



Public Opinion Survey: Residents of Bulawayo & Mashonaland East

October 13-25, 2021



Detailed Methodology

- This survey was conducted by Research Bureau International (RBI) on behalf of the International Republican Institute's [Center for Insights in Survey Research](#).
- Data was collected in two provinces, Bulawayo and Mashonaland East, between October 13-25, 2021.
- The sample consisted of n=603 adults in Bulawayo and n=601 adults in Mashonaland East aged 18 or older.
- The sample was stratified by wards and by urbanicity within the two provinces, followed by random selection of Primary Sampling Units (PSUs) within each stratum. Households were selected by random walk, and respondents were selected by the Kish grid method.
- The sample was weighted by age and gender in each province according to the 2012 Census data published by the Zimbabwe National Statistics Agency.
- The response rate was 83 percent for Bulawayo and 85 percent for Mashonaland East.
- The margin of error is plus or minus 4 points at the 95 percent confidence interval for both Bulawayo and Mashonaland East.
- Charts and graphs may not add up to 100 percent due to rounding.

Frequently Cited Disaggregate Bases

Province	Disaggregation Category	Disaggregate	Base
Bulawayo	Age	18-35	n=364
		36+	n=238
	Gender	Male	n=278
		Female	n=325
Mashonaland East	Age	18-35	n=313
		36+	n=285
	Gender	Male	n=303
		Female	n=298

Margin of error will vary with sample size n. Cited bases are weighted.

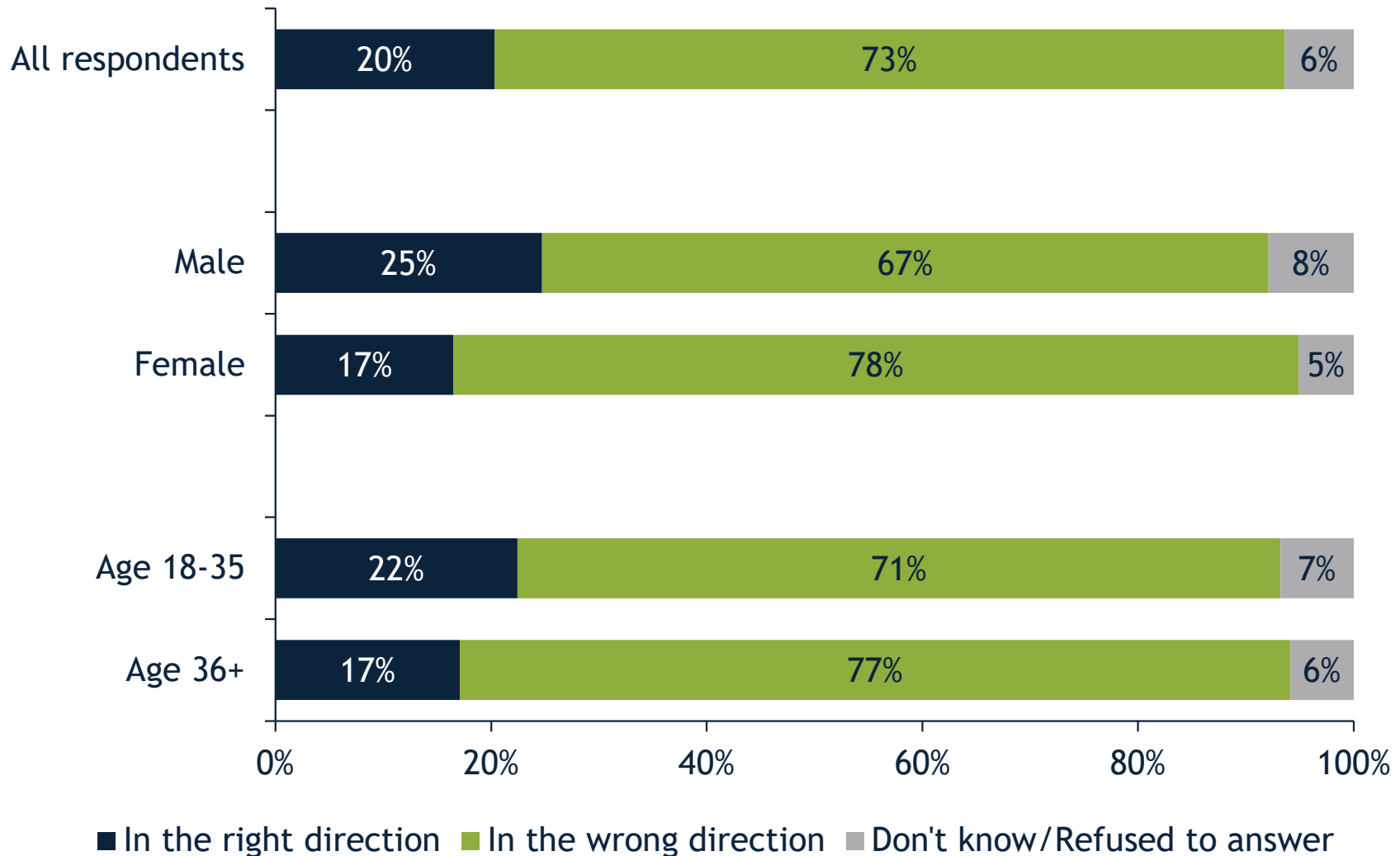


Outlook

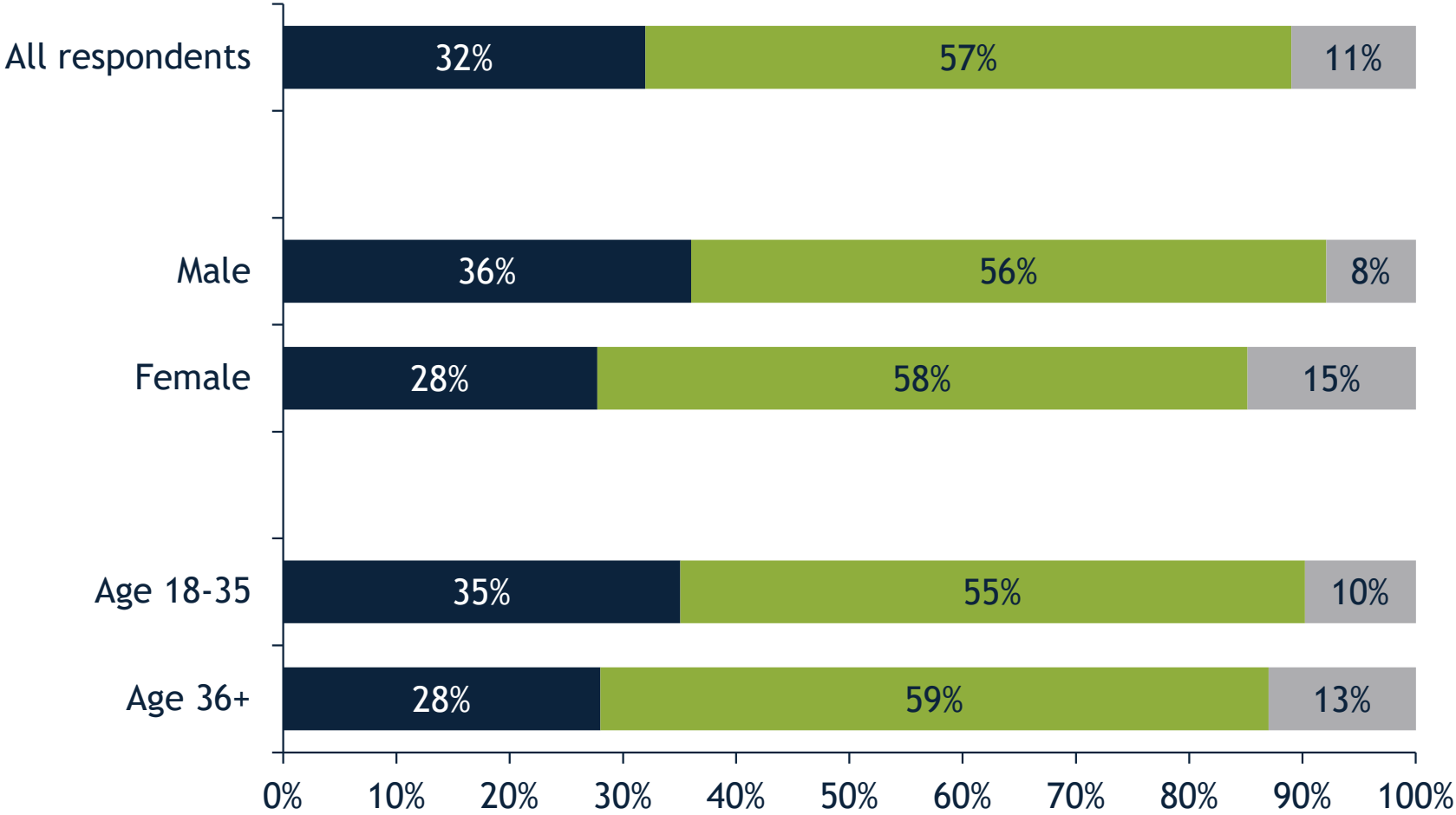


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INSIGHTS IN
SURVEY
RESEARCH

In general, would you say that our country is heading in the right direction or in the wrong direction?

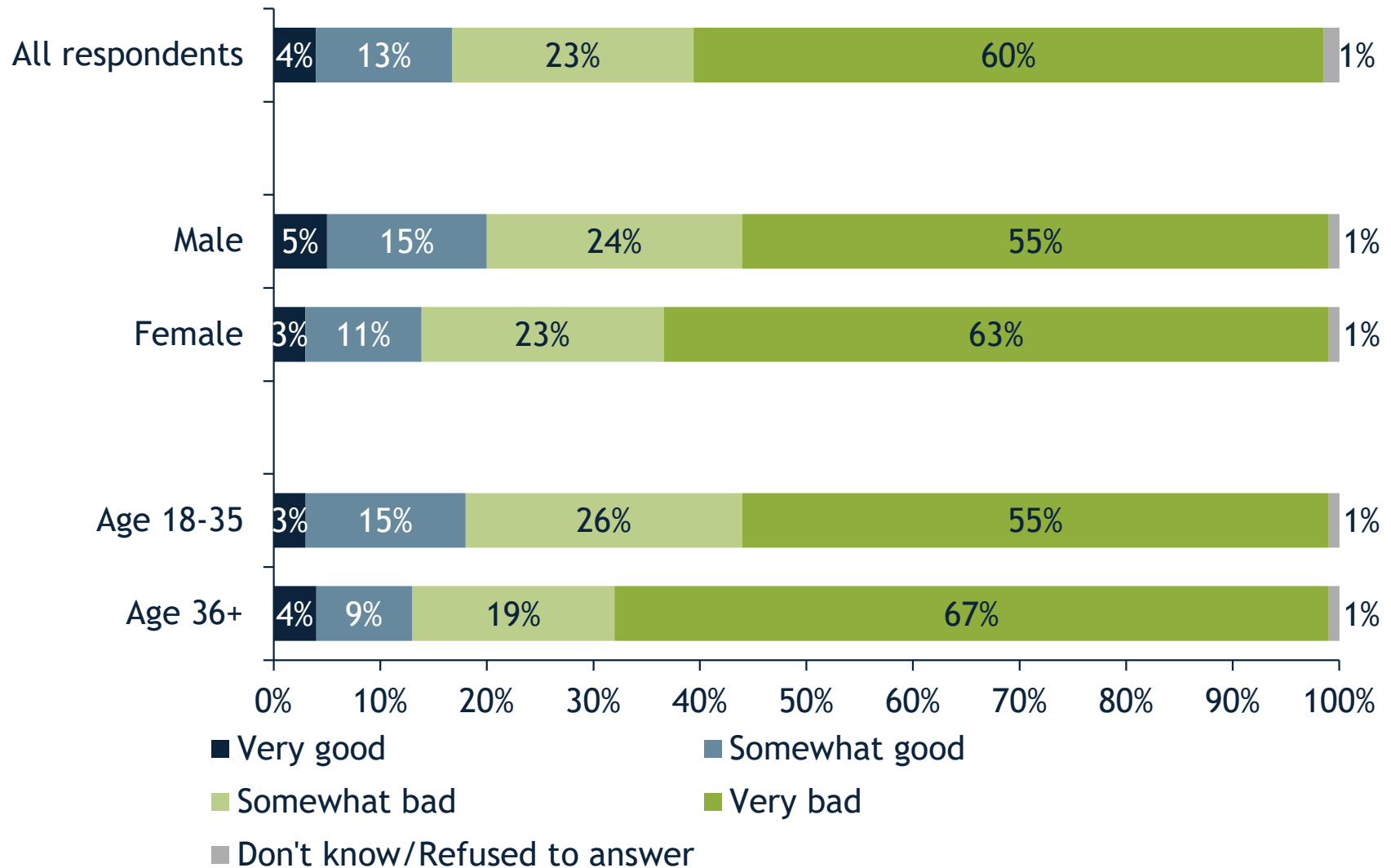


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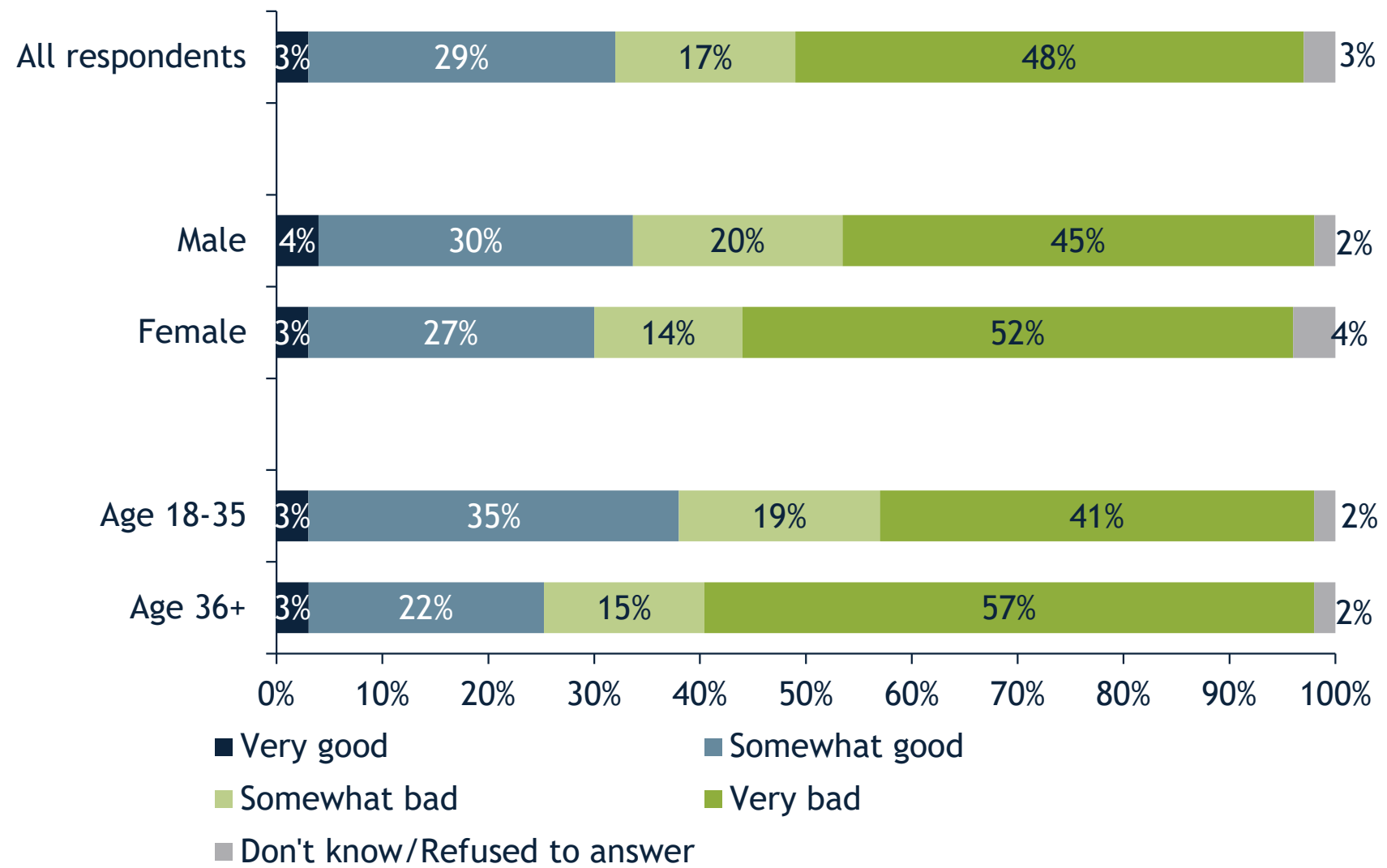


■ In the right direction ■ In the wrong direction ■ Don't know/Refused to answer

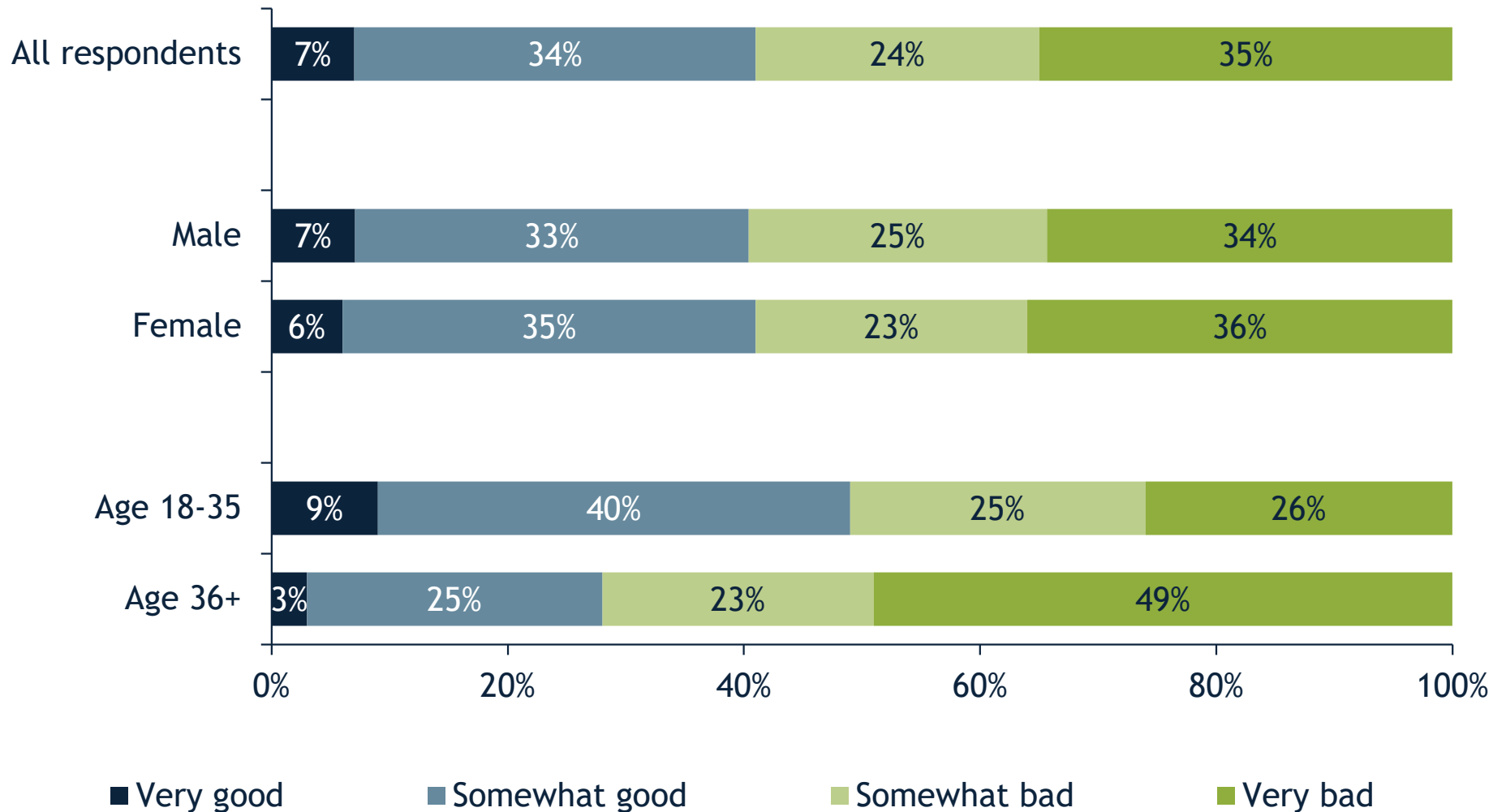
How would you describe the current economic situation of Zimbabwe?



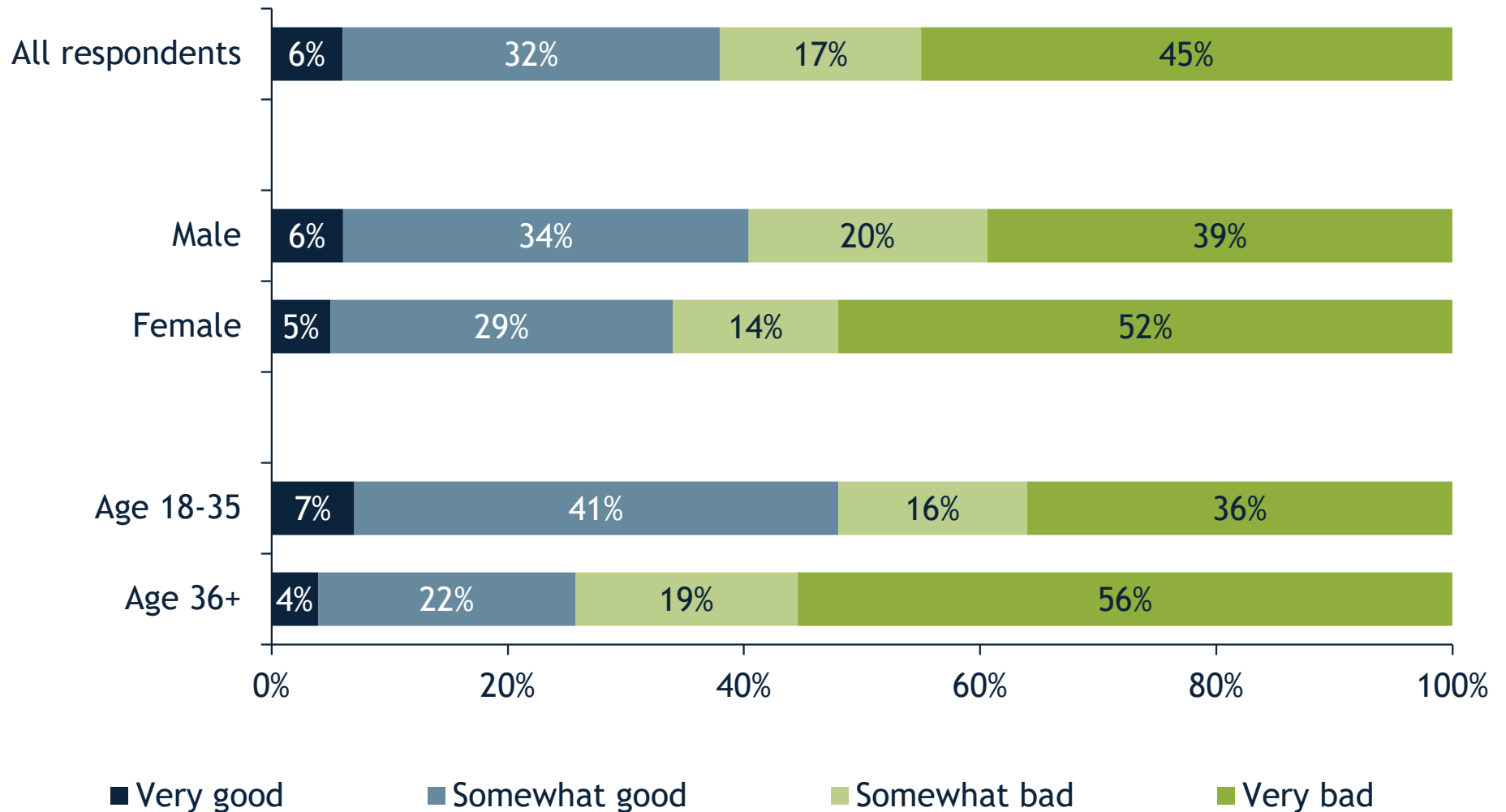
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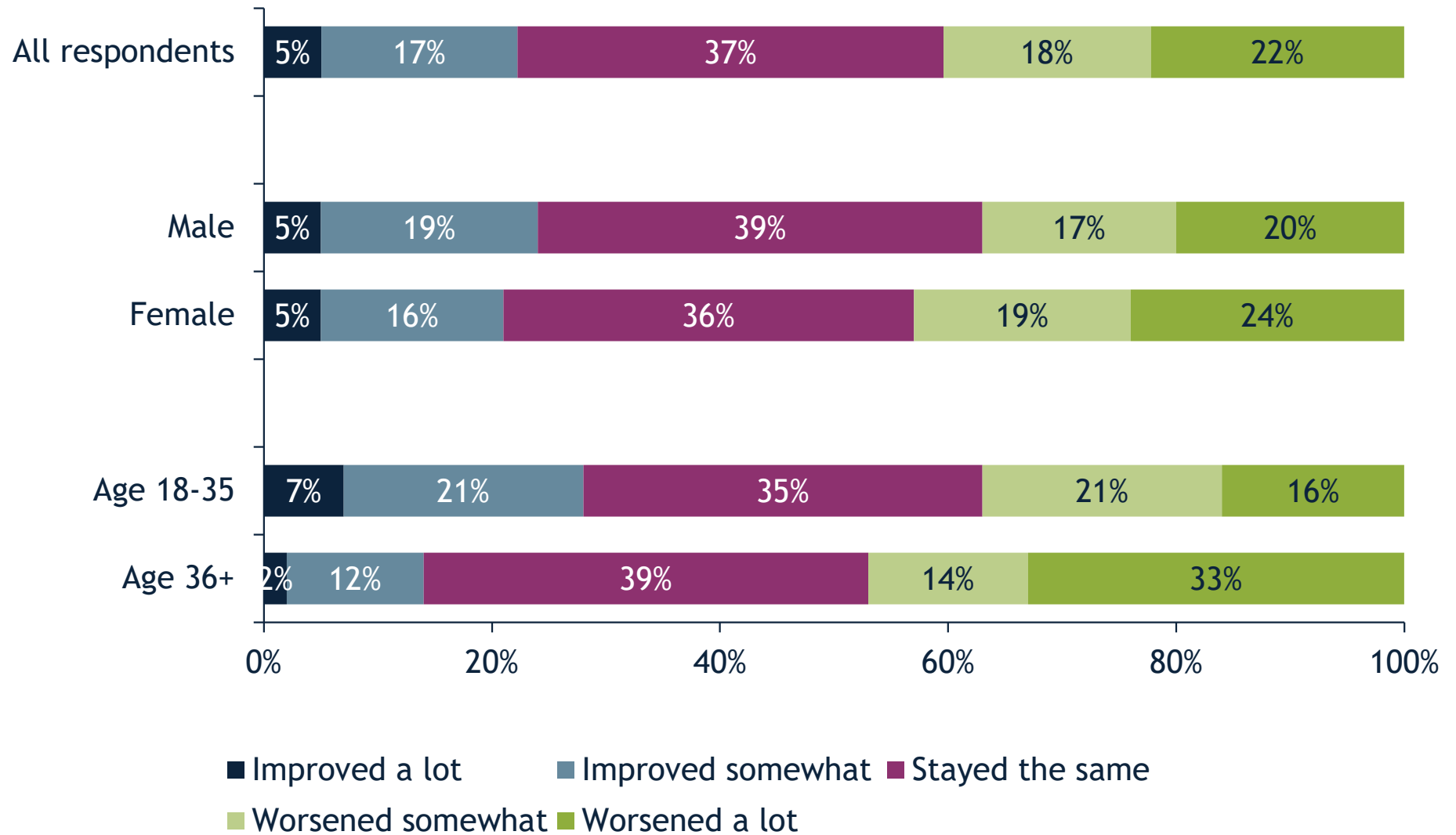
How would you describe the current economic situation of your household?



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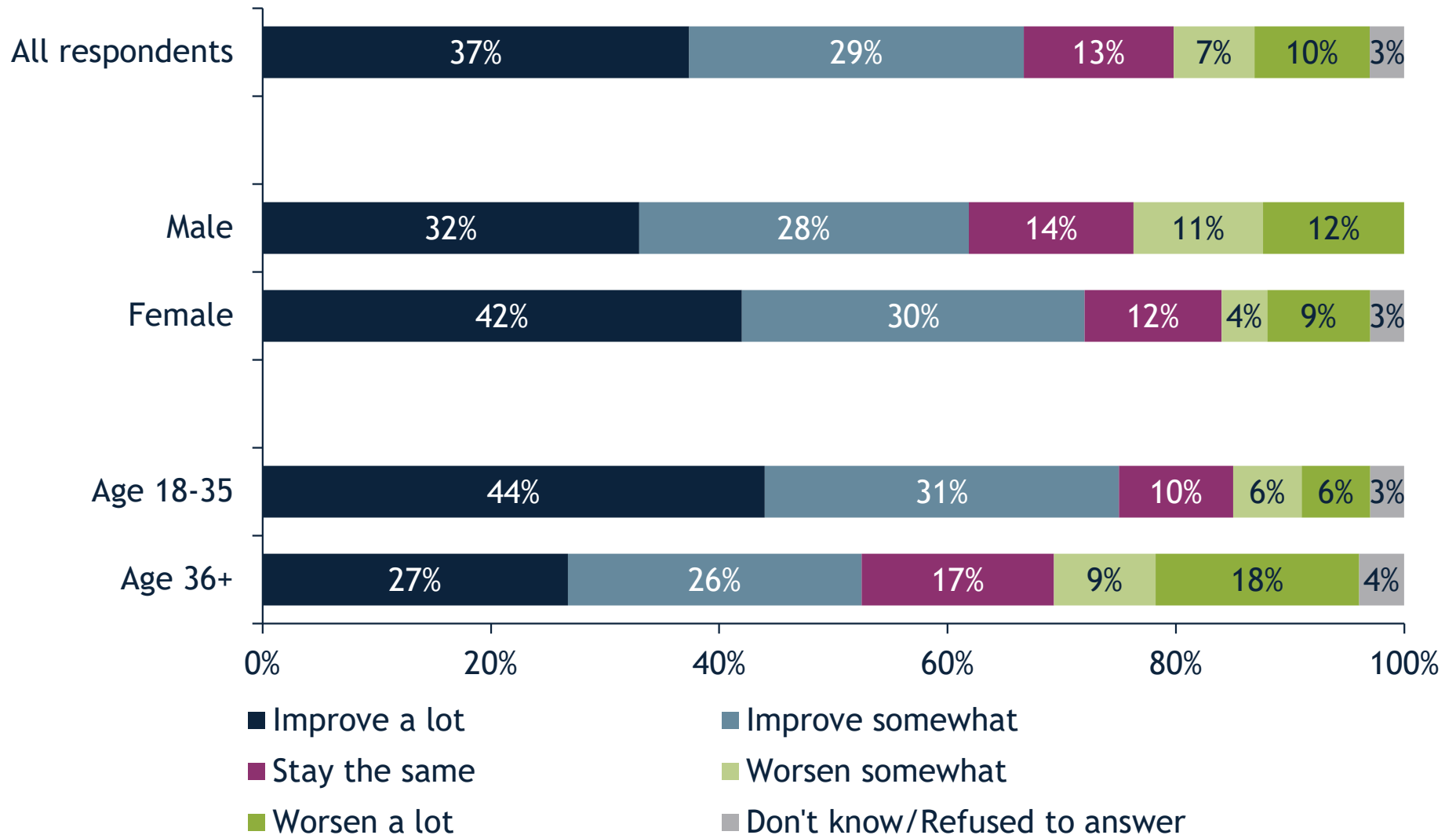
Over the last 12 months, how has the economic situation of your household changed?



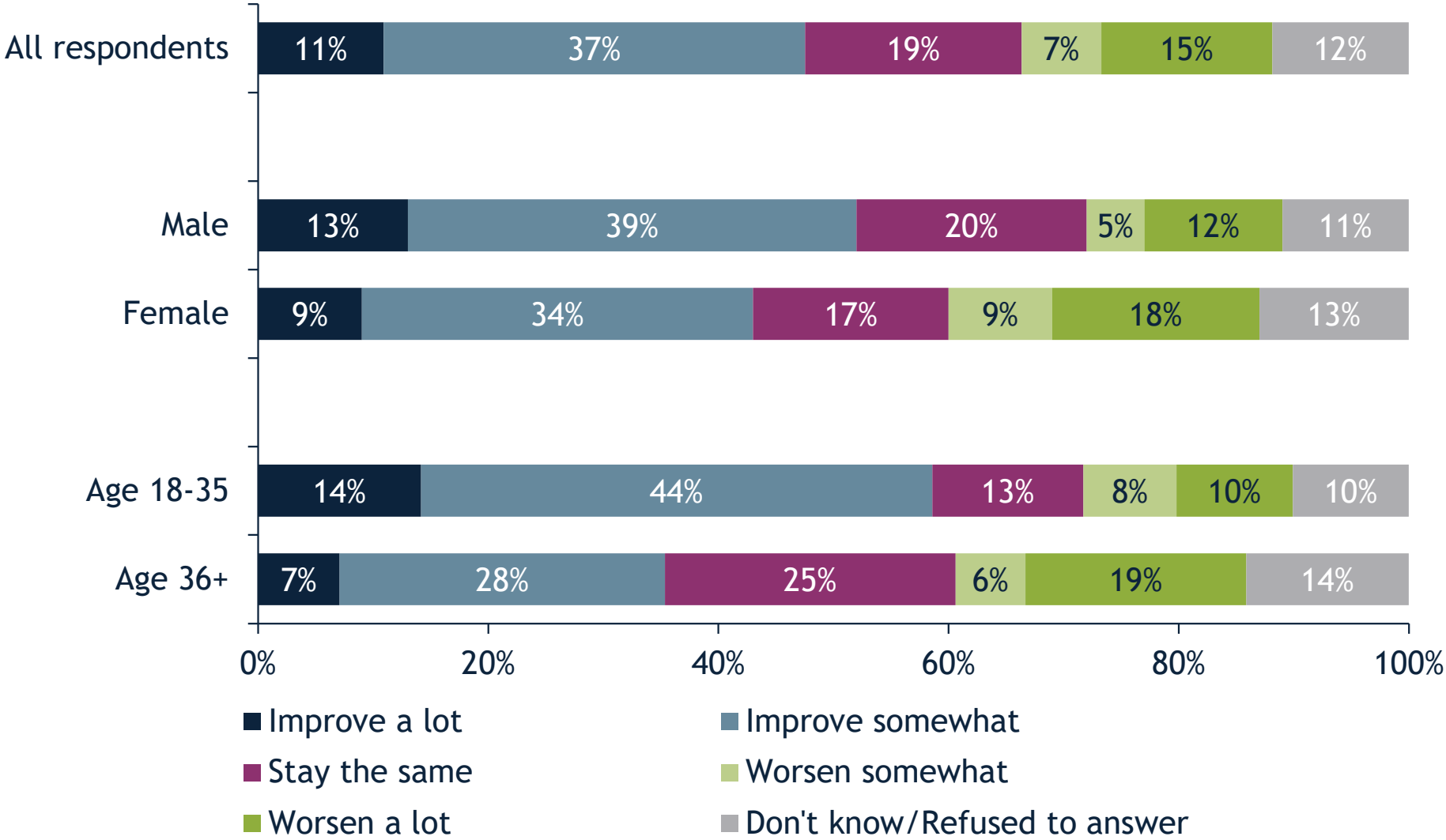
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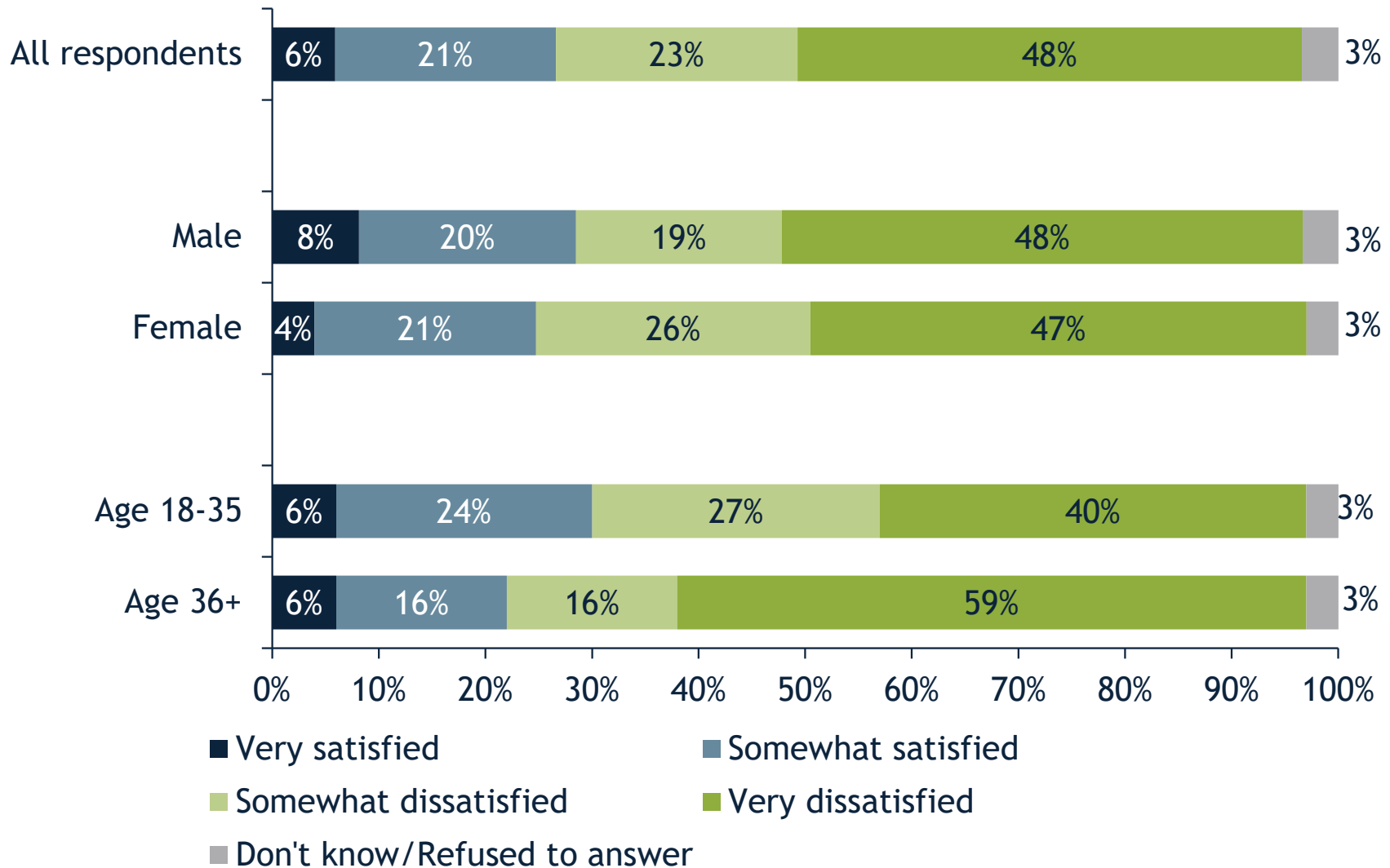
In the coming 12 months, how do you expect the economic situation of your household to change?



