

Survey of Southern Kazakhstan Population

April 13-22, 2009



International Republican Institute

Baltic Surveys Ltd. / The Gallup Organization

with funding from the

National Endowment for Democracy



**National Endowment
for Democracy**

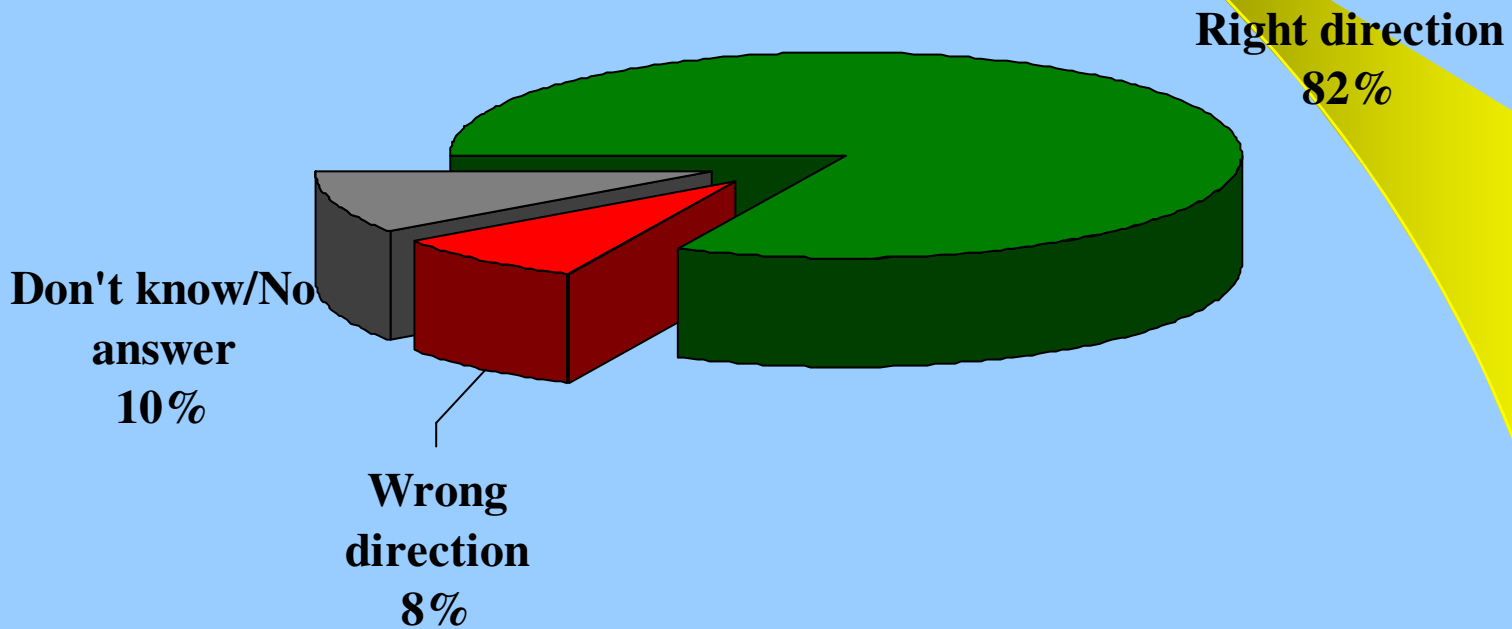
Supporting freedom around the world

METHODOLOGY

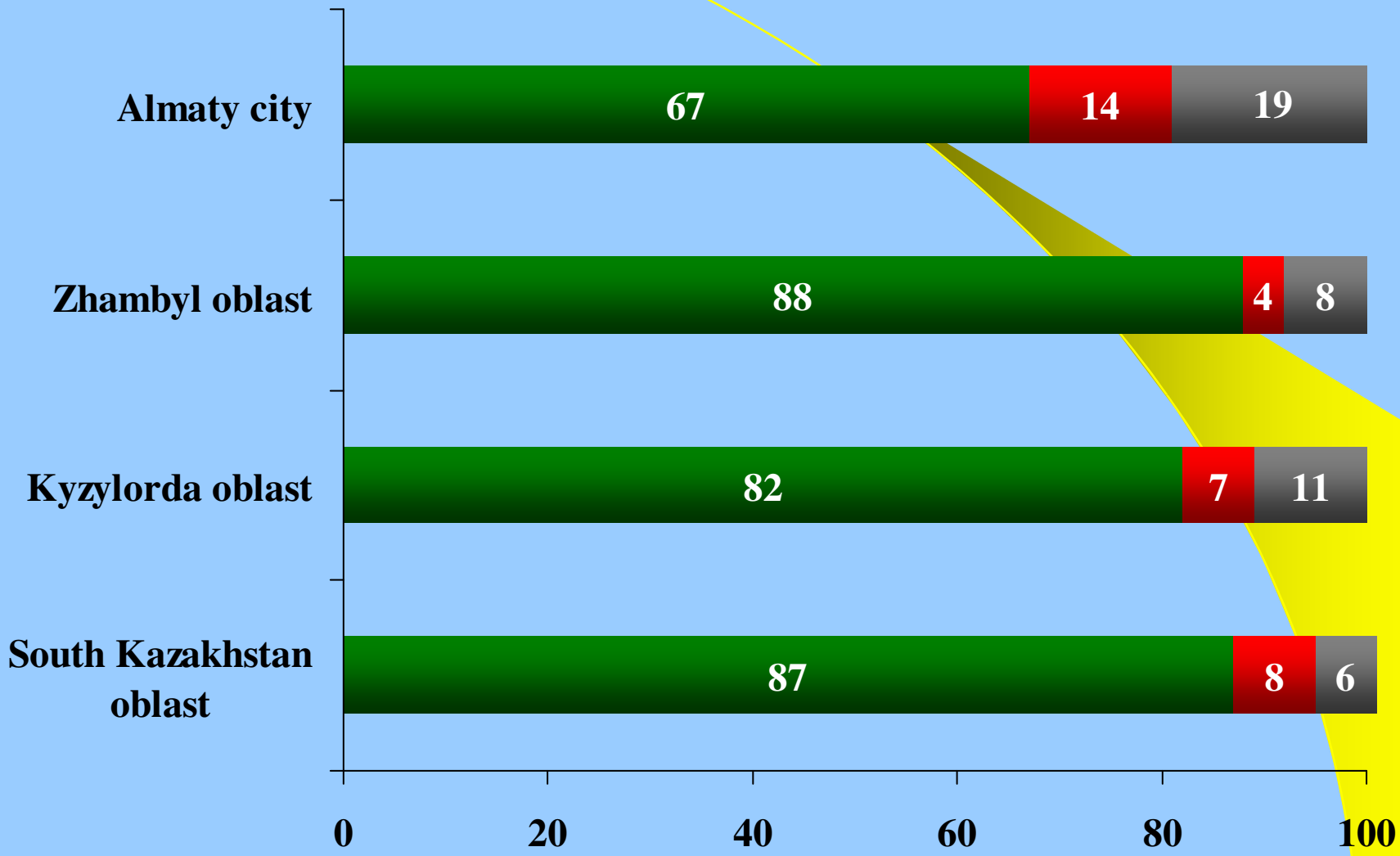
- **The survey of southern Kazakhstan (Kyzylorda, Zhambyl and South Kazakhstan oblasts and Almaty city) was carried out from April 13-22, 2009. The eligibility criteria was based on age (18 years and older). Eight-hundred and twenty-seven Kazakh participants were interviewed face-to-face in their homes.**
- **The sample design was a multi-stage probability sample.**
 - **Stage one: the sample was stratified into four regions- three oblasts and Almaty city.**
 - **Stage two: the sample was further stratified into rural, urban and metropolitan sampling units.**
 - **Stage three: Primary Sampling Units (PSU) were described.**
- **The last birthday rule was used for the selection of the respondent. The households were selected using random route method.**
- **The sample was distributed at the regional level, in rural and urban areas, in all regions of southern Kazakhstan.**
- **The response rate was 65 percent.**
- **The margin of error for the survey results does not exceed plus or minus 3.4 percent with a confidence level of 95 percent.**
- **Fifty-nine interviewers worked on the study, on average completing 10-12 interviews in one PSU. The interviews were done in Russian, Kazakh and Uzbek languages.**

SOCIAL INDICATORS INDEX

Generally speaking, is Kazakhstan going in the right direction or wrong direction?

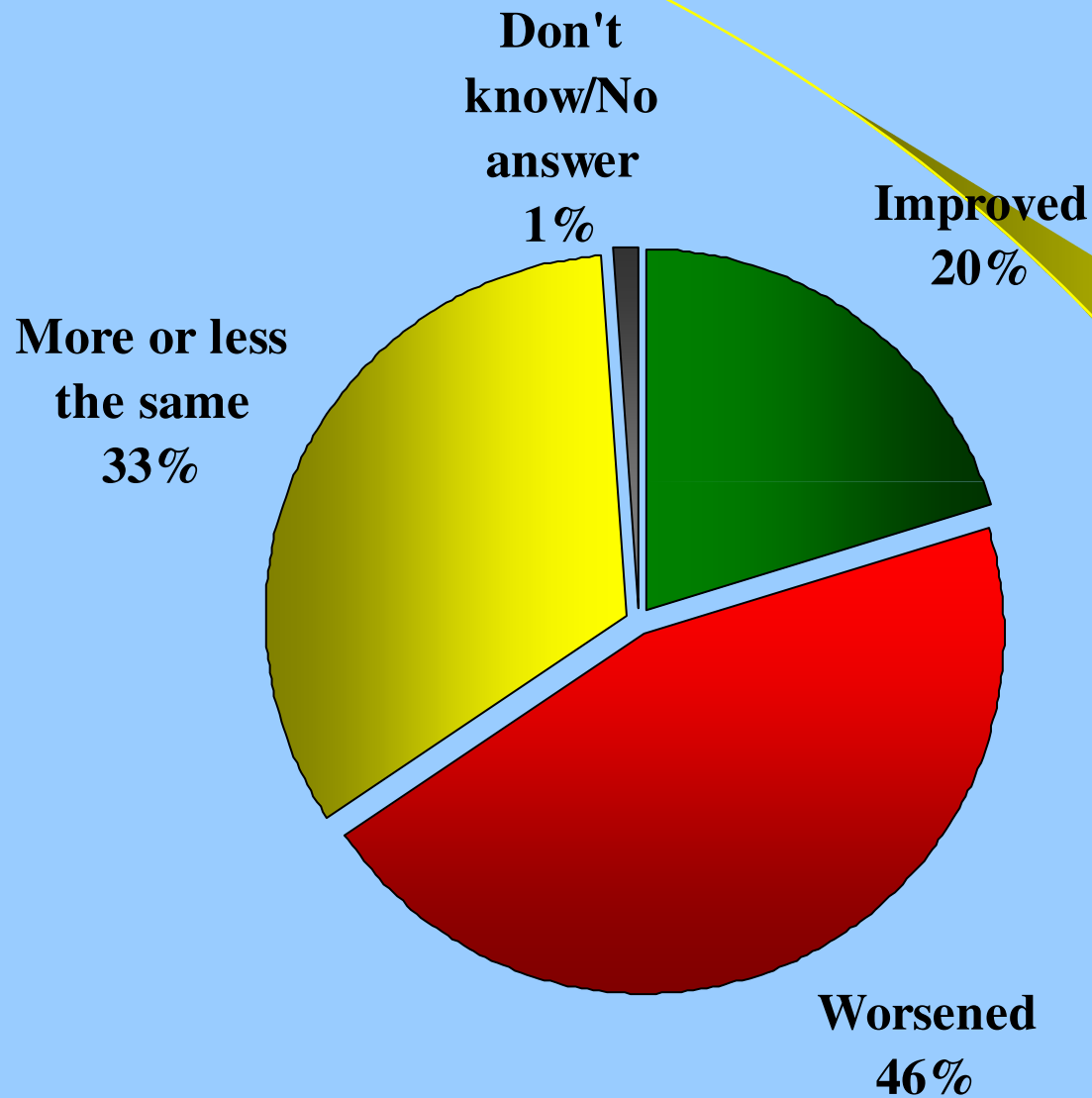


Generally speaking, is Kazakhstan going in the right direction or wrong direction?

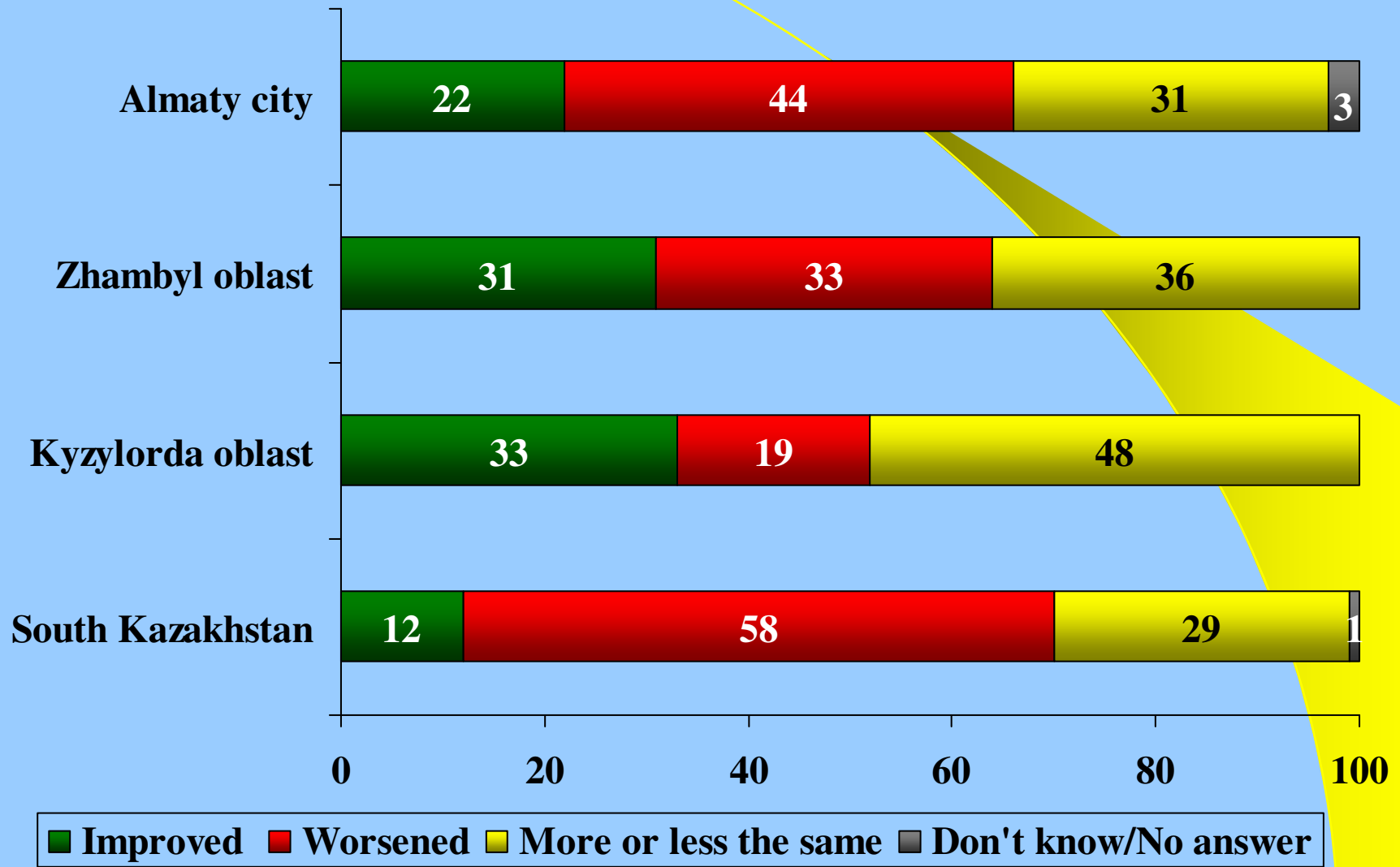


■ Right direction ■ Wrong direction ■ Don't know/No answer

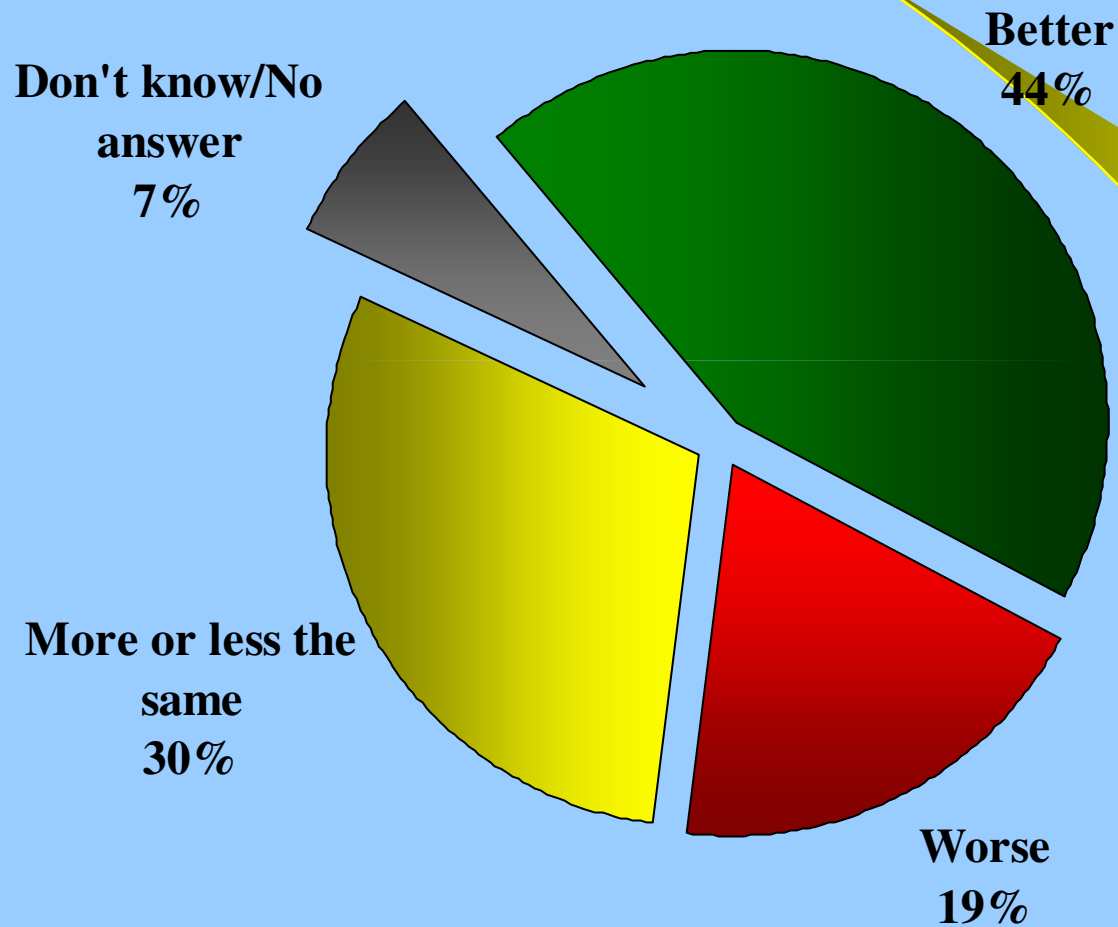
In the past year, how has your personal financial situation changed?



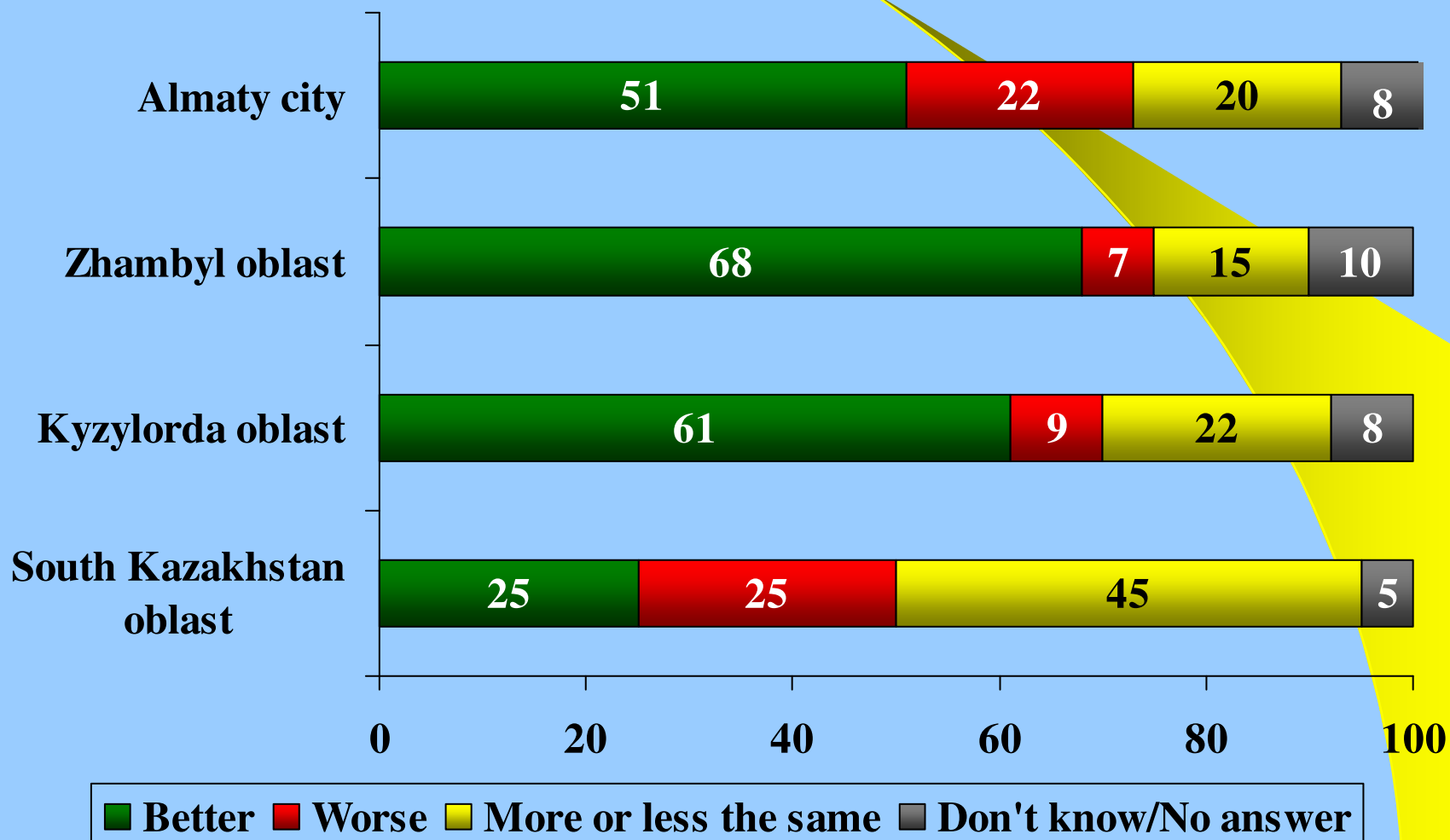
In the past year how has your personal financial situation changed?



In the next year, do you expect the economic situation in Kazakhstan to get better, worse or stay the same?

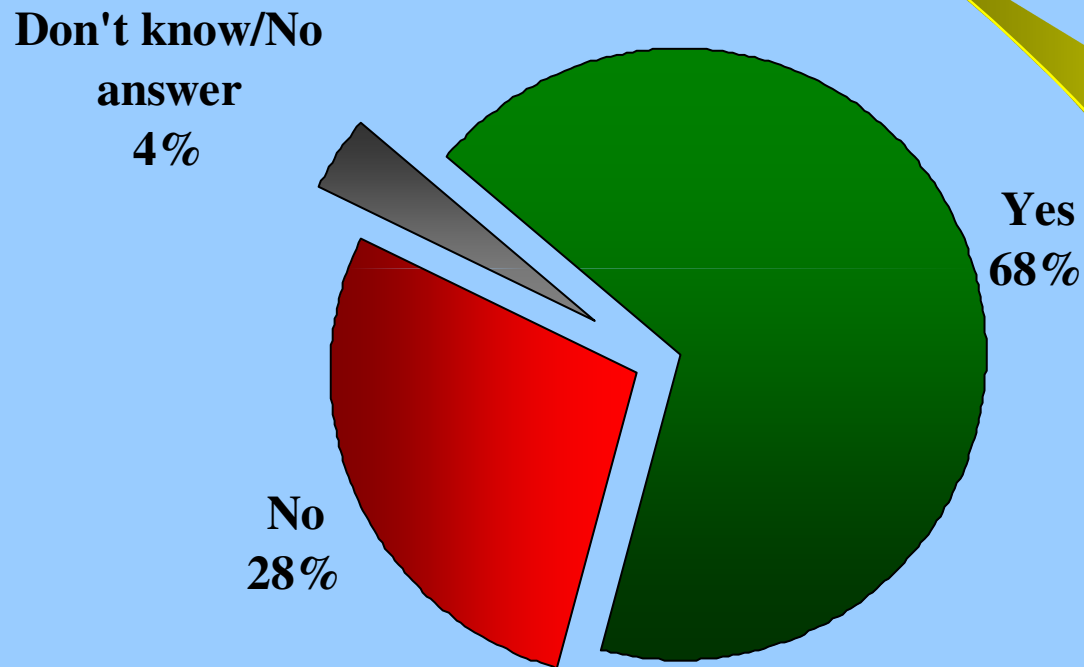


In the next year, do you expect the economic situation in Kazakhstan to get better, worse or stay the same?

