

Public Opinion Survey: Residents of Armenia

December 2023



A PROJECT OF THE INTERNATIONAL REPUBLICAN INSTITUTE

Detailed Methodology

- The survey was conducted on behalf of the International Republican Institute's [Center for Insights in Survey Research](#) by [Breavis](#) (represented by IPSC LLC).
- Data was collected between December 13-22, 2023, through CATI administered telephone interviews method.
- The sample consisted of n=1,508 permanent residents of Armenia aged 18 and older. Residents who have lived in Armenia for fewer than six months were excluded from the sample. It is representative of the population with access to a mobile phone, which excludes approximately 1.7% of adults.
- Phone numbers were selected via random digit dialing (RDD). The sample frame includes all possible mobile phone numbers (all prefixes), and the status of non-working or invalid numbers were recorded if they were called during fieldwork. Mobile phones are assumed to be a personal device and the person who answered the phone was selected to be interviewed. Up to three total contact attempts were made for working phone numbers that were not deemed to be ineligible.
- The achieved sample was weighted for age, gender, and community type according to the 2023 Yearbook of the Statistical Committee of Armenia. The current poll's achieved sample displayed a skew towards more highly educated respondents compared to past IRI polls. To bring the current sample's educational attainment in line with past polls, an education weight factor was also added. The education weight target has been calculated to the average of past IRI CATI polls in Armenia.
- The response rate was 28%.
- The margin of error does not exceed $\pm 2.5\%$ for the full sample.
- Charts and graphs may not add up to 100 percent due to rounding.
- The survey was funded by the [United States Agency for International Development](#).

Frequently Cited Disaggregate Bases

Disaggregate	Category	Base*
Age Group	18-29	n = 277
	30-49	n = 609
	50+	n = 621
Gender	Men	n = 686
	Women	n = 822
Community type	Yerevan	n = 561
	Urban	n = 406
	Rural	n = 541
Occupational Status**	Employed	n = 611
	Self-employed	n = 273
	Homemaker	n = 197
	Retired	n = 181
	Unemployed, looking for job	n = 133

***Student/pupil, unemployment not looking for a job, other, and don't know/refused are not displayed.
Cited bases are weighted. Margin of error will vary with sample size n.

General Information

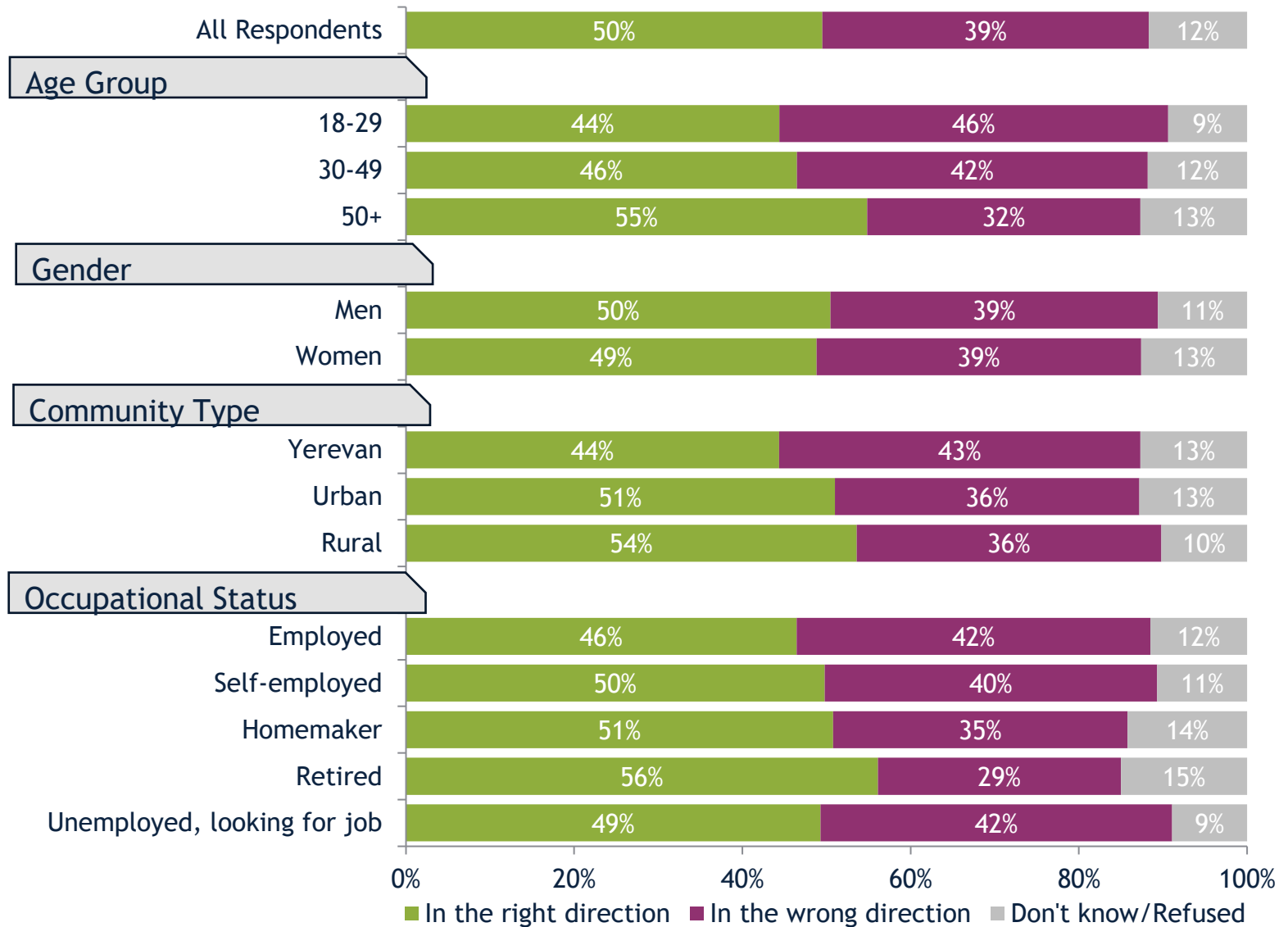


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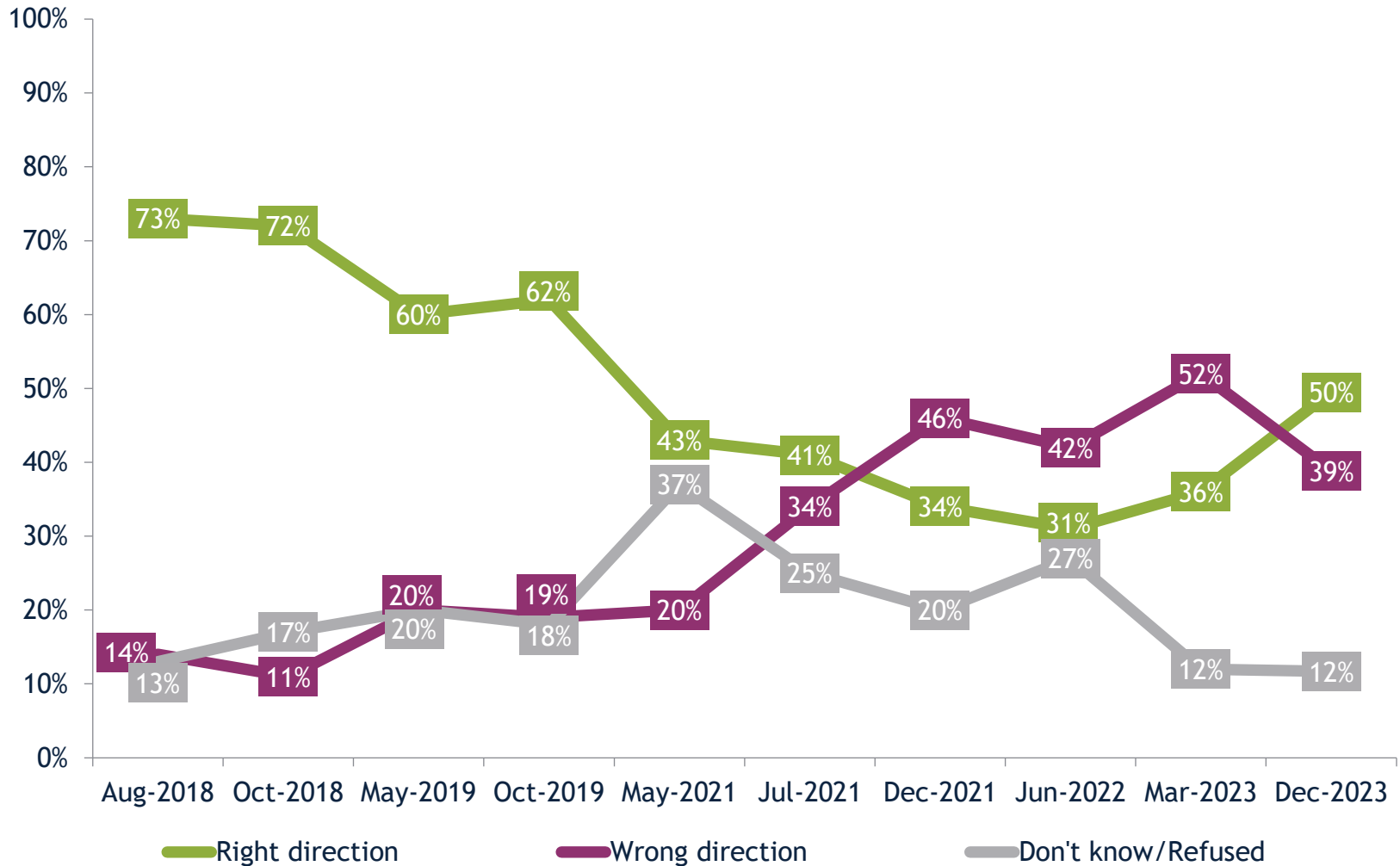
Photo by [Marcin Konsek](#) on [Wikimedia Commons](#) licensed [CC BY-SA 4.0](#)



Generally speaking, do you think that Armenia is heading in the right direction or the wrong direction?



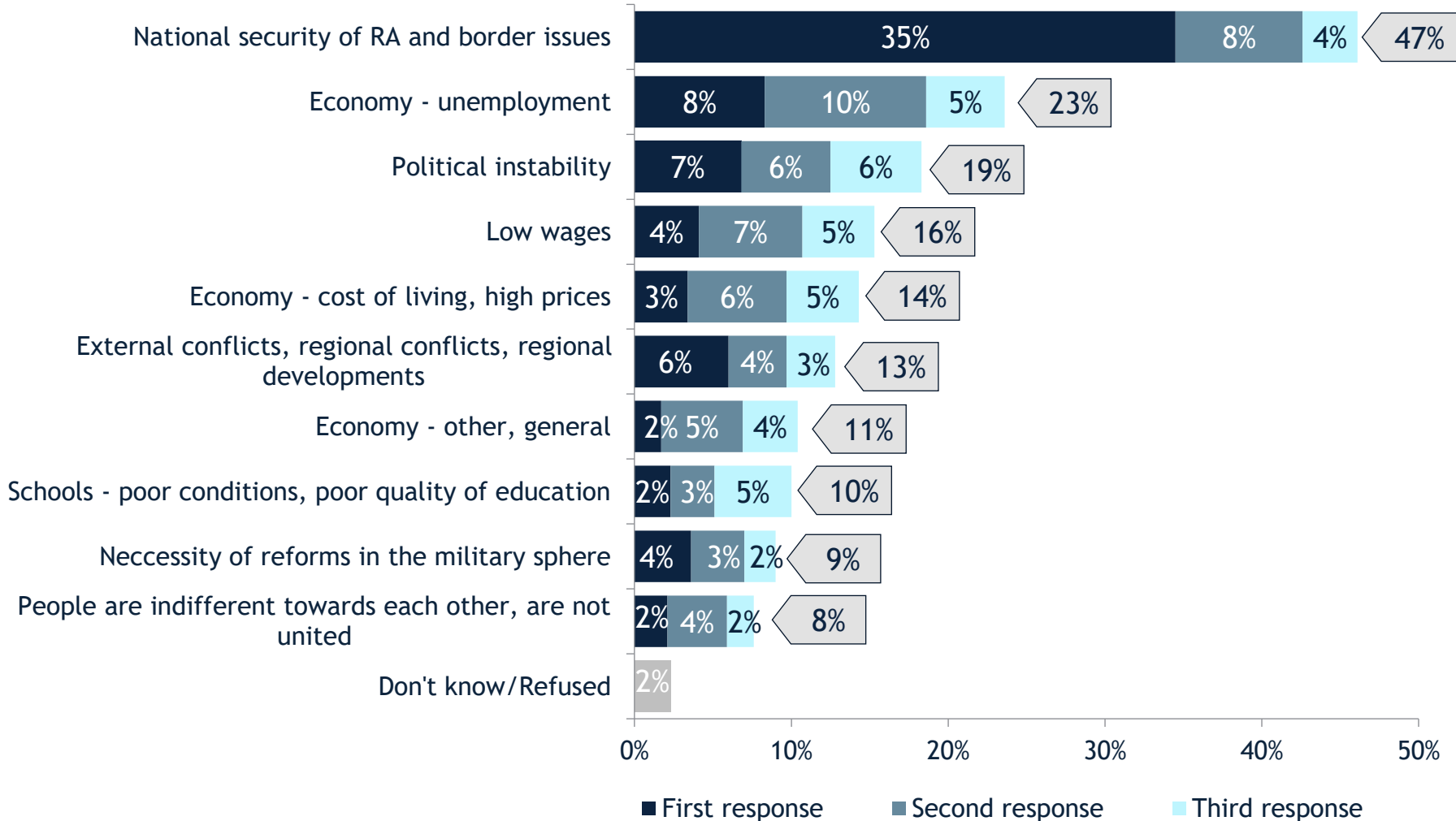
Generally speaking, do you think that Armenia is heading in the right direction or the wrong direction?



* Interviews for May 2021, July 2021, December 2021, June 2022 and December 2023 were conducted via computer-assisted phone interviews (CATI). Other previous polls were conducted through face-to-face interviews method.

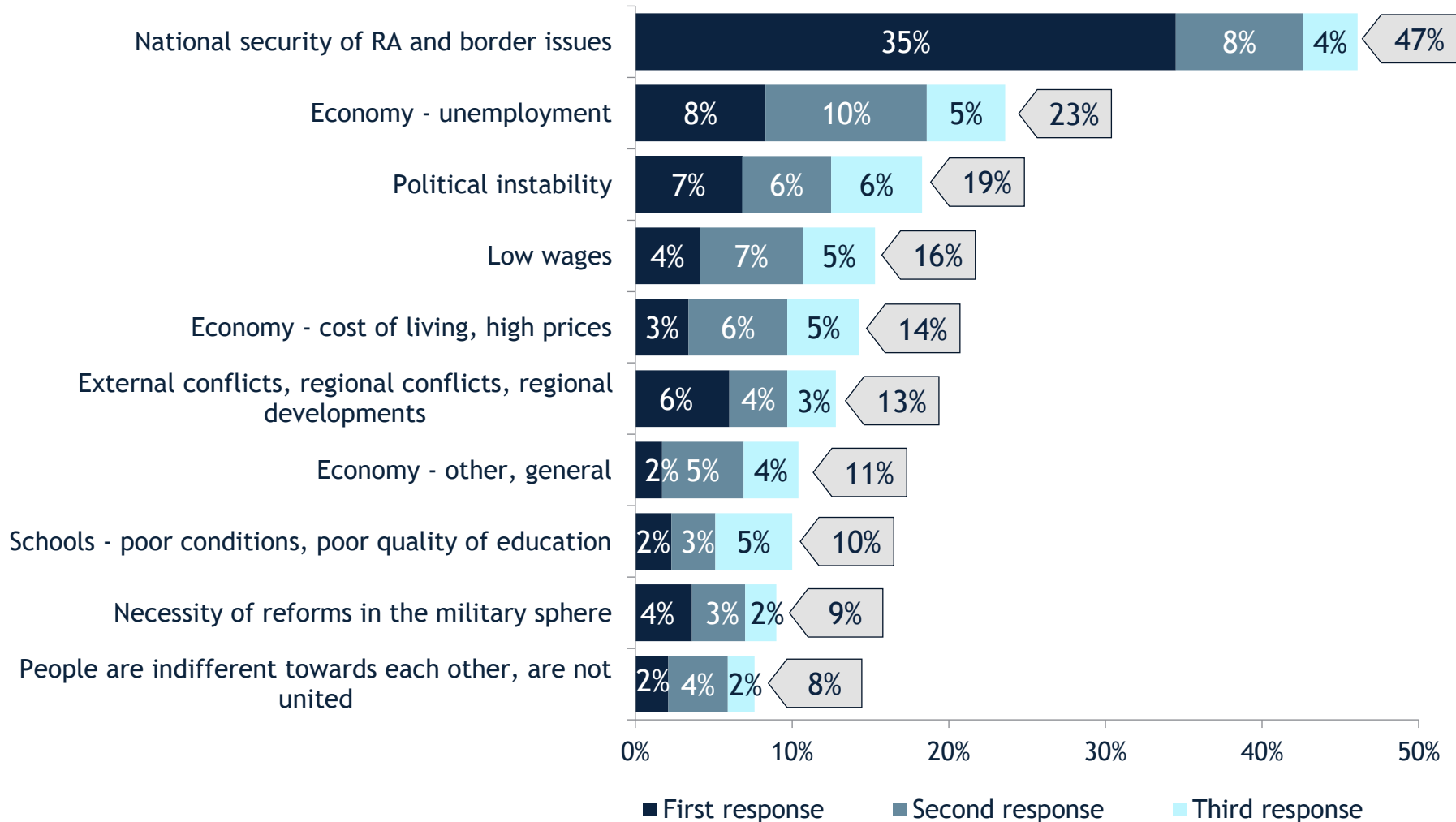
What are the main problems Armenia is currently facing?

(Spontaneous response; up to three responses permitted; top 10 responses displayed)



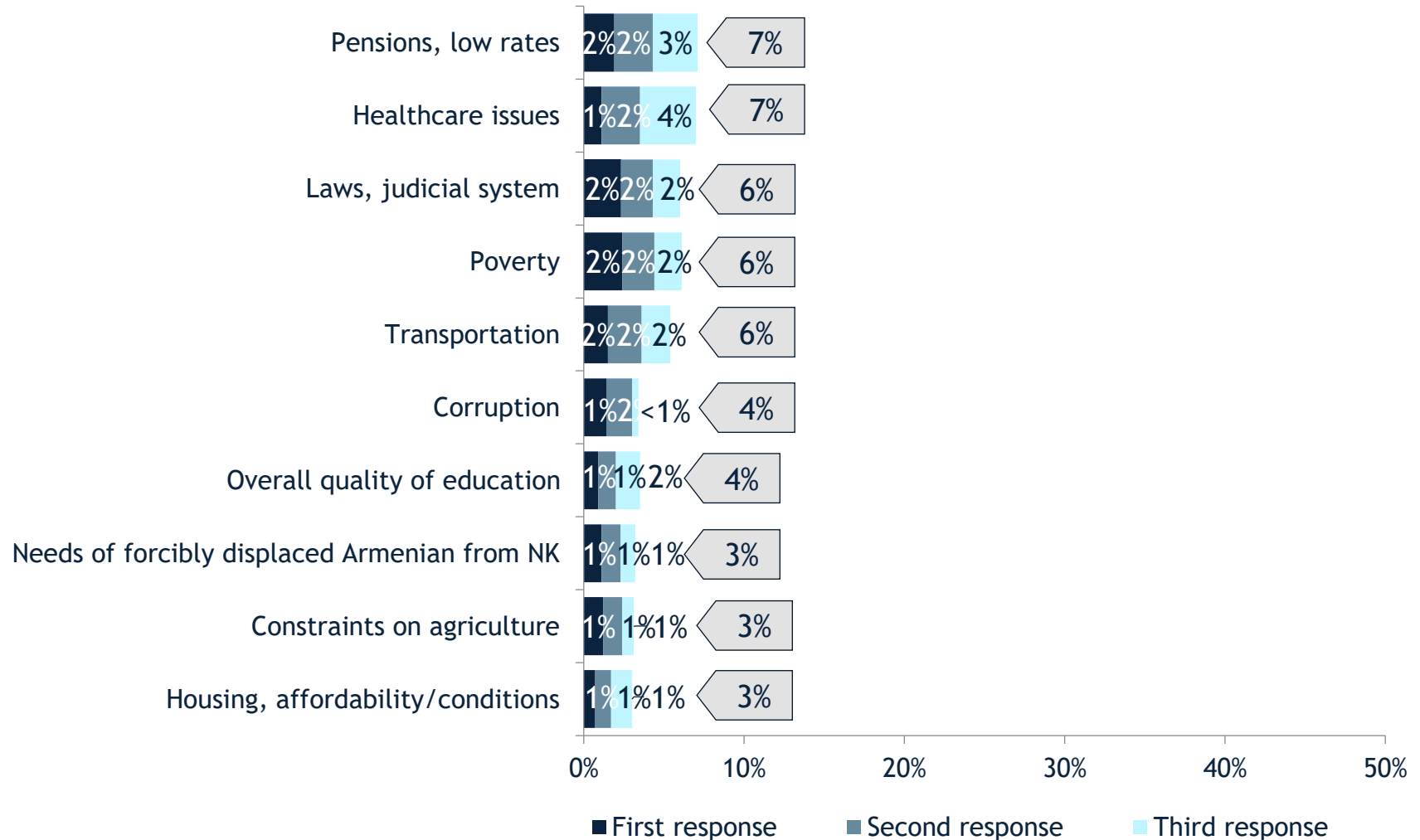
What are the main problems Armenia is currently facing?

(Spontaneous response; up to three responses permitted)



What are the main problems Armenia is currently facing?

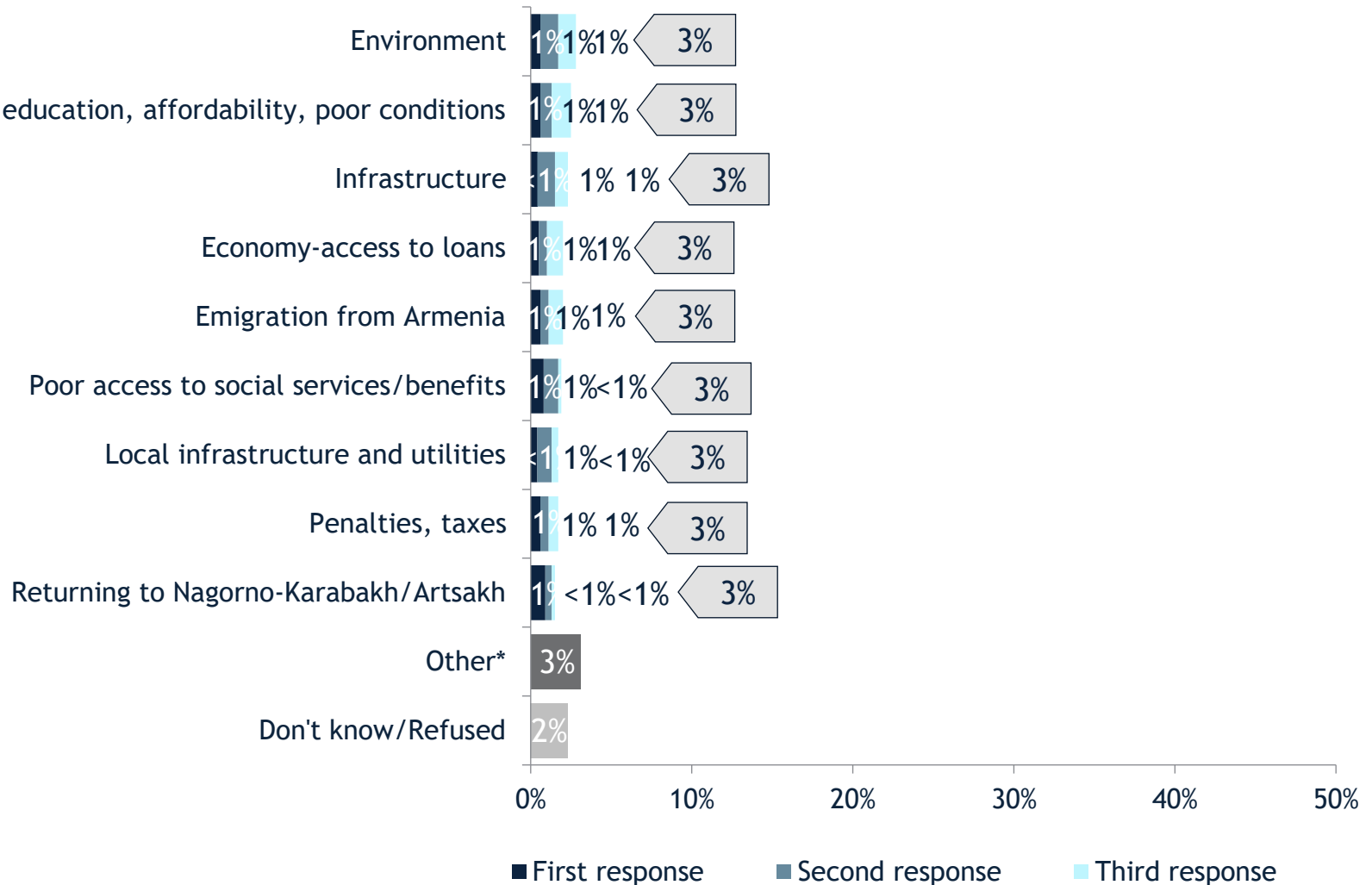
(Spontaneous response; up to three responses permitted)



* NK is Nagorno-Karabakh/Artsakh.

What are the main problems Armenia is currently facing?

(Spontaneous response; up to three responses permitted)

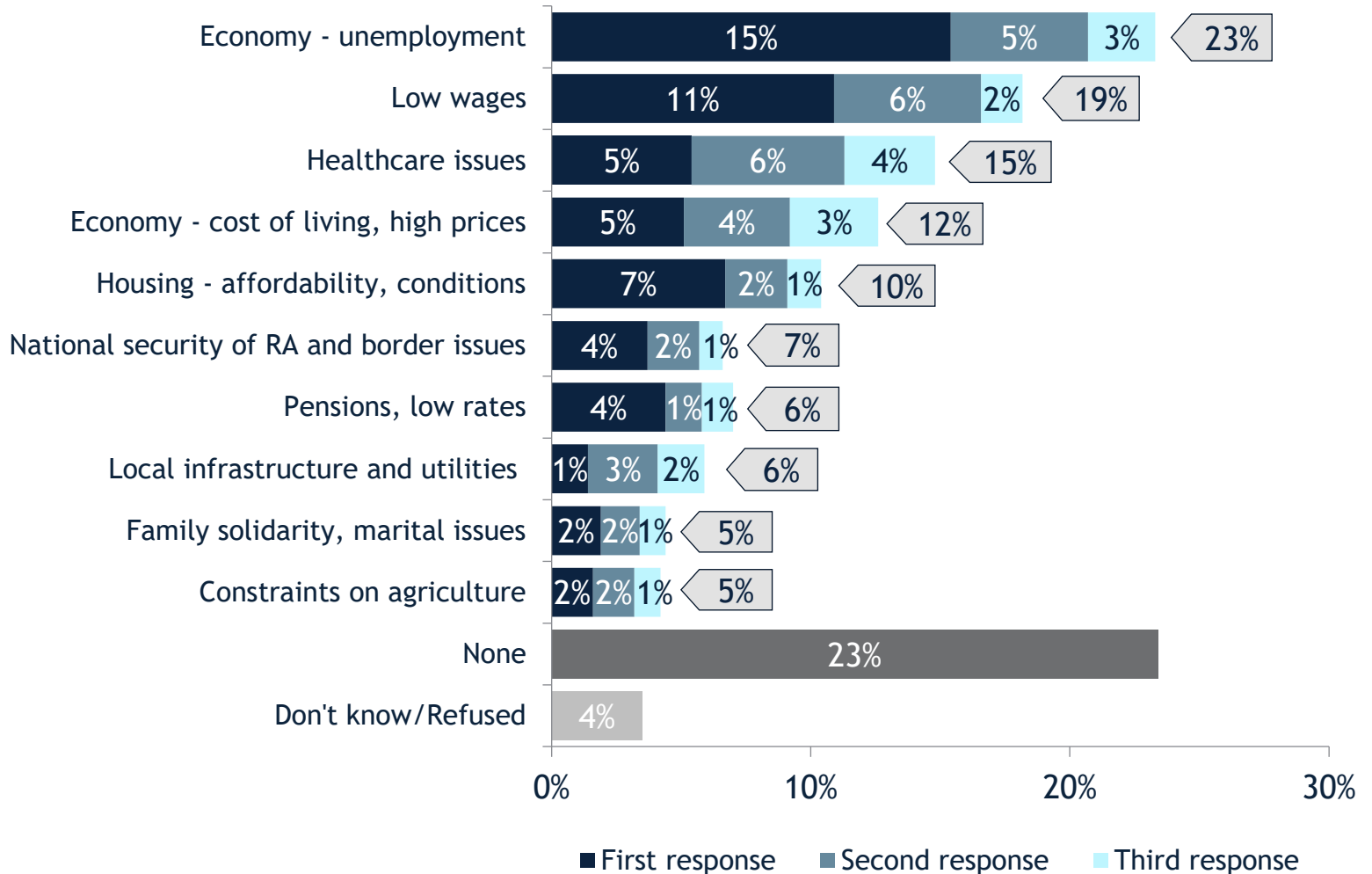


* Responses receiving <3% cumulatively are collapsed into *Other*.

