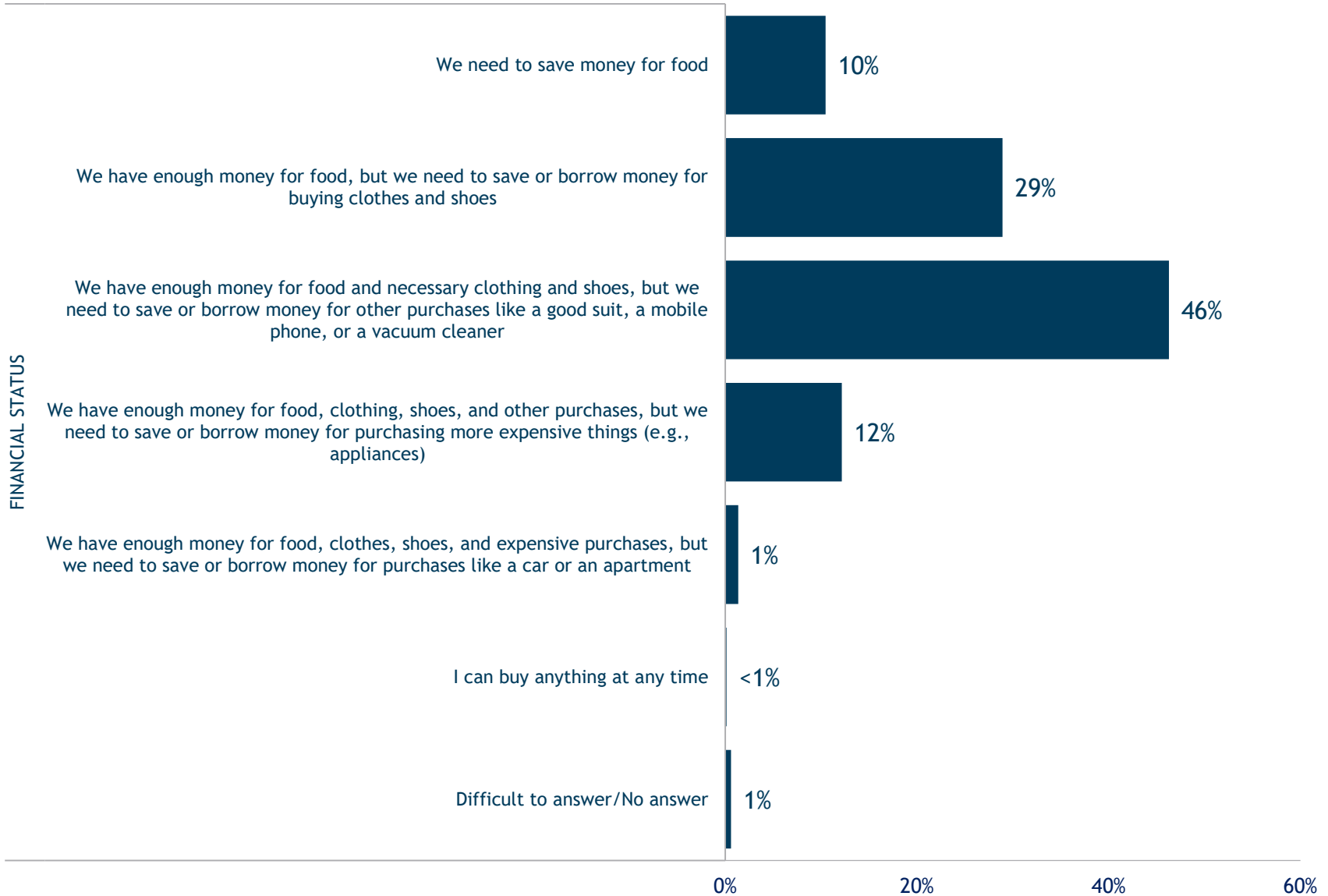
Kherson Demographics



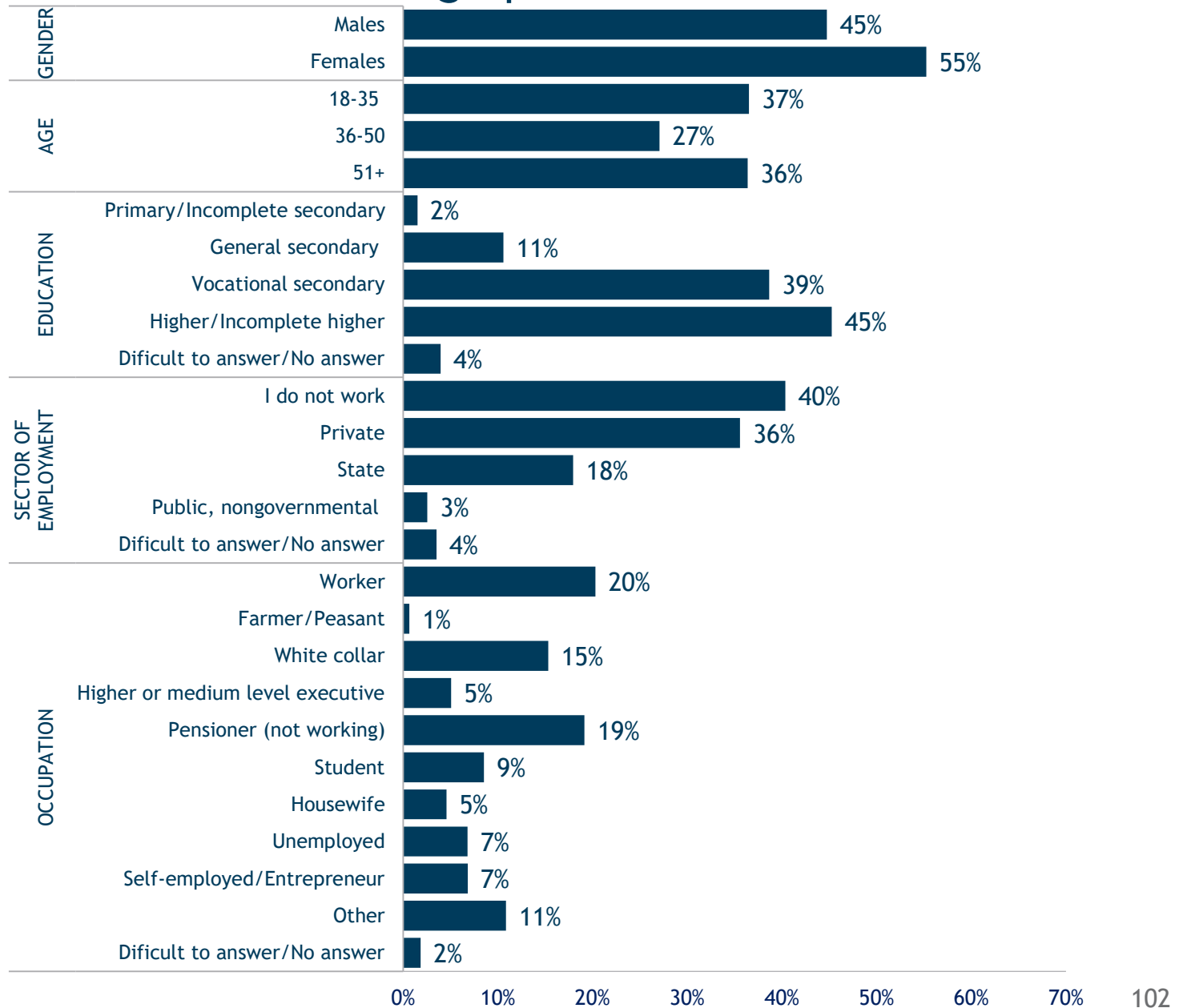