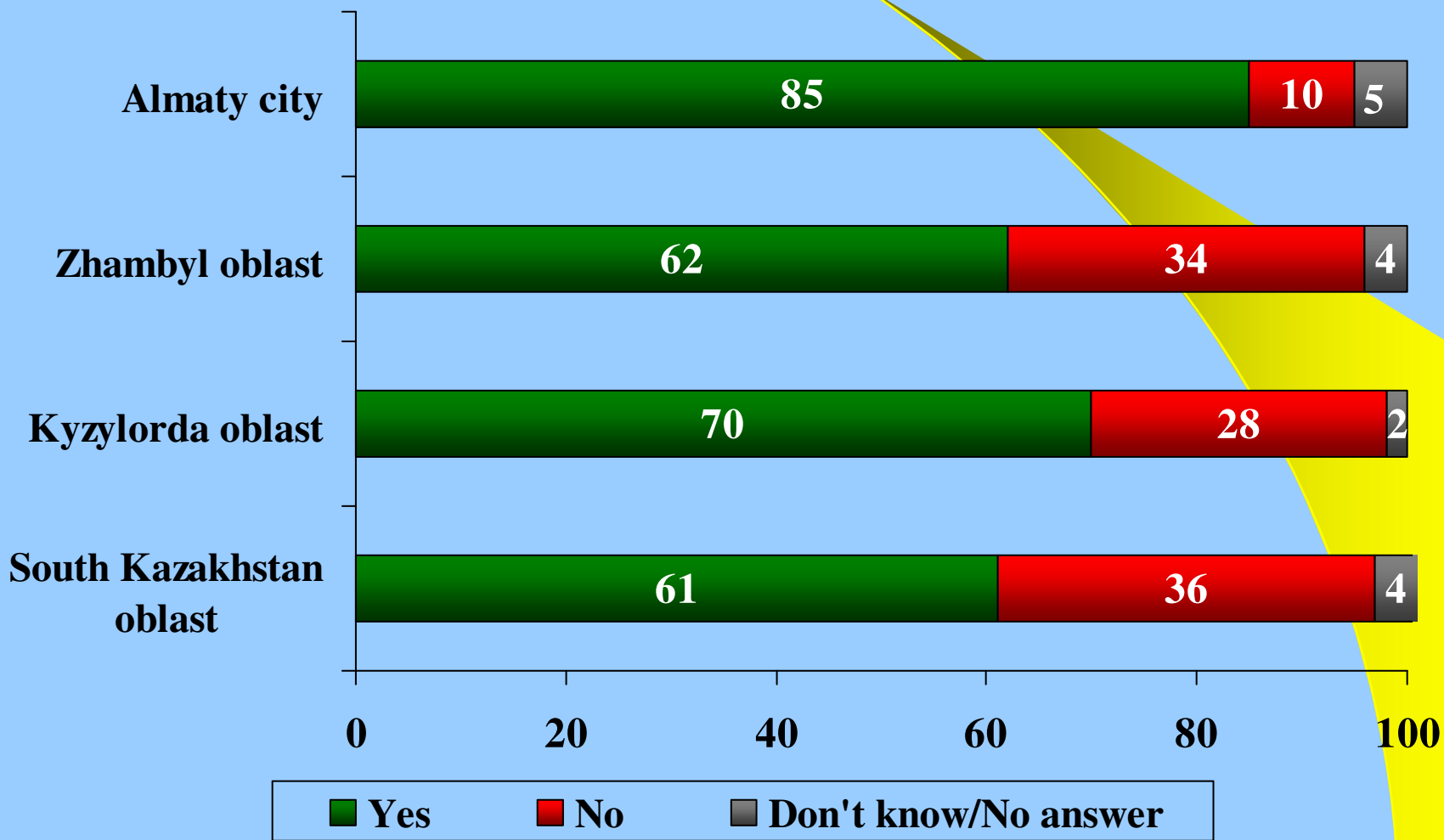


ISSUES INDEX

Do you feel effects of the world financial crisis in your city/village?

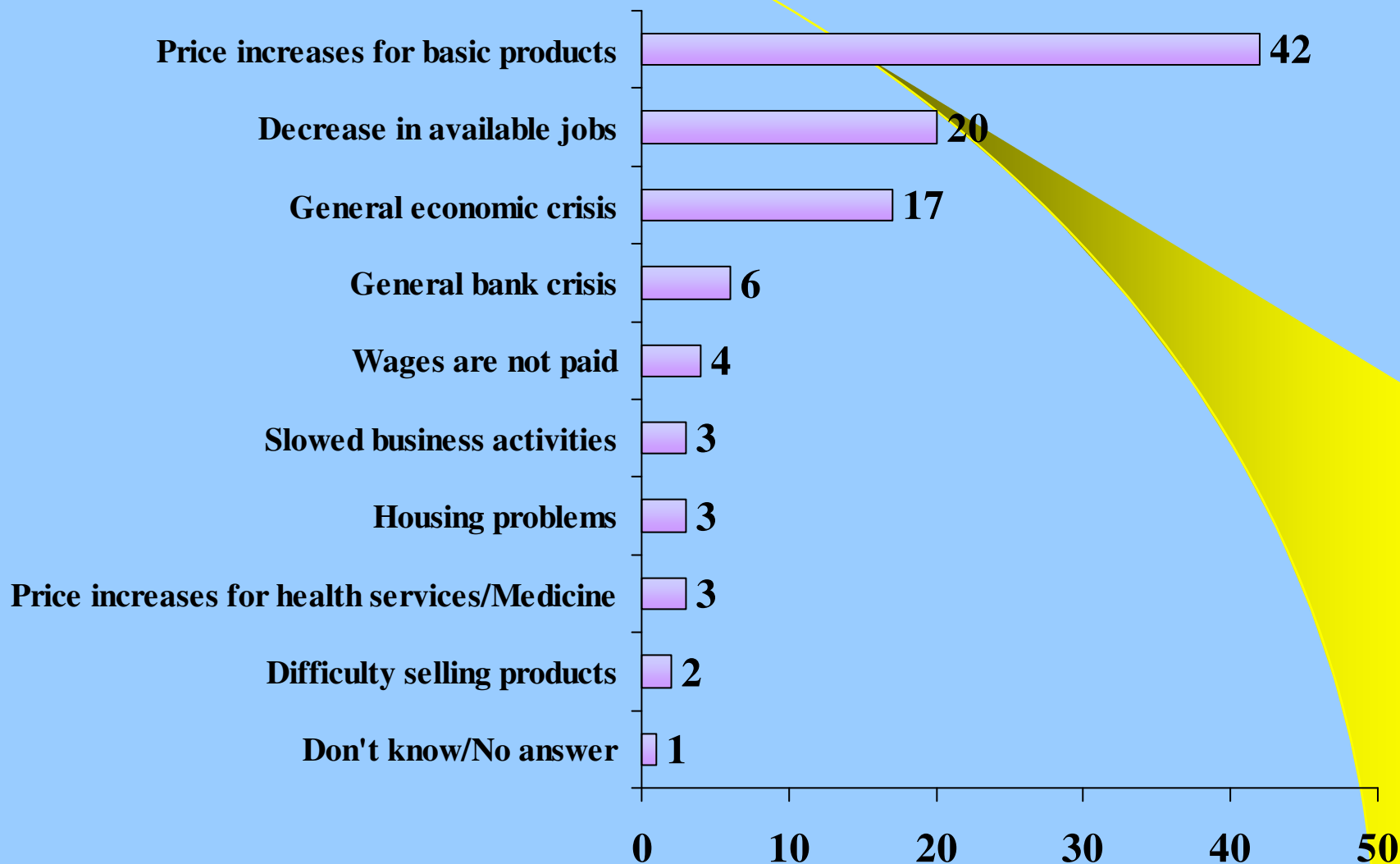


Do you feel effects of the world financial crisis in your city/village?

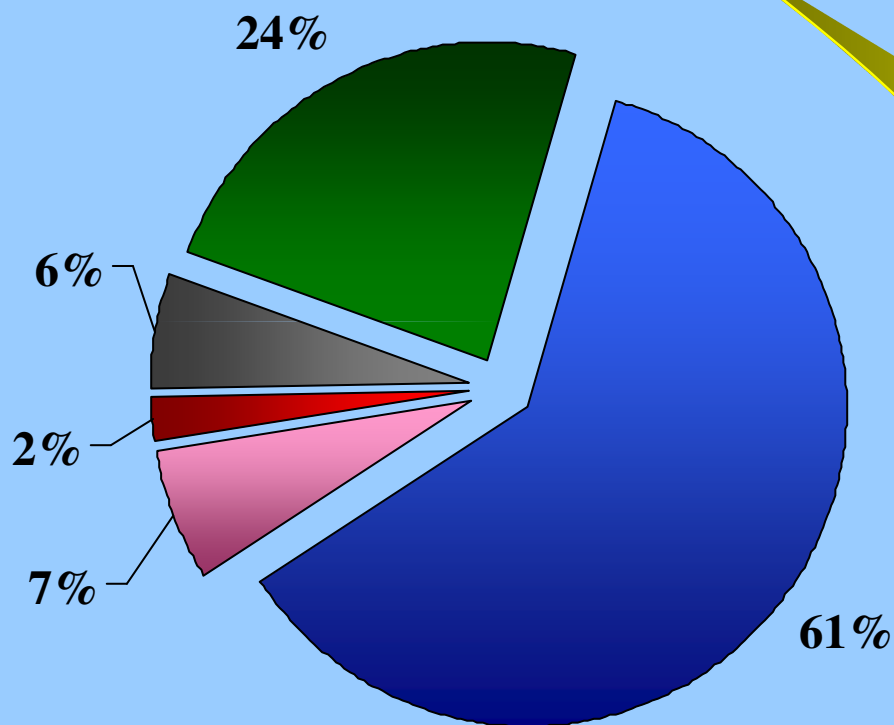


What one effect of the world financial crisis do you feel most?

Respondents who feel effects of the world financial crisis, N=564

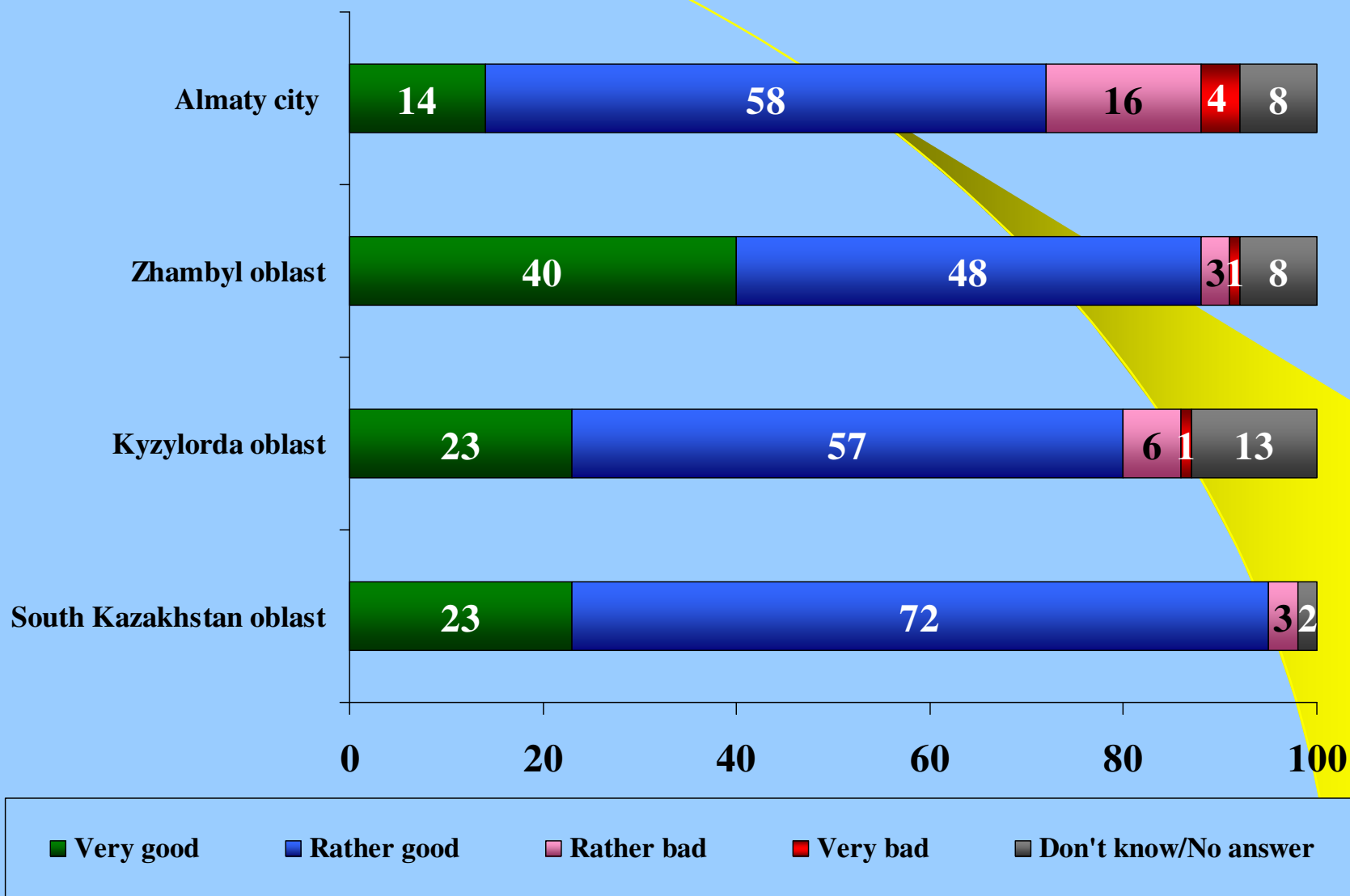


How well is President Nazarbaev and the government handling the problems caused by the global financial crisis?

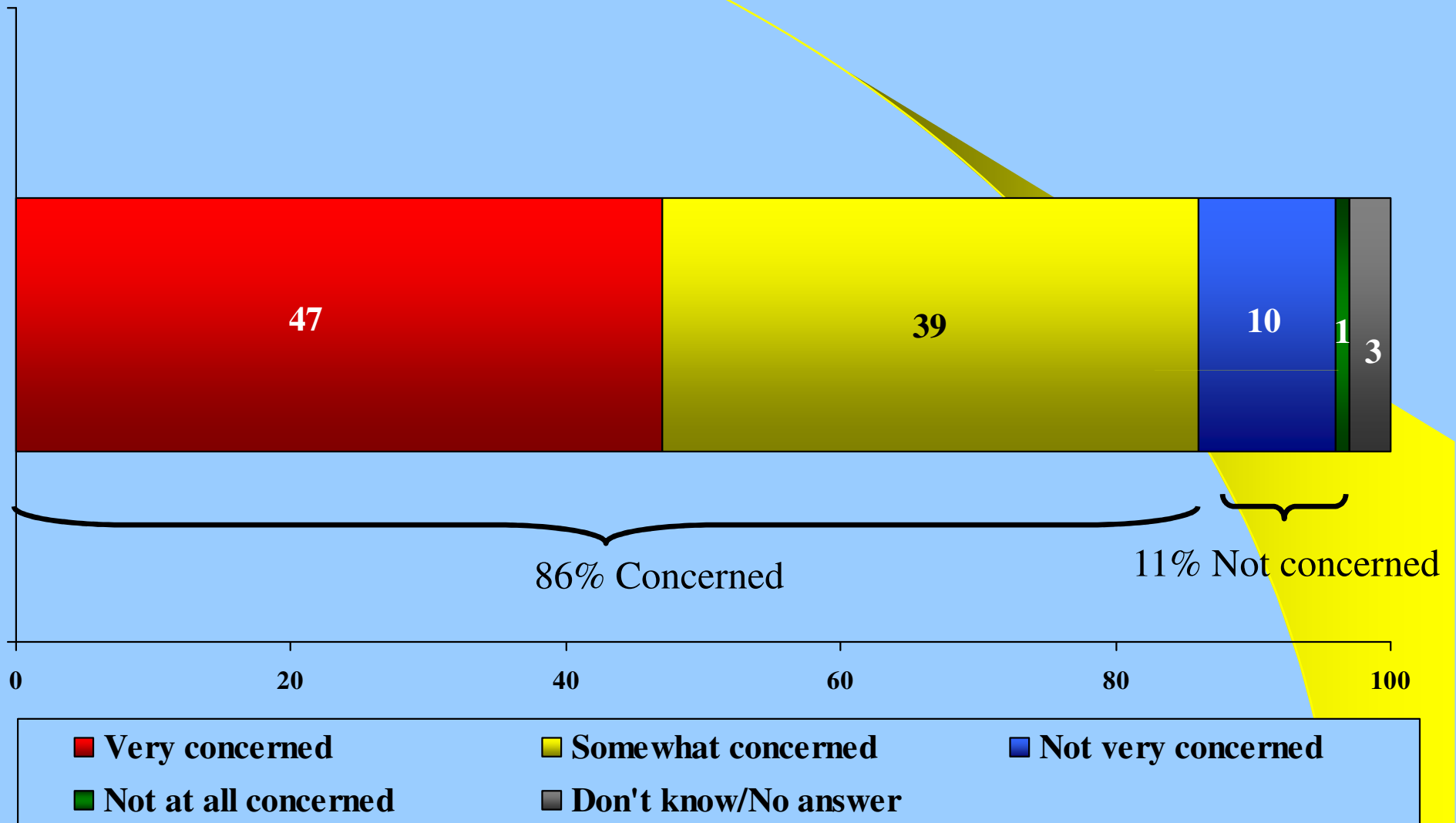


■ Very good ■ Rather good ■ Rather bad ■ Very bad ■ Don't know/No answer

How well is President Nazarbaev and the government handling the problems caused by the global financial crisis?



How concerned are you about high prices?

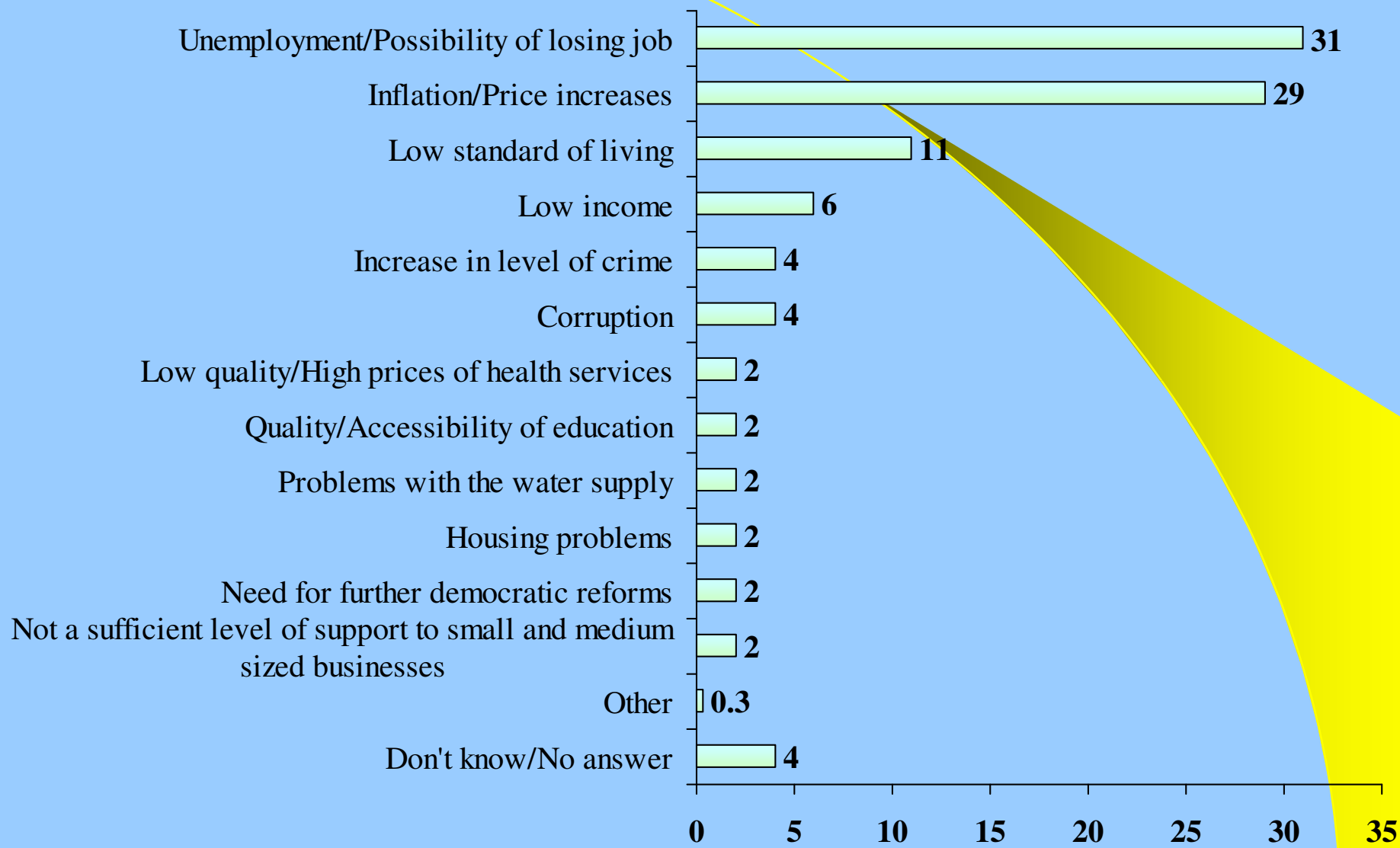


In your view, which of the following is mostly to blame for high prices?

Respondents who are very or somewhat concerned about high prices, N=716

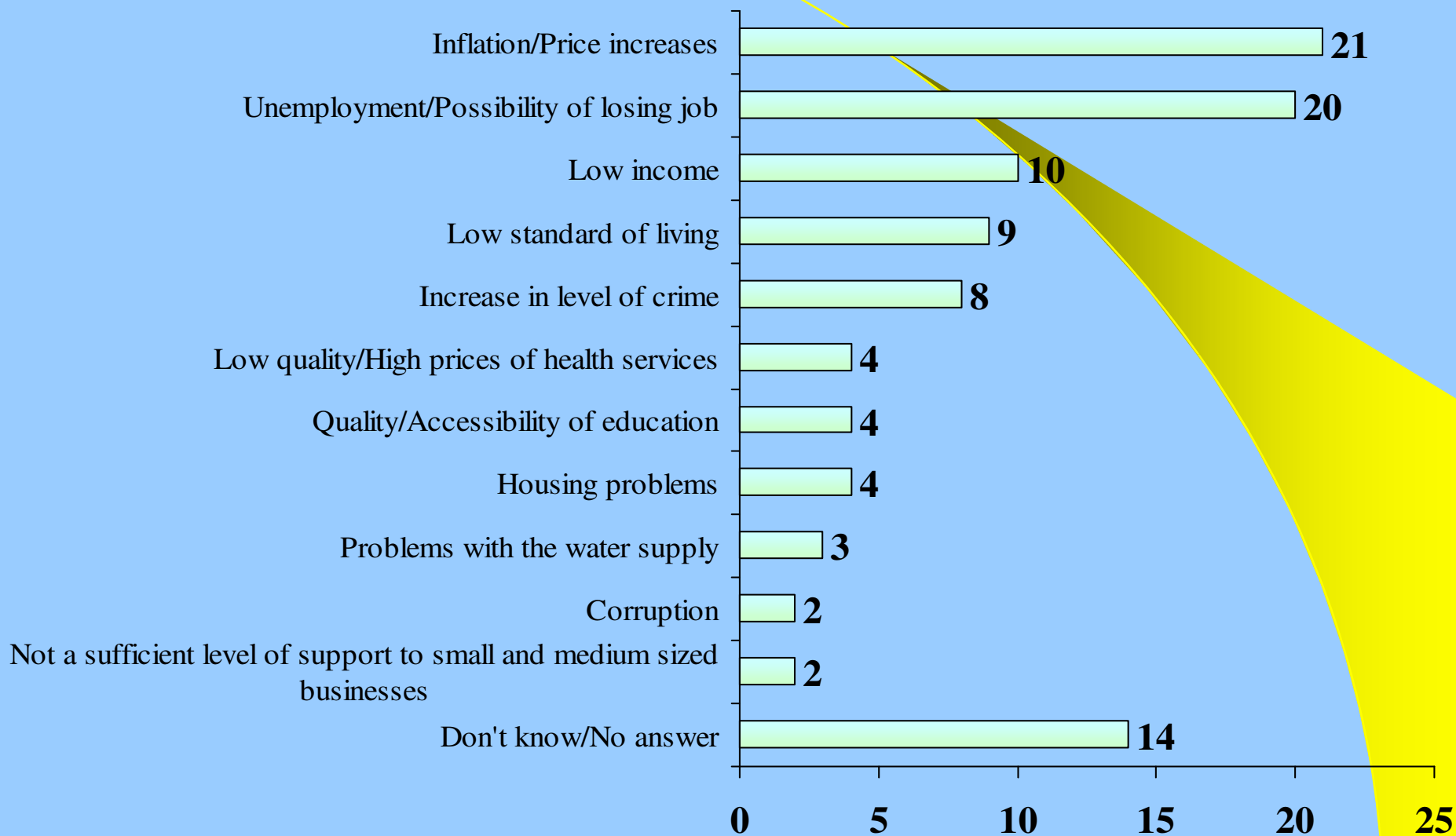


Which one of the following issues is of the greatest concern to you?