** The displayed percentages are rounded, which is why not all bars with the same value are the same length.

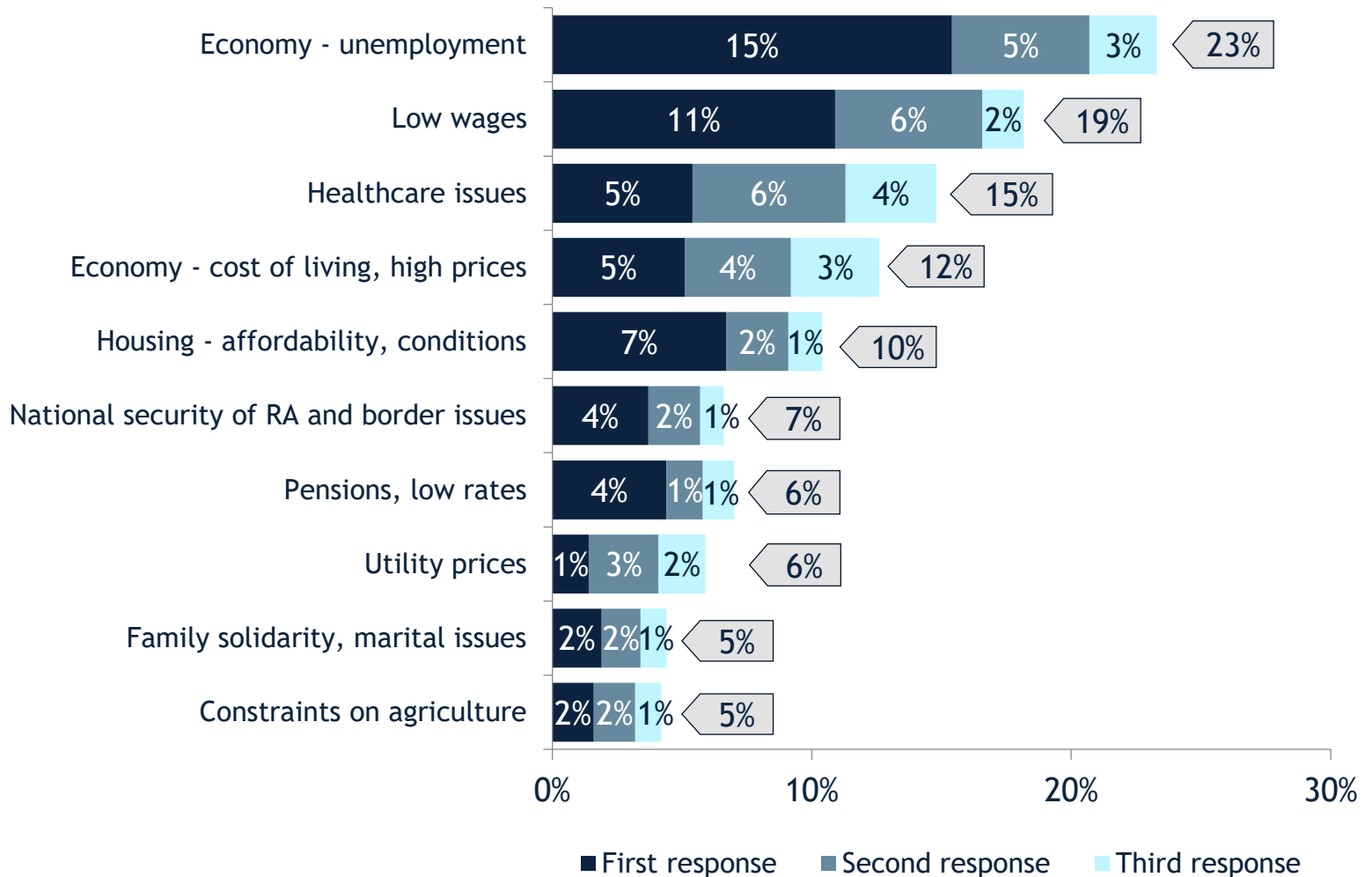
What are the three most important problems for you and your household members currently?

(Spontaneous response; up to three responses permitted; top 10 responses displayed)



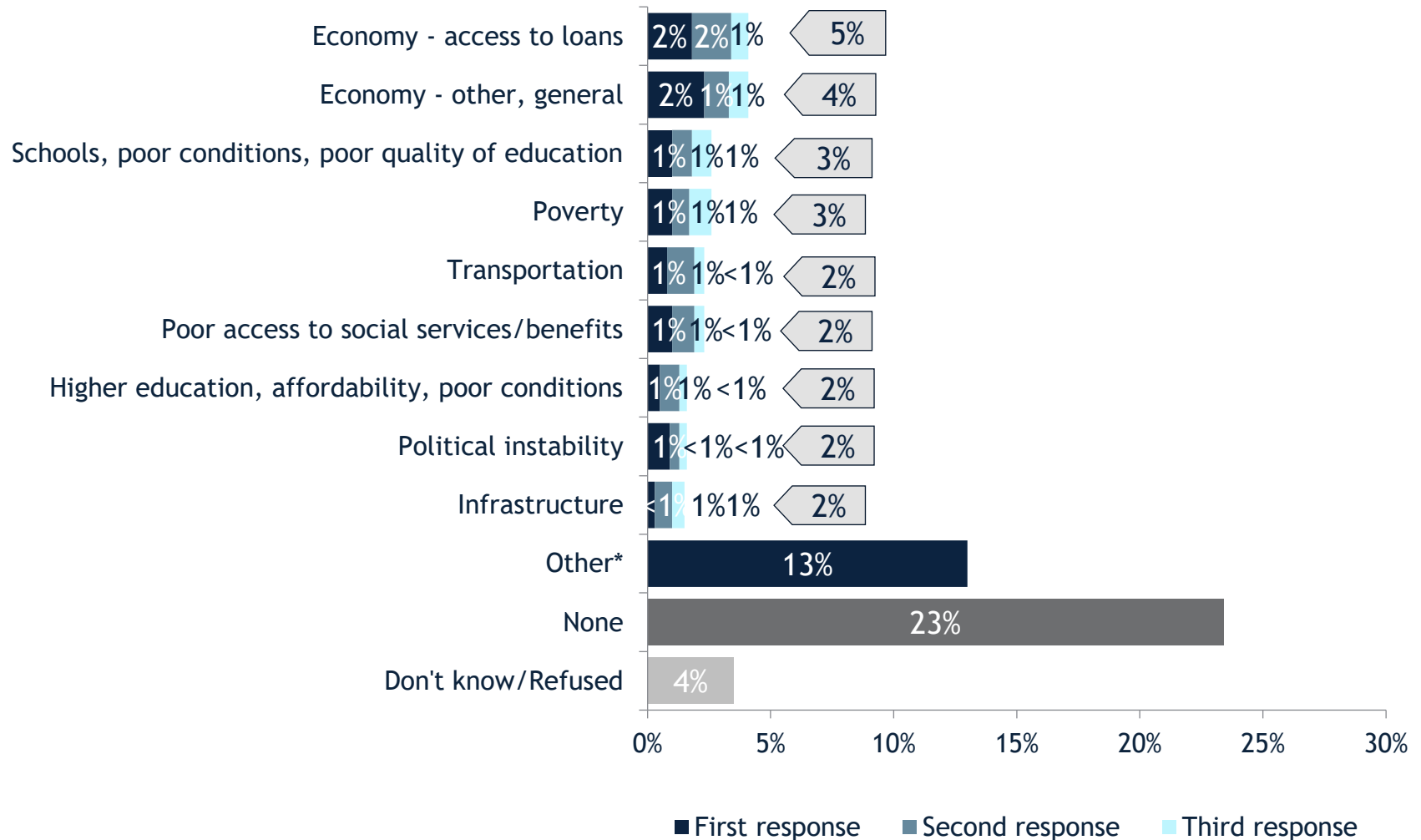
What are the three most important problems for you and your household members currently?

(Spontaneous response; up to three responses permitted)



What are the three most important problems for you and your household members currently?

(Spontaneous response; up to three responses permitted)



* Responses receiving <2% cumulatively are collapsed into *Other*.

Attitude towards Politicians and Political Institutions



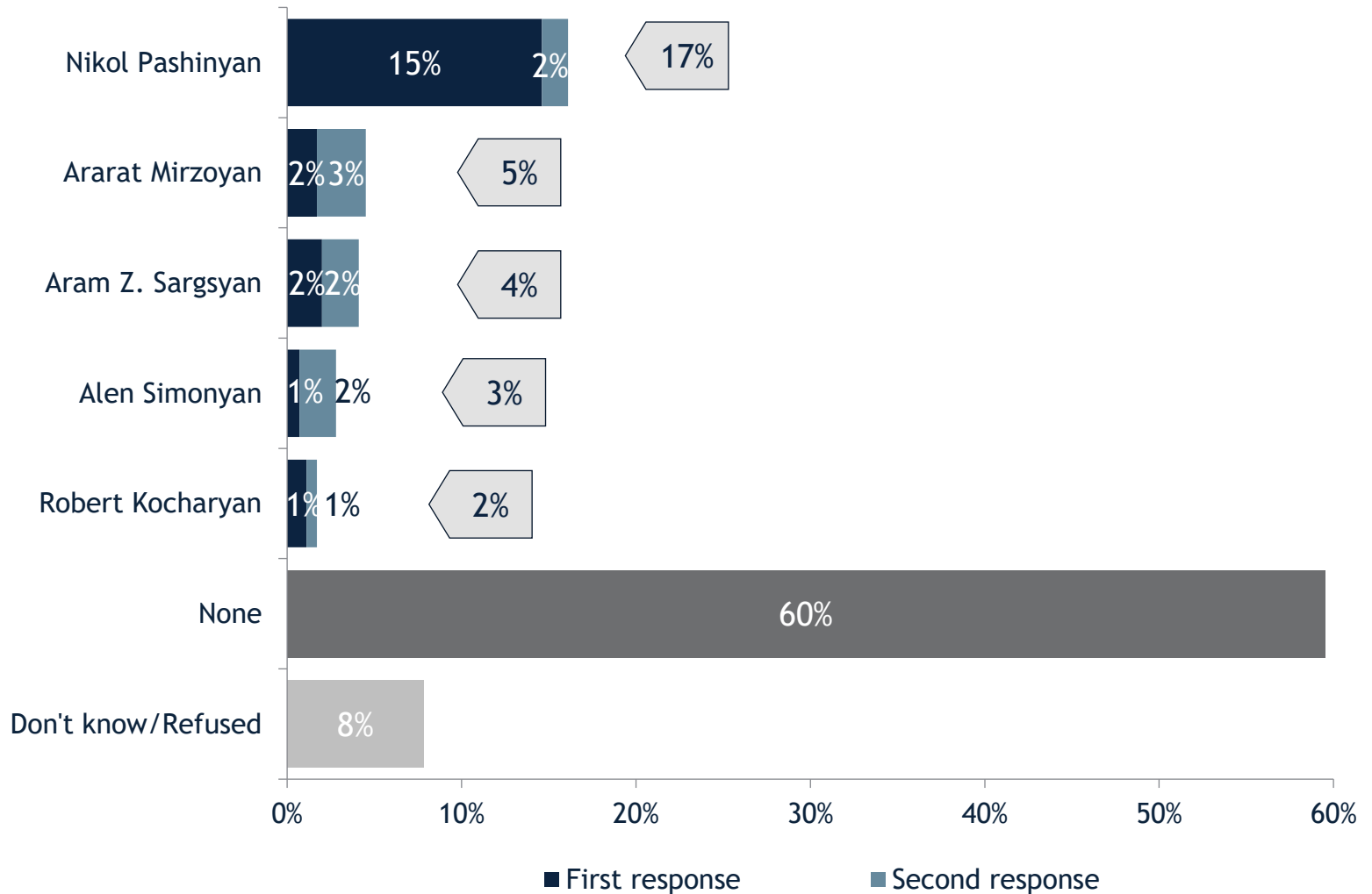
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[The opposition boycotted the vote in the Armenian Parliament by Marcin Konsek on Wikimedia Commons licensed CC BY-SA 4.0](#)

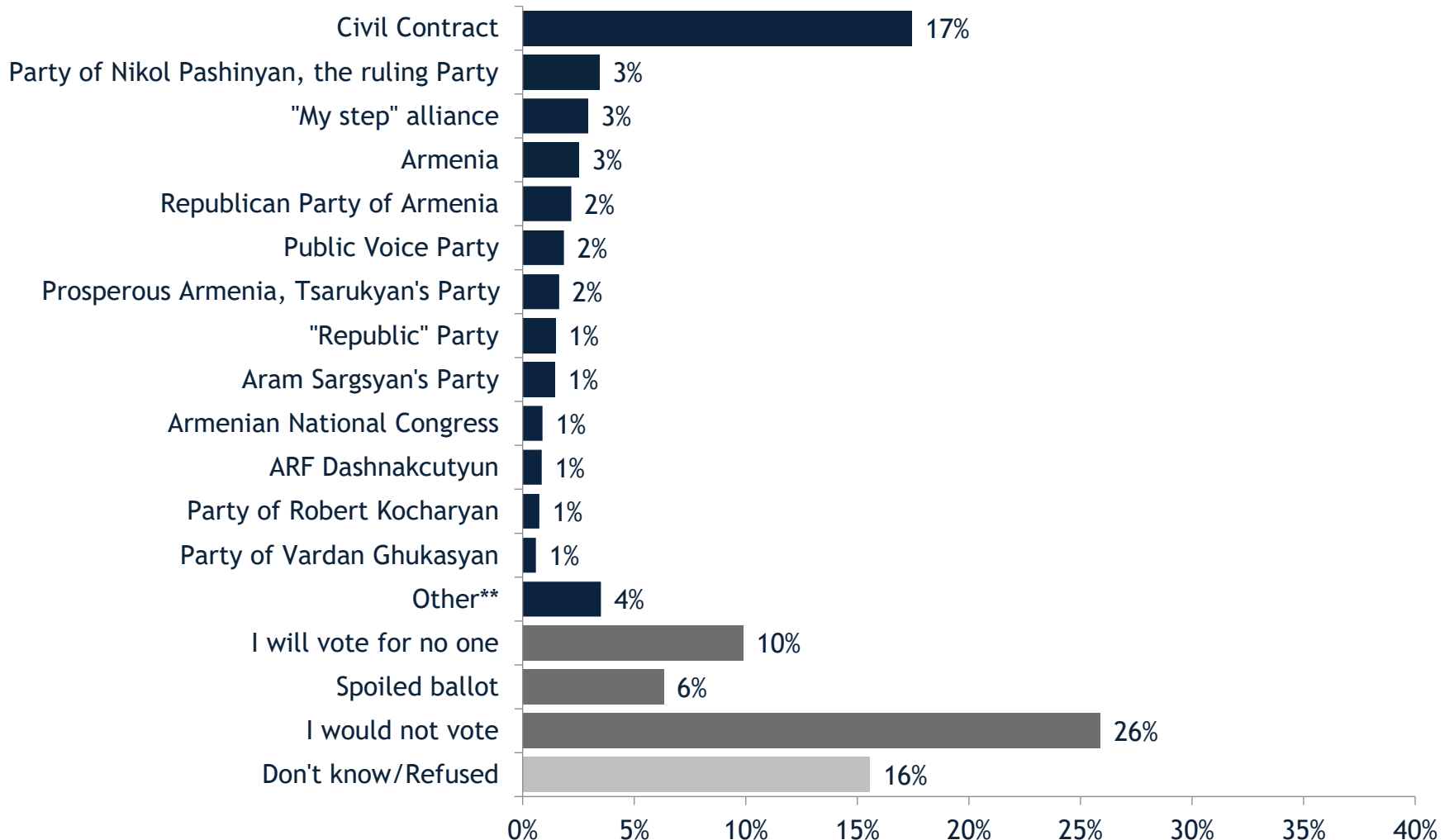
Which politician or public person do you trust the most? And the second most?

(Up to two spontaneous responses permitted; top 5 responses displayed)



Which political party or alliance, if any, would you vote for if national parliamentary elections were held next Sunday?*

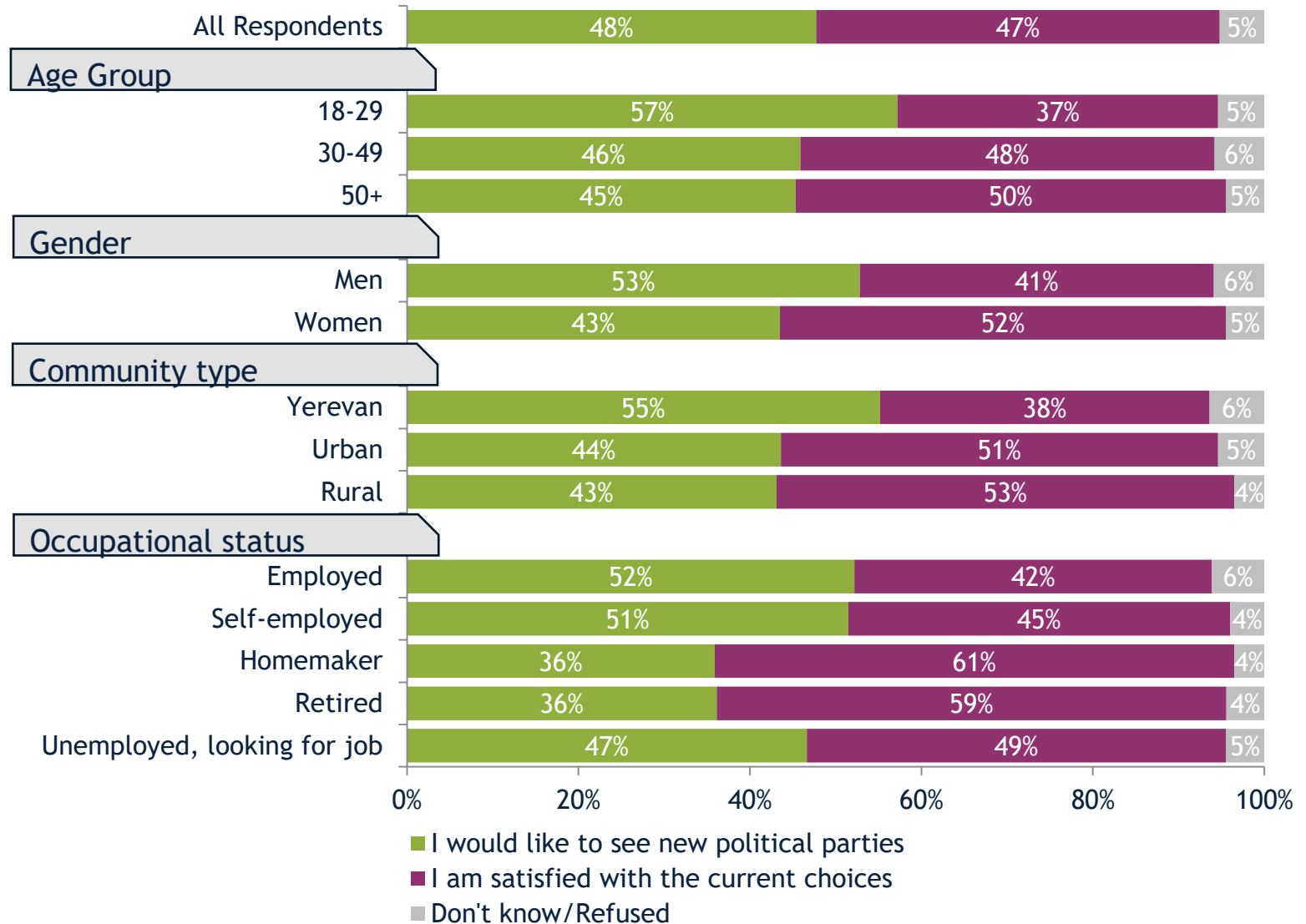
(Spontaneous response)



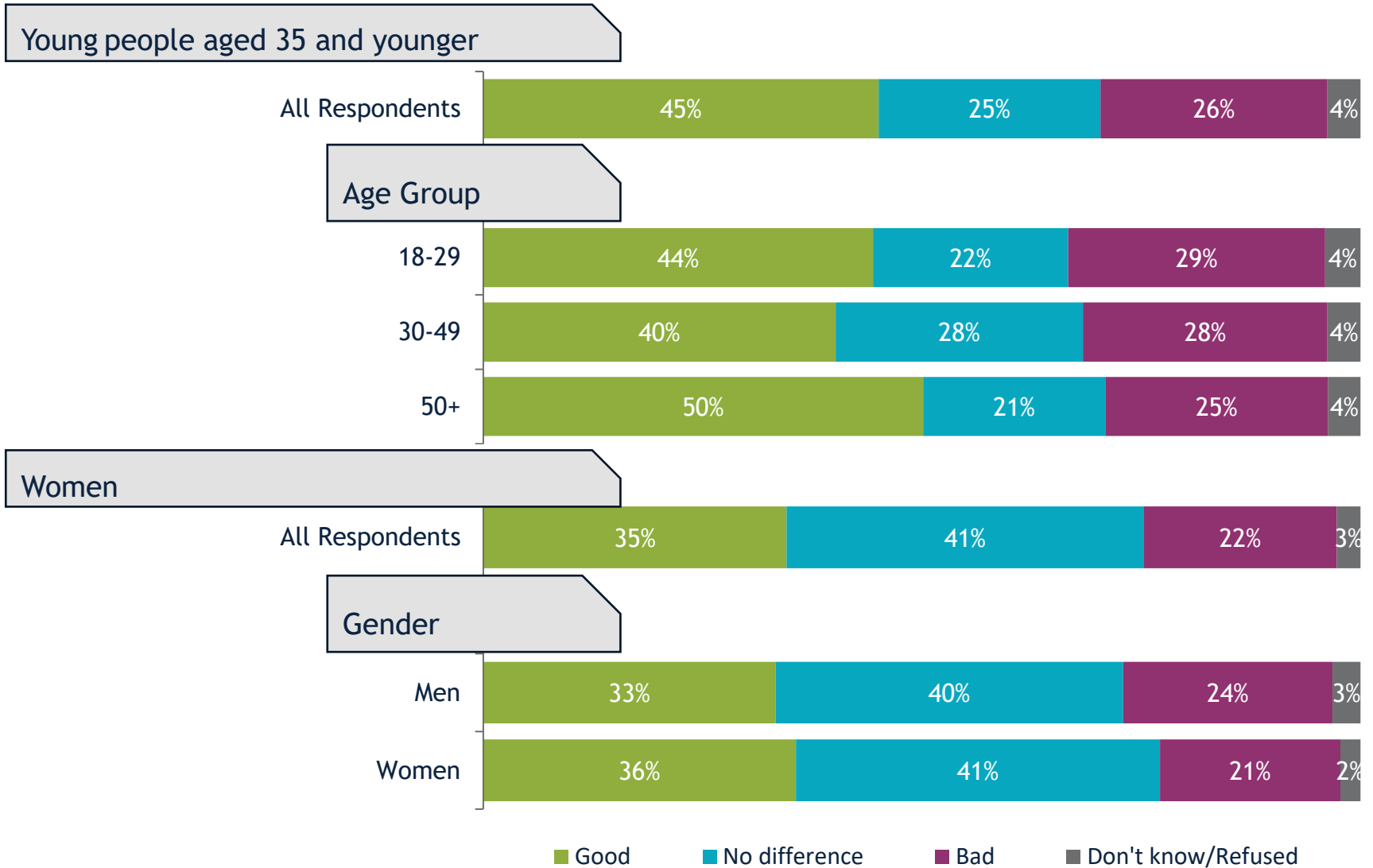
* Responses receiving <1% are collapsed into *Other*.

** The displayed percentages are rounded, which is why not all bars with the same value are the same length.

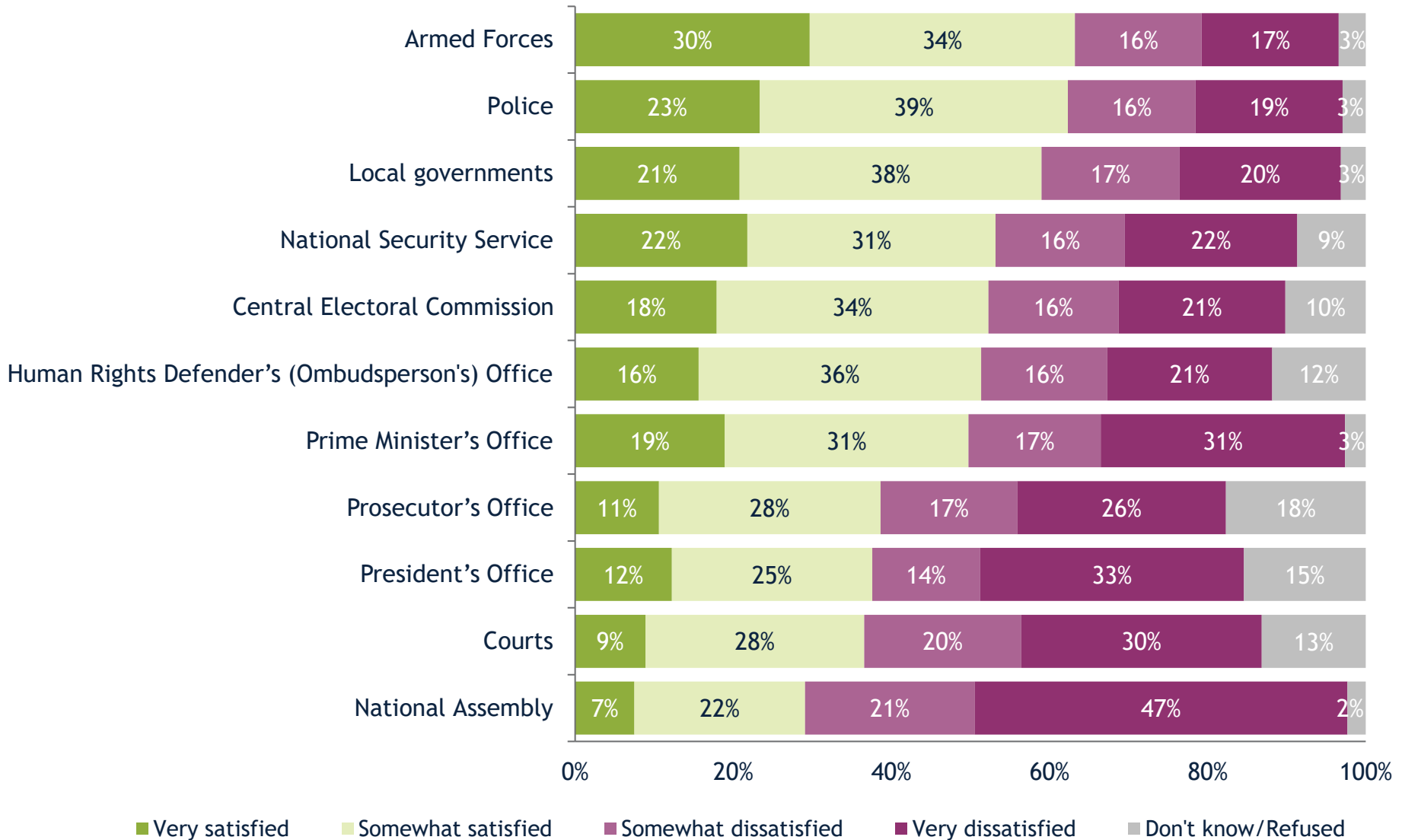
Would you like to see new political parties in future elections, or are you satisfied with the current choices?