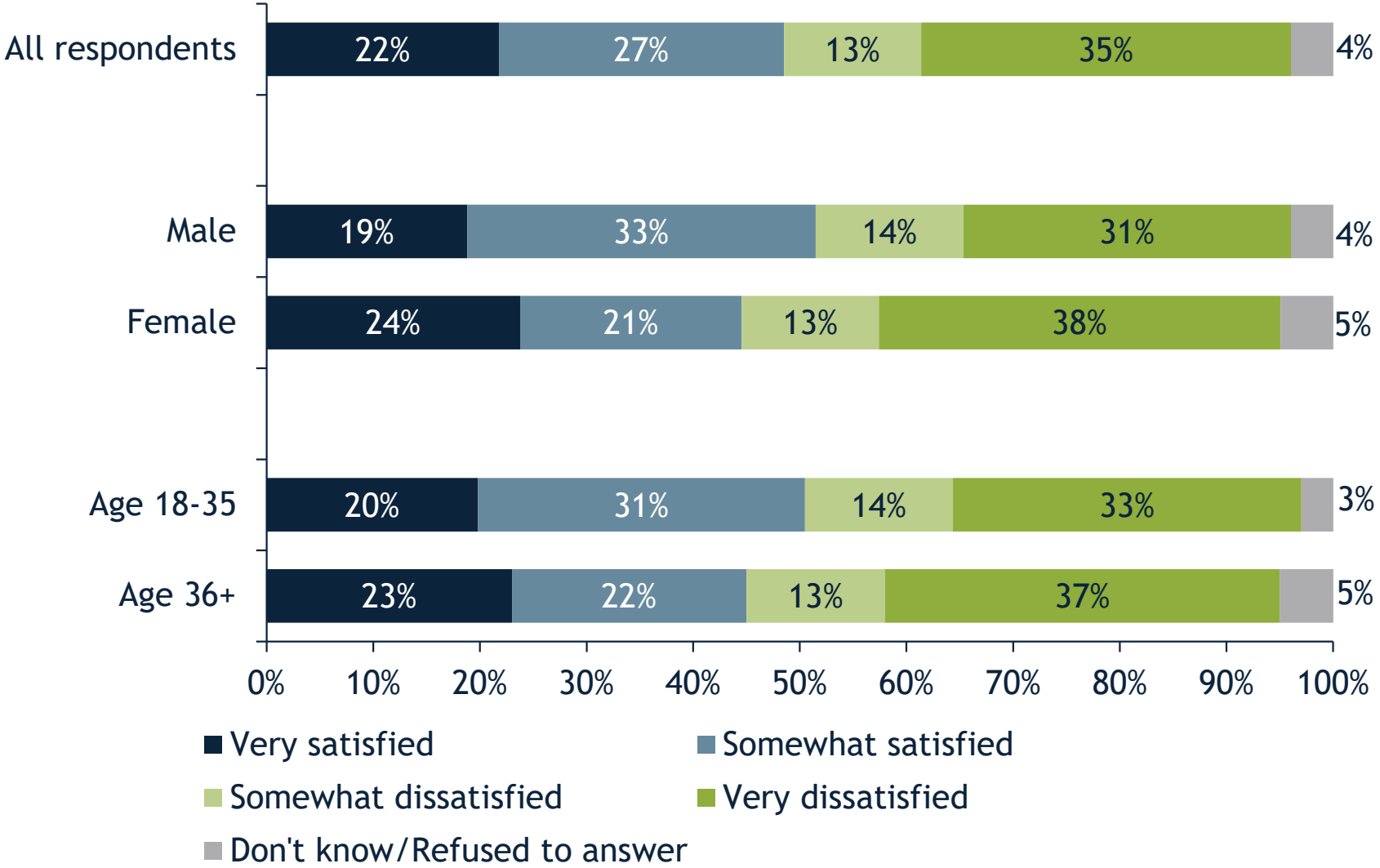
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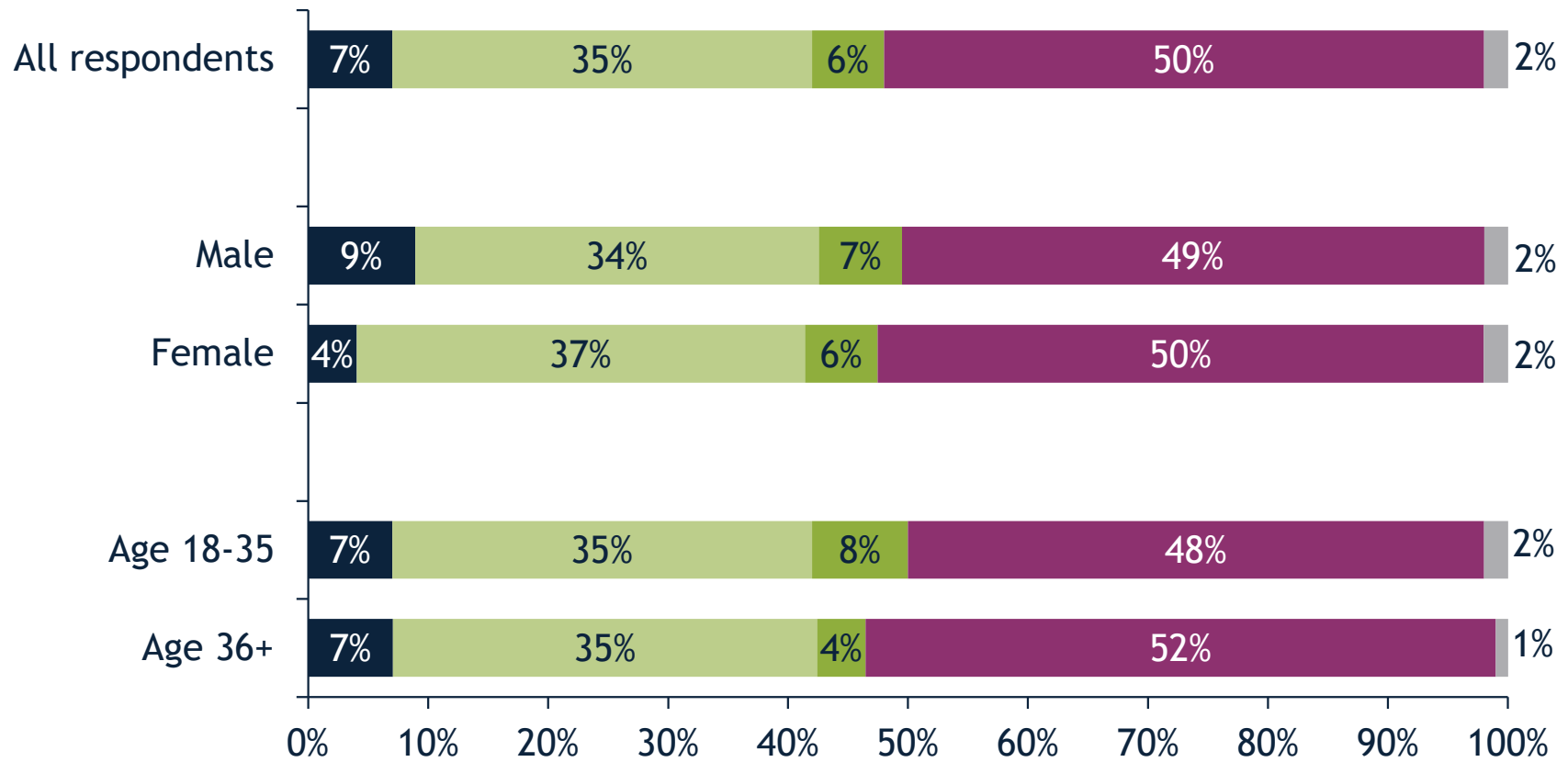
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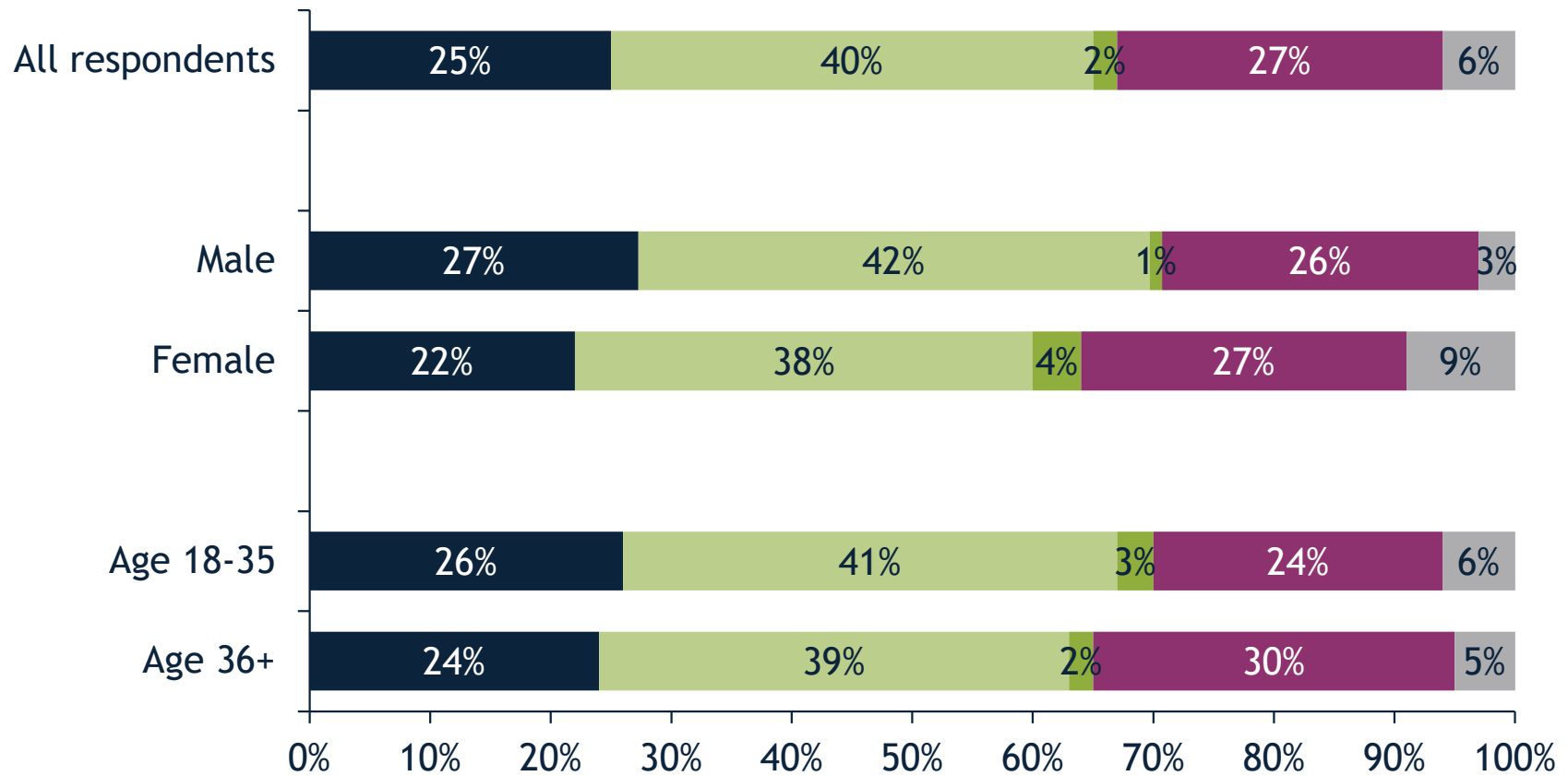


How satisfied or dissatisfied are you with the pace of political change in country?



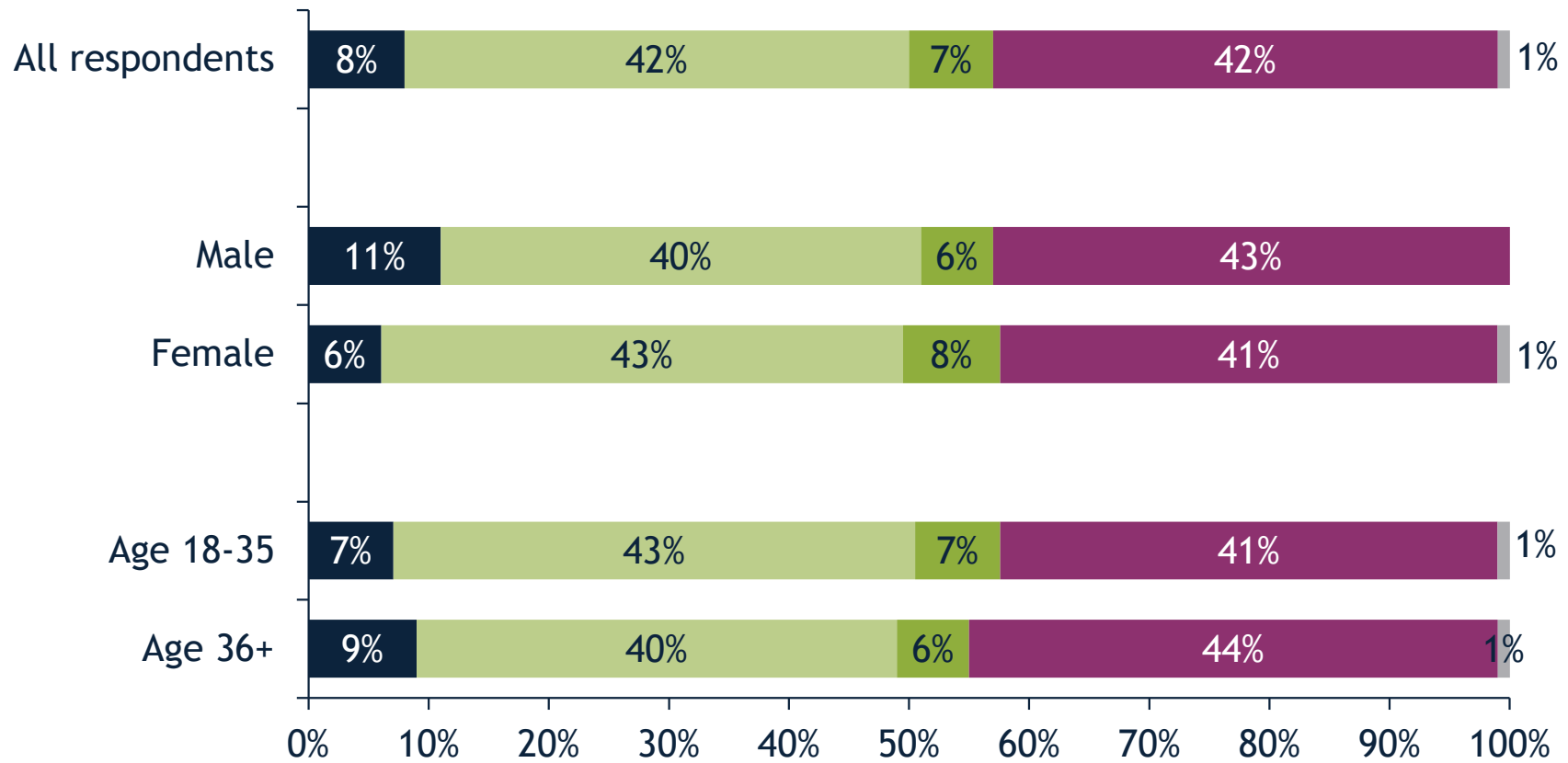
- I am satisfied; change is happening at the right pace
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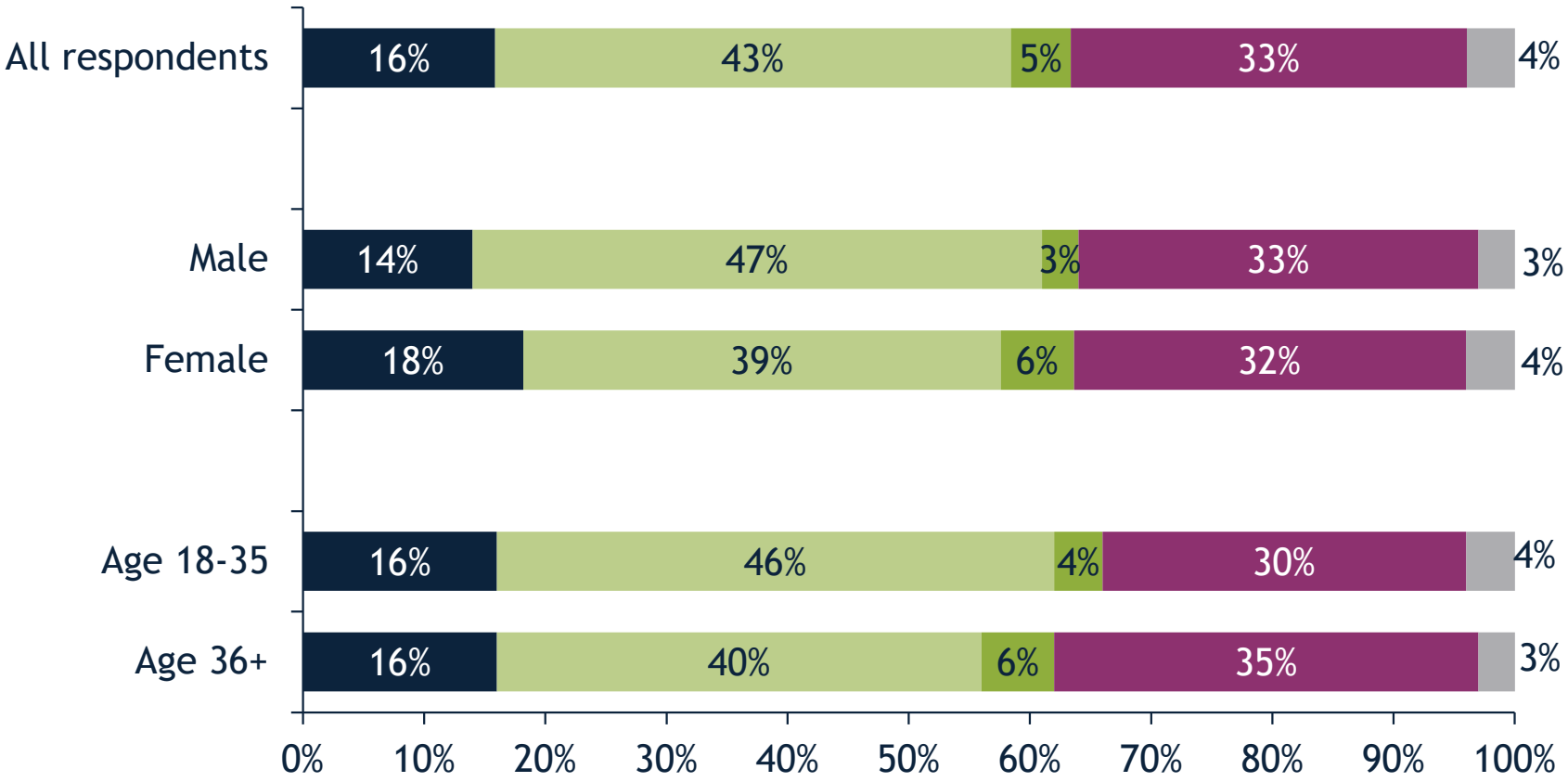
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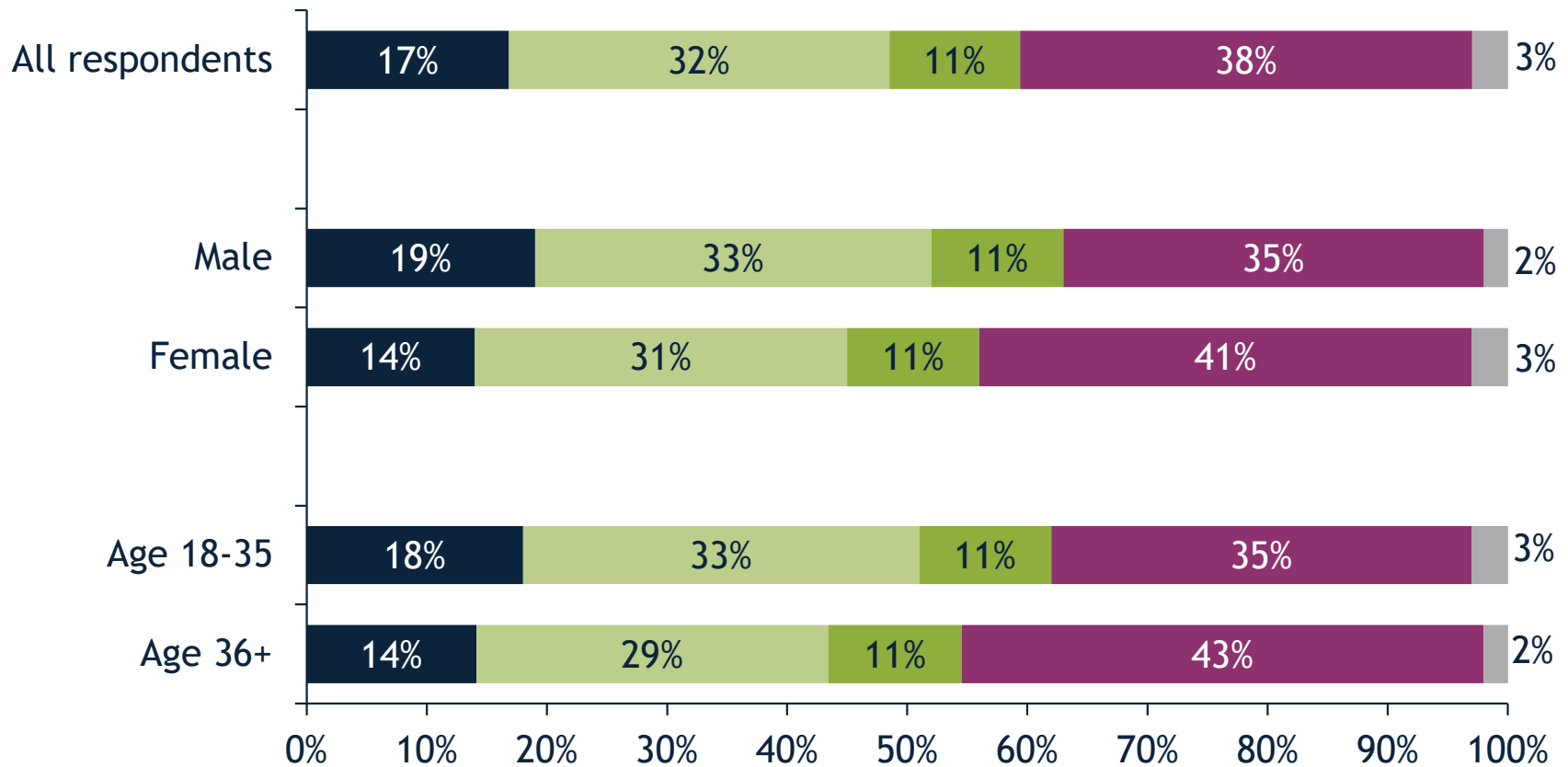
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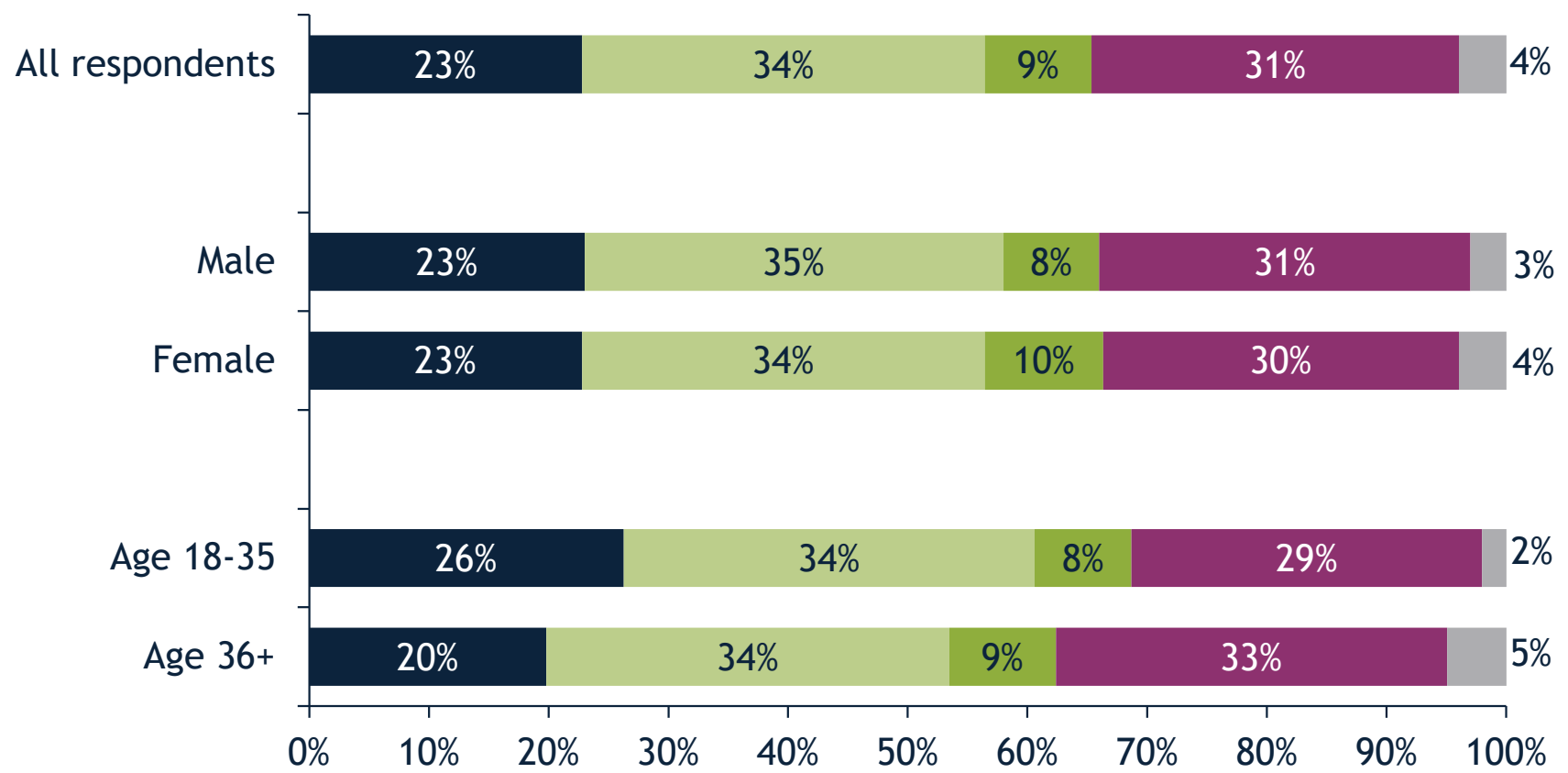
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How satisfied or dissatisfied are you with the pace of social change in Zimbabwe?



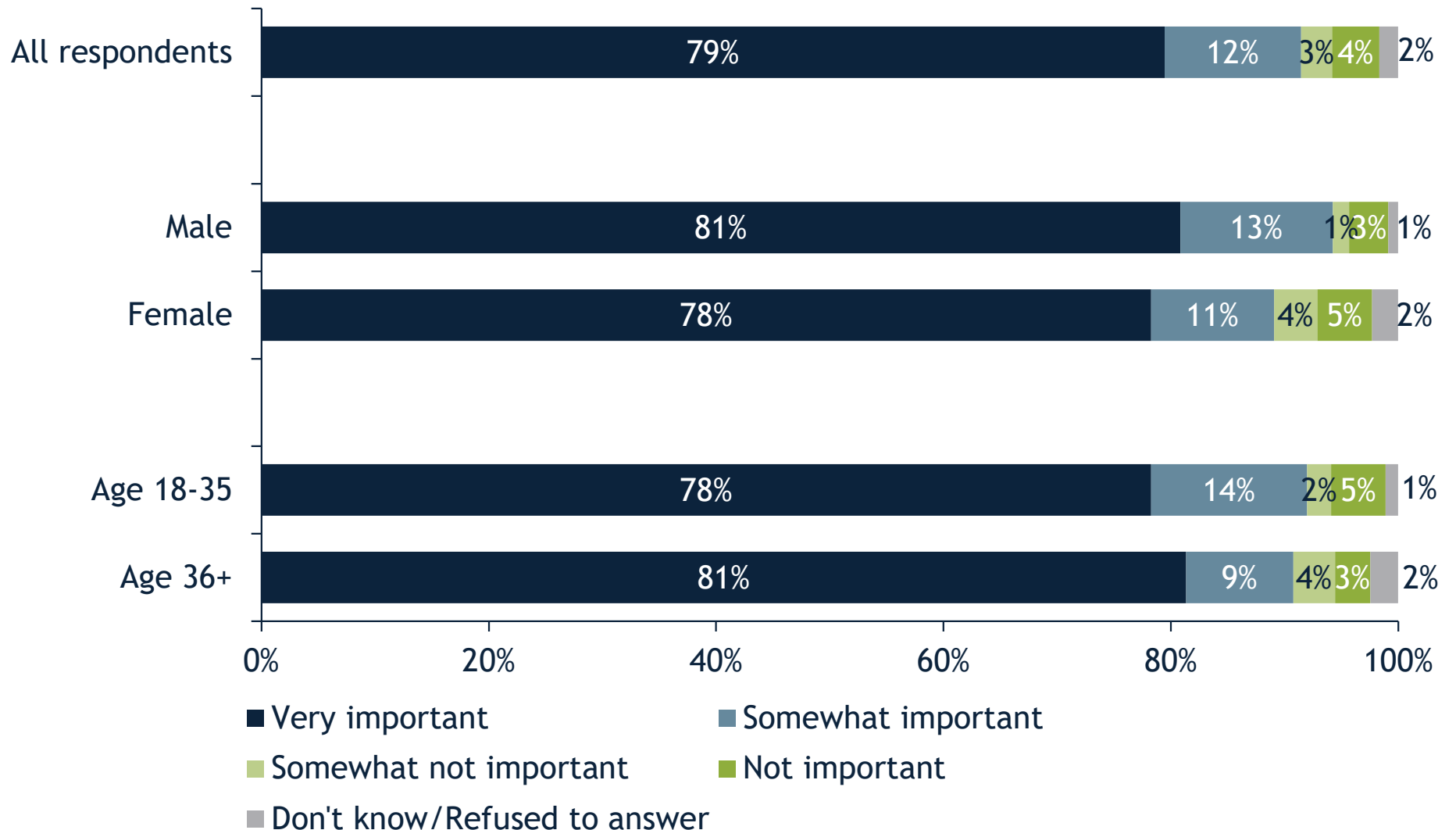
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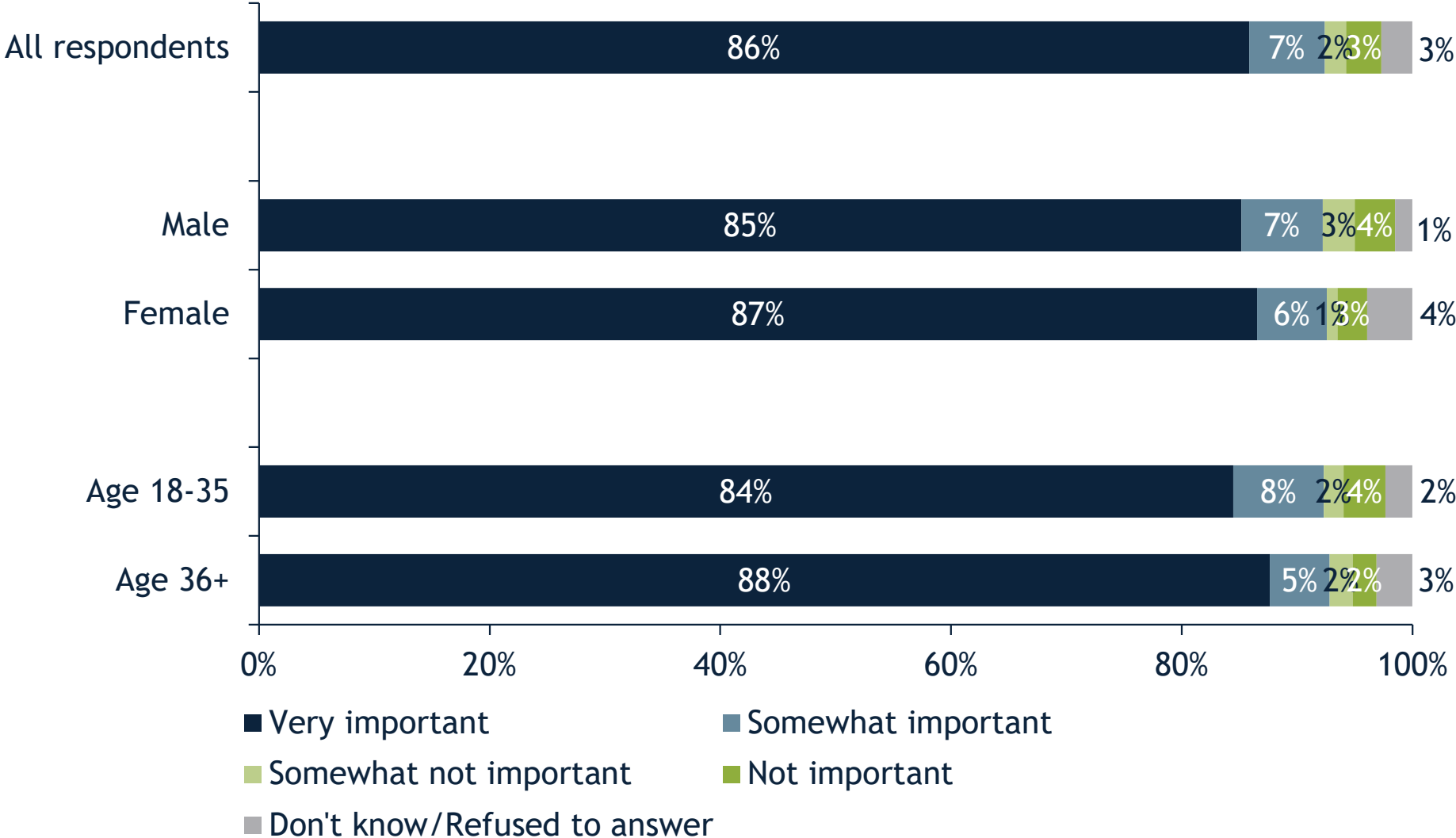


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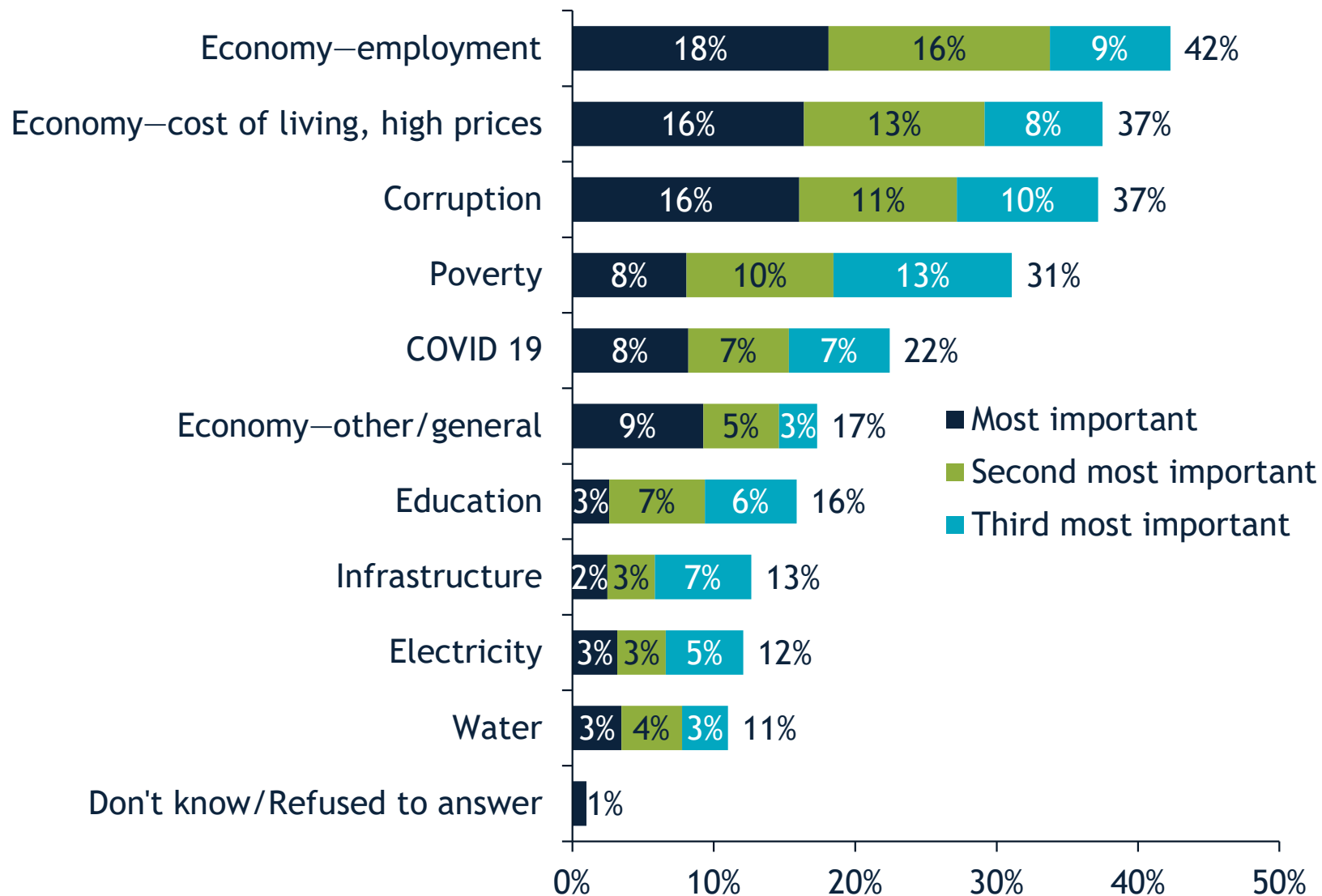
How important or unimportant is it that all members of our country's adult population are included in political decision making?



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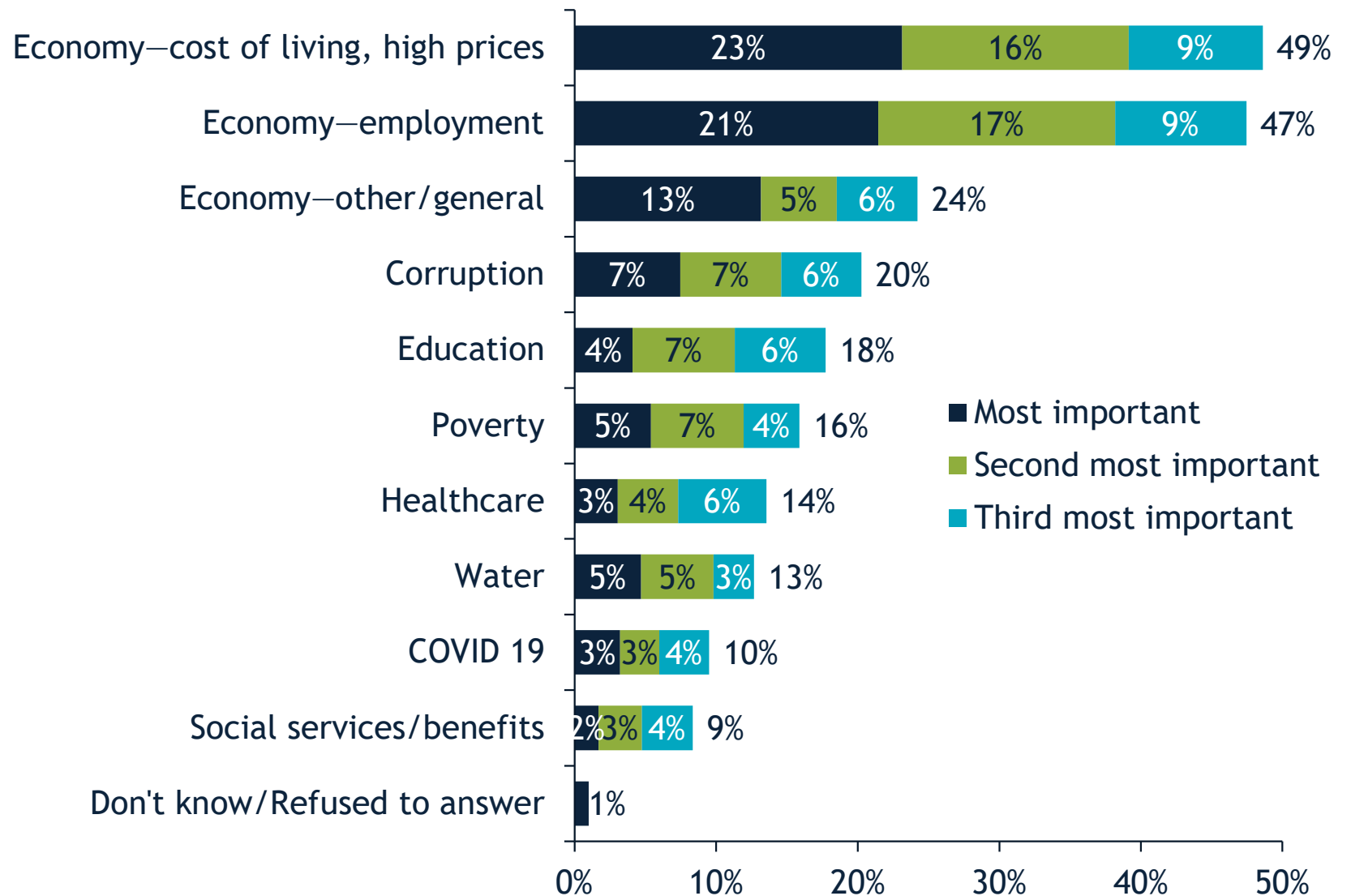


What are the most important problems facing our country today?
 (Spontaneous response; up to three responses accepted; top ten responses displayed)



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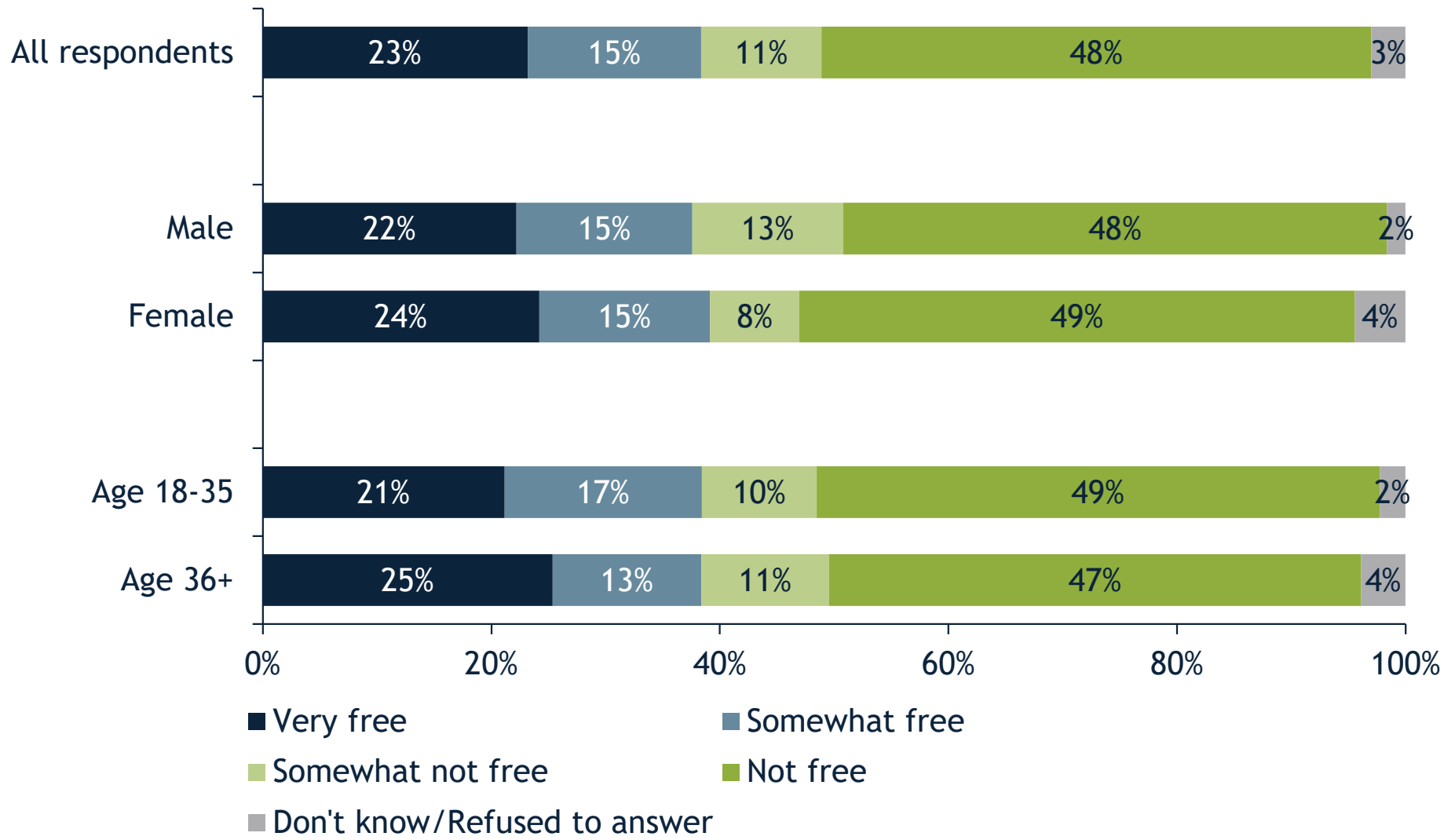
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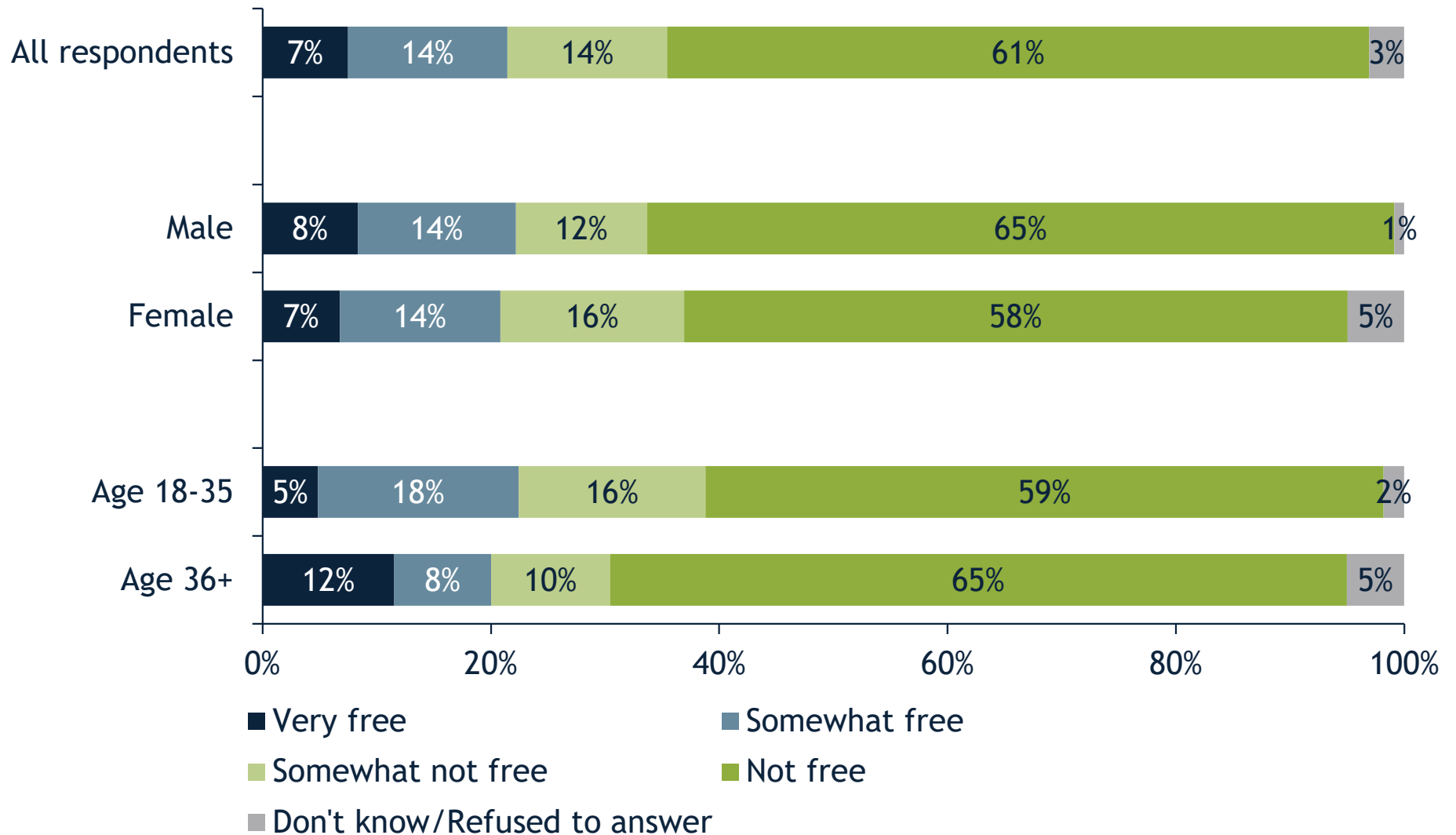
Do people in our country feel free to openly express their opinions or are they afraid?