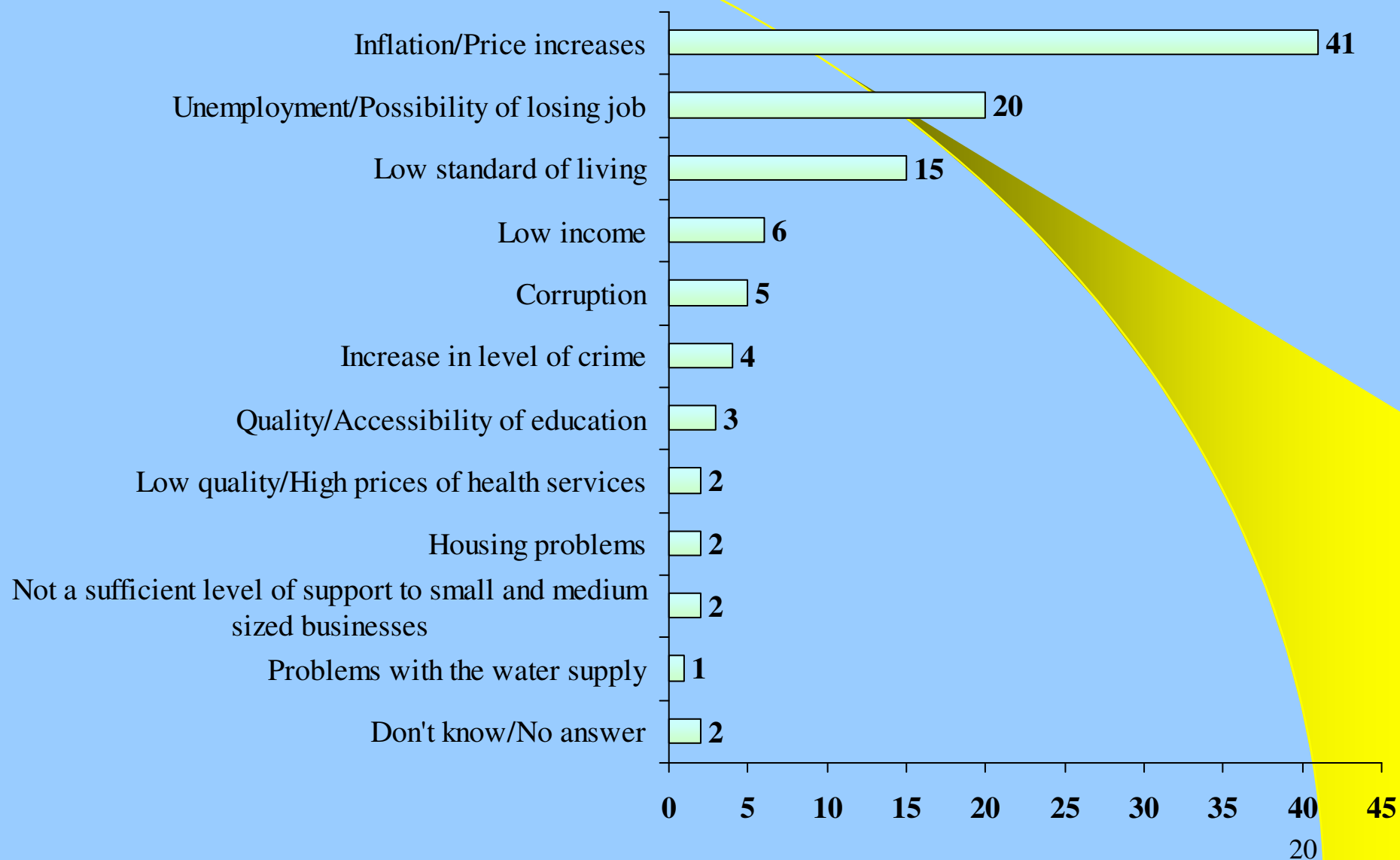
Which one of the following issues is of the greatest concern to you?

Residents of Almaty city, N=198



Which one of the following issues is of the greatest concern to you?

Residents of Zhambyl oblast, N=163



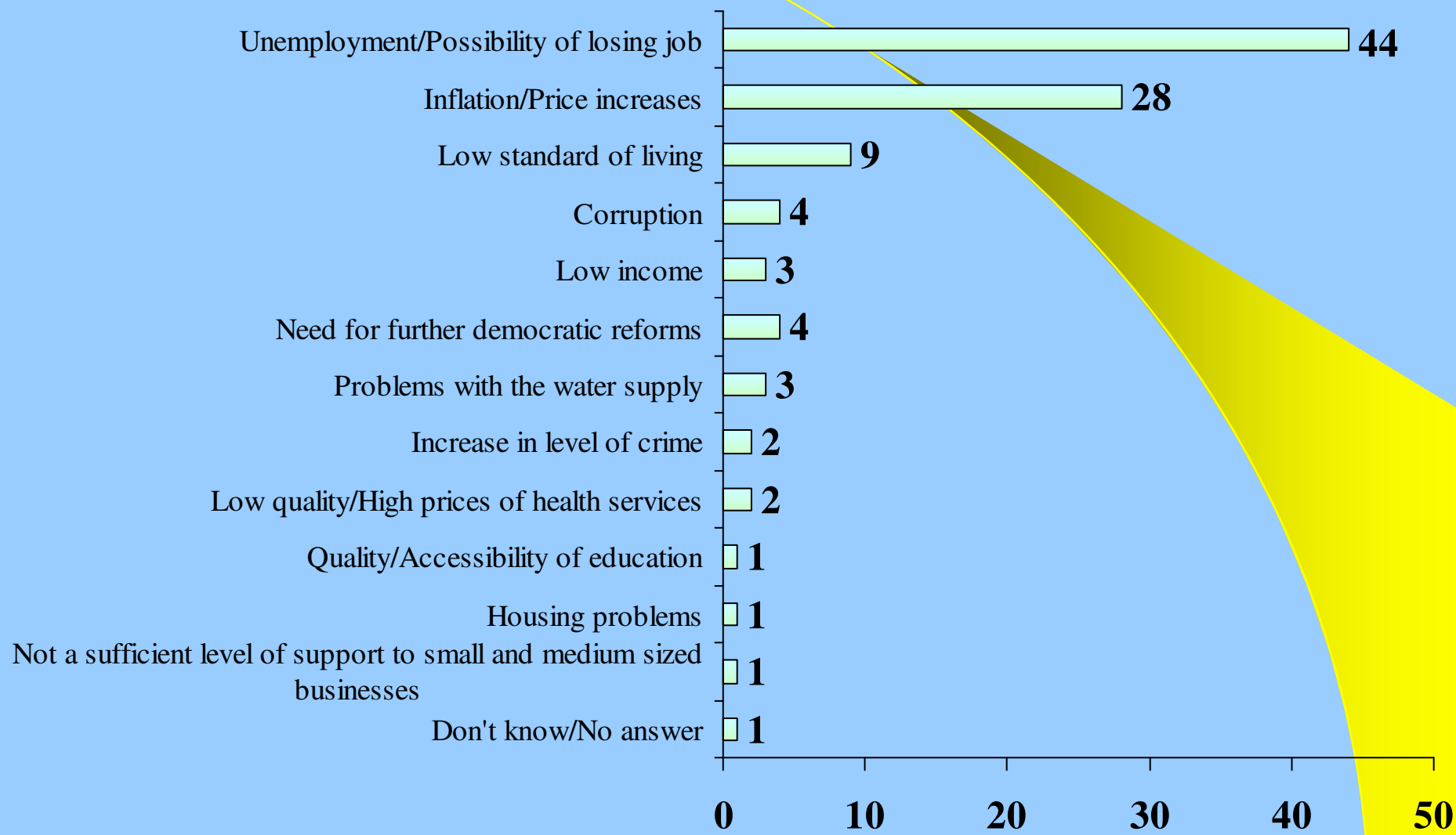
Which one of the following issues is of the greatest concern to you?

Residents of Kyzylorda oblast, N=101

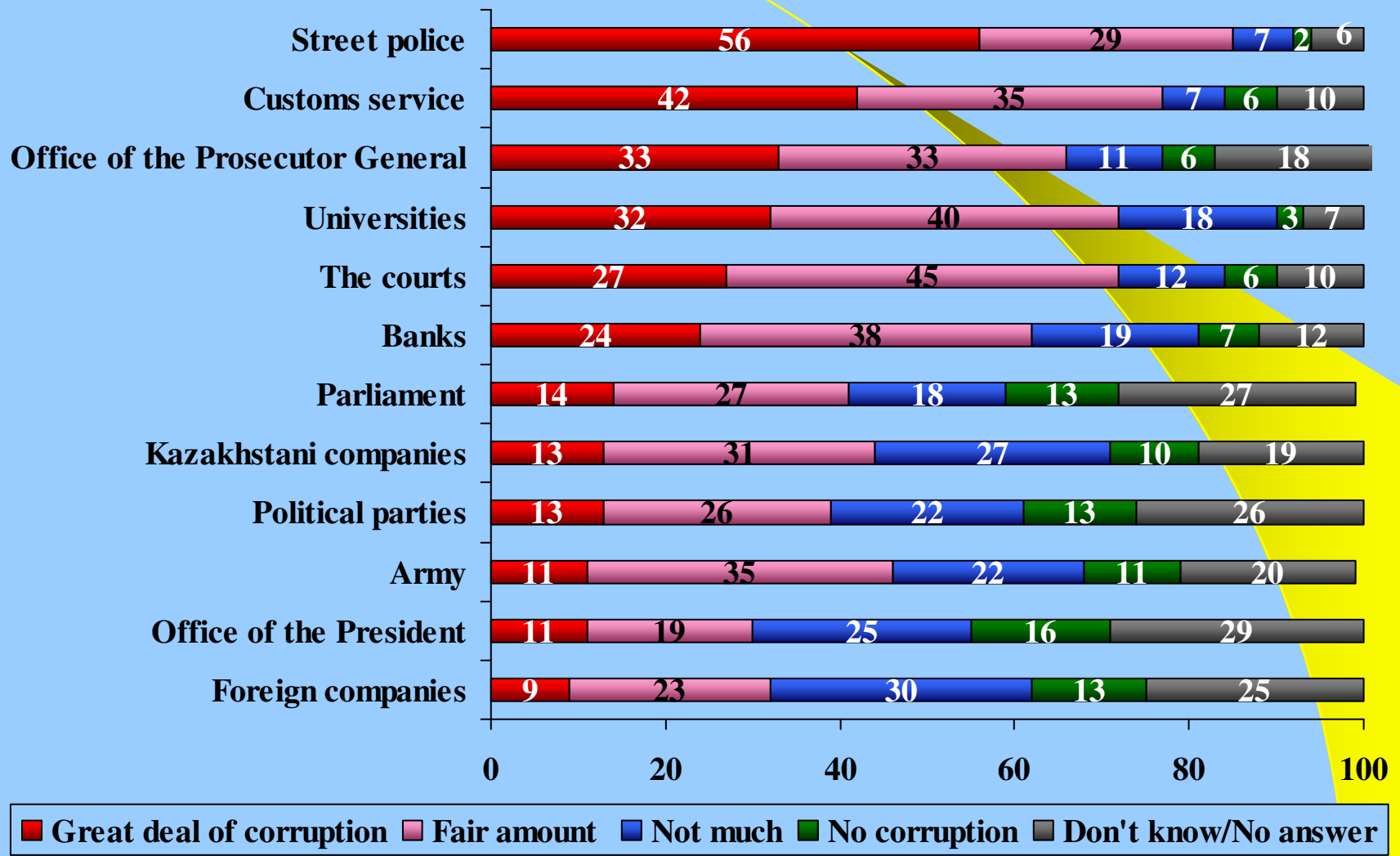


Which one of the following issues is of the greatest concern to you?

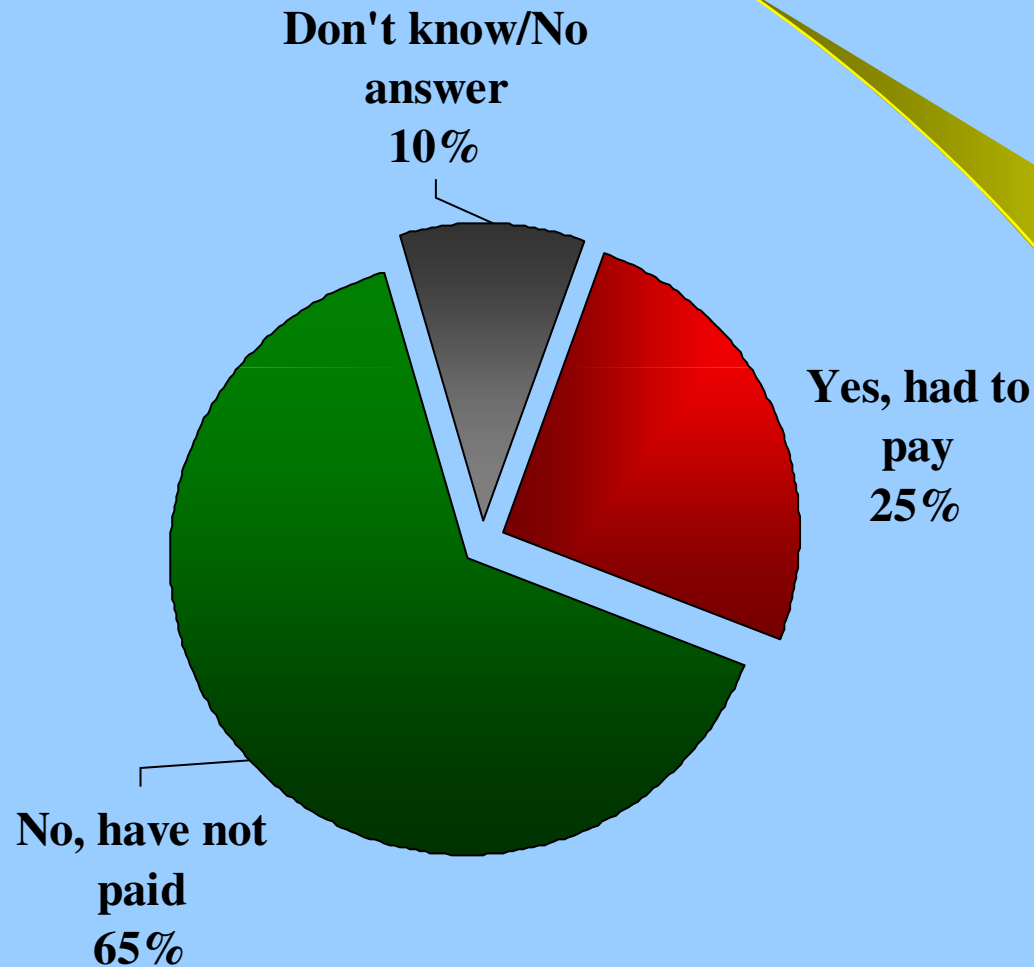
Residents of South Kazakhstan oblast, N=365



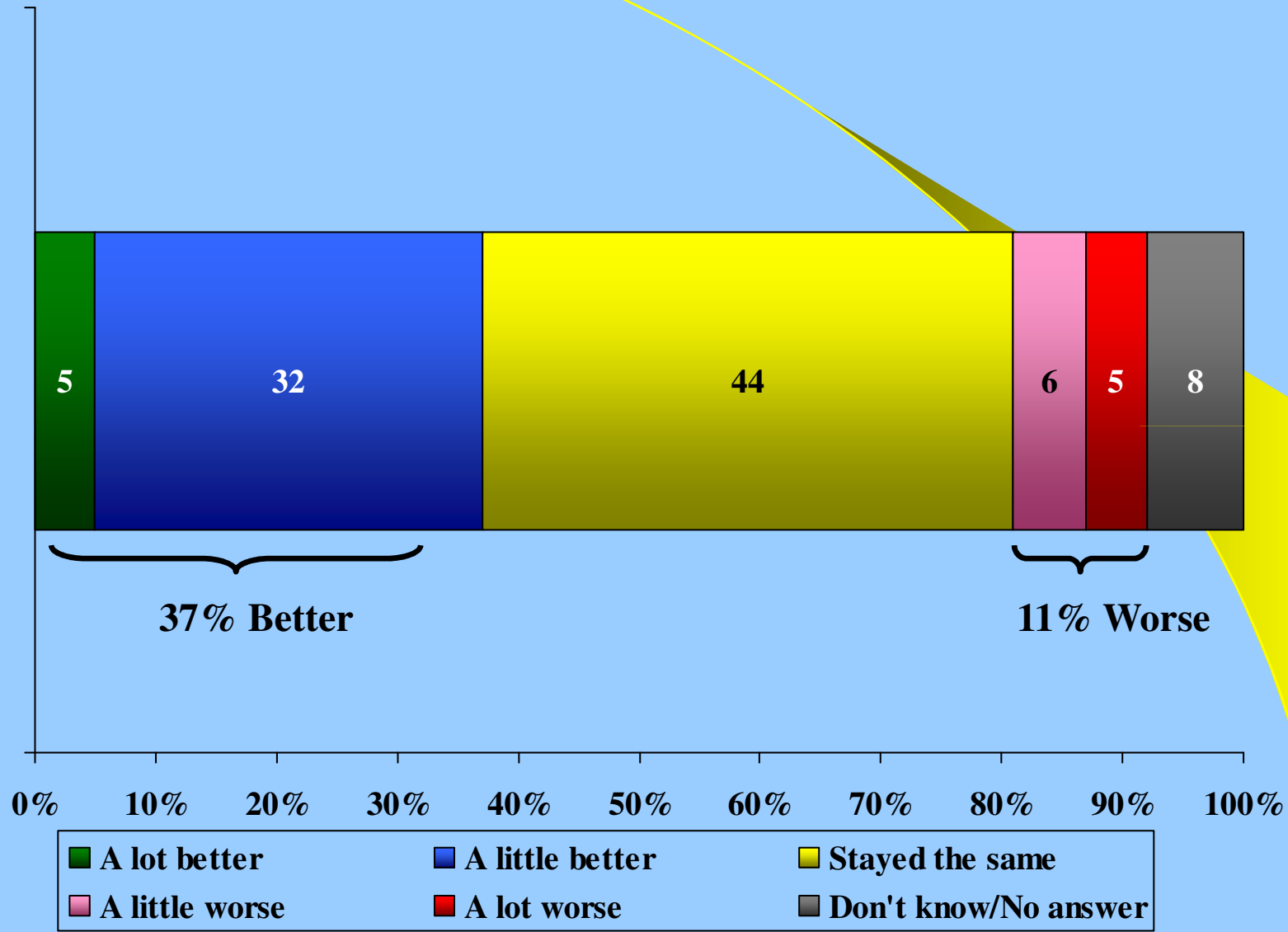
How corrupt are the following institutions?



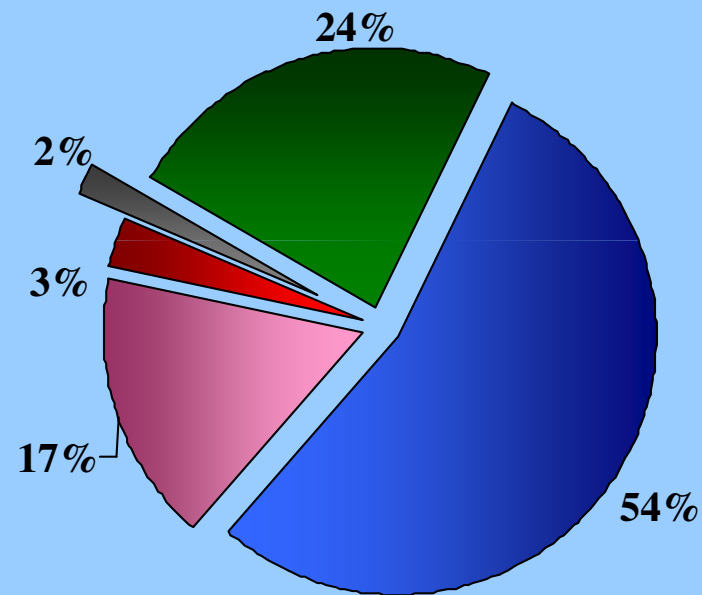
Have you been in a situation over the last 12 months when you had to pay a bribe in order to get a service or a decision that you needed?



Compared to a few years ago, do you think corruption in Kazakhstan has gotten a lot better, gotten a little better, stayed the same, gotten a little worse or gotten a lot worse?

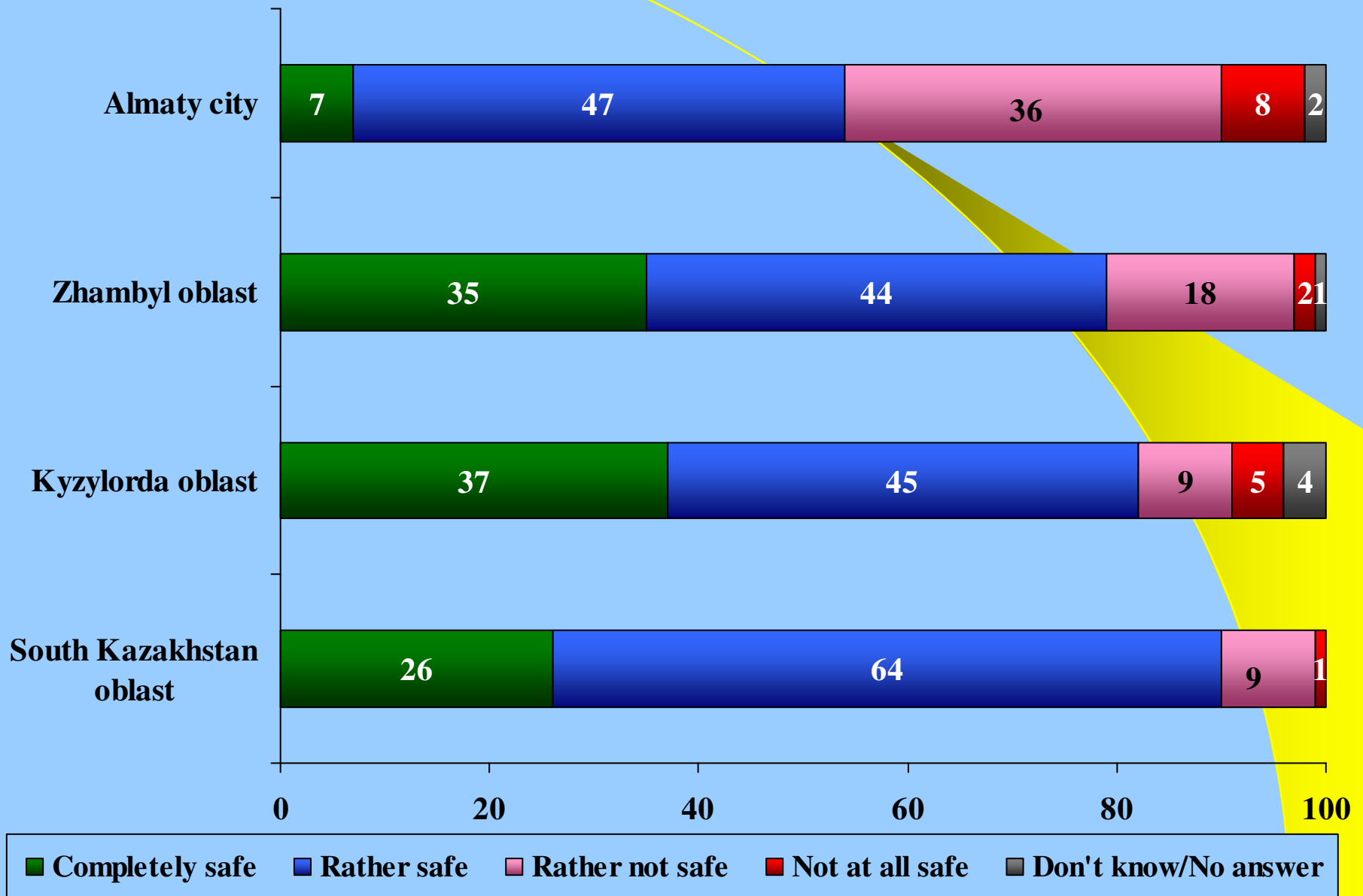


How safe do you feel in the city/village where you live?