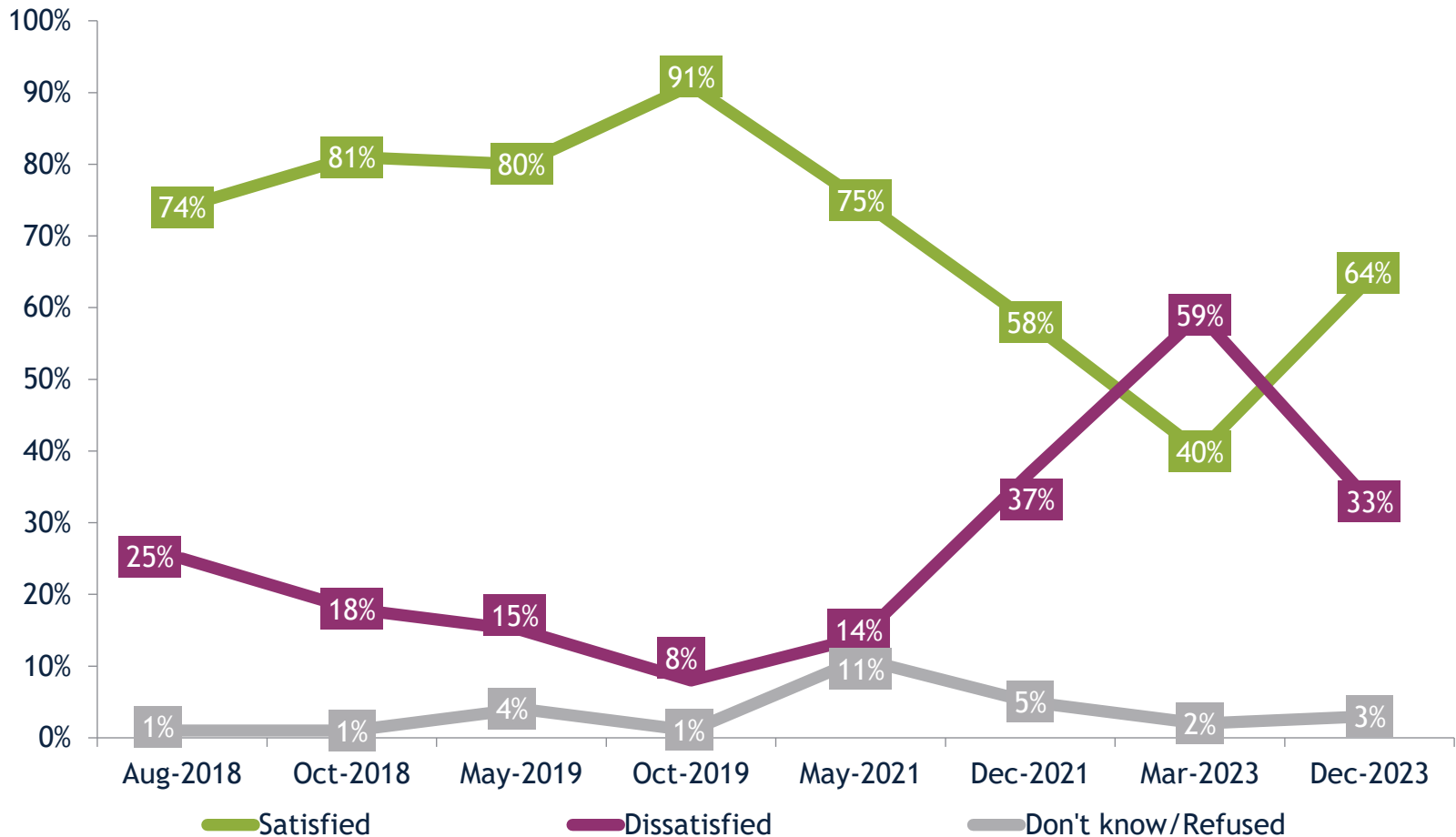
If more people representing the following groups were elected to the Parliament, do you think that would be good, bad, or would it not make a difference?



How satisfied or dissatisfied are you with the work of the following institutions?



How satisfied or dissatisfied are you with the work of the *Armed Forces*?

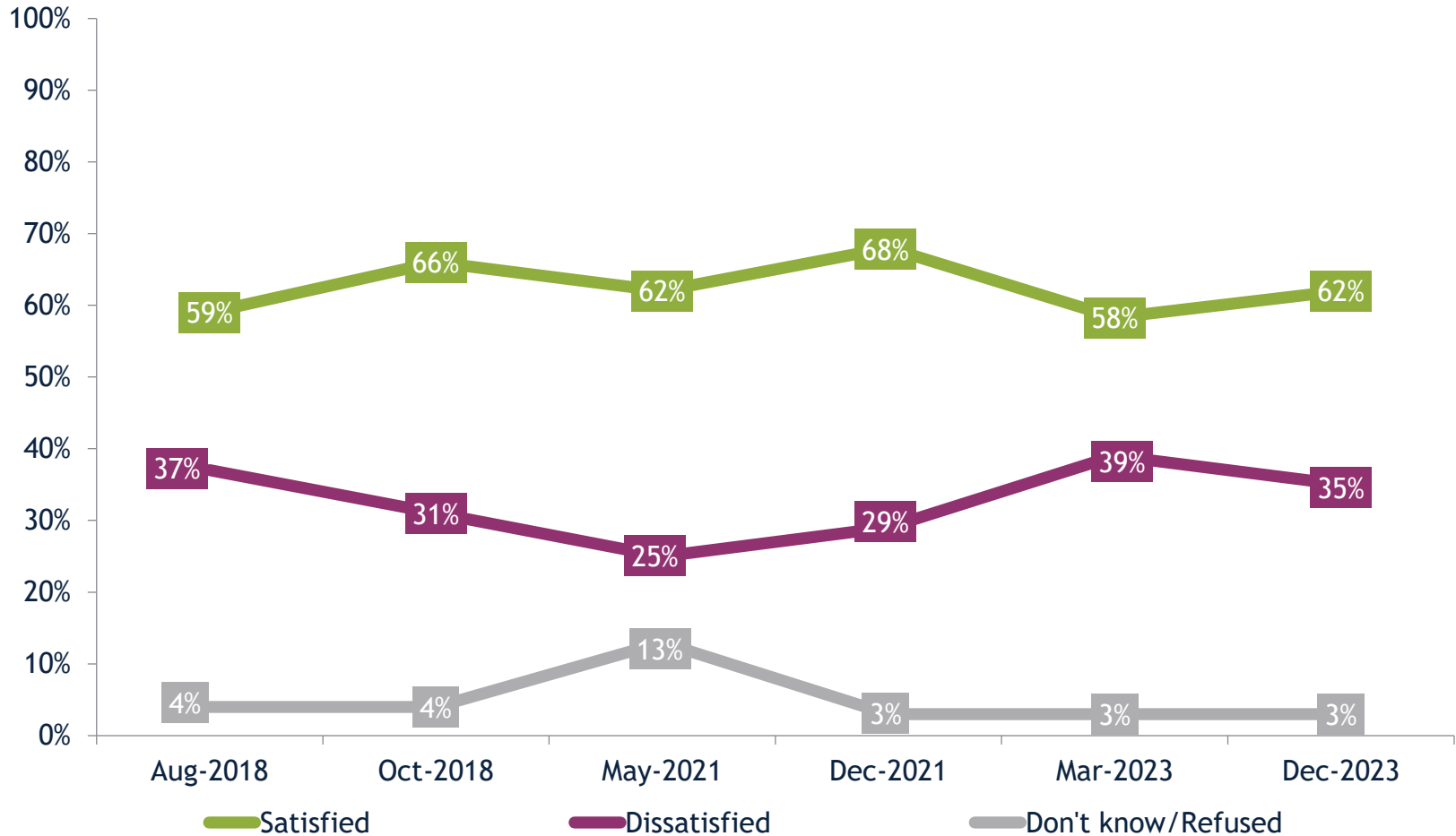


* Interviews for May 2021, December 2021 and December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

** Satisfied includes responses “somewhat satisfied” and “very satisfied”. Dissatisfied includes responses “somewhat dissatisfied” and “very dissatisfied”.

*** Prior to 2021, this question was asked by a “favorable/unfavorable” scale.

How satisfied or dissatisfied are you with the work of the *Police*?

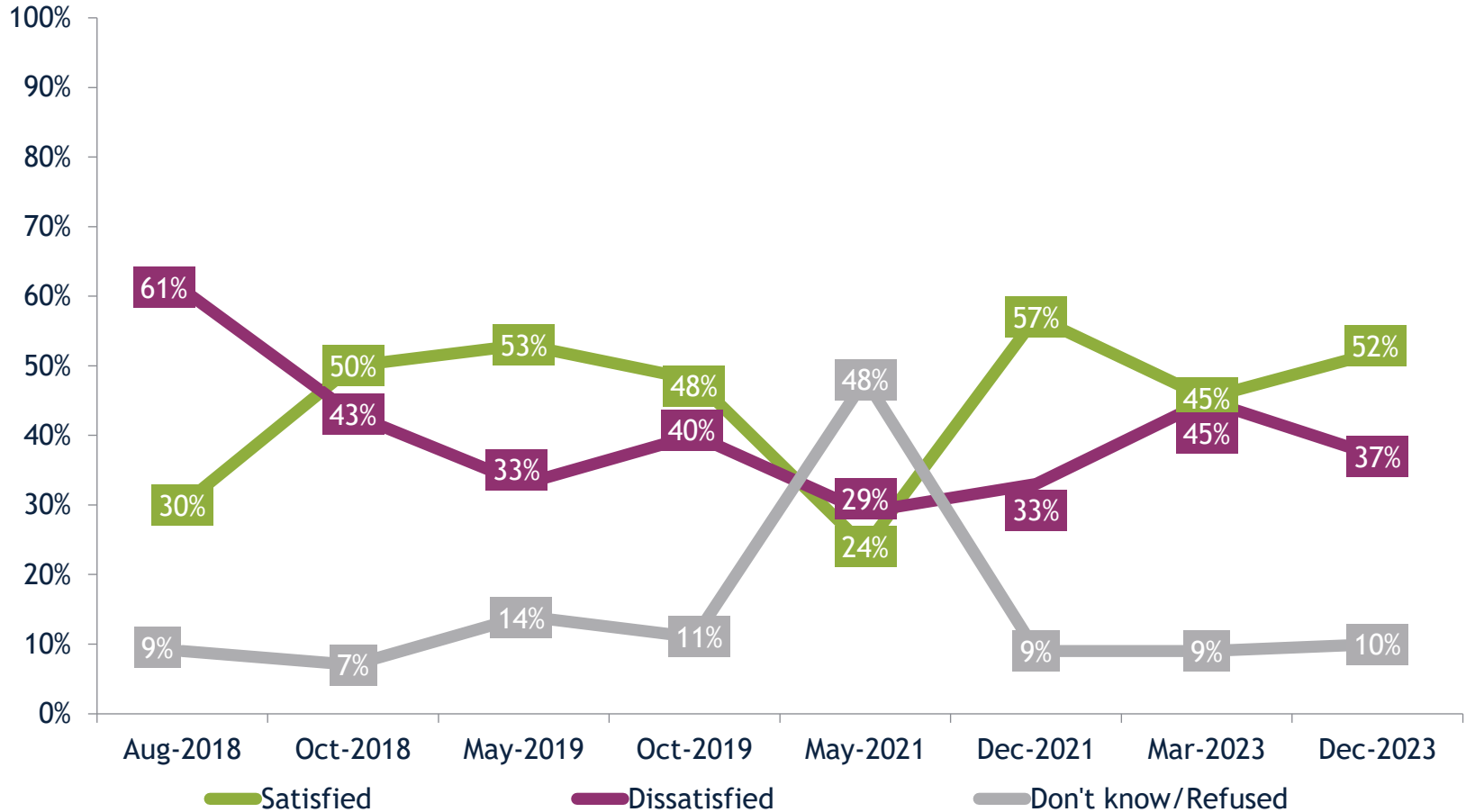


* Interviews for May 2021, December 2021 and December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

** Satisfied includes responses “somewhat satisfied” and “very satisfied”. Dissatisfied includes responses “somewhat dissatisfied” and “very dissatisfied”.

*** Prior to 2021, this question was asked by a “favorable/unfavorable” scale.

How satisfied or dissatisfied are you with the work of the *Central Electoral Commission*?

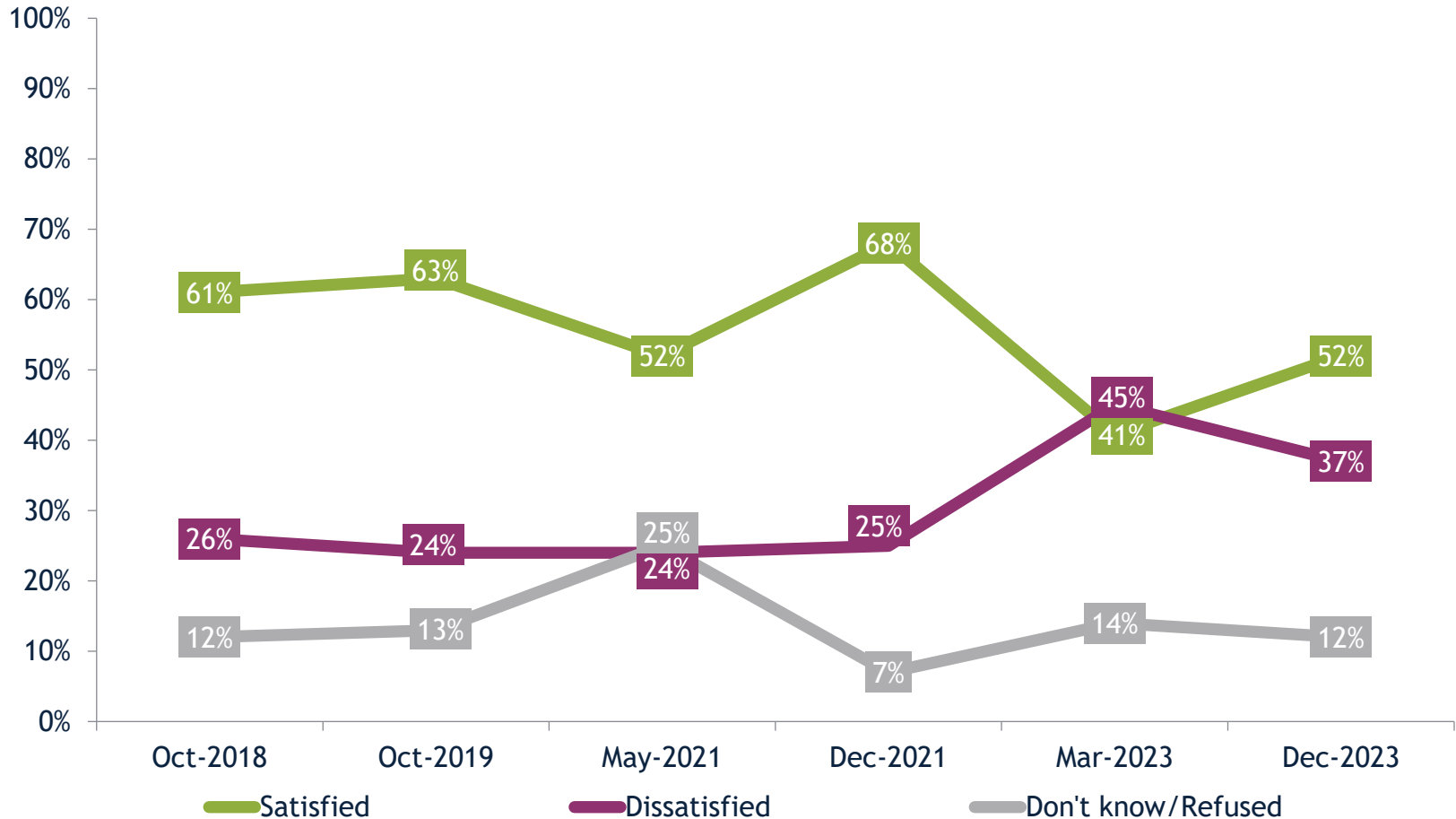


* Interviews for May 2021, December 2021 and December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

** Satisfied includes responses “somewhat satisfied” and “very satisfied”. Dissatisfied includes responses “somewhat dissatisfied” and “very dissatisfied”.

*** Prior to 2021, this question was asked by a “favorable/unfavorable” scale.

How satisfied or dissatisfied are you with the work of the *Human Rights Defender's (Ombudsperson's) Office*?



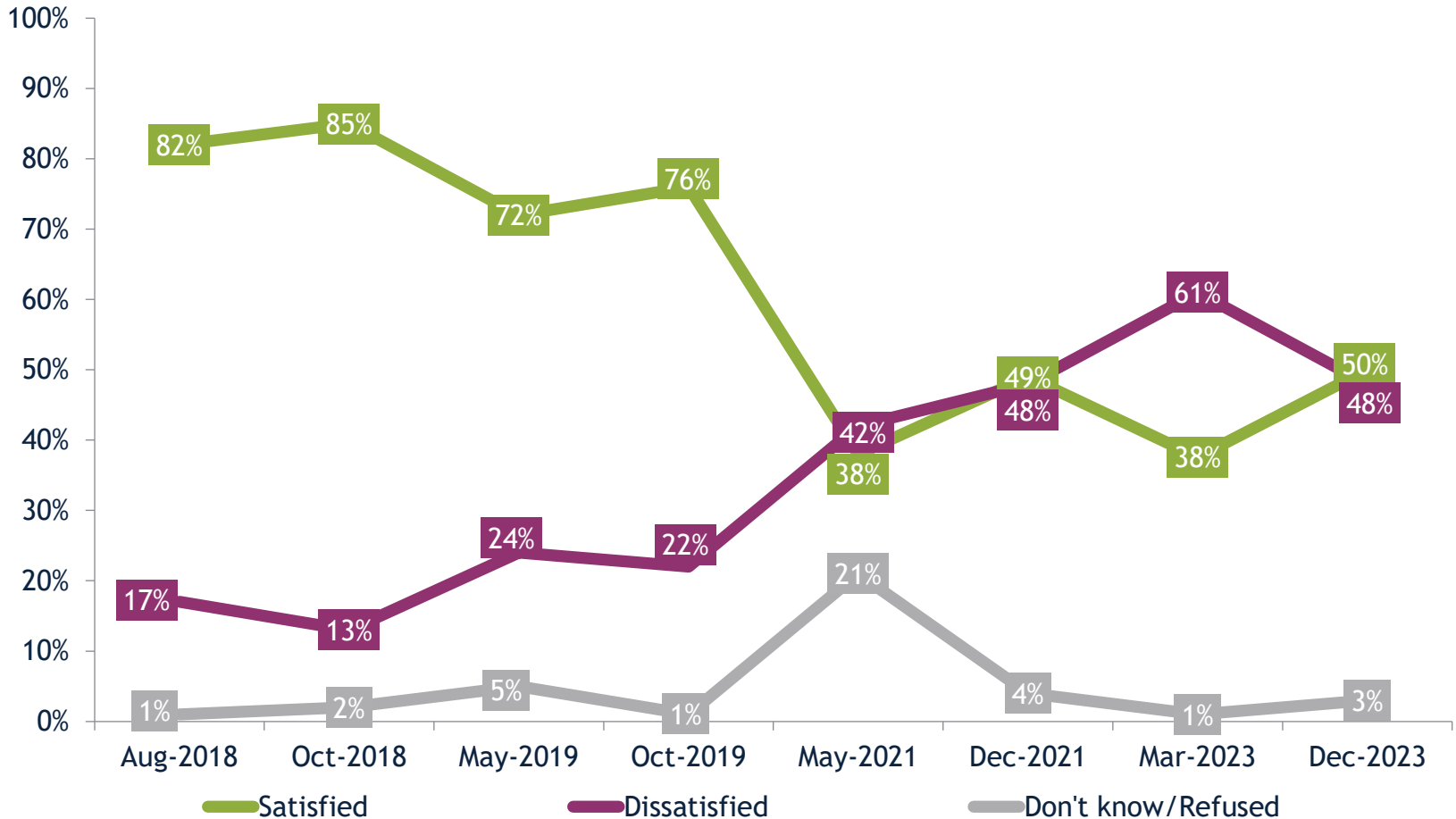
* Interviews for May 2021, December 2021 and December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

** Satisfied includes responses “somewhat satisfied” and “very satisfied”. Dissatisfied includes responses “somewhat dissatisfied” and “very dissatisfied”.

*** Prior to 2021, this question was asked by a “favorable/unfavorable” scale.



How satisfied or dissatisfied are you with the work of the *Prime Minister's Office*?

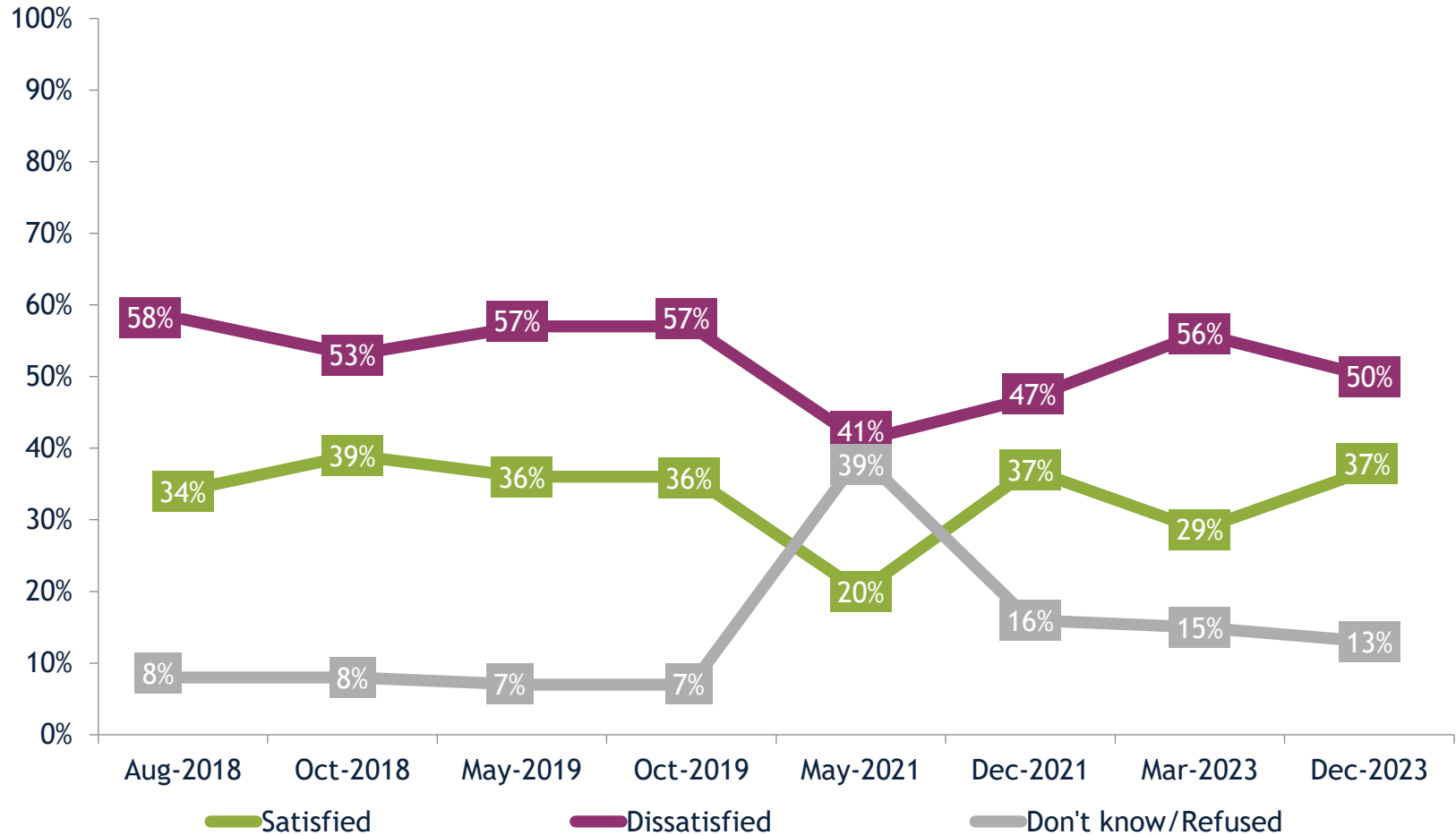


* Interviews for May 2021, December 2021 and December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

** Satisfied includes responses “somewhat satisfied” and “very satisfied”. Dissatisfied includes responses “somewhat dissatisfied” and “very dissatisfied”.

*** Prior to 2021, this question was asked by a “favorable/unfavorable” scale.

How satisfied or dissatisfied are you with the work of the Courts?