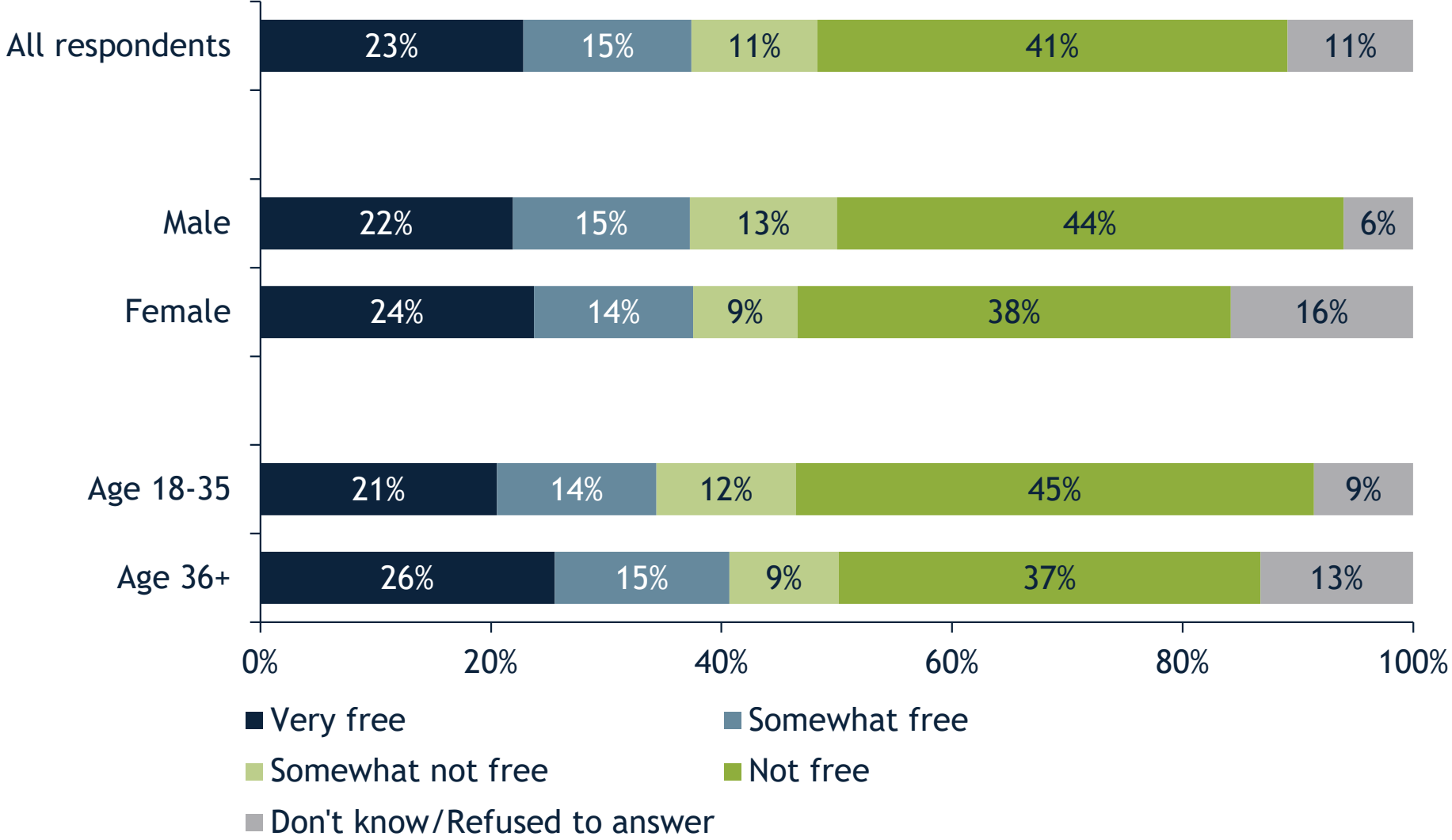
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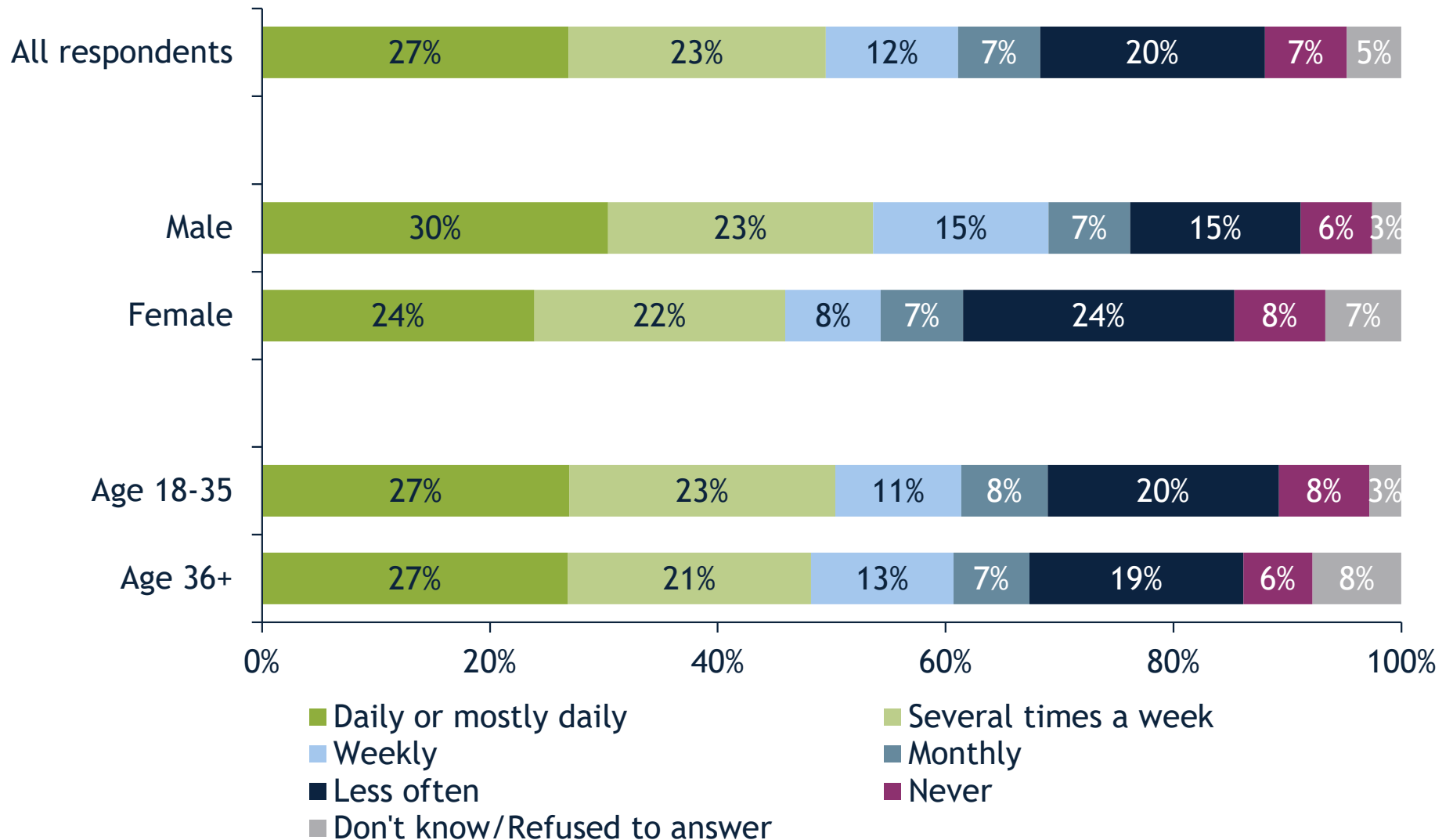
Are the media in our country free to independently cover any issue or not?



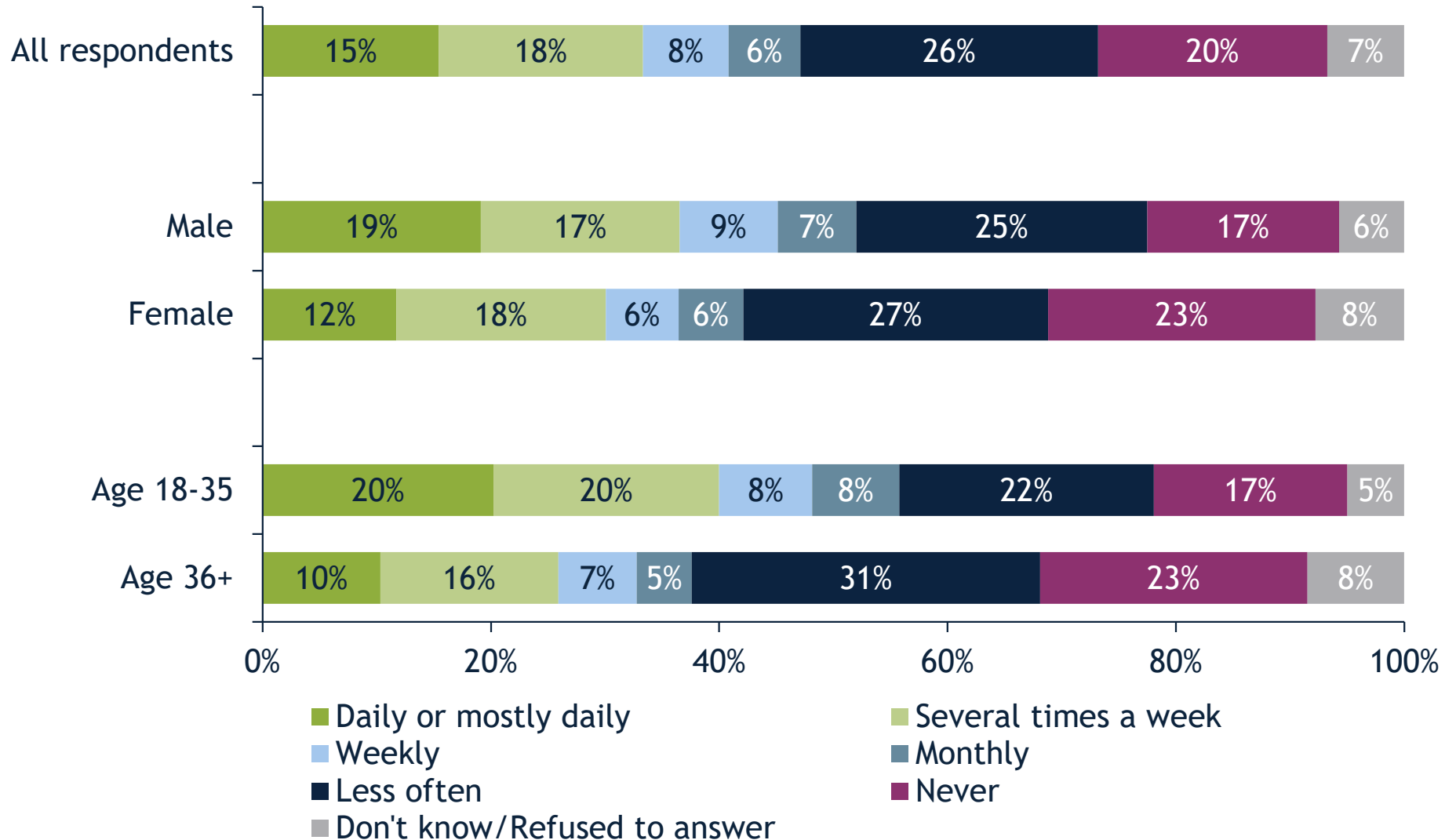
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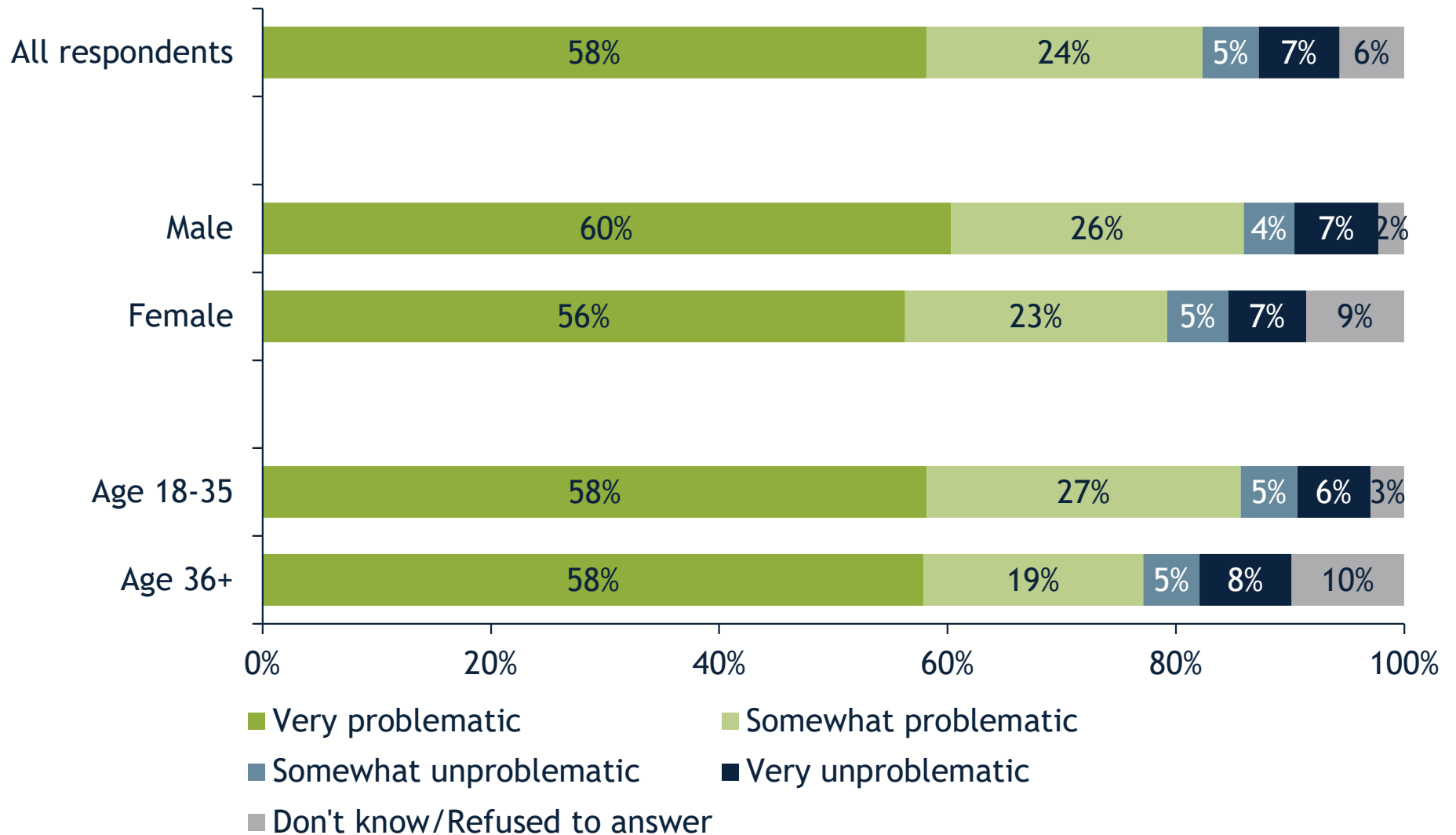
How frequently do you encounter information in the media, including social media, that you believe is misleading or false?



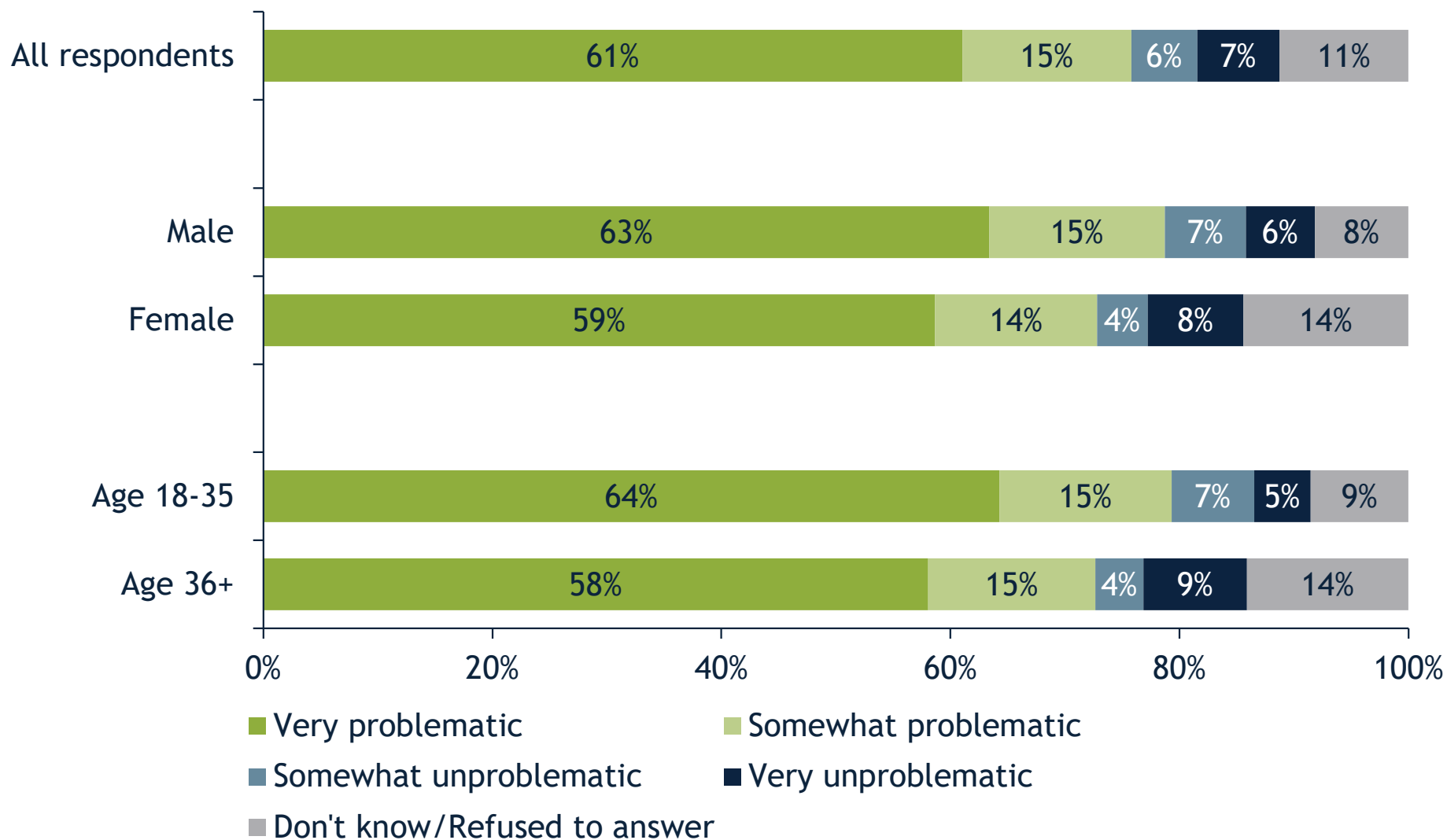
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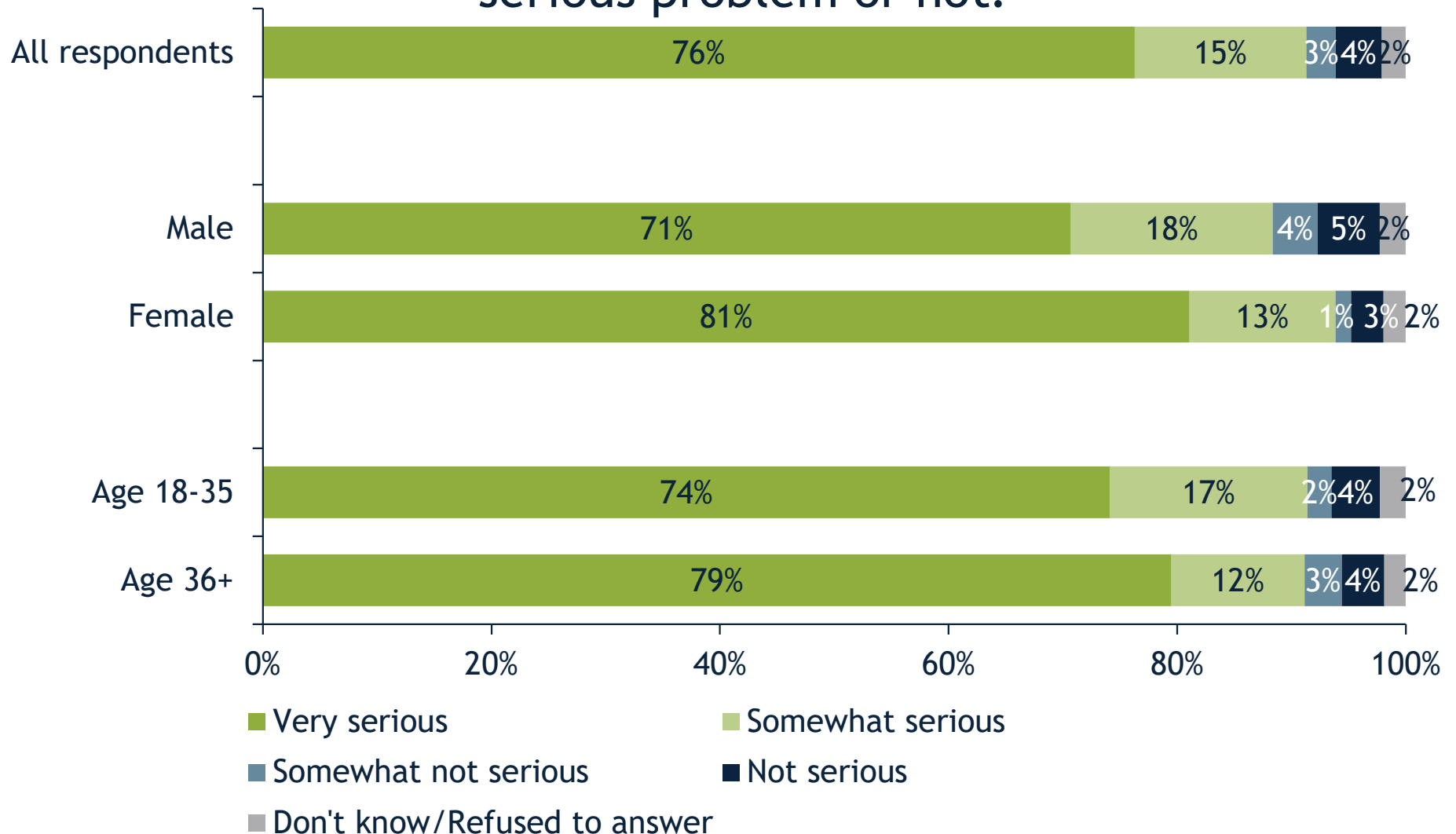
To what extent is misleading or false information in the media problematic for our country?



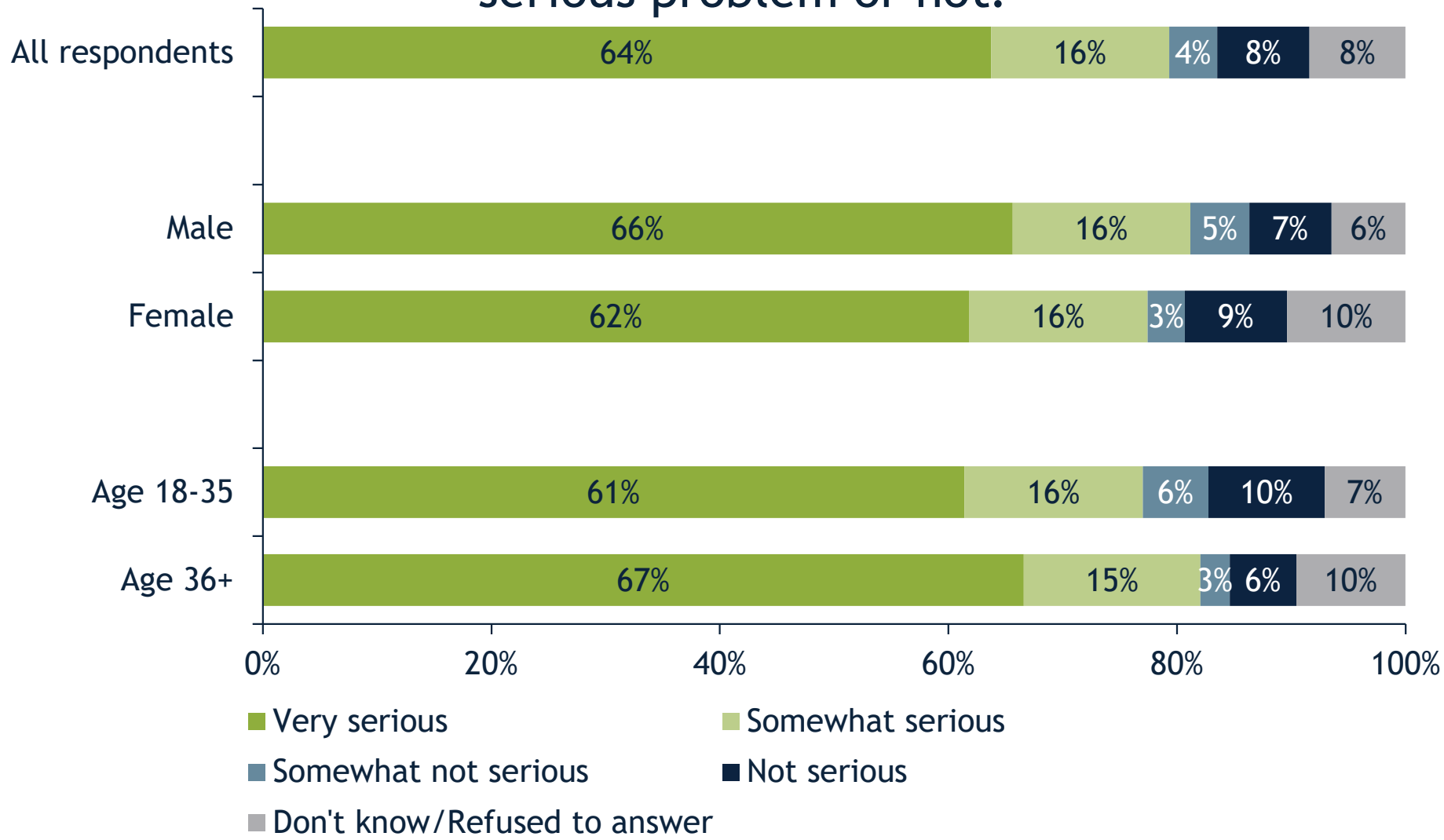
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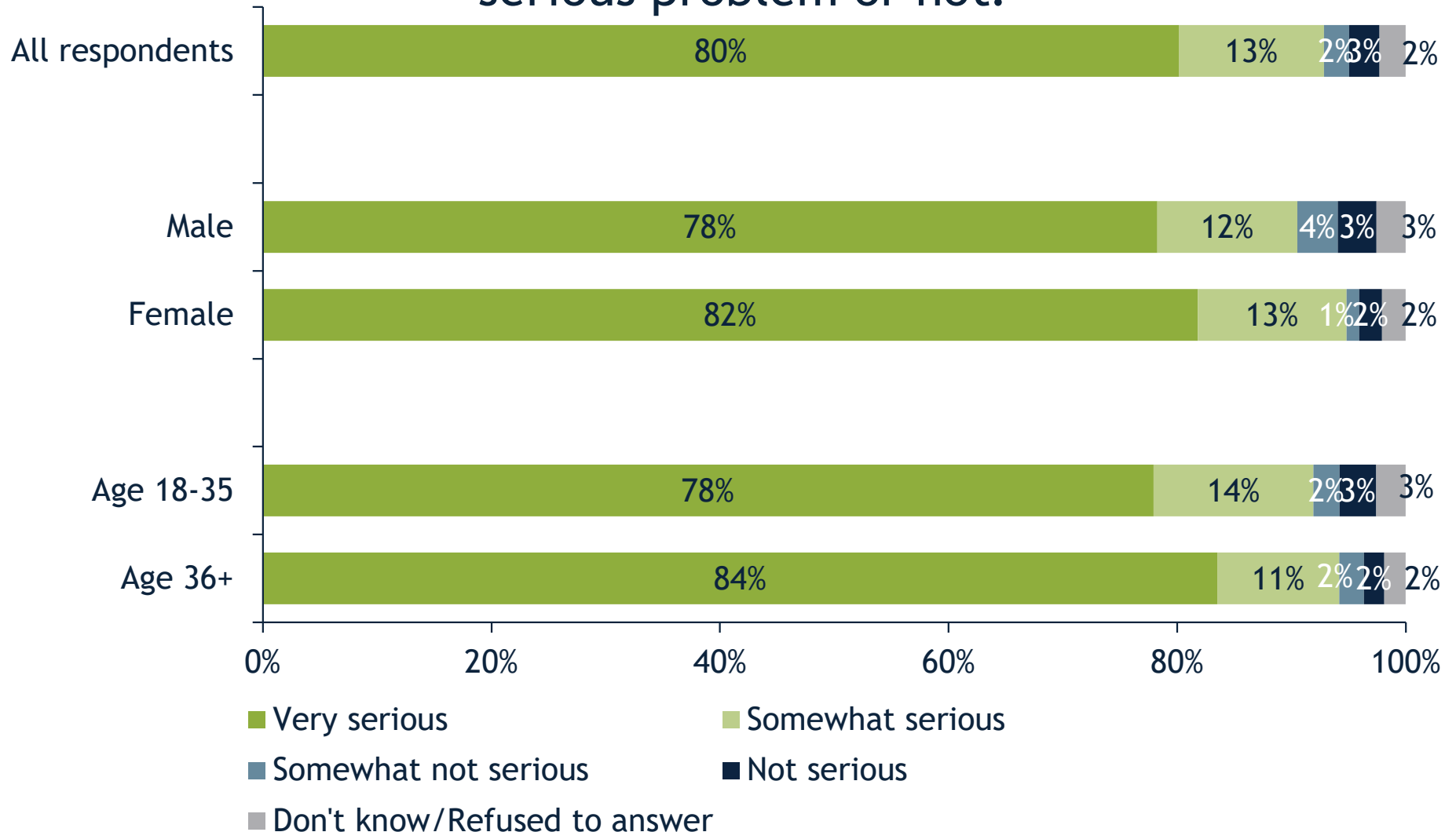
Now I would like to discuss corruption with you. When I say corruption, I mean having to do a favor, give a gift or pay a bribe because someone misuses their position for personal gains. Do you believe that corruption in your *local* government is a serious problem or not?



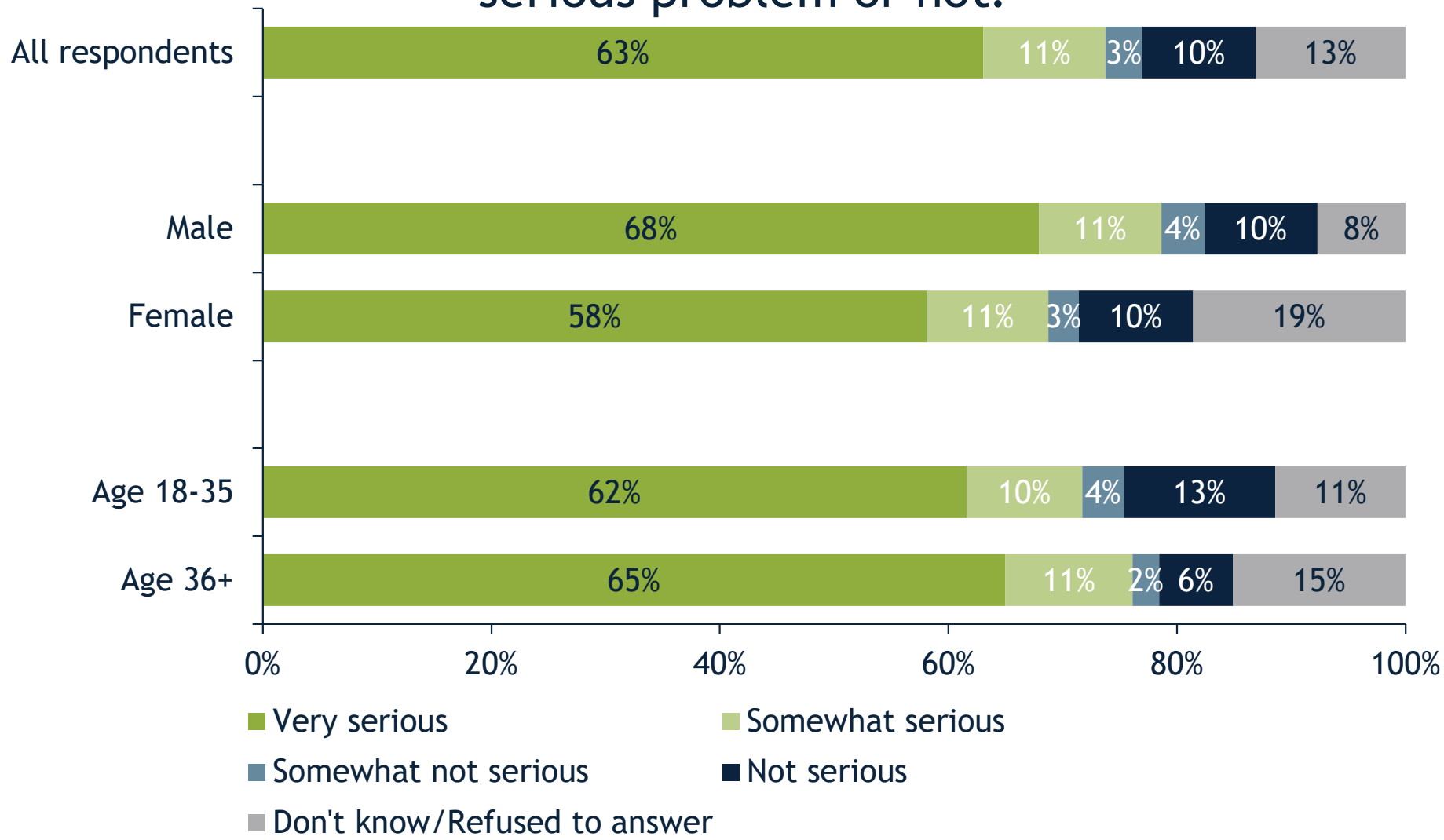
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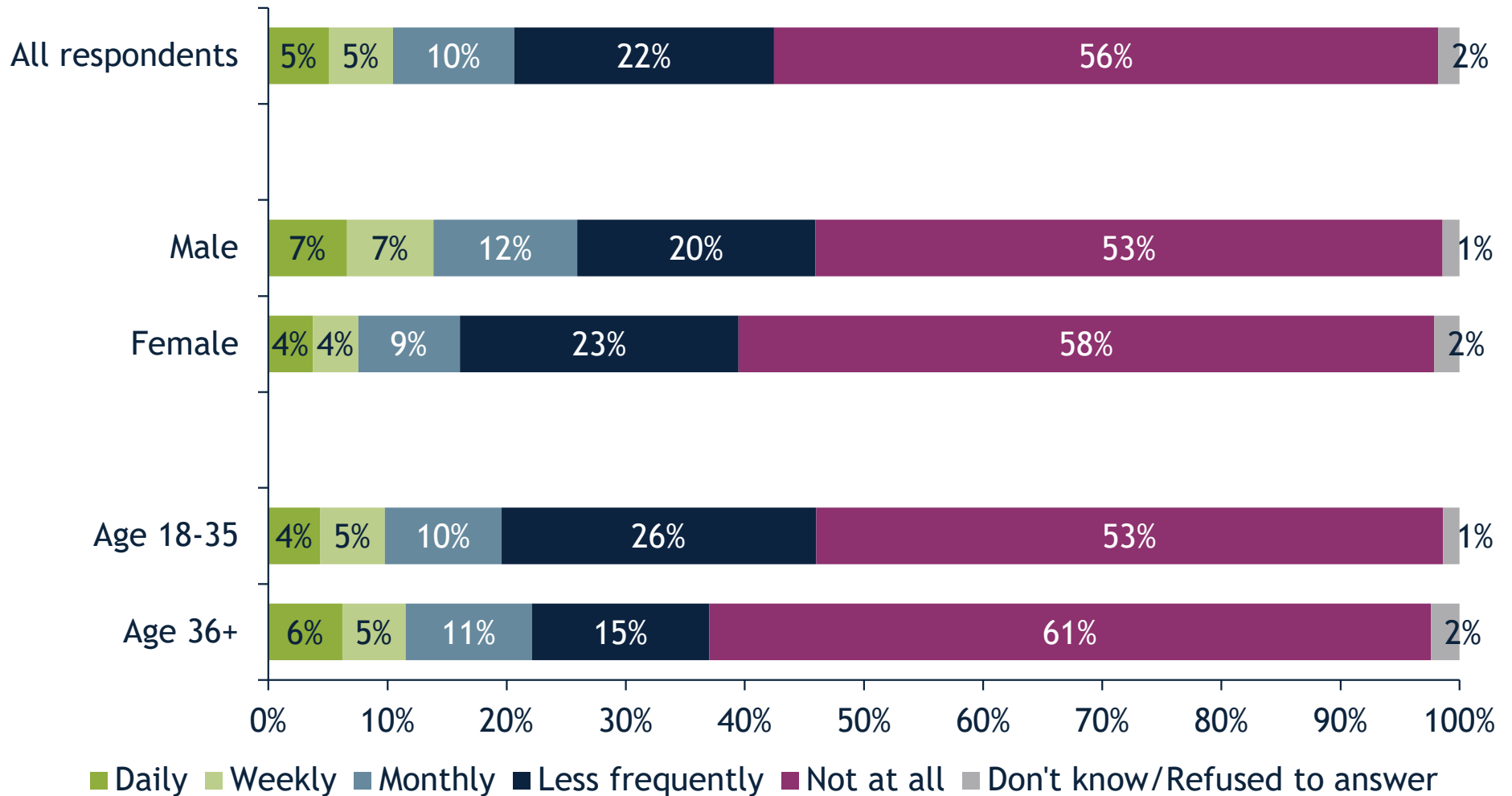
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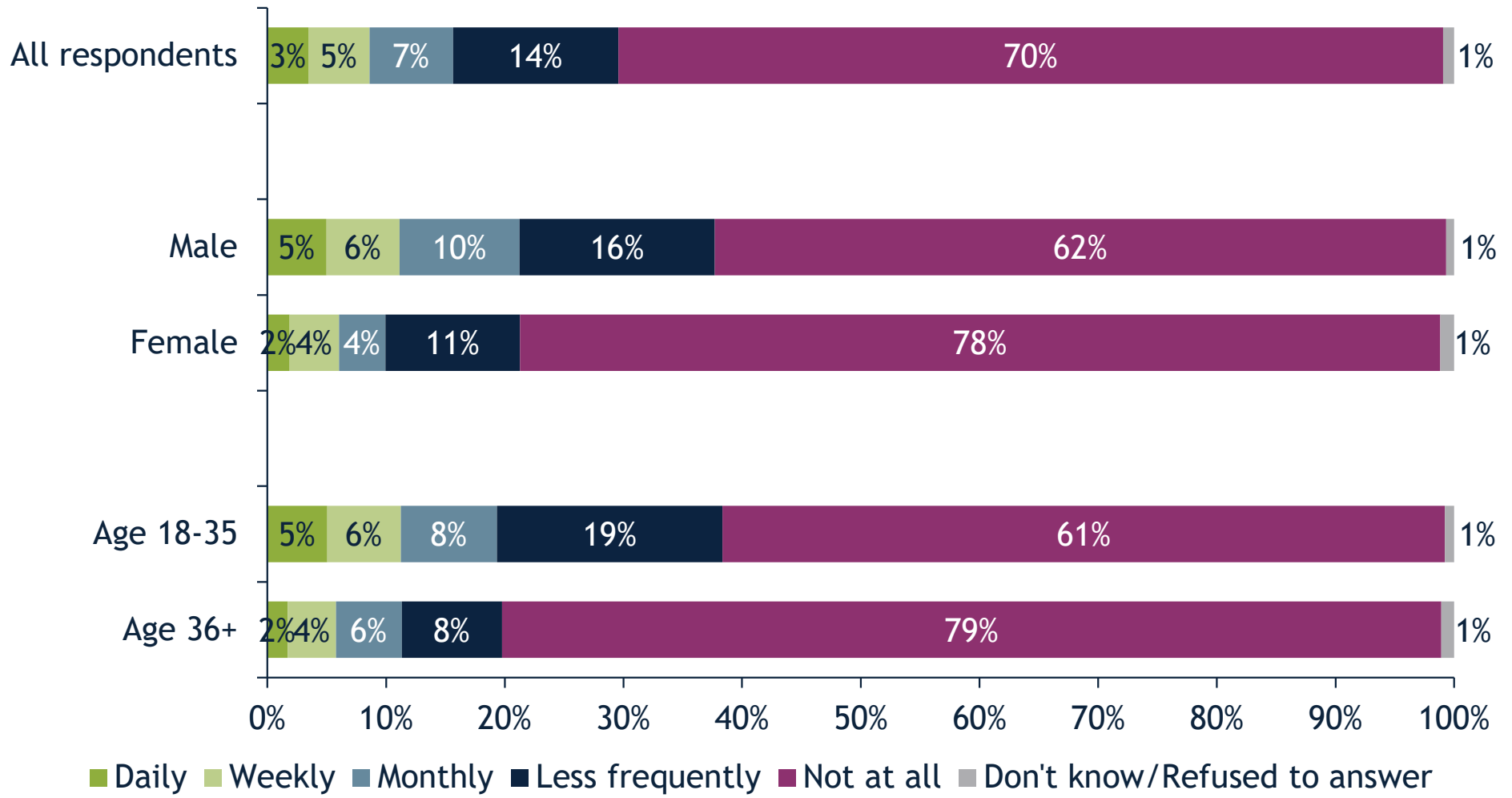
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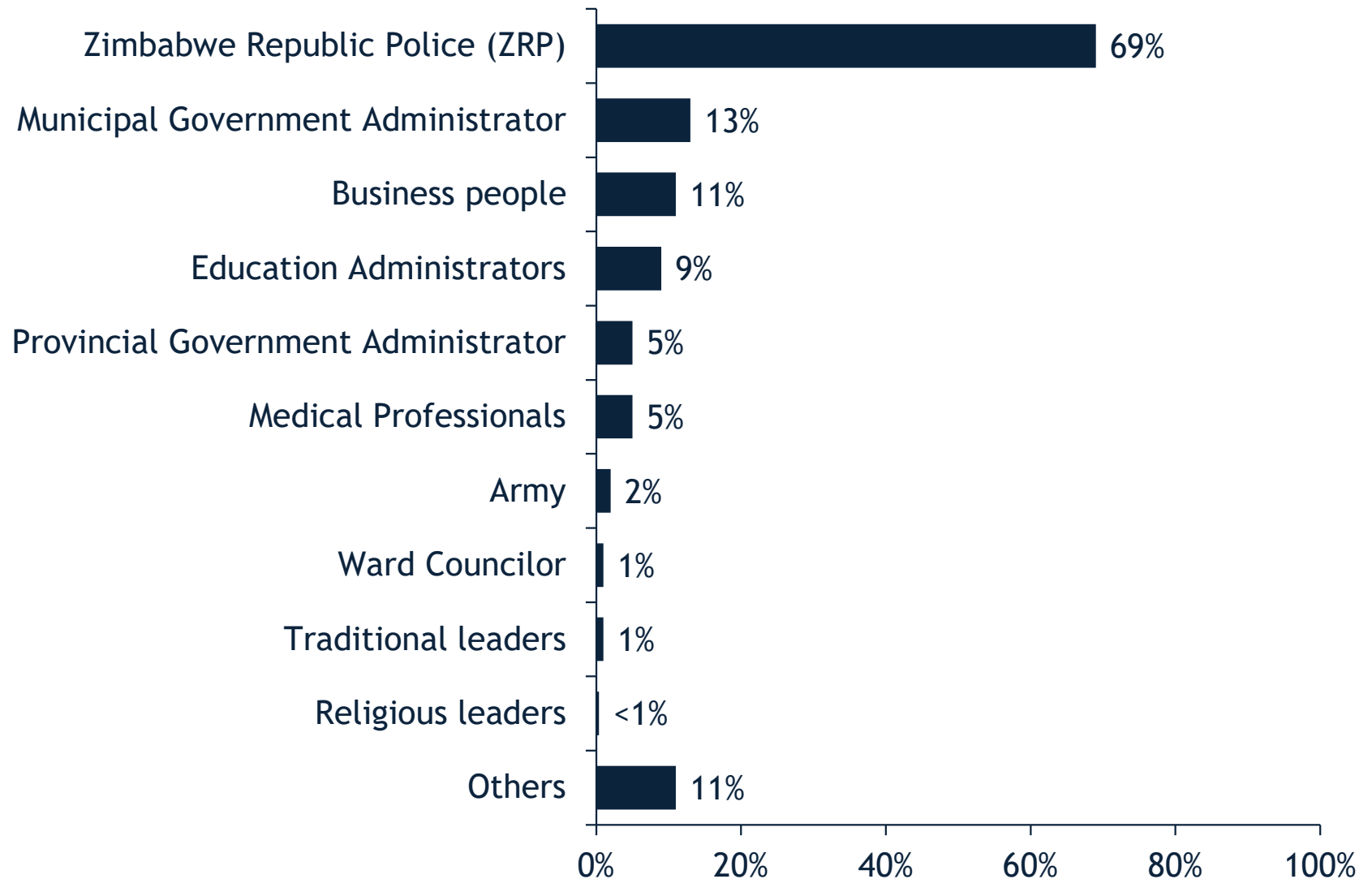
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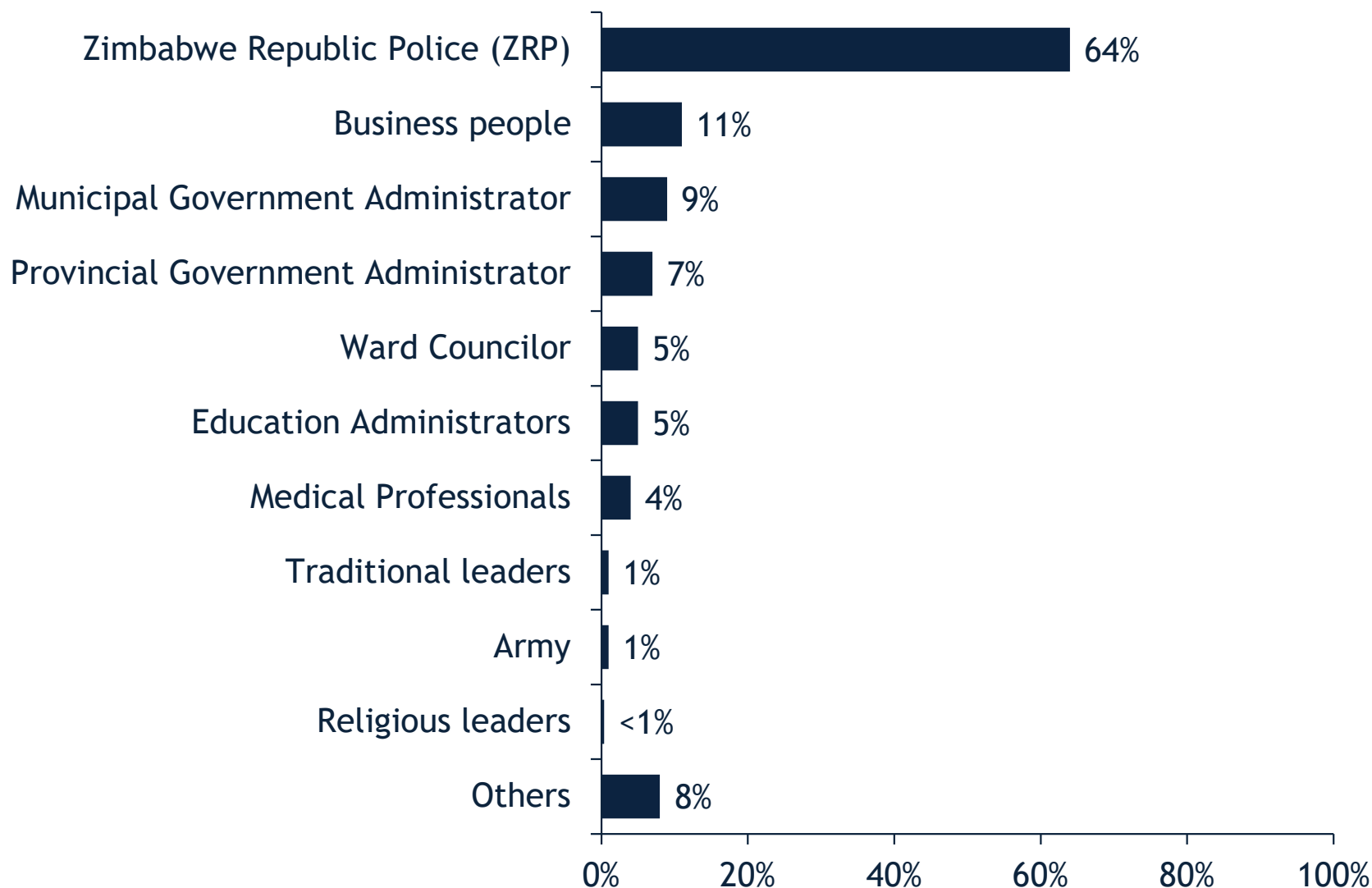