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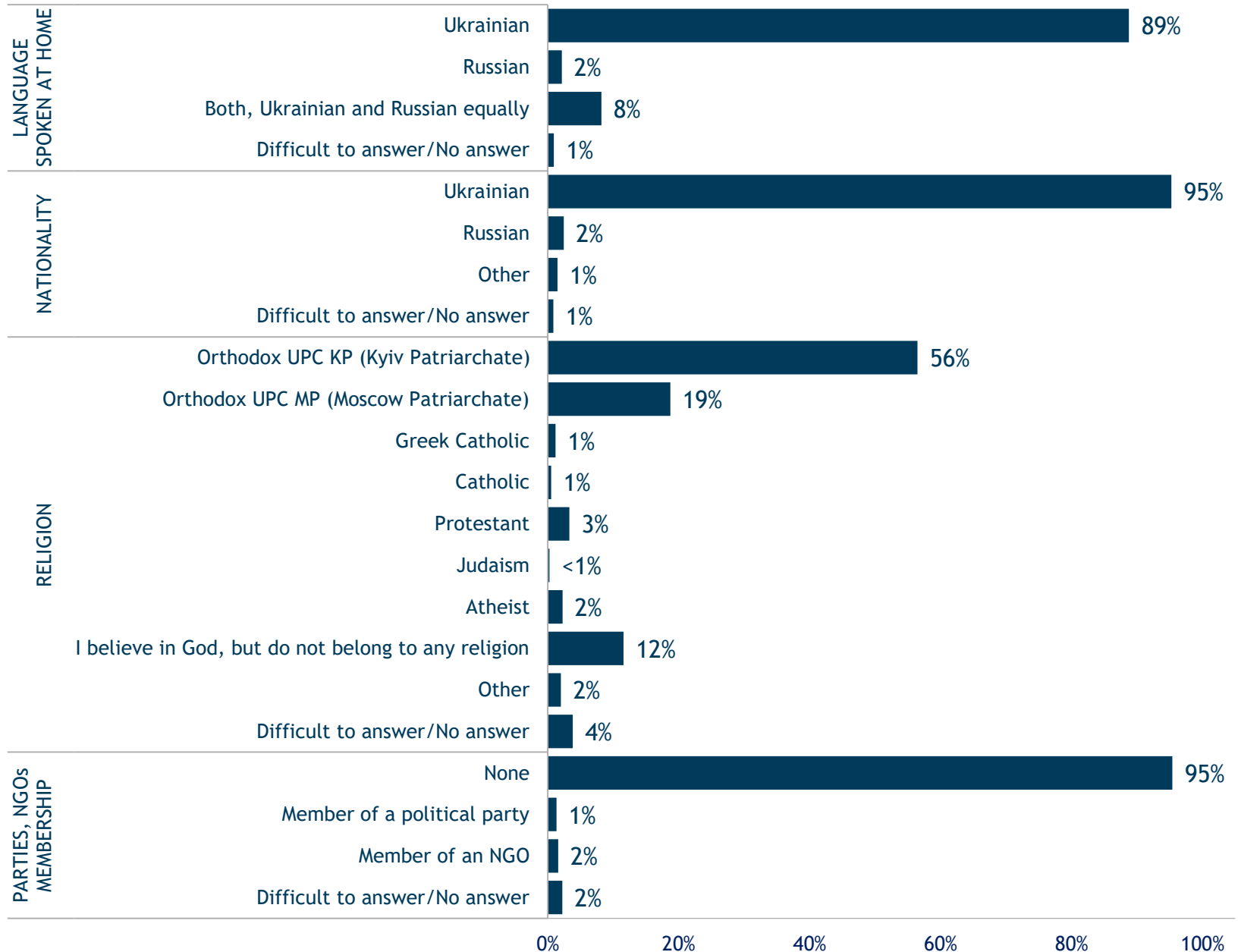
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