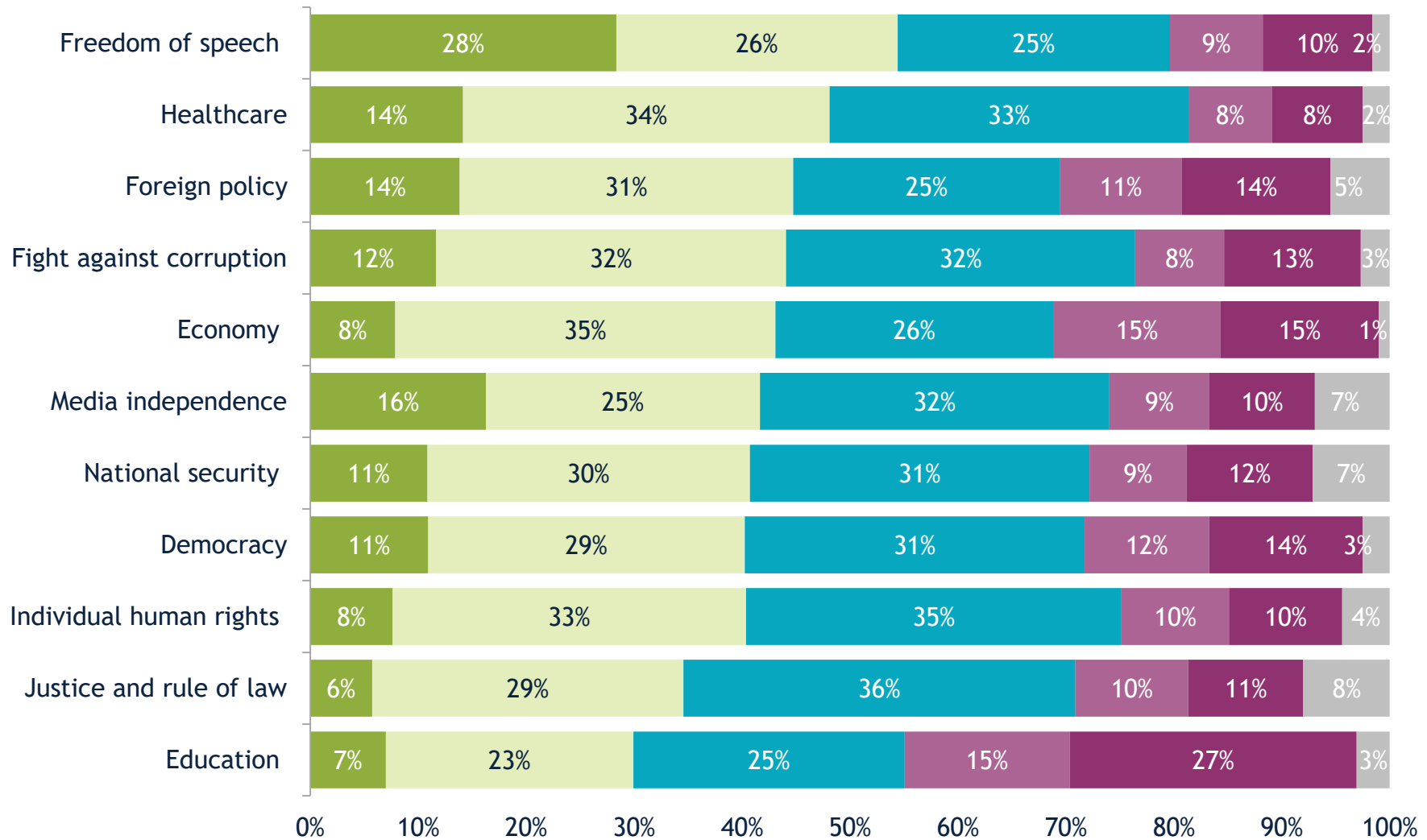


* Interviews for May 2021, December 2021 and December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

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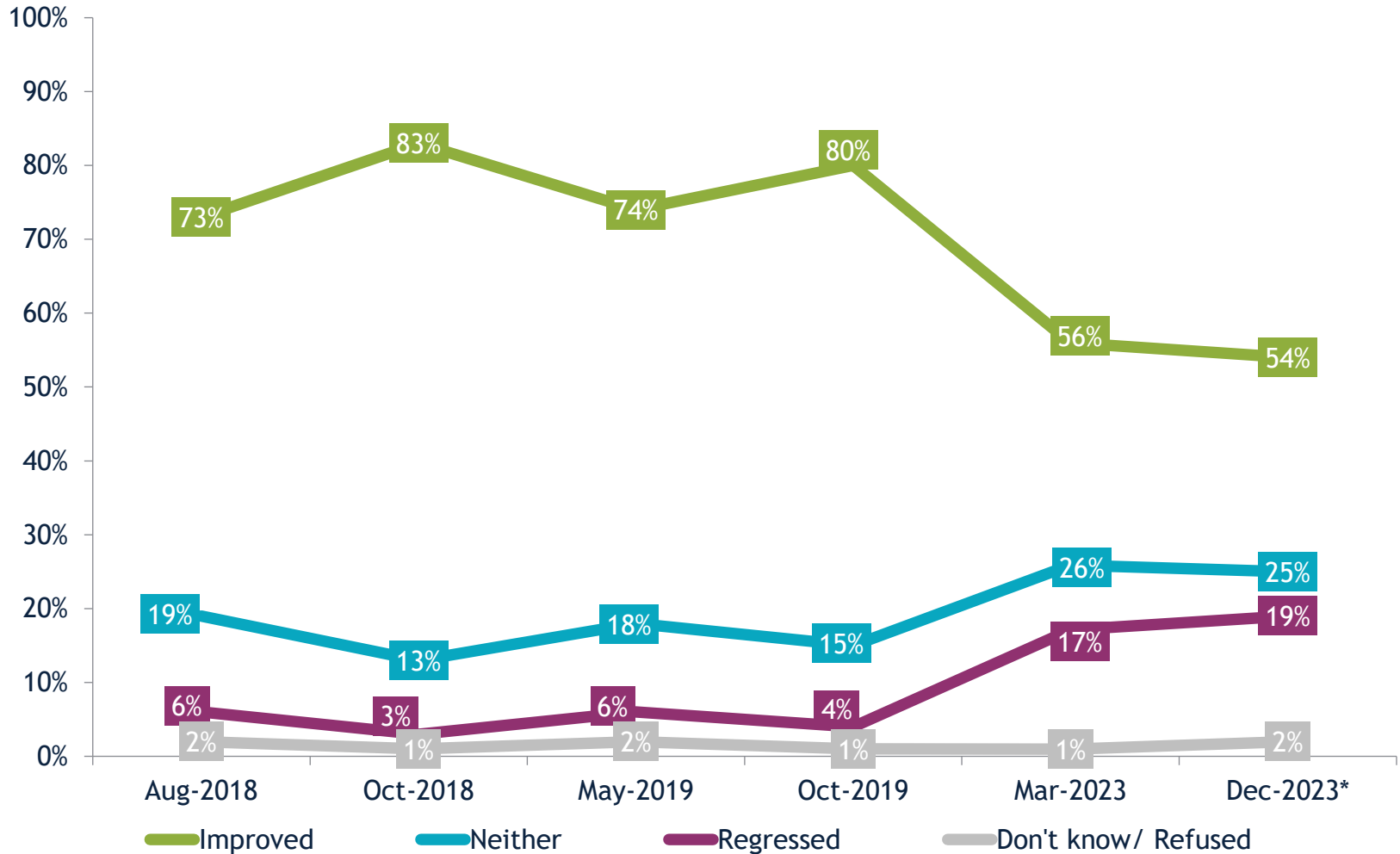
*** Prior to 2021, this question was asked by a “favorable/unfavorable” scale.

How do you feel about the direction of each of the following spheres during the past six months?



■ Improved a lot
 ■ Somewhat improved
 ■ Neither
 ■ Somewhat regressed
 ■ Regressed a lot
 ■ Don't know/Refused

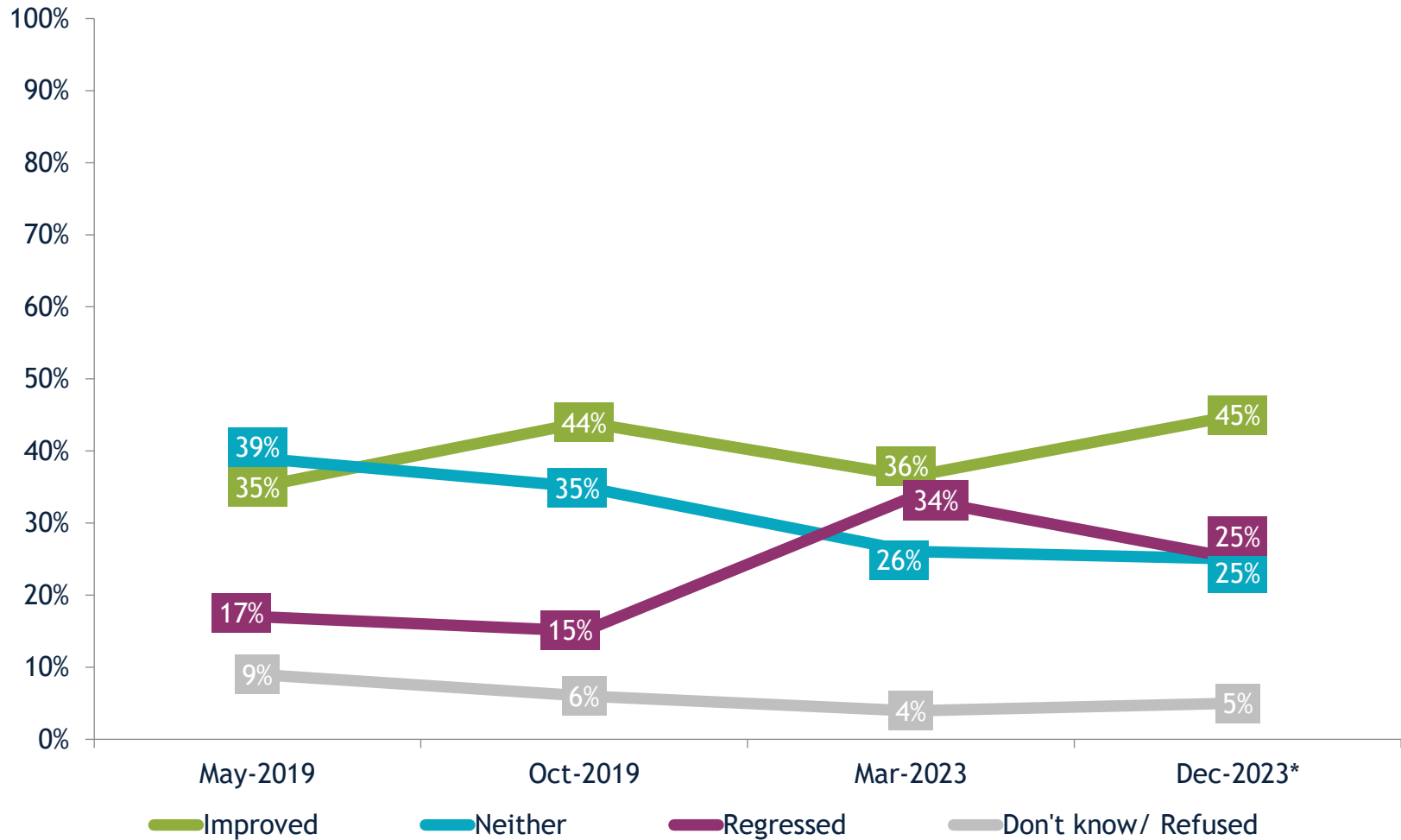
How do you feel about the direction of *freedom of speech* during the past six months?



* Interviews for December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

** Improved is the sum of “improved a lot” and “somewhat improved” responses. Regressed is the sum of “regressed a lot” and “somewhat regressed” responses.

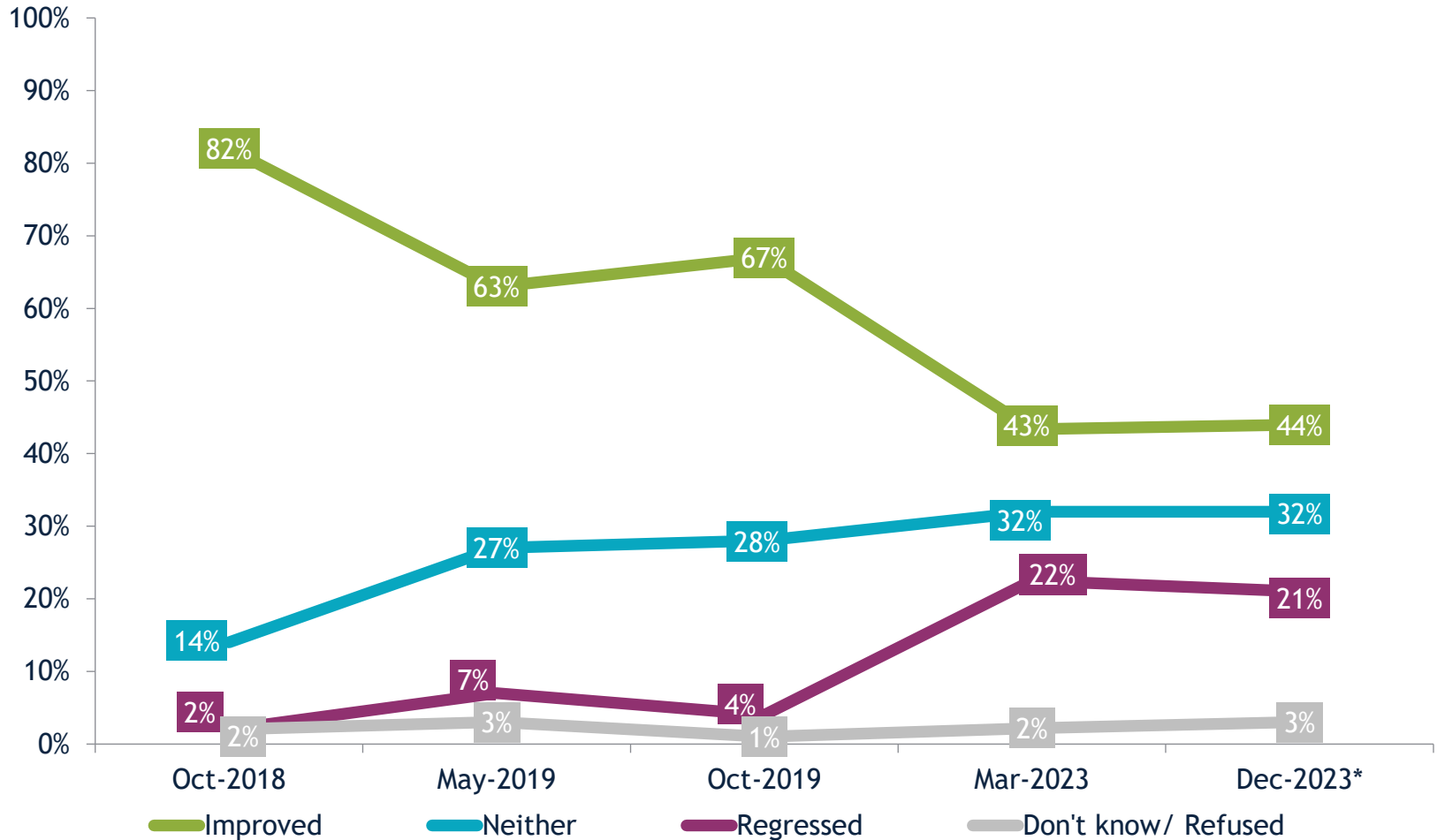
How do you feel about the direction of *foreign policy* during the past six months?



* Interviews for December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

** Improved is the sum of “improved a lot” and “somewhat improved” responses. Regressed is the sum of “regressed a lot” and “somewhat regressed” responses.

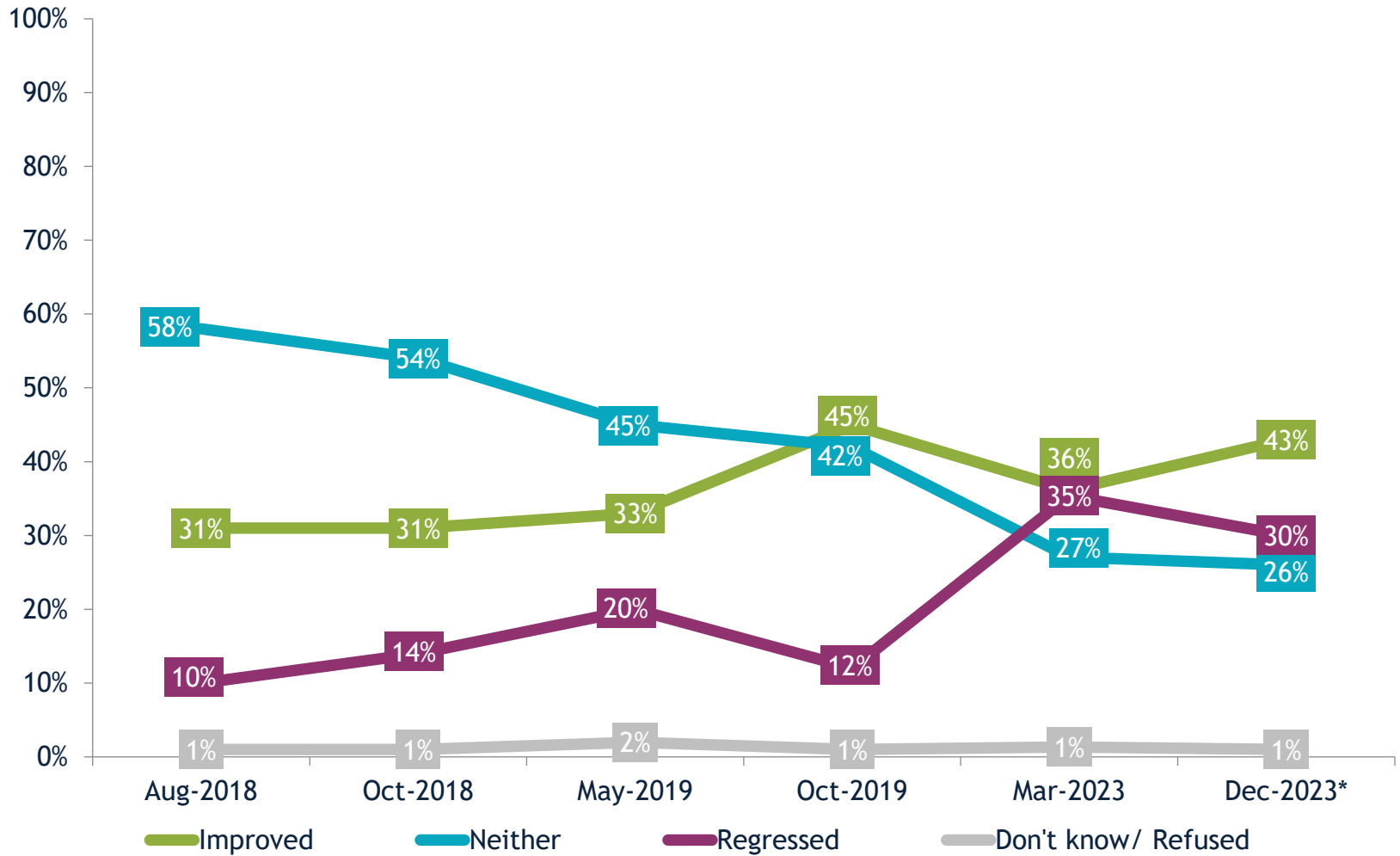
How do you feel about the direction of the *fight against corruption* during the past six months?



* Interviews for December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

** Improved is the sum of “improved a lot” and “somewhat improved” responses. Regressed is the sum of “regressed a lot” and “somewhat regressed” responses.

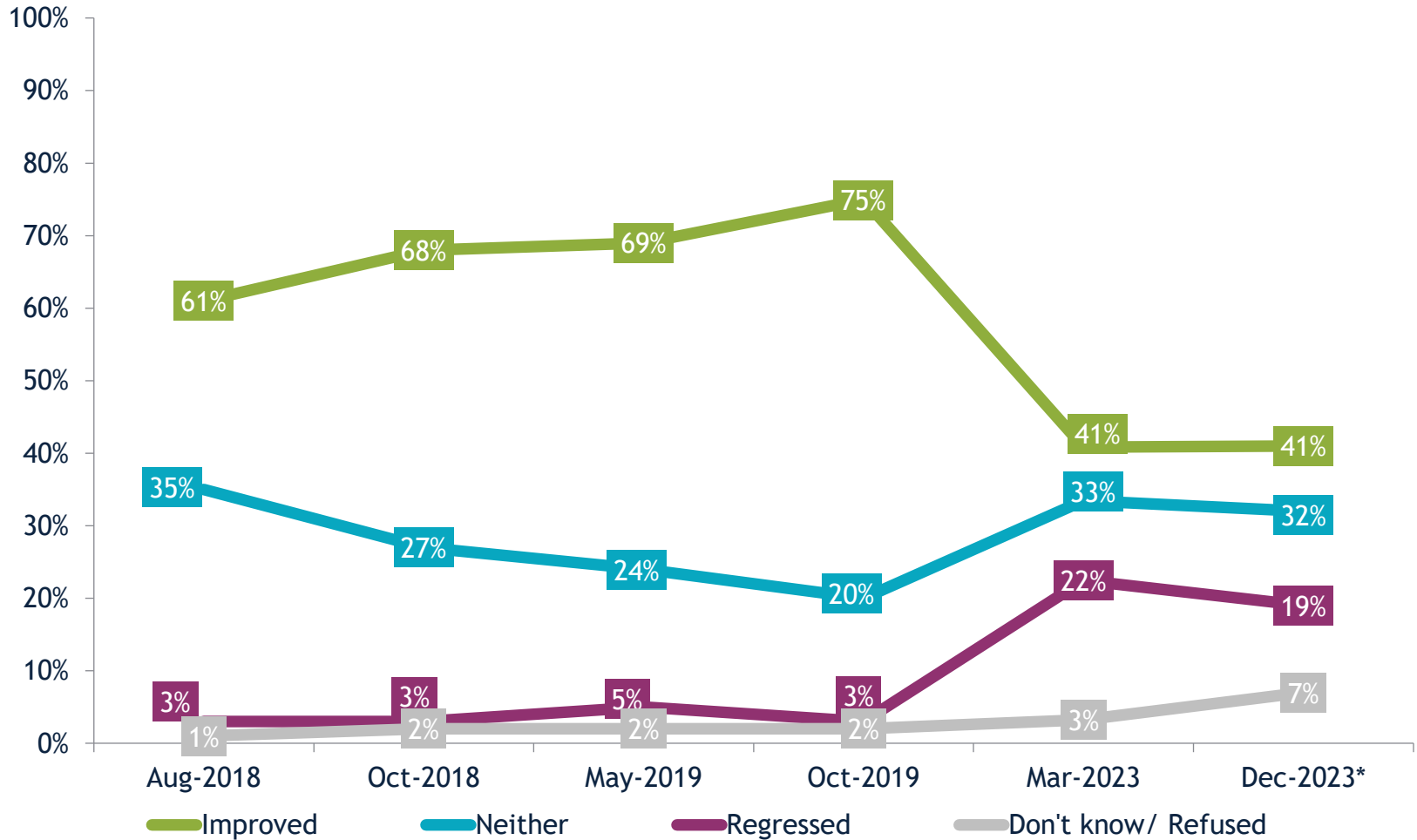
How do you feel about the direction of the *economy* during the past six months?



* Interviews for December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

** Improved is the sum of “improved a lot” and “somewhat improved” responses. Regressed is the sum of “regressed a lot” and “somewhat regressed” responses.

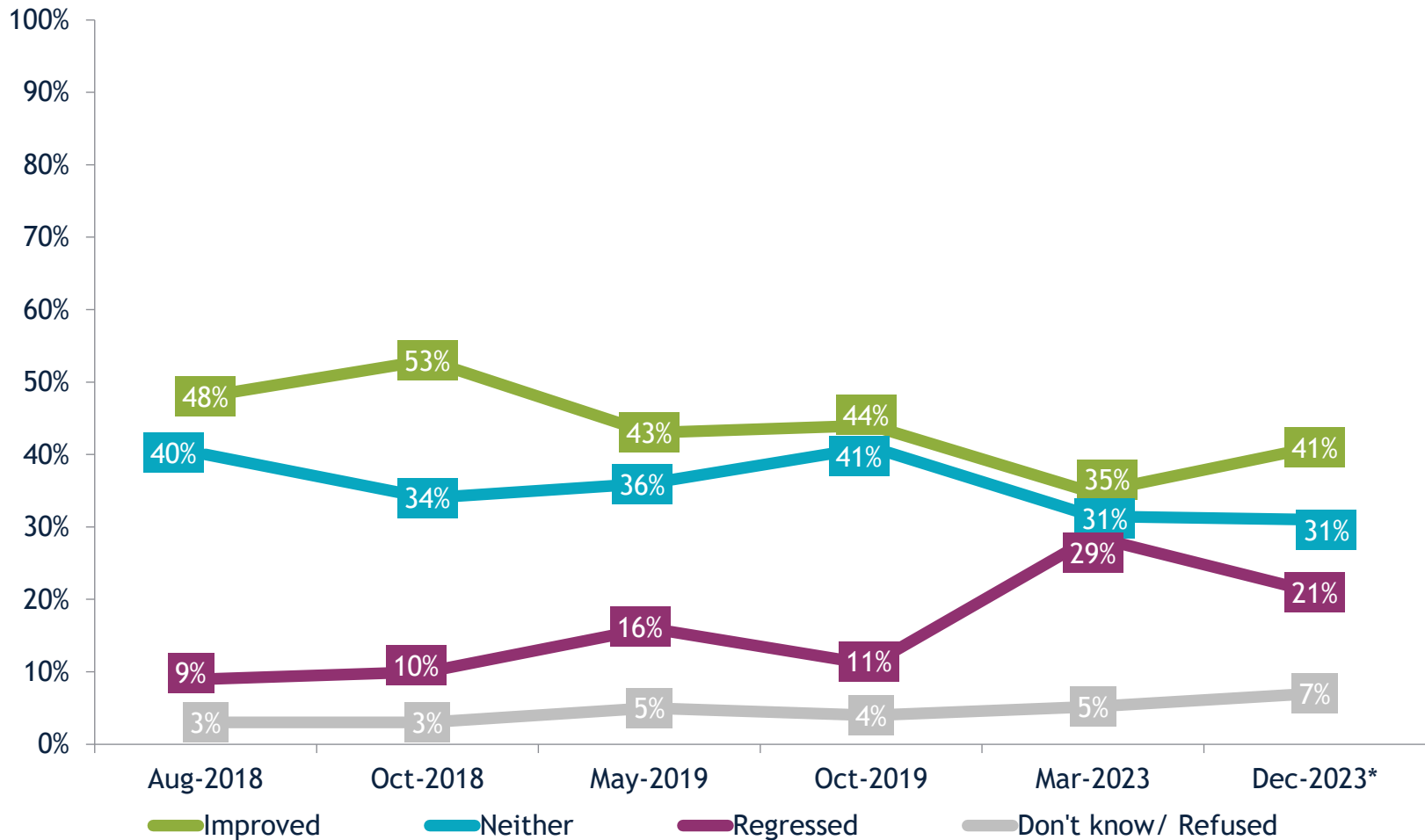
How do you feel about the direction of *media independence* during the past six months?



* Interviews for December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

** Improved is the sum of “improved a lot” and “somewhat improved” responses. Regressed is the sum of “regressed a lot” and “somewhat regressed” responses.

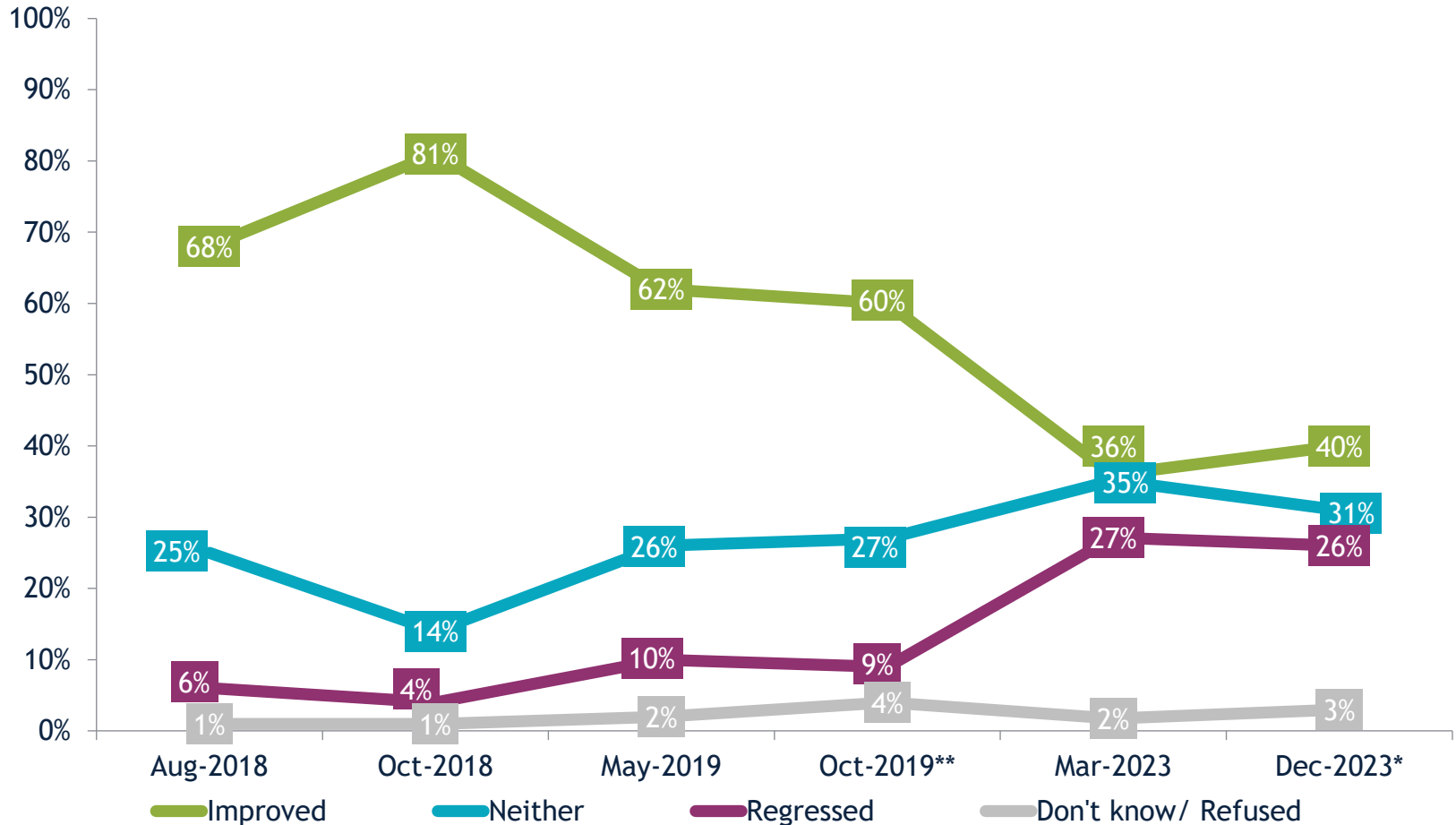
How do you feel about the direction of *national security* during the past six months?



* For these surveys, the question was, “How do you feel about the direction of the *National security issue* during the past six months?”.

** Improved is the sum of “improved a lot” and “somewhat improved” responses. Regressed is sum of “regressed a lot” and “somewhat regressed” responses.