Whom did you have to do favors for, give gifts or pay bribes to?
 (Among those who declared having at least *less frequently* done a favor, given a gift, or paid a bribe in the last 12 months, n=256; multiple responses accepted)

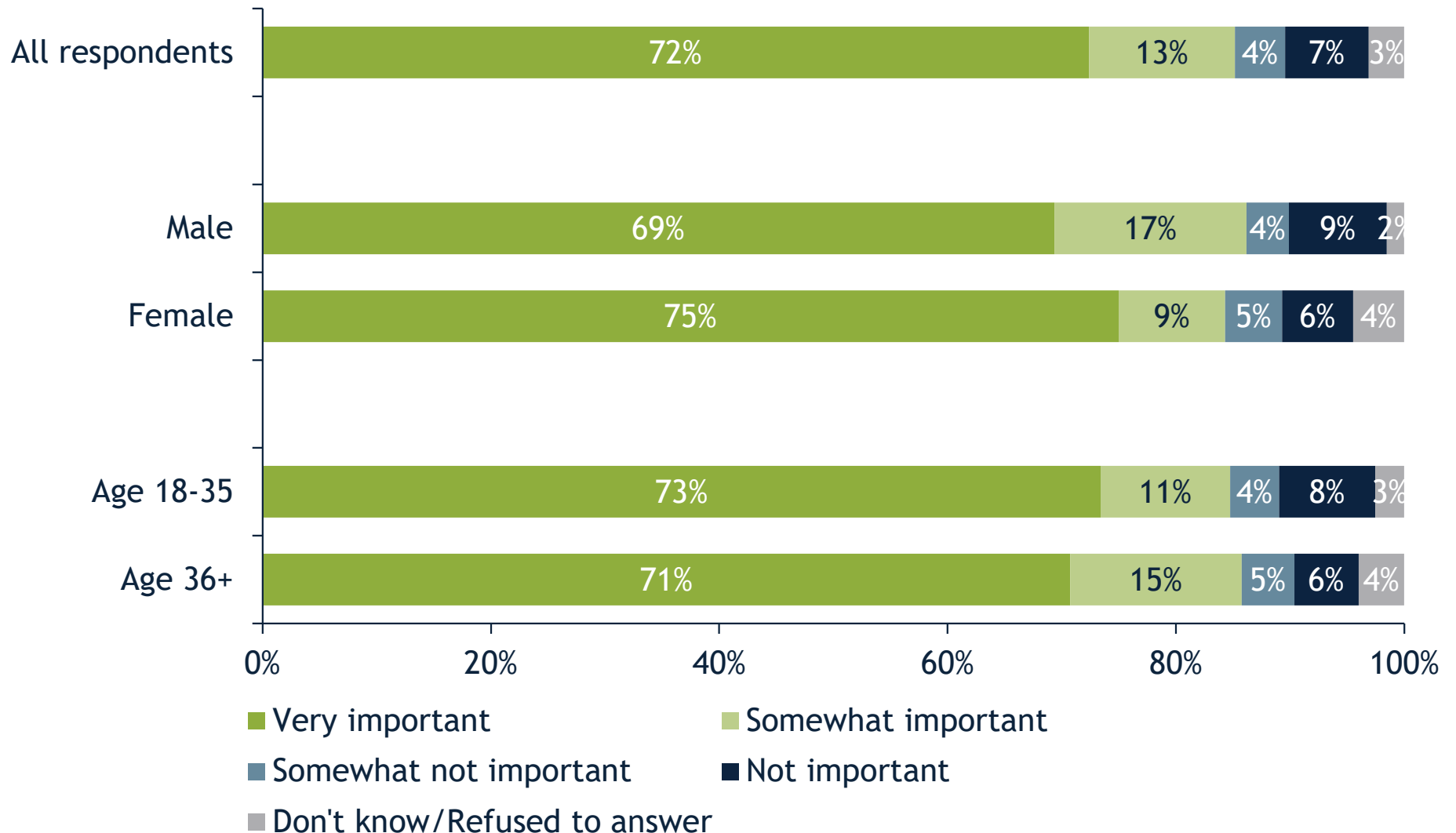


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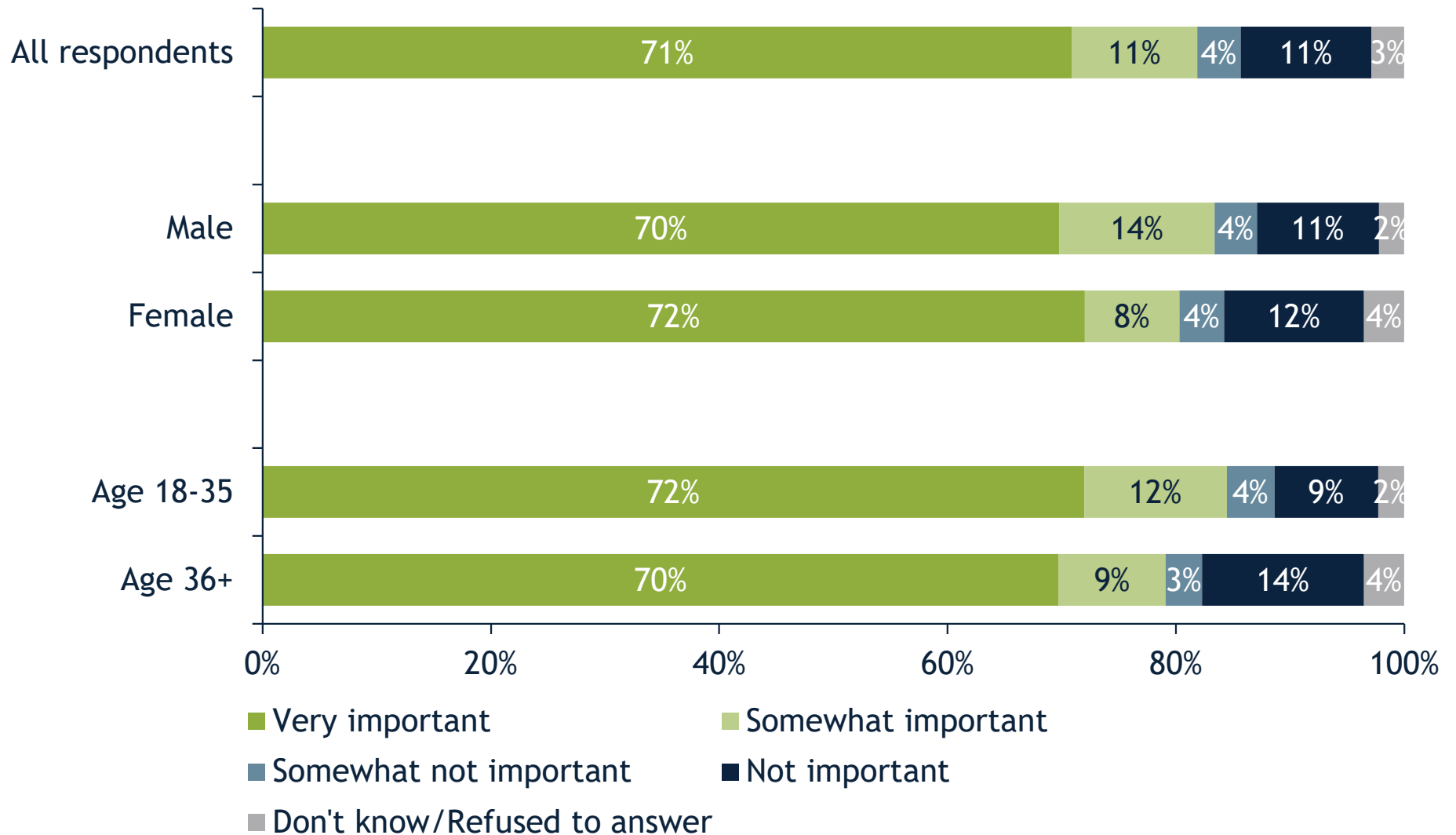
(Among those who declared having at least *less frequently* done a favor, given a gift, or paid a bribe in the last 12 months, n=178; multiple responses accepted)



In your dealings with the government, how important are personal contacts and/or relationships to get things done?



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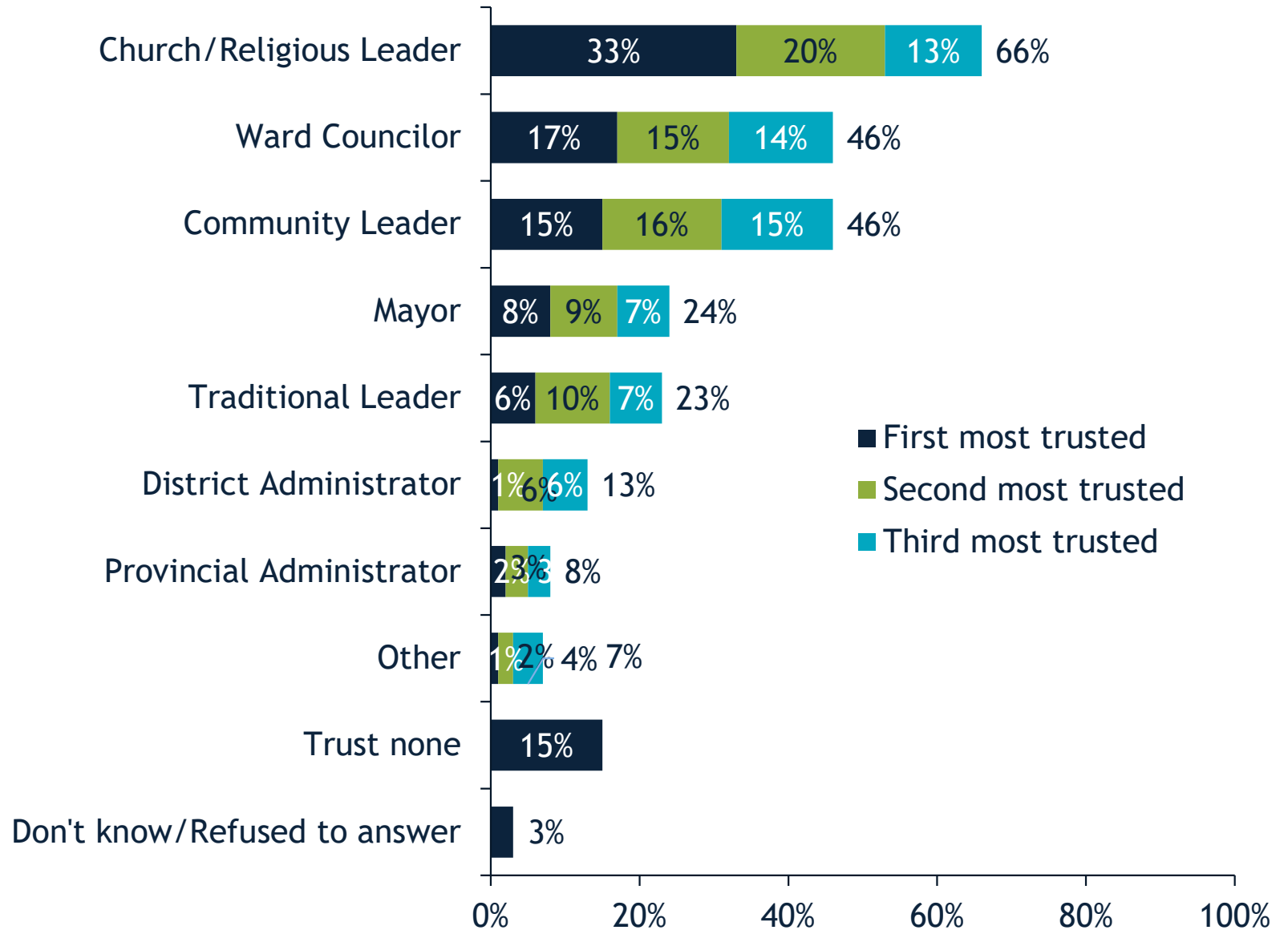




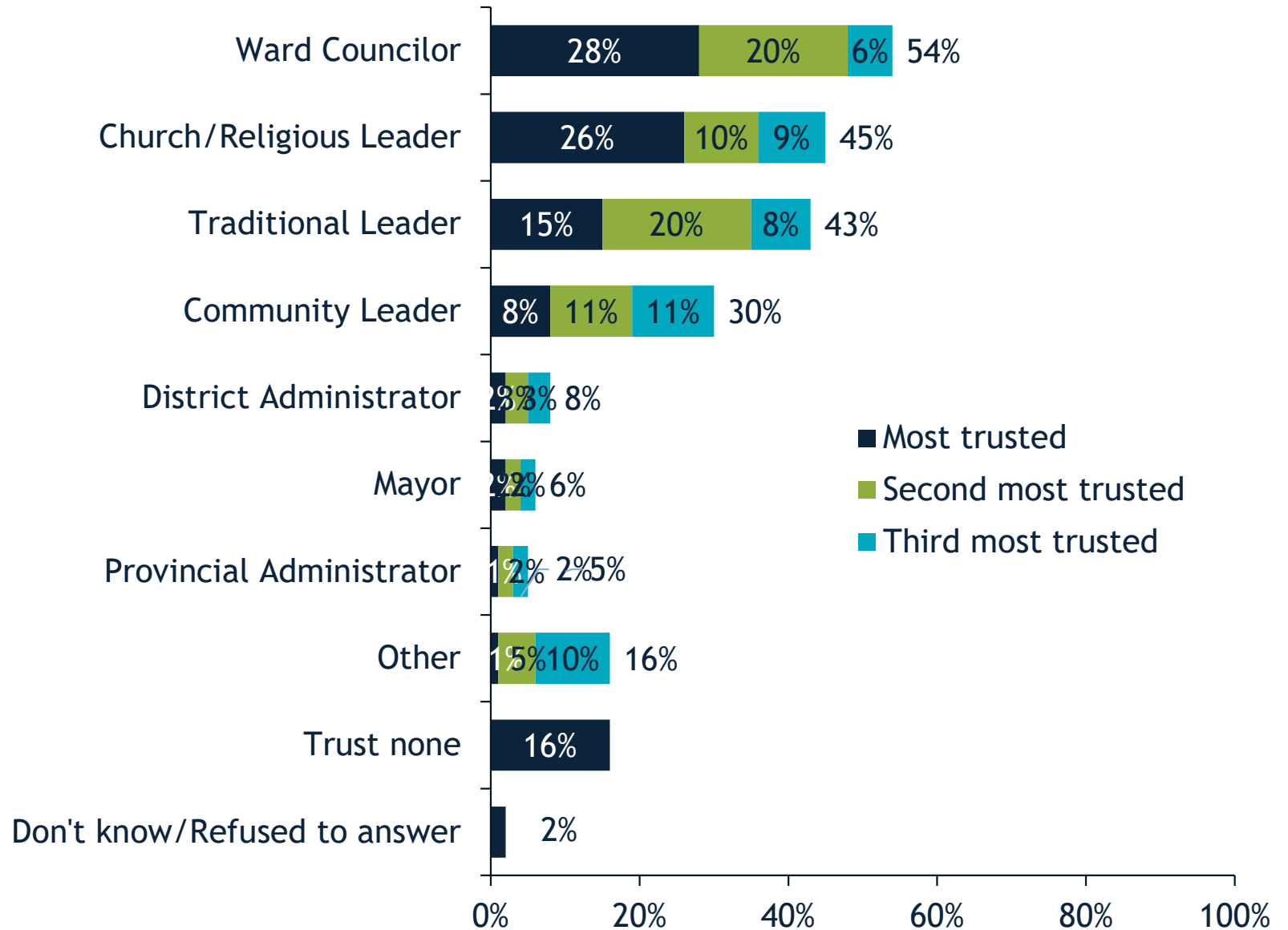
Roles & Responsibilities



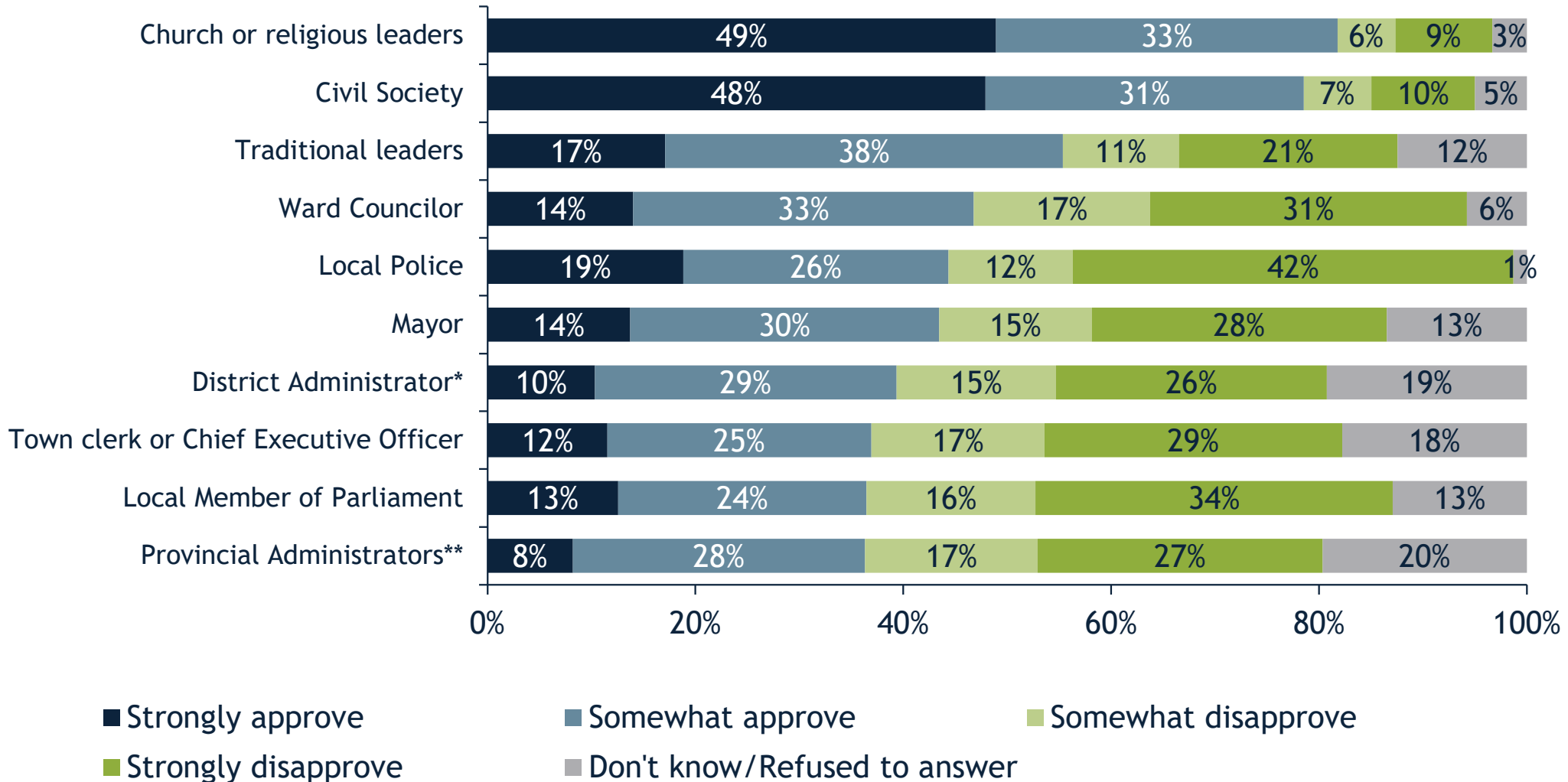
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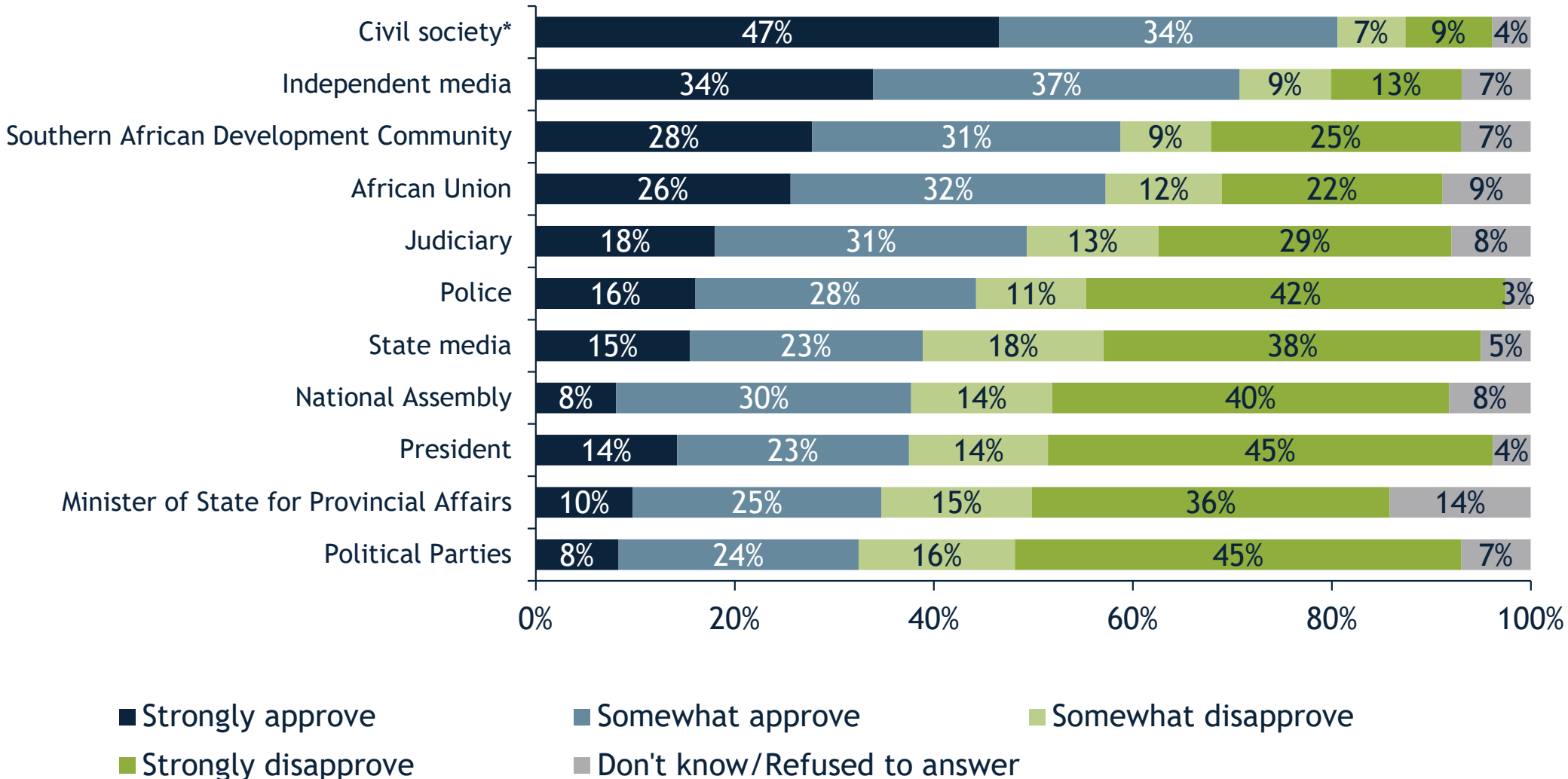
Thinking about the following local institutions and actors, would you say you approve or disapprove of the job they are doing?



* District Administrator or District Development Coordinator

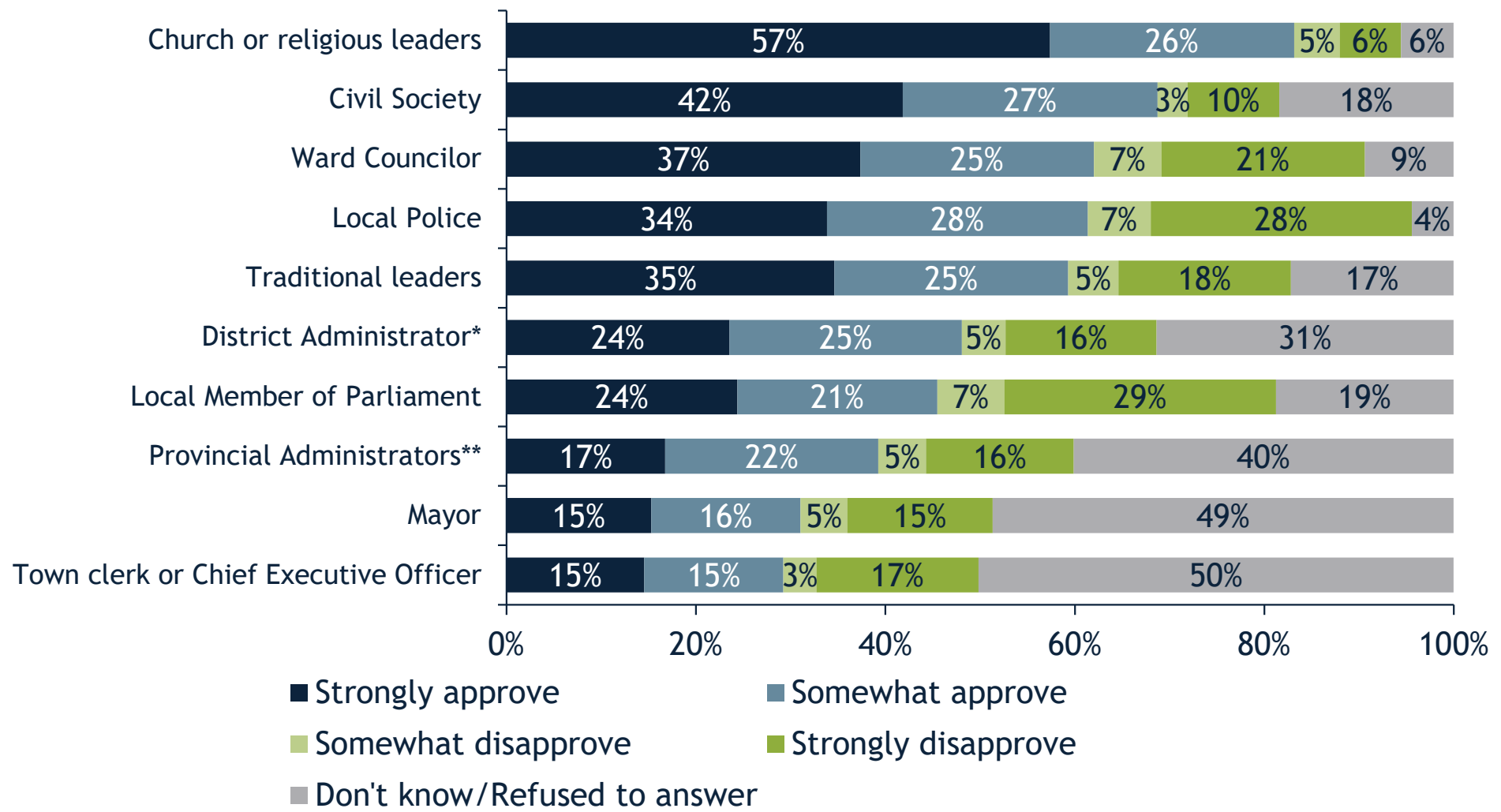
**Provincial Administrators or provincial Development Coordinator

Similarly, thinking about the following national and regional institutions and actors, would you say you approve or disapprove of the job they are doing?



* Civil society/Community-based organizations CBOs

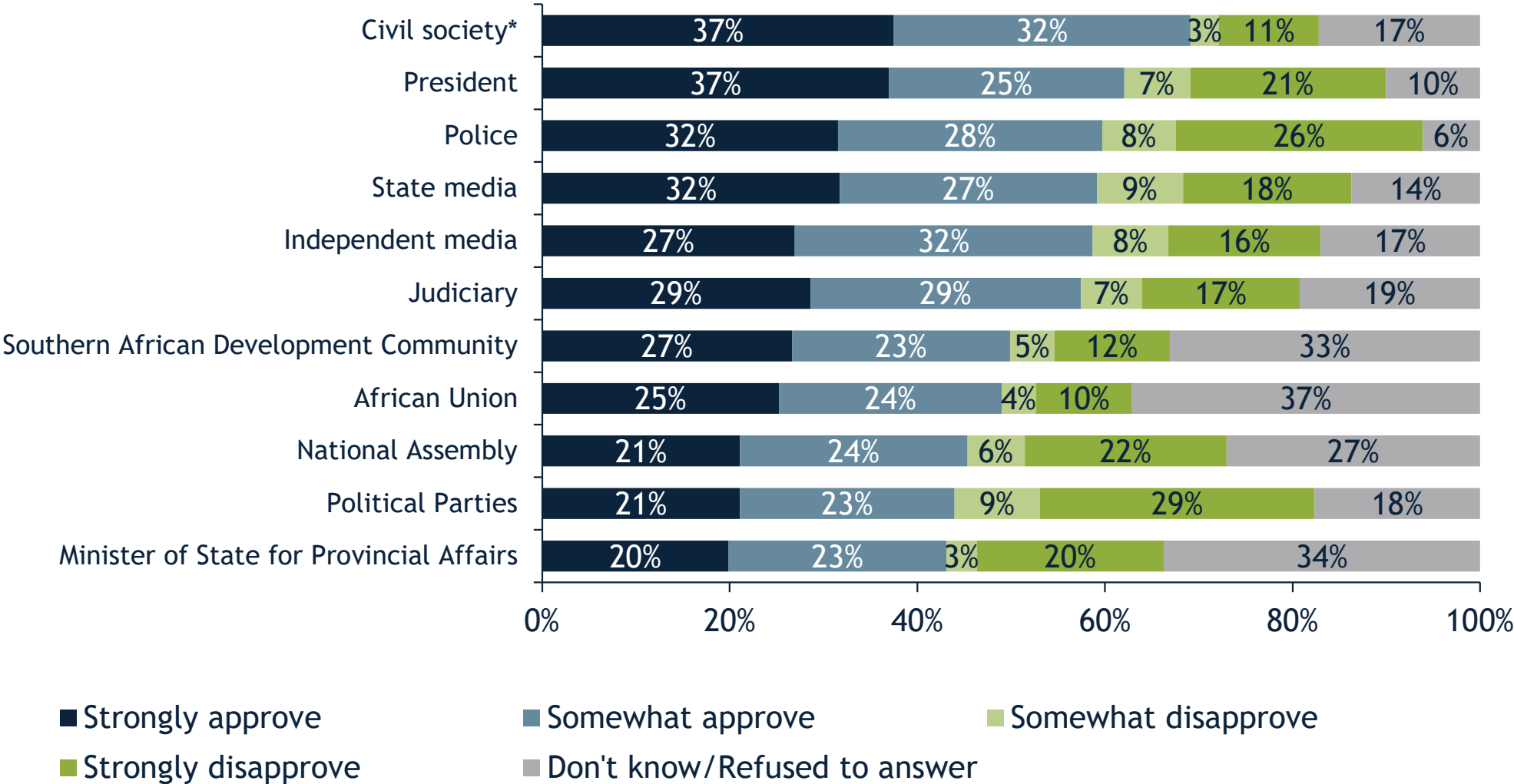
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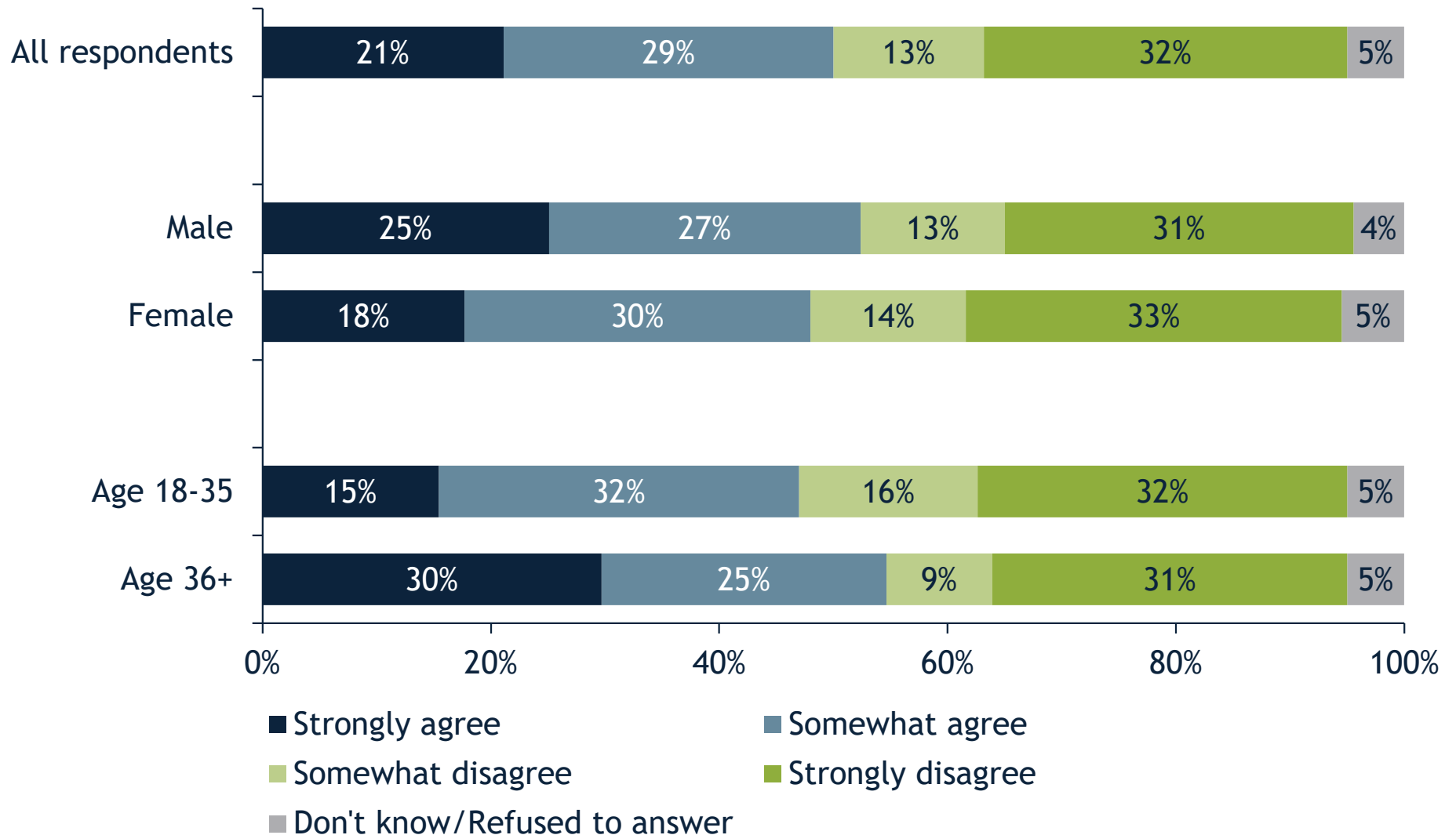
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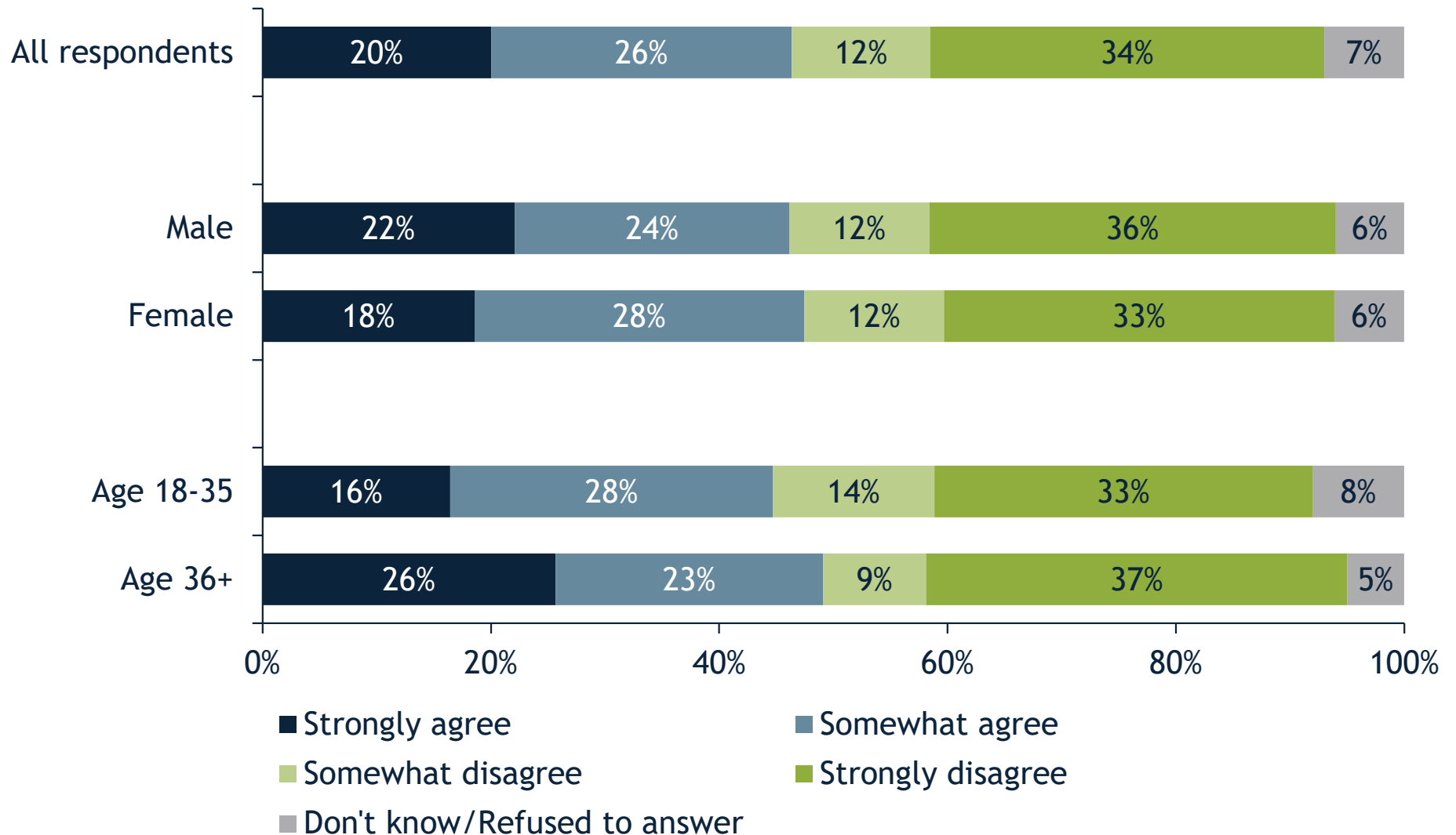
Now we are going to ask for you for your level of agreement or disagreement to various statements or your position on various issues.