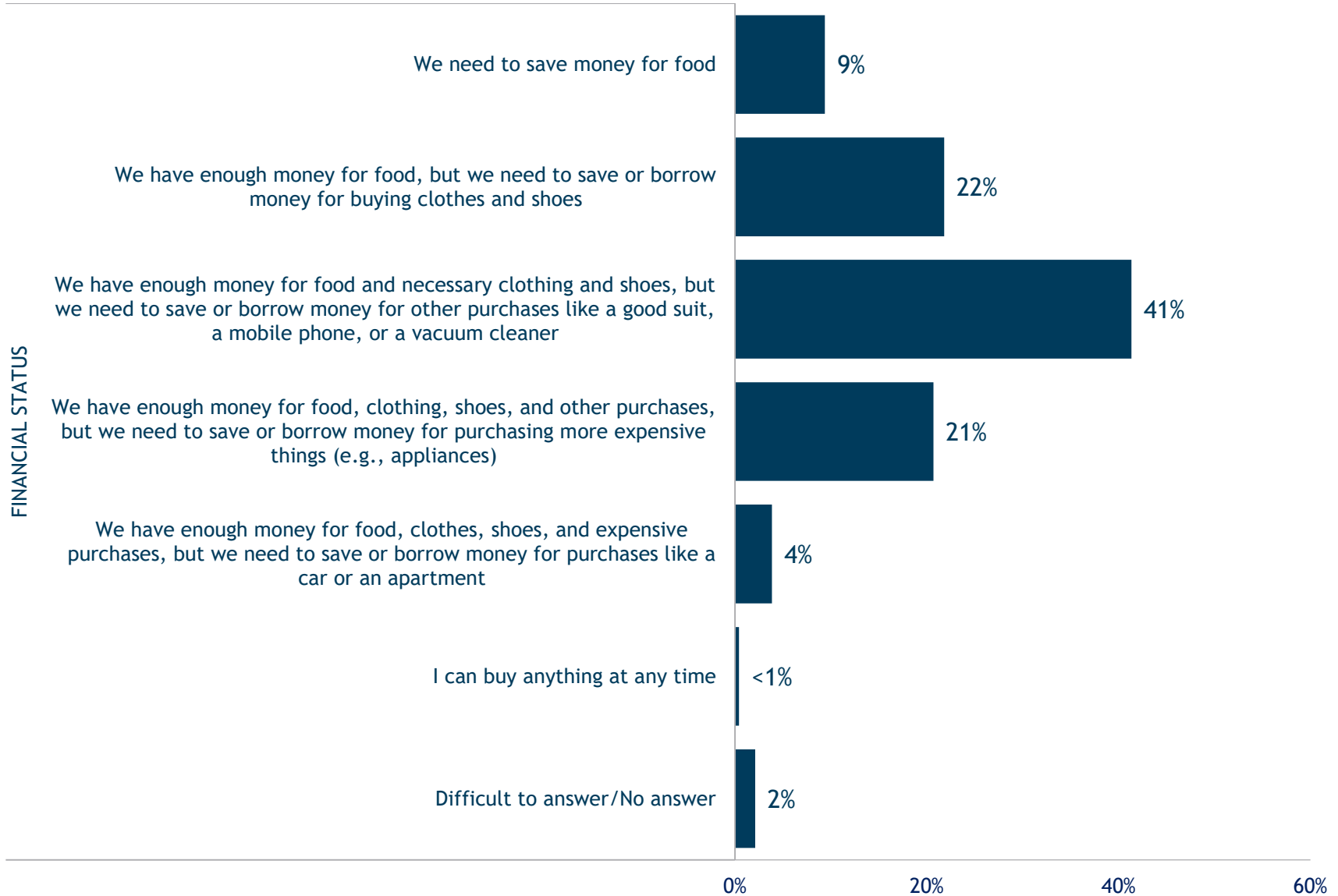
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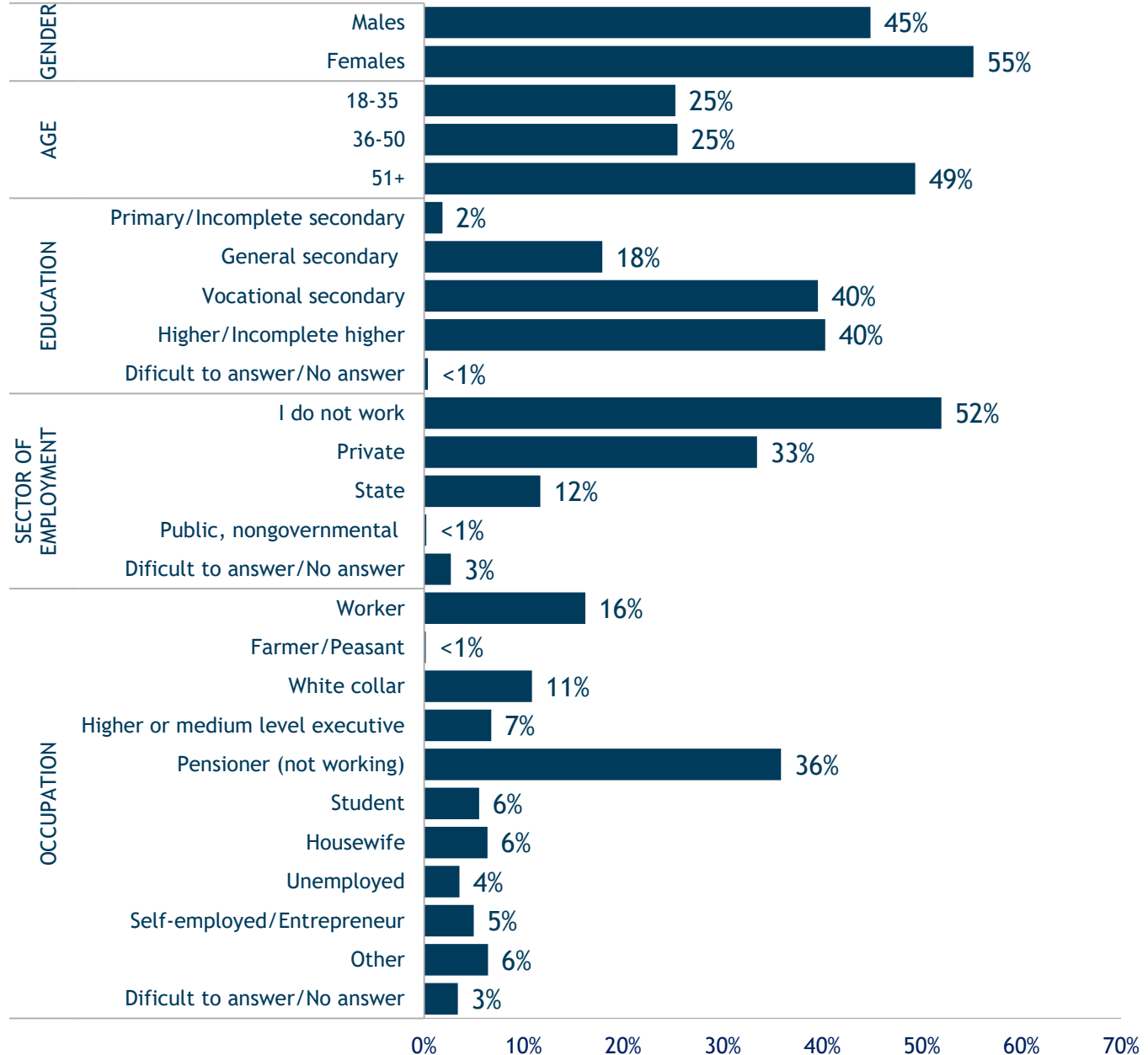