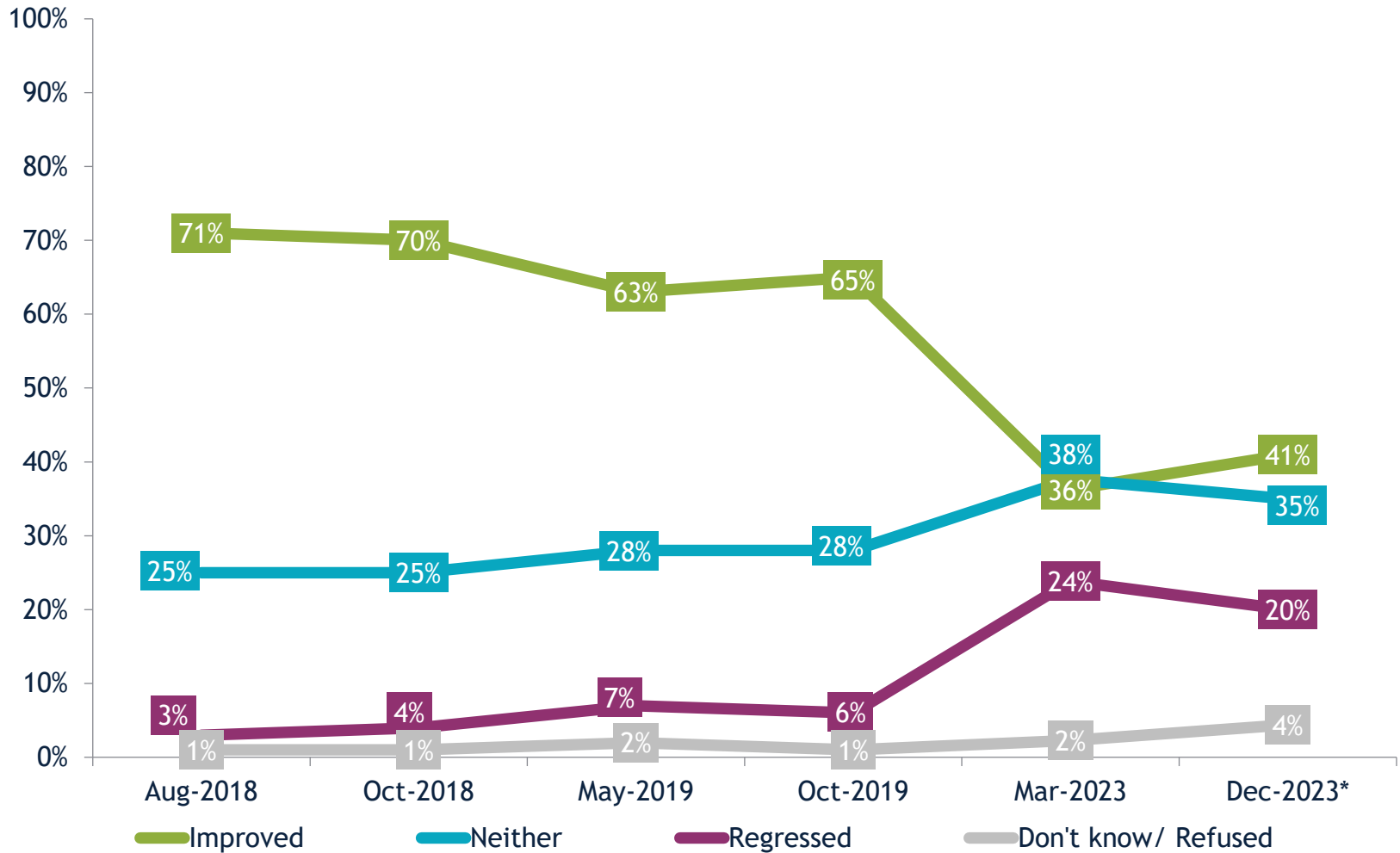
How do you feel about the direction of *democracy* during the past six months?



* Interviews for December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

** Improved is the sum of “improved a lot” and “somewhat improved” responses. Regressed is the sum of “regressed a lot” and “somewhat regressed” responses.

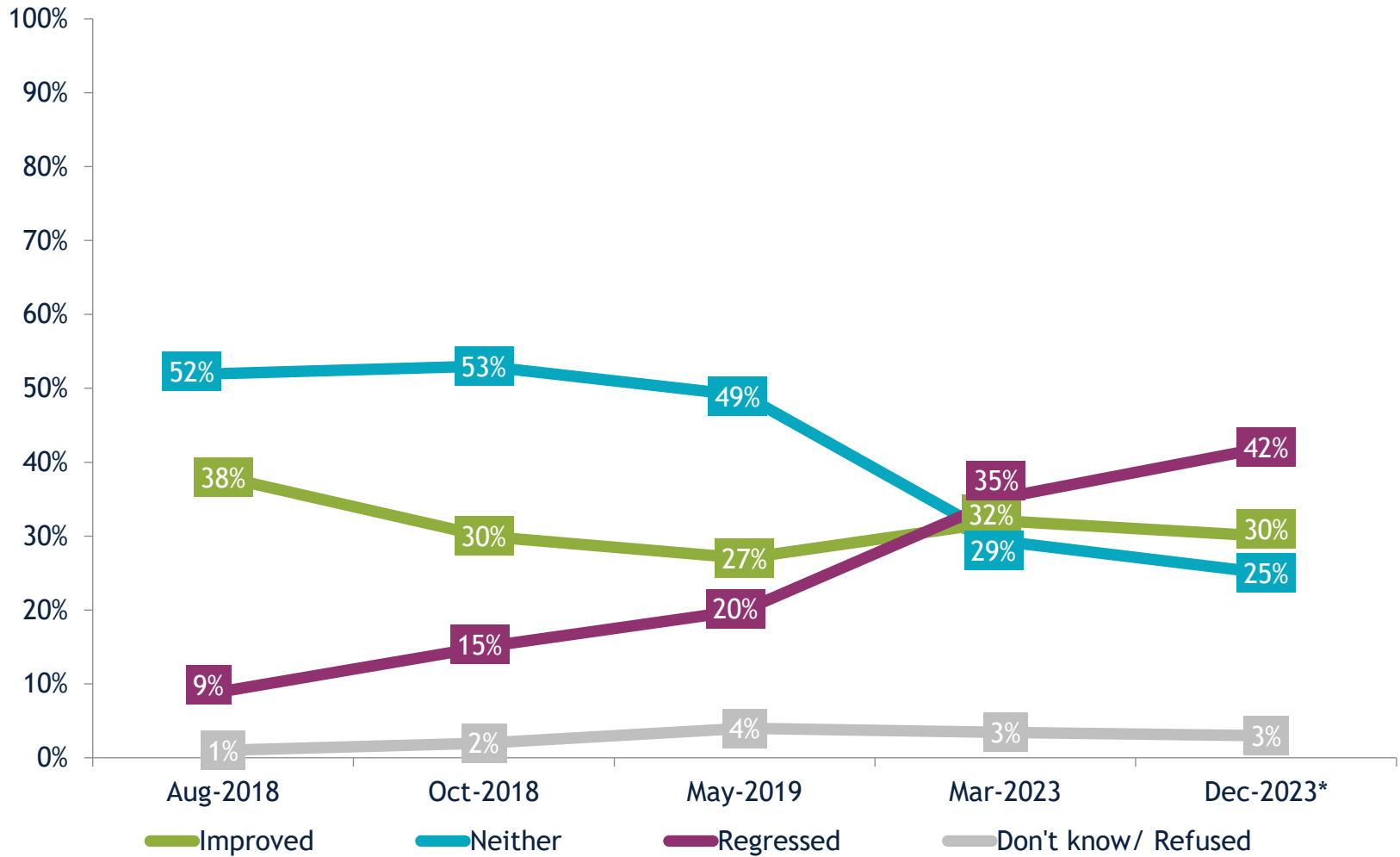
How do you feel about the direction of *individual human rights* during the past six months?



* Interviews for December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

** Improved is the sum of “improved a lot” and “somewhat improved” responses. Regressed is the sum of “regressed a lot” and “somewhat regressed” responses.

How do you feel about the direction of *education* during the past six months?

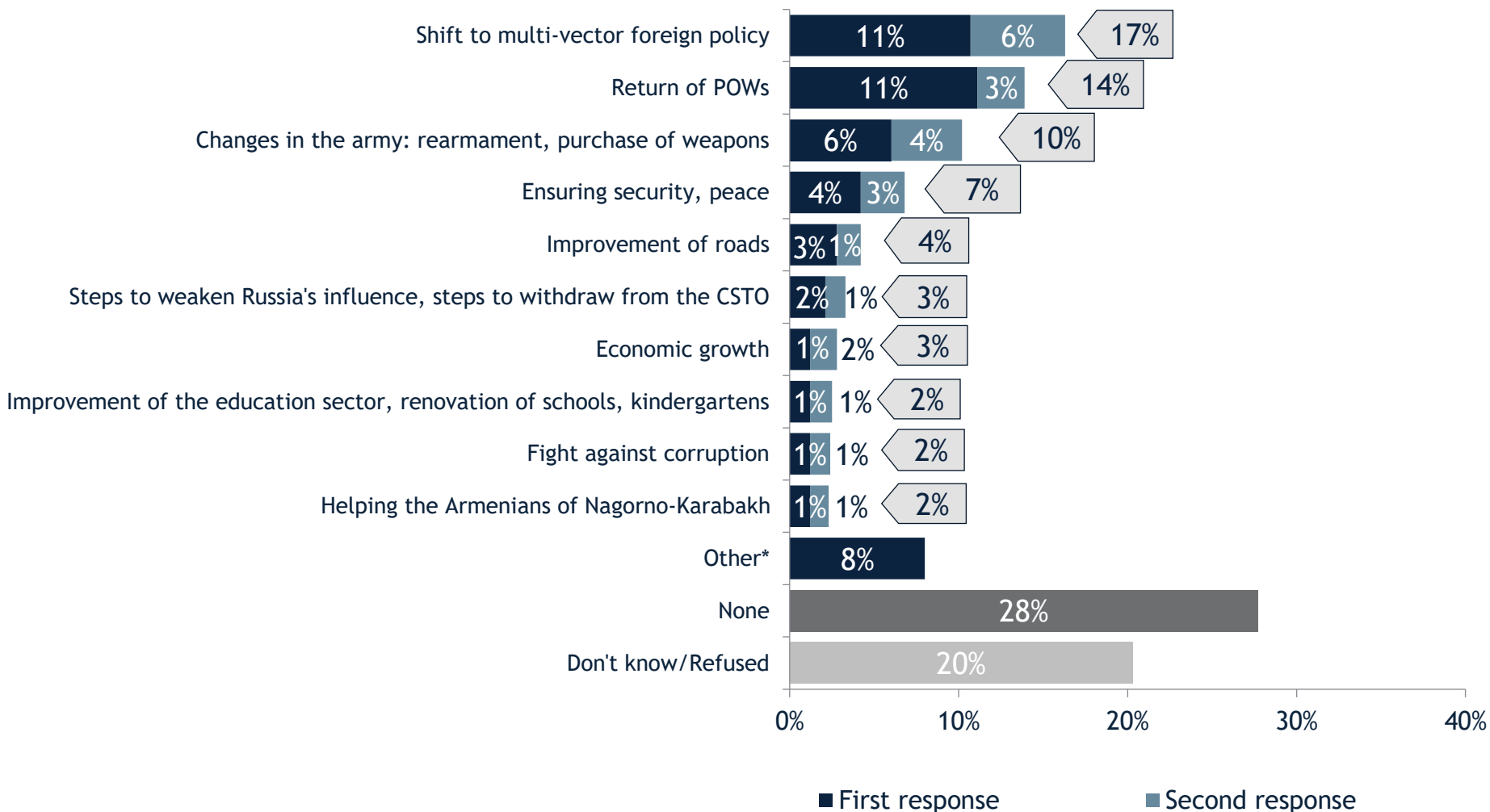


* Interviews for December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

** Improved is the sum of “improved a lot” and “somewhat improved” responses. Regressed is the sum of “regressed a lot” and “somewhat regressed” responses.

What do you think is the biggest success of the government during the last 6 months?

(Spontaneous response; up to 2 responses permitted; top 10 responses displayed)

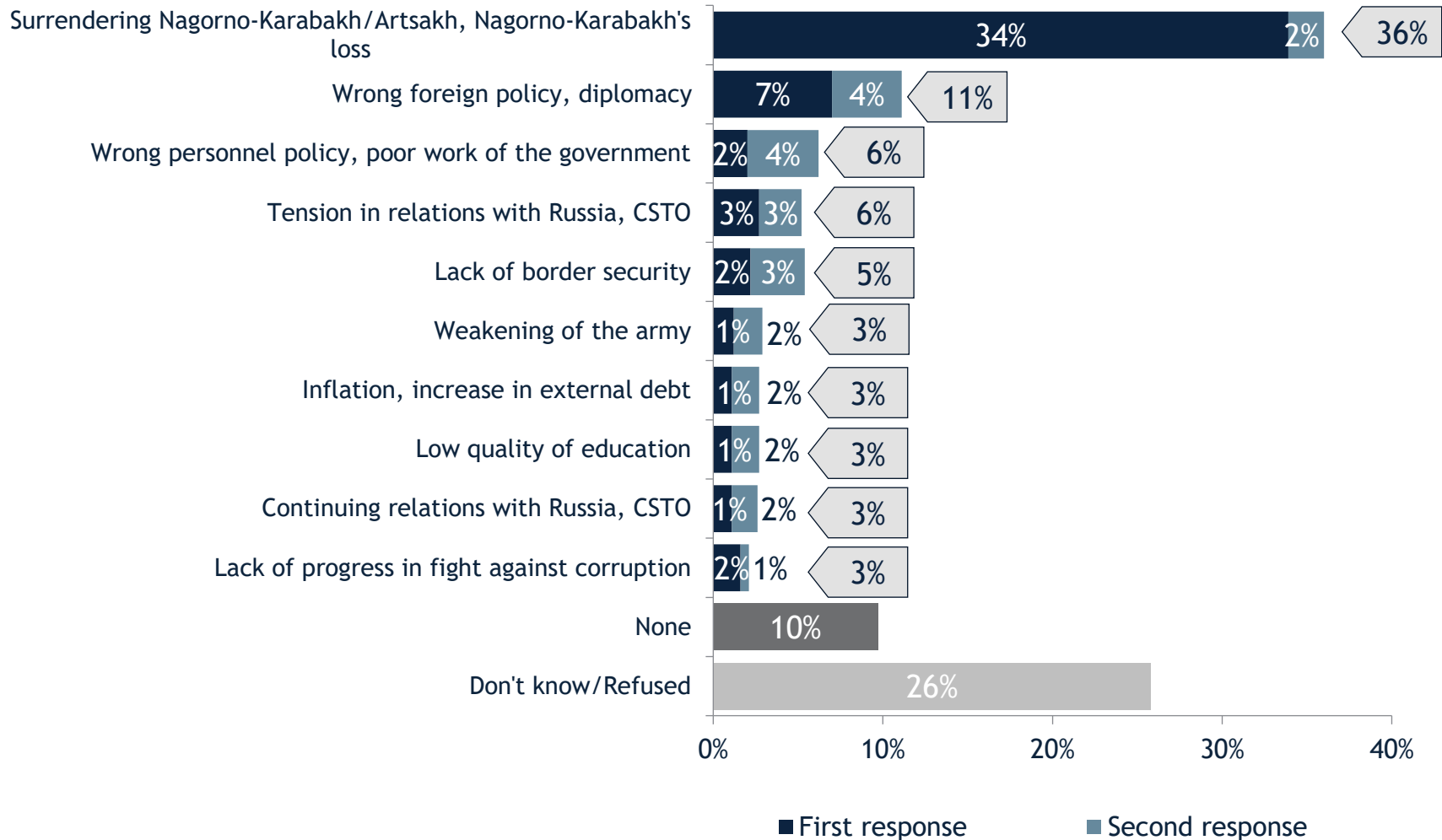


* Responses outside of the top 10 have been combined into 'other'.

** The displayed percentages are rounded, which is why not all bars with the same value are the same length.

What do you think is the biggest failure of the government during the last 6 months?

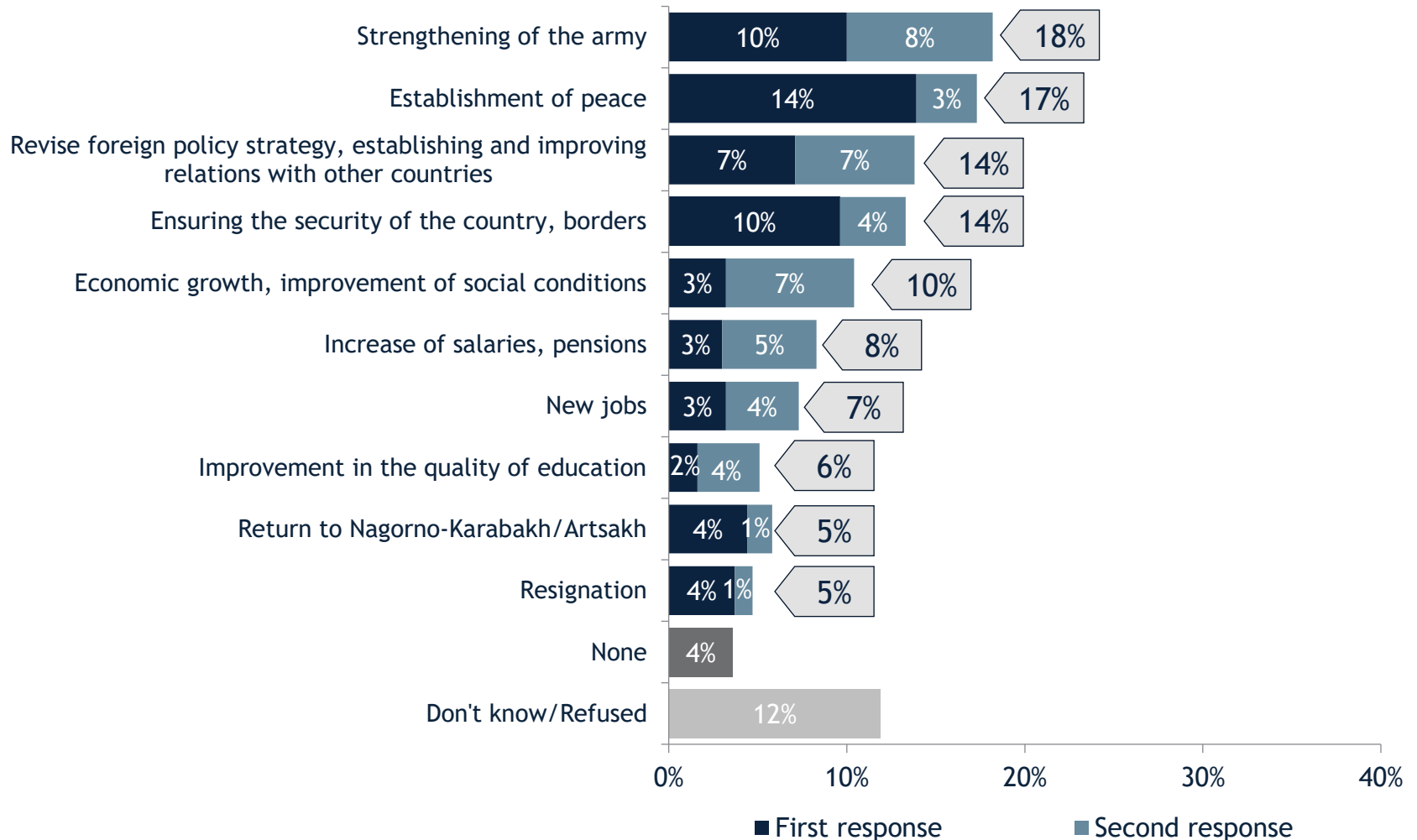
(Spontaneous response; up to 2 responses permitted; top 10 responses displayed)



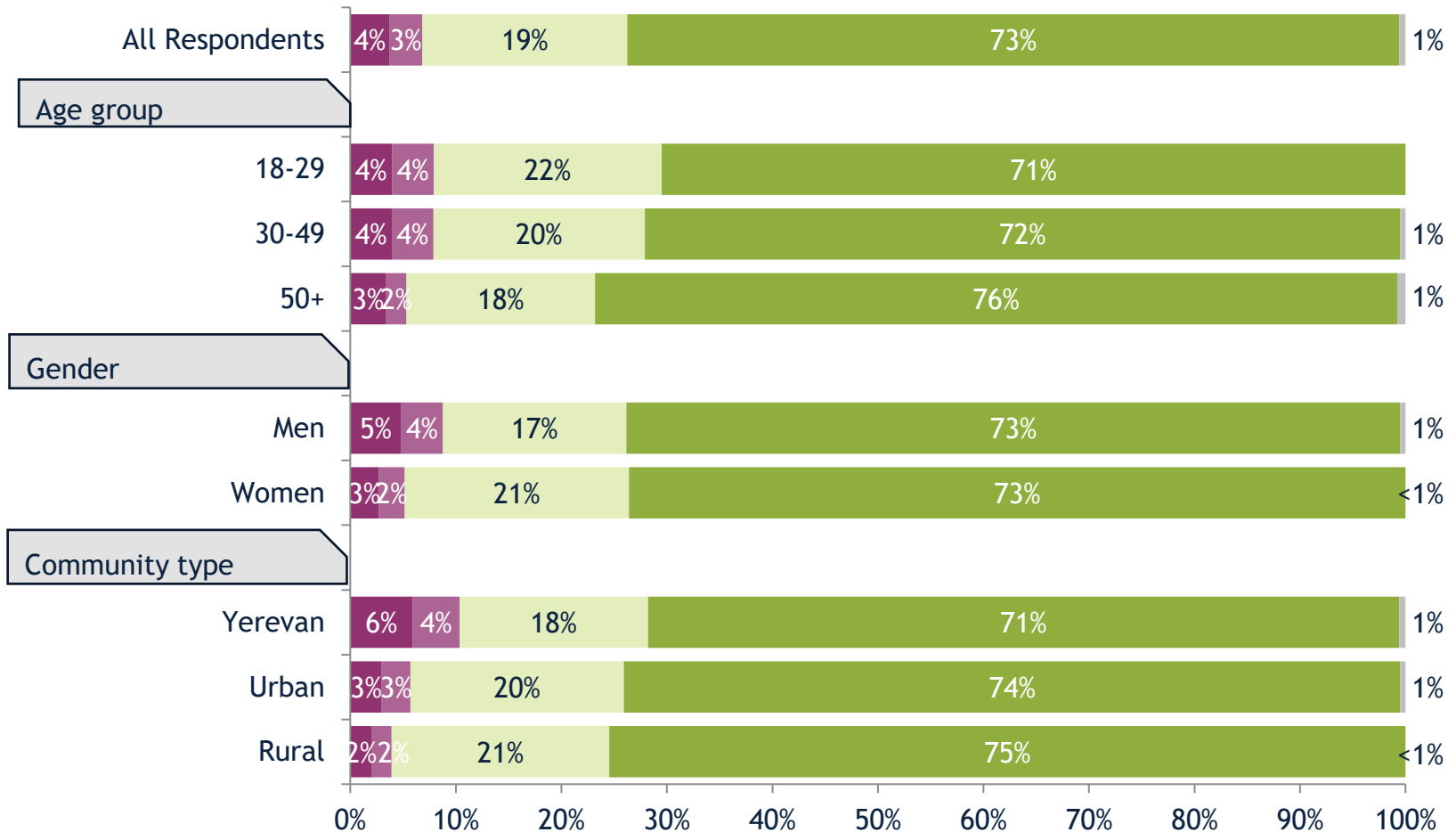
* CSTO is the Collective Security Treaty Organization.

What are things you believe that Nikol Pashinyan's government must achieve in the next 6 months, if any?

(Spontaneous response; up to 2 responses permitted; top 10 responses displayed)

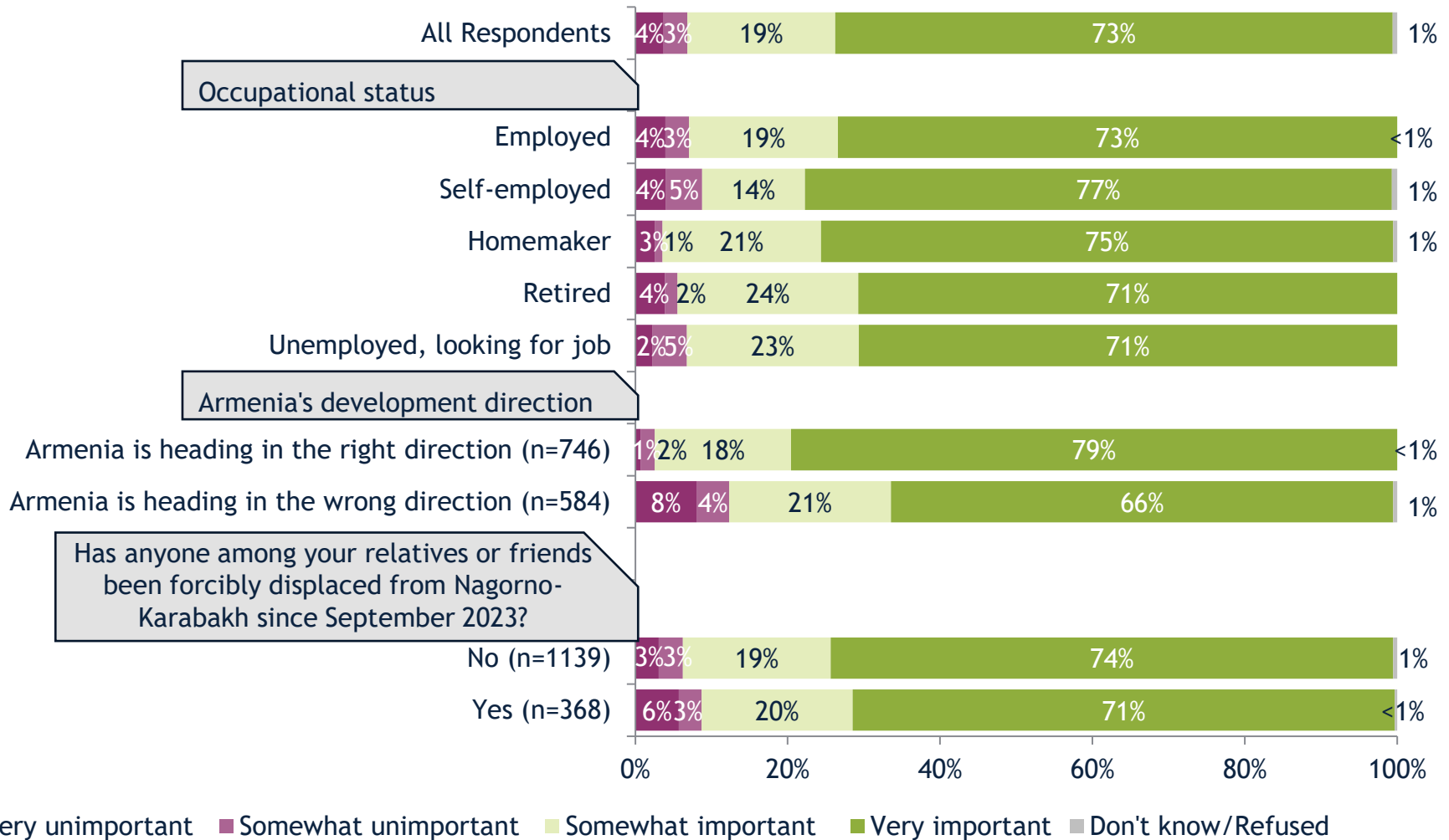


In your opinion, how important is it for the Armenian government to help the Armenians who have been forcibly displaced from Nagorno-Karabakh/Artsakh?