“I am familiar with the work of ward councilors in my constituency”



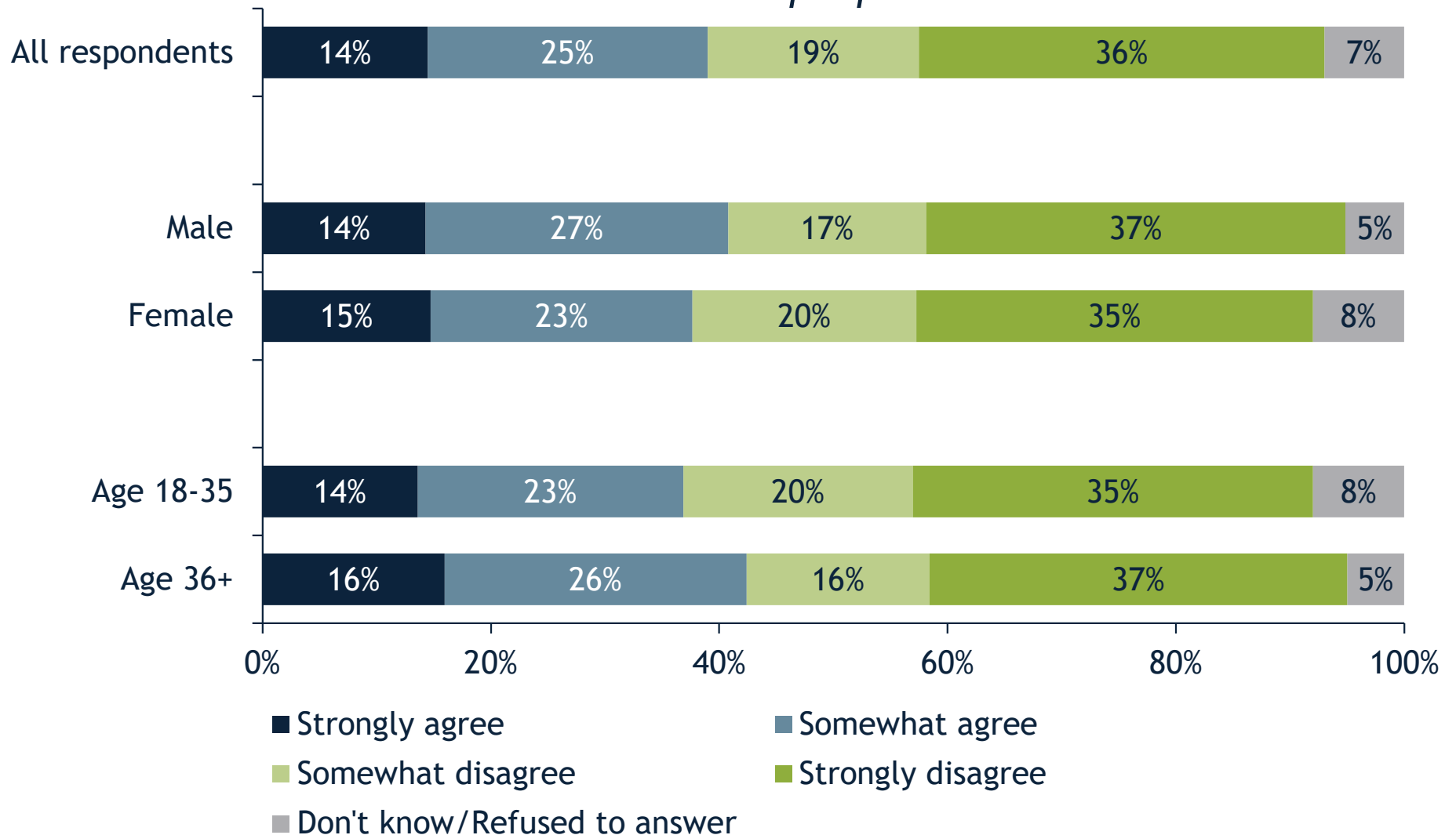
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“Ward councilors from my constituency are accessible to the general public”



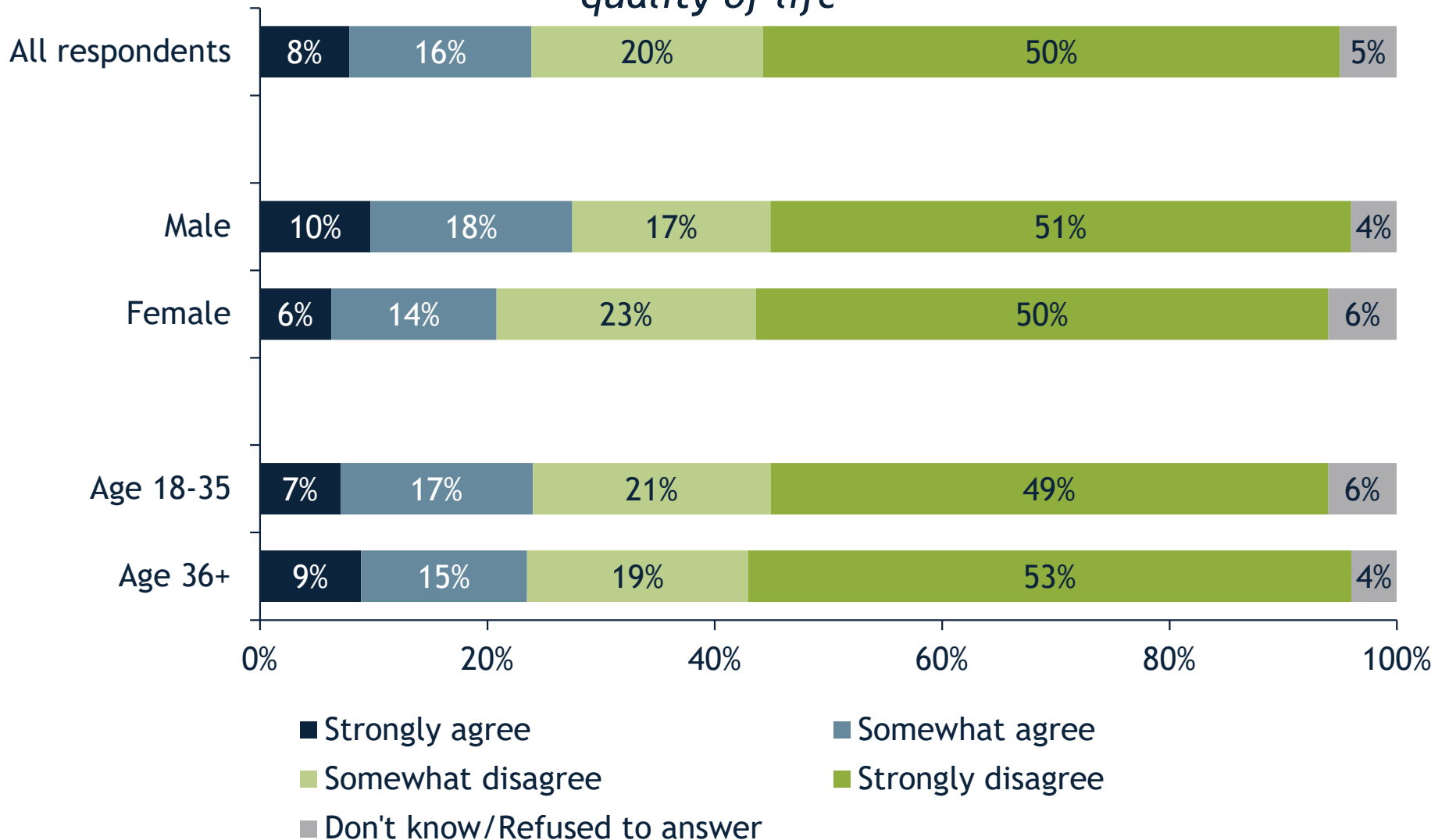
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“Ward councilors from my constituency are regularly working for the benefit of the common people”



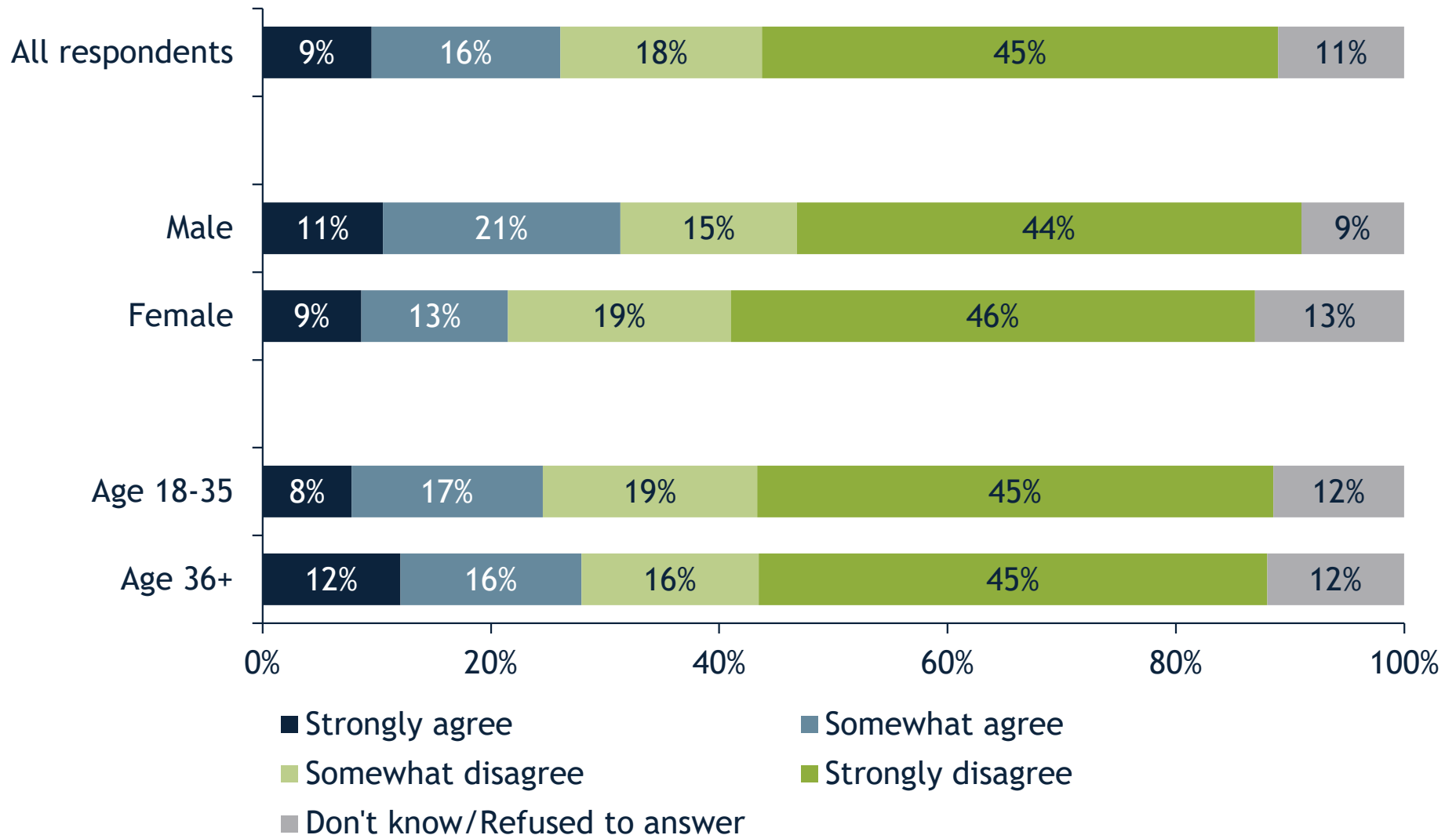
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“Ward councilors from my constituency have made a positive impact on my quality of life”



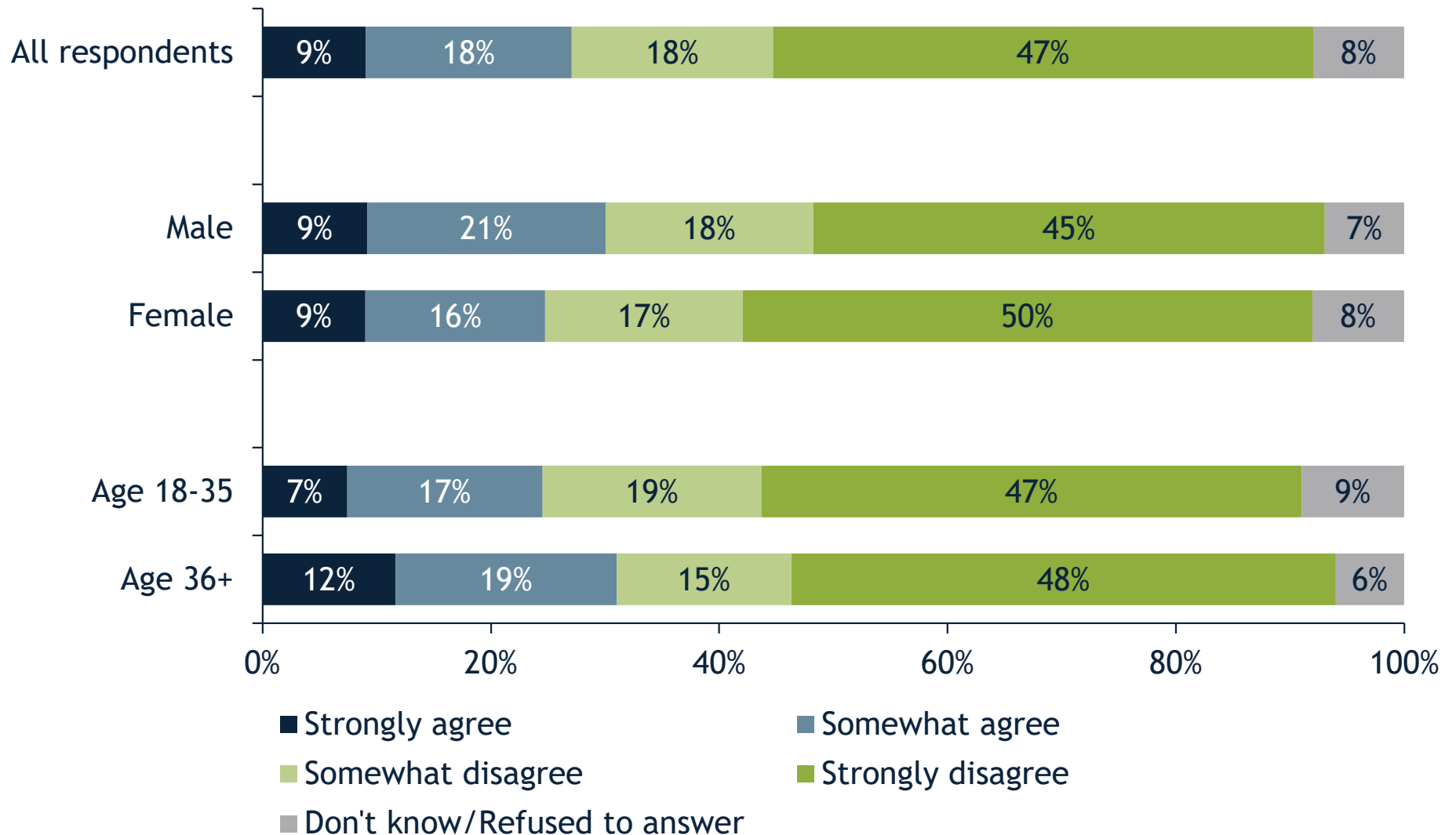
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“Ward councilors from my constituency are honest”



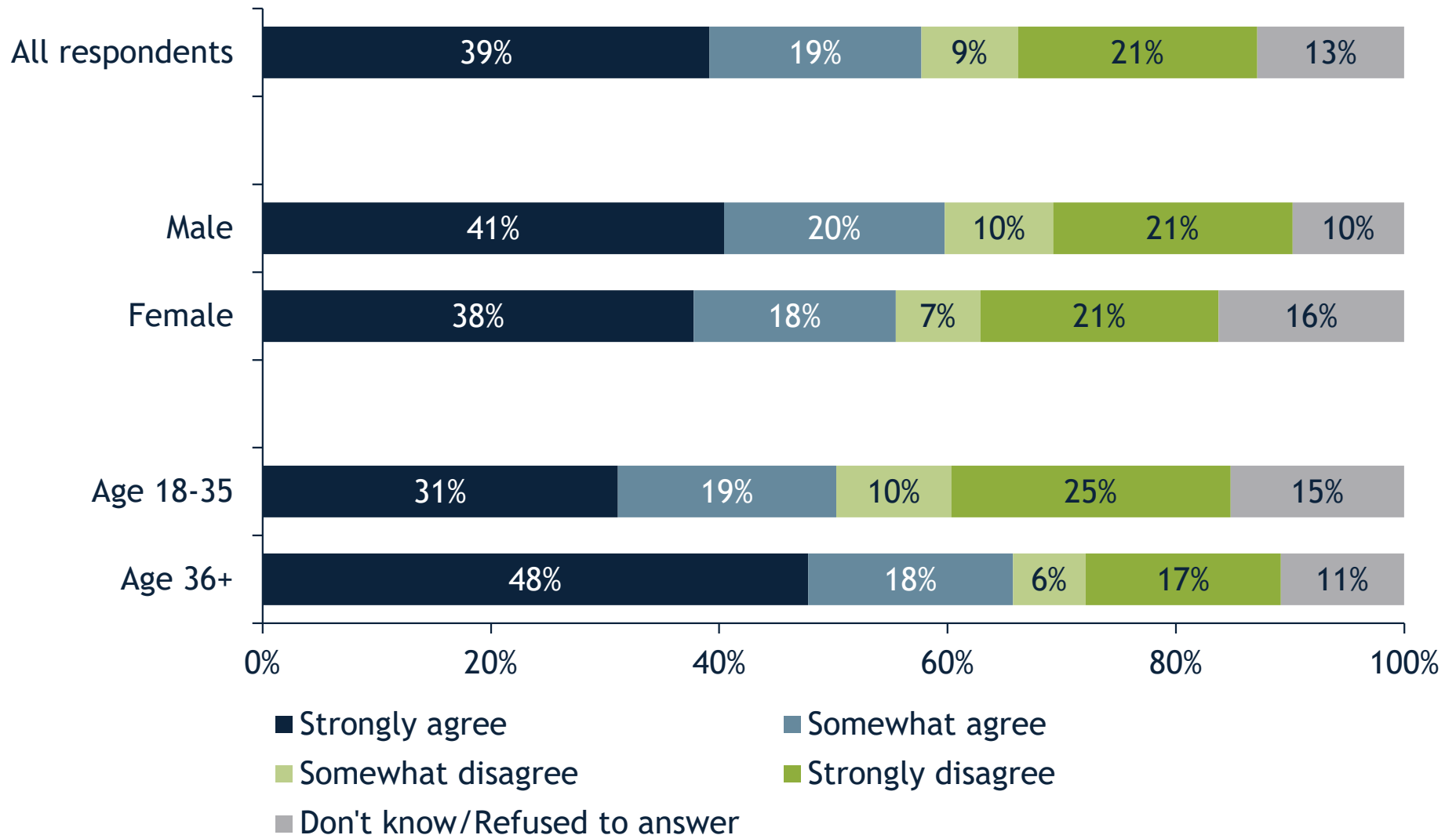
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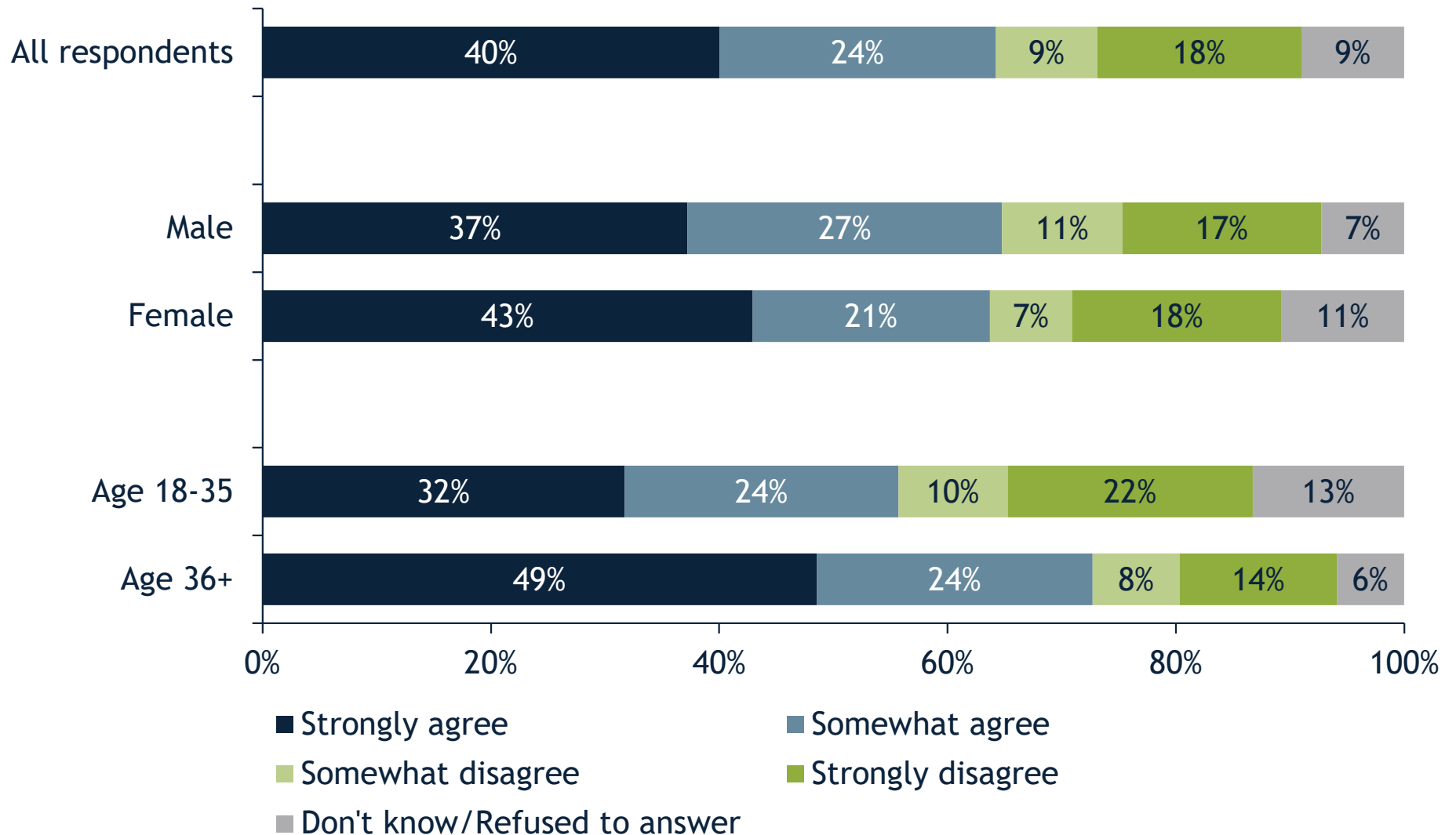
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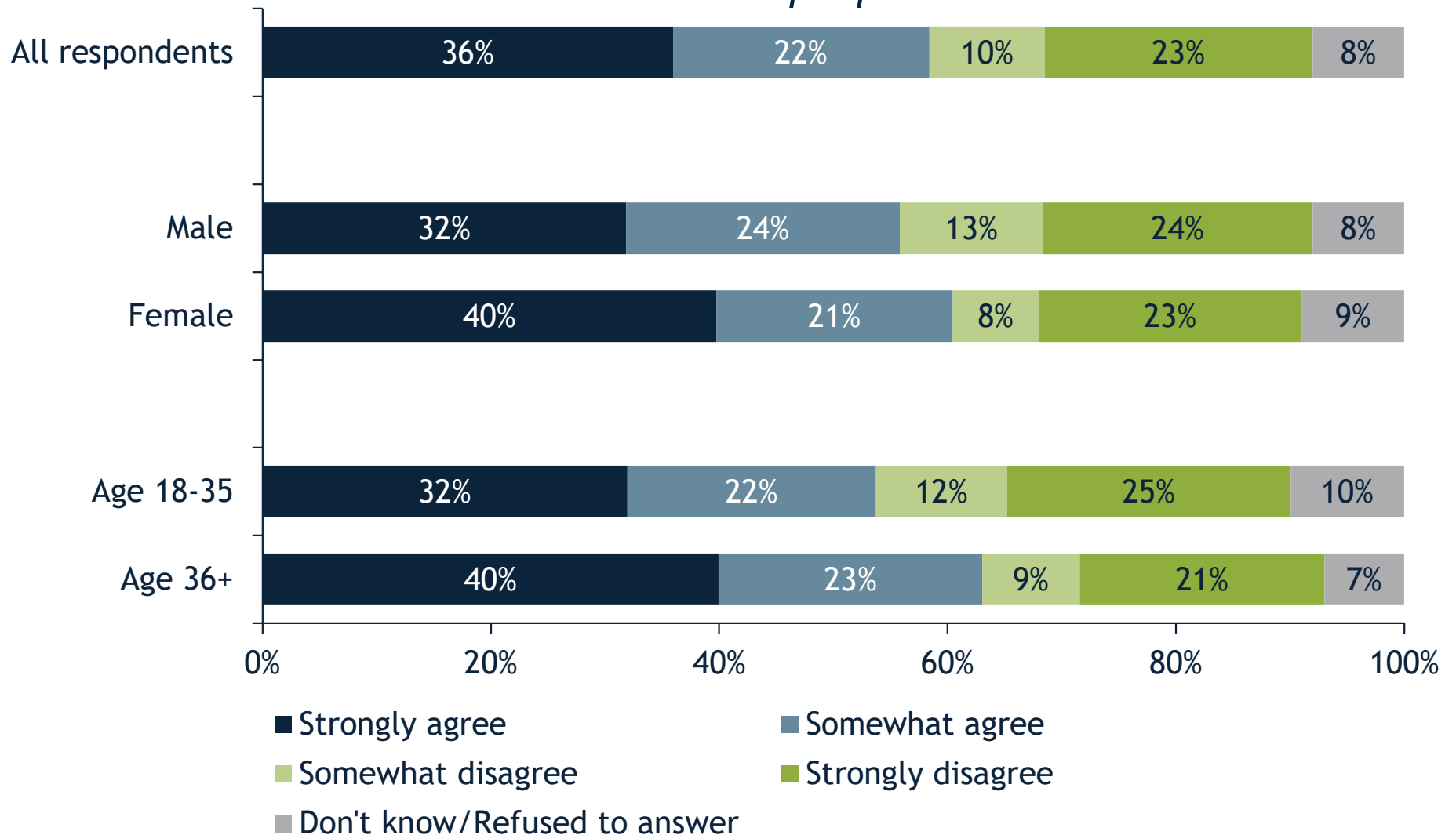
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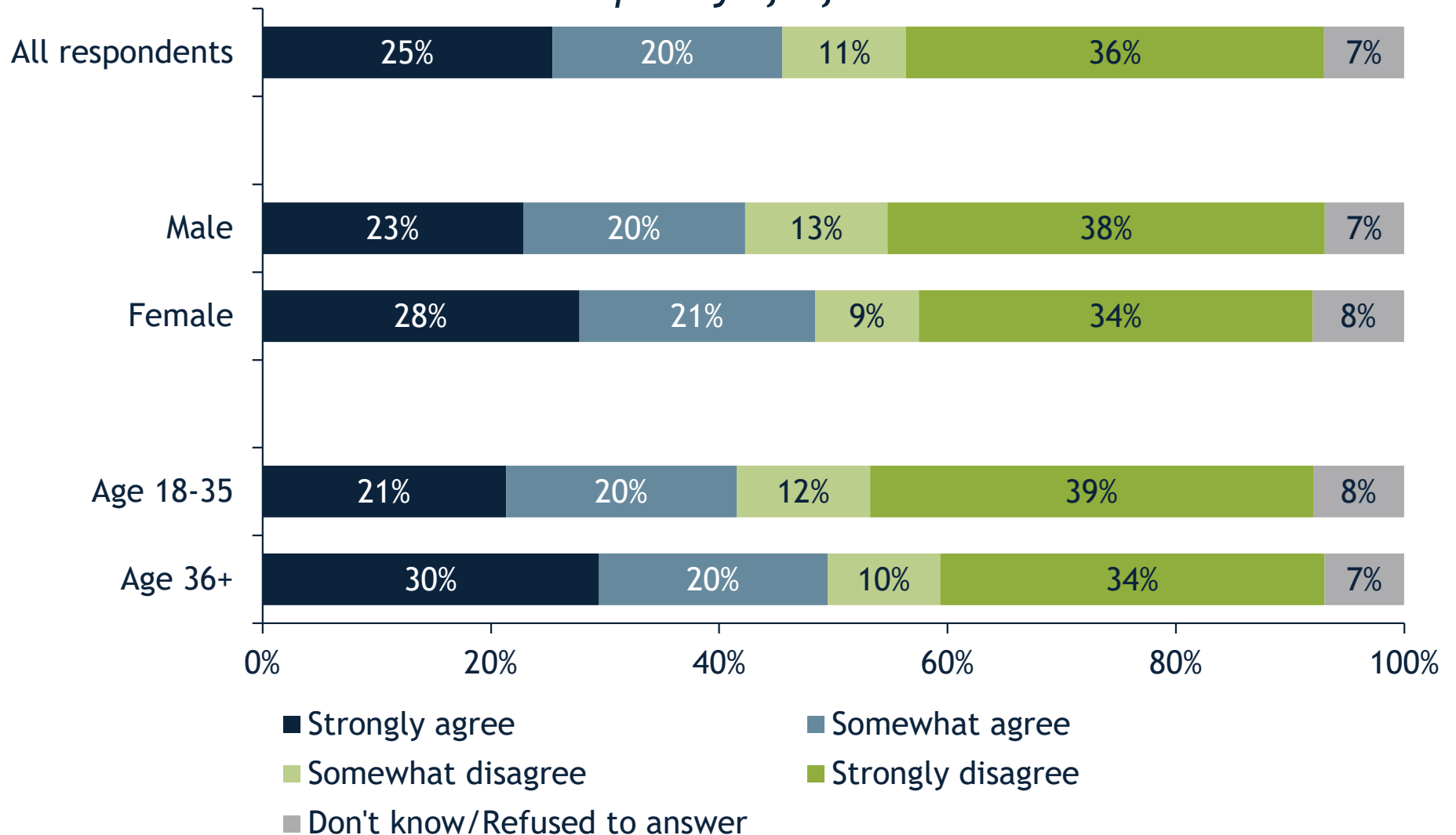
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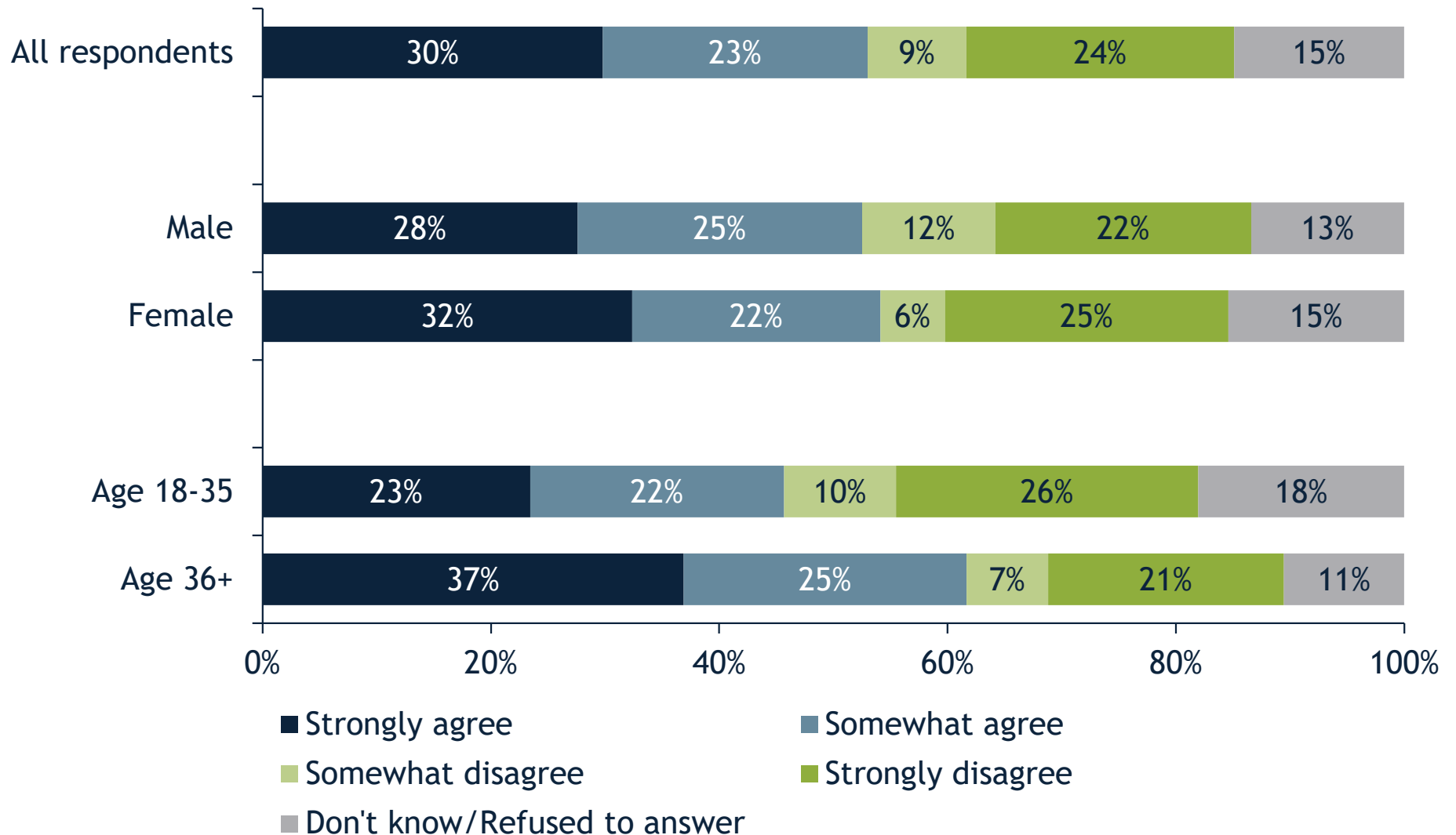
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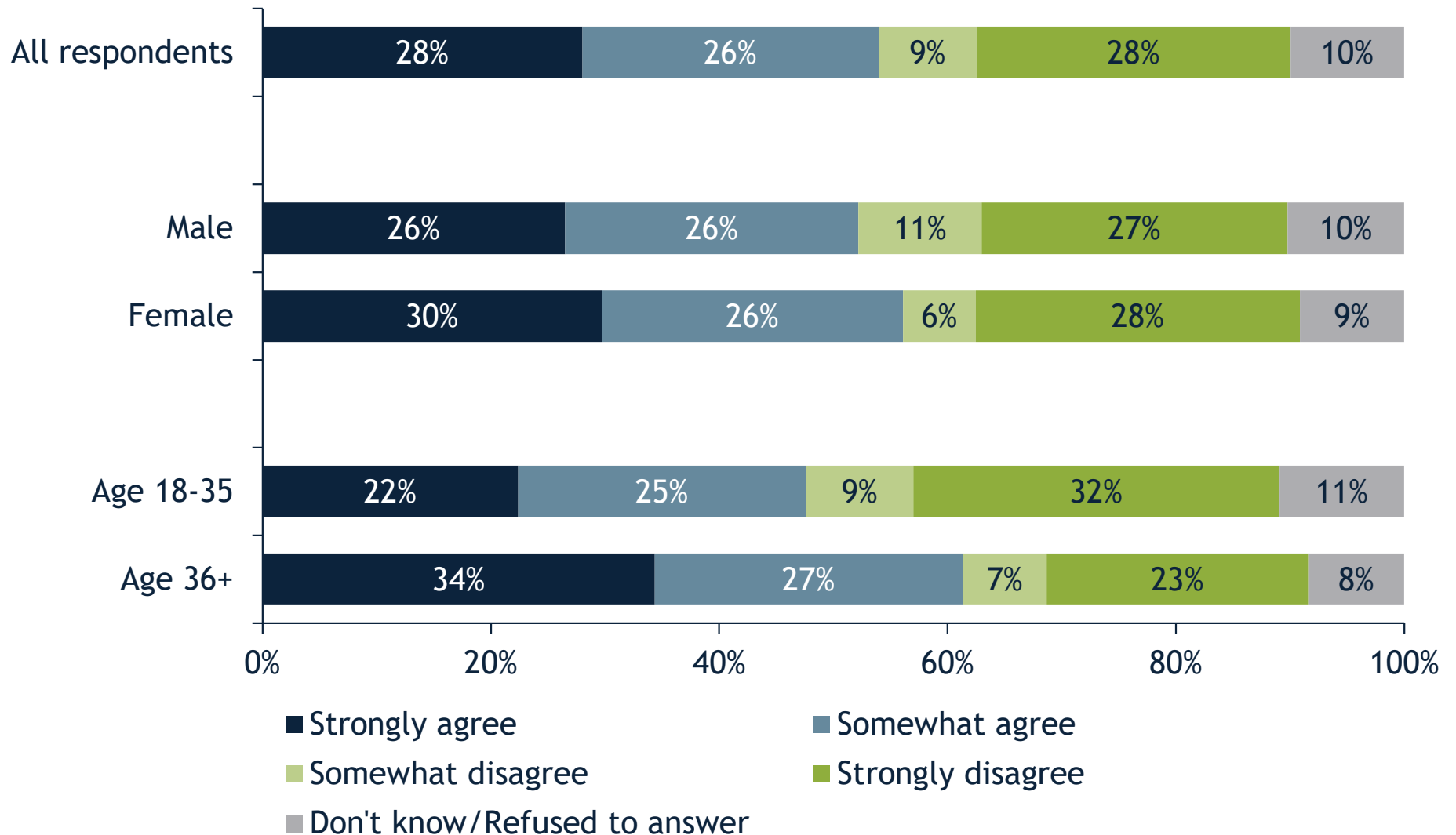
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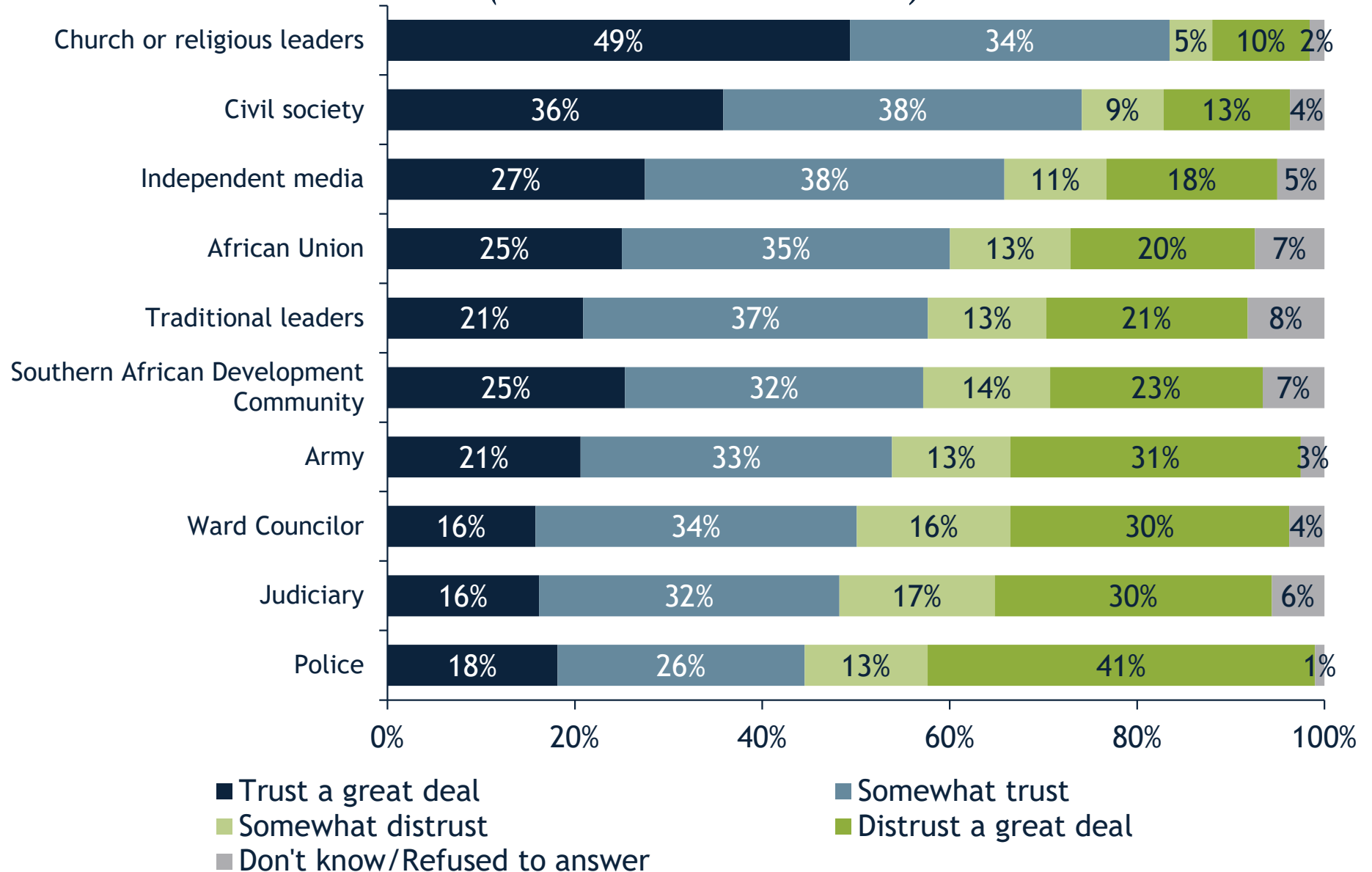