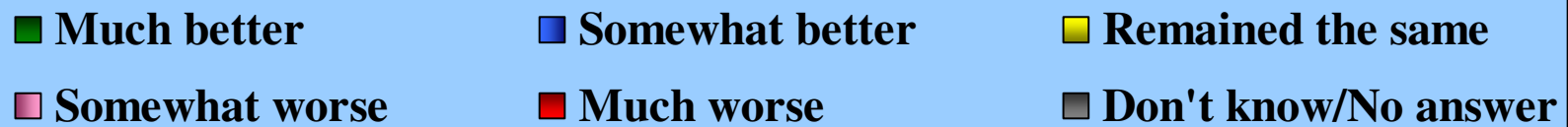
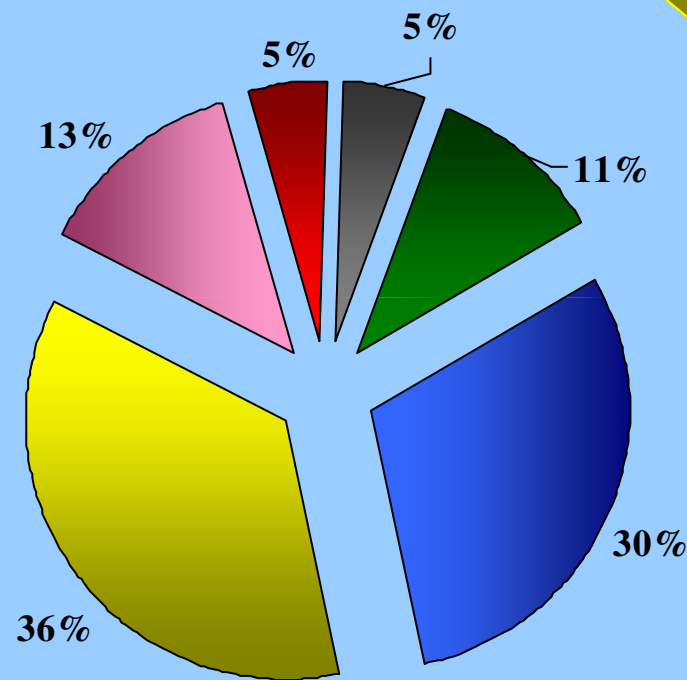


■ Completely safe ■ Rather safe ■ Rather not safe ■ Not at all safe ■ Don't know/No answer

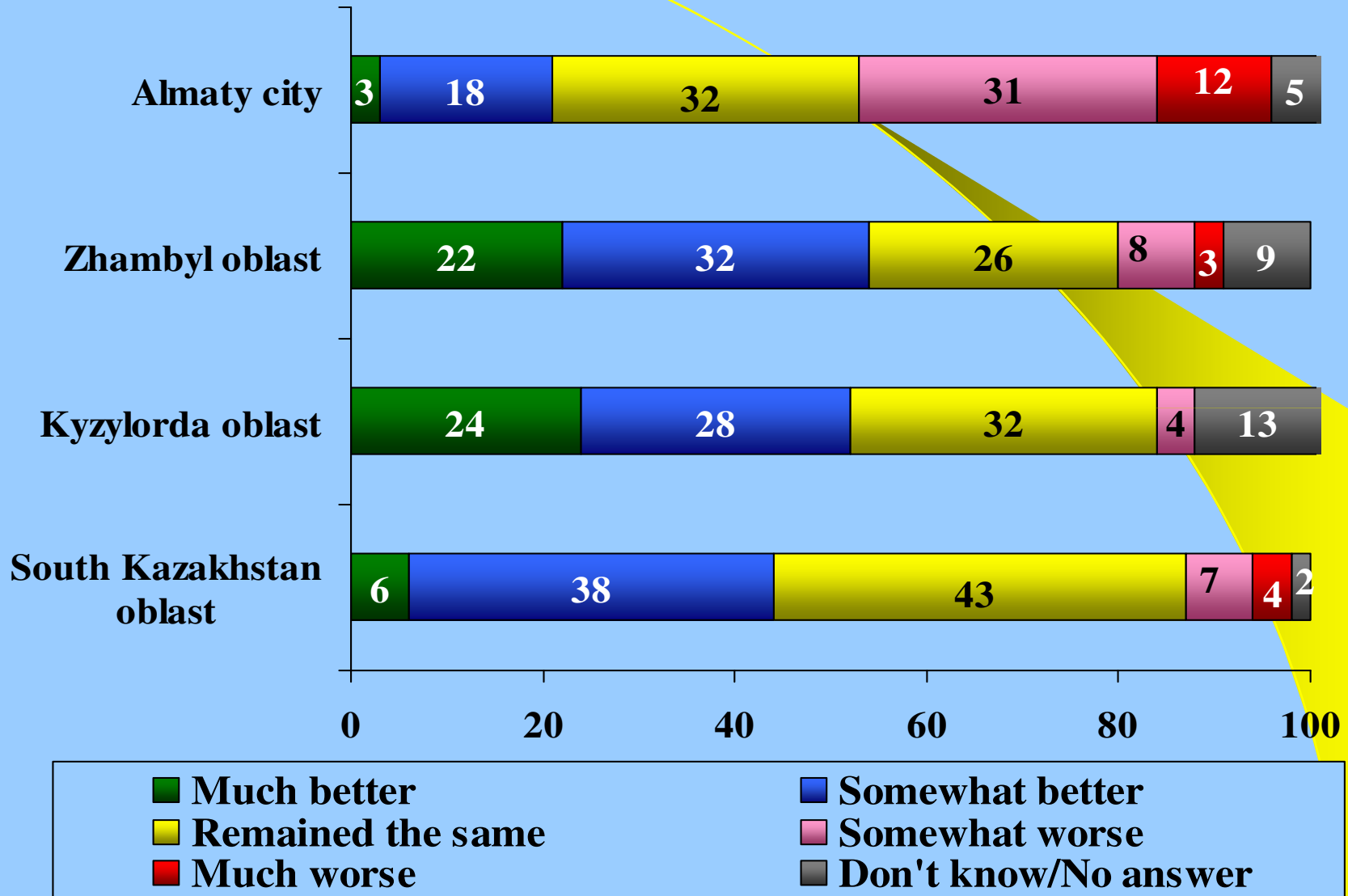
How safe do you feel in the city/village where you live?



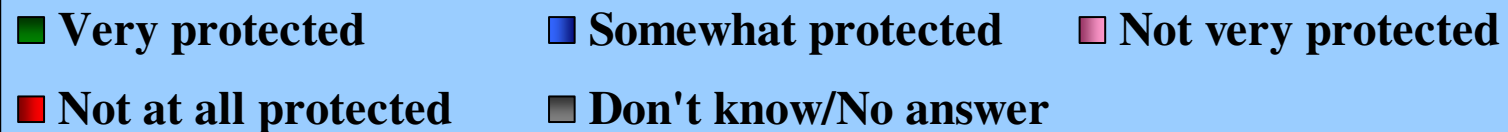
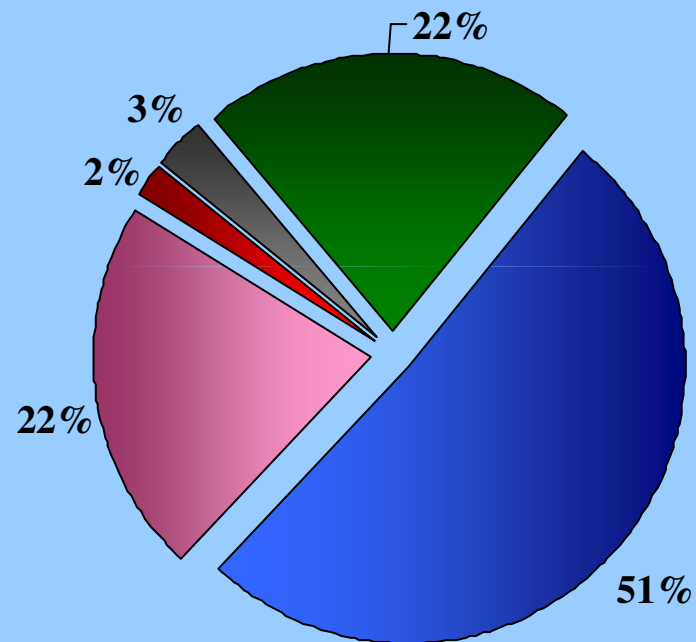
In the last six months, would you say that the criminal situation in your city or village became worse, remained the same or improved?



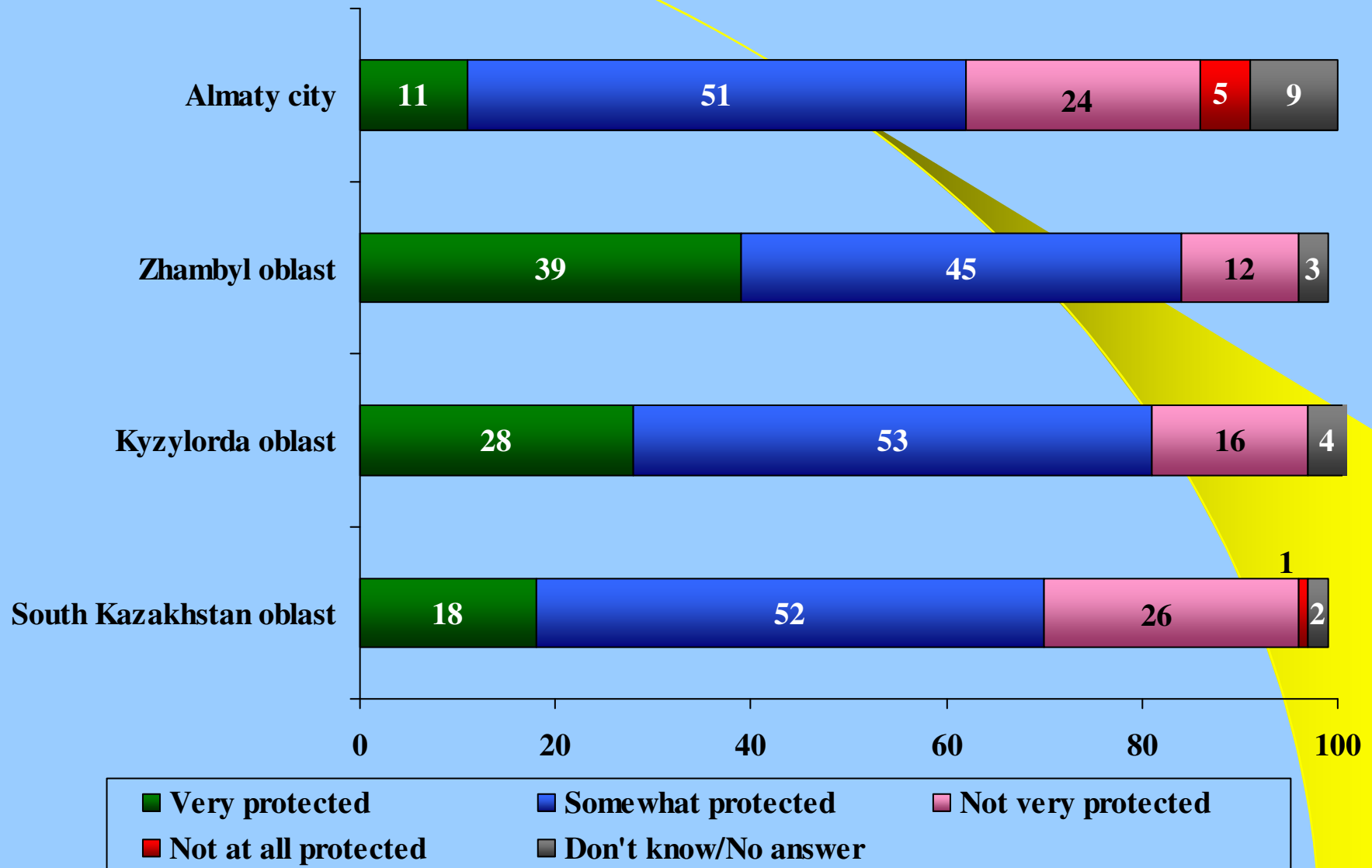
In the last six months, would you say that the criminal situation in your city or village became worse, remained the same or improved?



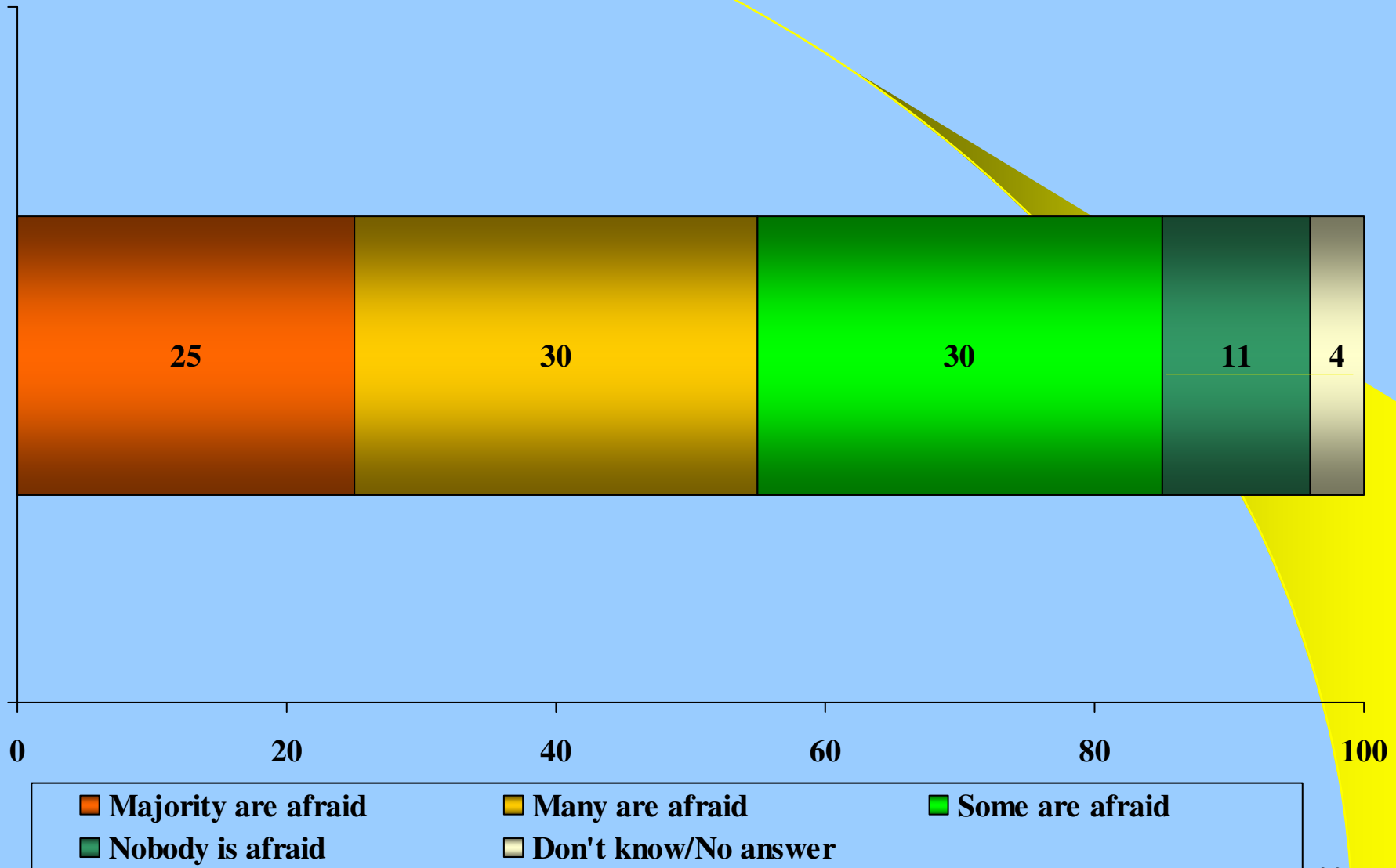
Are property rights in your city/village protected?



Are property rights in your city/village protected?

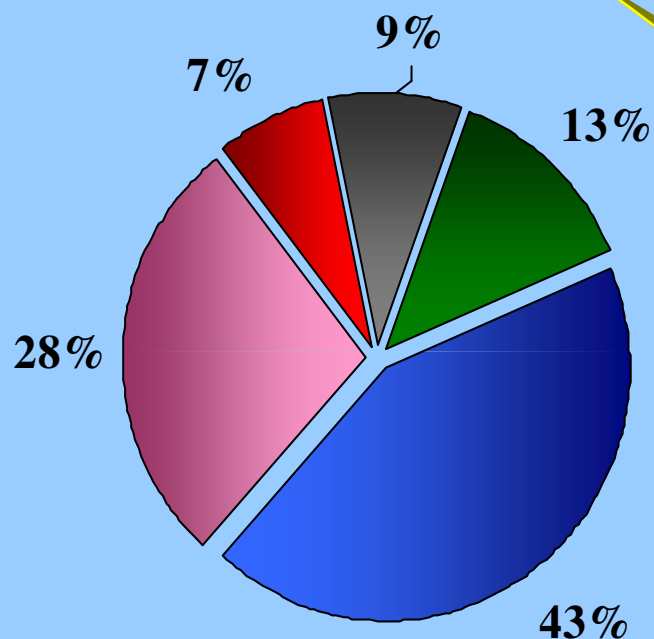


Are people in Kazakhstan afraid to openly express their political views?



INSTITUTIONAL RATINGS

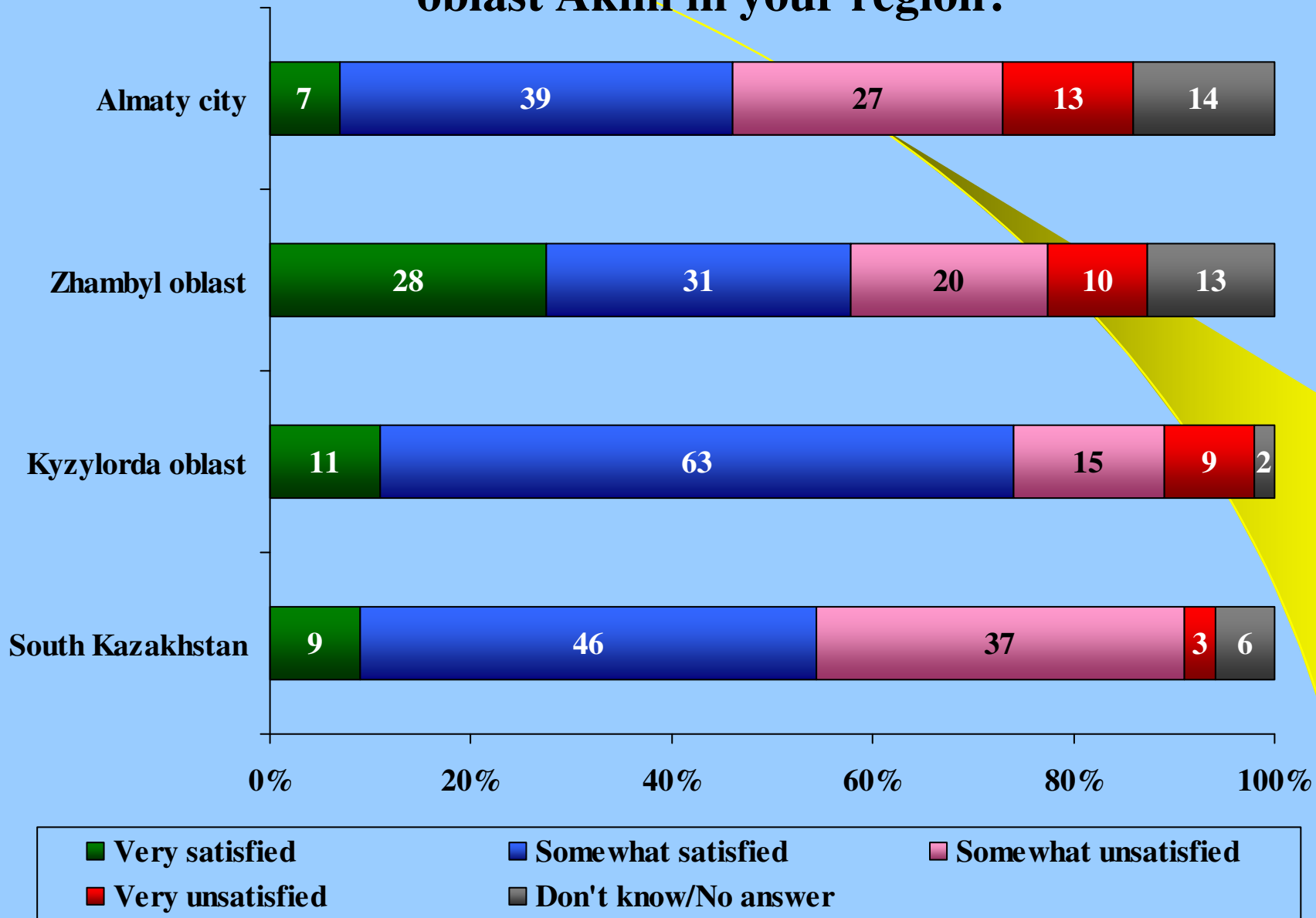
Are you satisfied with the quality of work provided by the oblast Akim* in your region?



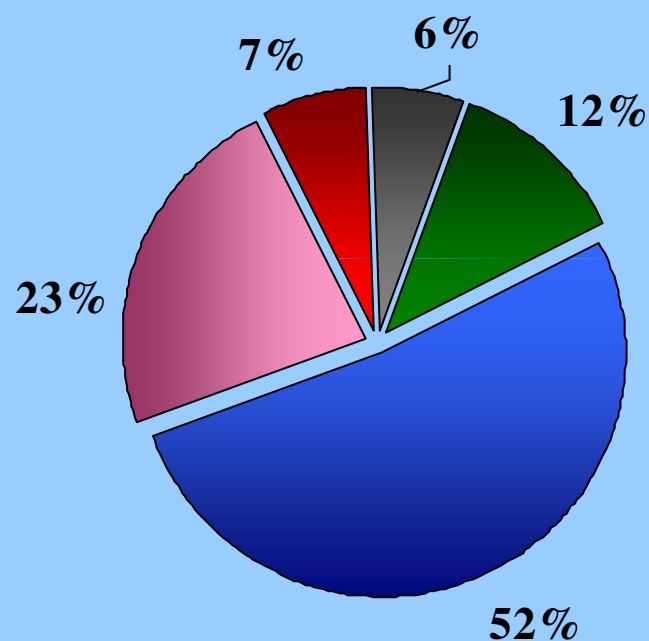
■ Very satisfied ■ Somewhat satisfied ■ Somewhat unsatisfied
■ Very unsatisfied ■ Don't know/No answer

*Each of the 14 oblasts and the two municipal districts of Almaty and Astana are headed by an Akim (provincial governor) appointed by the president.

Are you satisfied with the quality of work provided by the oblast Akim in your region?



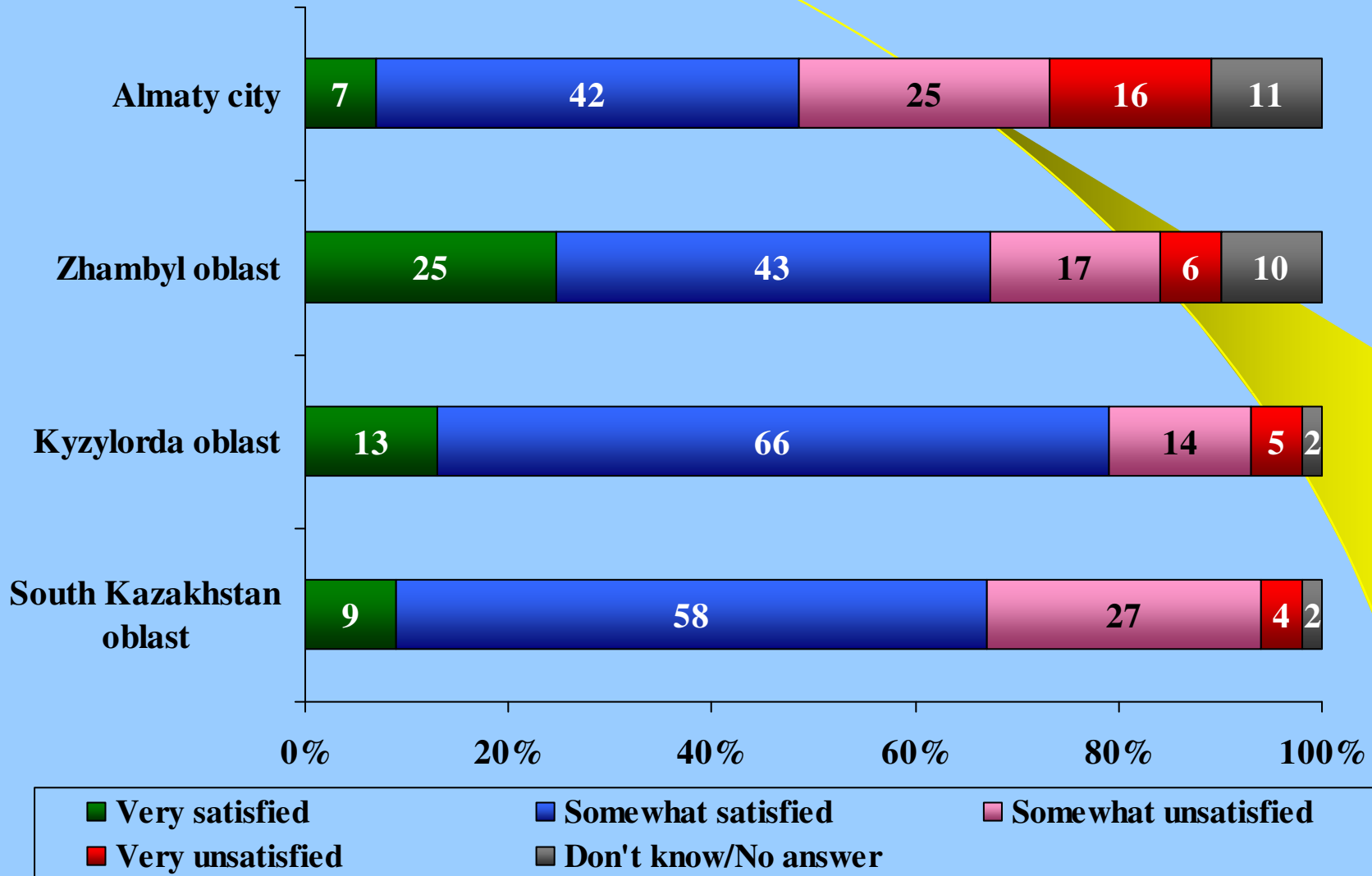
Are you satisfied with the quality of work provided by the city/rayon Akim* in your city/village?