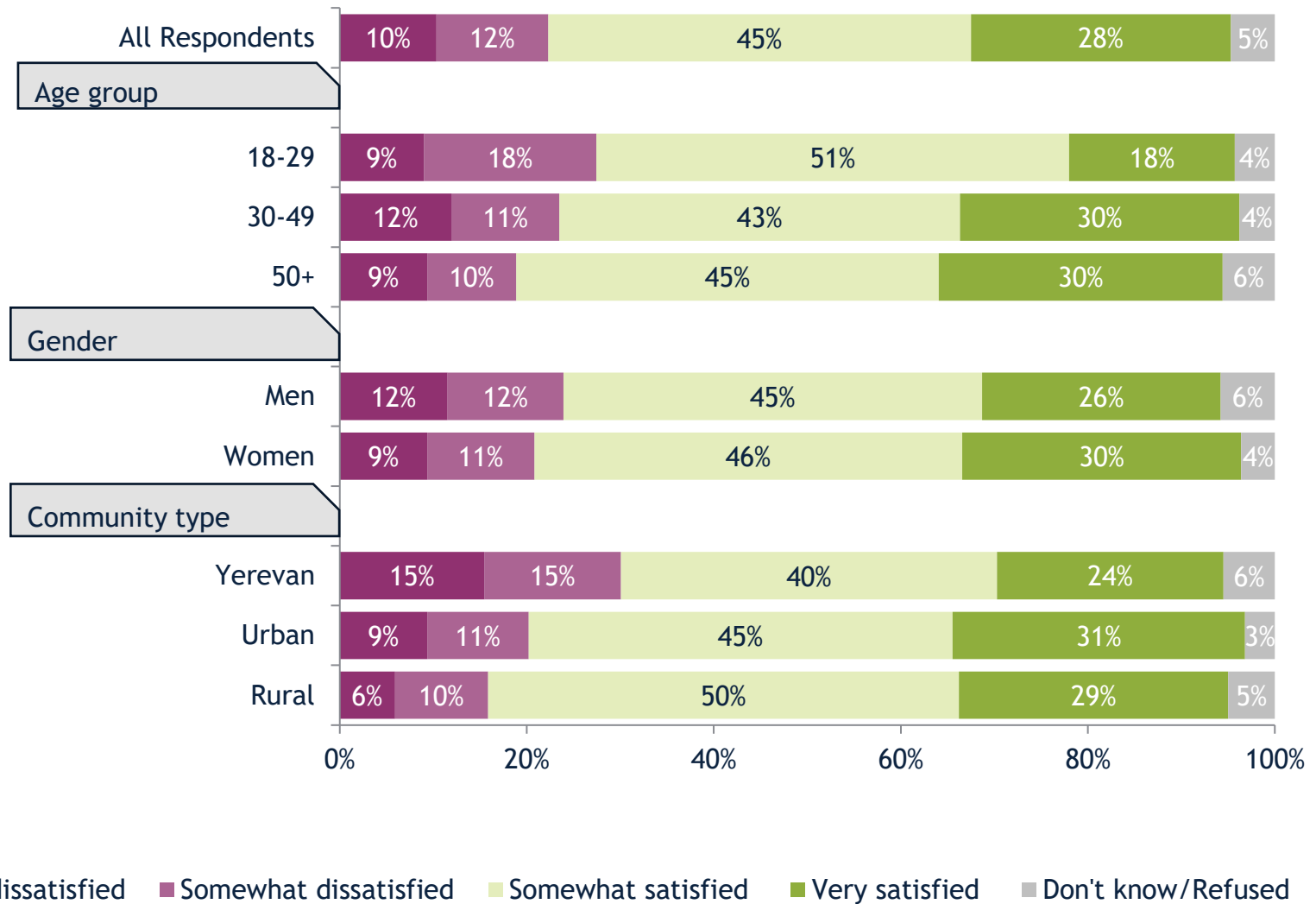


■ Very unimportant
 ■ Somewhat unimportant
 ■ Somewhat important
 ■ Very important
 ■ Don't know/Refused

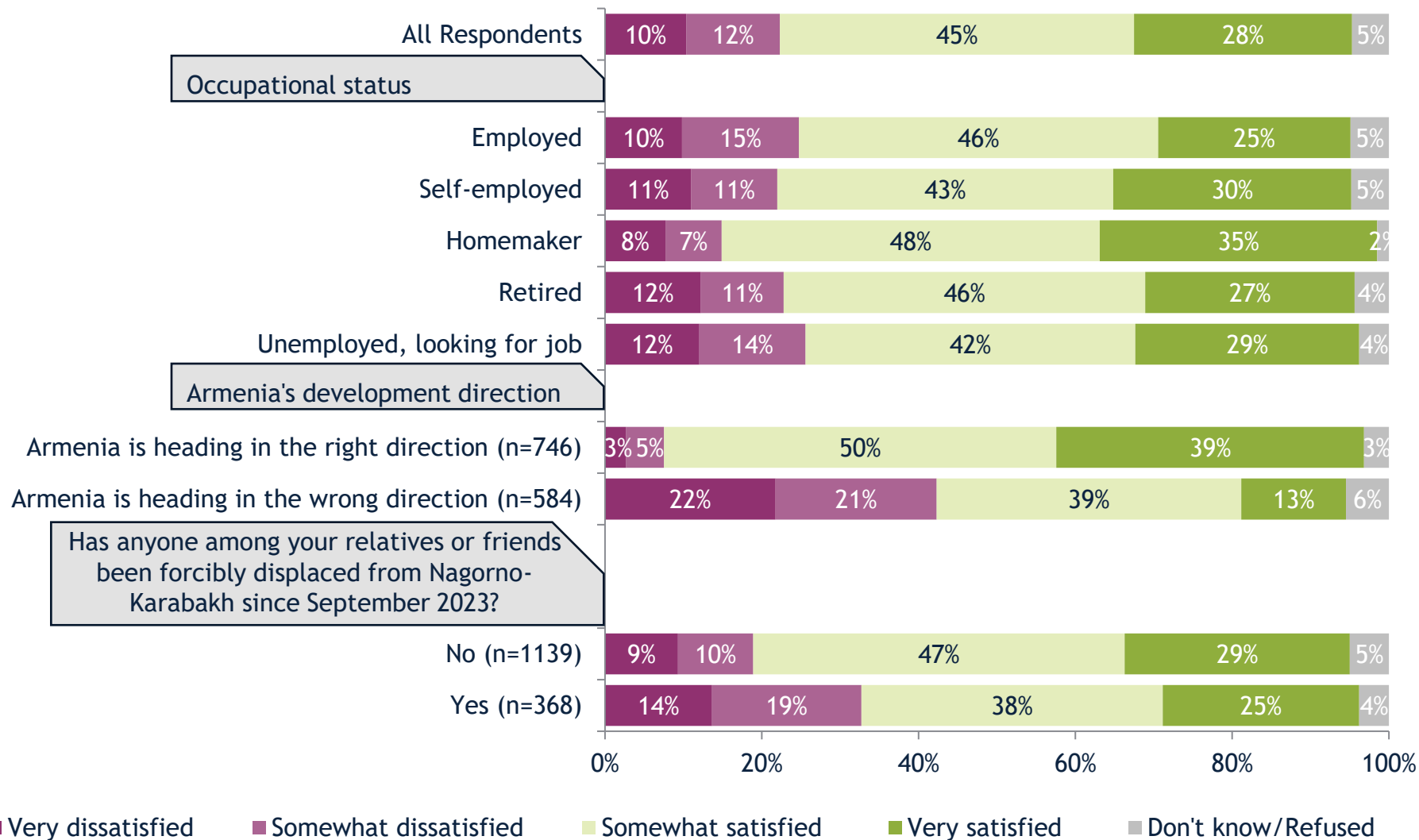
In your opinion, how important is it for the Armenian government to help the Armenians who have been forcibly displaced from Nagorno-Karabakh/Artsakh?



How satisfied or dissatisfied are you with the Armenian government's handling of the crisis related to forcibly displaced Armenians from Nagorno-Karabakh/Artsakh?

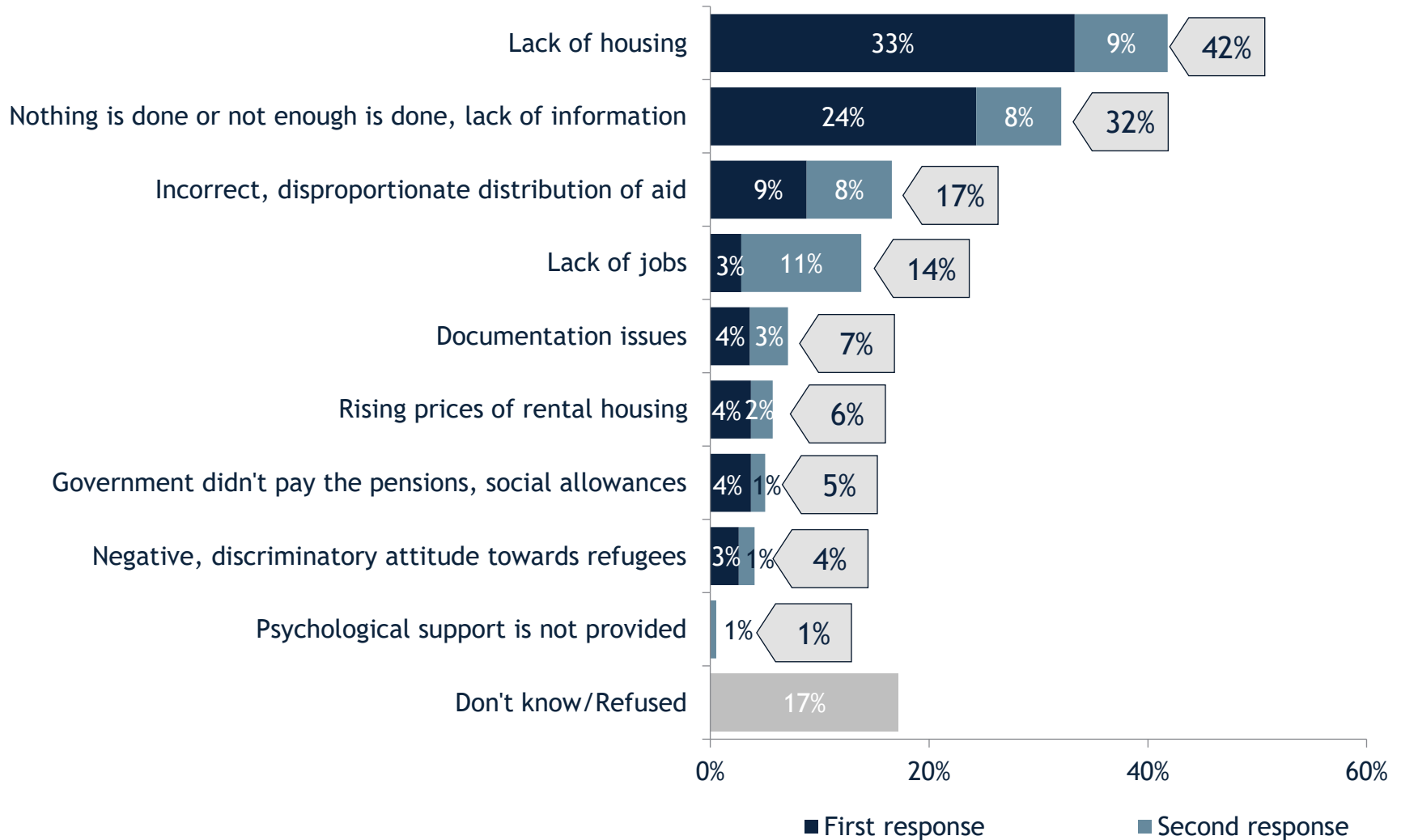


How satisfied or dissatisfied are you with the Armenian government's handling of the crisis related to forcibly displaced Armenians from Nagorno-Karabakh/Artsakh?



Can you please tell me why you are dissatisfied? Please mention the two most important reasons, starting with the most important one.

(Spontaneous response; up to 2 responses permitted; answers of respondents who are “very dissatisfied” or “somewhat dissatisfied” with the Armenian government’s handling of the crisis of forcibly displaced Armenians from Nagorno Karabakh/Artsakh, n=336)



International Policy

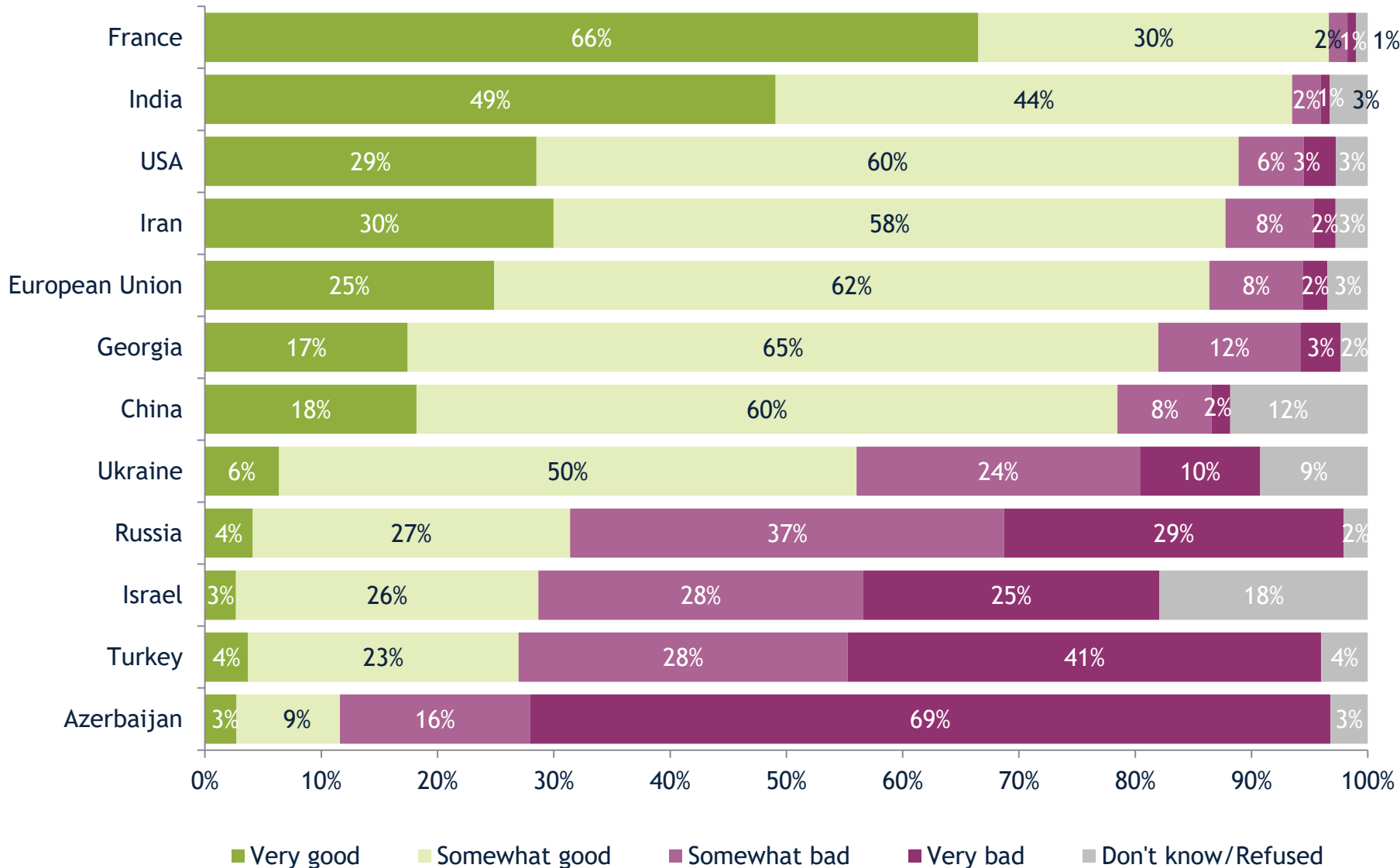


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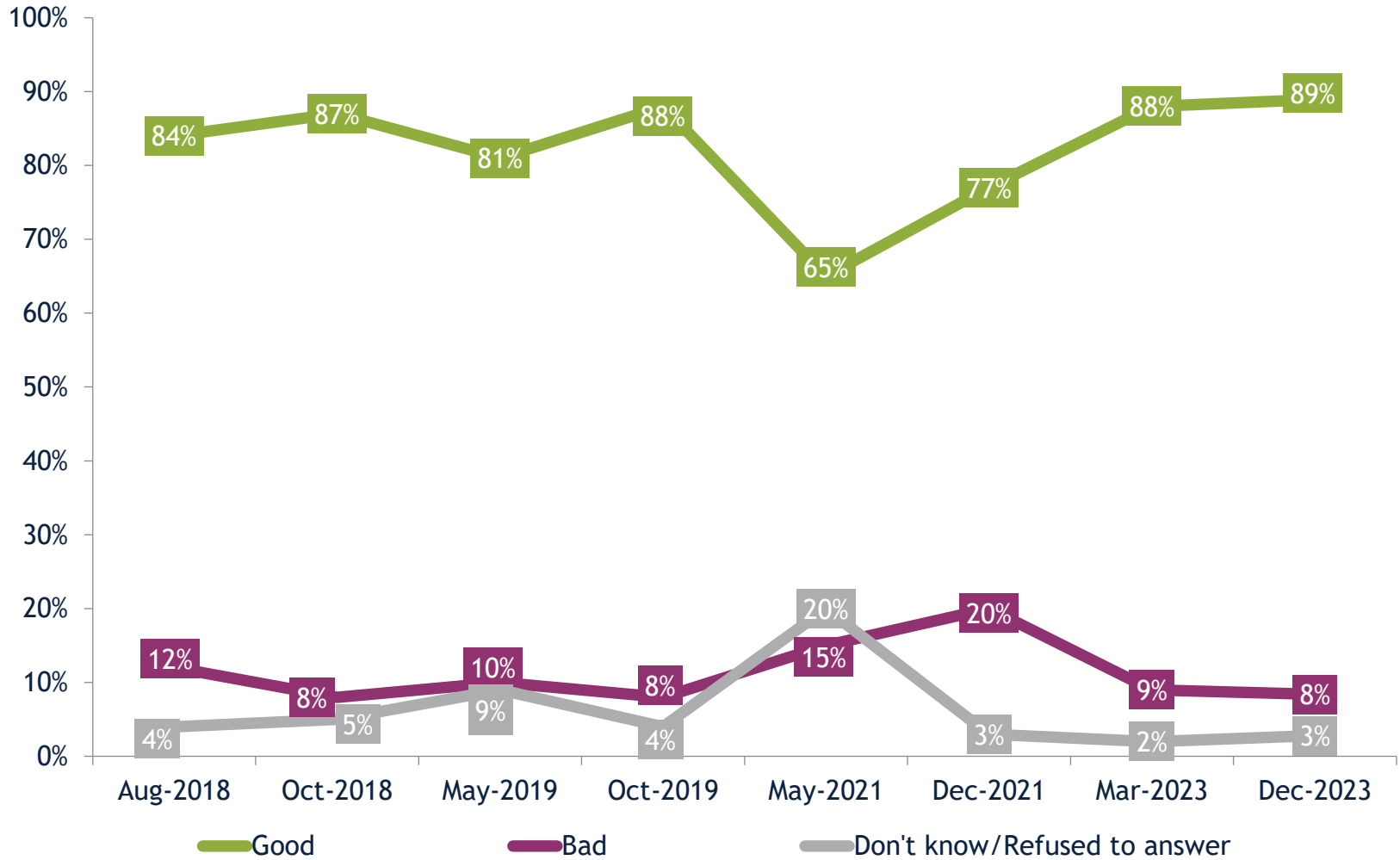


Photo by Ministry of foreign affairs of the republic of Armenia

How would you evaluate the current state of the relationship between Armenia and ...?



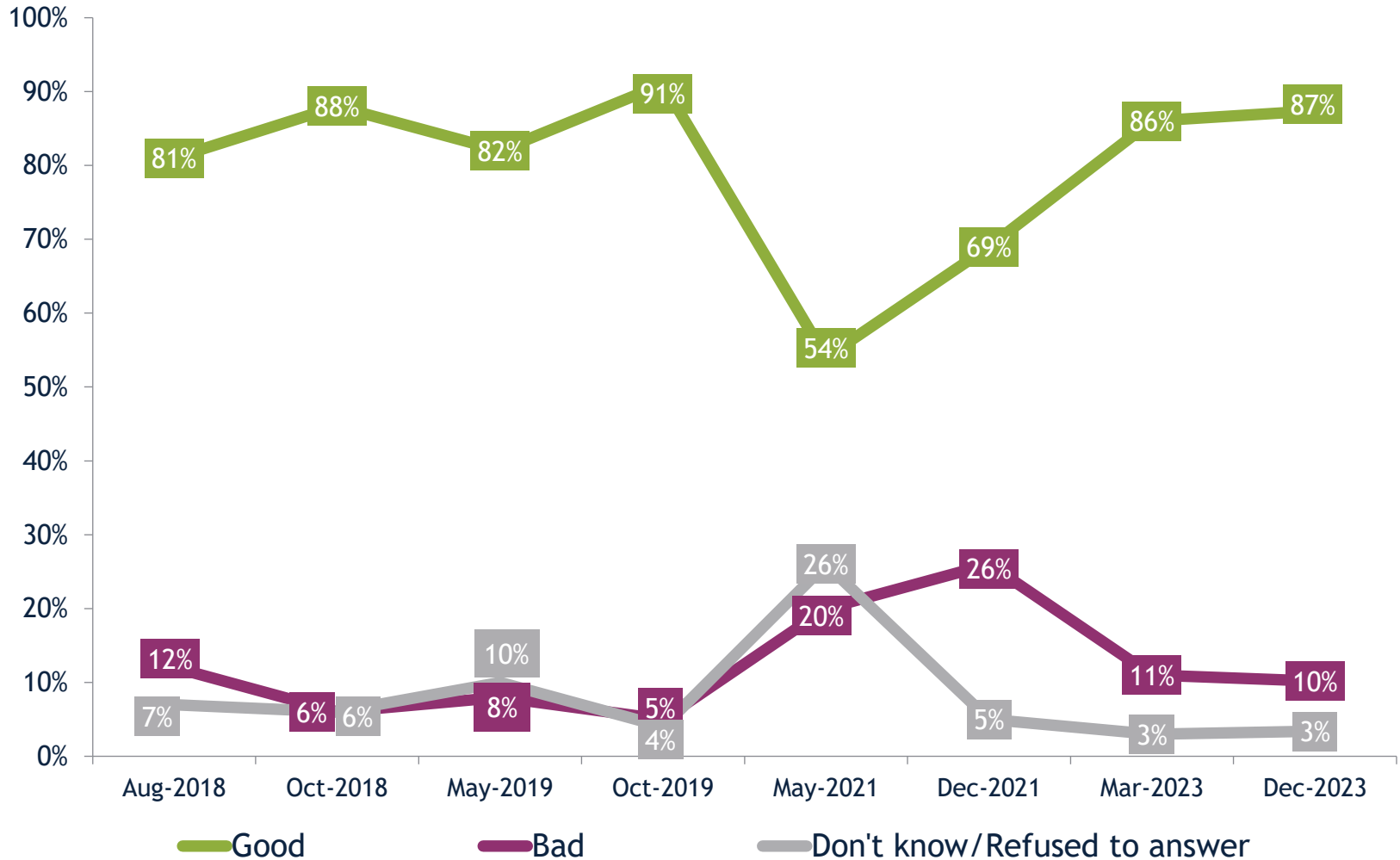
How would you evaluate the current state of the relationship between Armenia and USA?



*Interviews for May 2021, December 2021 and December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

** Good includes responses "somewhat good" and "very good". Bad includes responses "somewhat bad" and "very bad".

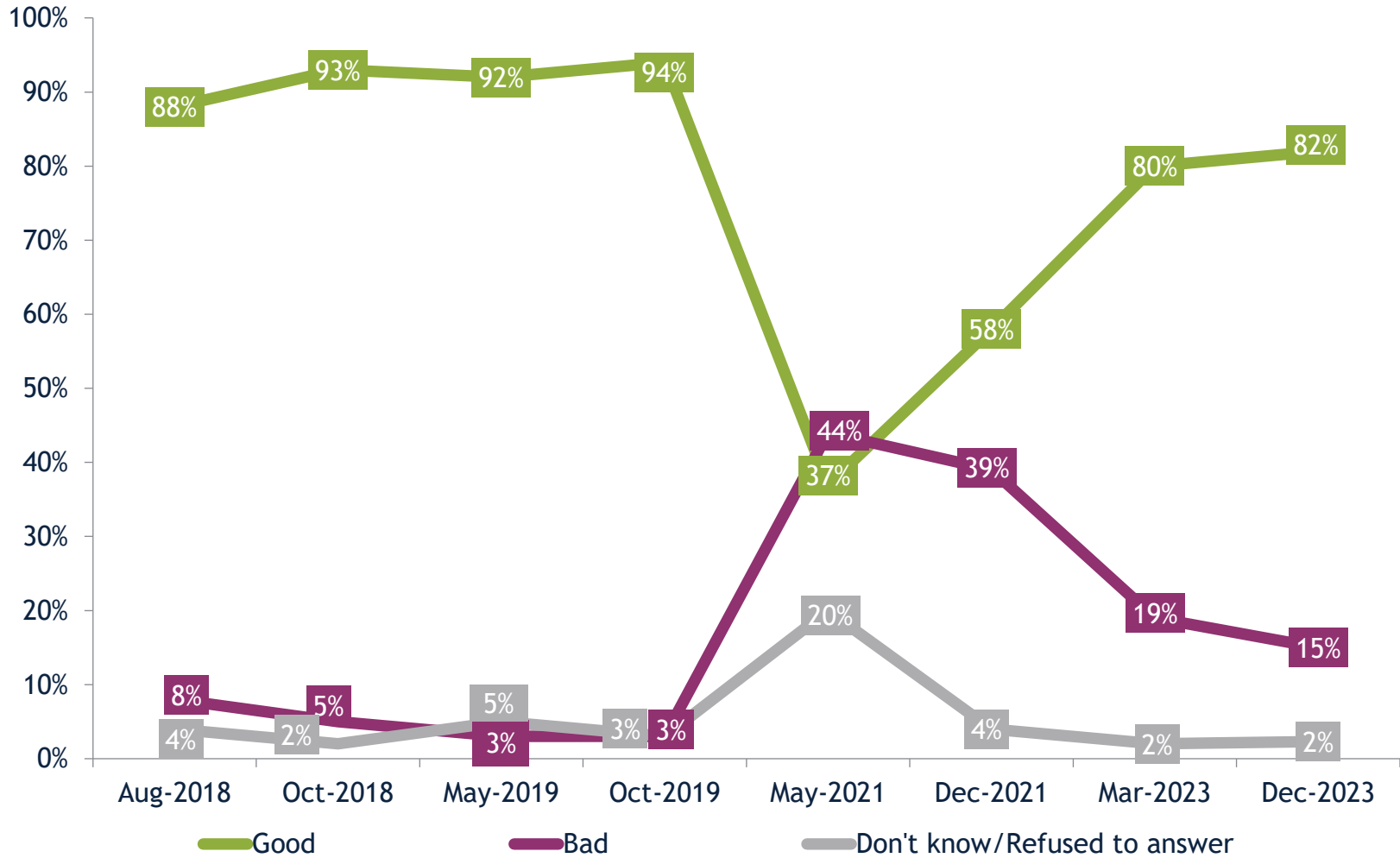
How would you evaluate the current state of the relationship between Armenia and *European Union*?