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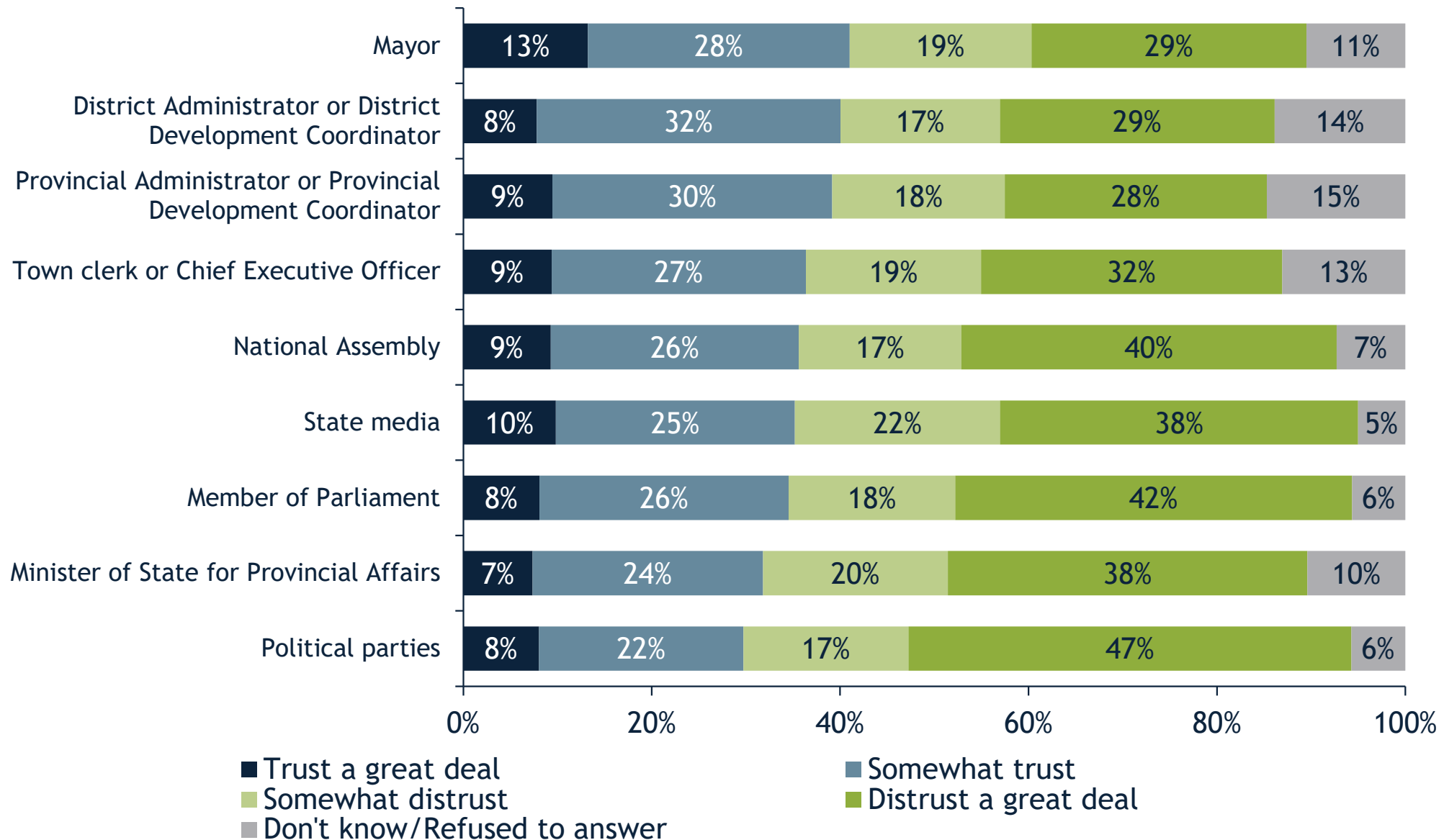
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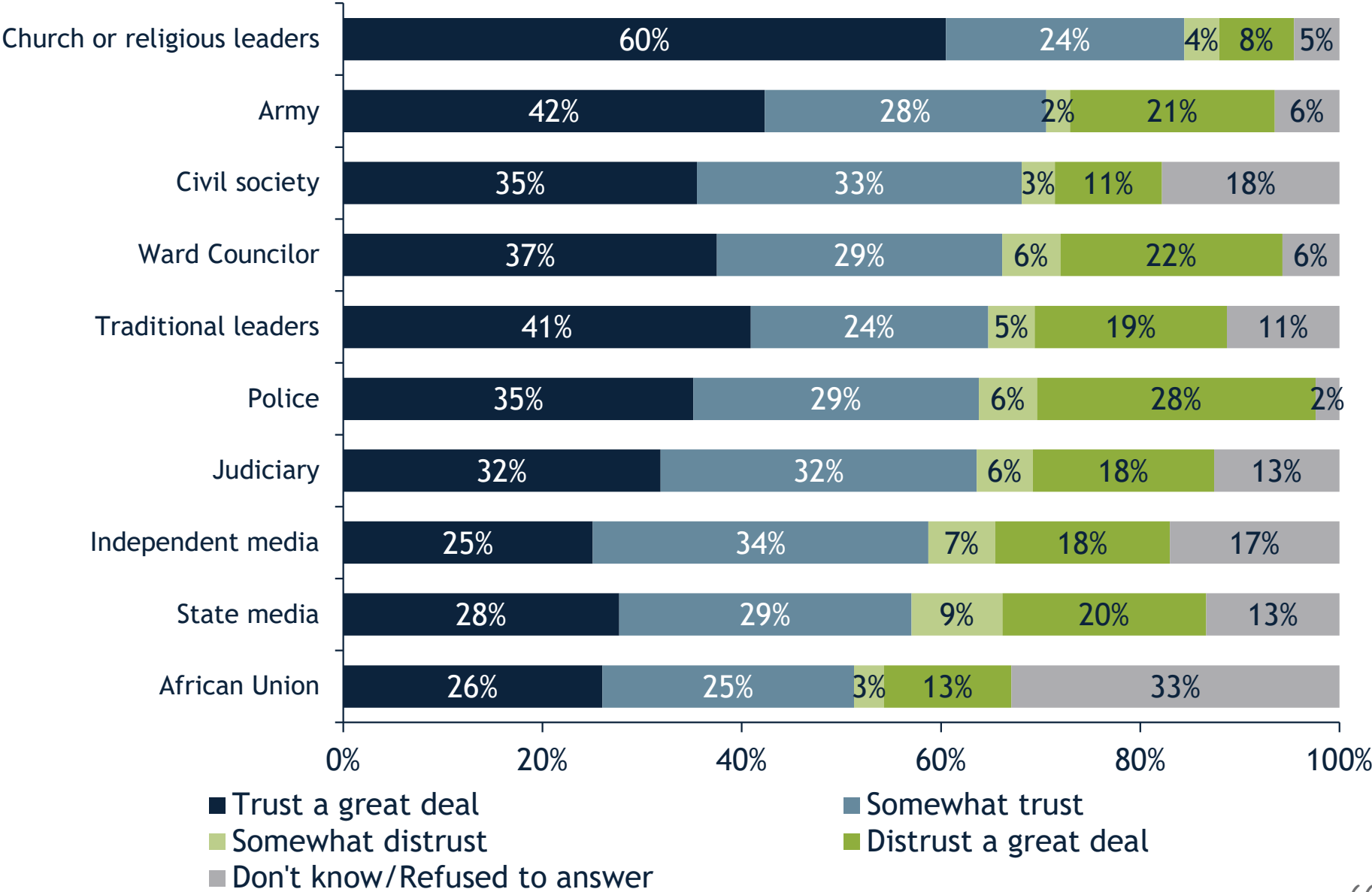
To what extent do you trust or distrust each of the following institutions and actors? (continued on next slide)



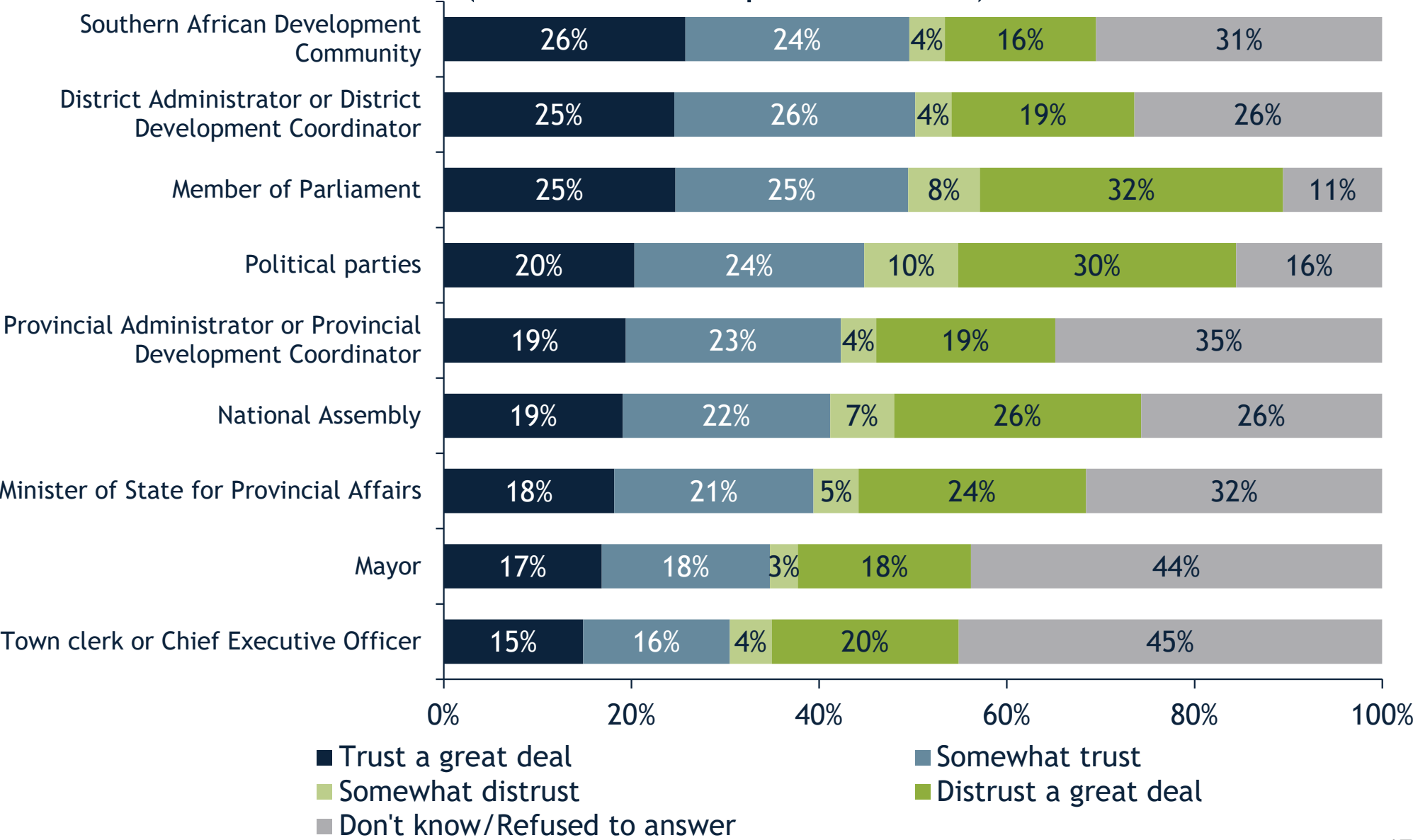
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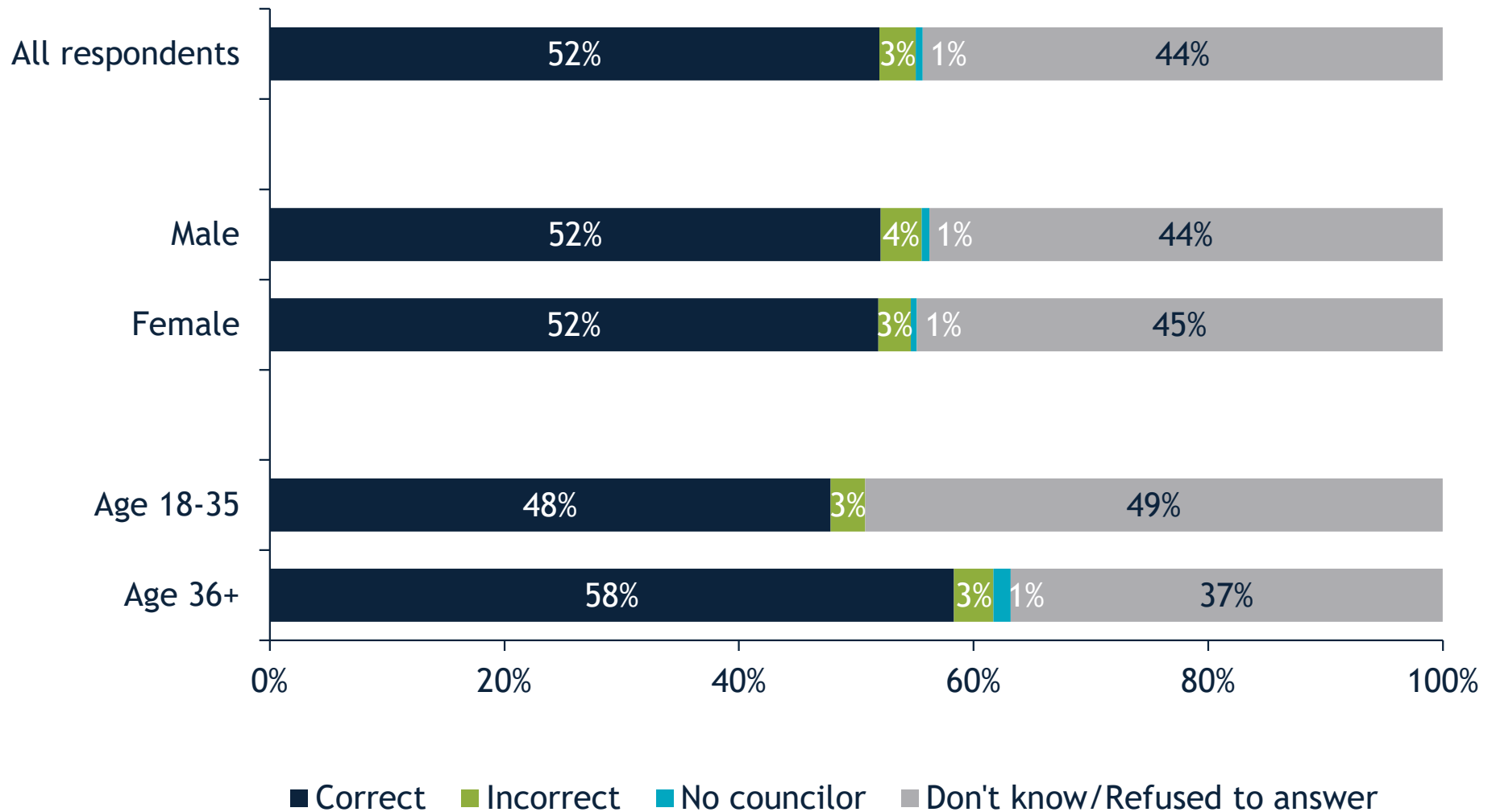


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What is the name of your Ward Councilor?*

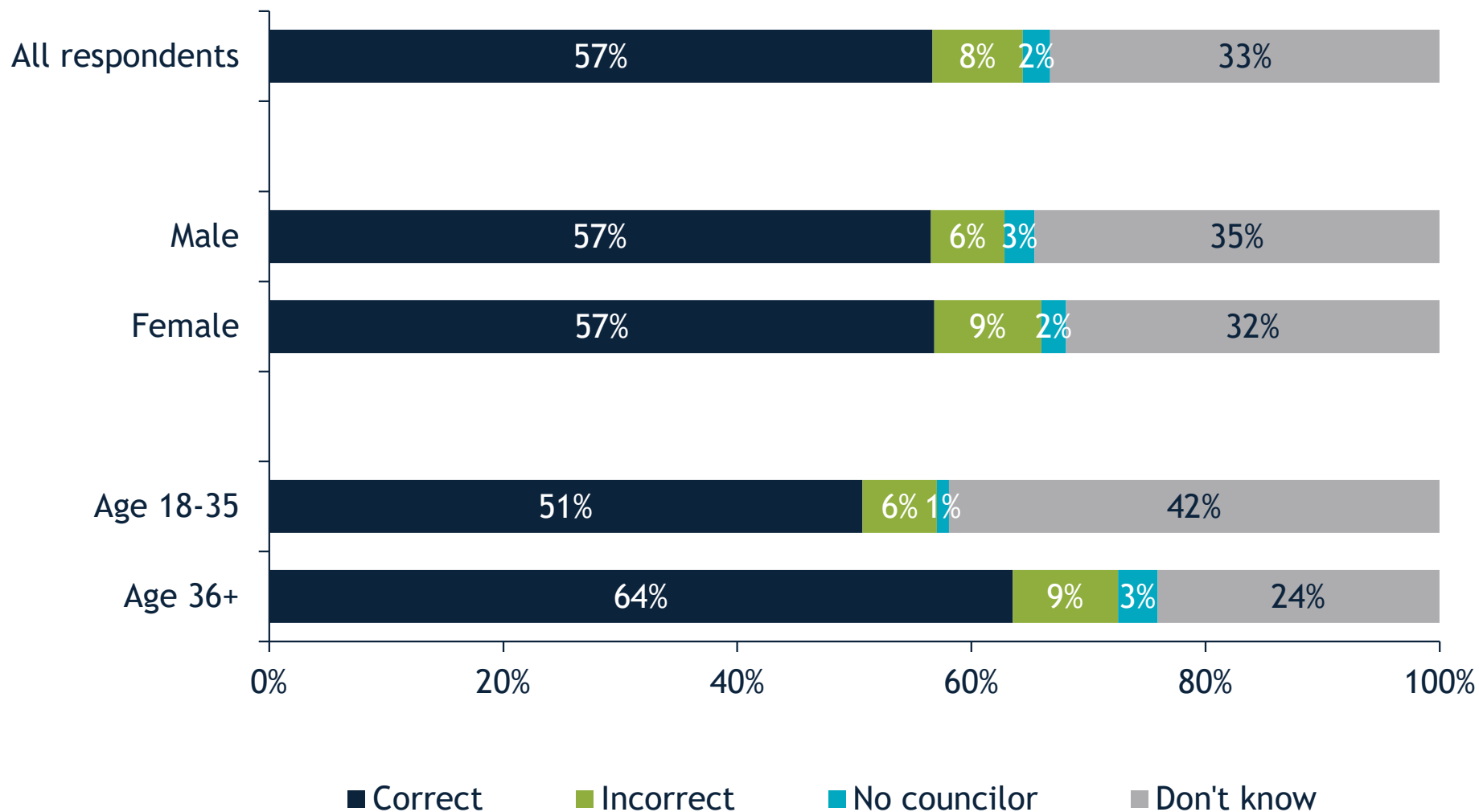
(Spontaneous response)



*Chart displays whether respondents provided the correct name of their Ward Councilor

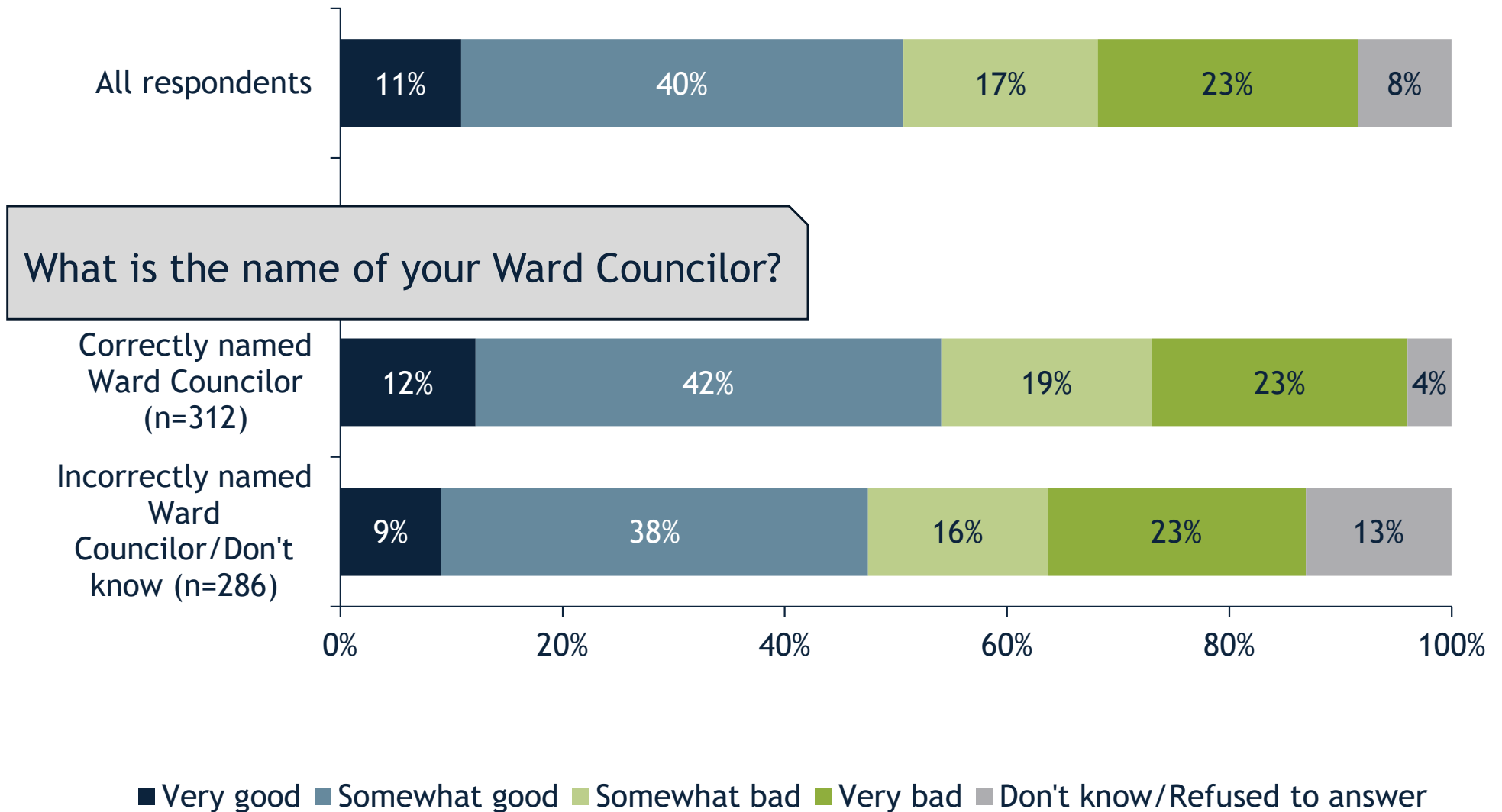
What is the name of your Ward Councilor?*

(Spontaneous response)

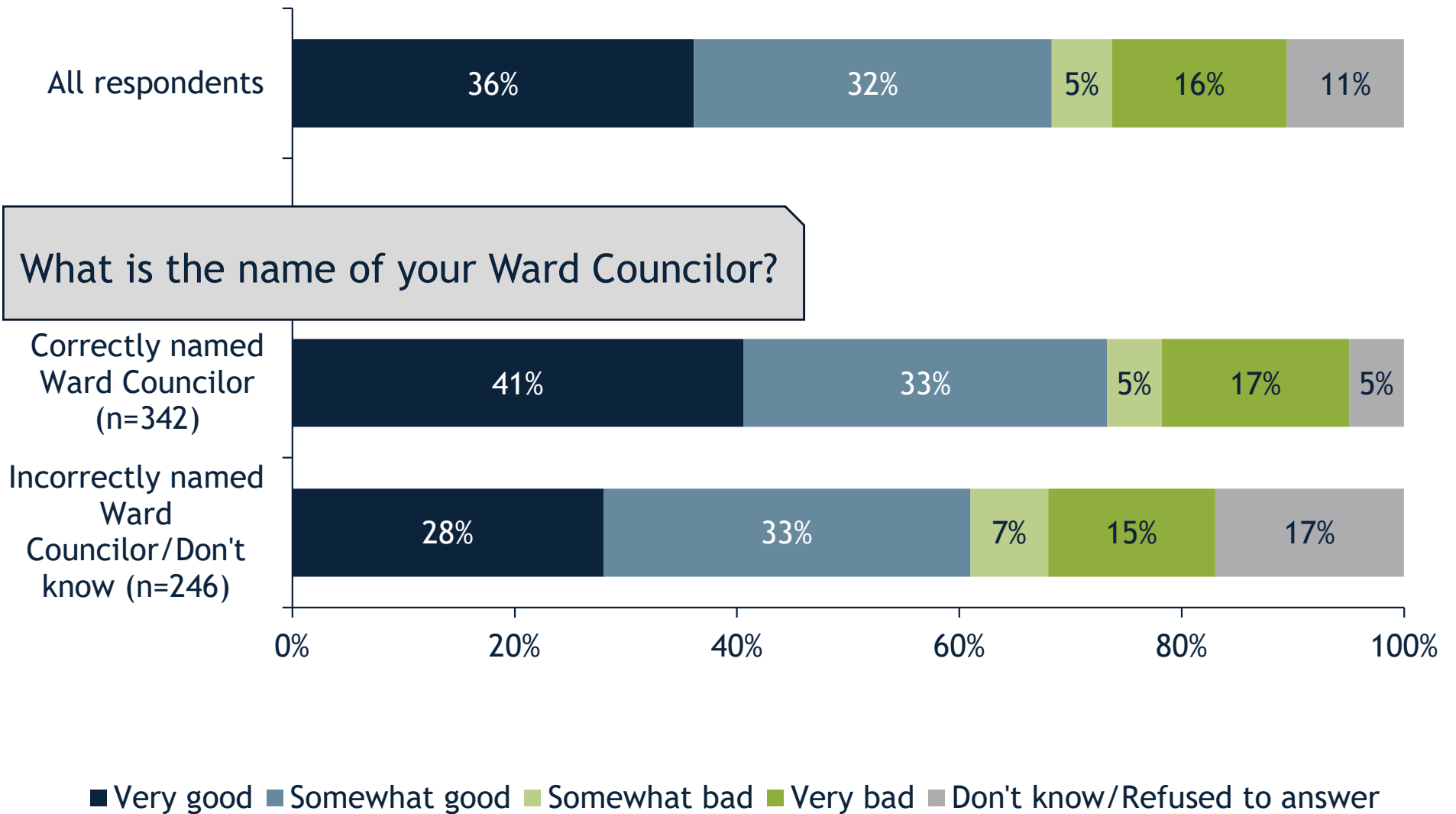


*Chart displays whether respondents provided the correct name of their Ward Councilor

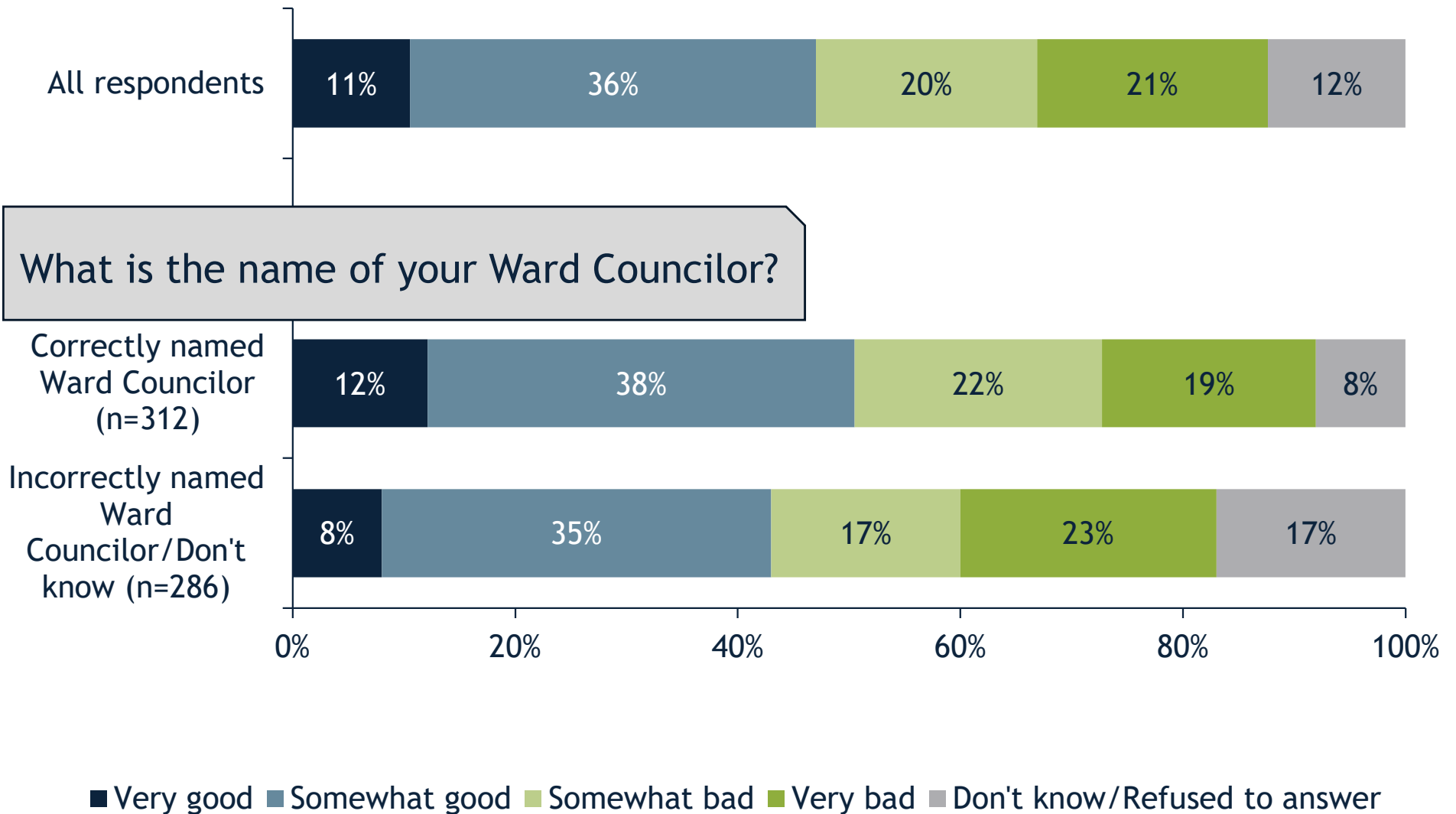
How would you rate the performance of your Ward Councilor?



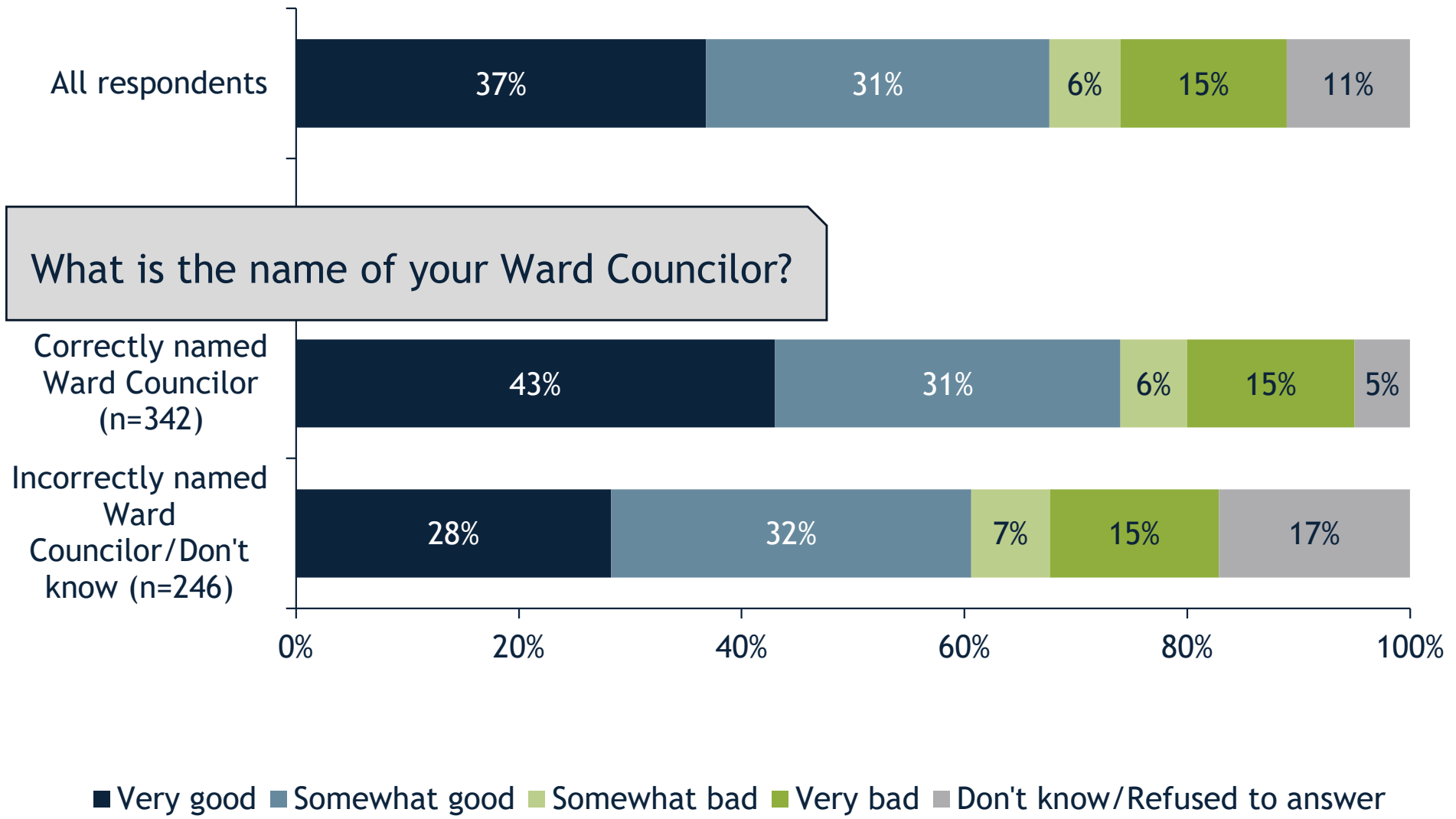
How would you rate the performance of your Ward Councilor?



How would you rate your Ward Councilor's knowledge of their roles and responsibilities?



How would you rate your Ward Councilor's knowledge of their roles and responsibilities?



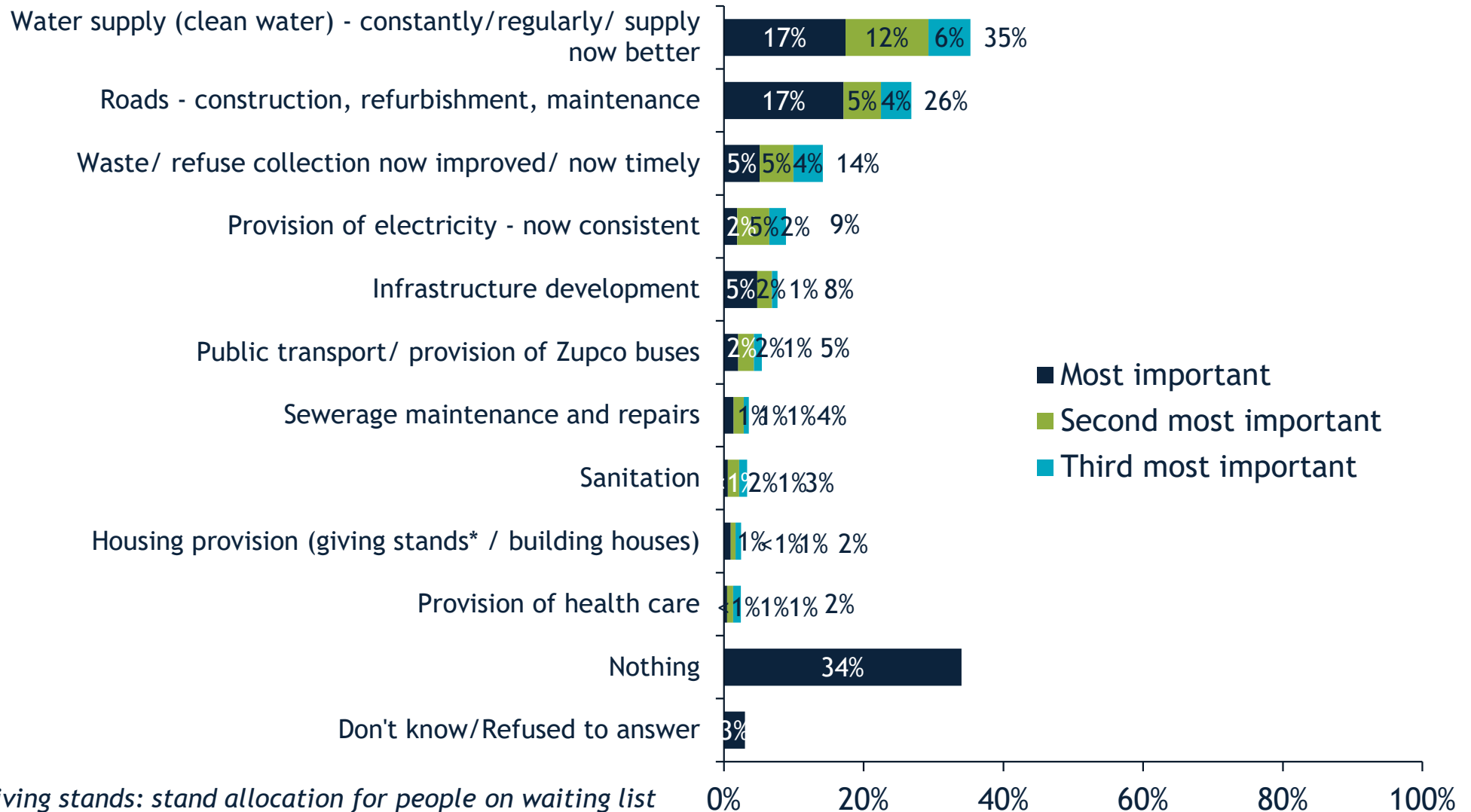


Service delivery issues



What is the most important accomplishment of the current municipal government?