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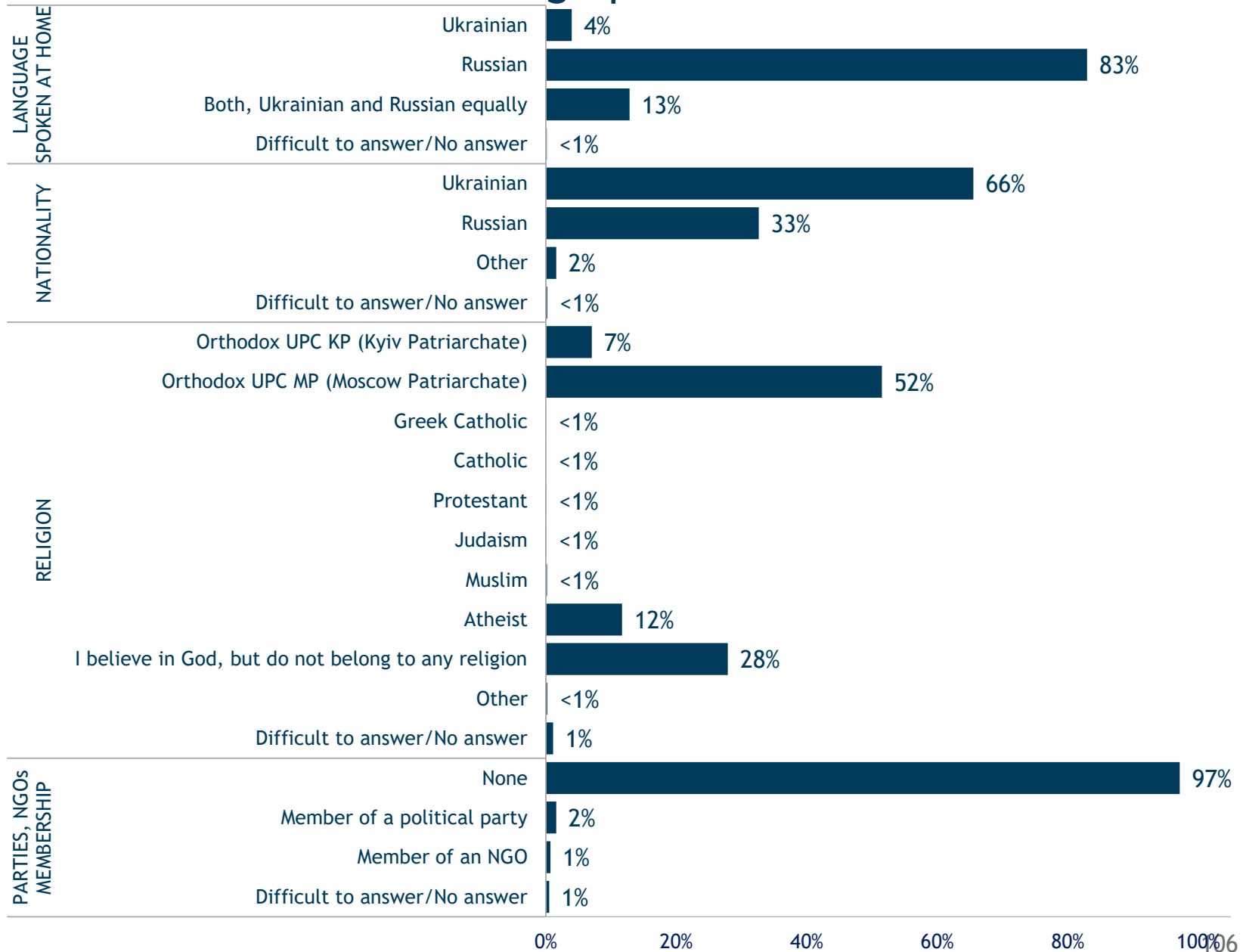