■ Very satisfied ■ Somewhat satisfied ■ Somewhat unsatisfied
■ Very unsatisfied ■ Don't know/No answer

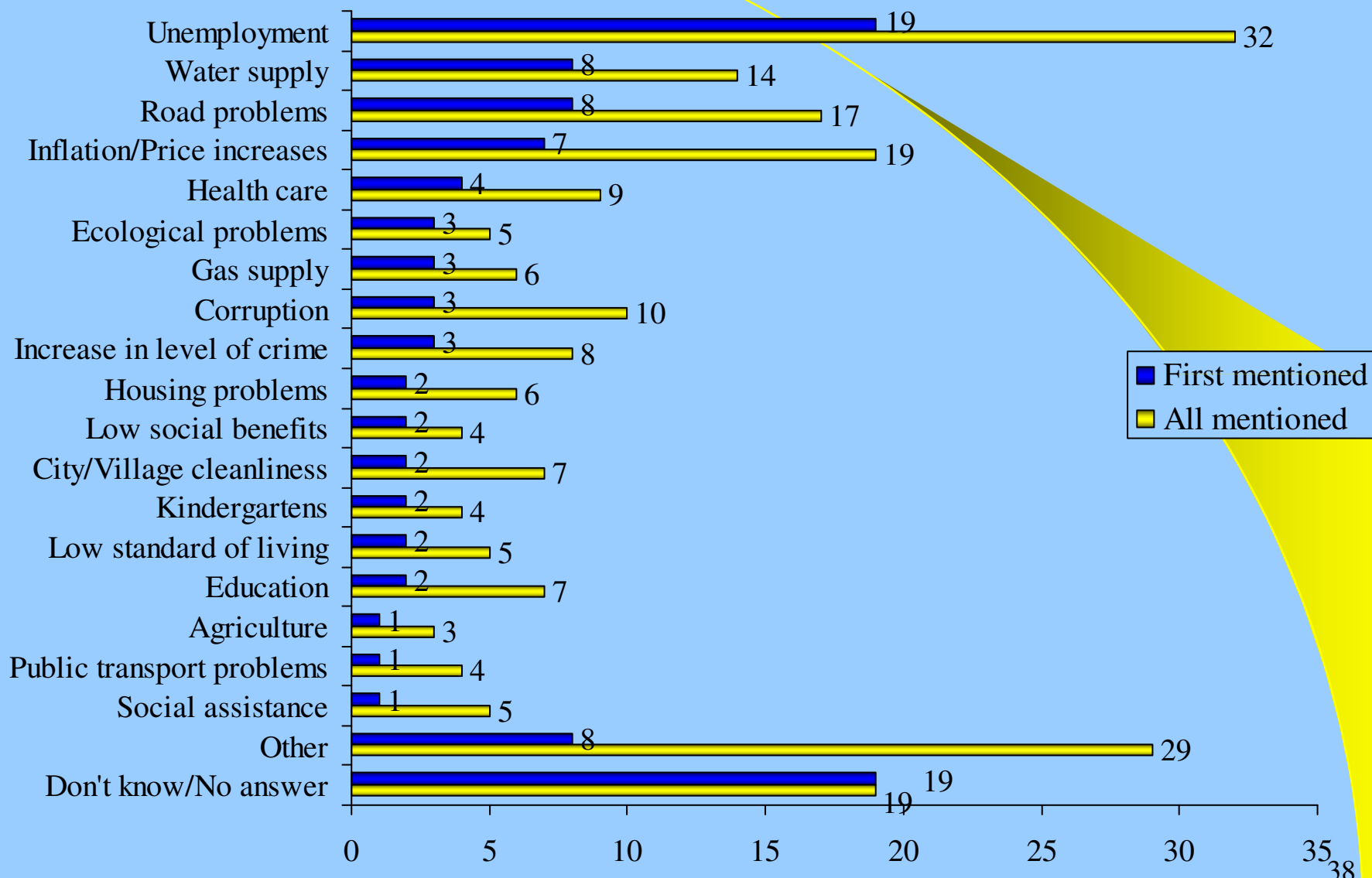
*A city or rayon Akim is similar to a mayor and like an oblast Akim, they are also appointed by the president.

Are you satisfied with the quality of work provided by the city/rayon Akim in your city/village?



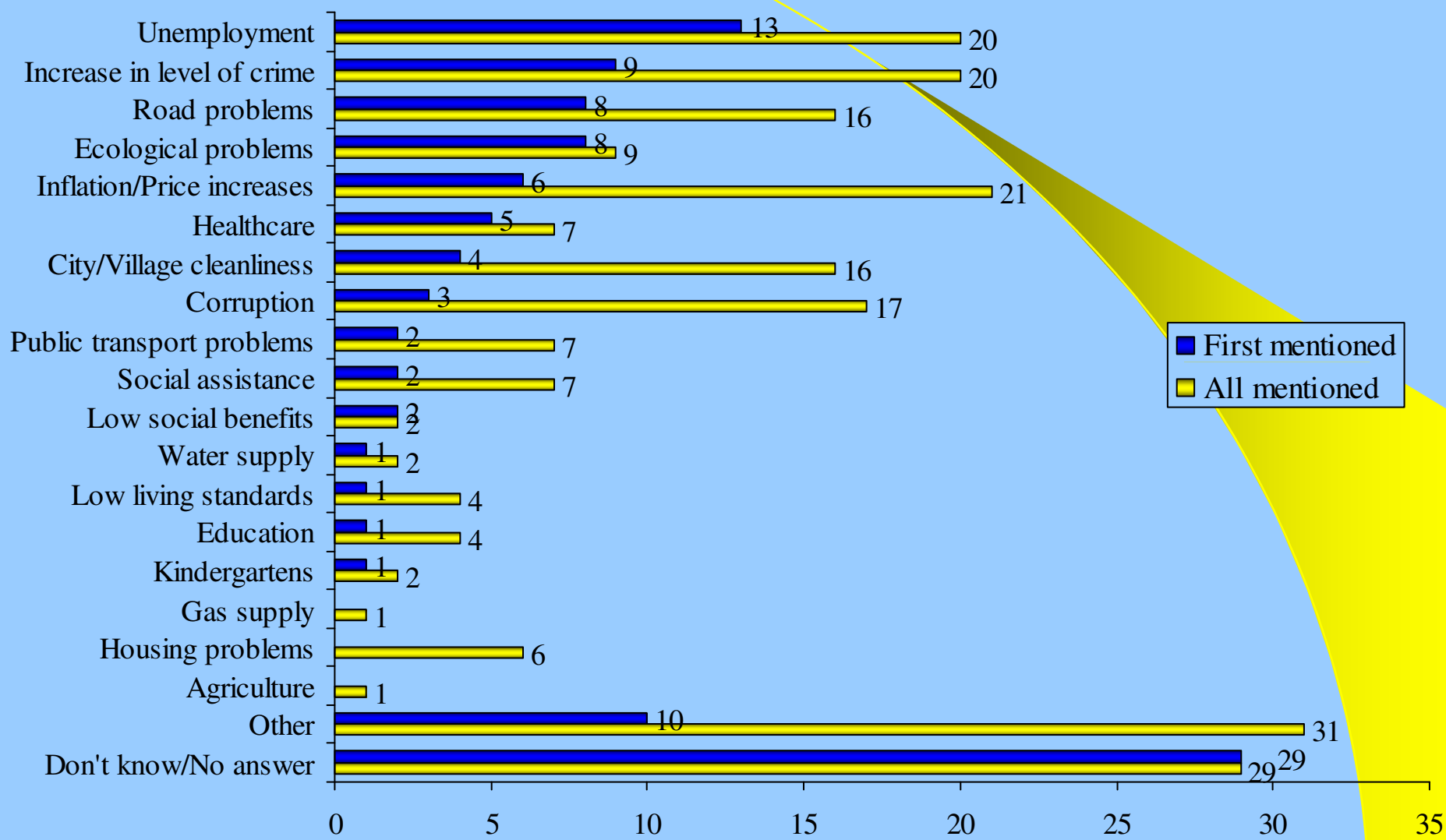
What are the main issues on which local authorities need to focus on in your city/village?

Up to three answers allowed.



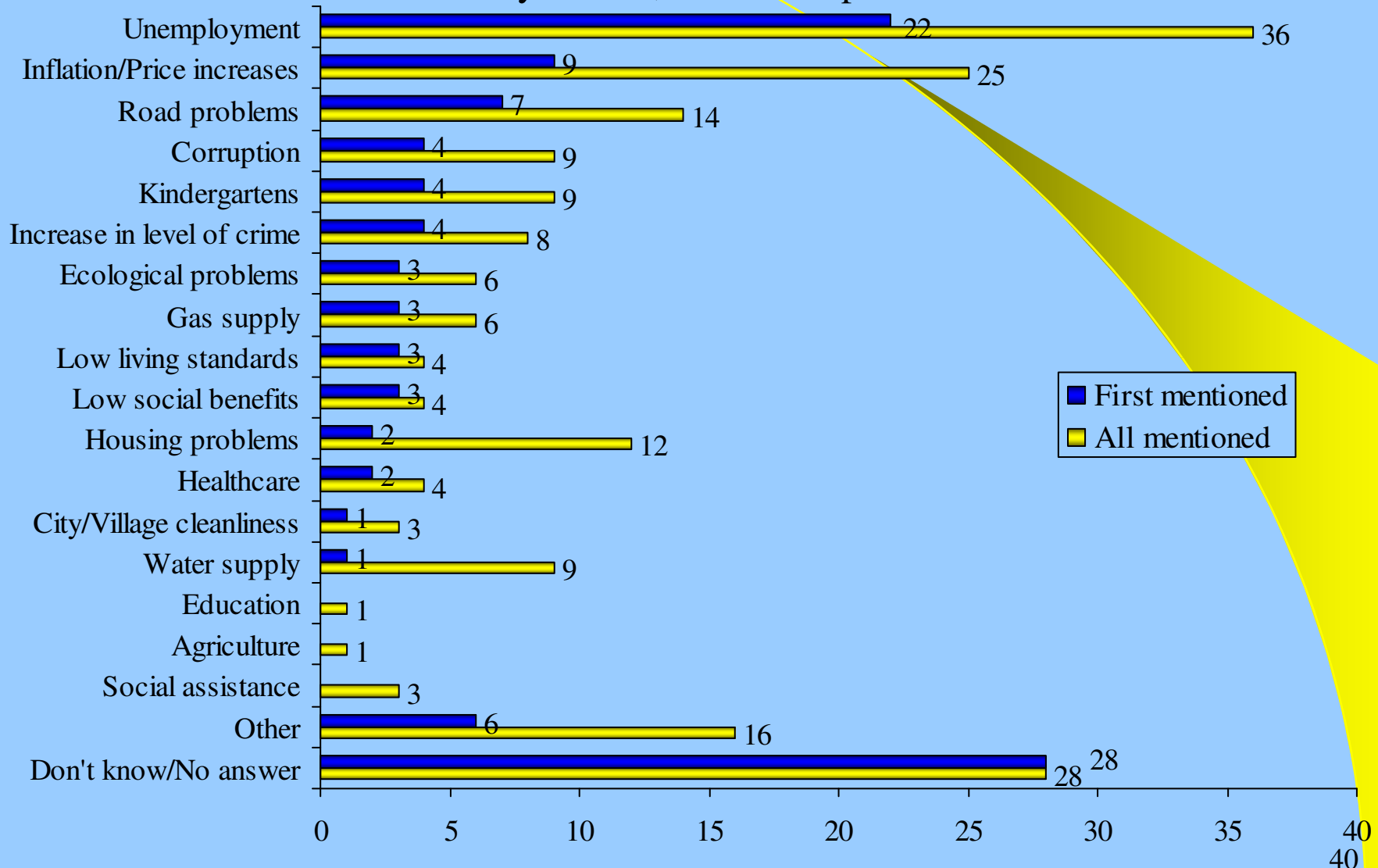
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Residents of Almaty city, N=198. Up to three answers allowed.



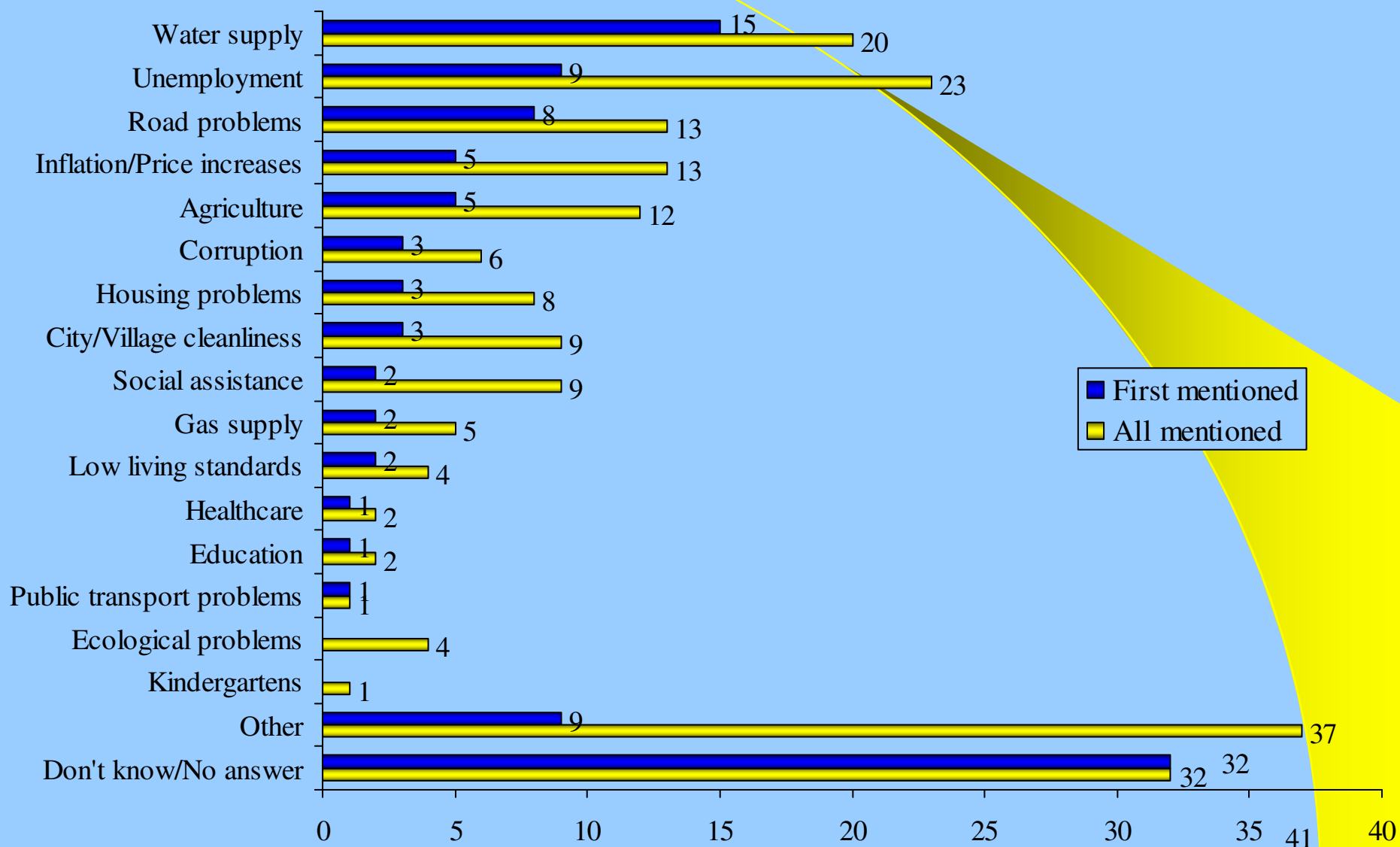
What are the main issues on which local authorities need to focus on in your city/village?

Residents of Zhambyl oblast, N=163. Up to three answers allowed.



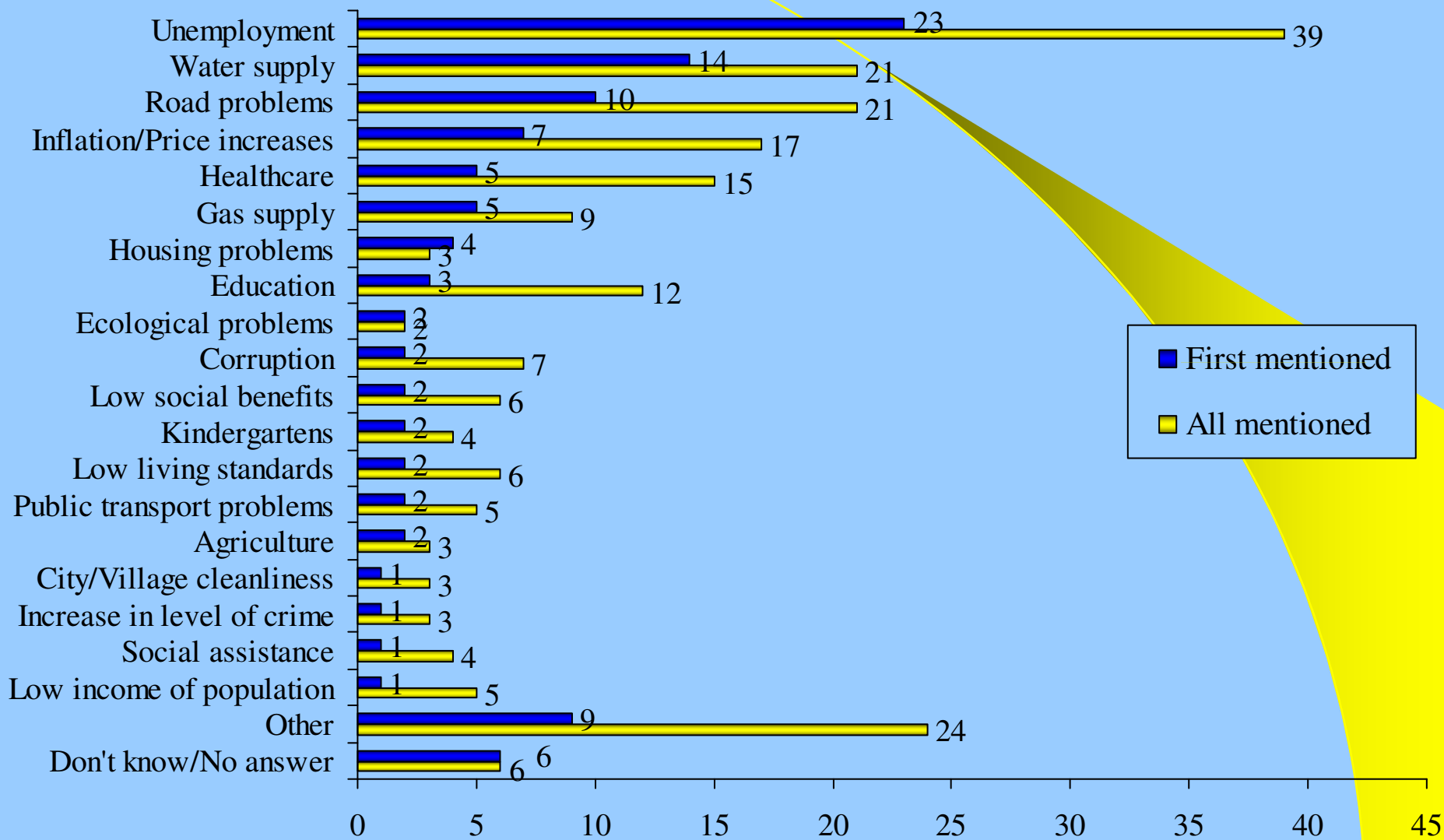
What are the main issues on which local authorities need to focus on in your city/village?

Residents of Kyzylorda oblast, N=101. Up to three answers allowed.



What are the main issues on which local authorities need to focus on in your city/village?

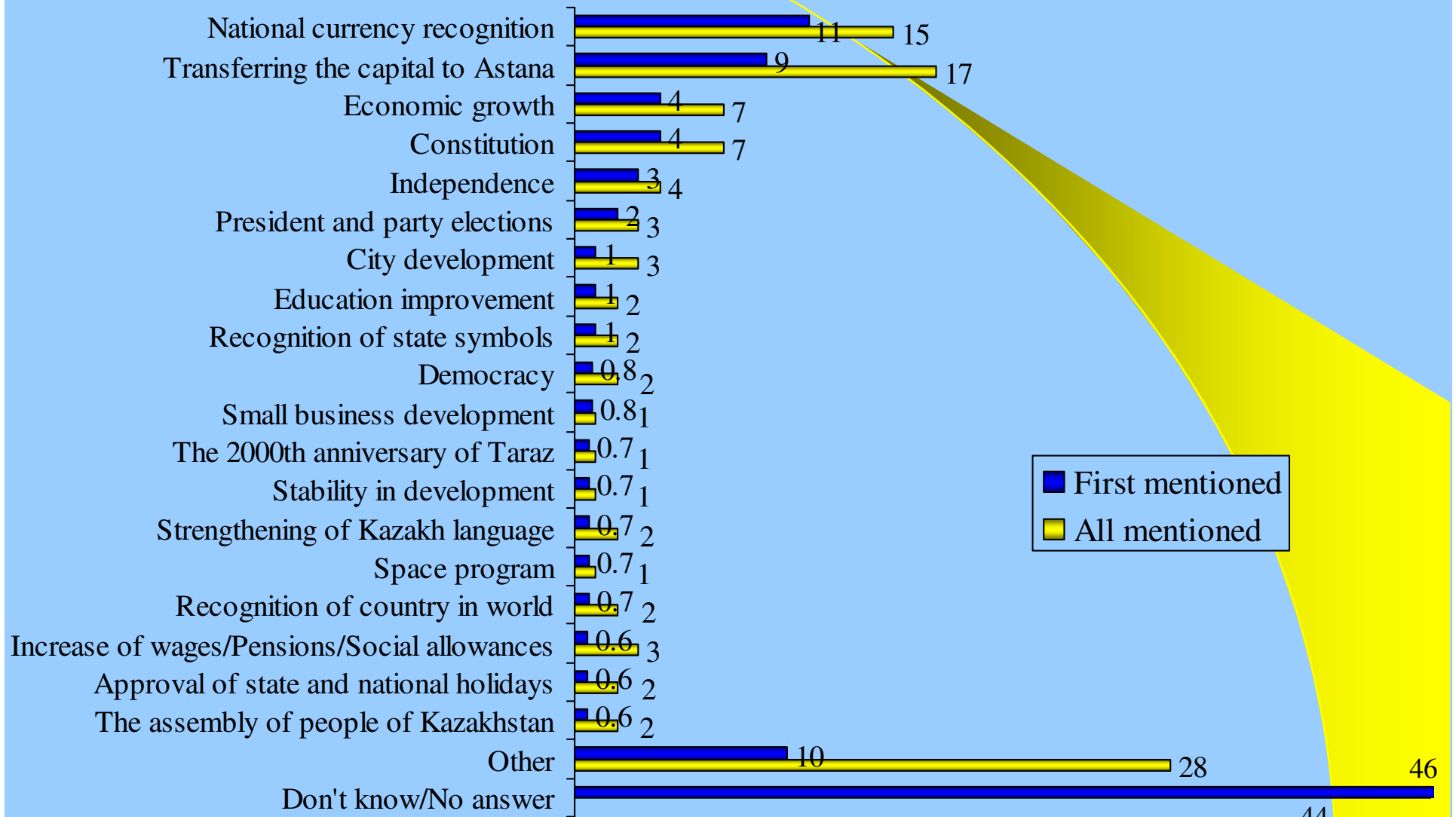
Residents of South Kazakhstan oblast, N=365. Up to three answers allowed.



LEADERSHIP INDEX

What have been the main events in the country's life since its independence?

Up to three answers allowed.

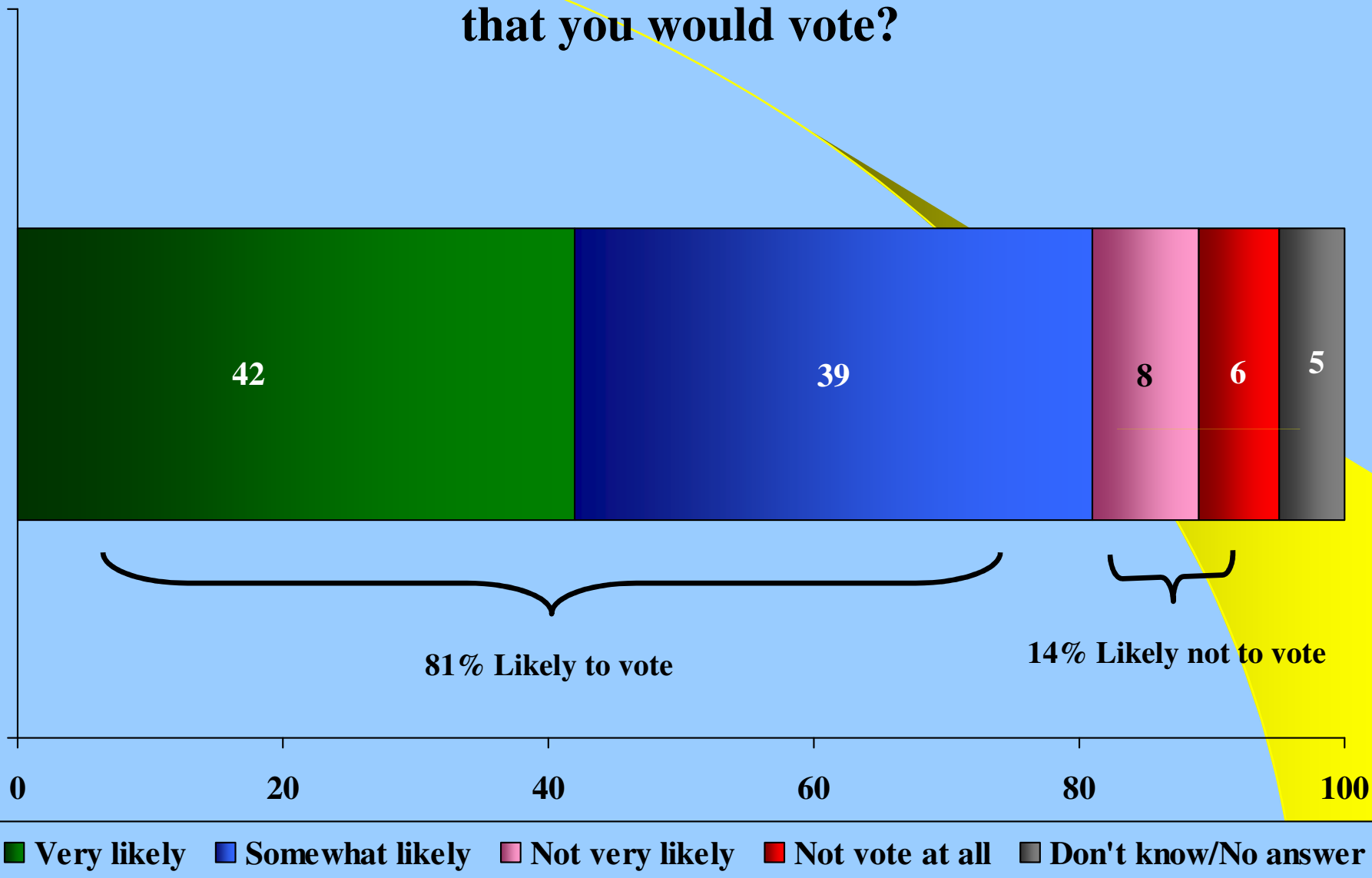


Of the prominent Kazakhs and characters in Kazakh history and folk culture, who is most suitable to be a national hero or leader in the current time? (Open-ended question, all mentioned)



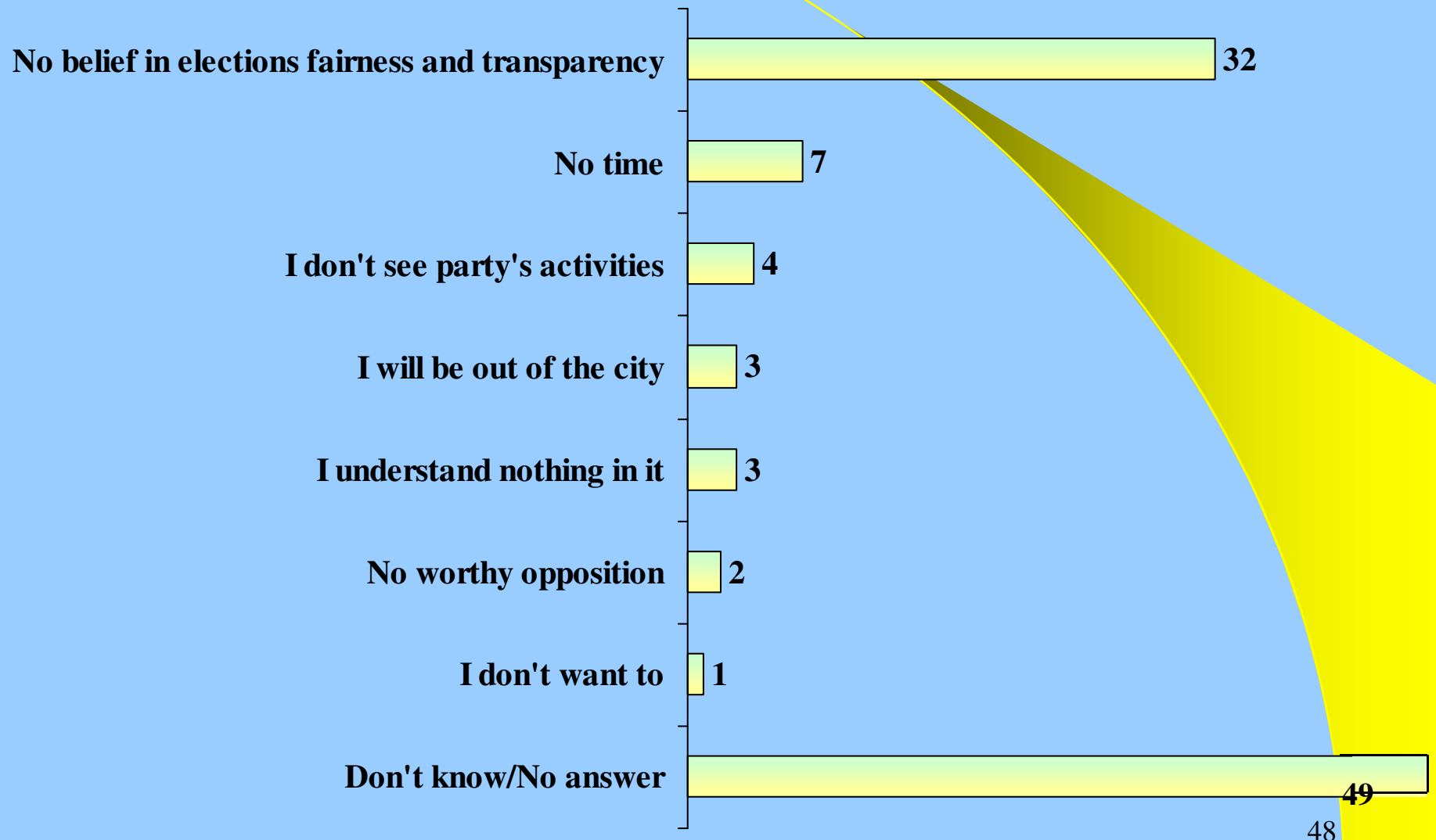
ELECTIONS INDEX

If parliamentary elections were held next week, how likely is it that you would vote?