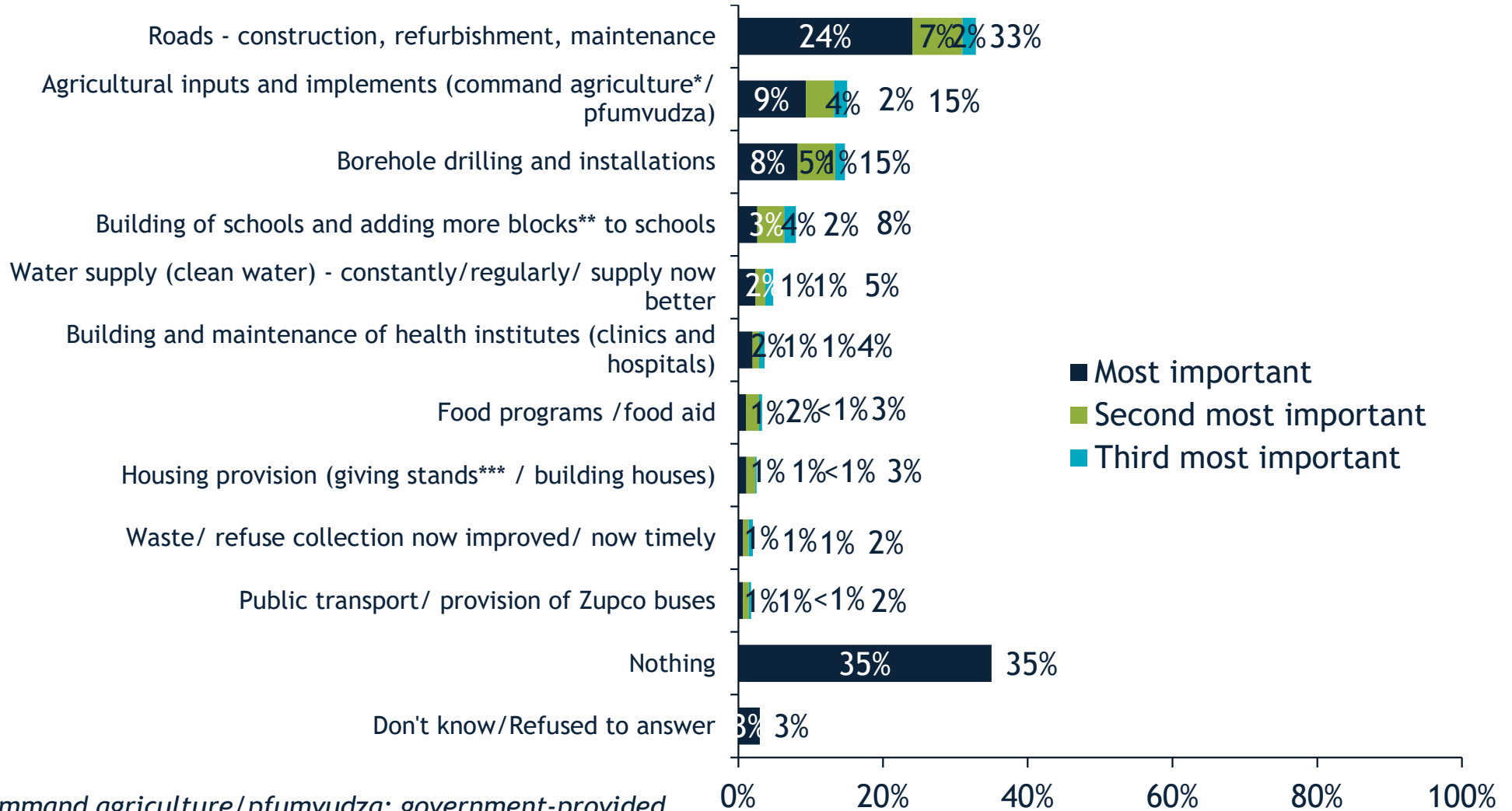
(Spontaneous response; up to three responses accepted; top ten responses displayed)



* Giving stands: stand allocation for people on waiting list

What is the most important accomplishment of the current municipal government?

(Spontaneous response; up to three responses accepted; top ten responses displayed)

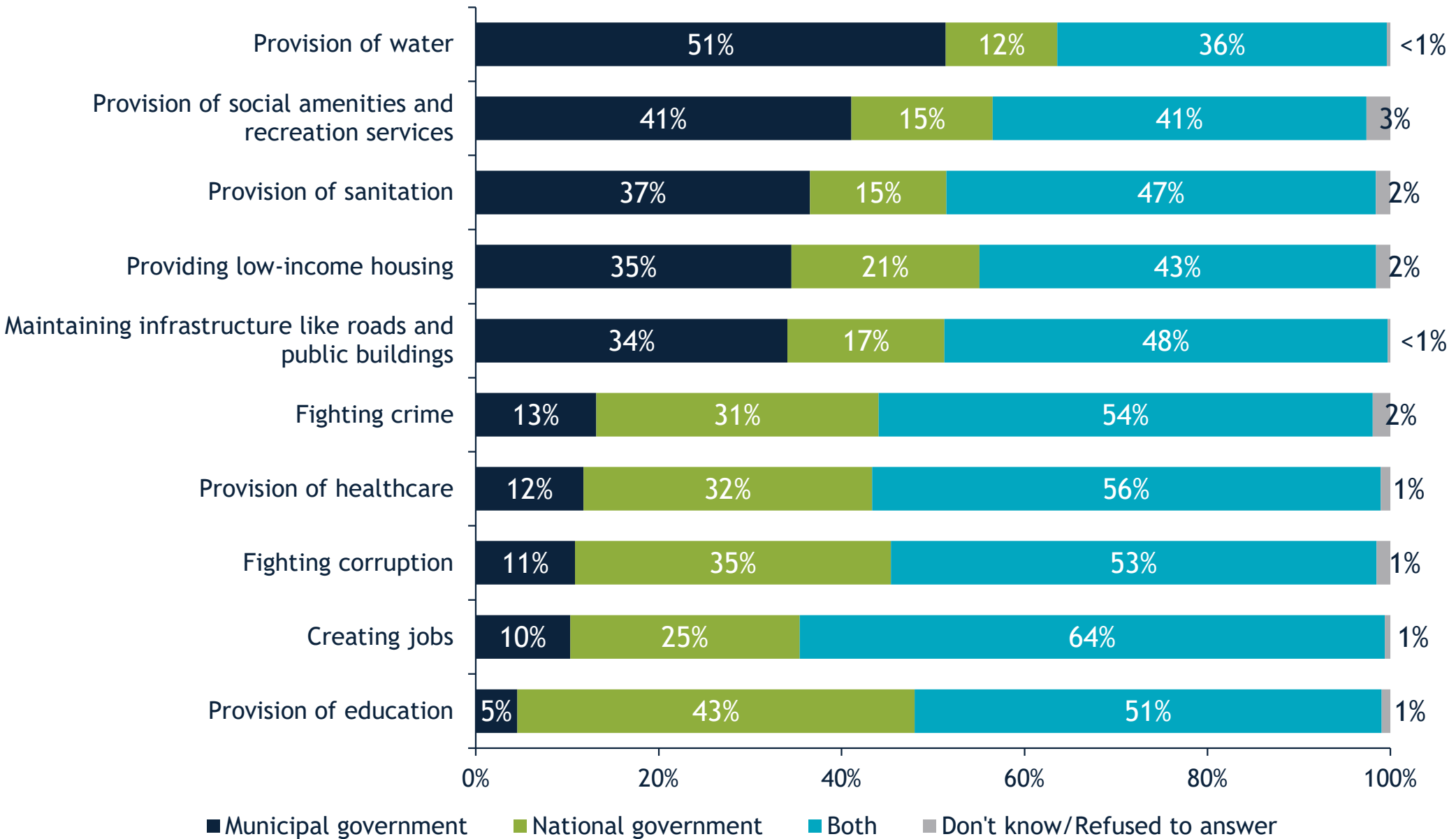


* Command agriculture / pfumvudza: government-provided implements

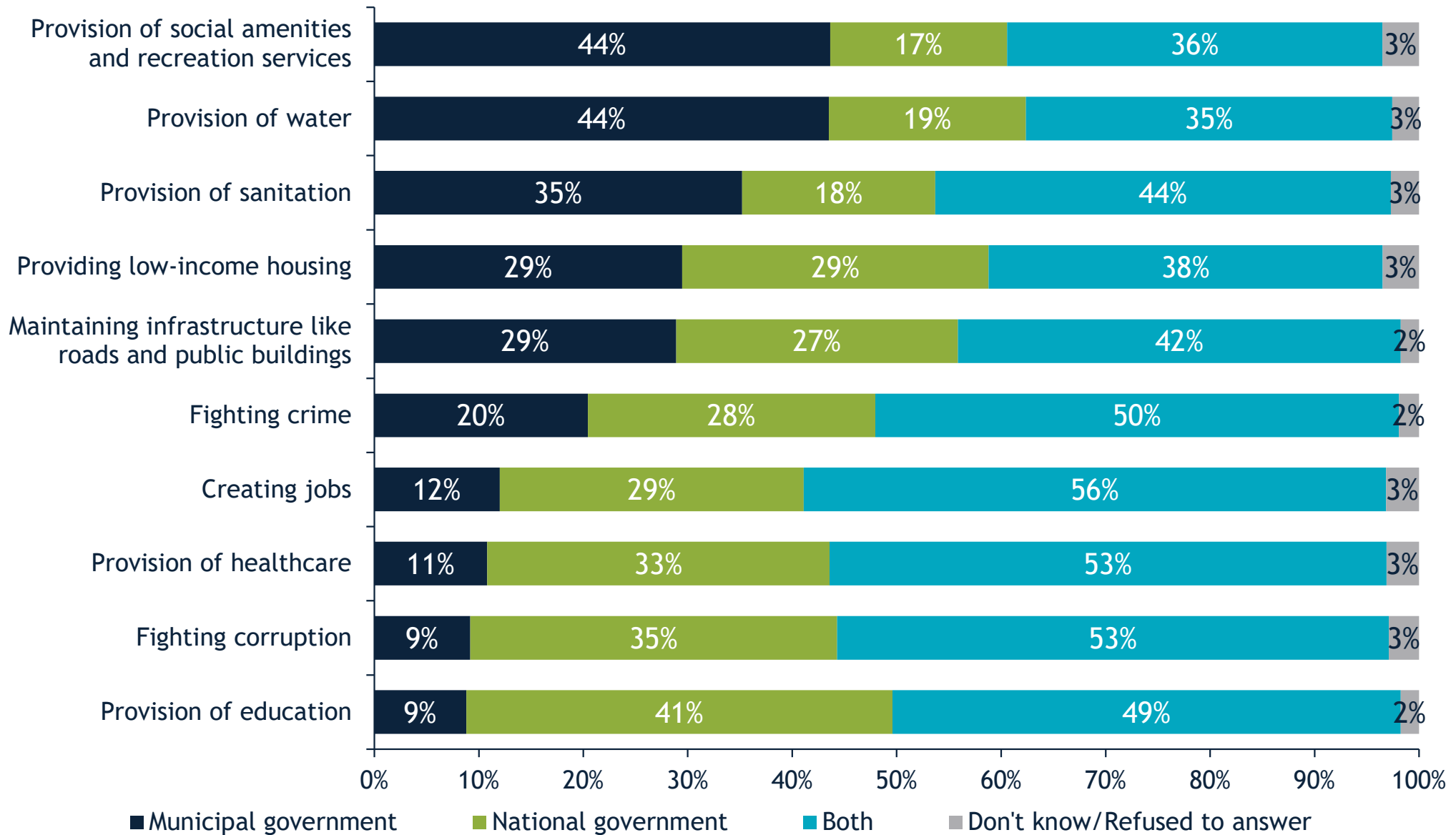
** Giving stands: stand allocation for people on waiting list

**** more blocks: additional classroom blocks

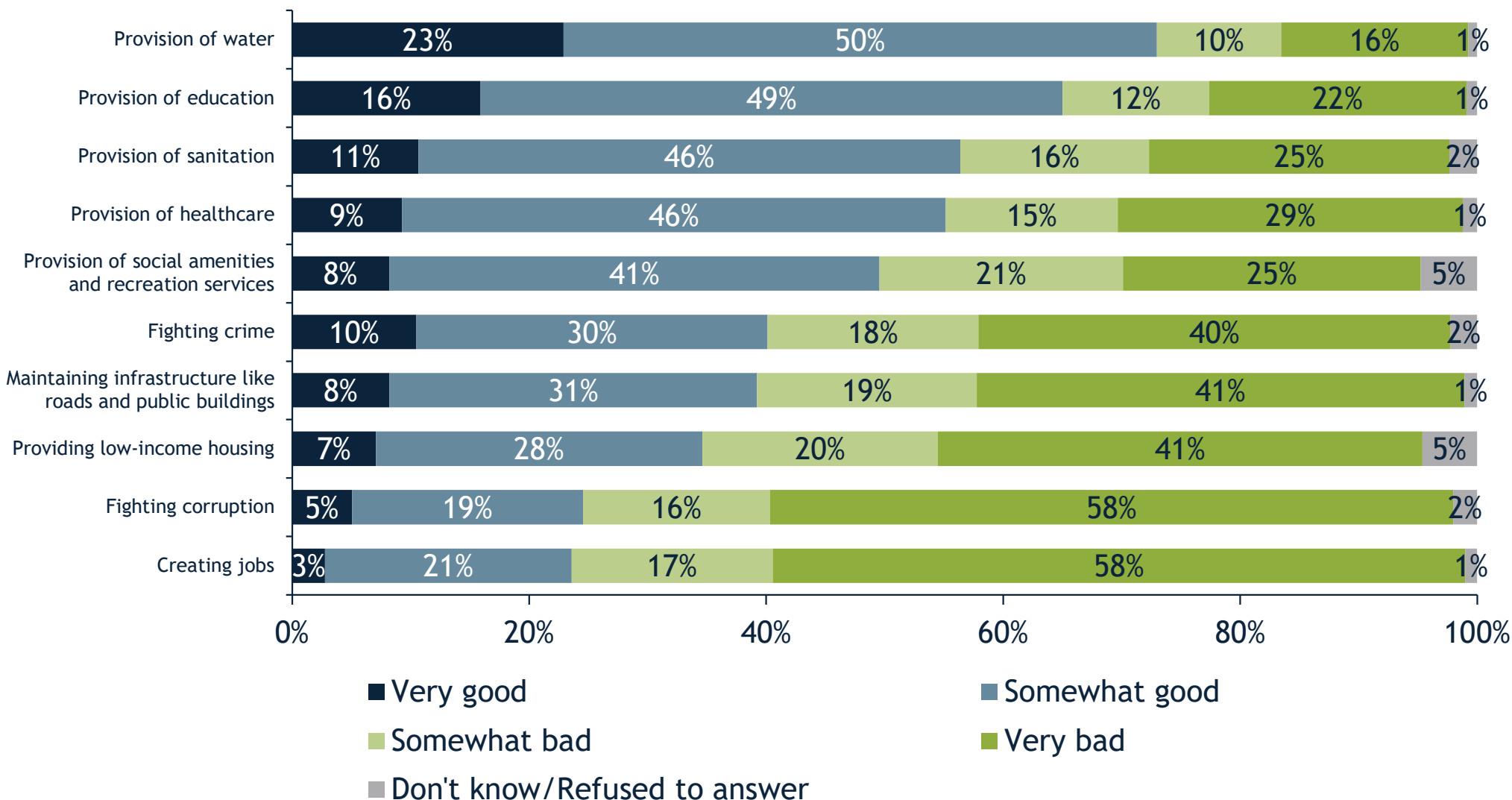
Who do you think is responsible for the following?



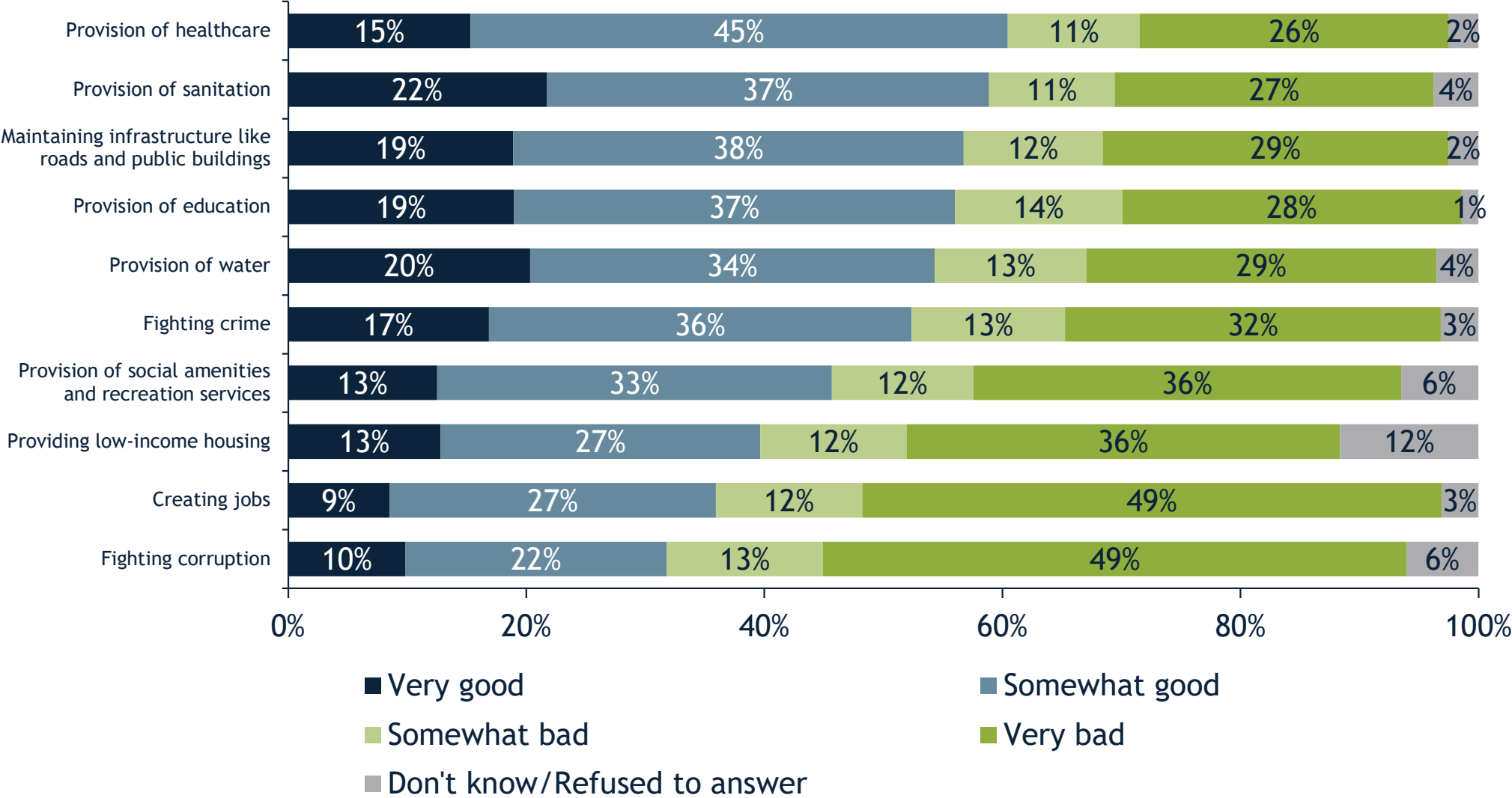
Who do you think is responsible for the following?



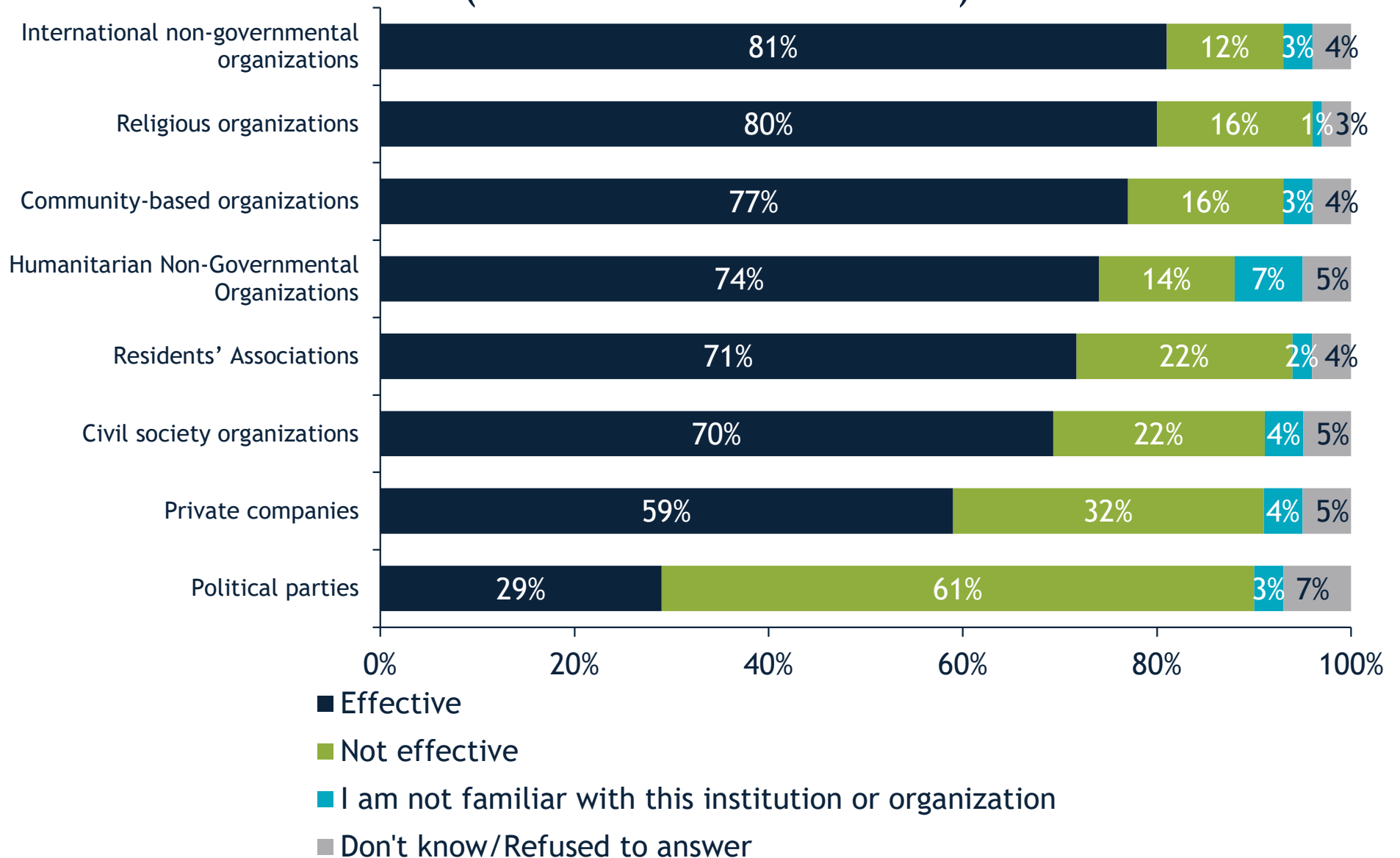
How would you rate the performance of the municipal and/or national government on the following issues?



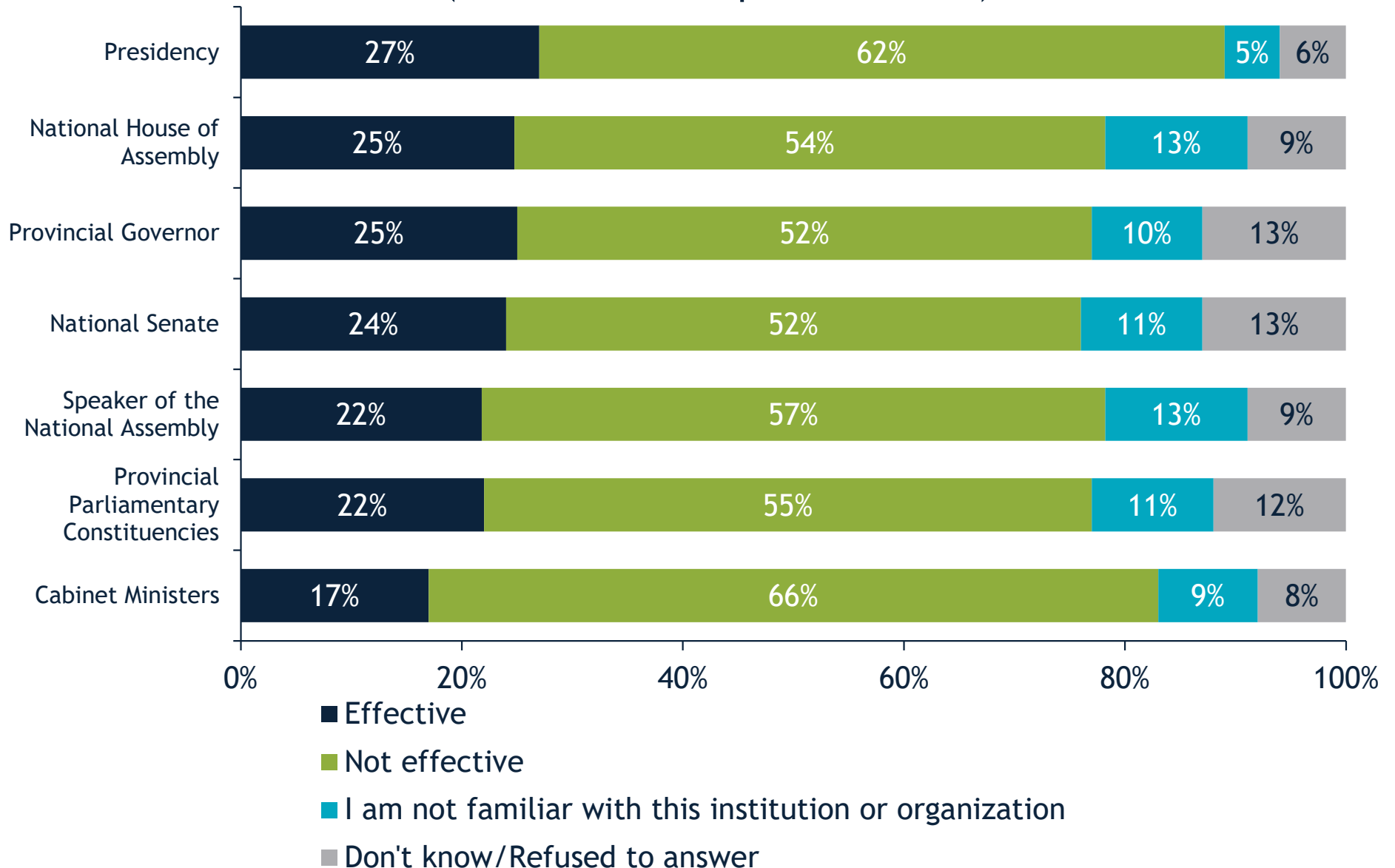
How would you rate the performance of the municipal and/or national government on the following issues?



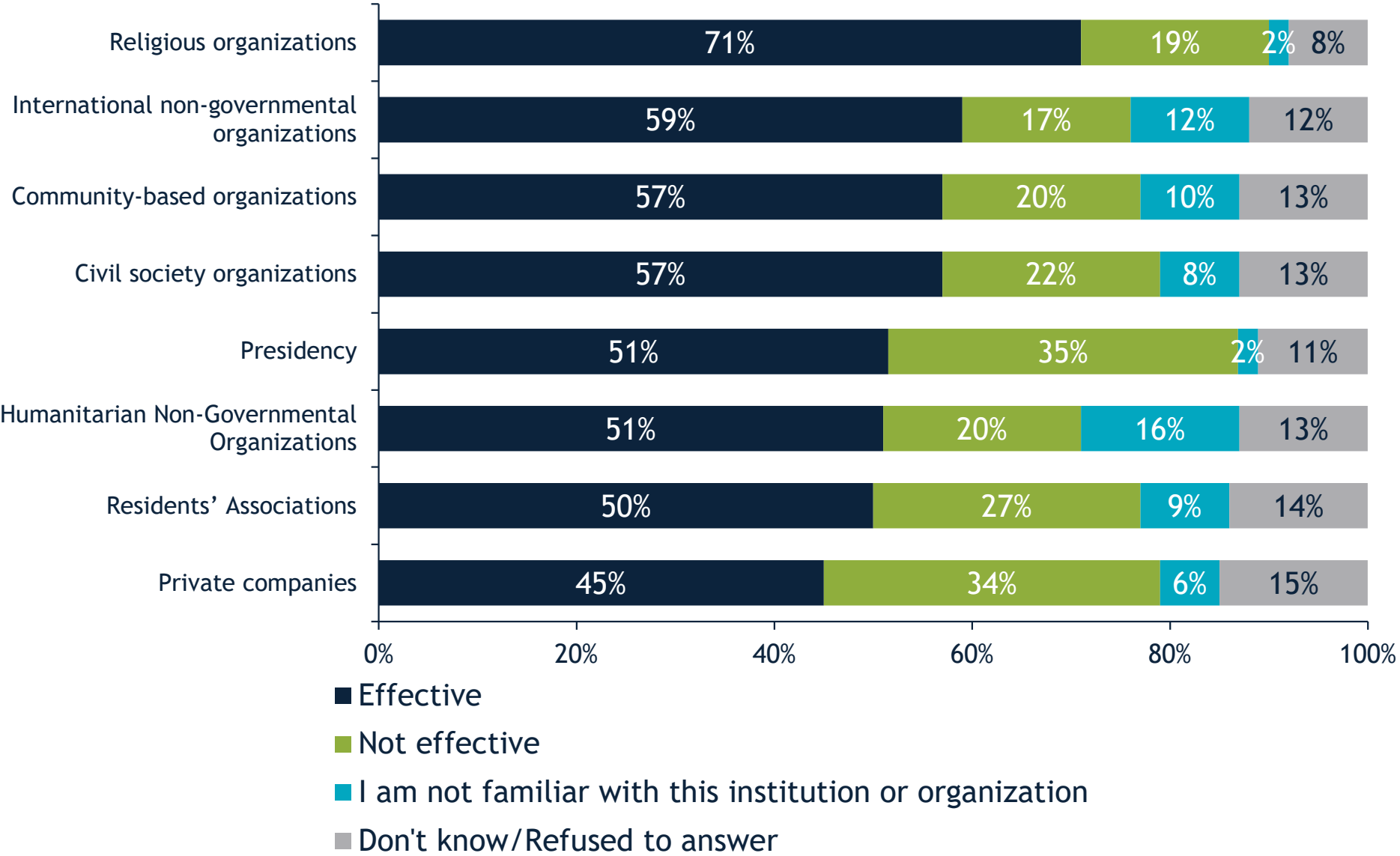
Do you consider each of the following institutions or organizations effective or ineffective in addressing challenges the country and your community are facing?
(continued on the next slide)



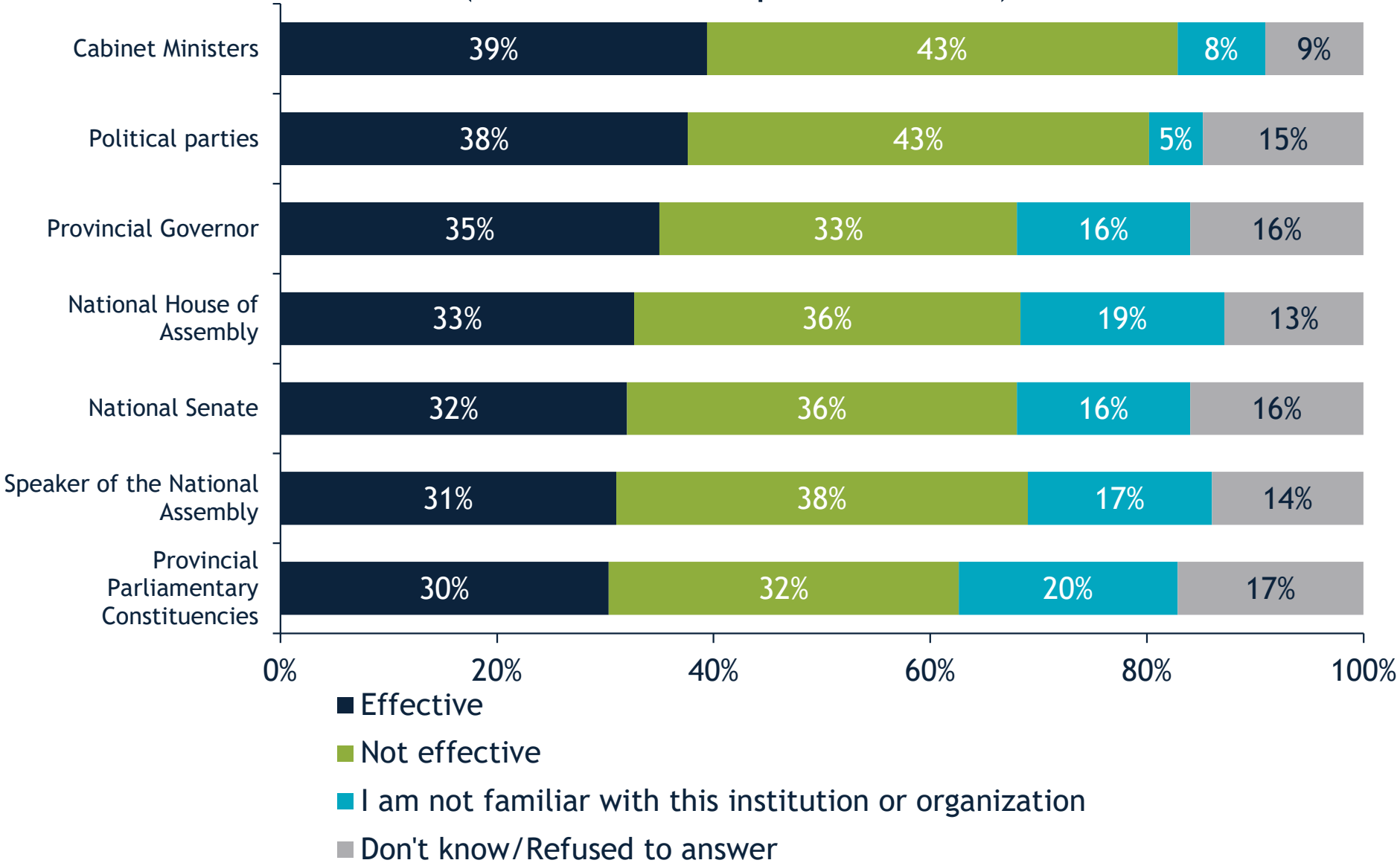
Do you consider each of the following institutions or organizations effective or ineffective in addressing challenges the country and your community are facing?
(continued from previous slide)



Do you consider each of the following institutions or organizations effective or ineffective in addressing challenges the country and your community are facing? (continued on the next slide)

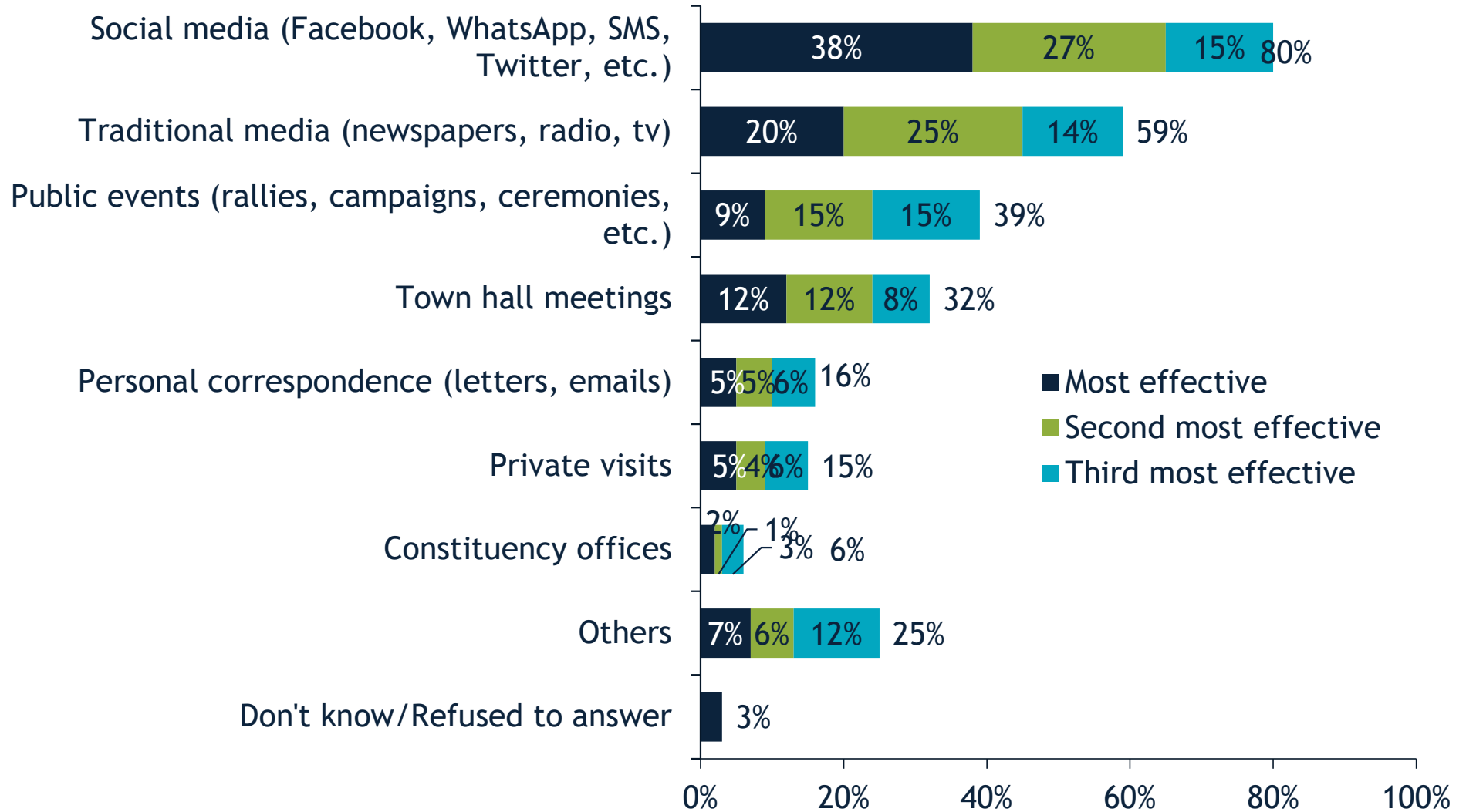


Do you consider each of the following institutions or organizations effective or ineffective in addressing challenges the country and your community are facing?
(continued from previous slide)



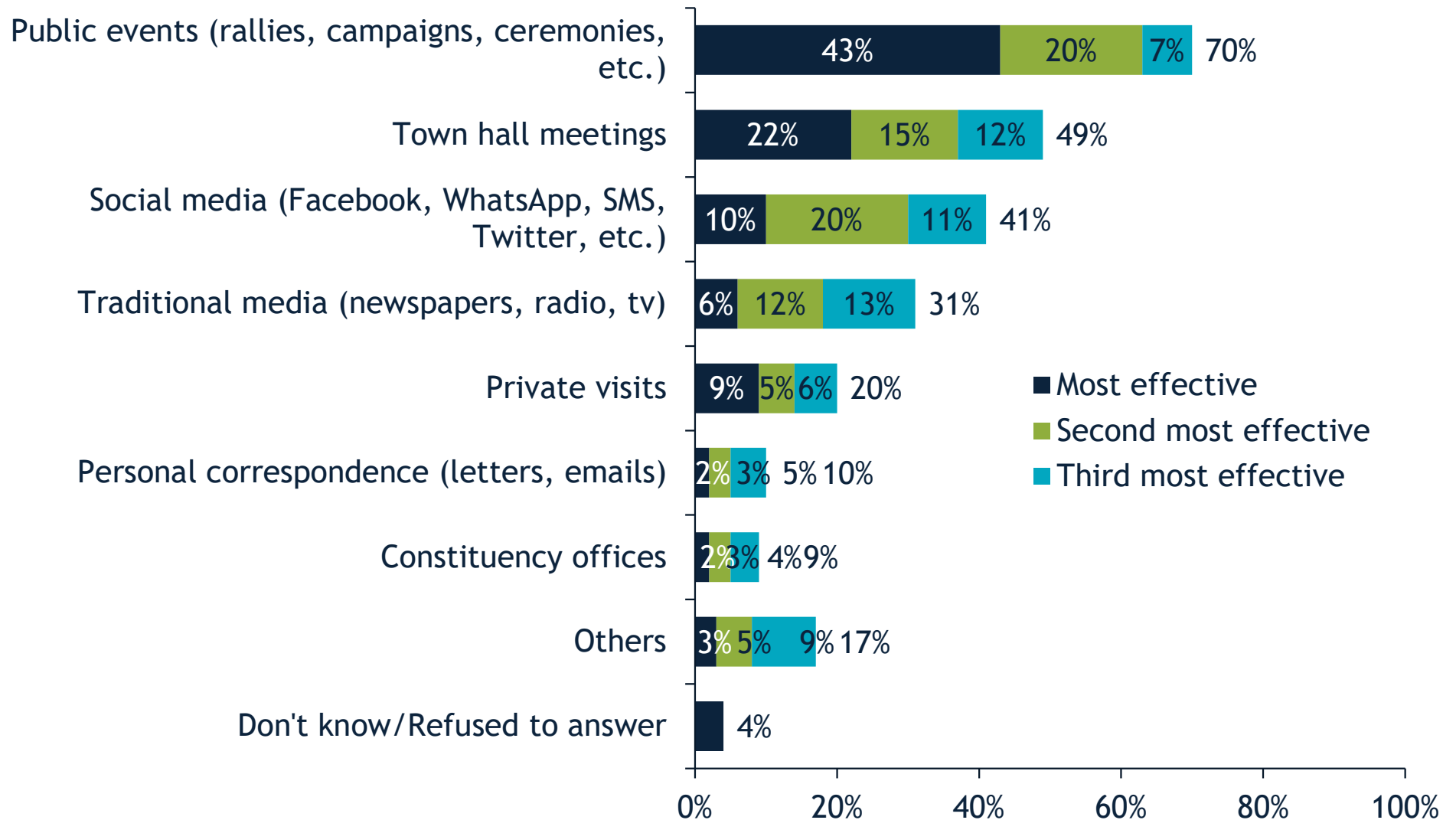
Which is the most effective way for elected officials to communicate with you?

(Spontaneous response; up to three responses accepted)

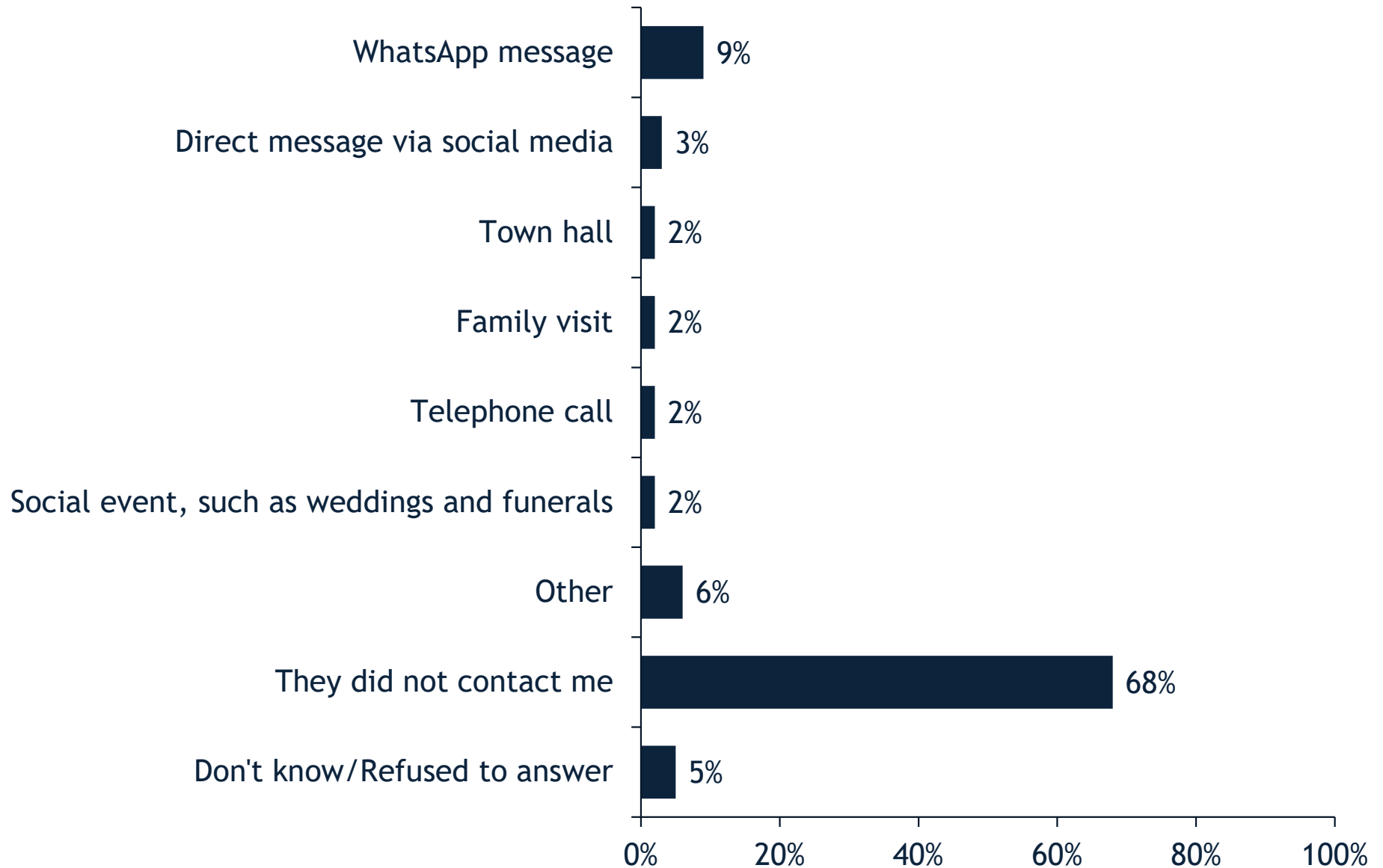


Which is the most effective way for elected officials to communicate with you?