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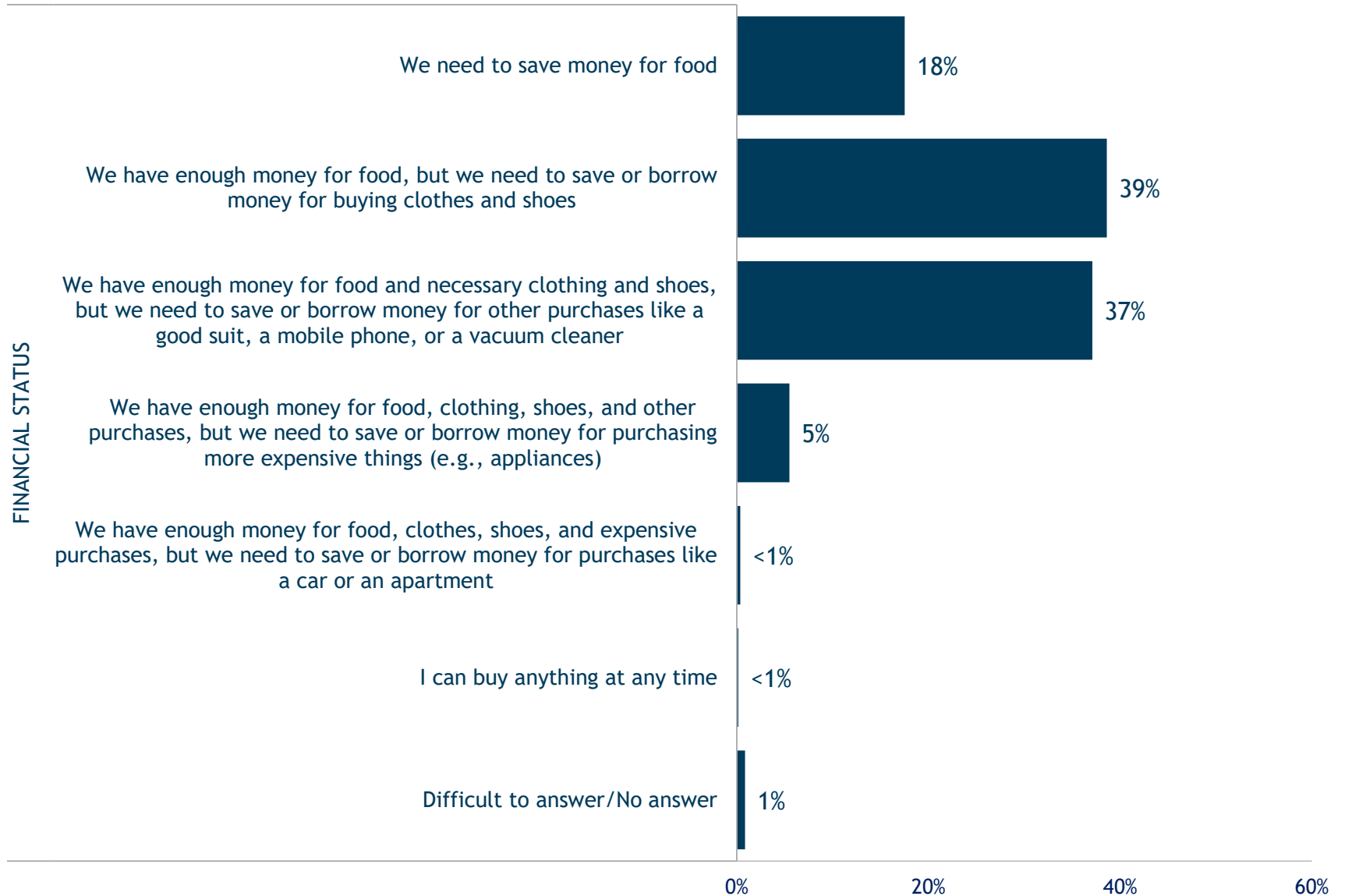
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