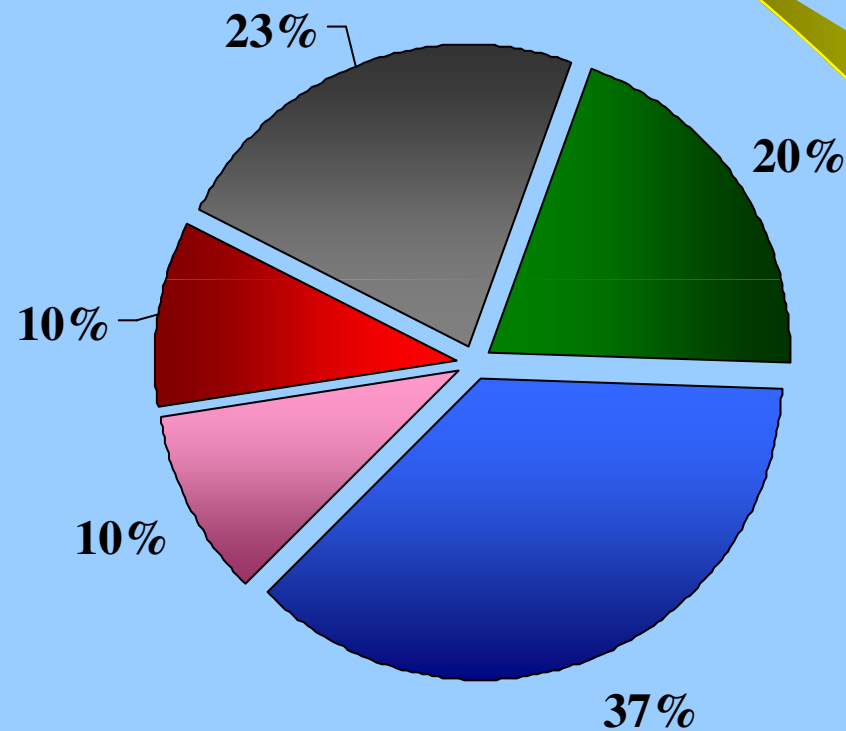


Why would you not vote in the parliamentary elections if they were held next week?

If not very likely to or not vote at all, N=115

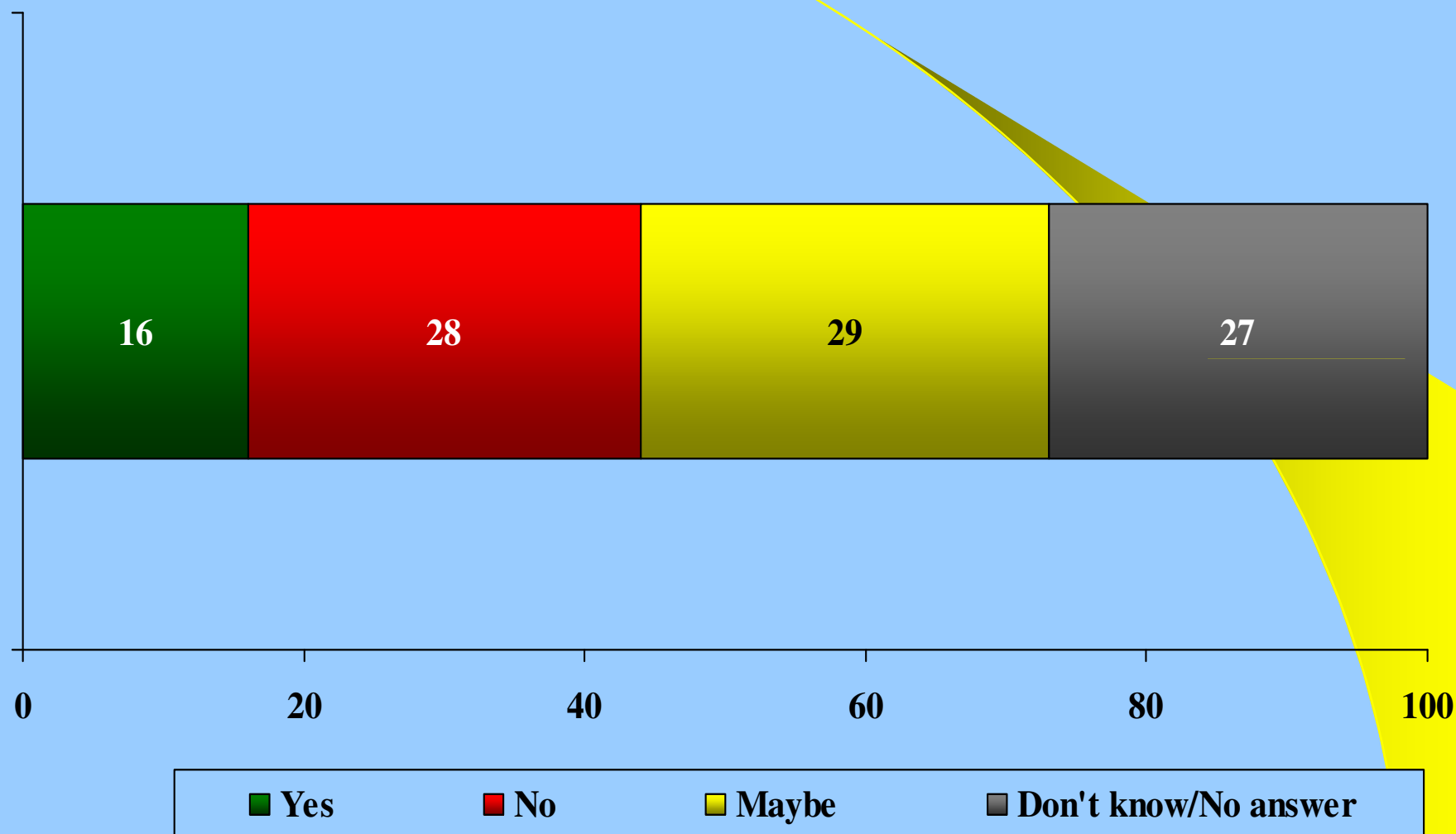


**Do you agree or disagree with the following statement:
It is healthy for Kazakhstan to have an active political
opposition?**



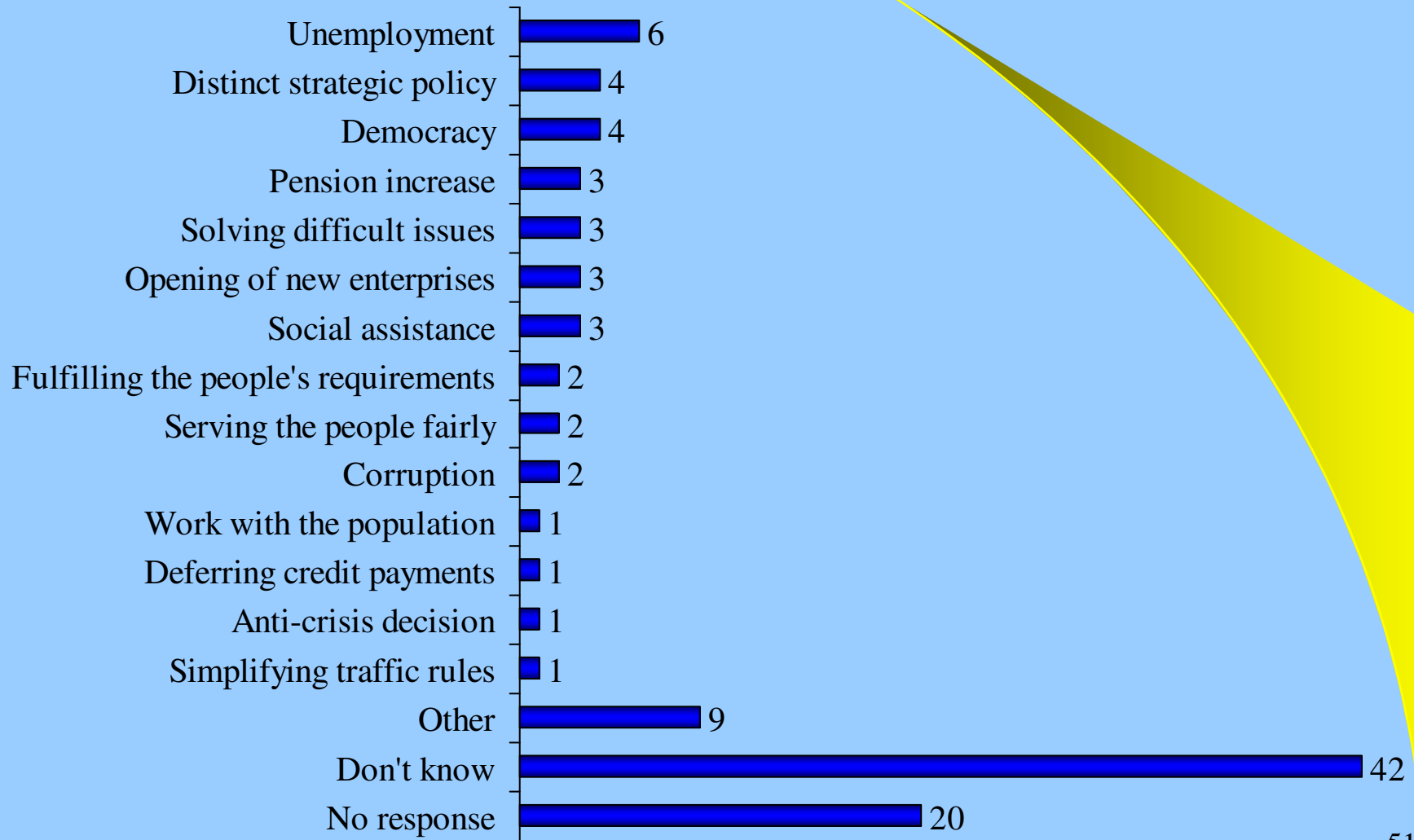
Strongly agree	Agree	Disagree
Strongly disagree	Don't know/No answer	

If the opposition political parties decided to form a Grand Opposition Alliance, would you support this grand alliance or not?



What should be the main priority of this Grand Opposition Alliance?

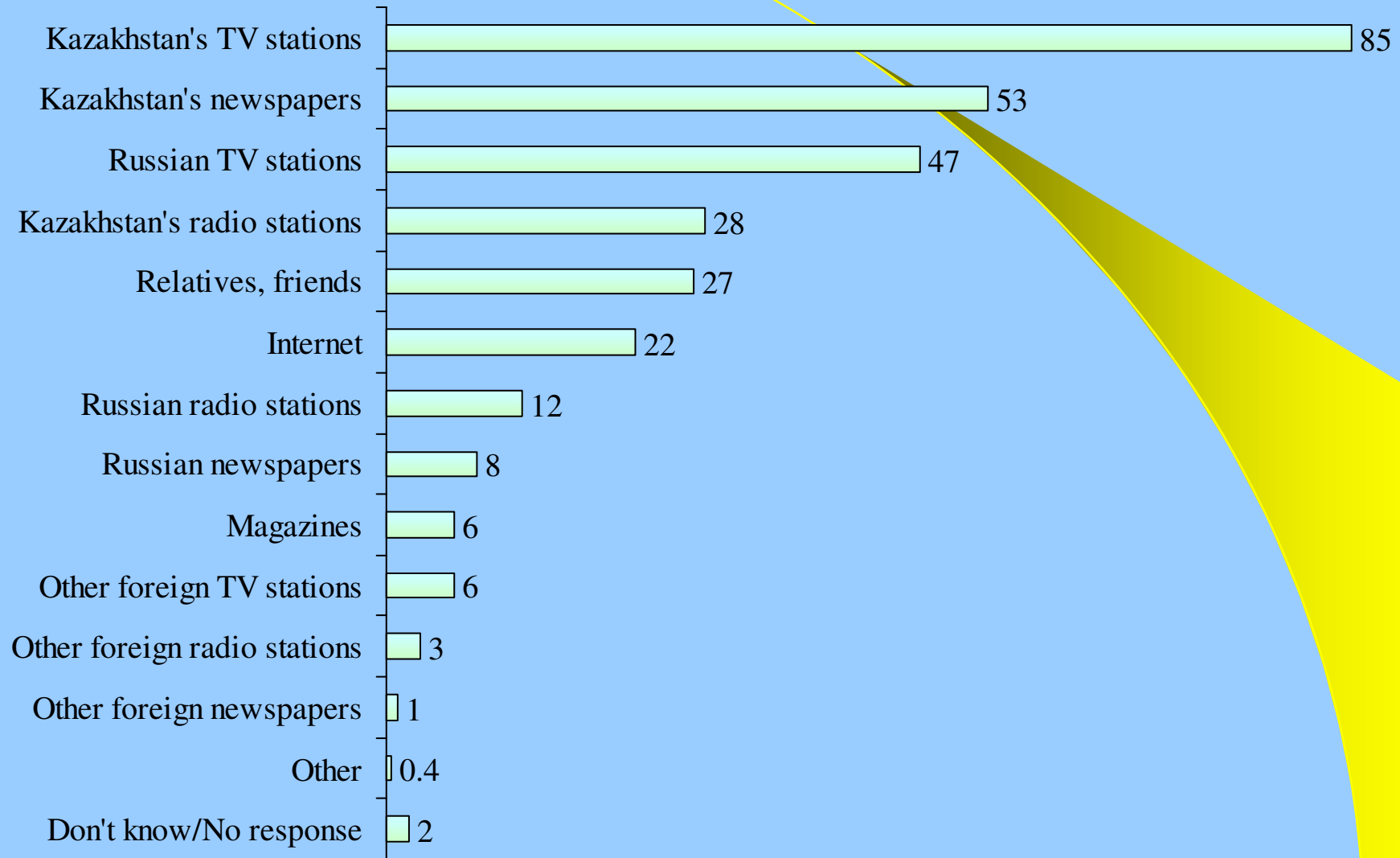
Those who would/maybe support Grand Opposition Alliance, N=367



51

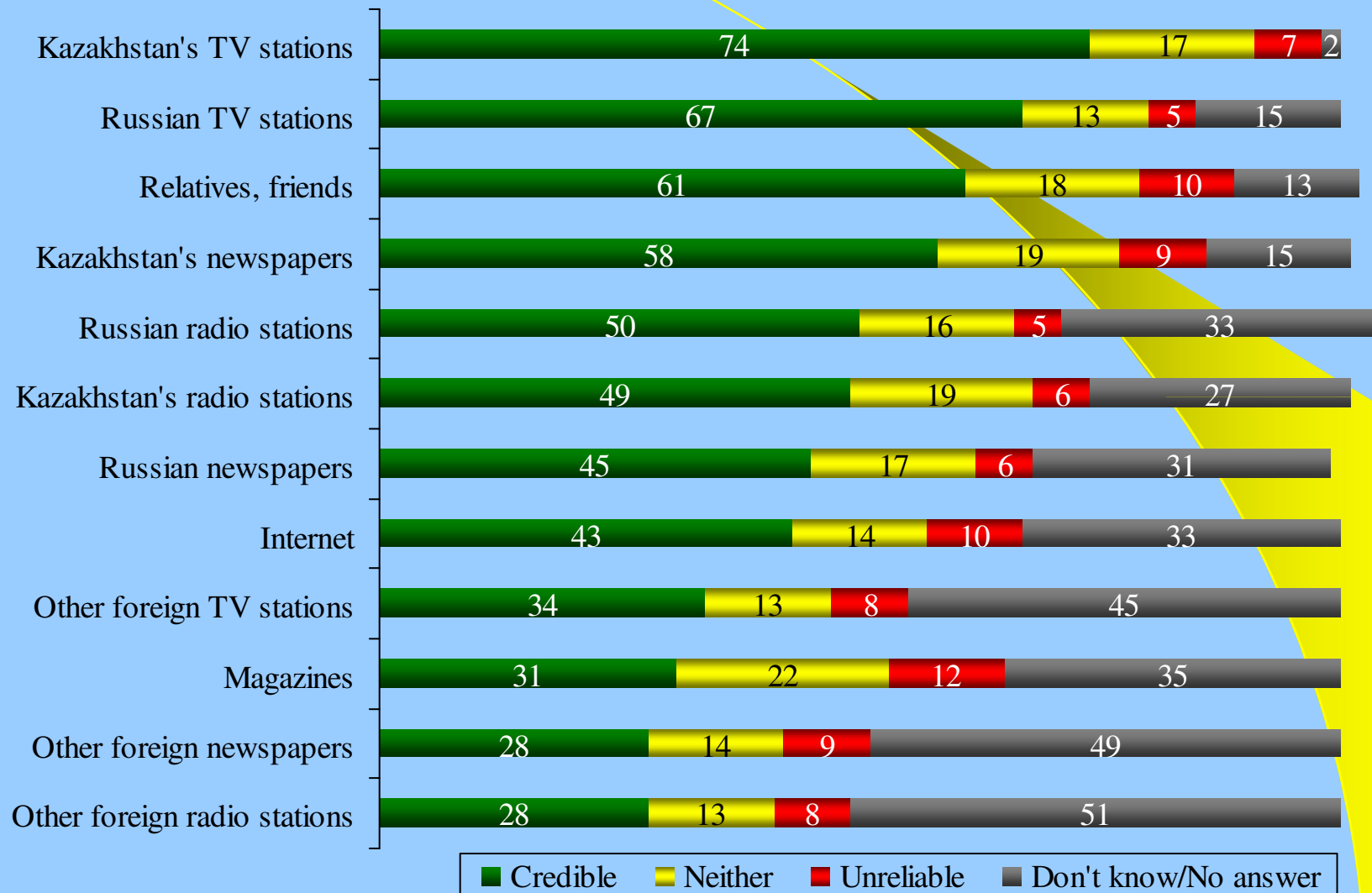
SOURCES OF INFORMATION

From what sources do you get political information?

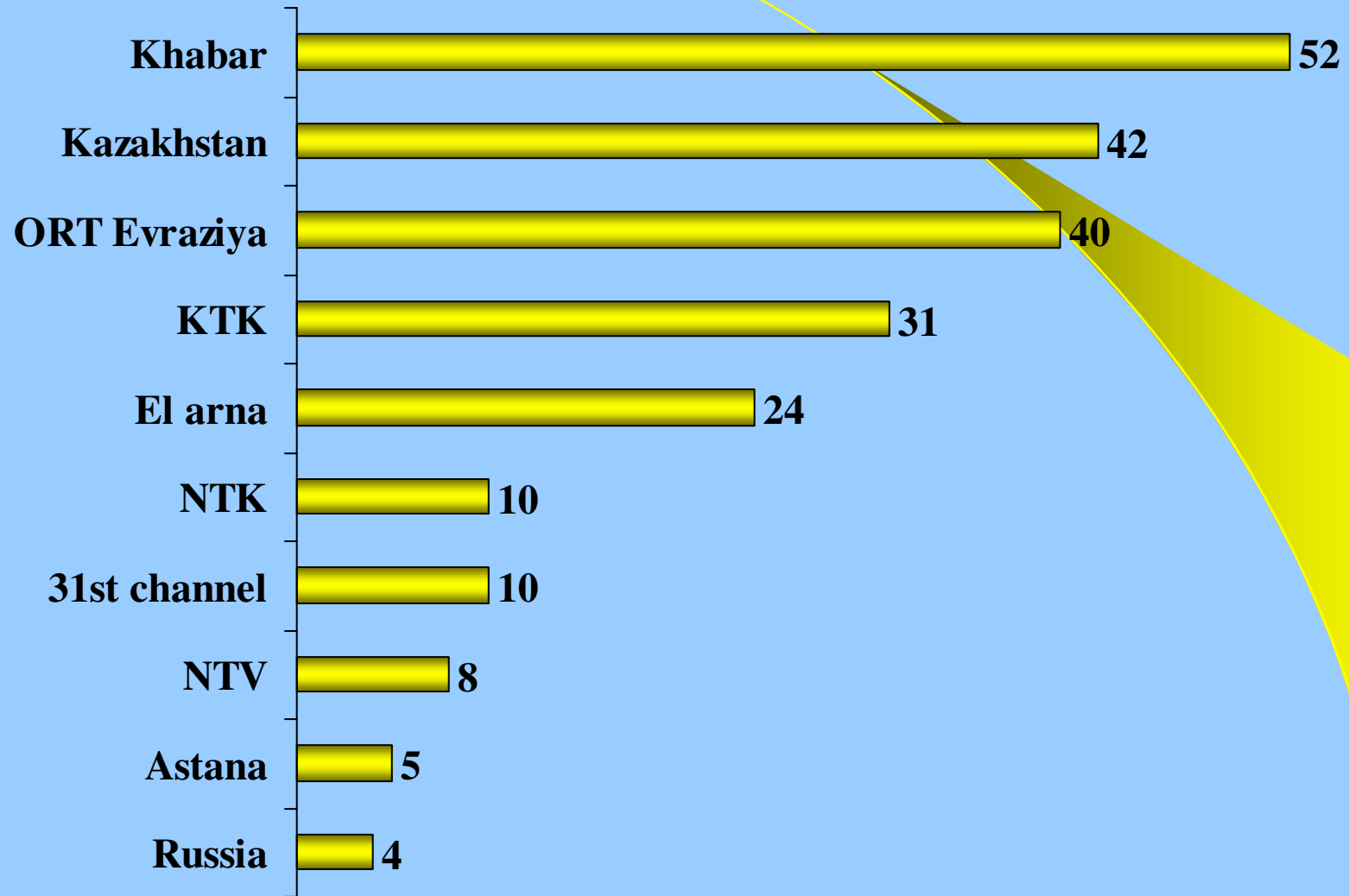


How credible are the following information sources?