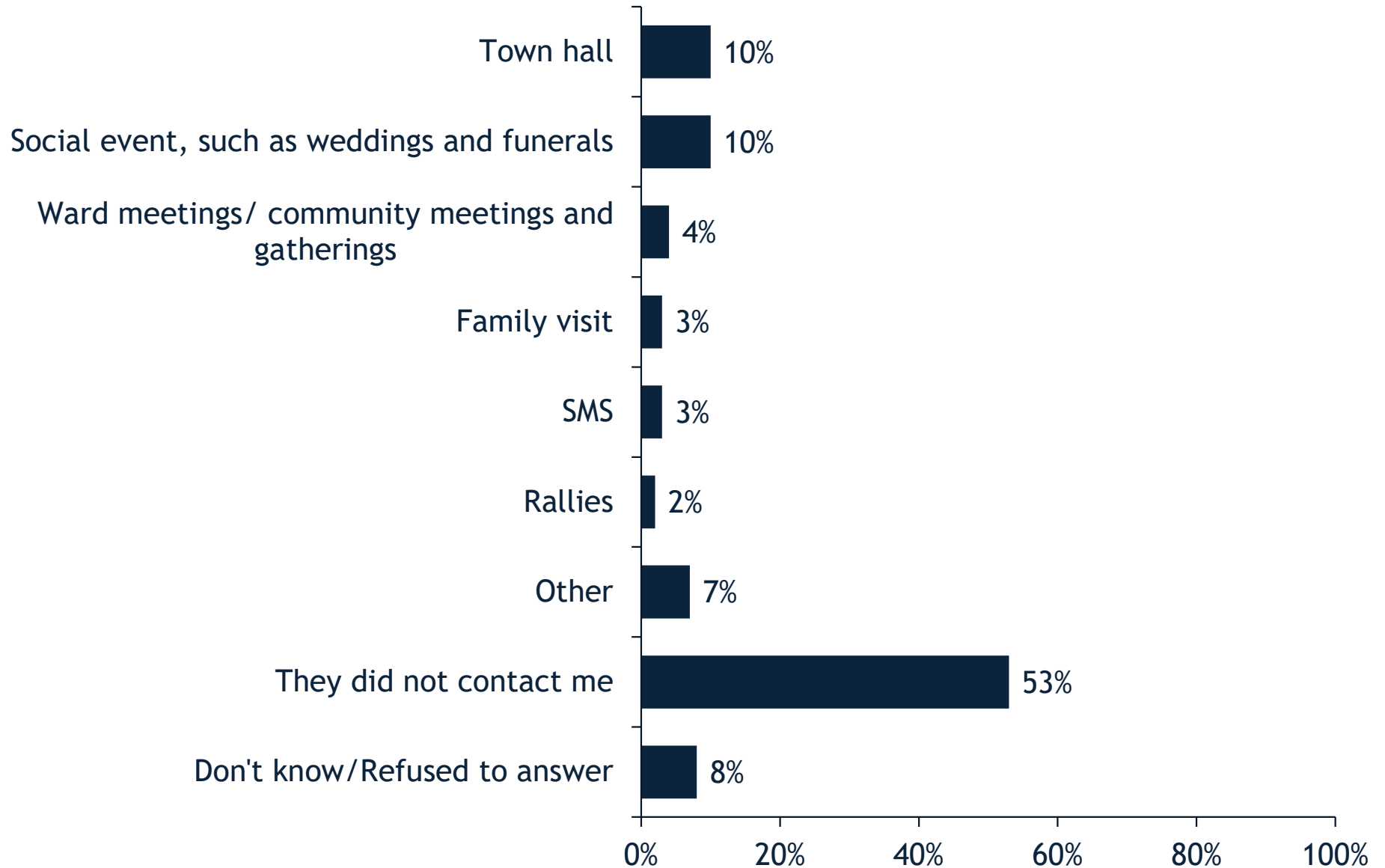
(Spontaneous response; up to three responses accepted)



If they have contacted you, by what means did the elected officials communicate with you most recently?



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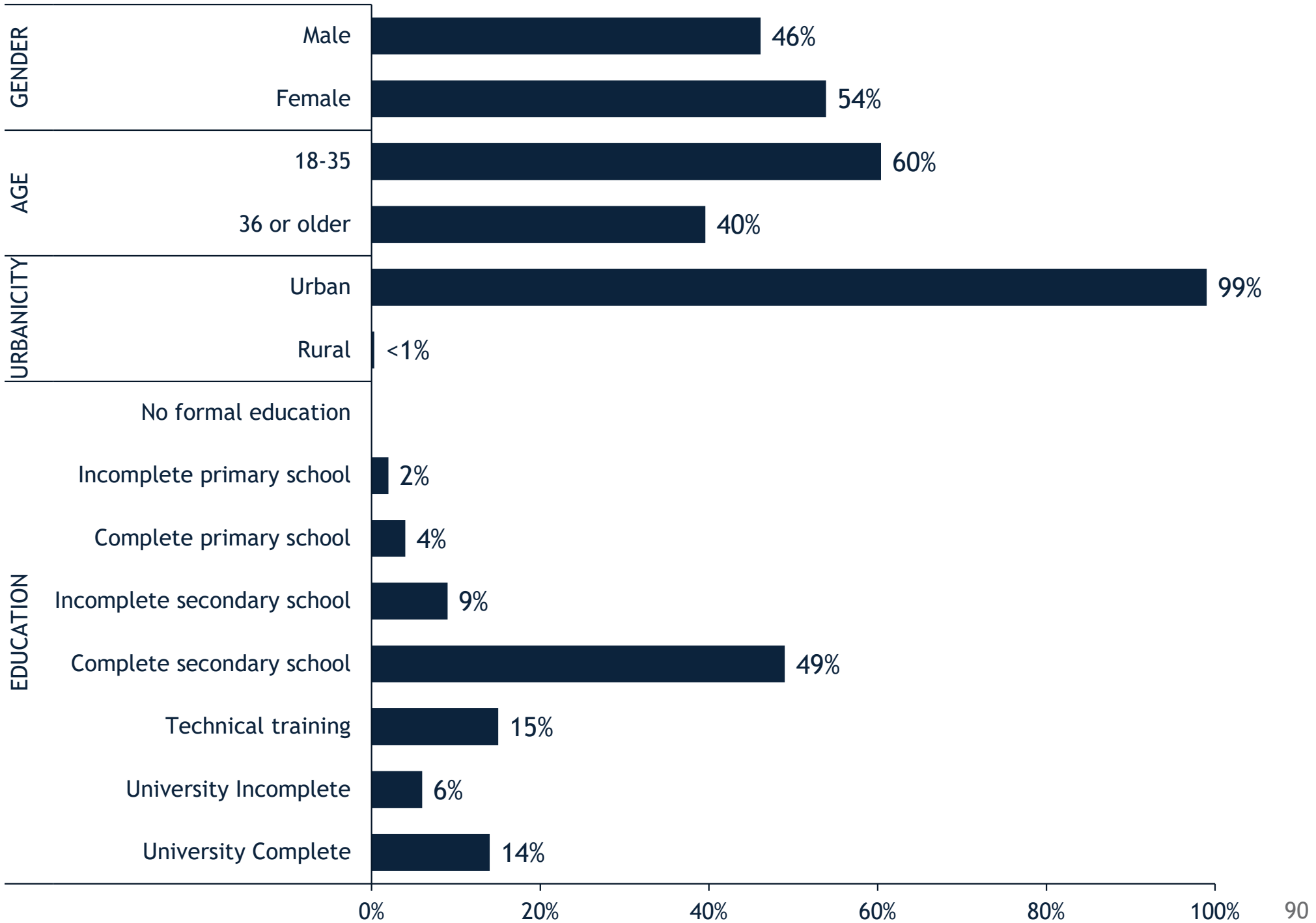




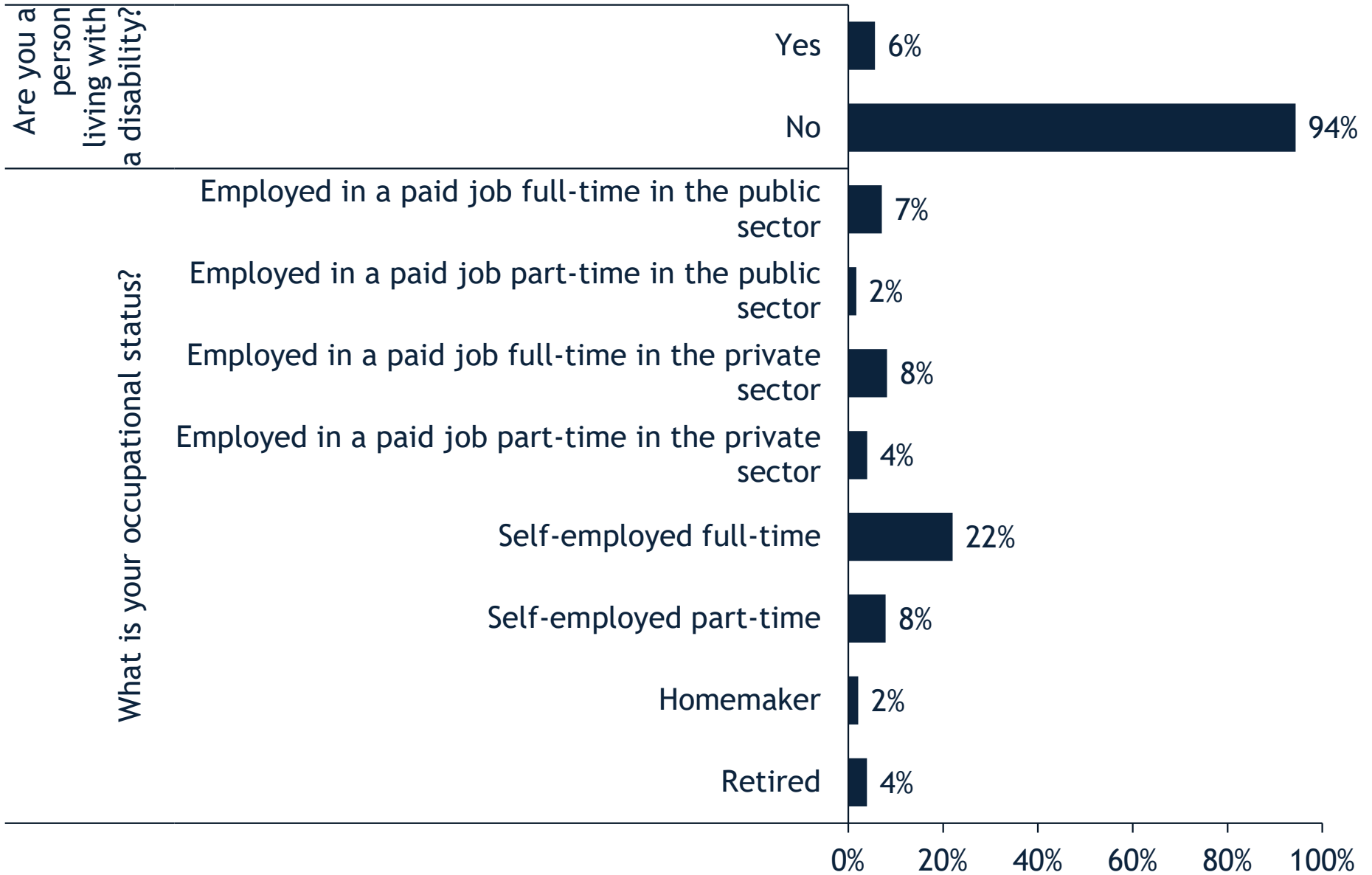
Demographics



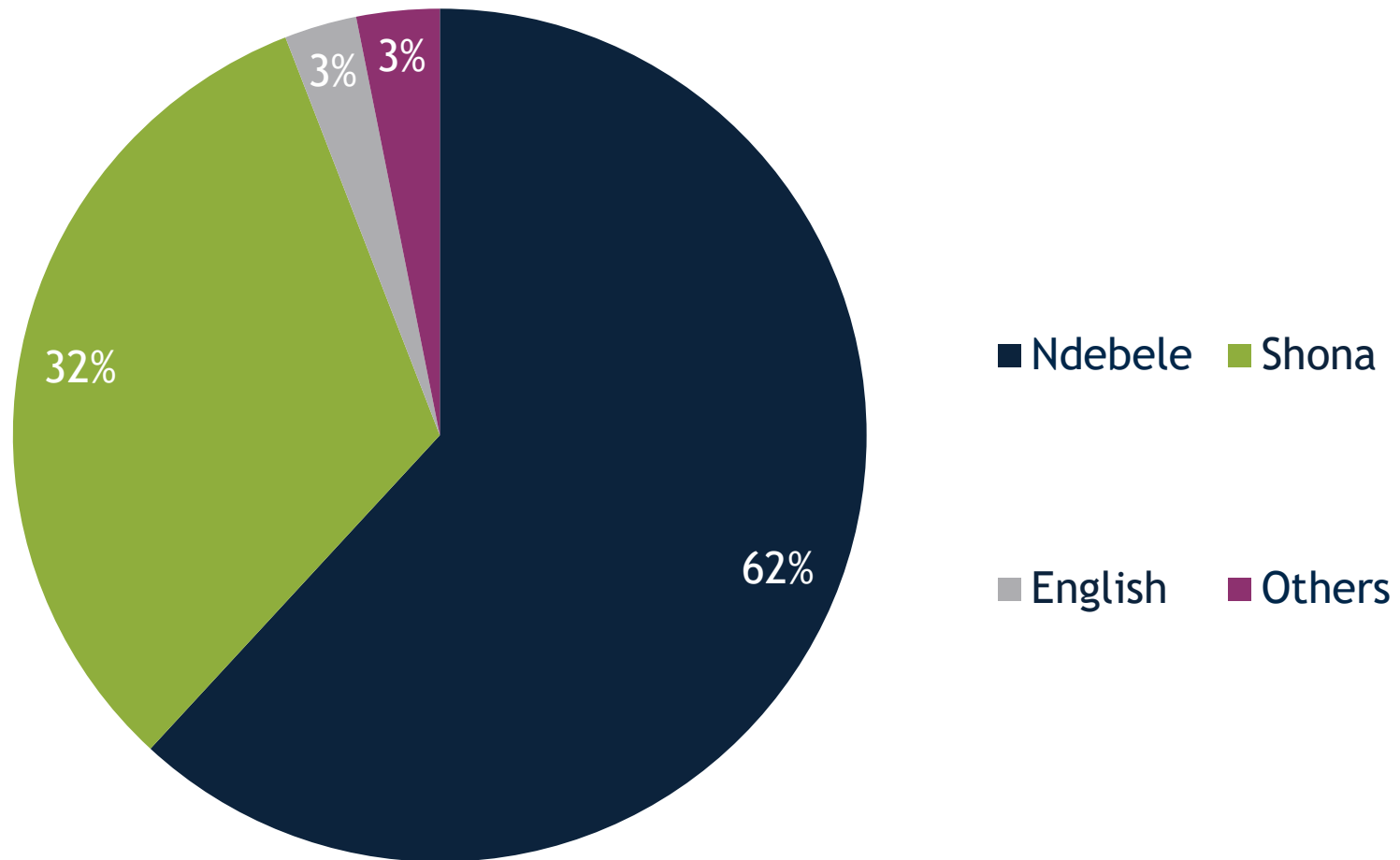
Demographics



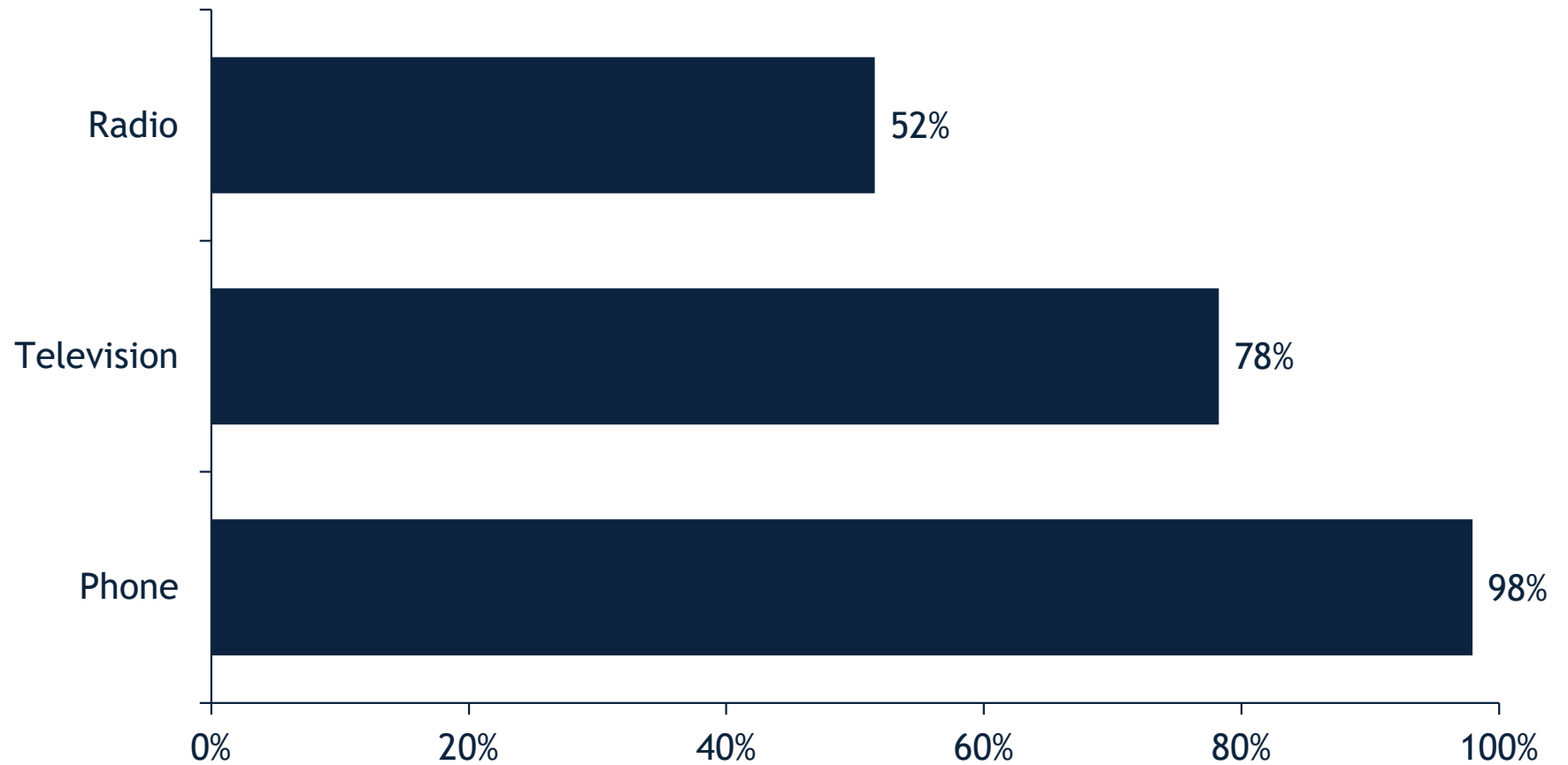
Demographics



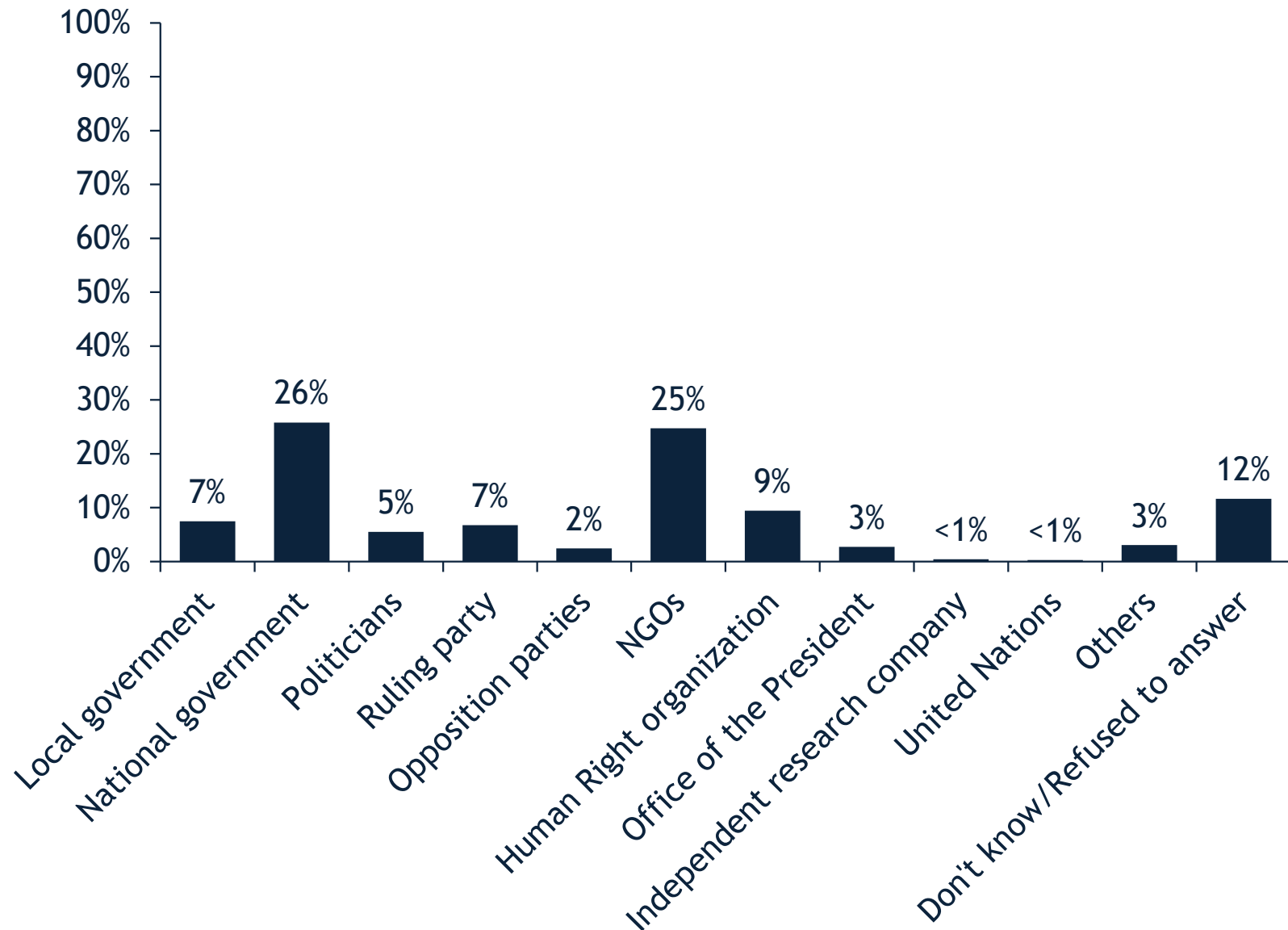
What language do you speak most at home?



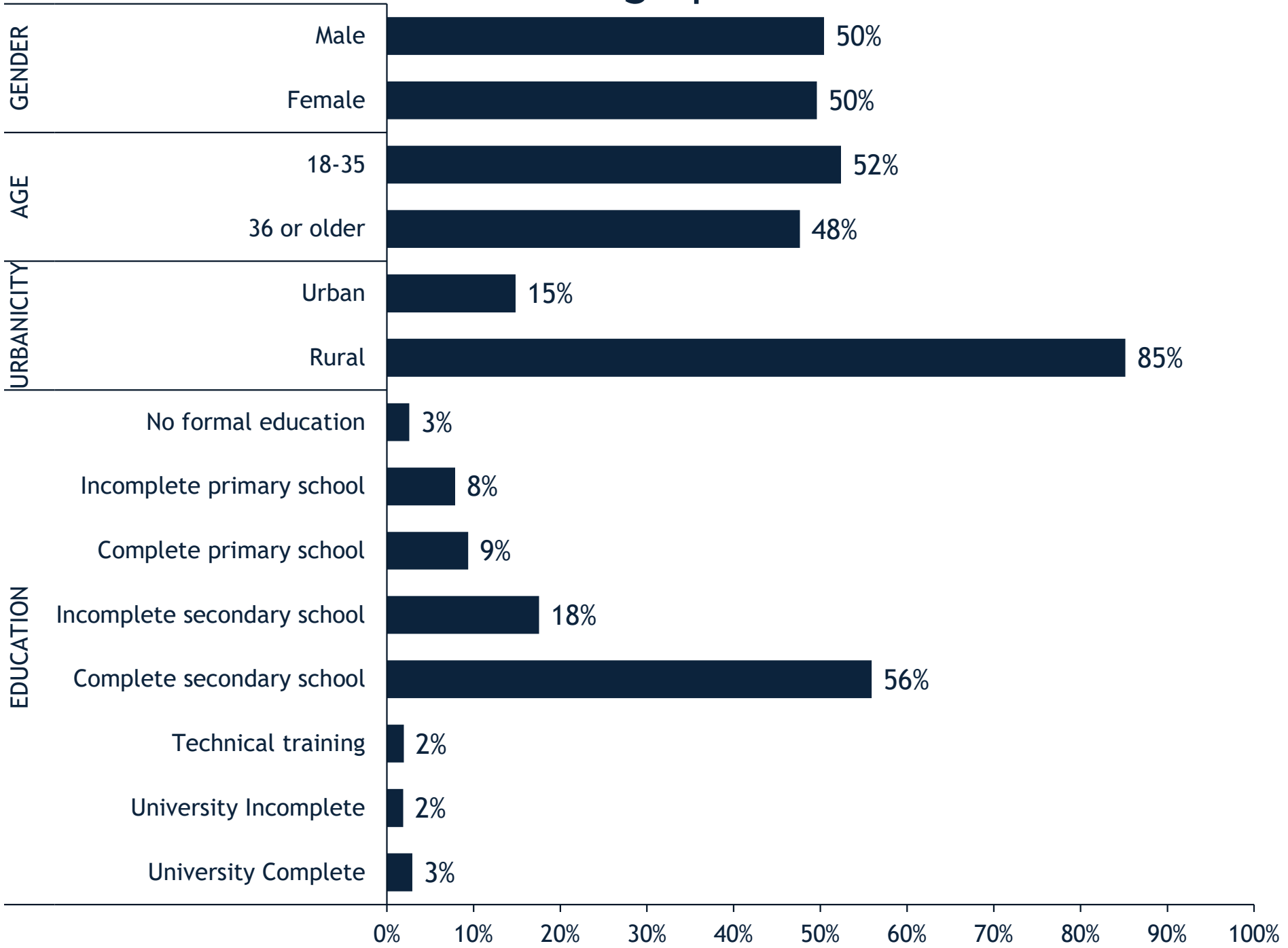
Do you own a and is it in working order?



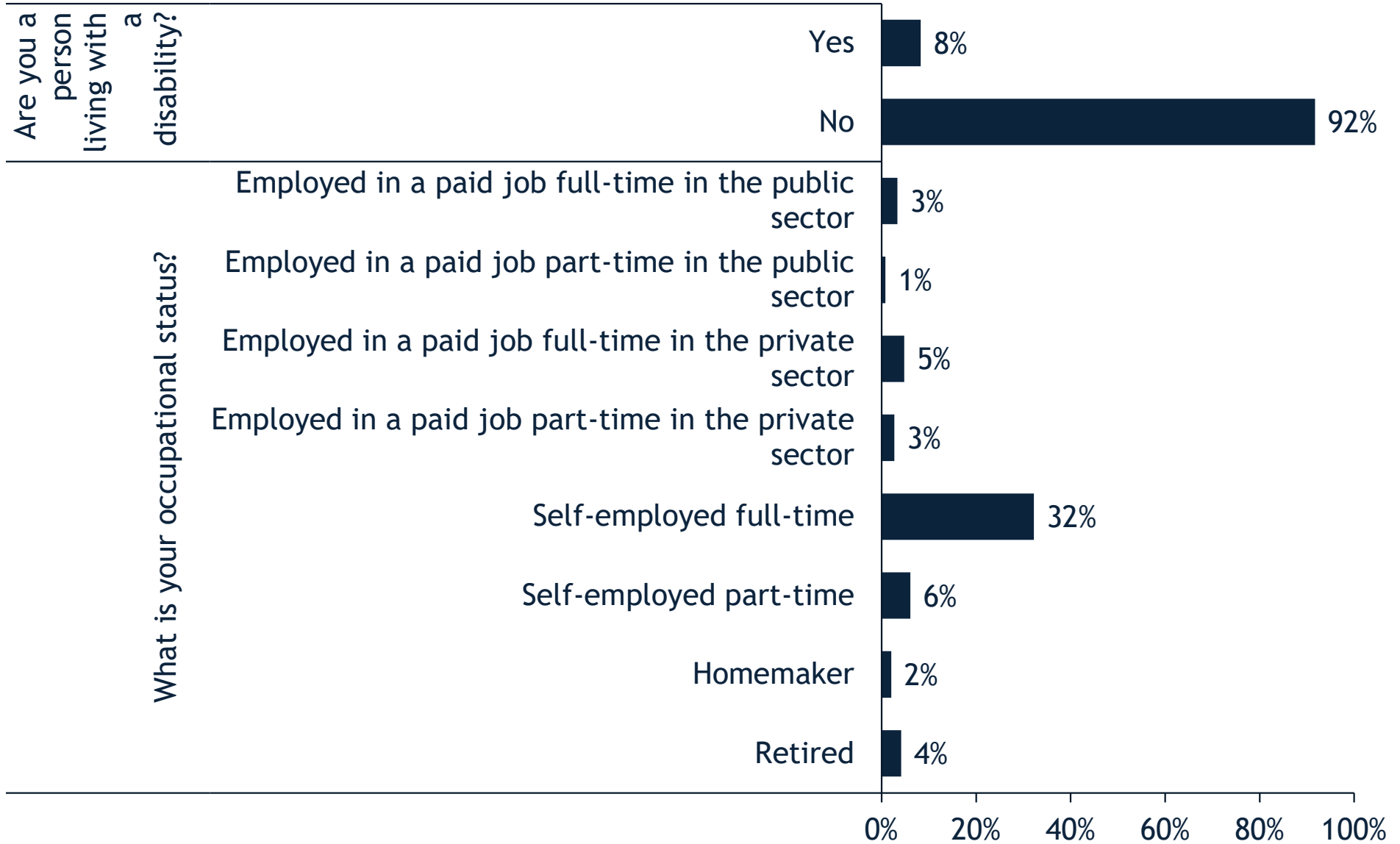
Finally in your opinion who do you think have commissioned us to carry out this survey?



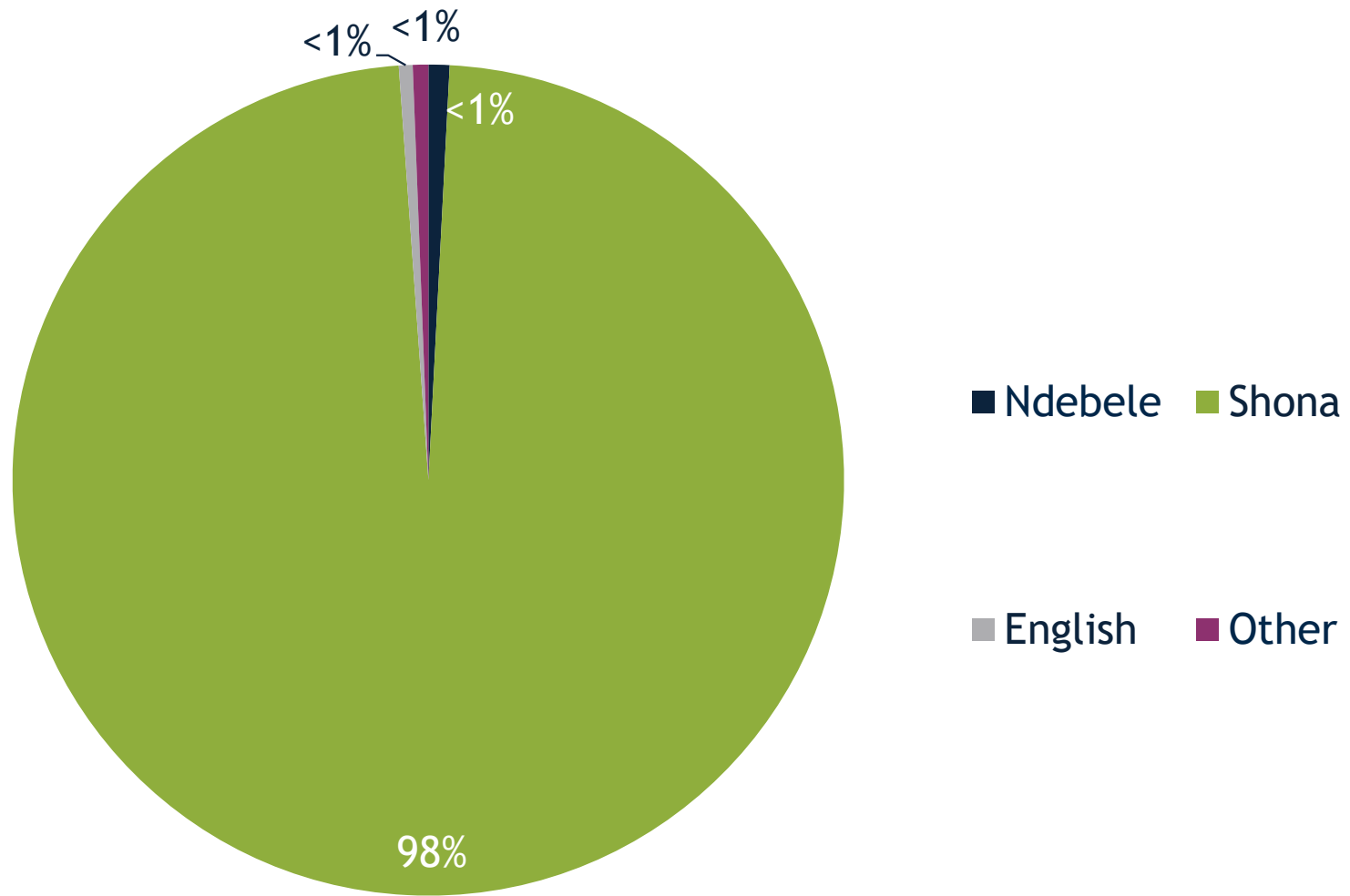
Demographics



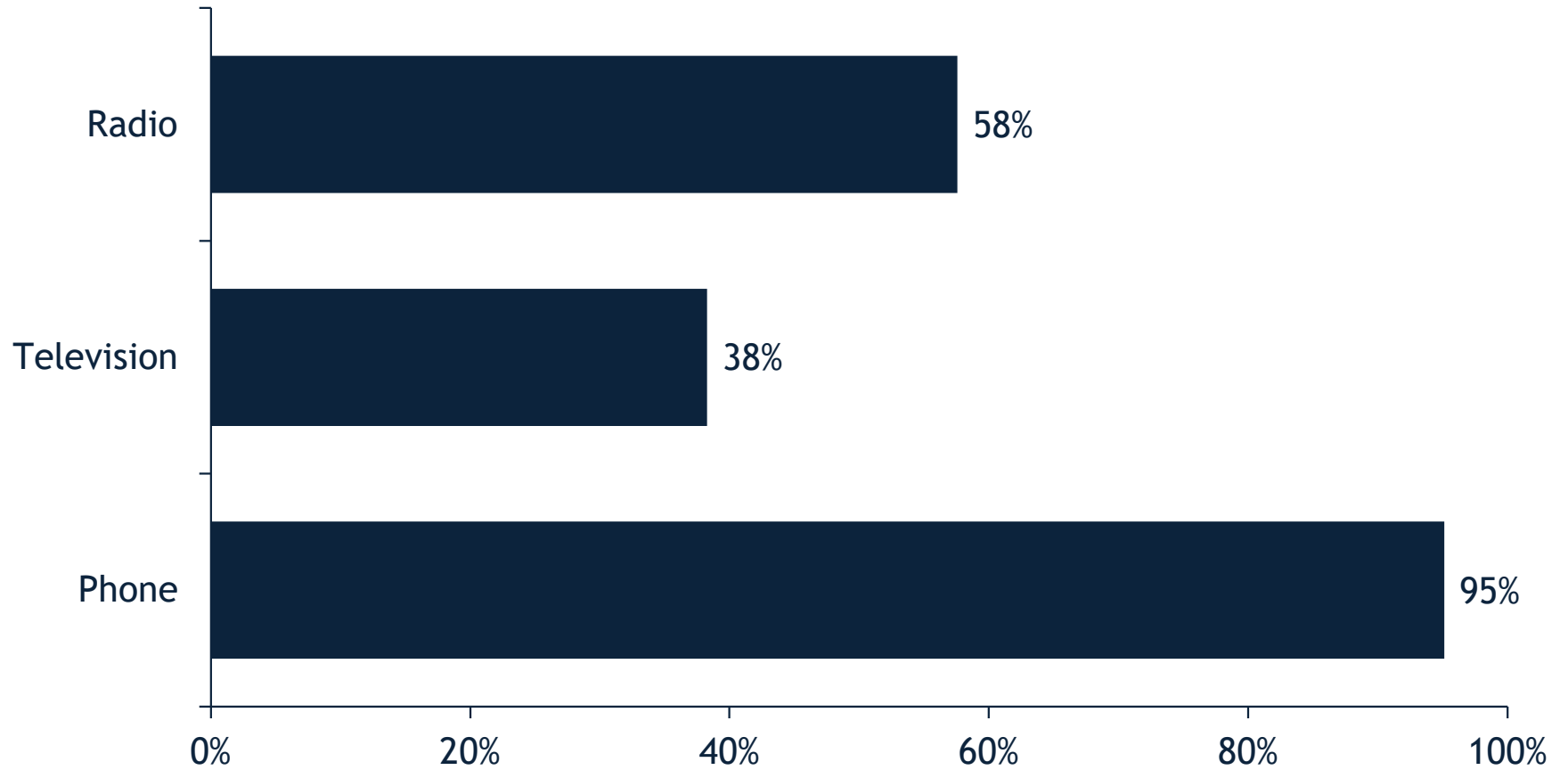
Demographics



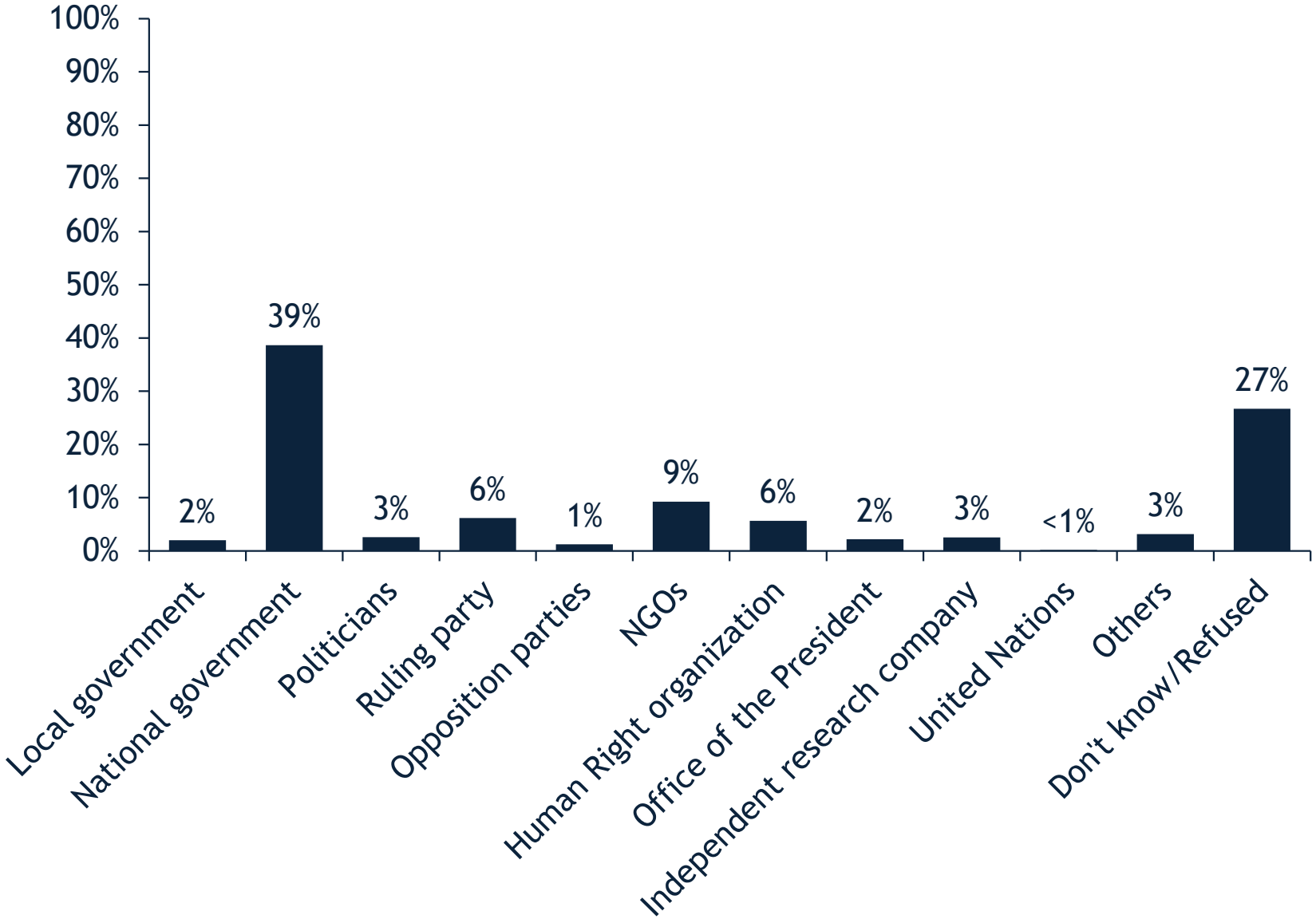
What language do you speak most at home?



Do you own a and is it in working order?



Finally in your opinion who do you think have commissioned us to carry out this survey?



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