*Interviews for May 2021, December 2021 and December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

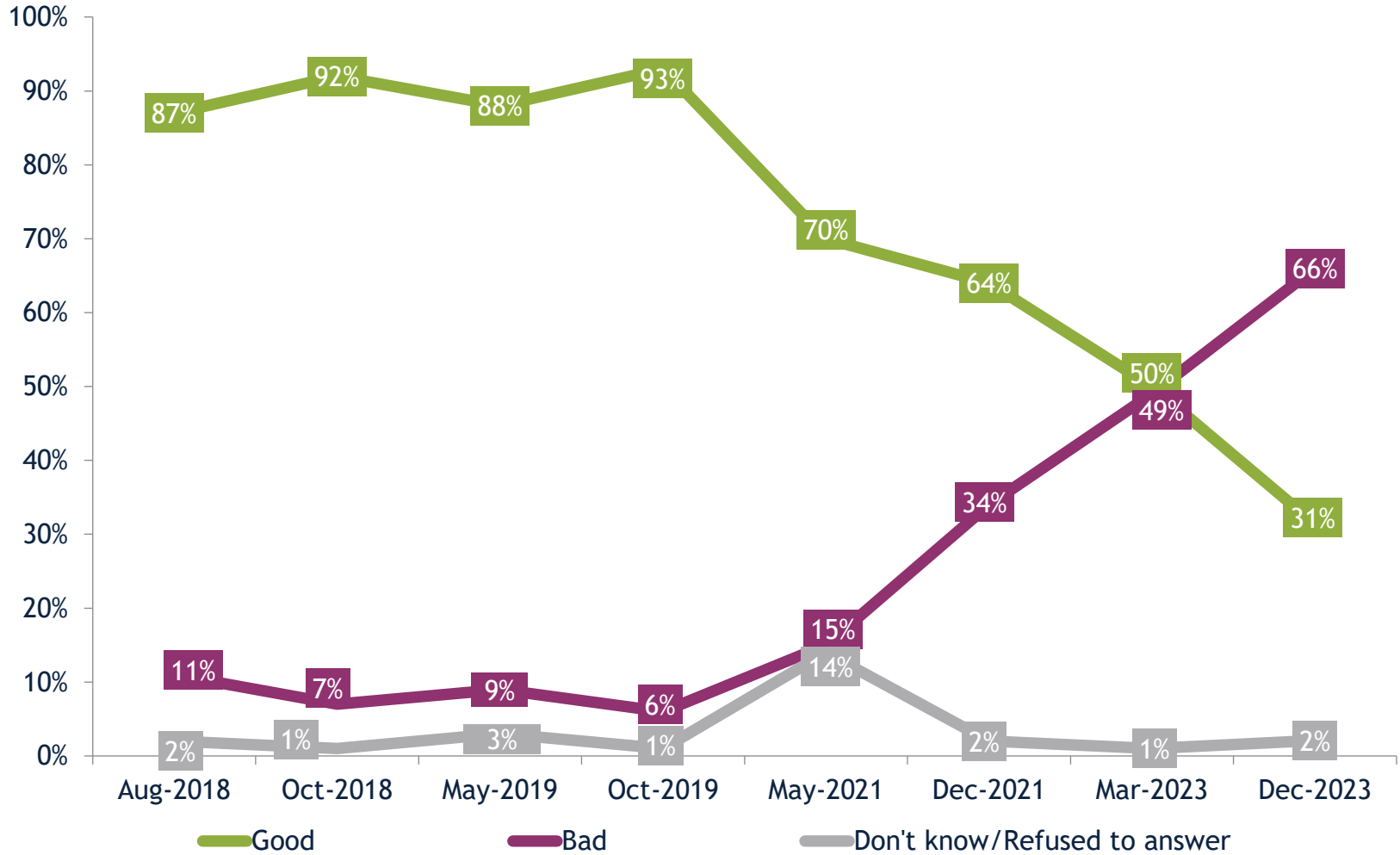
** Good includes responses “somewhat good” and “very good”. Bad includes responses “somewhat bad” and “very bad”.

How would you evaluate the current state of the relationship between Armenia and Georgia?



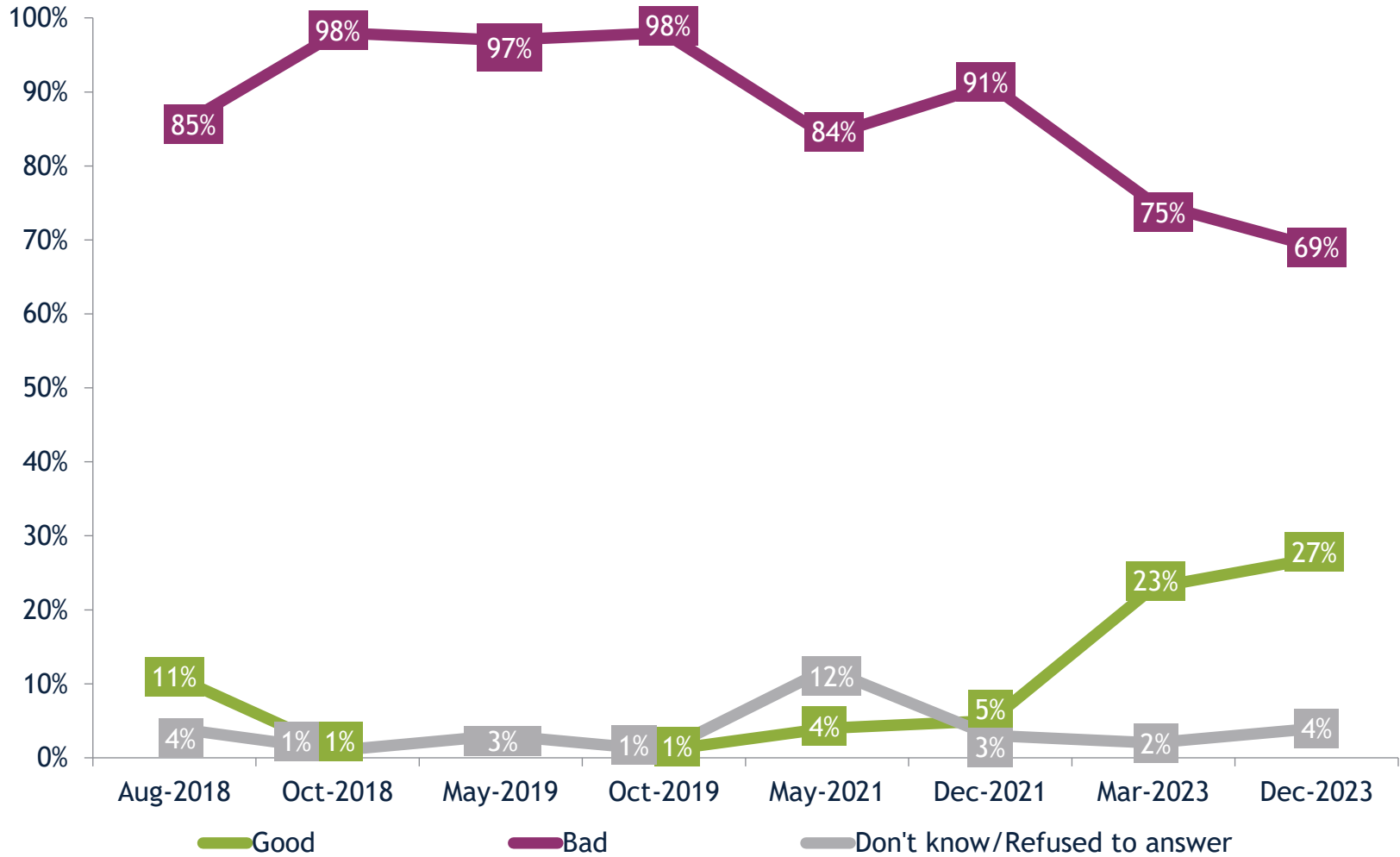
* Interviews for May 2021, December 2021 and December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

How would you evaluate the current state of the relationship between Armenia and *Russia*?



* Interviews for May 2021, December 2021 and December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

How would you evaluate the current state of the relationship between Armenia and *Turkey*?

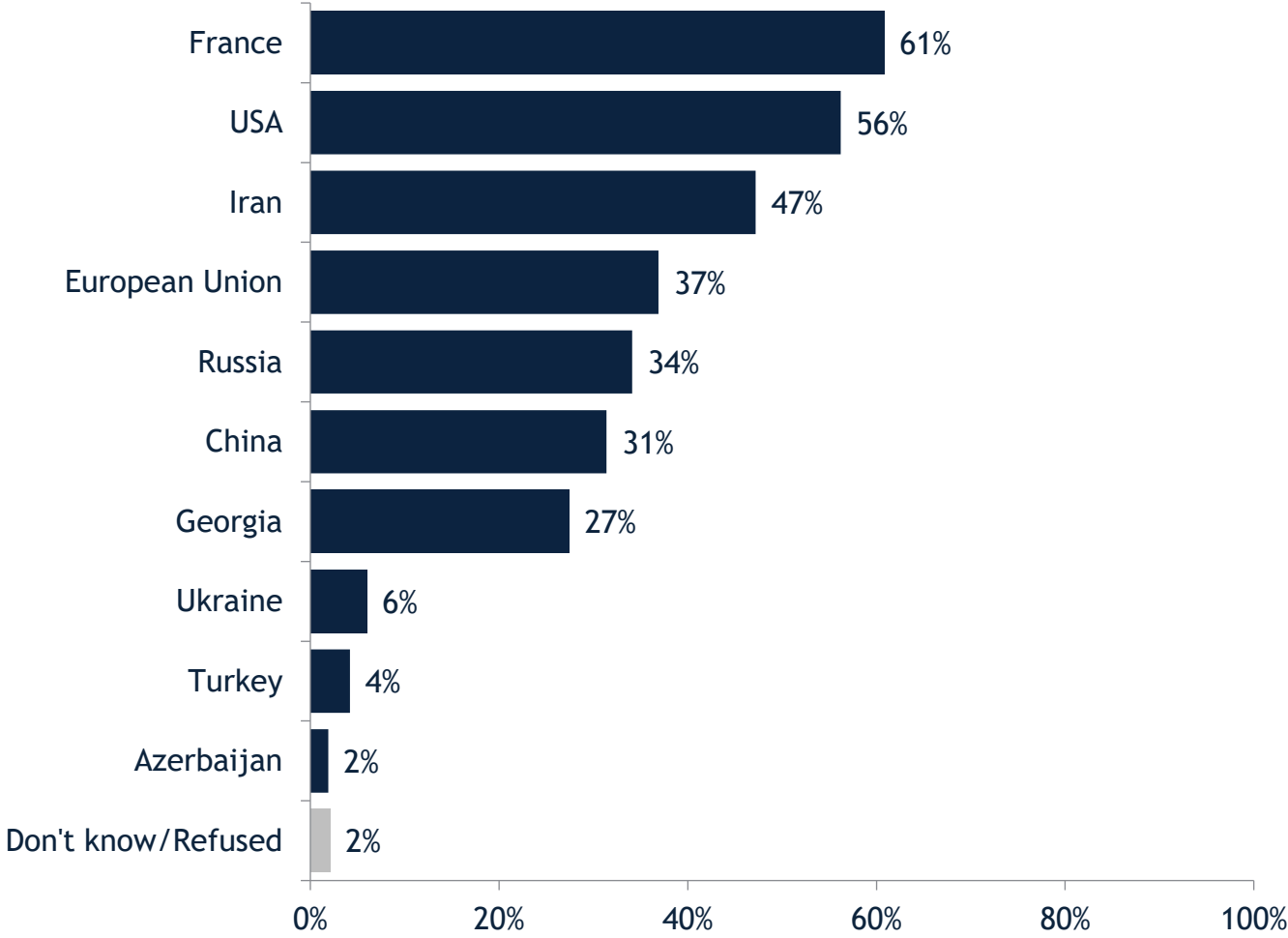


* Interviews for May 2021, December 2021 and December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

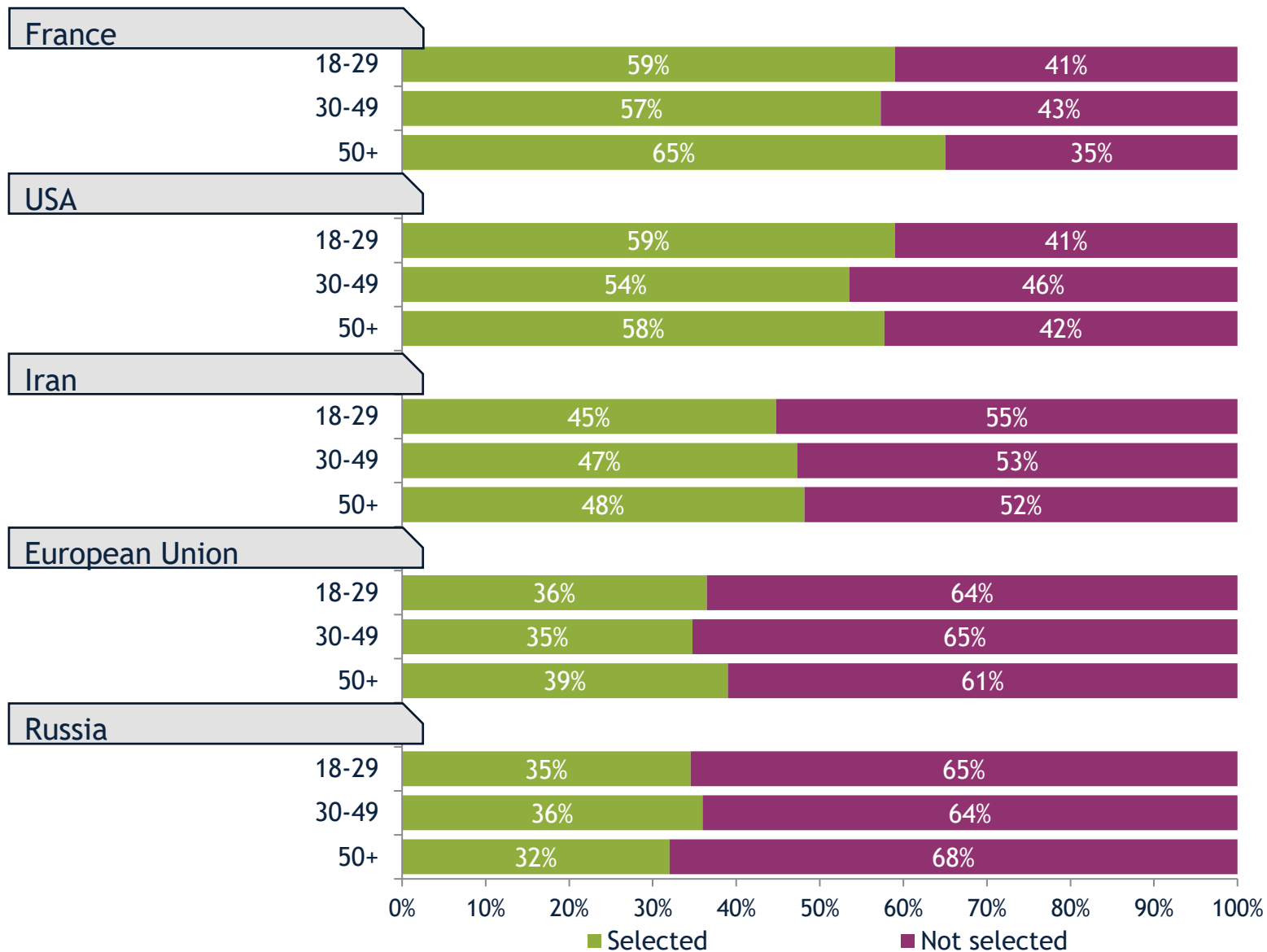


Which of these countries do you consider the most important *political* partners for Armenia?

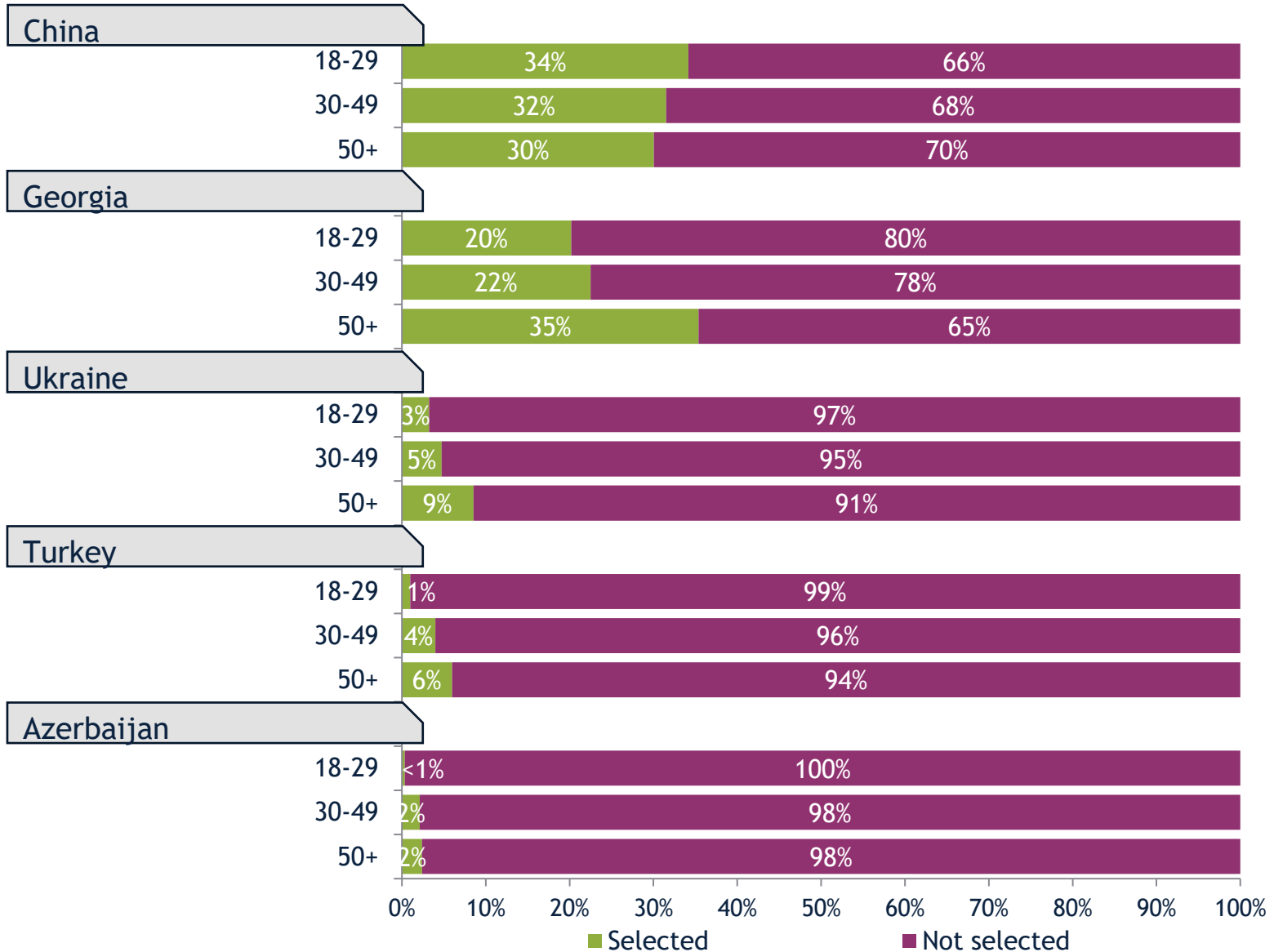
(Multiple responses permitted)



Which of these countries do you consider the most important *political* partners for Armenia?

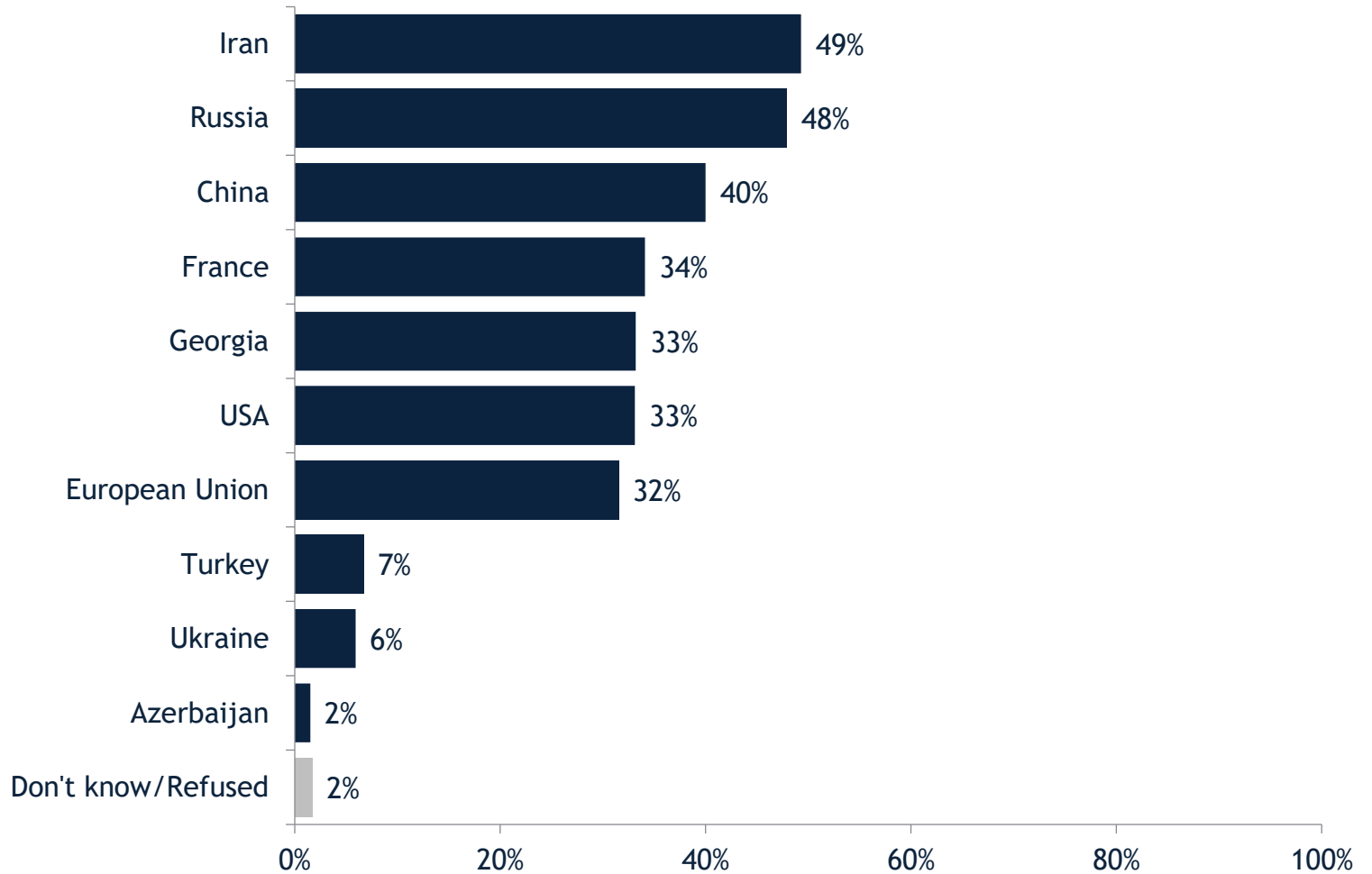


Which of these countries do you consider the most important *political* partners for Armenia?



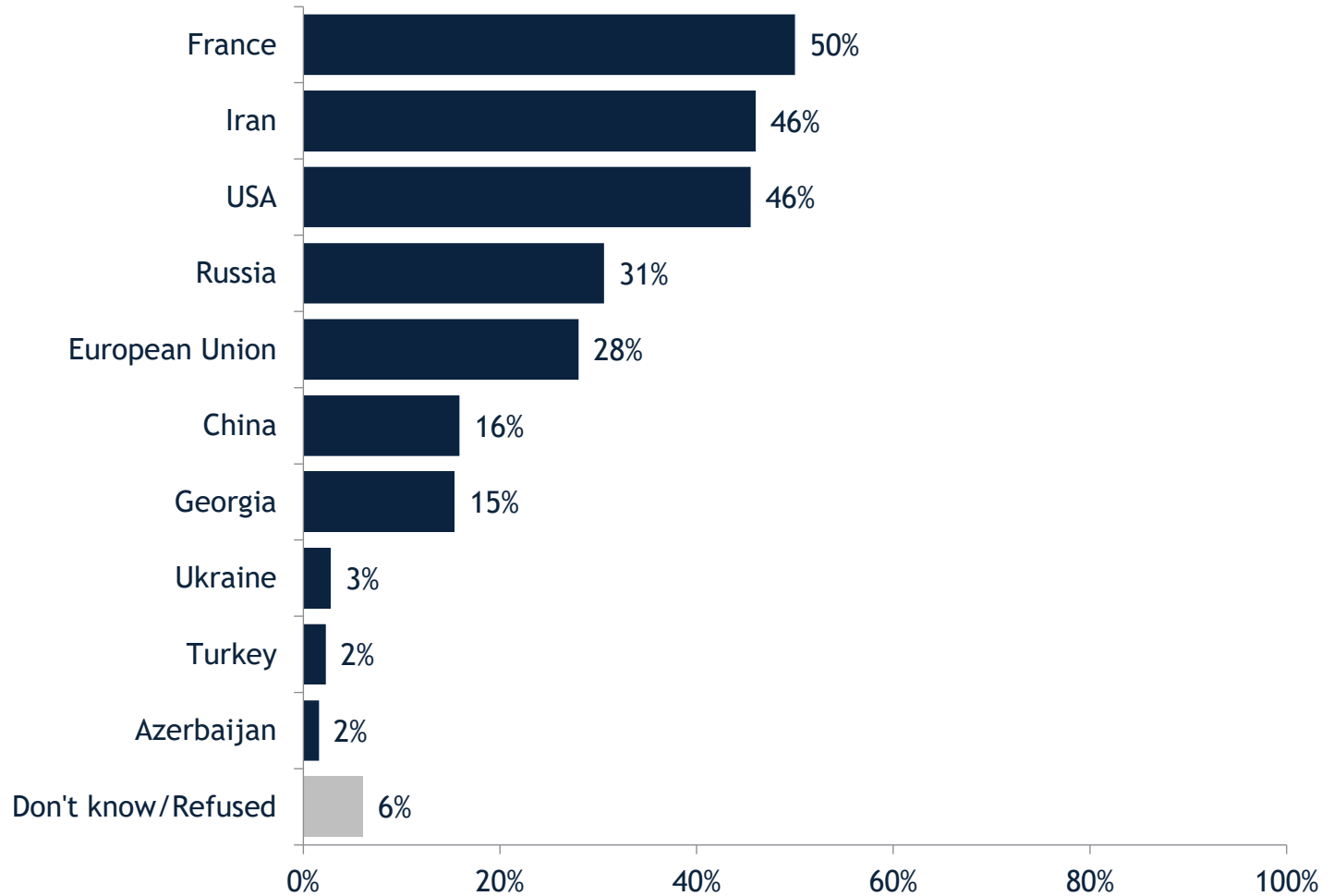
Which of these countries do you consider the most important economic partners for Armenia?

(Multiple responses permitted)



Which of these countries do you consider the most important security partners for Armenia?

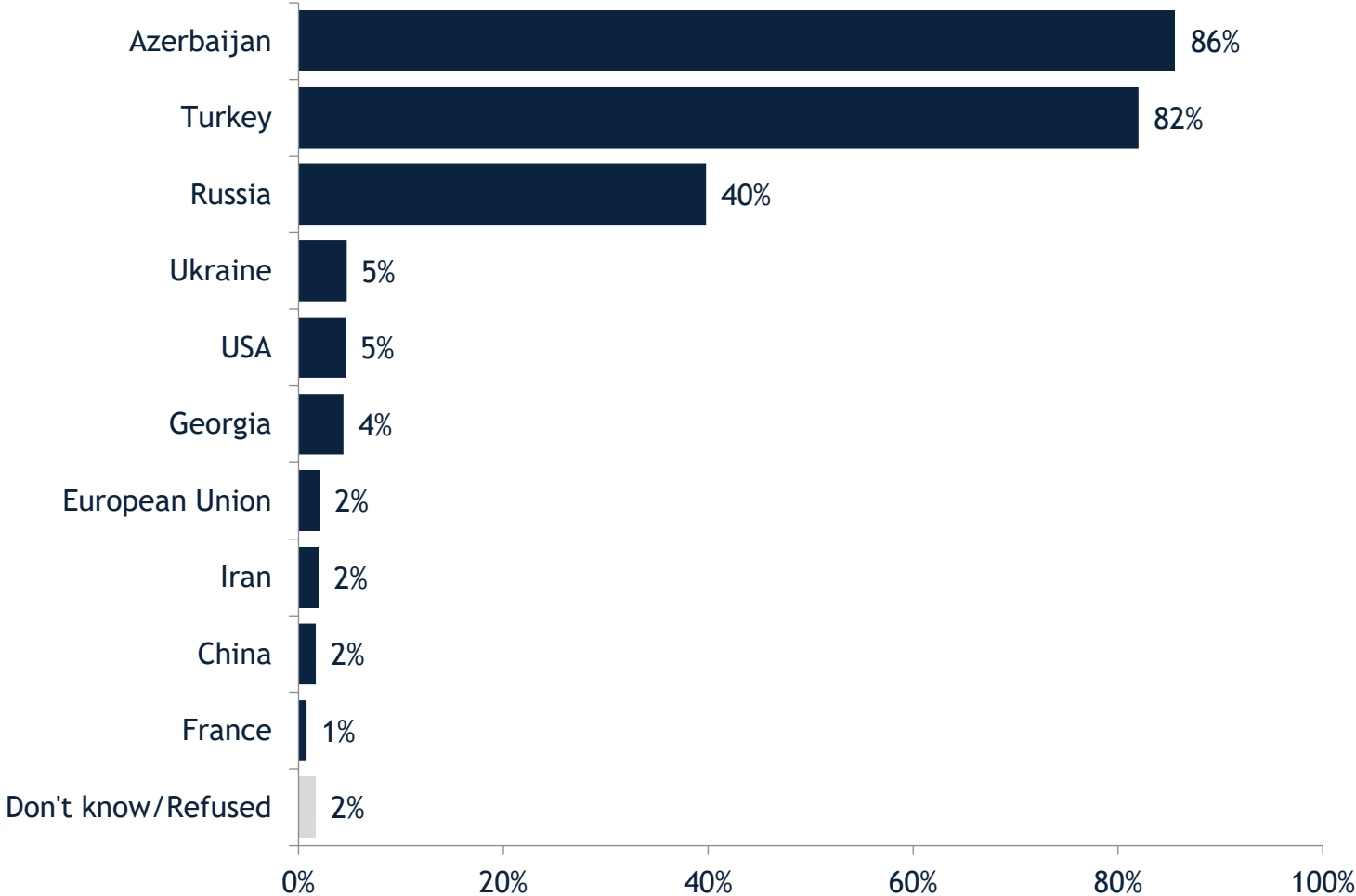
(Multiple responses permitted)





Which of these countries poses the greatest *political* threat to Armenia?