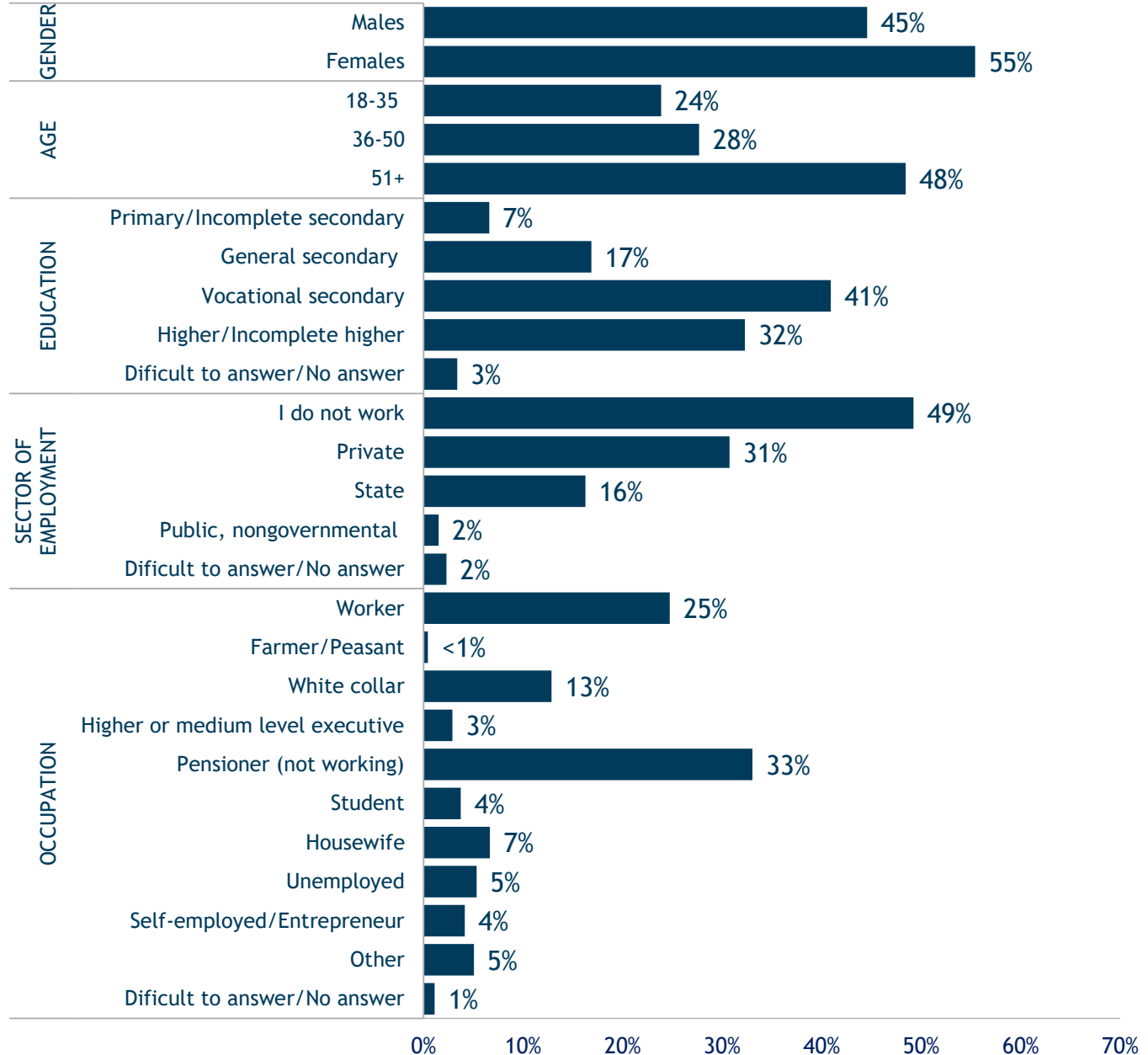
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