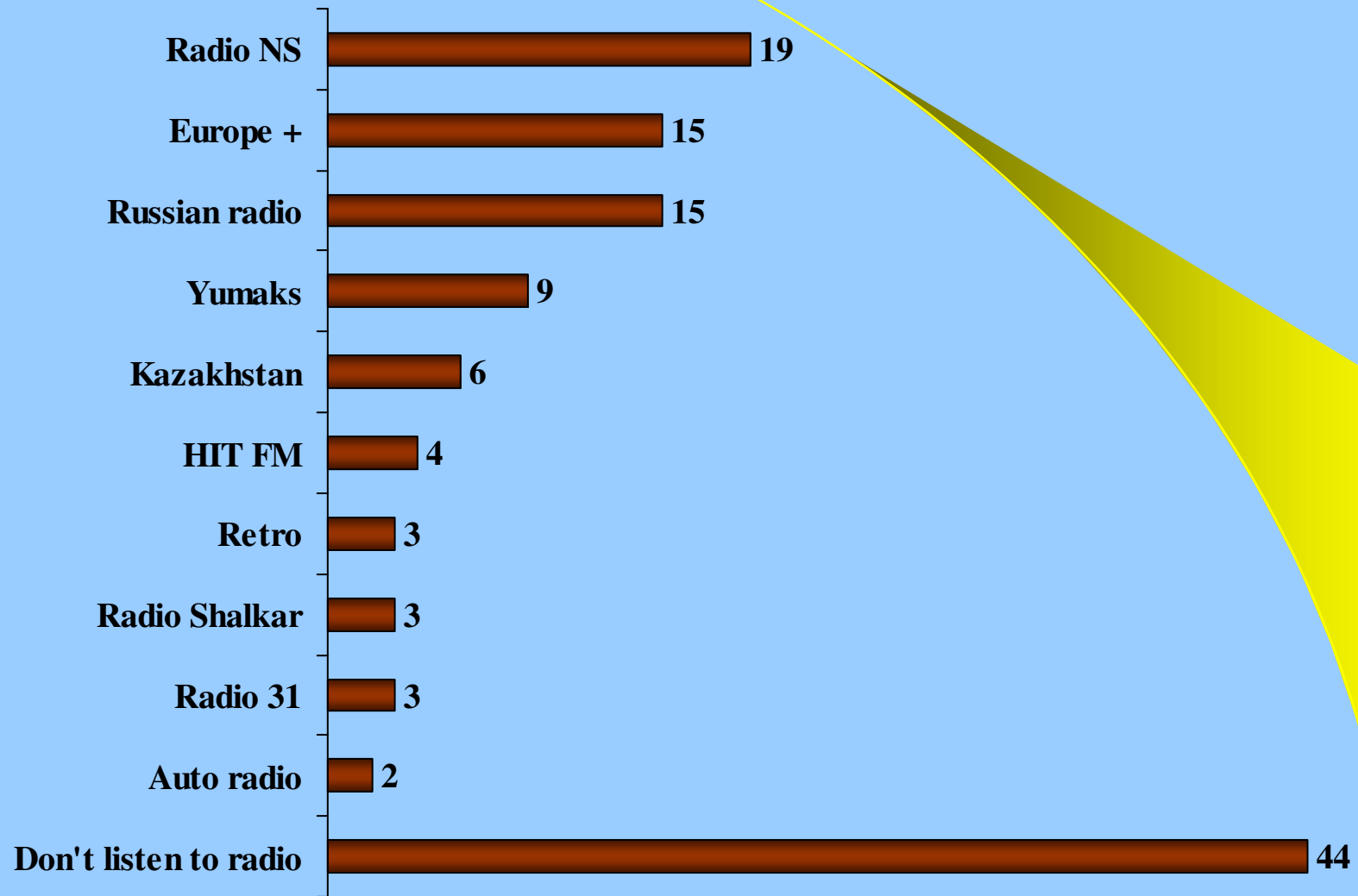
Credibility measured on a five-point scale where one – very unreliable and five – very credible



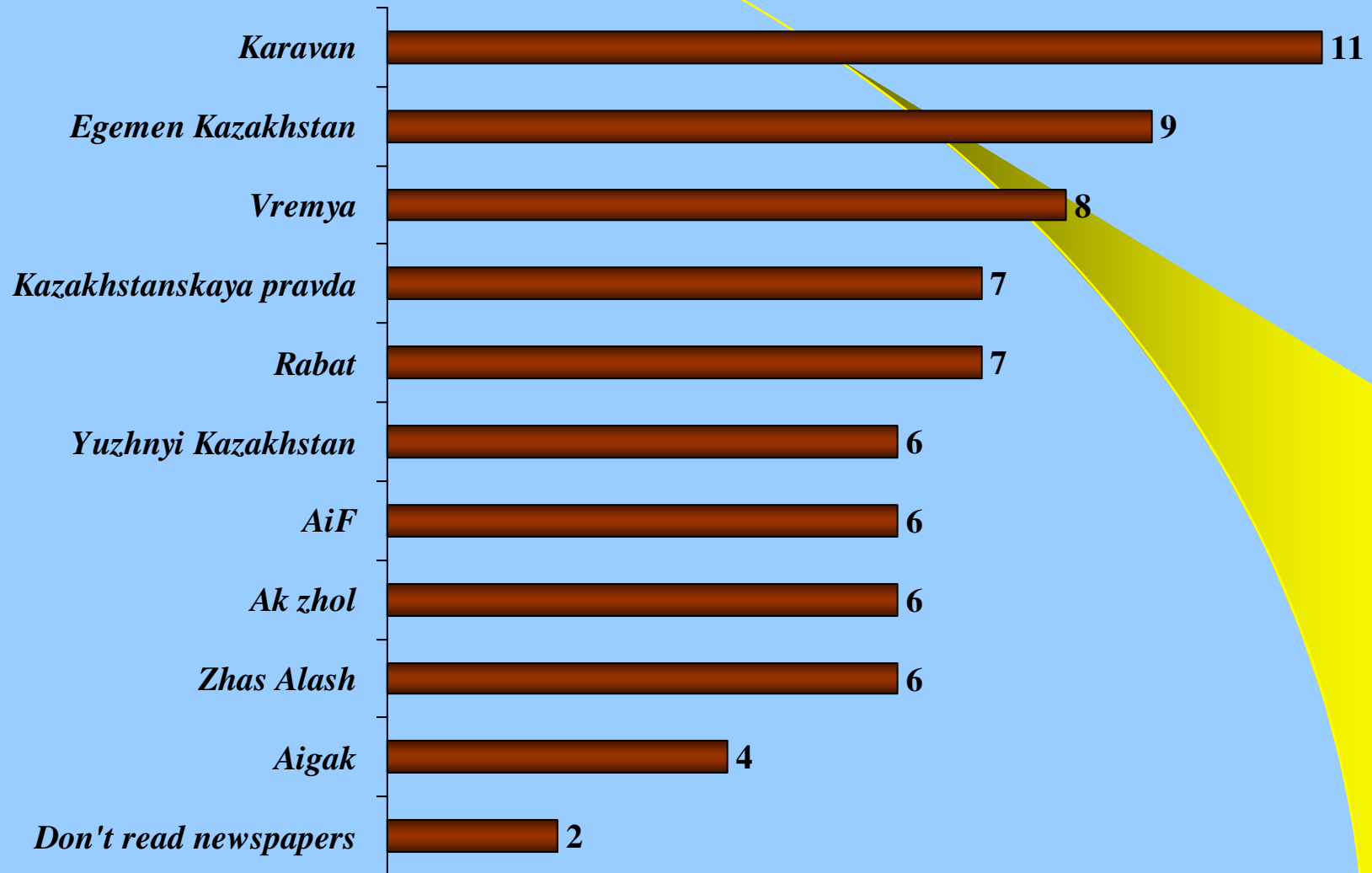
Which TV stations do you watch regularly?



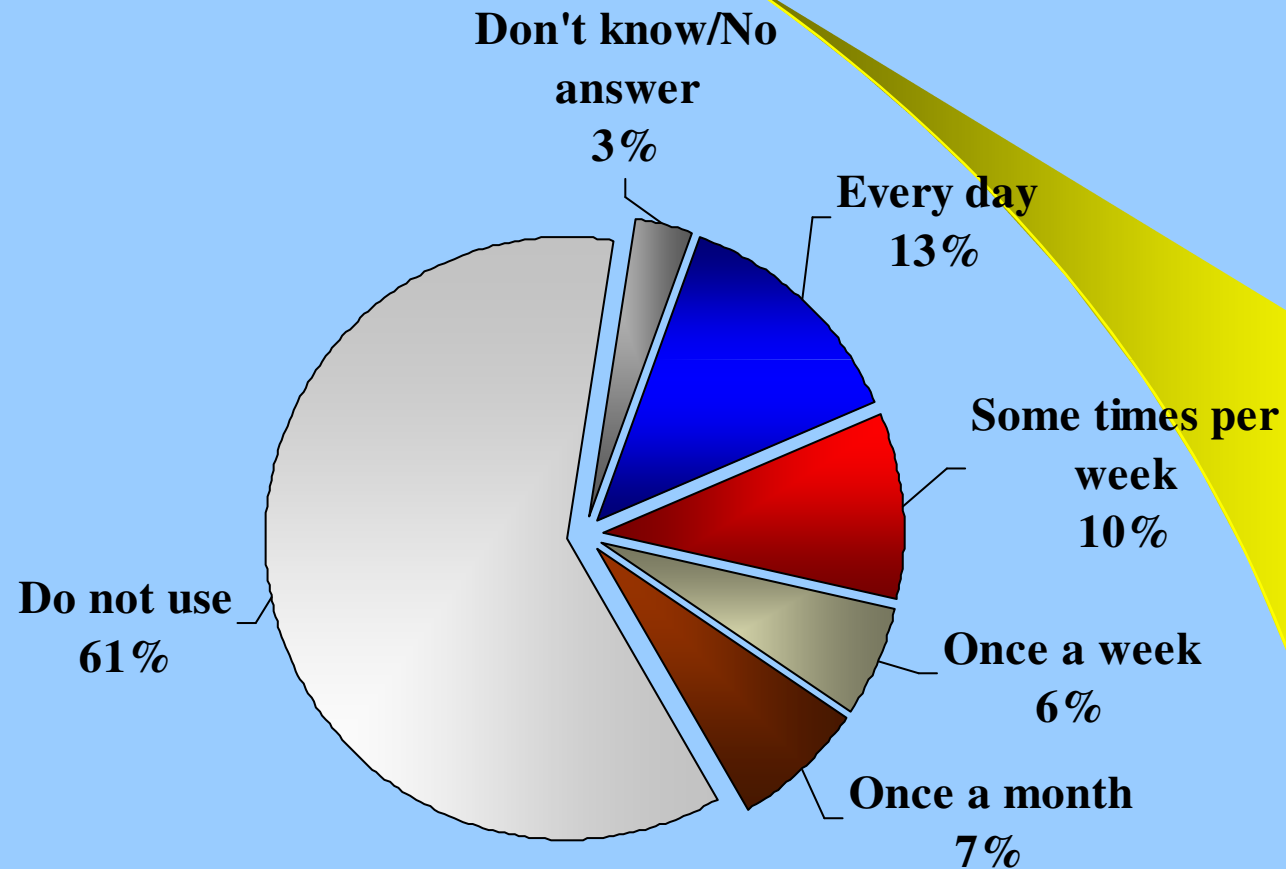
Which radio stations do you listen to regularly?



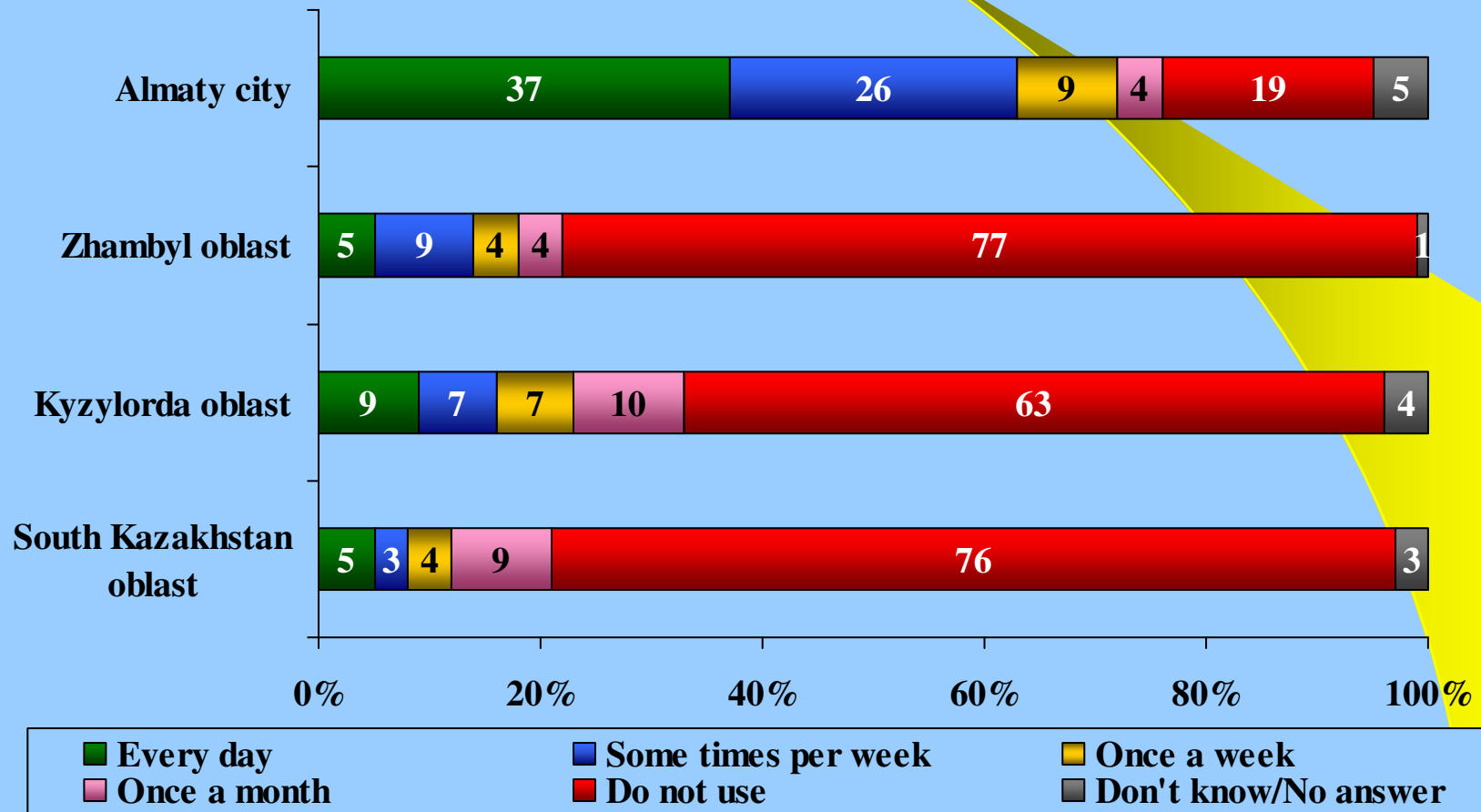
Which newspapers do you read regularly?



On average, how many times do you use the Internet per week?

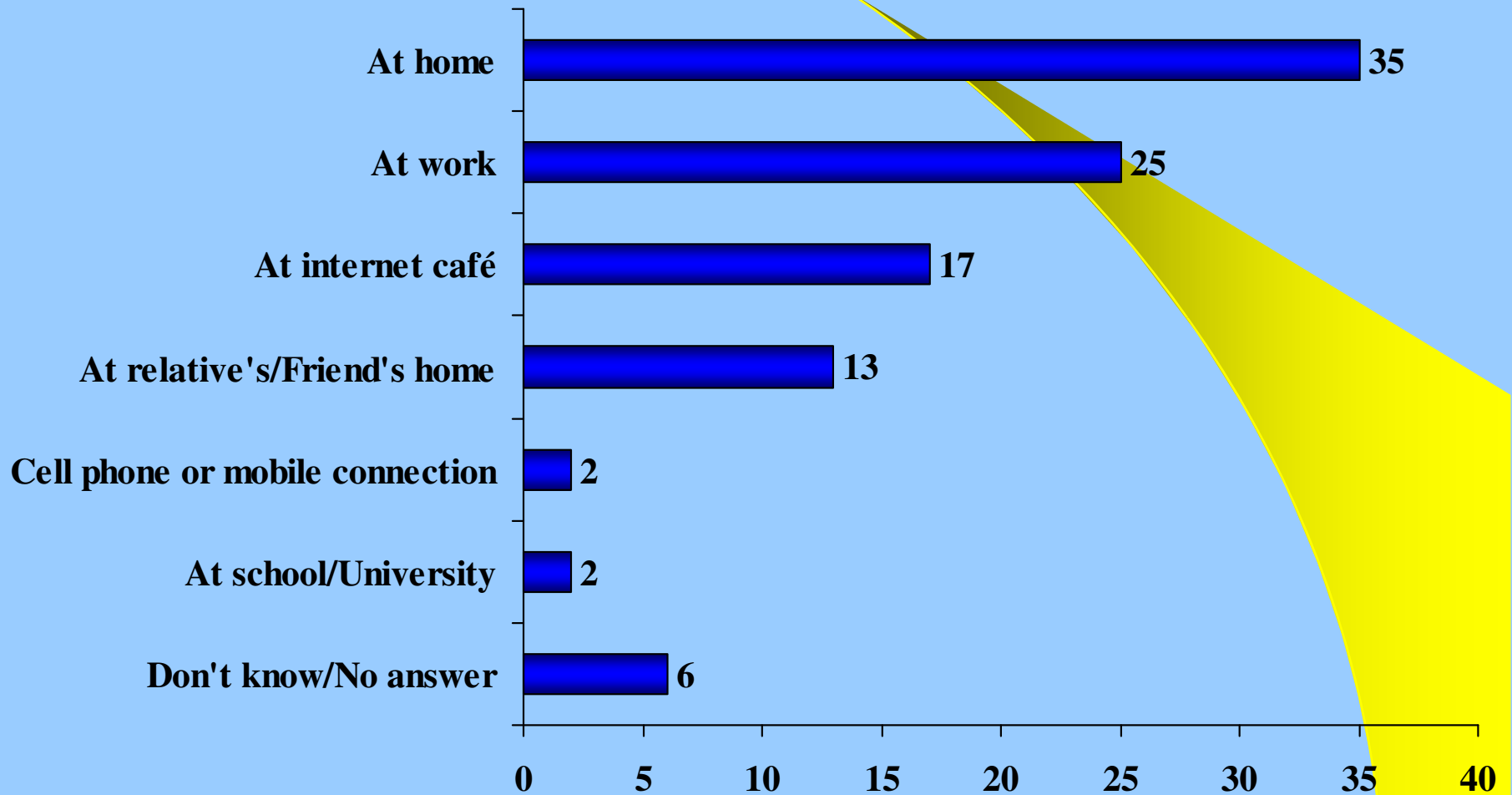


On average, how many times do you use the Internet per week?

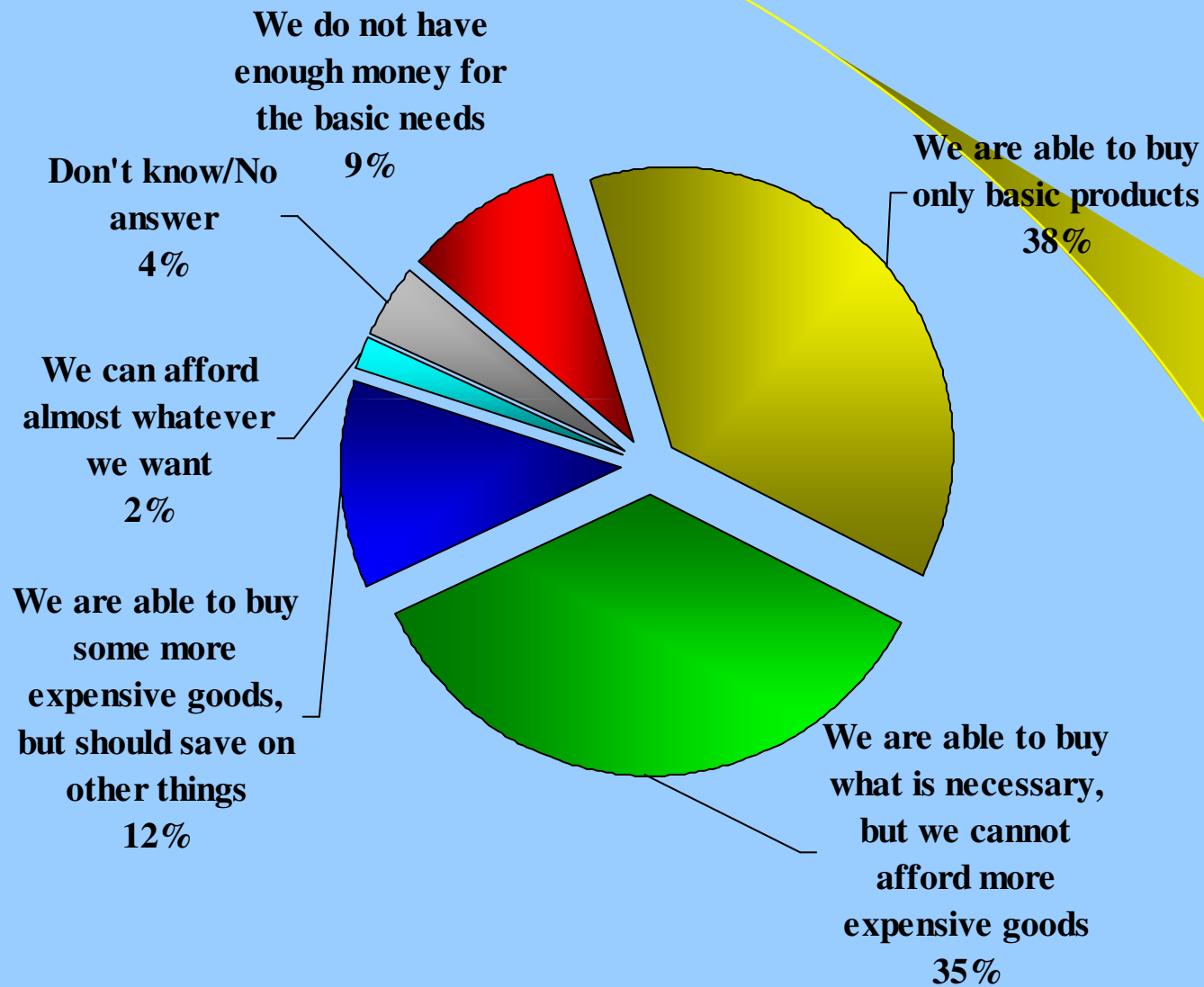


Where do you most often regularly access the Internet?

Users of Internet, N=321

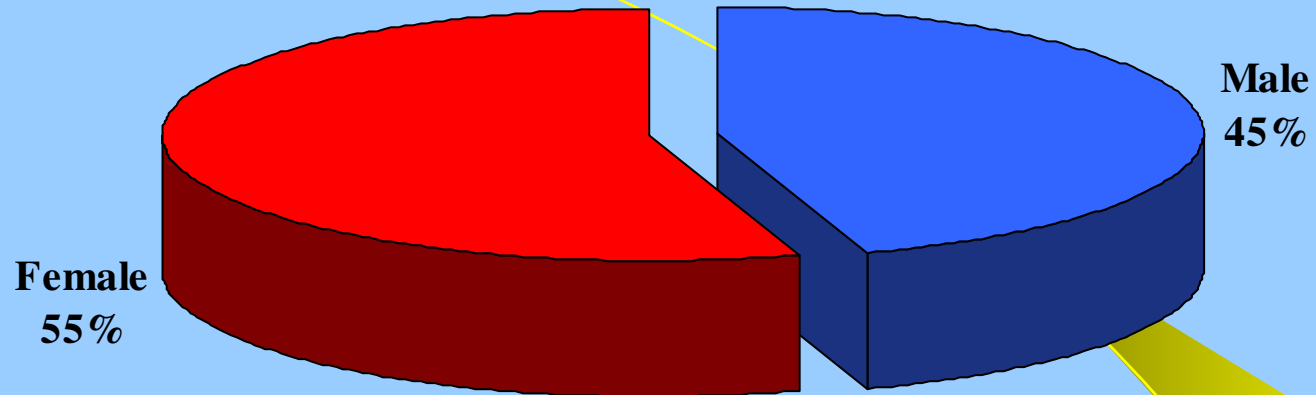


What is the financial state of your household?