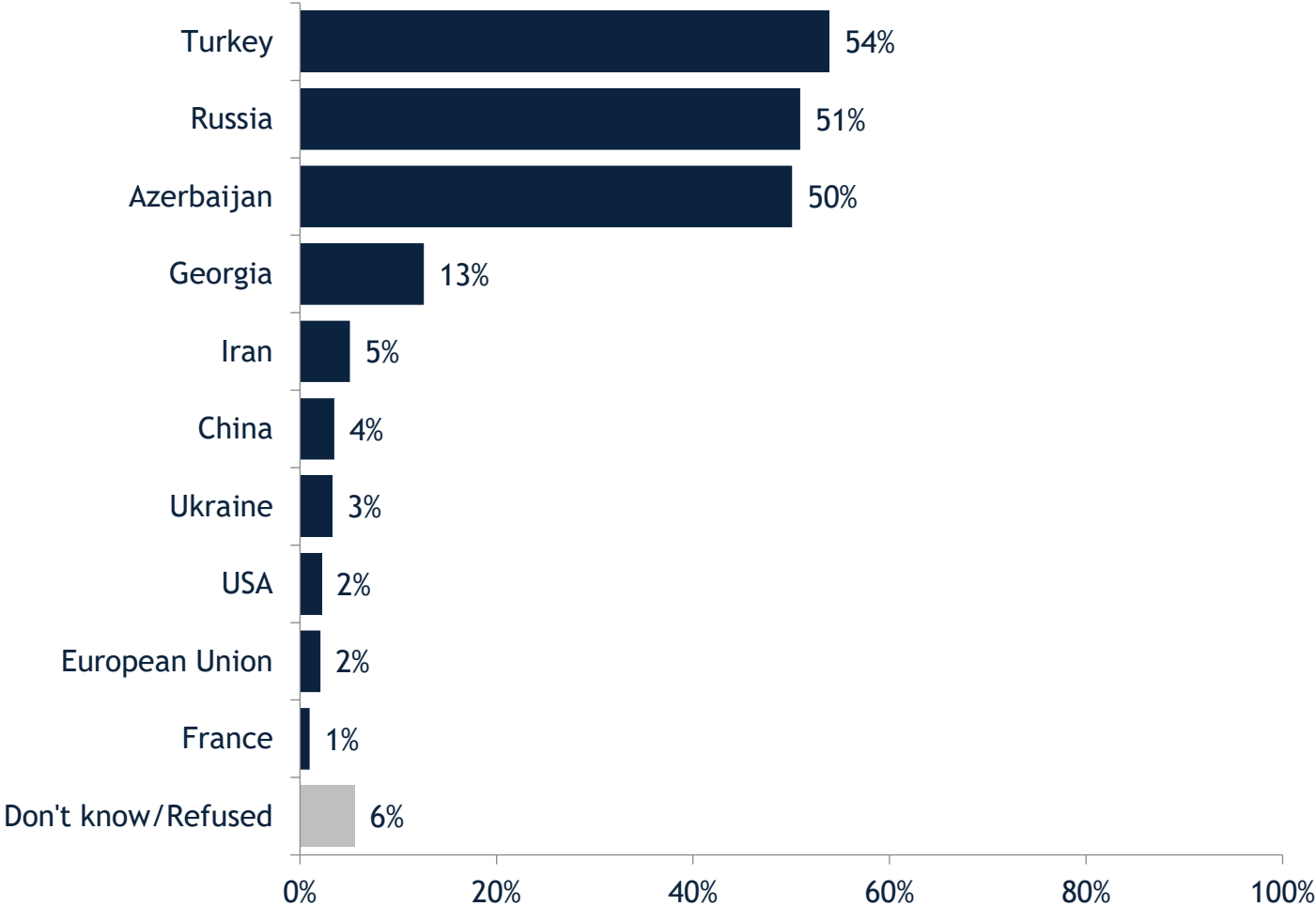
(Multiple responses permitted)





Which of these countries poses the greatest *economic* threat to Armenia?

(Multiple responses permitted)



Media and Sources of Information

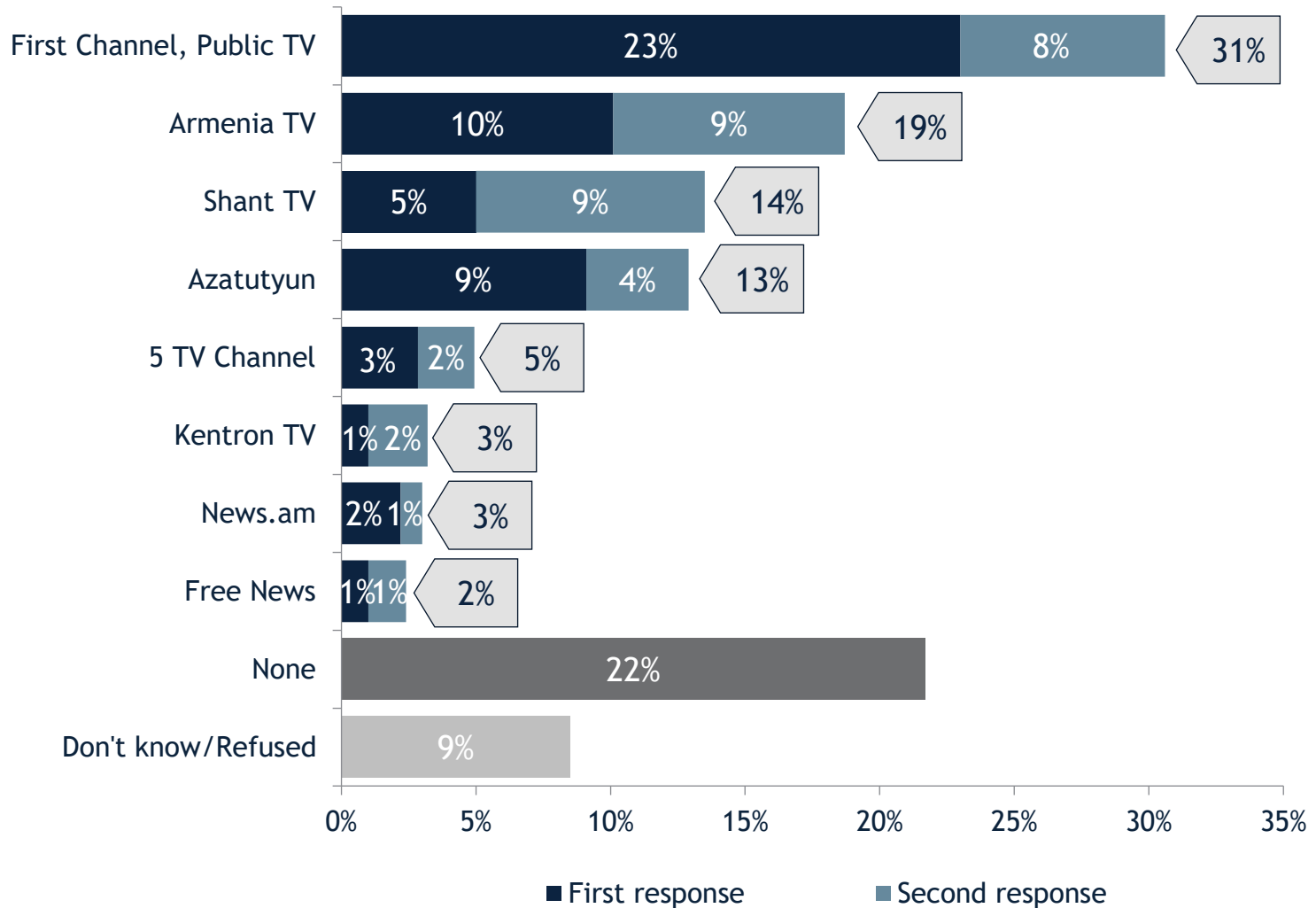


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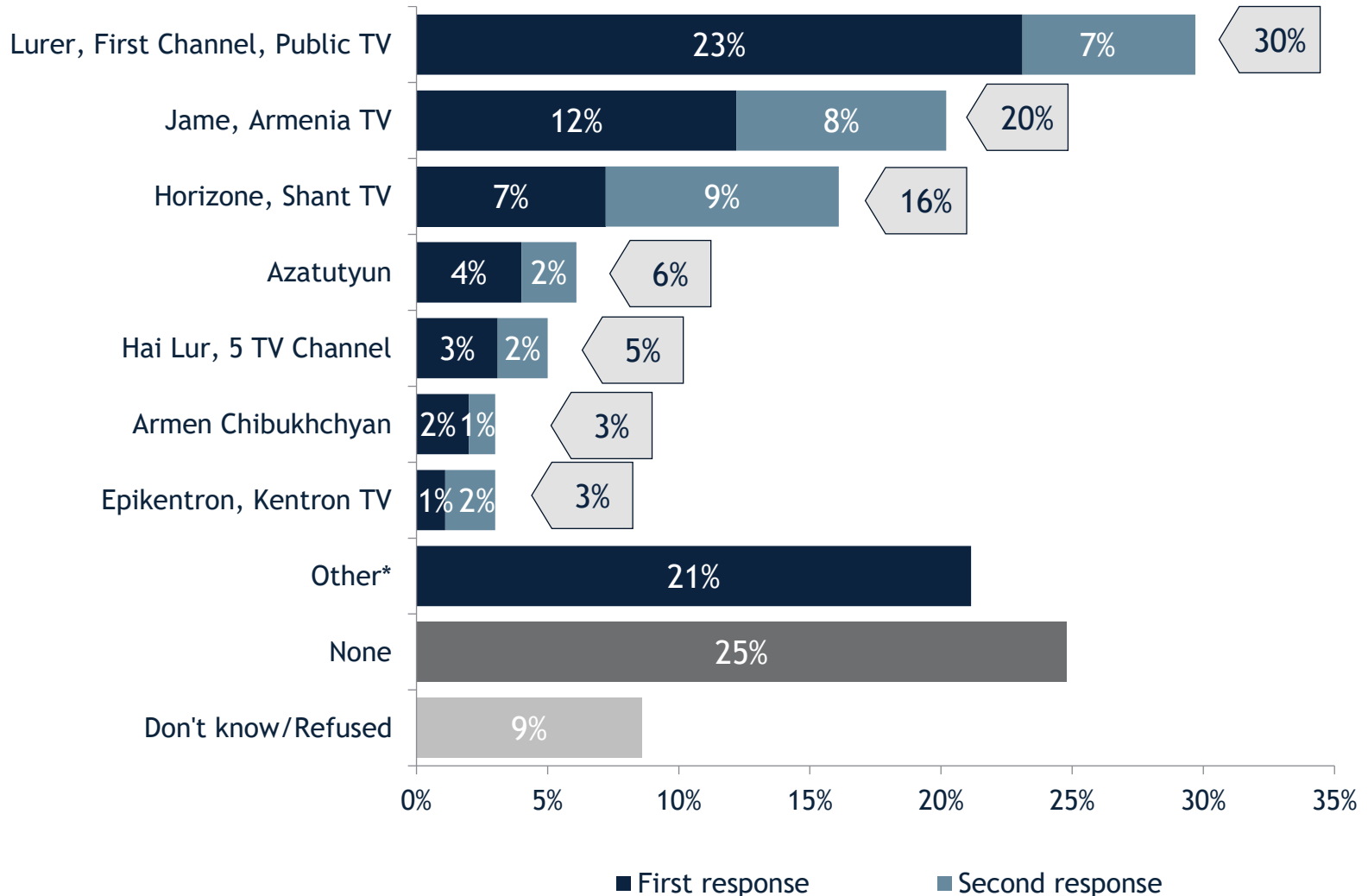
Which specific media outlets do you consider most trustworthy for political information?

(Spontaneous response; up to 2 responses permitted; top 8 responses displayed)



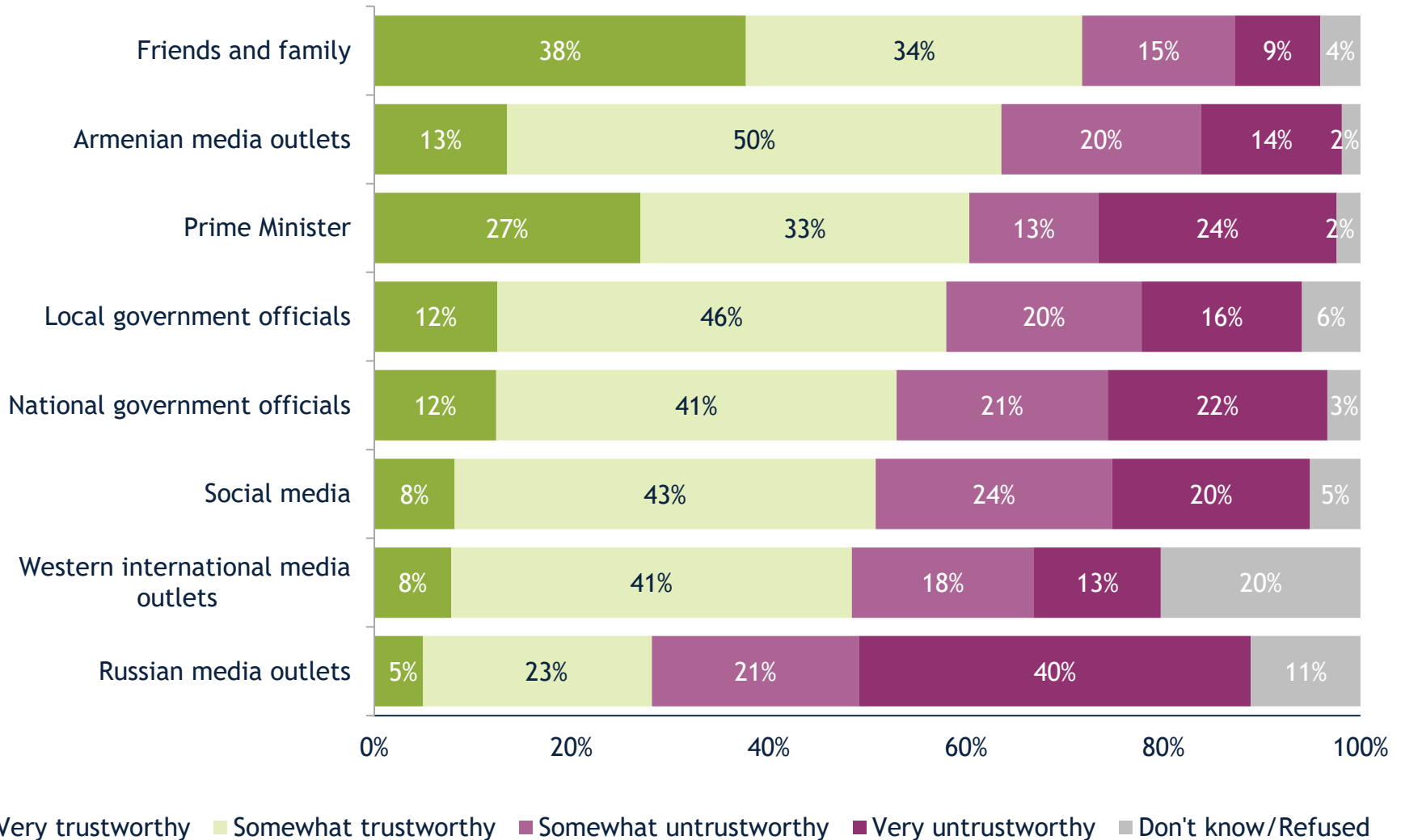
Which TV news program or YouTube channel do you view the most for political information?

(Spontaneous response; up to 2 responses permitted)



* Total mentions less than 3% are not displayed.

Please tell how trustworthy or untrustworthy you think each of the following are as a source of information on the security situation in Armenia?



Demographics



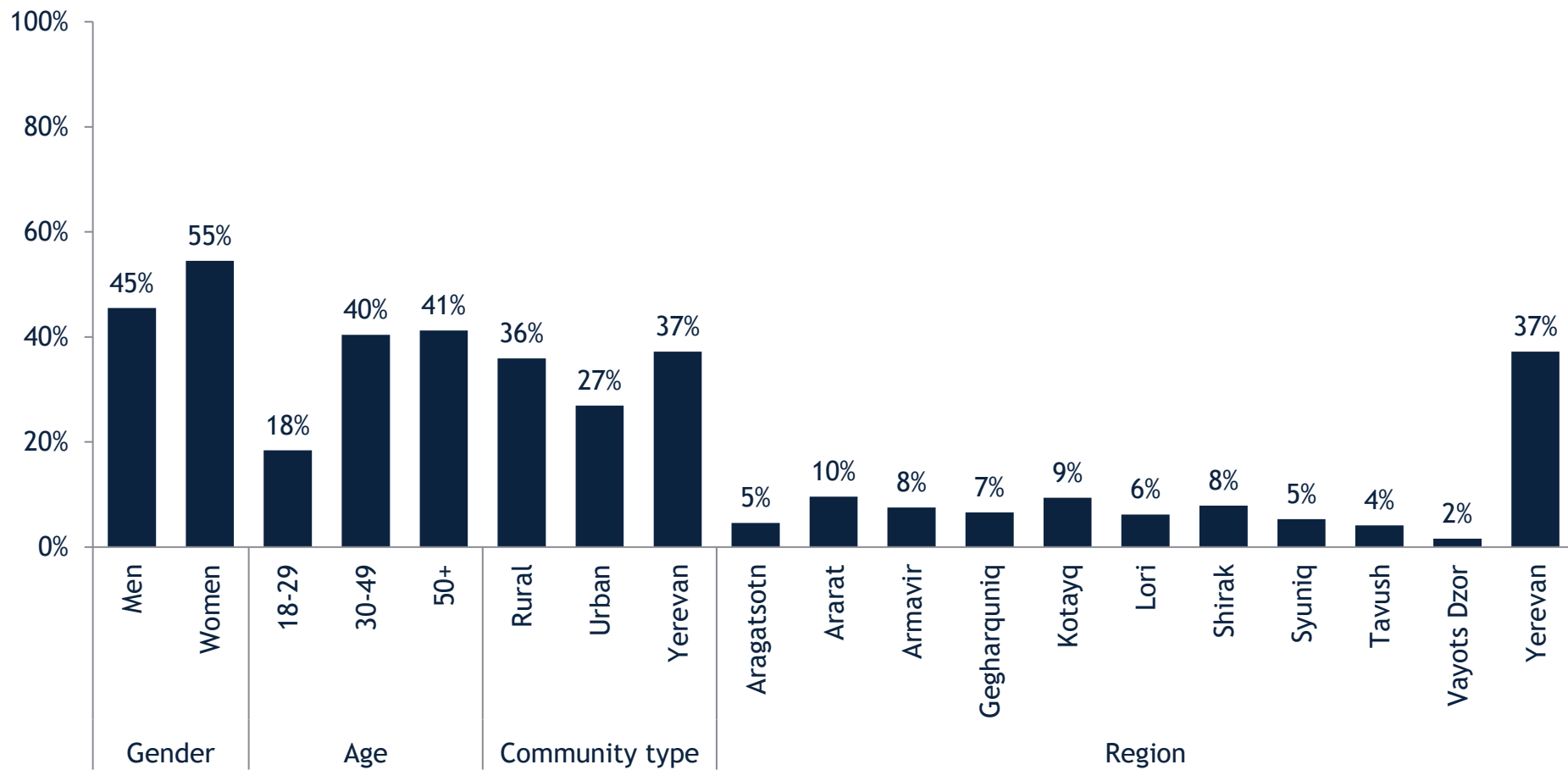
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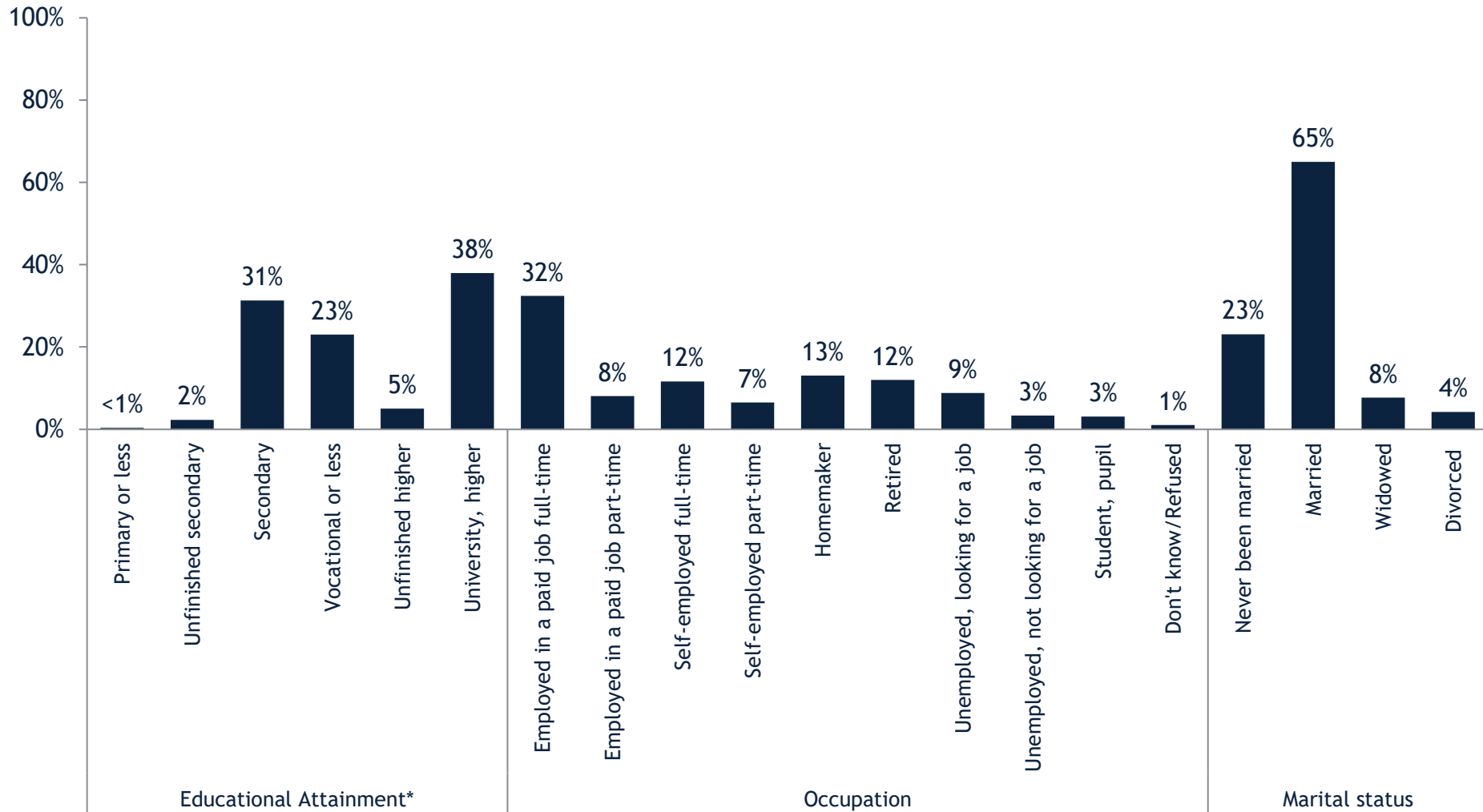
An aerial photograph of a large, busy public square or park area. The square is paved with light-colored stone or concrete and is filled with many people walking. There are several green spaces with trees and manicured lawns interspersed throughout the square. In the background, there are tall buildings and a clear sky. The photo is taken from a high angle, looking down on the square.

Photo by Dinozzaver on Shutterstock.com

Demographics

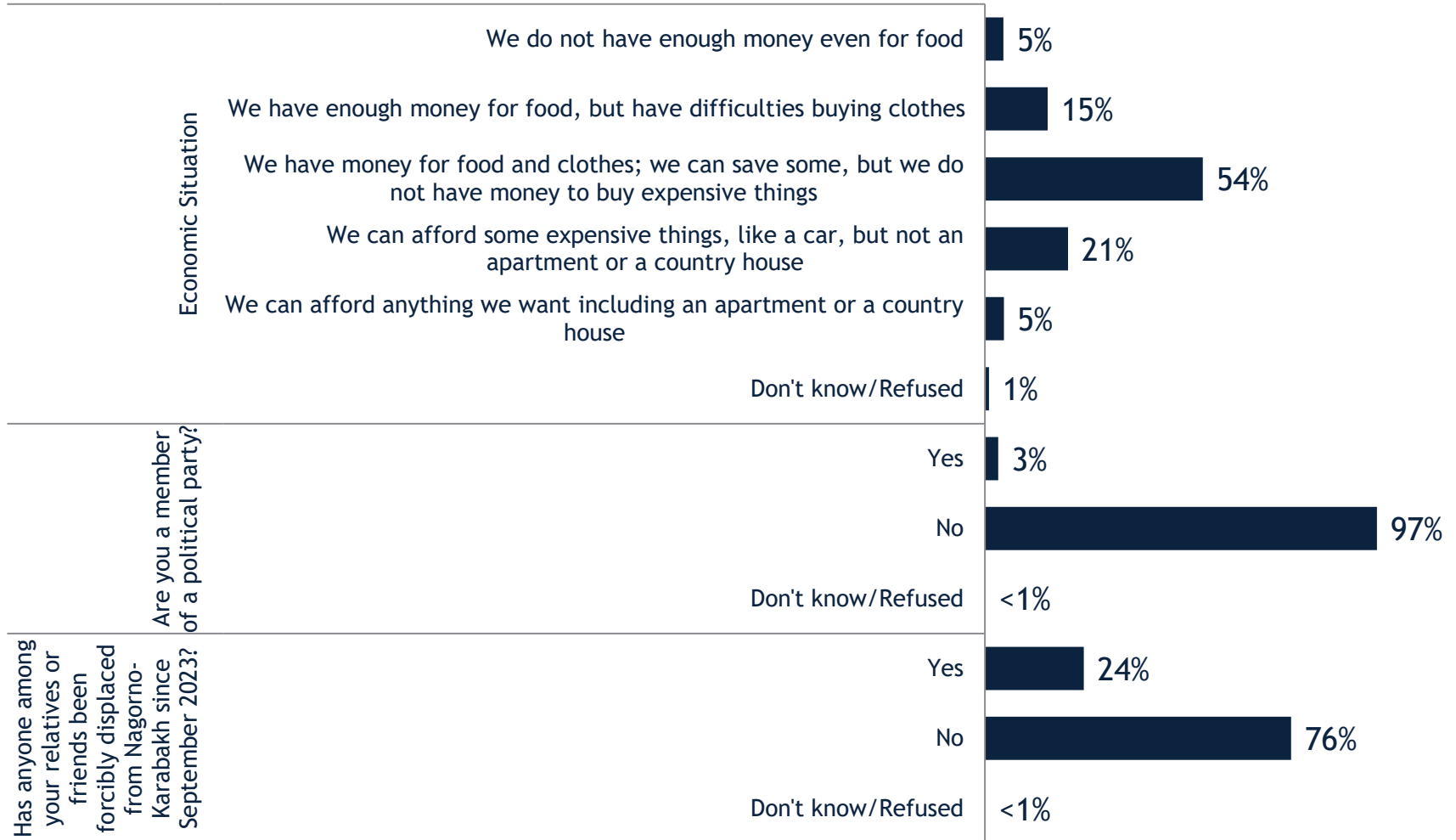


Demographics



* “Unfinished primary” and “Primary” are presented as “Primary or less”. “Unfinished vocational” and “Vocational” are presented as “Vocational or less.”

Demographics



Center for Insights in Survey Research
202.408.9450 | info@IRI.org

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