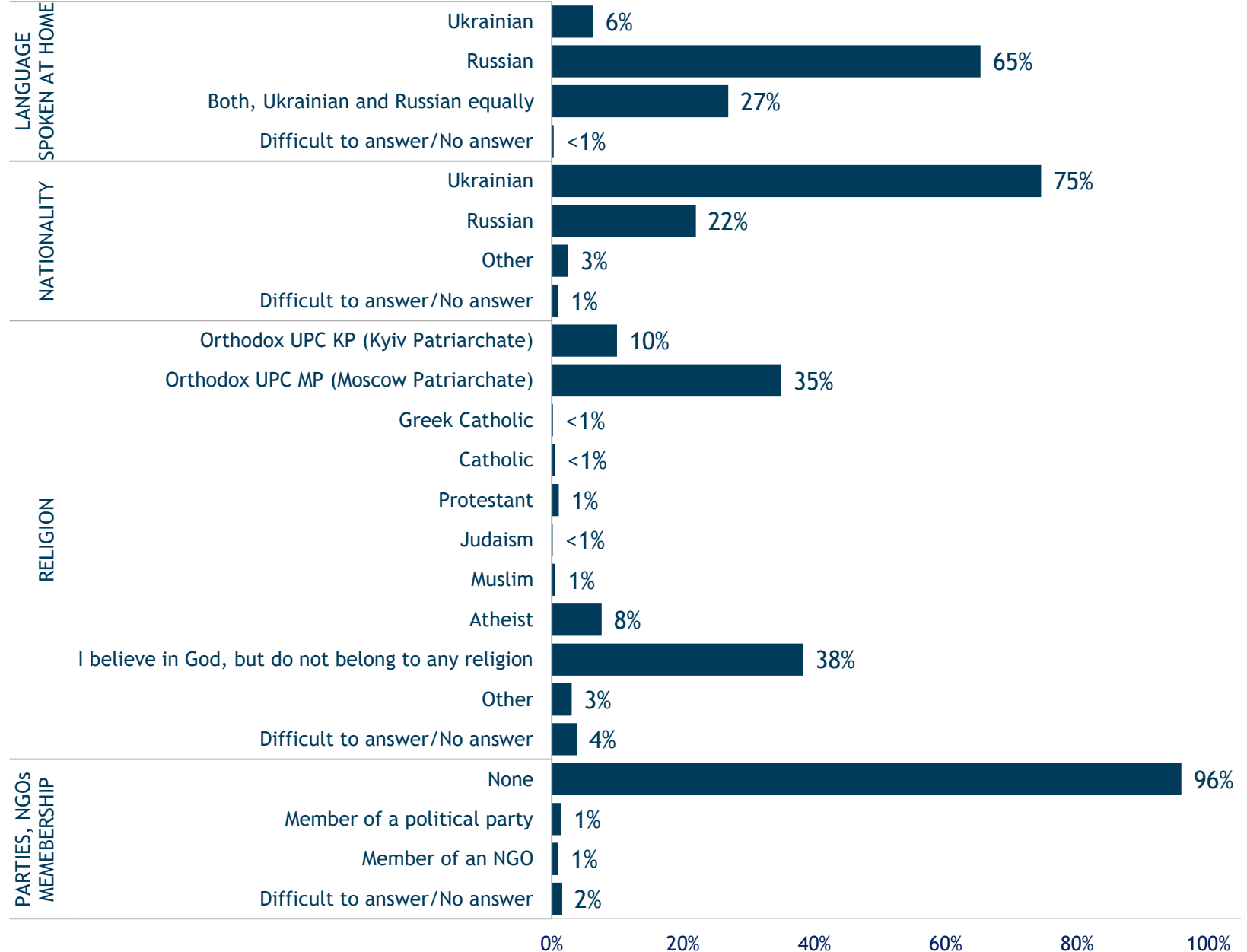
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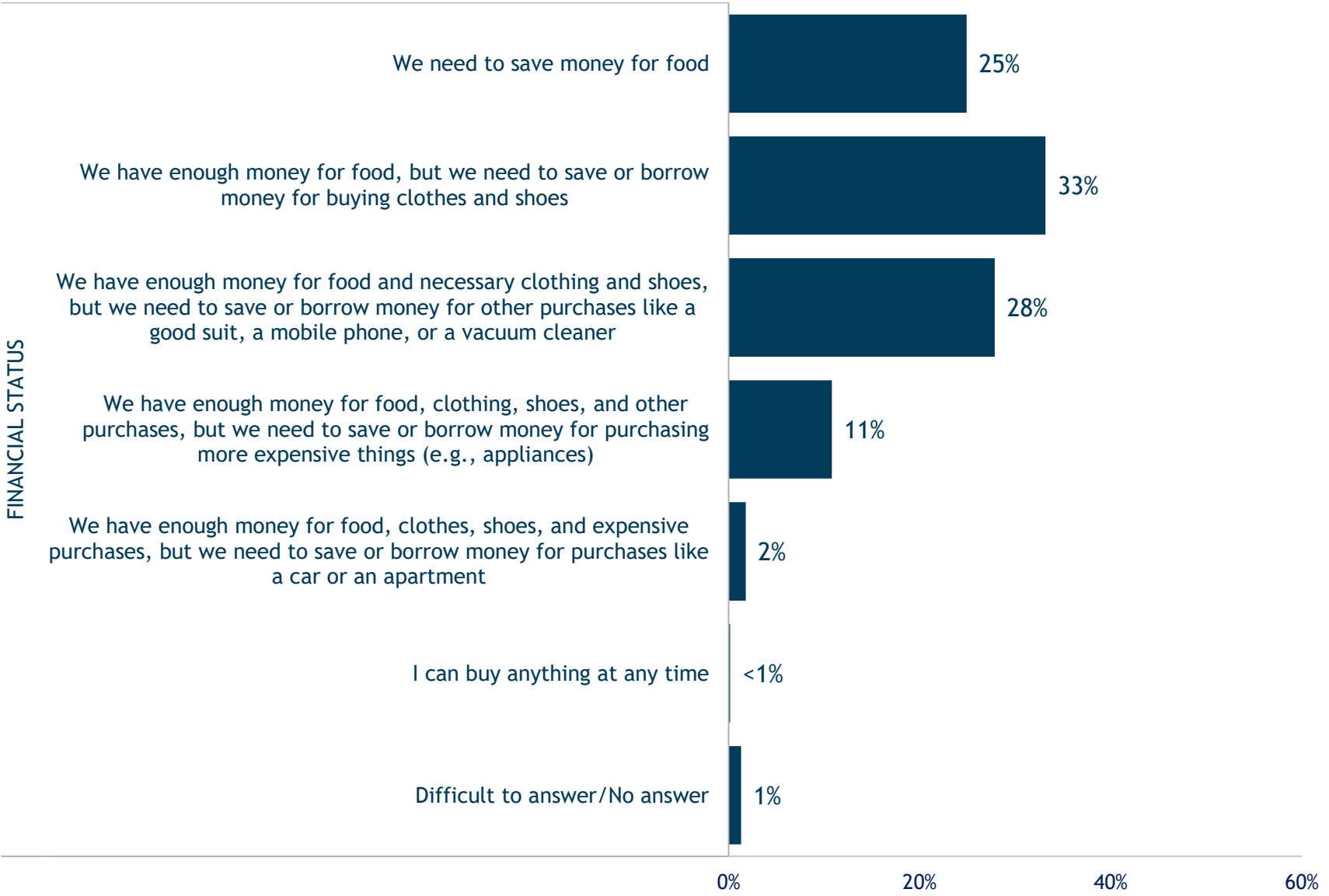
Slovyansk Demographics



Slovyansk Demographics



Slovyansk Demographics



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