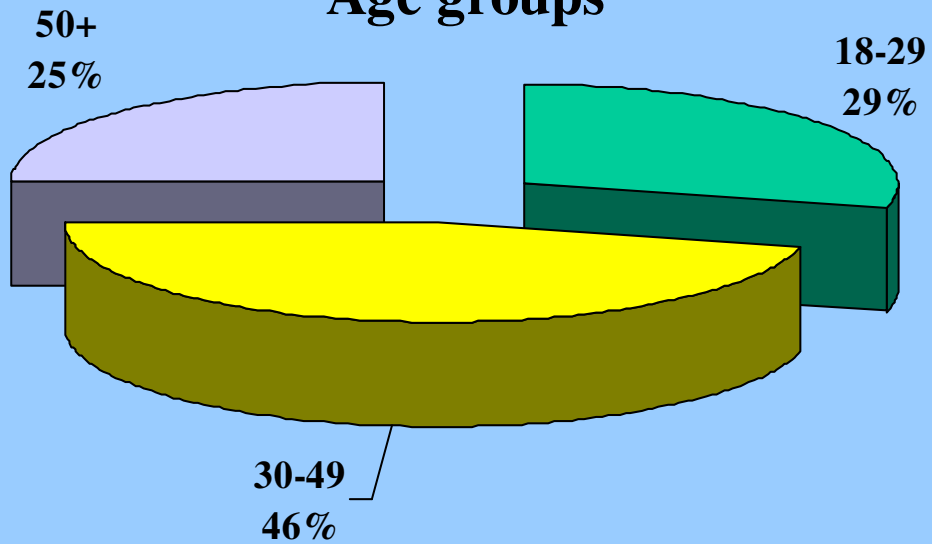


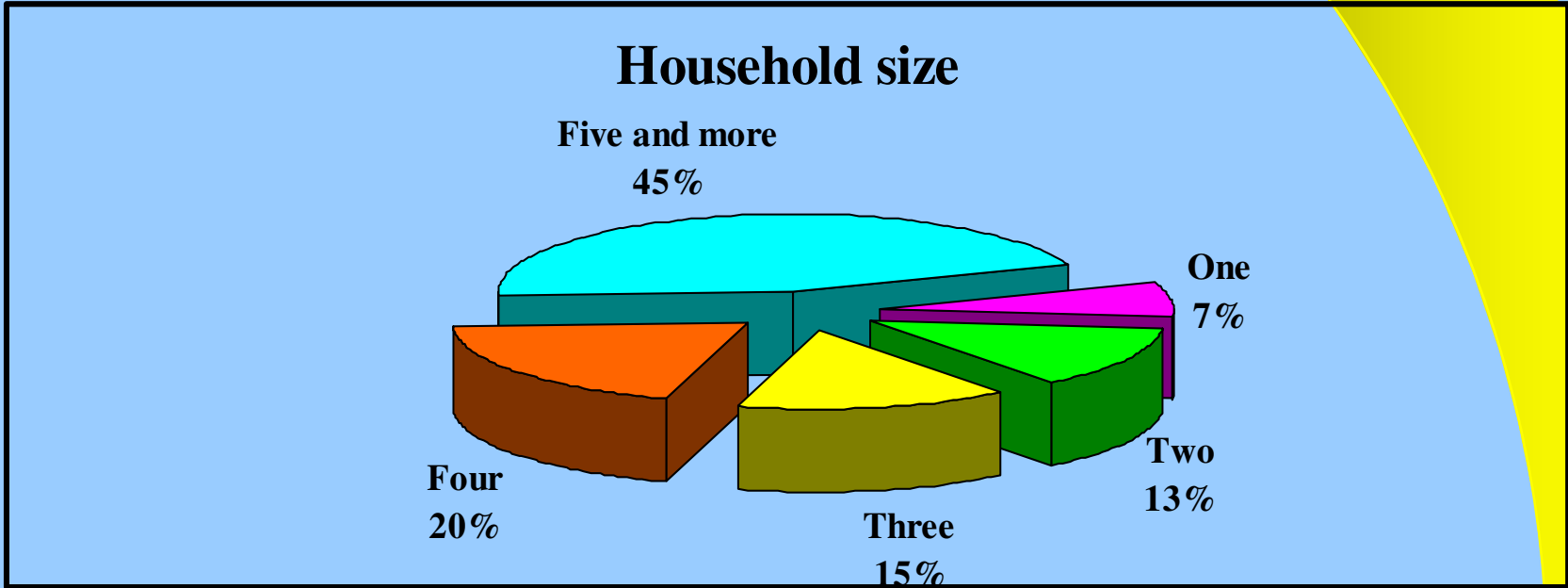
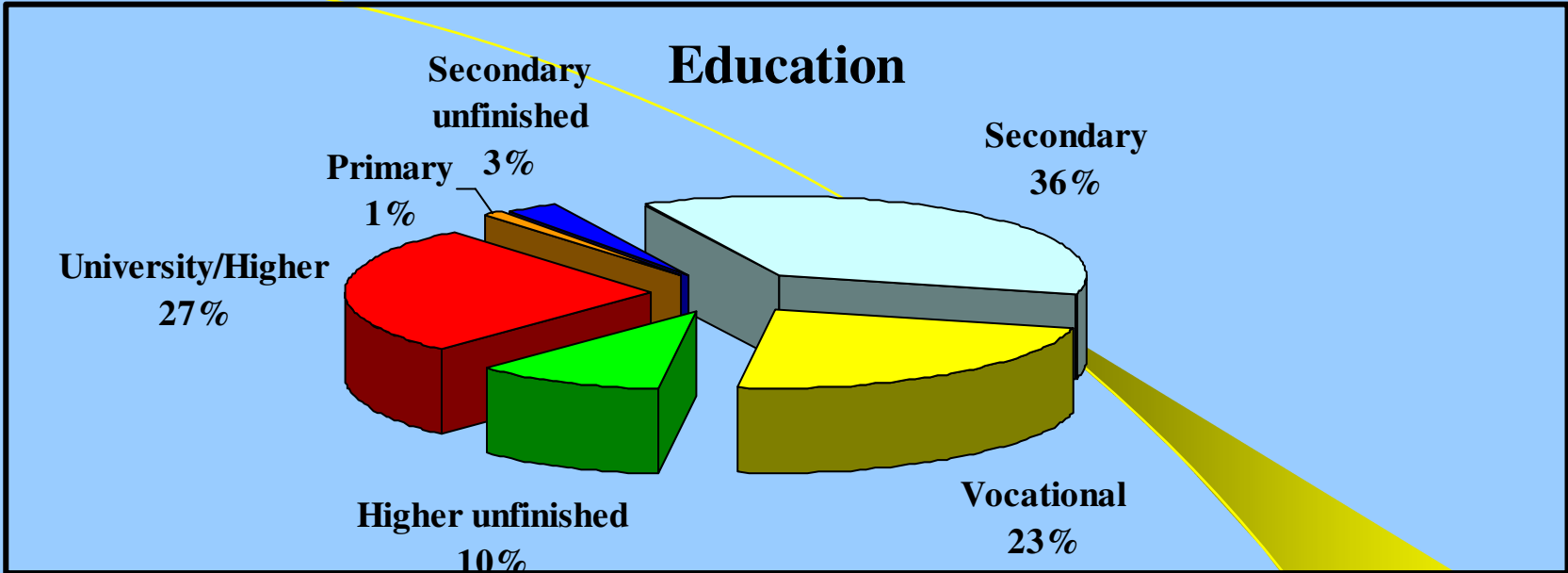
SOCIO-DEMOGRAPHICS

Gender

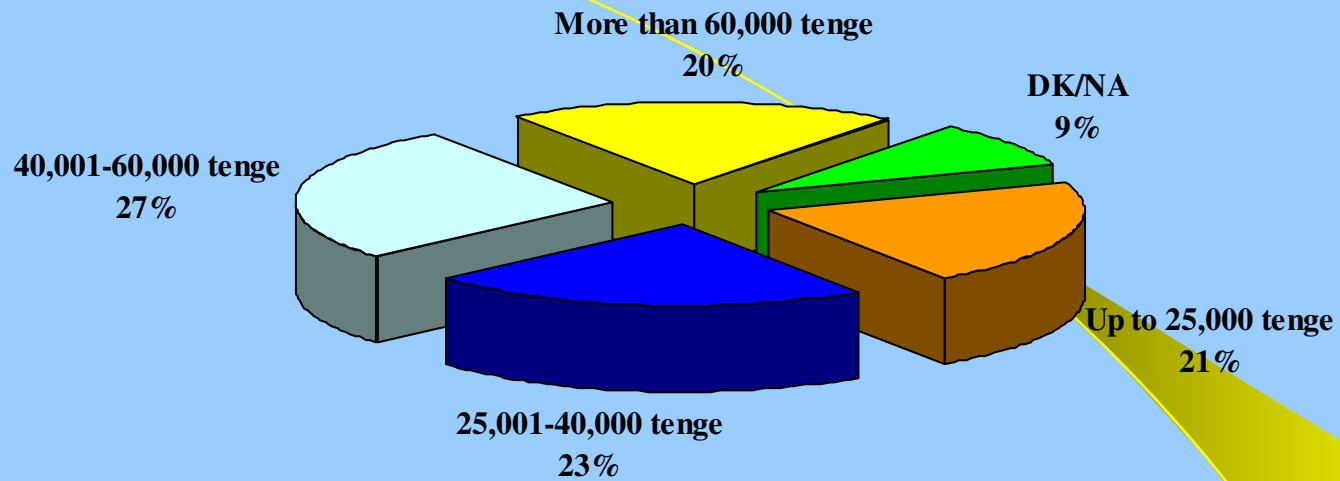


Age groups

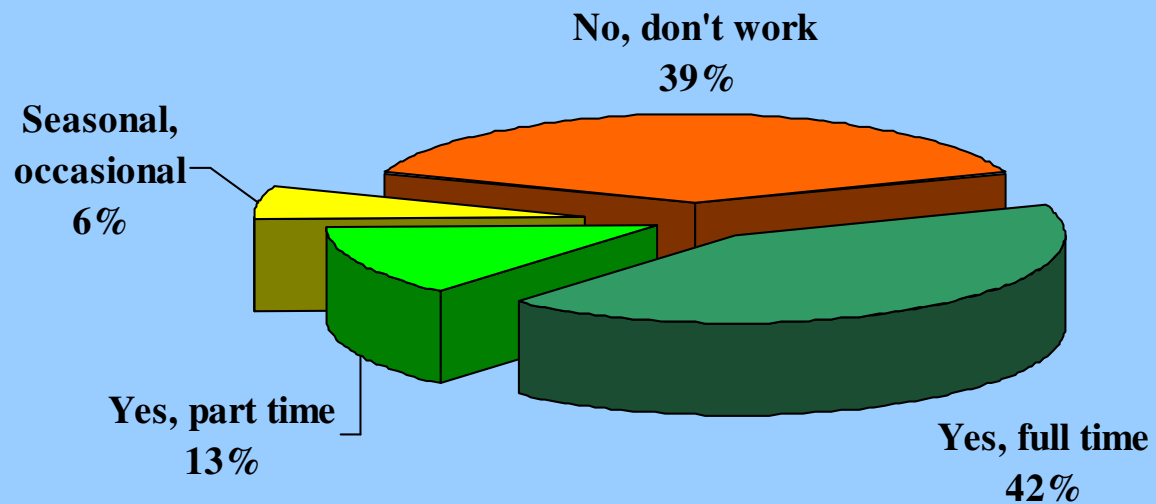




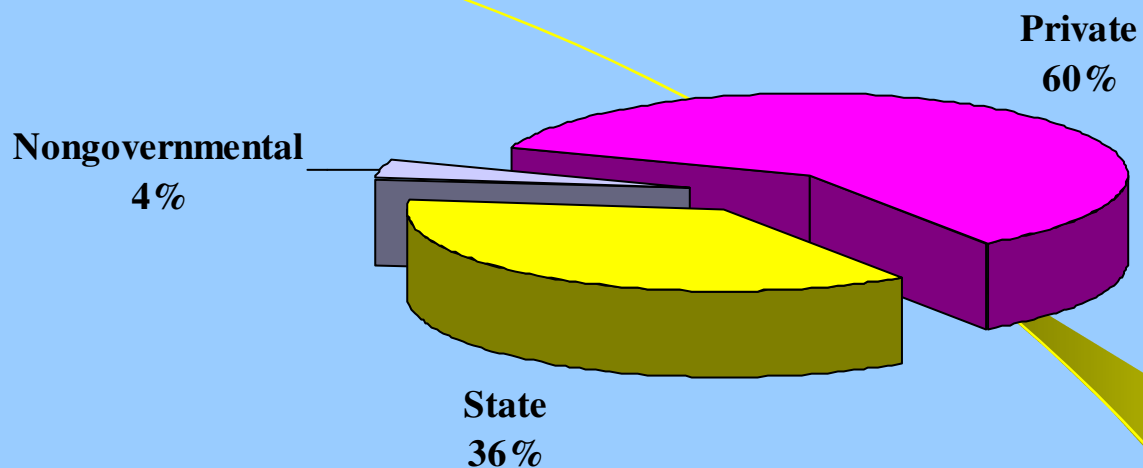
Household income



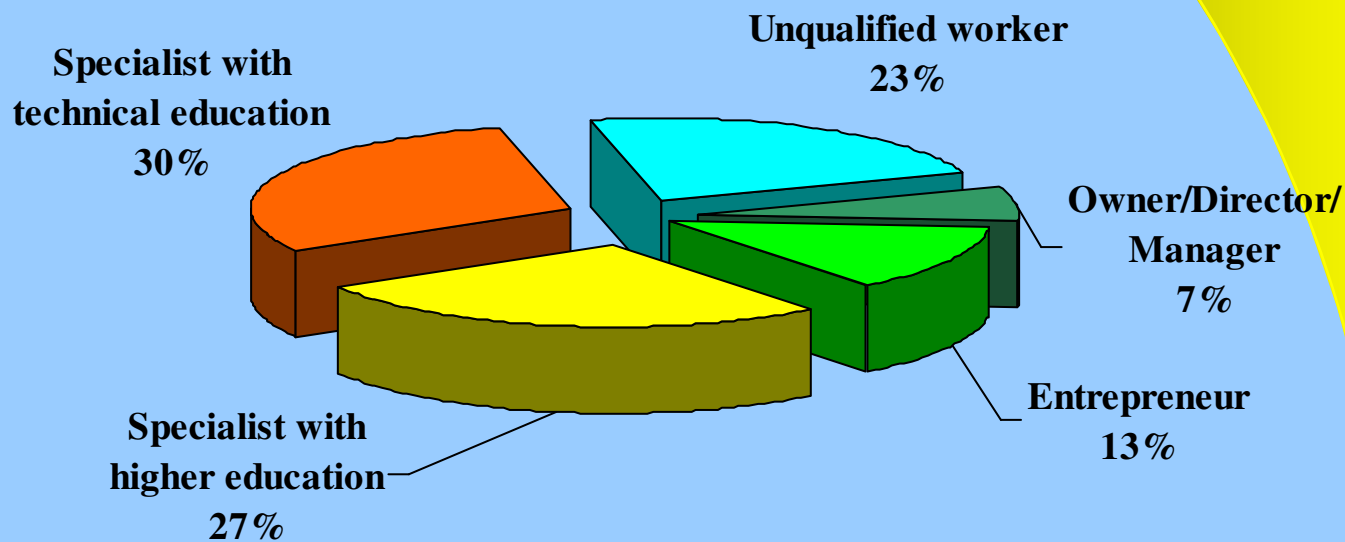
Working status



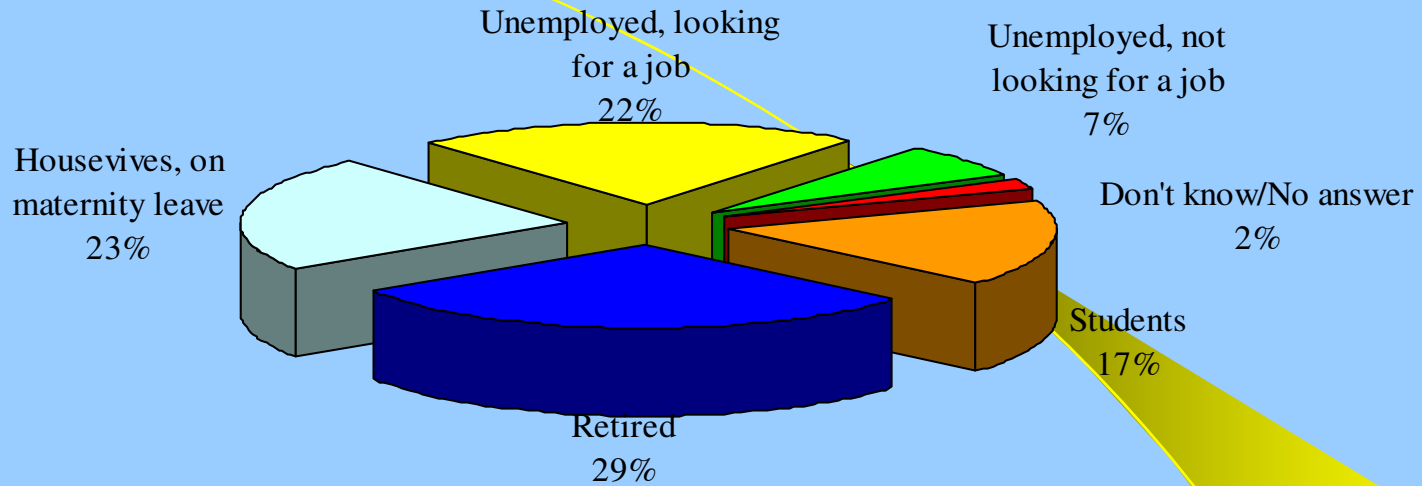
Sector of employed respondents, N=504



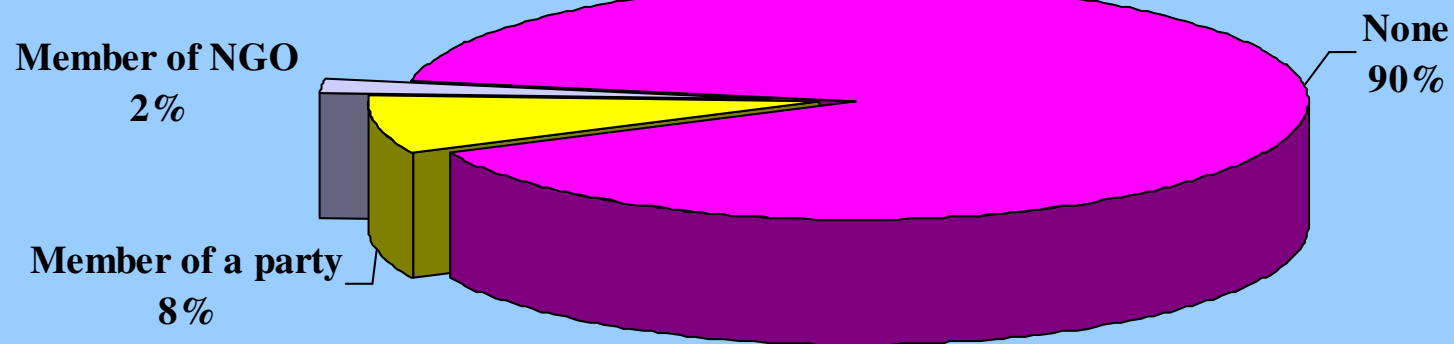
Occupations of employed respondents, N=504



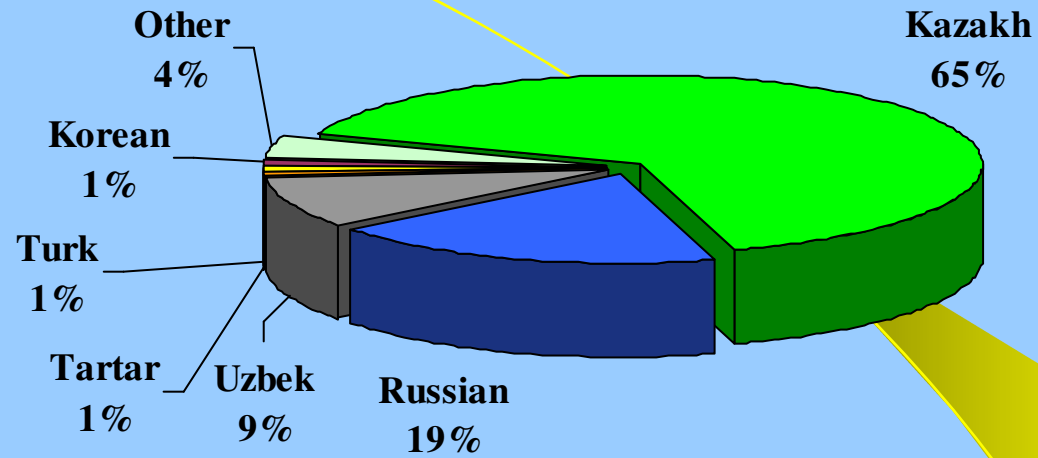
Unemployed respondents, N=323



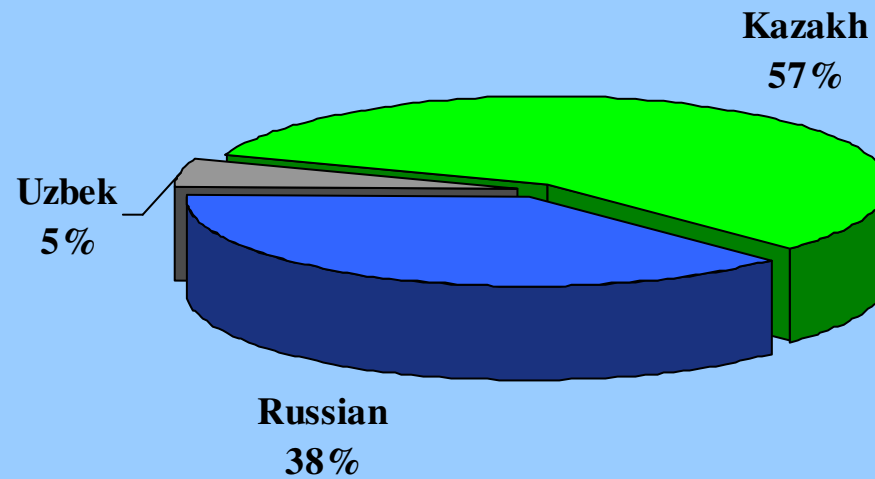
Are you a member of any political party or nongovernmental organization?



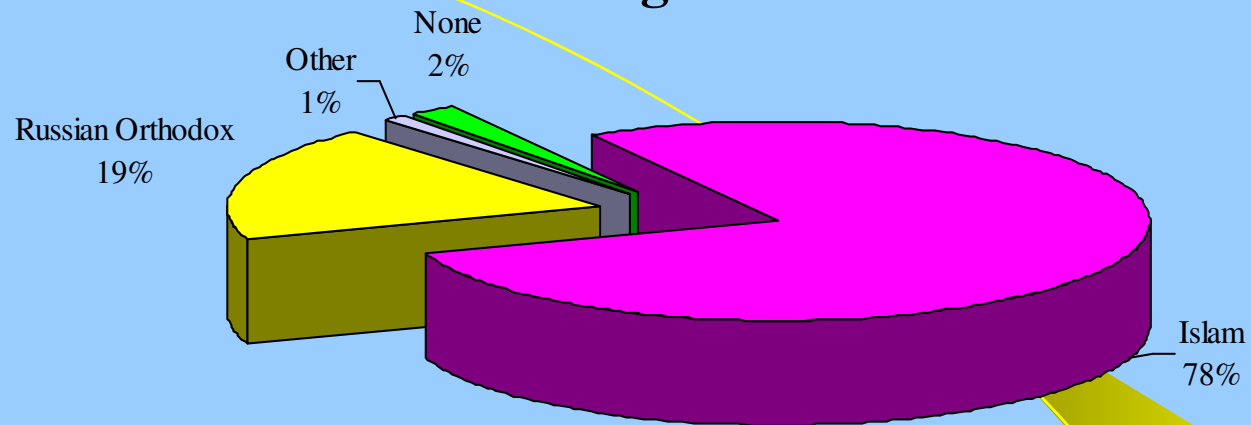
Ethnicity



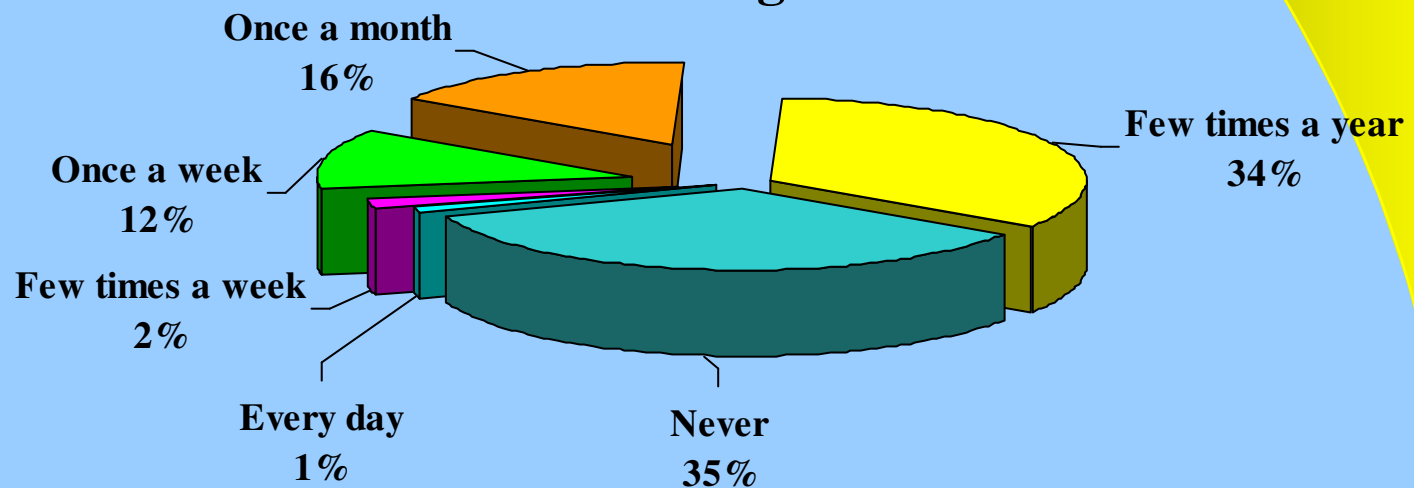
Language of interview



Religion

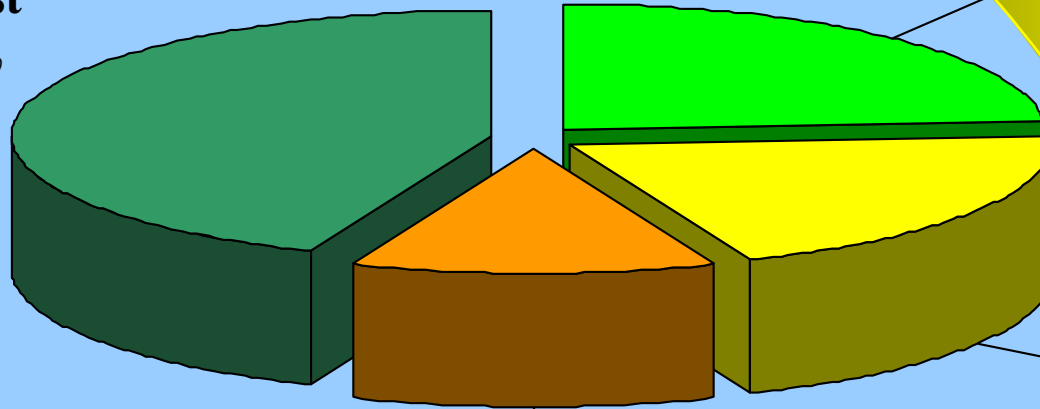


Attendance of religious service



Region

**South
Kazakhstan
oblast**
44%



Almaty city
24%

Zhambyl oblast
20%

**Kyzylorda
oblast**
12%